File No	<b>.</b> 180897	

Committee Item No.	9	
Board Item No.		

# **COMMITTEE/BOARD OF SUPERVISORS**

AGENDA PACKET CONTENTS LIST

_	Government Audit and Oversign ervisors Meeting:	_	Date: Date:	November 7, 2018
Cmte Board	•	Report er and/d	:	ort
OTHER				
	Annual Report  CPA Report - June 30, 2017  OEWD Memo - August 31, 2018  Referral FYI - September 17, 20			
Prepared by: Prepared by:	John Carroll	Date: _	Nove	mber 2, 2018

[North of Market/Tenderloin Community Benefit District - Annual Report to the City - FY2016-2017]

Resolution receiving and approving an annual report for the North of Market/Tenderloin Community Benefit District for FY2016-2017, submitted as required by the Property and Business Improvement District Law of 1994 (California Streets and Highways Code, Sections 36600, et seq.), Section 36650, and the District's management agreement with the City, Section 3.4.

WHEREAS, On June 7, 2005, pursuant to the Property and Business Improvement District Law of 1994 (the "Act"), California Streets and Highways Code, Sections 36600 *et seq.*, as augmented by Article 15 of the San Francisco Business and Tax Regulations Code, the Board of Supervisors adopted Resolution No. 422-05, expressing the City's intention to establish the North of Market Tenderloin Community Benefit District (the "North of Market/Tenderloin CBD"); and

WHEREAS, On August 9, 2005, the Board of Supervisors adopted Resolution No. 584-05 establishing the North of Market/Tenderloin CBD ("Resolution to Establish") for a period of 15 years, commencing FY2005-2006; and

WHEREAS, On January 10, 2006, the Board of Supervisors adopted Resolution No. 15-06, authorizing an agreement with the owners' association for the administration/management of the North of Market/Tenderloin CBD, and a management agreement (the "Management Contract") with the owners' association, the North of Market/Tenderloin Community Benefit Corporation, was executed accordingly; and

WHEREAS, A copy of the Management Contract is on file with the Clerk of the Board of Supervisors in File No. 052018; and

WHEREAS, On December 12, 2017, the Board of Supervisors approved the North of Market/ Tenderloin CBD's annual reports for FY2015-2016 in Resolution No. 449-17; and

WHEREAS, The North of Market/Tenderloin CBD has submitted for the Board's receipt and approval the North of Market/Tenderloin annual report for FY2016-2017 as required by Section 36650 of the Act and Section 3.4 of the Management Contract; and

WHEREAS, The Annual Report is on file with the Clerk of the Board of Supervisors in File No. 180897, and are incorporated herein by reference as though fully set forth; and

WHEREAS, Supporting documents, including, but not limited to, a transmittal letter and memorandum report from the City's Office of Economic and Workforce Development, dated August 31, 2018, and documentation from the North of Market/Tenderloin CBD for the Annual Report is on file with the Clerk of the Board of Supervisors in File No. 180897; now, therefore, be it

RESOLVED, That the Board of Supervisors hereby receives and approves the annual report for the North of Market/Tenderloin Community Benefit District for FY2016-2017.



## YEAR END REPORT

## JULY 2016-JUNE 2017

## PRESENTED TO:

City and County of San Francisco Board of Supervisors

North of Market/Tenderloin Community Benefit District Corporation Board of Directors

San Francisco Office of Economic and Workforce Development



graduates to become Block by Block employees there by providing a permanent job and a pathway out of homelessness.

#### Safe

- Safe Passage. Grew Safe Passage program from 10 Corner Captains to 15 Corner Captains.
- Promoted two Corner Captains to part time paid positions as part of our workforce development program.
- Expanded the Safe Passage Senior program to include a morning walking program
- Worked with Tenderloin Police Captain to increase public participation in monthly Captain's meeting.
- Received a Vision Zero grant to increase the Safe Passage programs and improve the safe movement of pedestrians in the Tenderloin.

#### Neighborhood Pride-Community Connection

- Developed twice a month digital newsletter. "Tenderloin Talks"
- Developed quarterly community meeting concept "Tenderloin Talks Live". Held first meeting in June 2017.
- Redesigned web site to provide easier access to TLCBD information.
- Opened storefront office on Ellis St. to provide easier access to community.
- Continued to attend meetings and engage with the numerous non-profits and stakeholders involved in the 'Golden Gate Safety Collaborative'.
- Attended and participated in several 'Four-Corner Friday' events, working to activate several corners in the neighborhood.
- Partnerships were continued with:
  - o St. Francis Foundation/TLHIP Program
  - o Civic Center Commons Advisory Committee

As demonstrated in this report, the Tenderloin Community Benefit District (TLCBD), its Board and staff have been highly engaged and committed to the goals of serving the community and implementing the objectives set out in the management plan. The results of this commitment and newly developed programs and initiatives have and will continue to build upon the evolution of the Tenderloin into a vibrant community for all.

Respectfully submitted,

Tenderloin Community Benefit District 415.292.4812

#### Financial Reporting

BENCHMARK 1: Whether the variance between the budget amounts for each service category was within 10 percentage points from the budget identified in the Management Plan

SA 62 - Tenderloin									
Service Category/Budget Line	Management Plan Budget	General Benefit Dollars	Management Plan Assessment Budget	% of Budget	FY 2016-17 Budget	General Benefit Dollars	FY 2016-17 Assessment Budget	% of Budget	Variance
SA 62 - Tenderloin CBD - Public Rights of Way and Sidewalk Operations	\$ 749,074.00	\$ 37,453.70	\$ 711,620.30	76.32%	\$ 1,047,714.00	\$ 206,906.00	\$ 840,808.00	60,62%	-15.70%
SA 62 - Tenderloin CBD - District Identity and Streetscape Improvements	\$ 45,000,00	\$ 2,250.00	\$ 42,750.00	4.58%	\$ 55,111.00	\$ -	\$ 55,111.00	3.19%	-1.40%
SA 62 - Tenderloin CBD - Administrative and Corporate Operations	\$ 120,000.00	\$ 6,000.00	\$ 114,000.00	12.23%	\$ 547,330.00	\$ 403,085.00	\$ 144,295.00	31.67%	19.44%
Contingency and Reserve	\$ 67,413,00	\$ 3,370.65	\$ 64,042.35	6.87%	\$ 78,295.00	\$ -	\$ 78,295,00	4.53%	-2.34%
	\$ -	\$ -	\$ -	0.00%	\$ -	\$ -	\$ .	0.00%	0.00%
	) \$ -	\$ -	\$ -	0.00%	\$ -	\$ -	\$ -	0.00%	0.00%
	) \$ +	\$ -	\$ -	0.00%	\$ -	\$ -	\$ -	0.00%	0.00%
TOTAL	\$ 981,487.00	\$ 49,074.35	\$ 932,412.65	100.00%	\$ 1,728,450.00	\$ 609,941.00	\$ 1,118,509.00	100.00%	CHARLEST COLUMN

