### City and County of San Francisco Office of Contract Administration Purchasing Division

#### **Fourth Amendment**

THIS AMENDMENT (this "Amendment") is made as of **May 1, 2018** in San Francisco, California, by and between **TIDES CENTER** ("Contractor"), and the City and County of San Francisco, a municipal corporation ("City"), acting by and through its Director of the Office of Contract Administration.

#### **Recitals**

WHEREAS, City and Contractor have entered into the Agreement (as defined below); and

WHEREAS, City and Contractor desire to modify the Agreement on the terms and conditions set forth herein to extend the contract term, increase the contract amount, and update the scope, budget, and standard contractual clauses; and

WHEREAS, the Agreement was competitively procured as required by San Francisco Administrative Code Chapter 21.1 through an RFP on November 30, 2007 and this modification is consistent therewith; and

WHEREAS, approval for this Amendment was obtained when the Civil Service Commission approved Contract Number 2000-03/04, on April 3, 2018; and

WHEREAS, a Sole Source Waiver was granted from the Office of Contract Administration on April 3, 2018; and

WHEREAS, the Board of Supervisors passed Resolution #180548 on June 20, 2018 to extend the contract term by one year and increase the contract amount to approve the fourth amendment.

NOW, THEREFORE, Contractor and the City agree as follows:

## ARTICLE 1 DEFINITIONS

The following definitions shall apply to this Amendment:

- **1.1 Agreement.** The term "Agreement" shall mean the Agreement dated July 1, 2008 between Contractor and City and, First Amendment dated July 1, 2010, and Second Amendment dated November 1, 2012, and Third Amendment dated July 1, 2016.
- **1.2 Other Terms.** Terms used and not defined in this Amendment shall have the meanings assigned to such terms in the Agreement.

## ARTICLE 2 MODIFICATIONS TO THE AGREEMENT

The Agreement is hereby modified as follows:

#### **2.1 Term of the Agreement** currently reads as follows:

Subject to Section 1, the term of this Agreement shall be from **July 1, 2008 to June 30, 2018**.

Such section is hereby amended in its entirety to read as follows:

Subject to Section 1, the term of this Agreement shall be from **July 1, 2008 to June 30, 2019**.

### **2.2 Section b. 05 Compensation**, of the Agreement currently reads as follows:

Compensation shall be made in monthly payments n or before the 30<sup>th</sup> day of each month for work, as set forth in Section 4 of this Agreement that the Director of the Public Health Department, in his or her sole discretion, concludes has been performed as the last day of the immediately preceding month. In no event shall the amount of this Agreement exceed **Forty Million Five Hundred Eight Thousand and Three Hundred Seventeen Dollars** (\$40,508,317). The breakdown of costs associated with this Agreement appears in Appendix B, "Calculation of Charges", attached hereto and incorporated by reference as though fully set forth herein. Nor charges shall be incurred under this Agreement nor shall any payments become due to Contractor until reports, services, or both, required under this Agreement are received from Contractor and approved by Department of Public Health as being in accordance with this Agreement. City may withhold payment to Contractor in any instance in which Contractor has failed or refused to satisfy any material obligation provided for under this Agreement.

In no event shall City be liable for interest or late charges for any late payments.

Such section is hereby amended in its entirety to read as follows:

Compensation shall be made in monthly payments n or before the 30<sup>th</sup> day of each month for work, as set forth in Section 4 of this Agreement that the Director of the Homelessness and Supportive Housing Department, in his or her sole discretion, concludes has been performed as the last day of the immediately preceding month. In no event shall the amount of this Agreement exceed Forty-Six Million Three Hundred Eighty-Six Thousand Four Hundred Ninety-One Dollars (\$46,386,491). The breakdown of costs associated with this Agreement appears in Appendix B, "Calculation of Charges", attached hereto and incorporated by reference as though fully set forth herein. Nor charges shall be incurred under this Agreement nor shall any payments

become due to Contractor until reports, services, or both, required under this Agreement are received from Contractor and approved by Department Homelessness and Supportive Housing as being in accordance with this Agreement. City may withhold payment to Contractor in any instance in which Contractor has failed or refused to satisfy any material obligation provided for under this Agreement. In no event shall City be liable for interest or late charges for any late payments.

#### 2.3 **Section 25. Notice to Parties of the Agreement** currently reads as follows:

**25. Notices to the Parties.** Unless otherwise indicated elsewhere in this Agreement, all written communication sent by the parties may be by U.S. mail, e-mail or by fax, and shall be addressed as follows:

To City: Department of Public Health

**Contracts Unit** 

101 Grove Street, Room 402 San Francisco, CA 94102

Email: Irene.carmona@sfdph.org

Margot Antonetty and:

Contract Administrator

San Francisco Department of Public Health

101 Grove Street

San Francisco, CA 94102

Email: Margot.antonetty@sfdph.org

To Contractor: Tides Center

For Notices: The Presidio, P.O. Box 29907

> San Francisco, CA 94129 Email: cdartis@tides.org

For Payments: Same as For Notices

Any notice of default must be sent by registered mail.

Such section is hereby amended in its entirety to read as follows:

**25. Notices to the Parties.** Unless otherwise indicated elsewhere in this Agreement, all written communication sent by the parties may be by U.S. mail, e-mail or by fax, and shall be addressed as follows:

Department of Homelessness and Supportive Housing To City:

> Contracts Division P.O. Box 427400

San Francisco, CA 94142-7400 Facsimile No. 415.355.5288

To Contractor: Tides Center

The Presidio, P.O. Box 29907 San Francisco, CA 94129 Email: cdartis@tides.org

2.4 Section 48. Modifications of Agreement

Such section is hereby modified to delete sub-section b. Departmental Transition and Continuity.

- **2.5. Appendix A-1, Services to be Provided**, of the Agreement is hereby replaced in its entirety and re-attached as Appendix A-1, Services to be Provided.
- **2.6. Appendix B, Budget**, of the Agreement is hereby replaced in its entirety by the modified Appendix B, Budget attached herewith.
- **2.7. Appendix C, Method of Payment**, is hereby added in its entirety as an appendix to this Agreement.
- **2.8 Appendix D, Interests in Other City Grants**, is hereby added in its entirety as an appendix to this Agreement.
- **2.9 Appendix E, Permitted Subcontractors**, is hereby added in its entirety as an appendix to this Agreement.
- **2.10 Appendix F, Dispute Resolution Procedure**, is hereby added in its entirety as an appendix to this Agreement.

# ARTICLE 3 EFFECTIVE DATE

**3.** Each of the modifications set forth in Section 2 shall be effective on and after the date of this Amendment.

#### ARTICLE 4 LEGAL EFFECT

**4.** Except as expressly modified by this Amendment, all of the terms and conditions of the Agreement shall remain unchanged and in full force and effect.

IN WITNESS WHEREOF, Contractor and City have executed this Amendment as of the date first referenced above.

