## BOARD of SUPERVISORS



City Hall
1 Dr. Carlton B. Goodlett Place, Room 244
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## MEMORANDUM

TO: Mary Ellen Carroll, Executive Director, Department of Emergency Management

William Scott, Police Chief

Joanne Hayes-White, Chief, Fire Department

FROM: John Carroll, Assistant Clerk,

Public Safety and Neighborhood Services Committee

DATE: February 20, 2019

SUBJECT: HEARING MATTER INTRODUCED

The Board of Supervisors' Public Safety and Neighborhood Services Committee has received the following hearing request, introduced by Supervisor Safaí on February 12, 2019:

## File No. 190181

Hearing on language access, emergency response protocol, and response time when responding to emergency calls for service; namely, but not limited to, the robbery of the Good Orchard Bakery in District 11, mid-January 2019; and requesting the Department of Emergency Management, Police Department, and Fire Department to report.

If you have any comments or reports to be included with the file, please forward them to me at the Board of Supervisors, City Hall, Room 244, 1 Dr. Carlton B. Goodlett Place, San Francisco, CA 94102.

## **Introduction Form**

By a Member of the Board of Supervisors or Mayor

\$ 2019 FEB 12

Time:stamp or meeting date

I hereby submit the following item for introduction (select only one):
1. For reference to Committee. (An Ordinance, Resolution, Motion or Charter Amendment).
2. Request for next printed agenda Without Reference to Committee.
✓ 3. Request for hearing on a subject matter at Committee.
4. Request for letter beginning: "Supervisor inquiries"
5. City Attorney Request.
6. Call File No. from Committee.
7. Budget Analyst request (attached written motion).
8. Substitute Legislation File No.
9. Reactivate File No.
10. Topic submitted for Mayoral Appearance before the BOS on
Please check the appropriate boxes. The proposed legislation should be forwarded to the following:
Small Business Commission  Youth Commission  Ethics Commission
Planning Commission Building Inspection Commission
Note: For the Imperative Agenda (a resolution not on the printed agenda), use the Imperative Form.
Sponsor(s):
Supervisors Ahsha Safai and Norman Yee
Subject:
Hearing on language access, emergency response protocol, and response time by the San Francisco Police, Fire, and Emergency Management Departments.
The text is listed:
Hearing on language access, emergency response protocol, and response time by the following Departments:  Emergency Management, Police, and Fire. This inquiry is triggered by the robbery of the Good Orchard Bakery in  District 11 mid-January 2019 but not limited to that unfortunate event or geographical area.
Signature of Sponsoring Supervisor:
For Clerk's Use Only