00 \$ 1,118,509.00 | 100.00%|
FY16-17-5A Budget | % of SA Budget | SA Variance
\$ 840,808:00 | 75.17% -1.15% |
\$ 15,114,295.00 | 12,50% | 0.67% |
\$ 78,295.00 | 7.00% | 0.13% |
\$ 1,118,509.00

BENCHMARK 3: Whether the variance between the budget amout and actual expenses within a fiscal year was within 10 percentage points

SA 62 - Tenderlain								888				FY 2016-17		•
Service Category/Budget Line	FY:	2016-17 Budget	mount from Assessment	Amour	nt from General Benefit	% of Budget (Assessment)	% Budget (Total Budget)		Actuals		nount from ssessment	Amount from General Benefit	% of Actuals (Assessment)	% of A
SA 62 - Tenderloin CBD - Public Rights of Way and Sidewalk								Г						
Operations	\$	1,047,714.00	\$ 840,808.00	\$	206,906,00	75.17%	60.62%	\$	1,329,911.00	5	859,360.00	\$ 470,551.00	77.55%	
SA 62 - Tenderloin CBD - District Identity and Streetscape														
Improvements	\$	55,111.00	\$ 55,111.00	\$	-	4.93%	3.19%	\$	85,692.00	S	42,559.00	\$ 43,133,00	3.84%	
SA 62 - Tenderloin CBD - Administrative and Corporate Operations	\$	547,330.00	\$ 144,295.00	\$	403,035.00	12,90%	31.67%	\$	216,153.00	\$	128,587.00	\$ 87,566.00	11.60%	
Contingency and Reserve	\$	78,295.00	\$ 78,295.00	\$	-	7.00%	4.53%	\$	77,560.00	\$	77,560.00	5 -	7.00%	
0	\$		\$ -	\$	-	0.00%	0.00%	\$	-	Ś	-	\$ -	0.00%	
0	\$	-	\$ -	\$	-	0.00%	0.00%	\$	-	\$		\$ -	0,00%	
0	\$		\$ -	\$	-	0,00%	0.00%	\$	-	Ś		\$ -	0.00%	
TOTAL	\$	1,728,450.00	\$ 1,118,509.00	\$	609,941.00	100.00%	100.00%	S	1.709.316.00	\$	1,108,066,00		100.00%	essent of

BENCHMARK 4: Whether CBD is indicating the amount of funds to be carried forward into the next fiscal year and designating projects to be spent in current fiscal year

	Ś	· ·		
FY 2016-2017 Carryover Disbursement			Source	Spenddown Timeline
General Benefit Project				
Public Right of way	\$	100,000.00		
Administrative & Corporate Op	\$	109,571.00		
General Benefit Project 3	5	•		
General Benefit Project 4	\$	•		
	Ś			
	\$	ų.		
	5			
General Project Total	\$	209,571.00		
Special Assessment Project		V		
SA 62 - Tenderloin CBD - Public Rights of Way and Sidewalk	ś	470.551.00		
Operations	9	470,551.00		
SA 62 - Tenderloin CBD - District Identity and Streetscape	s	43,113.00		
Improvements	7	43,113,00		
	÷	87,566,00		
SA 62 - Tenderioin CBD - Administrative and Corporate Operation:	s \$	57,300.60		
Contingency and Reserve	Ş			
0	S			
0	9			
0	5			
Special Project Total	\$	601,230.00		
Total Designated Amount for FY 2016-17	\$	810.801.00		