CITY

Recommended by:

Jeff Kositsky

Director

Department of Homelessness and

Supportive Housing

Approved as to Form:

Dennis J. Herrera

City Attorney

By:

Anne Pearson

Deputy City Attorney

Approved:

Jaci Fong

Director of the Office of Contract

Administration, and

Purchaser

CONTRACTOR

TIDES CENTER

Kriss Deiglmeier

**Executive Director** 

The Presidio, P.O. Box 29907 San Francisco, CA 94129

City vendor number: 9453

Federal Employer ID number: 94-3213100

Received By: SEP 6'18 PM 1:47 Purchasing Department Contractor: Tides Center

Appendix A-1

Program: Delivering Innovation in Supportive Housing (DISH)

Contract Term: 7/1/2008–6/30/2019

Funding Sources: General Fund, MHSA, GF-FQHC, HUD, DOJ, Rental Income

1. Program Name: Delivering Innovation in Supportive Housing (DISH)

Property Management Services at Direct Access to Housing sites

232 Eddy Street, San Francisco, CA 94102

(415) 776-3474 x100 (415) 771-3474 FAX

Direct Access to Housing (DAH) Sites: DAH Health Clinic (through FY2012–13)

234 Eddy Street (Windsor Hotel commercial space)

San Francisco, CA 94102

(415) 353-5095; (415) 292-5048 FAX

**Windsor Hotel** 

238 Eddy Street, San Francisco, CA 94102 (415) 345-0210; (415) 885-1600 FAX

Camelot Hotel

124 Turk Street, San Francisco, CA 94102 (415) 359-9404; (415) 440-1165 FAX

**Empress Hotel** 

144 Eddy Street, San Francisco, CA 94102 (415) 674-8100; (415) 674-9513 FAX

LeNain Hotel

730 Eddy Street, San Francisco, CA 94109 (415) 353-5652; (415) 673-1266 FAX

**Pacific Bay Inn** 

520 Jones Street, San Francisco, CA 94102 (415) 674-0765; (415) 674-0763 FAX

Star Hotel

2176 Mission Street, San Francisco, CA 94110 (415) 503-4143; (415) 252-1085 FAX

2. Nature of Document (select one)

New	Rei	newal	$\boxtimes$	Modifi	cation

#### 3. Goal Statement

The goal of this contract is to provide quality, custom property management services at six (6) Direct Access to Housing sites, and the DAH Health Clinic (through FY2012–13) resulting in safe, clean, and stable housing for formerly homeless tenants with special needs.

#### 4. Target Population

The target population is homeless, very low-income residents of the City and County of San Francisco, whose income is less than 30% of area median income, who are struggling with at least one of these specific, disabling conditions: mental illness, HIV/AIDS, substance use, physical disabilities and limited experience living independently. The Empress has more stringent criteria as determined by HUD which mandates that residents must be chronically homeless to be eligible. The clients must be at least 18 years of age and will include lesbian, bisexual, transgender individuals, gay men and people of color. Due to the facilities' specific nature of the services for the property management of the DAH Health Clinic located in the Windsor commercial space, there is no target population. (through FY2012-2013 only)

#### 5. Modalities

One (1) Unit of Service (UOS) is defined as one (1) **Property Management Day** (service category Supportive Housing, Property Management modality) providing property management services for one Single Room Occupancy (SRO) unit. The total number of property management days is based on a 10% vacancy rate due to turnover and move-in time. For the Windsor commercial space/Direct Access to Housing Health Clinic (through FY2012–13,) one unit of *Property Management Services* is an average 30 days, or one month, of services which include, but are not limited to, payment of utilities and other bills; janitorial, and maintenance services.

FY 2010–2011 Unit of Service Description by Funding Source	Units of Service (UOS)	Number of Clients/Rooms	Unduplicated Clients (UDC)
<b>General Fund</b> — 6 Properties Management Days 386 units x 365 days - 10% vacancy rate = 126,801	126,801	386	392*
<b>HUD</b> — Property Management Days 35 units x 365 days - 10% vacancy rate = 11,497	11,497	35	35*
MHSA/Prop 63 — Property Management Days 28 units x 365 days - 10% vacancy rate = 9,198	9,198	28	31*
DOJ — Property Management Days	N/A	N/A	N/A
Total Units of Service:	147,496	449	
Total Unduplicated Clients/Rooms:			458

Unit of Service Description	Units of Service (UOS)	
FQHC — DAH Health Clinic Program	10	
1 unit Property Management Services x 12 months	12	

FY 2011-2012 Unit of Service Description by Funding Source	Units of Service (UOS)	Number of Clients/Rooms	Unduplicated Clients (UDC)
<b>General Fund</b> — 6 Properties Management Days 386 units x 365 days - 10% vacancy rate = 126,801	126,801	386	392*
<b>HUD</b> — Property Management Days 35 units x 365 days - 10% vacancy rate = 11,497	11,497	35	35*
MHSA/Prop 63 — Property Management Days 28 units x 365 days - 10% vacancy rate = 9,198	9,198	28	31*
DOJ — Property Management Days	N/A	N/A	N/A
Total Units of Service:	147,496	449	
Total Unduplicated Clients/Rooms:			458

Unit of Service Description	Units of Service (UOS)
FQHC — DAH Health Clinic Program	10
1 unit Property Management Services x 12 months	12

FY 2012-2013 Unit of Service Description by Funding Source	Units of Service (UOS)	Number of Clients/Rooms	Unduplicated Clients (UDC)
<b>General Fund</b> — 6 Properties Management Days 386 units x 365 days - 10% vacancy rate = 126,801	126,801	386	392*
<b>HUD</b> — Property Management Days 35 units x 365 days - 10% vacancy rate = 11,497	11,497	35	35*
MHSA/Prop 63 — Property Management Days 28 units x 365 days - 10% vacancy rate = 9,198	9,198	28	31*
Total Units of Service:	147,496	449	
Total Unduplicated Clients/Rooms:			458

Unit of Service Description		Units of Service (UOS)	
FQHC — DAH Health Clinic Program  1 unit Property Management Services x 12 months		12	
FY 2013–2014 Unit of Service Description by Funding Source	Units of Service (UOS)	Number of Clients/Rooms	Unduplicated Clients (UDC)
General Fund — 6 Properties Management Days 386 units x 365 days - 10% vacancy rate = 126,801	126,801	386	392*
<b>HUD</b> — Property Management Days	11,497	35	35*

<sup>\*</sup> The tenant UDC is based on a 10% turnover rate by the end of the contract year. The number of DAH clients is based on the maximum number of DAH tenants that can be accommodated at the site at any given time.