				***************************************	_	
PROPOSED CHANGES	Yes	No No	If yes, what are the changes	If yes, what is the Justification		
Any proposed changes in boundaries of district?  Any proposed changes in boundaries of benefit		No				
districts/zones? Are you amending the basis and method of		No.				
assessment?						
ASSESSMENT METHOD	Assessment B	asis	Notes			
			If this explanation is too long, please			
The method and basis of levying the essessment in	n		provide an attachment in .doc format and mention in these boxes that you			
sufficent detail to allow each real property or business owner, as appropriate, to estimate the	Please provide justification f methodolog		have provided the attachment. Please email the attachment to the			
amount of the assessment to be levied against his or her property or business for the fiscal year			appropriate OEWD team member- with the subject: CBDNAME -			
			ASSESSMENT METHOD - STREETS AND HIGHWAYS			
# of safety walks/initatives						
# of social media followers		I				
# of businesses opening or expanding						
# of Public Space Activation events (street fairs, outdoor markets, public performances)	2				*	
# of installations of public art, murals, neighborhood landmarks completed	70					
# of Mailing List Recipients		l				
# of Mailing List Recipients		I				
# of Newsletter Communications	1	I				
# of Media Mentions		Ī				
# of 311 Requests for large/bulky Items		l				
# of Homeless Interactions (Including calls regarding)						
# of Human/Animal Waste Pick-Ups						
# of Merchant Contacts		I				
# of Bags	Poundage			Service	Measurement Type	Methodology 1 bag = 25 lbs (multiply
						T nak - 50 ing (unnubit)
16340	408500lbs			Trash removal	# of pounds	# of bags by 25 to get
	408500lbs					poundage
Graffiti Removal  # of Instances	408500lbs			Trash removal  Service  Graffiti/Sticker removal	# of pounds  Measurement Type  # of individual instances	
Graffiti Removal	408500lbs			Service	Measurement Type	poundage  Methodology
Graffiti Removal # of Instances	408500bs			Service Graffiel/Sticker removal Service	Measurement Type # of individual instances  Measurement Type	Methodology  I removal = 1 instance  Methodology  Linear footage can be
Graffiti Removal # of Instances  Steam Cleaning # of Instances	1923			Service Graffiti/Sticker removal	Measurement Type # of individual instances	Methodology  I removal = 1 instance  Methodology
Graffit Removal  # of Instances  Steam Cleaning	408500lbs 1973 0 0 39000 675000			Service Graffiel/Sticker removal Service	Measurement Type # of individual instances  Measurement Type	Methodology  I removal = 1 instance  Methodology  Linear footage can be provided by contractor
Graffit Removal  # of Instances  Steam Cleaning  # of Instances  Total Unear Footage of District	1973			Service Graffiel/Sticker removal Service	Measurement Type a of individual instances  Measurement Type Linear footage  Measurement Type	Methodology  I removal = 1 instance  Methodology  Linear footage can be provided by contractor
Graffitl Removal # of Instances  Steam Cleaning  # of Instances  Total Unear Footage of District Total Unear Footage Cleaned	3923 0 39000 675000			Service Graffit/Sticker removal  Service  Steam Cleaning	Measurement Type  # of individual instances  Measurement Type  Linear footage	poundage  Methodology  1 removal = 1 instance  Methodology  Unear footage can be provided by contractor (per USBID)
Graffiti Removal # of Instances  Steam Cleaning  # of Instances  Total Unear Footage of District  Total Unear Footage Cleaned  Cleaning Calls	1923 0 0 39000 675000			Service  Graffit/Sticker removal  Service  Steam Cleaning  Service	Measurement Type a of individual instances  Measurement Type Linear footage  Measurement Type a of calls requesting cleaning services  Measurement Type Measurement Type	poundage  Methodology 1 removal = 1 instance  Methodology Unear footage can be provided by contractor (per USBID)  Methodology Methodology
Graffitt Removal # of Instances  Steam Cleaning  # of Instances  Yotal Unear Footage of District  Total Unear Footage Cleaned  Cleaning Calls # of Calls	3903 39000 675000 OPTIONAL			Service Graffit/Sticker removal Service Steam Cleaning Service Cleaning calls (optional)	Measurement Type  If of individual instances  Measurement Type  Linear footage  Measurement Type  a of calls requesting cleaning services	poundage  Methodology  I removal = 1 instance  Methodology  Unear footage can be provided by contractor (per USBID)  Methodology  1 call = 1 instance
Graffit Removal # of Instances  Steam Cleaning  # of Instances  Yotal Unear Footage of District Total Unear Footage Cleaned  Cleaning Calis # of Calis  Public Safety Calis # of Calis  Vacancy Tracking	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0			Service Graffit/Sticker removal  Service  Steam Cleaning  Service  Cleaning calls (optional)  Service  Public Safety calls (optional)	Measurement Type  In of individual instances  Measurement Type  Linear footage  Measurement Type  If of calls requesting cleaning services  Measurement Type  If of calls requesting public safety services	methodology I removal = 1 instance  Methodology Unear footage can be provided by contractor (per USBID)  Methodology 1 call = 1 instance  Methodology 1 call = 1 instance
Graffiti Removal # of Instances  Steam Cleaning  # of Instances  # of Instances  Total Linear Footage of District  Total Linear Footage Cleaned  Cleaning Calls  # of Calls  Public Safety Calls  # of Calls	3923  6 6  39100 675000  OPTIONAL  0	Property Owner.	Phone	Service Graffit/Sticker removal  Service Steam Cleaning  Service Cleaning calls (optional)  Sendee	Measurement Type  # of individual instances  Measurement Type  Linear footage  Measurement Type  # of calls requesting cleaning services  Measurement Type  # of calls requesting public	poundage  Methodology I removal = 1 instance  Methodology Unear footage can be provided by contractor (per USBID)  Methodology 1 call = 1 instance  Methodology Methodology
Graffit Removal # of Instances  Steam Cleaning  # of Instances  Yotal Unear Footage of District Total Unear Footage Cleaned  Cleaning Calis # of Calis  Public Safety Calis # of Calis  Vacancy Tracking	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Property Owner	Phone	Service Graffit/Sticker removal  Service  Steam Cleaning  Service  Cleaning calls (optional)  Service  Public Safety calls (optional)	Measurement Type  In of individual instances  Measurement Type  Linear footage  Measurement Type  If of calls requesting cleaning services  Measurement Type  If of calls requesting public safety services	methodology I removal = 1 instance  Methodology Unear footage can be provided by contractor (per USBID)  Methodology 1 call = 1 instance  Methodology 1 call = 1 instance
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Graffiti Removal  # of Instances  Steam Cleaning  # of Instances  Jean Cleaning  # of Instances  Fotal Linear Footage of District  Total Linear Footage Cleaned  Cleaning Calls  # of Calls  Public Safety Calls  # of Calls  Vacancy Tracking  Address	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Property Owner	Phone	Service Graffit/Sticker removal  Service  Steam Cleaning  Service  Cleaning calls (optional)  Service  Public Safety calls (optional)	Measurement Type a of individual instances  Measurement Type Linear footage  Measurement Type a of calls requesting cleaning services  Measurement Type a of calls requesting public safety services	poundage  Methodology 1 removal = 1 instance  Methodology Unear footage can be provided by contractor (per USBID)  Methodology 1 call = 1 instance  Methodology 1 call = 1 instance  Last known use  0 0

FINANCIAL STATEMENTS

June 30, 2017

(WITH COMPARATIVE TOTALS AS OF JUNE 30, 2016)

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Statement of Cash Flows	5
Statement of Functional Expenses	6
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Certified Public Accountants

Dedicated to Nonprofit Organizations

1970 Broadway, Suite 930 Oakland, CA 94612 Tel: 510 · 835 · CPAS (2727) Fax: 510 · 835 · 5711 e-mail: admin@ckcpa.biz

#### INDEPENDENT ACCOUNTANTS' REVIEW REPORT

Board of Directors North of Market/Tenderloin Community Benefit Corporation San Francisco, California

We have reviewed the accompanying financial statements of North of Market/Tenderloin Community Benefit Corporation (the Organization), which comprise the statement of financial position as of June 30, 2017, and the related statements of activities, cash flows and functional expenses for the year then ended, and the related notes to the financial statements. A review includes primarily applying analytical procedures to management's financial data and making inquiries of Organization management. A review is substantially less in scope than an audit, the objective of which is the expression of an opinion regarding the financial statements as a whole. Accordingly, we do not express such an opinion.

#### Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement whether due to fraud or error.

#### Accountants' Responsibility

Our responsibility is to conduct the review engagement in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the American Institute of Certified Public Accountants. Those standards require us to perform procedures to obtain limited assurance as a basis for reporting whether we are aware of any material modifications that should be made to the financial statements for them to be in accordance with accounting principles generally accepted in the United States of America. We believe that the results of our procedures provide a reasonable basis for our conclusion.

#### Accountants' Conclusion

Based on our review, we are not aware of any material modifications that should be made to the accompanying financial statements in order for them to be in accordance with accounting principles generally accepted in the United States of America.

#### Report on Summarized Comparative Information

The accompanying summarized comparative information as of and for the year ended June 30, 2016 is derived from financials that were previously reviewed by us and we stated that we were not aware of any material modifications that should be made to those financial statements in order for them to be in conformity with accounting principles generally accepted in the United States of America in our report

dated August 31, 2017. We have not performed procedures in connection with that review engagement since that date.

Crossy & Lancola CPAS UP
Oakland, California

May 2, 2018

# Statement of Financial Position June 30, 2017 (With Comparative Totals as of June 30, 2016)

	 2017	2016
Assets		
Current Assets		
Cash	\$ 664,437	\$ 514,112
Assessments receivable	156,161	154,036
Grants receivable	100,000	55,000
Prepaid expenses	30,142	5,359
Deposits	 10,500	 1,950
Total Assets	 961,240	\$ 730,457
Liabilities and Net Assets	•	
Liabilities		
Accounts payable and accrued expenses	\$ 58,333	\$ 37,121
Total Liabilities	 58,333	 37,121
Commitments and Contingencies (Notes 3 and 4)		
Net assets-unrestricted	 902,907	 693,336
Total Liabilities and Net Assets	\$ 961,240	\$ 730,457

# Statement of Activities For the Year Ended June 30, 2017 (With Comparative Totals for the Year Ended June 30, 2016)

	 2017	 2016
Support and Revenue		
Government grants	\$ 163,860	\$ 16,000
Foundation and corporate grants	631,659	235,000
Assessment revenue	1,108,066	1,047,205
Miscellaneous	15,302	2,257
Total Support and Revenue	 1,918,887	 1,300,462
Expenses		
Program	1,468,751	1,070,478
Management and general	216,153	210,692
Fundraising	24,412	7,792
Total Expenses	 1,709,316	 1,288,962
Change in Net Assets	209,571	11,500
Net Assets-unrestricted, beginning of year	 693,336	 681,836
Net Assets-unrestricted, end of year	\$ 902,907	\$ 693,336

# Statement of Cash Flows For the Year Ended June 30, 2017 (With Comparative Totals for the Year Ended June 30, 2016)

Cash flows from operating activities:	 2017	 2016	
Change in net assets	\$ 209,571	\$ 11,500	
Adjustments to reconcile change in net assets to cash			
provided (used) by operating activities:			
Change in assets and liabilities:			
Assessments receivable	(2,125)	260,337	
Grants receivable	(45,000)	(55,000)	
Prepaid expenses	(24,783)	(4,060)	
Deposits	(8,550)	-	
Accounts payable and accrued expenses	21,212	4,346	
Accrued vacation	-	(3,250)	
Net cash provided (used) by operating activities	 150,325	213,873	
Net change in cash	150,325	213,873	
Cash, beginning of year	 514,112	 300,239	
Cash, end of year	\$ 664,437	\$ 514,112	

# Statement of Functional Expenses For the Year Ended June 30, 2017 (With Comparative Totals for the Year Ended June 30, 2016)

			Management					To	Total		
	Program		an	and General		Fundraising		2017		2016	
Salaries and benefits	\$	2,032	\$		\$		\$	2,032	\$	41,101	
Grants	Ψ	355	Ψ	_	Ψ	_	Ф	355	ψ	41,684	
Management services		284,030		182,736		24,000		490,766		163,393	
Accounting fees		_		9,133		_		9,133		17,960	
Other fees for service		2,575		17,655		_		20,230		<b>-</b> ,	
Advertising and promotion		42,359		-		•		42,359		8,937	
Office expenses and supplies		65,330		845		51		66,226		16,373	
Occupancy		21,656		4,175		260		26,091		13,932	
Insurance		5,008		965		61		6,034		3,697	
Cleaning services		899,360		-		-		899,360		794,943	
Public space improvement		141,026		-		-		141,026		183,085	
Meetings		1,439		277		18		1,734		64	
Sponsorship		485		-		-		485		432	
Miscellaneous		3,096		367		22		3,485		3,361	
Total Expenses	\$ 1	,468,751	\$	216,153	\$	24,412	\$	1,709,316	\$	1,288,962	

# Notes to the Financial Statements For the Year Ended June 30, 2017 (With Comparative Totals for the Year Ended June 30, 2016)

#### NOTE 1: NATURE OF ACTIVITIES

The North of Market/Tenderloin Community Benefit Corporation (the Organization) is a California nonprofit public benefit corporation, which was established in 2005. The ultimate goal of the North of Market/Tenderloin Community Benefit Corporation is to provide systematic cleaning and beautification services to all of the parcels in the historic Tenderloin district. The North of Market/Tenderloin Community Benefit Corporation is funded entirely by special assessments levied on properties within the district. The annual assessment rate for properties is equal to \$0.12500 per square foot of lot size, plus \$8.25 per linear foot of lot frontage, plus \$0.03 per square foot of non-exempted building area. The North of Market/Tenderloin Community Benefit Corporation executes its mandate to provide cleaning and beautification services with a committee-based structure made up of the following committees:

Organization and or Executive Committee oversees staff and contracts, corporate finances, insurance, grants, budget development, bylaws and policies, generation of Board agendas and meetings, etc.