Funding Sources: General Fund, MHSA, GF-FQHC, HUD, DOJ, Rental Income

35 units x 365 days - 10% vacancy rate = 11,497			
MHSA/Prop 63 — Property Management Days 28 units x 365 days - 10% vacancy rate = 9,198	9,198	28	31*
Total Units of Service:	147,496	449	
Total Unduplicated Clients/Rooms:			458

FY 2014–2015 Unit of Service Description by Funding Source	Units of Service (UOS)	Number of Clients/Rooms	Unduplicated Clients (UDC)
<b>General Fund</b> — 6 Properties Management Days 386 units x 365 days - 10% vacancy rate = 126,801	126,801	386	392 <sup>†</sup>
<b>HUD</b> — Property Management Days 35 units x 365 days - 10% vacancy rate = 11,497	11,497	35	35 <sup>†</sup>
MHSA/Prop 63 — Property Management Days 28 units x 365 days - 10% vacancy rate = 9,198	9,198	28	31 <sup>†</sup>
Total Units of Service:	147,496	449	
Total Unduplicated Clients/Rooms:			458

FY 2015–2016 Unit of Service Description by Funding Source	Units of Service (UOS)	Number of Clients/Rooms	Unduplicated Clients (UDC)
<b>General Fund</b> — 6 Properties Management Days 386 units x 365 days - 10% vacancy rate = 126,801	126,801	386	392 <sup>†</sup>
<b>HUD</b> — Property Management Days 35 units x 365 days - 10% vacancy rate = 11,497	11,497	35	35 <sup>†</sup>
MHSA/Prop 63 — Property Management Days 28 units x 365 days - 10% vacancy rate = 9,198	9,198	28	31 <sup>†</sup>
Total Units of Service:	147,496	449	
Total Unduplicated Clients/Rooms:			458

FY 2016–2017 Unit of Service Description by Funding Source	Units of Service (UOS)	Number of Clients/Rooms	Unduplicated Clients (UDC)
<b>General Fund</b> — 6 Properties Management Days 386 units x 365 days - 10% vacancy rate = 126,801	126,801	386	392 <sup>†</sup>
<b>HUD</b> — Property Management Days 35 units x 365 days - 10% vacancy rate = 11,497	11,497	35	35 <sup>†</sup>
MHSA/Prop 63 — Property Management Days 28 units x 365 days - 10% vacancy rate = 9,198	9,198	28	31†
Total Units of Service:	147,496	449	
Total Unduplicated Clients/Rooms:			458

FY 2017-2018	Units of Service	Number of	Unduplicated
Unit of Service Description by Funding Source	(UOS)	Clients/Rooms	Clients (UDC)
<b>General Fund</b> — 6 Properties Management Days 386 units x 365 days - 10% vacancy rate = 126,801	126,801	386	392 <sup>†</sup>
<b>HUD</b> — Property Management Days 35 units x 365 days - 10% vacancy rate = 11,497	11,497	35	35 <sup>†</sup>
MHSA/Prop 63 — Property Management Days 28 units x 365 days - 10% vacancy rate = 9,198	9,198	28	31†
Total Units of Service:	147,496	449	
Total Unduplicated Clients/Rooms:			458

<sup>&</sup>lt;sup>†</sup> The tenant UDC is based on a 10% turnover rate by the end of the contract year. The number of DAH clients is based on the maximum number of DAH tenants that can be accommodated at the site at any given time

**Contractor:** Tides Center Appendix A-1

Contract Term: 7/1/2008-6/30/2019**Program:** Delivering Innovation in Supportive Housing (DISH)

Funding Sources: General Fund, MHSA, GF-FQHC, HUD, DOJ, Rental Income

FY 2018–2019	Units of Service	Number of	Unduplicated
Unit of Service Description by Funding Source	(UOS)	Clients/Rooms	Clients (UDC)
<b>General Fund</b> — 6 Properties Management Days 386 units x 365 days - 10% vacancy rate = 126,801	126,801	386	392 <sup>‡</sup>
<b>HUD</b> — Property Management Days 35 units x 365 days - 10% vacancy rate = 11,497	11,497	35	35 <sup>†</sup>
MHSA/Prop 63 — Property Management Days 28 units x 365 days - 10% vacancy rate = 9,198	9,198	28	31 <sup>†</sup>
Total Units of Service:	147,496	449	
Total Unduplicated Clients/Rooms:			458

<sup>‡</sup> The tenant UDC is based on a 10% turnover rate by the end of the contract year. The number of DAH clients is based on the maximum number of DAH tenants that can be accommodated at the site at any given time

Contractor: Tides Center Appendix A-1

Program: Delivering Innovation in Supportive Housing (DISH)

Contract Term: 7/1/2008–6/30/2019

Funding Sources: General Fund, MHSA, GF-FQHC, HUD, DOJ, Rental Income

#### 6. Methodology

#### A. Outreach, recruitment, promotion, and advertisement

Homelessness and Supportive Housing – Adult Housing Programs, (HSH-AHP) administers the allocation and application process for the DAH hotels and accepts referrals from community agencies deemed appropriate for referral by the DAH gatekeepers.

#### B. Admission, enrollment and/or intake criteria and process

In order to apply for housing at a DAH site, the applicant must meet the following eligibility criteria:

- Be a homeless resident of San Francisco, including persons living on the streets, in emergency and/or domestic violence shelters, in abandoned buildings, in hospital or forensic settings, or in transitional psychiatric and/or substance use treatment; (All applicants for the Empress have to meet the HUD definition of chronic homelessness, which states that "a chronically homeless person is an unaccompanied homeless individual who has either been continuously homeless for a year or more OR has had at least four (4) episodes of homelessness in the past three (3) years. To be considered chronically homeless, persons must have been sleeping in a place not meant for human habitation (e.g., living on the streets) and/or in an emergency homeless shelter during that time.")
- Be at or below 30% of the area median income as determined by HUD;
- Have medical, mental health, and/or substance use issues;
- Pay part of her/his income in rent via a third party rent payment program;
- Be capable of independent living with supportive services in a community setting.

The DAH Placement Manager notifies the appropriate access point when a vacancy occurs. The Direct Access to Housing Referral Team (DART) reviews the applications received from access points for eligibility and completeness. If the application is complete and the applicant seems eligible, the packet is forwarded to the Support Services Manager and the General Manager. Support Service staff retains confidential protected information and conducts a separate interview with the applicant. Property Management staff conduct a background check of the applicant including eviction, credit, and criminal history. The decision for acceptance into the program is based on tenancy issues determined by the property management staff. Applicants are not automatically rejected on the basis of poor rental history or criminal conviction. Clear guidelines are provided by DART in coordination with support services and property management on reasons for rejecting an application.

DART returns ineligible and denied applications to the access point. Because of the interview process, a referral to the buildings does not guarantee housing.

### C. Service delivery model, hours of operation, locations of service delivery, frequency and duration of service, strategies for service delivery.

Property Management services are provided which include rent collection, annual client recertification, lease management/eviction prevention, tenant move-in and move-out, unit make ready work, maintenance, 24-hour front desk coverage and janitorial services, not only in the unit, but in all public, storage and office areas as well. Tenants are required to sign a lease, but are not required to sign a consent for services agreement due to the nature of the property management services. The Grievance Procedure is reviewed with all tenants at move in and is posted in the lobby to ensure compliance with the HSH standard.

The Tides Center provides infrastructure services and serves as fiscal sponsor for all DISH activities. DISH personnel are all employees of the Tides Center.