Public Rights of Way and Sidewalk Operations Committee oversees cleaning services in the public right of way such as sidewalk sweeping, steam cleaning, tree planting and maintenance, and relations with the San Francisco Department of Public Works.

District Identity and Streetscape Improvement Committee oversees projects that promote the district and positive aspects of District Identity.

Community Advisory Board Committee oversees outreach, relations with community organizations and community partners, and assistance with resident needs. It also identifies and promotes positive land use in the district.

**Development Committee** oversees the development of fundraising strategies and supplemental support for the Organization and its activities.

#### NOTE 2: SIGNIFICANT ACCOUNTING POLICIES

#### **Basis of Accounting**

The accompanying financial statements have been prepared on the accrual basis of accounting in accordance with accounting principles generally accepted in the United States of America (GAAP).

#### **Basis of Presentation**

The Organization presents information regarding its financial position and activities according to three classes of net assets: unrestricted net assets, temporarily restricted net assets, and permanently restricted net assets. The three classes are differentiated by donor restrictions.

*Unrestricted net assets* – consist of resources which have not been specifically restricted by a donor. Unrestricted net assets may be designated for specific purposes by the Organization or may be limited by contractual agreements with outside parties.

#### Notes to the Financial Statements For the Year Ended June 30, 2017 (With Comparative Totals for the Year Ended June 30, 2016)

Temporarily restricted net assets – represent contributions and other inflows of assets whose use is limited by donor-imposed stipulations that expire by the passage of time or can be fulfilled and removed by actions of the Organization pursuant to those stipulations. There were no temporarily restricted net assets as of June 30, 2017.

Permanently restricted net assets — represent contributions and other inflows of assets whose use is limited by donor-imposed stipulations that neither expire by passage of time nor can be fulfilled or otherwise removed by actions of the Organization, other asset enhancements and diminishments subject to the same kinds of stipulations or reclassifications from or to other classes of net assets as a consequence of donor-imposed stipulations. There were no permanently restricted net assets as of June 30, 2017.

#### Contributions

Contributions, including unconditional promises to give, are recognized as revenues in the period the promise is received. Conditional promises to give are not recognized until they become unconditional; that is when the conditions on which they depend are substantially met. Contributions of assets other than cash are recorded at their estimated fair value at the date of contribution. Contributions to be received after one year are discounted at an appropriate rate commensurate with the risks involved. Amortization of the discount is recorded as additional contribution revenue in accordance with donor-imposed restrictions, if any, on the contributions.

Unrestricted contributions and grants are recorded as unrestricted revenue when received. All contributions are considered to be available for unrestricted use unless specifically restricted by the donor.

All donor-restricted contributions are reported as increases in temporarily or permanently restricted net assets, depending on the nature of the restriction. When a restriction expires (that is, when a stipulated time restriction ends or purpose restriction is accomplished), temporarily restricted net assets are reclassified to unrestricted net assets and reported in the statement of activities as net assets released from restrictions.

#### **Income Taxes**

The Internal Revenue Service and the California Franchise Tax Board have determined that the Organization is exempt from federal and state income taxes under Internal Revenue Code Section 501 (c) (3) and the California Revenue and Taxation Code Section 23701(d). The Organization has evaluated its current tax positions as of June 30, 2017 and is not aware of any significant uncertain tax positions for which a reserve would be necessary. The Organization's tax returns are generally subject to examination by federal and state taxing authorities for three and four years, respectively after they are filed.

#### **Contributed Services**

Contributed services are reflected in the financial statements at the fair value of the services received only if the services (a) create or enhance nonfinancial assets or (b) require specialized skills, are performed by people with those skills, and would otherwise be purchased by the Organization. There were no contributed services that met the criteria for recognition for the year ended June 30, 2017.

#### Notes to the Financial Statements For the Year Ended June 30, 2017 (With Comparative Totals for the Year Ended June 30, 2016)

#### Assessments Receivable

Assessments receivable primarily consists of delinquent tax assessments owed by property owners. Since the taxpayers will be subject to City enforcement procedures, all assessments are considered to be fully collectible at June 30, 2017.

Although delinquent assessments are subject to penalties and fines, the Organization believes that these amounts will be offset by delays in collections. Accordingly, no receivable has been recognized for penalties and fines and the Organization has not calculated the present value of this receivable.

#### Estimates

The preparation of financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosures of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Accordingly, actual results could differ from those estimates.

#### Fair Value Measurements

Fair value is defined as the exchange price that would be received for an asset or paid to transfer a liability (an exit price) in the principal or most advantageous market for the asset or liability in an orderly transaction between market participants on the measurement date. The Organization determines the fair values of its assets and liabilities based on a fair value hierarchy that includes three levels of inputs that may be used to measure fair value.

Level 1 - Quoted prices (unadjusted) in active markets for identical assets or liabilities that the Organization has the ability to access at the measurement date.

Level 2 - Inputs other than quoted market prices that are observable for the asset or liability, either directly or indirectly.

Level 3 - Unobservable inputs for the assets or liability.

The Organization had no assets or liabilities recorded at fair value on June 30, 2017.

#### Concentration of Credit Risk

At times, the Organization may have deposits in excess of federally insured limits. The risk is managed by maintaining all deposits in high quality financial institutions.

#### Property and Equipment

All acquisitions of property and equipment in excess of \$5,000 and all expenditures for repairs and maintenance, renewals, and betterments that materially prolong the useful lives of assets are capitalized. Property and equipment are stated at cost or, if donated, at the approximate fair value at the date of donation. Depreciation is computed using the straight-line method over the estimated useful lives on the property and equipment. The Organization had no property and equipment that met this capitalization policy at June 30, 2017.