Contractor: Tides Center Appendix A-1

Program: Delivering Innovation in Supportive Housing (DISH)

Contract Term: 7/1/2008-6/30/2019

Funding Sources: General Fund, MHSA, GF-FQHC, HUD, DOJ, Rental Income

#### D. Exit criteria and process

Tenants are eligible to remain in housing permanently. The tenant must adhere to the provisions of the lease agreement to remain eligible for the housing. The property management staff actively collaborates with the onsite supportive services providers to ensure that tenants with housing retention challenges are offered services to increase their ability to comply with the lease. Tenants, who are evicted from the property, surrender their unit or move to a higher level of care work with the support services providers to smoothly transition to a new setting whenever possible.

#### E. Program staffing

Each site is staffed by a General Manager, an Assistant General Manager, 24 hour desk clerks, and a maintenance worker and janitor. Our maintenance approach is centralized, and our site-based staff is augmented by a Janitorial Supervisor, Maintenance Supervisor and the Facilities Director who are supported by the Facilities Assistant. In addition, there are two Co-Directors responsible for running the organization and supervising all of the properties, a Deputy Director, an Operations Manager and ½-time Project Manager. All positions are funded by the contract.

#### 7. Objectives and Measurements

#### **Outcome Objectives:**

- 1) 90% of residents will retain their housing for more than one year.
- 2) 75% of residents who exit housing will secure housing appropriate to their needs (e.g., independent/unsubsidized housing, move-in with family or friends, transition to level of care appropriate for their needs, etc.).
- 3) 90% of inspected units will be in compliance with health and safety standards at the time of monitoring.
- 4) 85% of resident lease violations will be resolved without loss of housing to tenants.

#### **Performance Objectives:**

1) Property Management will collect at least 90% of monthly rent from occupied units. *Disclaimer:* Rent is not collected for occupied units undergoing an eviction process.

## 8. Continuous Quality Improvement Contract Compliance:

- The Tides Center/DISH will comply with Local, State, Federal and/or funding source policies and requirements such as Harm Reduction, Health Insurance Portability and Accountability Act (HIPAA), Cultural Competency, and Client Satisfaction
- A DISH TB policy and procedure will address that all on-site staff is tested and cleared for TB prior to employment or placement in compliance with the DPH TB policy. TB status is reviewed upon employment with the program and every 12 months thereafter.
- The Deputy Director will review progress towards contract objectives on a monthly basis and forward reports to HSH indicating our successes and areas for improvement.
- DISH uses a networked database tool to track most of the data used to evaluate the program. This tool allows DISH to compile reports that describe rental income by tenant and by building, the length of occupancy of each tenant or an average for the building, number and percentage of vacant units at any one time, length of time between vacancy and move in among other things. The General Manager and Assistant General Manager at each building enter the site specific data into the database and the DISH Central office staff, led by the Deputy Director, monitors the accuracy of the data and compiles reports based on the data. During each contract year, DISH will provide a set of reports for each building and submit

Contractor: Tides Center

Appendix A-1

Program: Delivering Innovation in Supportive Housing (DISH)

Contract Term: 7/1/2008–6/30/2019

Funding Sources: General Fund, MHSA, GF-FQHC, HUD, DOJ, Rental Income

these reports to the HSH Program Manager at the end of each quarter of the contract year with the data and evaluation including 35 day turnover of vacant unit achievements, timely work order completion for Emergency Health and Safety issues and Routine Maintenance requests. The Deputy Director will lead this process and be responsible for compiling, analyzing and submitting the data and evaluation to the HSH Program Manager. DISH will use this data to help guide us as we try to achieve all of these important outcomes.

#### **Tenant Satisfaction:**

- DISH staff strives to exceed a minimum goal of 65% tenant participation in Satisfaction Survey completion.
- DISH staff will review annual tenant satisfaction surveys and create a work plan to address findings and report results to tenant community.
- The General Manager will attend Community Meetings monthly seeking input. The Directors will attend the Community Meeting at least two times per year.
- The Tenant Grievance Policy and Procedure will comply with Department guidelines. Management and staff will be trained on the procedure, and track grievances to assess areas for improvement.
- DISH Directors and Facilities Director will inspect each building on a regular basis to ensure that the highest standard of maintenance and cleanliness is upheld.

#### Staff Training:

- All staff will be oriented and trained at the time of employment and on an on-going basis.
  Additionally, training and staff development will be incorporated into the daily operating
  practices of property management. Documentation of all training and certifications will be
  permanently retained in each employee's personnel file.
- All staff will receive training on Universal Precautions Standards and TB precautions/treatment.
- All staff will receive annual training on relevant topics such as Harm Reduction, Cultural Competency, De-Escalation and Emergency Response.

#### Site Audit/Review of client records:

- Each site will have 2 site audits per year from DISH management staff reviewing adherence with various aspects of DISH policies and procedures.
- Annually, a sample of tenant files will be reviewed by DISH management staff. Repeat problems will be identified and discussed to develop consistent practices.

#### Review and updating of written policies and protocols and practices:

- Written employee policies will be reviewed, updated and approved by the DISH Directors in consultation with the Tides Center. All revisions to employee policies will be communicated to staff via staff meetings, and/or written documentation. Acknowledgement of significant new policies will be signed and dated by staff.
- Operating Policies and Procedures will be reviewed and updated as needed. All revisions to operating policies will be communicated to staff via staff meetings, and/or written documentation.

#### Staff supervision and performance review plan:

- The Directors will conduct regular one-on-one supervision with the General Managers to review rental income, expenditures, policies and procedures, staffing issues, collaboration, challenging tenant situations and other issues of on-site property management of the DAH site.
- The General Manager will conduct regular meetings with staff to review work, desk coverage, policies and procedures, etc. to improve site management, reduce vacancy rates and increase tenant stability.

Contractor: Tides Center Appendix A-1

Program: Delivering Innovation in Supportive Housing (DISH)

Contract Term: 7/1/2008–6/30/2019

Funding Sources: General Fund, MHSA, GF-FQHC, HUD, DOJ, Rental Income

• The Facilities Director will meet with his crew leaders weekly to review unit turnover rates, work order completion and project management to ensure cost effective and timely completion of building maintenance.

• The Directors will oversee the completion of 90 day, mid-year and annual performance reviews for all staff.