# Notes to the Financial Statements For the Year Ended June 30, 2017 (With Comparative Totals for the Year Ended June 30, 2016)

#### **Functional Allocation of Expenses**

The costs of providing various programs and other activities have been summarized on a functional basis in the statement of activities. Accordingly, certain costs have been allocated among the programs and supporting services benefited.

#### Prior Year Summarized Information

The financial statements include certain prior year summarized comparative information in total but not by net asset class. Such information does not include sufficient detail to constitute a presentation in conformity with GAAP. Accordingly, such information should be read in conjunction with the Organization's financial statements for the year ended June 30, 2016, from which the summarized information was derived.

#### Reclassifications

Certain accounts in the prior year's summarized information have been reclassified for comparative purposes to conform with the presentation in the current-year financial statements.

#### **Subsequent Events**

The Organization has evaluated subsequent events and has concluded that as of May 2, 2018 the date that the financial statements were available to be issued, there were no significant subsequent events to disclose.

#### NOTE 3: COMMITMENT

#### **Operating Leases**

The Organization is party to a lease for office space in San Francisco that expires on January 31, 2020. Future minimum lease payments were as follows for the years ended June 30:

2018	\$ 43,740
2019	45,051
2020	26,733
Total	<u>\$ 115,524</u>

#### **NOTE 4: CONTINGENCIES**

Community benefit district assessments are received under agreement with the City and County of San Francisco and assessments have been currently authorized through June 2020. The assessments and related revenue to the organization may be terminated at an earlier date if the community benefit district which funds the Organizations operations is disestablished by a vote of the assessed property owners or in certain other circumstances.

Grant awards require the fulfillment of certain conditions as set forth in the instrument of grant. Failure to fulfill the conditions could result in the return of the funds to the grantors. The Organization deems this contingency remote since by accepting the grants and their terms, it has accommodated the objectives of the Organization to the provisions of the

# Notes to the Financial Statements For the Year Ended June 30, 2017 (With Comparative Totals for the Year Ended June 30, 2016)

grants. The Organization's management is of the opinion that the Organization has complied with the terms of all grants.

#### **NOTE 5: CONCENTRATIONS**

#### Revenue

For the year ended June 30, 2017, the Organization received 58% of its revenue from community benefit district assessments on property owners in the North of Market/Tenderloin Community Benefit District. A significant reduction in the level of this support, if this were to occur, may have an effect on the Organization's program and activities.

#### NOTE 6: RETIREMENT PLAN

The Organization has a defined contribution retirement plan (the Plan) under section 403(b) of the Internal Revenue Code. The Plan covers all employees who meet age and length of service requirements. The Organization may make a matching contribution of up to 3% of the employee's salary. The contribution rate is determined annually. All contributions to an employee's account vest immediately.

The Organization made no contributions for the years ended June 30, 2017 and 2016.

City and County of San Francisco: Office of Mayor London N. Breed Economic and Workforce Development: Joaquín Torres, Director

#### **MEMO**

To: Supervisor Jane Kim, District 6

CC: San Francisco Board of Supervisors

From: Chris Corgas, OEWD Senior Program Manager

Helen Mar, OEWD Project Specialist

RE: North of Market/Tenderloin Community Benefit District

Date: August 31, 2018

This is a memo summarizing the accomplishments of the North of Market Tenderloin Community Benefit District and an analysis of its financial statements (based on their audit) for the period between July 1, 2016, and June 30, 2017.

Each year the CBD is required to submit a mid-year report, an annual report, and a CPA Financial Review or Audit. North of Market/Tenderloin CBD has complied with the submission of all these requirements. OEWD staff, with assistance from the Controller's Office, reviewed these financial documents to monitor and report on whether they have complied with the rules per the Property and Business Improvement District Law of 1994, California Streets and Highways Code Sections 36600 Et Seq.; San Francisco's Business and Tax Regulations Code Article 15; the North of Market/Tenderloin CBD management contract with the City; and their Management Plan approved by the Board of Supervisors in 2006.

Also attached to this memo are the following documents:

- 1. Annual Reports
  - a. FY 2016-2017
- 2. CPA Financial Review Reports
  - a. FY 2016-2017
- 3. Draft resolution from the Office of Economic and Workforce Development



#### **Background**

The North of Market/Tenderloin District spans 29 blocks and includes approximately 675 parcels, including parcels owned by Tenderloin Neighborhood Development Corporation, Shih Yu Lang Central YMCA and UC Hastings. The district also includes UN Plaza, Golden Gate Theaters and San Francisco Hilton.

- August 2, 2005: the Board of Supervisors approved the resolution that established the North of Market Tenderloin Community Benefit District for 15 years (Resolution # 584-05).
- January 10, 2006: the Board approved the contract for the administration and management of the North of Market Tenderloin Community Benefit District (Resolution # 15-06).
- April 28, 2015: the Board of Supervisors approved the Annual Reports for FYs 2010-2011, 2011-2012, and 2012-2013 (Resolution #160-15).
- August 2, 2016: the Board of Supervisors approved the Annual Reports for FY's 2013-2014 and 2014-2015 (Resolution #348-16).
- December 12, 2017: the Board of Supervisors approved the Annual Reports for FY's 2015-2017 (Resolution #449-17).

#### Basic Info about Greater North of Market/Tenderloin CBD:

Year Established August 2005

Assessment Collection Period FY 2005-2006 to FY 2019-2020 (July 1, 2005 to June

30, 2020)

Services Start and End Date

January 1, 2006 – December 31, 2020

Initial Estimated Annual Budget \$981,147

Fiscal Year July 1 – June 30

Executive Director Steve Gibson

Name of Nonprofit Owners' Entity

North of Market Tenderloin Community Benefit

District

The current BID website <u>www.tlcbd.org</u>, includes all the pertinent information about the organization and their programs, a calendar of events, their Management Plan, Mid-Year Report, Annual Report and meeting schedules.