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1 DEPARTMENT OF HOME	LESSNESS A	AND SUPPORTI	VE H	OUSING - P	RO	GRAM BUD	GET	MODIFICA	TIO	N FORM					P	age 1 of 9
2 Appendix B	_															
3 Do	ocument Date:	4/26/2018														
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	Contract Term	Begin Date		End Date	(	# of Years)	ı									
	Current Term	7/1/2008		6/30/2018		10										
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7 BUDGET SUMMARY																
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6 Program Annual Term		6/30/2017	6	5/30/2018		6/30/2019		6/30/2019	<u> </u>	6/30/2019		6/30/2018	H	6/30/2019	(	6/30/2019
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20 Operating Expense			\$	89,573	\$		4	89.573		89,573		89,573		89,573		179,
21	Subtotal		\$	390,086	\$		9	390,086	\$	390,086	\$	390,086		390,086	\$	780,
Indirect Percentage (%)	Cubiciai		Ψ	000,000	¥	0.000/	Ÿ		Ψ		Ψ	000,000	Ť	000,000	Ψ	700,
23 Indirect Cost (Line 20 X Line 21					\$	0.00%	\$	0.00%	\$	0.00%	¢.		\$		\$	
24 Other Expenses (Not subject to			\$	7,493	\$	-	P	7,493	\$	7,493	\$	7,493		7,493	\$	14,
25 Capital Expenditure	indirect /6)		φ	7,493	9	-	Ą	7,493	φ	7,493	9	7,493	\$	7,493	\$	14,
	Expenditures		\$	397,579	\$		\$	397,579	\$	397,579	\$	397,579	_	397,579	\$	795,
27 HSH Revenue			Ψ	337,373	Ψ	_	Ψ	331,313	Ψ	331,313	Ψ	331,313	Ψ	331,313	Ψ	735,
	°		•	007.570	_		_			007.570		0.475.004			•	0.570
28 MHSA		\$ 2,778,344	\$	397,579	\$	-	\$	397,579	\$	397,579	\$	3,175,924		397,579	\$	3,573,
29					-				\$	-	\$		_		\$	
31									\$	-	\$			<u>-</u>	\$	
32									\$	-	\$		\$		\$	
33	1								Ψ		Ψ		۳		Ψ	
34	- i												T			
	SH Revenues	\$ 2,778,344	\$	397,579	\$		s	397.579	\$	397.579	\$	3,175,924	\$	397.579	\$	3,573,
		φ 2,110,344	ð	391,379	Ф	-	ð	391,579	Þ	391,579	Ф	3,175,924	à	391,379	Φ	3,573,
Other Revenues									1							
37									1		-		1			
39					-				-		-		1			
40			-		-		-		+-		$\vdash$		$\vdash$			
11									<del>                                     </del>				1			
							_		_				_		•	
12 Total Ot	her Revenues		\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	
13 Full Time Equivalent (FTE)										5.50						
15 Prepared by: Kirk Larson	Title: Deputy D	iroctor Phon	o No. /	415) 776-3474	v10	0 Email:	Liel	larson@dishsf	orc		Dot	e: 4/26/2018				
	ride. Deputy D	medioi Phone	e INO. (	410) //0-34/4	XIU	o Email:	. KIIK	iais011@uiSNSI	.org		Date	5. 4/20/2U10				
16																

	A A	В	С	D	E	F	1 1	<u> </u>	К	AJ	AK	AL
1	DEPARTMENT OF HOMELES						UDGET MODIF	ICATION FORM		AJ	AN	Page 2 of 9
2	Appendix B											
3	Document Date:	4/26/2018										
_	SALARY & BENEFIT DETAIL											
6	Grantee: TIDES Center											
7	Program: DISH - Camelot (MHSA)						I					
8	HSH Contract #: HSH17-18-060					Year 10		Year 11			All Years	
						7/1/2017 -	7/1/2018 -	7/1/2018 -	7/1/2018 -	7/1/2017 -	7/1/2018 -	7/1/2017 -
9						6/30/2018	6/30/2019	6/30/2019	6/30/2019	6/30/2018	6/30/2019	6/30/2019
10		Agency	Γotals	For HSI	H Program	Current	Current	Modification	Revised	Current Total	Modification	Revised Total
		Annual Full TimeSalary	Total %		Adjusted	Curent Budgeted	Curent Budgeted		New Budgeted	Curent Budgeted		New Budgeted
11	POSITION TITLE	for FTE	FTE	% FTE	FTE	Salary	Salary	Change	Salary	Salary	Change	Salary
12	Assistant General Manager	\$42,280	100%	100.0%	1.00	\$ 41,122		\$ 41,122	\$ 41,122	\$ 41,122	\$ 41,122	\$ 82,244
13	DAH Program Manager											
14	Deputy Director											
15	Desk Clerk	\$33,822	300%	100.0%	3.00	\$ 89,380		\$ 89,380	\$ 89,380	\$ 89,380	\$ 89,380	\$ 178,760
16	Director											
17	Facilities Assistant											
18	Facilities Director											
19	Facilities Manager								\$ -		s -	\$ -
20	General Manager	\$66,094	100%	100.0%	1.00	\$ 62,167		\$ 62,167	\$ 62,167	\$ 62,167	\$ 62,167	\$ 124,333
21	Janitor	\$36,229	50%	100.0%	0.50	\$ 16,021		\$ 16,021	\$ 16,021	\$ 16,021	\$ 16,021	\$ 32,042
22	Janitor - Lead	400,	-		0.00		s -		\$ -	\$ -	\$ -	
23	Janitorial Supervisor				0.00		\$ -		\$ -	\$ -	s -	\$ -
24	Maintenance Worker				0.00		\$ -		\$ -	\$ -	\$ -	\$ -
25	Maintenance Worker - Lead				0.00		\$ -		\$ -	\$ -	\$ -	\$ -
26	Ops Man				0.00		\$ -		\$ -	\$ -	\$ -	\$ -
27	Project Manager				0.00		\$ -		\$ -	\$ -	\$ -	\$ -
28	Property Supervisor				0.00		\$ -		\$ -	\$ -	\$ -	\$ -
29	Unit Turn Supervisor				0.00	Ψ -			<u> </u>	-	_	-
30	TOTALS		5.50	4.00	5.50	\$ 208,690	\$ -	\$ 208,690	\$ 208,690	\$ 208,690	\$ 208,690	\$ 417,380
31	TOTALS		5.50	4.00	5.50	ψ 200,690	Ψ <u>-</u>	μ 200,090	ψ 200,090	ψ 200,090	200,090	Ψ 417,300
32	FRINGE BENEFIT RATE	44.00%				44.00%	44.00%		44.00%			
33	EMPLOYEE FRINGE BENEFITS					\$ 91,824		\$ 91,824		\$ 91,824	\$ 91,824	\$ 183,647
34								<u></u>				<del>-</del>
35	TOTAL CALADICS & DENESTS					£ 200.540	•	l ¢ 200.542	L¢ 200.542	¢ 200.540	é 200.542	\$ 601.027
36	TOTAL SALARIES & BENEFITS					\$ 300,513	\$ -	\$ 300,513	\$ 300,513			
37	HSH #2									Te	mplate last modified:	2/23/2018