#### **Summary of Program Areas**

#### Public Right of Way and Sidewalk Operations

Sidewalk Operations services include: (1) twice daily sidewalk and gutter hand sweeping 6 to 7 days a week, (2) bi-monthly soap and water scrub-down of all properties, (3) a "Lead Sweeper" dealing with needles, hazardous waste and bulky items, and (4) graffiti removal 10 to 15 hours per week. Public Right of Way initiatives include: (1) *Safe Passages* program and (2) social services outreach and referrals. NOM/TL CBD contracts with *San Francisco Clean City Coalition* (Clean City) to provide sidewalk cleaning and maintenance as well as the Community Service Ambassador program. The North of Market Tenderloin CBD Management Plan calls for 76% of the budget to be spent on Public Right of Way and Sidewalk Operations.

#### District Identity and Streetscape Improvements

This service area includes but is not limited to promoting the district through brochures, a website, social media outlets (i.e. Facebook and Twitter), sponsoring special events, and enhancing beautification. NOM/TL dedicates approximately five percent (5%) of its budget to District Identity and Streetscape Improvements.

#### **Management & Operations**

The NOM/TL Management Plan calls for 12% of the budget to be spent on management and corporate operations. NOM/TL CBD is staffed by a full-time Executive Director who serves as the focal point person and advocate for the district. The NOM/TL CBD board has thirteen (13) board members that represent the diverse property and business owners in the district. The board meets every third Monday every month. NOM/TL CBD has several committees that function to assist the CBD with its goals and objectives.

The three committees include:

- Executive Committee oversees central operations of the organization and ensures the functioning of key areas: staff and contracts; corporate finances; insurance; grants; development of budget; board agendas and meetings; correspondence; outreach; bylaws and policies; public relations; newsletters. The Executive Committee meets the 1<sup>st</sup> Tuesday of the month.
- Public Rights of Way (PROW) Committee oversees the services in public spaces and ensures the success and efficiency of these services, along with other services designed to promote safety in the neighborhood. These services include the following activities: sidewalk sweeping and cleaning; steam cleaning; relations with the Department of Public Works (DPW); tree planting and maintenance; improving public right of way experience; and safety

programs including Safe Passage and Safe Havens. The PROW Committee meets the 2<sup>nd</sup> Thursday of the month.

• **District Identity and Streetscape Improvements (DISI) Committee** - oversees programs that promote Tenderloin district identity and provide beautification through visual media such as art and murals. The DISI Committee meets the 1<sup>st</sup> Monday of the Month.

## Summary of Accomplishments, Challenges, and Delivery of Services

#### FY 2016-2017

#### Public Right of Way and Sidewalk Operations

- Clean and Safe Services Team removed 1,923 graffiti tags from public and private property and collected over 408,500 pounds of litter from sidewalks and gutter
- Steam-cleaned 675,000 linear feet of sidewalk
- Executed 2 Public Space Activation events
- Grew Safe Passage program from 10 Corner Captains to 15 Corner Captains
- Received a Vision Zero grant to increase the Safe Passage programs and improve the safe movement of pedestrians in the Tenderloin

#### District Identity and Streetscape Improvements

- Installed 70 street banners that are neighborhood landmarks
- Developed "Tenderloin Talks", a semi-monthly digital newsletter
- Redesigned website to provide easier access to TLCBD information
- Developed "Tenderloin Talks Live", a quarterly community meeting concept Participated in several "Four-Corner Friday" events to activate several corners in the neighborhood

#### **Management & Operations**

- Contracted with Urban Place Consulting to pursue management and leadership support for the CBD
- Developed operation leadership fundraising program
- Partnerships with community stakeholders to execute a greening and tree planting campaign Secured a total of \$561, 685 from non-assessment sources in FY16-17
- New Board members were recruited and Board was expanded from 13 to 15 members

#### NOM/TL CBD Annual Budget Analysis

#### OEWD's staff reviewed the following budget related benchmarks for NOM/TL CBD:

- **BENCHMARK 1:** Whether the variance between the budget amounts for each service category was within 10 percentage points from the budget identified in the Management Plan (Agreement for the Administration of the "North of Market/Tenderloin Community Benefit District", Section 3.9 Budget)
- **BENCHMARK 2:** Whether five percent (5%) of actuals came from sources other than assessment revenue (CA Streets & Highways Code, Section 36650(B)(6); Agreement for the Administration of the "North of Market Tenderloin Community Benefit District", Section A Annual Reports)
- **BENCHMARK 3:** Whether the variance between the budget amount and actual expenses within a fiscal year was within 10 percent (Agreement for the Administration of the "North of Market Tenderloin Community Benefit District", Section 3.9 Budget.
- **BENCHMARK 4:** Whether NOM/TL CBD is indicating the amount of funds to be carried forward into the next fiscal year and designating projects to be spent in current fiscal year (CA Streets & Highways Code, Section 36651)

#### FY 2016-2017.

**BENCHMARK 1:** Whether the variance between the budget amounts for each service category was within 10 percentage points from the budget identified in the Management Plan

ANALYSIS: <u>NOM/TL CBD met this requirement.</u> See table below.

Service Category	Management	% of	FY 16-17	% of	Variance
	Plan Budget	Managemen t Plan	Assessment Budget	Assessme nt Budget	Percentage Points
Public Right of Way and Sidewalk Operations	\$749,074	76.32%	\$840,808.00	75.17%	-1.15%
District Identity and Streetscape Improvements	\$45,000	4.58%	\$55,111.00	4.93%	+0.34%
Administrative/Corporate Operations	\$120,000	12.23%	\$144,295.00	12.90%	+0.67%
Contingency Reserve	\$67,413	6.87%	\$78,295.00	7.00%	+0.13%
TOTAL	\$981,487	100%	\$1,118,509.00	100%	

**BENCHMARK 2:** Whether five percent (5%) of NOM/TL CBD's actuals came from sources other than assessment revenue

**ANALYSIS:** NOM/TL CBD met this requirement. Assessment revenue was \$1,108,066.00 or 57.75% of actuals and non-assessment revenue was \$810,821.00 or 42.25% of actuals. See table below.