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1	DEPARTMENT OF HOMELESSNESS AN			PROC!	RAM RII				Page 3 of 9
2	Appendix B	ND SOFFORTI	/L HOUSING -	FIXOGI	VAIVI DO	DGLT WODII	CATIONTON	IVI	Fage 3 01 9
3	Document Date:	4/26/2018							
4									
5	OPERATING DETAIL								
6 7	Grantee: TIDES Center Program: DISH - Camelot (MHSA)								
	Flogram. DISH - Camelot (WHSA)	V40		V-	44				
8	HSH Contract #: HSH17-18-060	Year 10			ar 11			All Years	
_		7/1/2017 -	7/1/2018 -		- 810	7/1/2018 -	7/1/2017 -	7/1/2018 -	7/1/2017 -
9		6/30/2018	6/30/2019		/2019	6/30/2019	6/30/2018	6/30/2019	6/30/2019
10		Current	Current	Modif	ication	Revised	Current Total	Modification	Revised Total
44	Oti F	Budgeted Expense	Budgeted	Ch		Budgeted Expense	Budgeted Expense	Change	Budgeted Expense
12	Operating Expenses	Expense	Expense	Cna	inge	s -	s -	s -	s -
13	Rental of Property	\$ 42,375		\$	40.075	Ť	\$ 42,375		
	Utilities(Elec, Water, Gas, Phone, Scavenger)	\$ 42,375		\$	42,375				
14	Office Supplies, Postage	0 17.100		•	47.400	\$ -	\$ -	\$ -	\$ -
15	Building Maintenance Supplies and Repair	\$ 47,198		\$	47,198	\$ 47,198	\$ 47,198		\$ 94,396
16	Printing and Reproduction					\$ -	\$ -	\$ -	\$ -
17	Insurance					\$ -	\$ - \$ -	\$ -	\$ -
18	Staff Training					\$ -	1	1	\$ -
19	Staff Travel-(Local & Out of Town)					\$ -	\$ -	\$ -	\$ -
20	Rental of Equipment					\$ -	\$ -	\$ -	\$ -
21						\$ -	\$ -	\$ -	\$ -
22						\$ -	\$ -	\$ -	\$ -
23						\$ -	\$ -	\$ -	\$ -
24						\$ -	\$ -	\$ -	\$ -
25						\$ -	\$ -	\$ -	\$ -
26						\$ -	\$ -	\$ -	\$ -
27						\$ -	\$ -	\$ -	\$ -
28						\$ -	\$ -	\$ -	\$ -
29						\$ -	\$ -	\$ -	\$ -
30	Consultants/Subcontractors					1			ı
31						\$ -	\$ -	\$ -	\$ -
32						\$ -	\$ -	\$ -	\$ -
33						\$ -	\$ -	\$ -	\$ -
34						\$ -	\$ -	\$ -	\$ -
35						\$ -	\$ -	\$ -	\$ -
36					-	1	ļ	ļ	,
37	TOTAL OPERATING EXPENSES	\$ 89,573	\$ -	\$	89,573	\$ 89,573	\$ 89,573	\$ 89,573	\$ 179,146
38									
39	Other Expenses (not subject to indirect cost %)						ļ		1
40	Community Building and Eviction Prevention	\$ 2,602		\$	2,602	\$ 2,602	\$ 2,602	\$ 2,602	\$ 5,204
41	Legal	\$ 4,891		\$	4,891	\$ 4,891	\$ 4,891	\$ 4,891	\$ 9,782
42						\$ -	\$ -	\$ -	\$ -
43						\$ -	\$ -	\$ -	\$ -
44						\$ -	\$ -	\$ -	\$ -
45						\$ -	\$ -	\$ -	\$ -
46						\$ -	\$ -	\$ -	\$ -
47									1
48	TOTAL OTHER EXPENSES	\$ 7,493	\$ -	\$	7,493	\$ 7,493	\$ 7,493	\$ 7,493	\$ 14,986
49									
50	HSH #3						Tompl	ate last modified:	2/23/2018
50	11011#0	1					rempi	ate iast injurited:	2/23/2010
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1	DEPARTMENT OF HOMELESSNESS	AND SUPPORTI	VE HOL	JSING - P	ROGRAI	M BUDO	GET MO	DIFICA	TIOI	N FORM					F	Page 4 of 9
2	Appendix B		_													
3	Document Date:	4/26/2018														
					Contract											
4	Contract Term	Begin Date		Date	(# of Y											
5	Current Term	7/1/2008		)/2018	10											
6	Amended Term	7/1/2008	6/30	0/2019	11											
7	BUDGET SUMMARY										-					
8	Name															
9	Grantee: TIDES Center															
10	Program: DISH - Empress (HUD)															
11	HSH Contract #: HSH17-18-060															
											-					
12	(Check One) New Renewal _X_	Amendment	Modifica	tion												
13	If Amendment, the Effective Date 4/26/2018	No. of Amendm	ent. 4													
14																
15		Years 1-9	Ye	ar 10			Yea	r 10						All Years		
īŪ		7/1/2008 -	7/1/:	2017 -	7/1/20	18 -	7/1/2	018 -		7/1/2018 -	7/	1/2008 -		7/1/2018 -		7/1/2008 -
16	Program Annual Term	6/30/2017	6/30	/2018	6/30/2	2019	6/30	2019		6/30/2019		/30/2018		6/30/2019		6/30/2019
17		Current	0	rrant	C+	201	Madic	aatlan			0	ront Total		Andification	-	wined Total
17 18	Expenditures	Current	Cu	rrent	Curre	ent	Modif	cation		Revised	Cui	rrent Total	-	Modification	R	evised Total
19	· · · · · · · · · · · · · · · · · · ·		\$	407.470	•			407.470		407 470	_	407.470	_	407.470	\$	054.040
20	Salaries & Benefits Operating Expense		\$	127,470 74,861	\$	-	\$	127,470 74.861		127,470 74,861		127,470 74,861		127,470 74.861		254,940 149,722
21	Subtotal		\$	202,331	\$		è	202.331		202,331		202,331		202,331		404,662
	Indirect Percentage (%)		φ	202,331	Ą	0.000/	· ·	- /	_		Ψ	202,331	ð	202,331	φ	404,002
22 23	Indirect Cost (Line 20 X Line 21)				\$	0.00%	S	0.00%	\$	0.00%	\$		\$		\$	
24			\$	10,000	\$		•	10.000		10,000	Ψ	10,000		10,000		20,000
25	Capital Expenditure		Ψ	10,000	Ψ		4	10,000	Ψ	10,000	\$	10,000	S	10,000	\$	20,000
26	Total Expenditures		\$	212,331	\$	-	S	212,331	\$	212,331	\$	212,331	-	212,331	-	424,662
27	HSH Revenues		Ψ	212,001	•		<u>*</u>	,	Ψ	2.2,00.	Ť	212,001	Ť	2.2,001	Ψ	12 1,002
28		\$ 1,852,521	\$	212,331	s	_	•	212,331	\$	212,331	\$	2,064,852	•	212,331	\$	2,277,184
29		\$ 108,788	Ψ	212,001	Ψ		•	212,001	\$	- 212,001		108,788		212,001		108,788
30		*							\$	-	\$	-	_	-	_	-
31									\$	-	\$	-	\$	-	\$	-
32									\$	-	\$	-	\$	-	\$	-
33							_			_				•		
34									<u> </u>				<u> </u>			
35	Total HSH Revenues	\$ 1,961,309	\$	212,331	\$	-	\$	212,331	\$	212,331	\$	2,173,640	\$	212,331	\$	2,385,972
36	Other Revenues									·			1			
37															<u> </u>	
38									<u> </u>				<u> </u>		<u> </u>	
39			-			-			1				1		<u> </u>	
40 41									1				-		<u> </u>	
42	Total Other Revenues		\$		\$	-	\$		\$	_	\$		s	_	\$	_
	Full Time Equivalent (FTE)		¥		Ψ		*		Ψ	5.50	Ť		۳		Ψ	5.50
70										5.50	-				· · · ·	5.50
	Prepared by: Kirk Larson Title: Deputy [	irector Phone ال	e No. (418	5) 776-3474	x100	Email:	Kırklarso	n@dishsf	.org		Date: 4	1/26/2018				
45																
45 46																

	A	В	С	D	F	F	1		K	AJ	AK	AL
1	DEPARTMENT OF HOMELES		-		_	- PROGRAM B	JDGET MODIFI	CATION FORM	K	Α3	AIX	Page 5 of 9
2	Appendix B											
3	Document Date:	4/26/2018										
	SALARY & BENEFIT DETAIL											
6	Grantee: TIDES Center											
7	Program: DISH - Empress (HUD)									ı		
8	HSH Contract #: HSH17-18-060					Year 10		Year 11			All Years	
						7/1/2017 -	7/1/2018 -	7/1/2018 -	7/1/2018 -	7/1/2017 -	7/1/2018 -	7/1/2017 -
9	-					6/30/2018	6/30/2019	6/30/2019	6/30/2019	6/30/2018	6/30/2019	6/30/2019
10		Agency 7	Totals	For HSH	H Program	Current	Current	Modification	Revised	Current Total	Modification	Revised Total
		Annual Full	Tatal 0/		A alicente al	Correct Dodgested	Correct Dodgested		New Dudestad	Courset Budgeted		Naw Dudgeted
11	POSITION TITLE	TimeSalary for FTE	Total % FTE	% FTE	Adjusted FTE	Curent Budgeted Salary	Curent Budgeted Salary	Change	New Budgeted Salary	Curent Budgeted Salary	Change	New Budgeted Salary
12	Assistant General Manager	\$42,280	50%	100.0%	0.50			\$ 20,561	\$ 20,561	\$ 20,561	\$ 20,561	\$ 41,122
-	DAH Program Manager	4,	00,0		2.00			,				,
	Deputy Director										1	
	Desk Clerk	\$33,822	70%	100.0%	0.70	\$ 20,855		\$ 20,855	\$ 20,855	\$ 20,855	\$ 20,855	\$ 41,710
$\Box$		\$33,822	70%	100.0%			•	\$ 20,855		\$ 20,855	\$ 20,855	\$ 41,710
$\Box$	Director				0.00		\$ -		\$ -	<b>3</b> -		
17	Facilities Assistant				0.00		\$ -		\$ -	\$ -		
18	Facilities Director				0.00		\$ -		\$ -	\$ -		
19	Facilities Manager				0.00	\$ -	\$ -		\$ -	\$ -		
20	General Manager	\$66,094	50%	100.0%	0.50	\$ 31,083		\$ 31,083	\$ 31,083	\$ 31,083	\$ 31,083	\$ 62,166
21	Janitor	\$36,229	50%	100.0%	0.50	\$ 16,021		\$ 16,021	\$ 16,021	\$ 16,021	\$ 16,021	\$ 32,042
22	Janitor - Lead				0.00	\$ -	\$ -		\$ -	\$ -	\$ -	\$ -
23	Janitorial Supervisor				0.00	\$ -	\$ -		\$ -	\$ -	\$ -	\$ -
24	Maintenance Worker				0.00	\$ -	\$ -		\$ -	\$ -	s -	\$ -
25	Maintenance Worker - Lead				0.00		\$ -		\$ -	s -	s -	\$ -
26	Ops Man				0.00		\$ -		\$ -	۹ .	s -	\$ -
27	Project Manager				0.00		\$ -		\$ -	s -	\$ -	s -
							\$ -		\$ -	s -	\$ -	\$ -
28	Property Supervisor				0.00		•					
29	Unit Turn Supervisor				0.00		\$ -		\$ -	\$ -	\$ -	\$ -
30					0.00		\$ -		\$ -	\$ -	\$ -	\$ -
31					0.00	\$ -	\$ -		\$ -	\$ -	\$ -	\$ -
32					0.00	\$ -	\$ -		\$ -	\$ -	\$ -	\$ -
33					0.00	\$ -	\$ -		\$ -	\$ -	\$ -	\$ -
34					0.00	\$ -	\$ -		\$ -	\$ -	\$ -	\$ -
35					0.00	\$ -	\$ -		\$ -	\$ -	\$ -	\$ -
36					0.00	\$ -	\$ -		\$ -	\$ -	\$ -	\$ -
37					0.00		\$ -		\$ -	s -	s -	\$ -
38					2.00				•			
39	TOTALS		2.20	4.00	2.20	\$ 88,521	¢	\$ 88,521	\$ 88,521	\$ 88,520	\$ 88,520	\$ 177,040
40	TOTALO		2.20	4.00	2.20	ψ 66,521	ψ <u>-</u>	φ 00,321	ψ 66,521	φ 66,520	φ 66,520	φ 177,040
41	FRINGE BENEFIT RATE	44.00%				44.00%	44.00%		44.00%			
42	EMPLOYEE FRINGE BENEFITS	50 /0				\$ 38,949		\$ 38,949		\$ 38,949	\$ 38,949	\$ 77,898
43	·											
44	TOTAL OALADIES * *******						•	I 4				I a
45	TOTAL SALARIES & BENEFITS					\$ 127,470	\$ -	\$ 127,470	\$ 127,470	\$ 127,470		
46	HSH #2									Ten	plate last modified:	2/23/2018