Revenue Sources	FY 2016-2017 Actuals	% of Actuals	
Special Benefit Assessments	\$1,108,066.00		
Total assessment revenue	\$1,108,066.00	57.75%	
Contributions and Scholarships	\$15,302.00		
Grants	\$795,519.00	·	
Total non-assessment revenue	\$810,821.00	42.25%	
TOTAL	\$1,918,887.00	100%	

**BENCHMARK 3:** Whether the variance between the budget amount and actual expenses within a fiscal year was within 10 percentage points.

ANALYSIS: NOM/TL CBD met this requirement. See table below.

Service Category	FY 2016-2017 Assessment Budget	% of Assessme nt Budget	FY 2016- 2017 Assessment Actuals	% of Assessmen t Actuals	Variance Percentag e Points
Public Right of Way and Sidewalk Operations	\$840,808.00	75.17%	\$859,360.00	77.55%	+2.38%
District Identity and Streetscape Improvements	\$55,111.00	4.93%	\$42,559.00	3.84%	-1.09%
Administrative/Corporat e Operations	\$144,295.00	12.90%	\$128,587.00	11.60%	-1.30%
Contingency Reserve	\$78,295.00	7.00%	\$77,560.00	7.00%	0.00%
TOTAL	\$1,118,509.00	100%	\$1,108,066.00	100%	

**BENCHMARK 4:** Whether NOM/TL CBD is indicating the amount of funds to be carried forward into the next fiscal year and designating projects to be spent in current fiscal year.

**ANALYSIS:** <u>NOM/TL CBD met this requirement.</u> Please note: There is a period between when the City collects assessment payment and when the City disburses the funds to the CBD. As a result, a CBD typically has a fund balance at the end of the fiscal year that is equal to about 6 months of their annual budget. See table below.

FY 2016-17 Carryforward to FY 17-18	·
Special Assessment	
Public Rights of Way and Sidewalk	\$470,551.00
Operations	
District Identity and Streetscape	\$43,113.00
Improvements	
Administrative and Corporate	\$87,566.00
Operations	
Total Carryforward	\$601,230.00

#### Findings and Recommendations

Within the review periods of FY 2016-2017, the North of Market Tenderloin CBD met the expectations and requirements as set by the California Street and Highways Code Section 36650-36651; the Agreement for the Administration of the "North of Market Tenderloin Community Benefit District; and the Agreement for the Administration of the "North of Market Tenderloin Community Benefit District" - as found on page 5 of this memo.

Under Steve Gibson's leadership, North of Market/Tenderloin CBD continued to improve in all aspects, especially service delivery. For example, the CBD increased cleaning services from 5 to 7 days per week. Additionally, the CBD increased staff capacity which led to increased coordination between itself, City departments, and other stakeholders which directly led to a positive improvement in efficiency and effectiveness of the organization as well as improved relationships with various community stakeholders.

The CBD was extremely successful in securing non-assessment dollars, which contributed to approximately 42% of the total budget, far exceeding its required 5%.

Overall, FY 16-17 was a year of capacity building, strategic planning, substantial funding procurement, and recruiting long-term leadership for the CBD.

#### Conclusion

North of Market Tenderloin CBD has performed well in implementing their service plan. North of Market Tenderloin CBD has continued to successfully market and produce events and projects such as the Security Camera Project, Community Banner Campaign, "Four-Corner Friday," and worked to activate several corners in the neighborhood. North of Market Tenderloin CBD has increased opportunities in partnering with community stakeholders and municipal agencies for the implementation of their management plan. NOM/TL CBD has an active board of directors and committee members; and OEWD believes the CBD will continue to successfully carryout their mission and service plans.

#### **BOARD of SUPERVISORS**



City Hall 1 Dr. Carlton B. Goodlett Place, Room 244 San Francisco 94102-4689 Tel. No. 554-5184 Fax No. 554-5163 TDD/TTY No. 554-5227

## MEMORANDUM

TO:

Ben Rosenfield, City Controller, Office of the Controller

Joaquin Torres, Director, Office of Economic and Workforce Development

FROM:

John Carroll, Assistant Clerk, Government Audit and Oversight

Committee, Board of Supervisors

DATE:

September 17, 2018

SUBJECT: LEGISLATION INTRODUCED

The Board of Supervisors' Government Audit and Oversight Committee has received following proposed legislation, introduced Supervisor the by Kim September 11, 2018:

File No. 180897

Resolution receiving and approving an annual report for the North of Market/Tenderloin Community Benefit District for FY2016-2017, submitted as required by the Property and Business Improvement District Law of 1994 (California Streets and Highways Code, Sections 36600, et seq.), Section 36650, and the District's management agreement with the City, Section 3.4.

If you have any comments or reports to be included with the file, please forward them to me at the Board of Supervisors, City Hall, Room 244, 1 Dr. Carlton B. Goodlett Place, San Francisco, CA 94102.

Todd Rydstrom, Office of the Controller C: Ken Rich, Office of Economic and Workforce Development J'Wel Vaughan, Office of Economic and Workforce Development Lisa Pagan, Office of Economic and Workforce Development

Print Form

## **Introduction Form**

By a Member of the Board of Supervisors or Mayor

BOARD OF SUPERVISORS
SAN FRANCISCO
2019 SEFFINESTAMP 3: 15

or meeting date I hereby submit the following item for introduction (select only one): 1. For reference to Committee. (An Ordinance, Resolution, Motion or Charter Amendment). 2. Request for next printed agenda Without Reference to Committee. 3. Request for hearing on a subject matter at Committee. 4. Request for letter beginning: "Supervisor inquiries" 5. City Attorney Request. 6. Call File No. from Committee. 7. Budget Analyst request (attached written motion). 8. Substitute Legislation File No. 9. Reactivate File No. 10. Topic submitted for Mayoral Appearance before the BOS on Please check the appropriate boxes. The proposed legislation should be forwarded to the following: **Small Business Commission** ☐ Youth Commission Ethics Commission Planning Commission Building Inspection Commission Note: For the Imperative Agenda (a resolution not on the printed agenda), use the Imperative Form. Sponsor(s): Kim Subject: North of Market/Tenderloin Community Benefit District – FY 2016-2017 The text is listed: Attached.

Signature of Sponsoring Supervisor:

For Clerk's Use Only