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1	DEPARTMENT OF HOMELESSNESS AN				PROC		DGI		CAT		И	AG	Pa	ge 6 of 9
2	Appendix B					J. () (II) DO					••			90 0 0. 0
3	Document Date:	4	/26/2018											
4														
5	OPERATING DETAIL													
7	Grantee: TIDES Center Program: DISH - Empress (HUD)													
		Vo	ar 10		٧	ear 11					۸	II Years		
8	HSH Contract #: HSH17-18-060			=///										
9			2017 - /2018	7/1/2018 - 6/30/2019		1/2018 - 30/2019		7/1/2018 - 6/30/2019		/1/2017 - /30/2018		/1/2018 - /30/2019		1/2017 - 30/2019
10										rrent Total		dification		ised Total
10			rent	Current	MOC	lification		Revised			IVIO	dification		
11	Operating Expenses		geted ense	Budgeted Expense	c	hange		Budgeted Expense		Budgeted Expense		Change		udgeted xpense
12	Rental of Property	LAP	01100	Ехропоо	Ť	nungo	\$		\$	-	\$	-	\$	-
13	Utilities(Elec, Water, Gas, Phone, Scavenger)	\$	40,987		\$	40,987	\$	40,987	\$	40,987	\$	40,987	\$	81,974
14	Office Supplies, Postage	\$	4,745		\$	4,745	\$	4,745	\$	4,745	\$	4,745	S	9,490
15	Building Maintenance Supplies and Repair	\$	29,129		\$	29,129	\$	29,129	\$	29,129	\$	29,129	\$	58,258
16	Printing and Reproduction	Ψ	20,123		*	20,123	\$	23,123	\$	29,129	\$		\$	55,255
	Insurance						\$	-	\$	-	\$		\$	
18	Staff Training						\$	-	\$	-	\$		\$	
19	Staff Travel-(Local & Out of Town)	1					\$	-	\$	-	\$		\$	
20	Rental of Equipment						\$	-	\$	-	\$	-	\$	
21	Rental of Equipment						\$	-	\$	-	\$		\$	
22							φ	-	Ф	-	\$		\$	
23							\$				\$		\$	
24							\$	-	\$		\$		\$	
25								-	\$	-	\$	<del></del>	\$	
26							\$	-	\$	-	\$	<del></del>	\$	
27							_	-	_		_		-	
28							\$	-	\$	-	\$	<del></del>	\$	
29								-	_	-	_		_	
							\$	-	\$	-	\$	-	\$	
30	Consultants/Subcontractors						_		\$		\$		_	
							\$	-	_		_		\$	
32							\$	-	\$		\$	-	\$	
33							\$	-	\$	-	\$		\$	
34							\$	-	\$	-	\$	-	\$	
35							\$	-	\$	-	\$		\$	
36							_				_			
37	TOTAL OPERATING EXPENSES	\$	74,861	\$ -	\$	74,861	\$	74,861	\$	74,861	\$	74,861	\$	149,722
38														
39	Other Expenses (not subject to indirect cost %)								_		_		_	
40	Community Building and Eviction Prevention	_					\$		\$	-	\$	-	\$	-
41	Legal	\$	10,000		\$	10,000	\$	10,000	\$	10,000	\$	10,000	\$	20,000
42		<b>-</b>					\$	-	\$	-	\$	-	\$	-
43		-					\$	-	\$	-	\$	-	\$	-
44							\$	-	\$	-	\$	-	\$	
45		-					\$	-	\$	-	\$	-	\$	-
46		-					\$	-	\$	-	\$	-	\$	-
47		-							-					
48	TOTAL OTHER EXPENSES	\$	10,000	\$ -	\$	10,000	\$	10,000	\$	10,000	\$	10,000	\$	20,000
49														
50	HSH #3	<u> </u>							L	Templa	te la	st modified:		2/23/2018

	A	В	С	D	E	F	G	Н	AG	AH	Al
1	DEPARTMENT OF HOMELESSNESS	AND SUPPORTIV	VE HOUSING - P	ROGRAM BUDG	ET MODIFICATION	ON FORM					Page 7 of 9
	Appendix B										
3	Document Date:	4/26/2018									
				Contract Length							
4	Contract Term	Begin Date	End Date	(# of Years)	•						
5	Current Term	7/1/2008	6/30/2018	10							
7	Amended Term	7/1/2008	6/30/2019	11							
H	BUDGET SUMMARY								-		
8	Name										
9	Grantee: TIDES Center										
10	Program: DISH - 6 Building (GF)										
	HSH Contract #: HSH17-18-060								=		
12	(Check One) New Renewal _X	Amendment I	Modification								
13	If Amendment, the Effective Date 4/26/2018	No. of Amendme	nt. 4								
14											
14											
15		Years 1-9		Year 10			Year 11			All Years	
		7/1/2008 -	7/1/2017 -	7/1/2017 -	7/1/2017 -	7/1/2018 -	7/1/2018 -	7/1/2018 -	7/1/2008 -	7/1/2018 -	7/1/2008 -
16	Program Annual Term	6/30/2017	6/30/2018	6/30/2018	6/30/2018	6/30/2019	6/30/2019	6/30/2019	6/30/2018	6/30/2019	6/30/2019
17		Current	Current	Modification	Revised	Current	Modification	Revised	Current Total	Modification	Revised Total
18	Expenditures	Current	Current	Wiodification	Reviseu	Current	WOULICATION	Reviseu	Current Total	Widdingation	Reviseu Total
	Salaries & Benefits		\$ 2,818,194	\$ 78,959	\$ 2,897,153	¢ .	\$ 3.258.834	\$ 3,258,834	\$ 2,818,194	\$ 3,337,792	\$ 6,155,986
	Operating Expense		\$ 948,222	\$ 839,487	\$ 1,787,709	\$ -	\$ 1,165,245	\$ 1,165,245	\$ 948,222		
21	Subtotal		\$ 3,766,416		\$ 4,684,862	\$ -	\$ 4,424,079	\$ 4,424,079			\$ 9,108,940
	Indirect Percentage (%)		4 0,.00,	0.00%	0.00%	0.00%		0.00%	7		0,100,010
22	Indirect Cost (Line 20 X Line 21)			\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	s -	\$ -
	Other Expenses (Not subject to indirect %)		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	•
	Capital Expenditure								\$ -	\$ -	\$ -
26	Total Expenditures		\$ 3,766,416	\$ 918,446	\$ 4,684,862	\$ -	\$ 4,424,079	\$ 4,424,079	\$ 3,766,416	\$ 5,342,524	\$ 9,108,940
27	HSH Revenues										
28	General Fund	\$ 30,680,166	\$ 3,766,416		\$ 3,766,416	\$ -	\$ 4,424,079	\$ 4,424,079	\$ 34,446,582	\$ 4,424,079	\$ 38,870,661
	General Fund - CODB			\$ 104,538	\$ 104,538			\$ -	\$ -	\$ 104,538	\$ 104,538
	General Fund - Mayoral Enhancement			\$ 415,110	\$ 415,110			\$ -	\$ -	\$ 415,110	
	General Fund - Ongoing Add-Back			\$ 134,648	\$ 134,648			\$ -	\$ -	\$ 134,648	\$ 134,648
	General Fund - One-Time Add-Back			\$ 264,150	\$ 264,150			\$ -	\$ -	\$ 264,150	\$ 264,150
33									1		
	Tatal HOUR	£ 00.000.100	e 0.700 ***		£ 4004000		A 404 272	£ 4404.070	0.4.440.500	6 5046 505	6 00 700 107
35	Total HSH Revenues	\$ 30,680,166	\$ 3,766,416	\$ 918,446	\$ 4,684,862	<b>&gt;</b> -	\$ 4,424,079	\$ 4,424,079	\$ 34,446,582	\$ 5,342,525	\$ 39,789,107
36 37	Other Revenues										
38									1		
39									<b>†</b>		
40											
41											
42	Total Other Revenues		s -	s -	\$ -	\$ -	\$ -	\$ -	s -	s -	s -
			Ψ -	_	•		•	*	1	*	7
43	Full Time Equivalent (FTE)				5.50			5.50	)[		5.50
45	Prepared by: Kirk Larson Title: Deputy D	irector Phone I	No. (415) 776-3474 x	:100 Email: kir	klarson@dishsf.org				Date: 4/26/2018		
46											
47	HSH #1								1	Template last modified:	2/23/2018

1 DEPARTMENT OF HOMELE	B	C	D D	E	F	G	H		J	К	AJ	AK	AL
DEPARTMENT OF HOMELE:  Appendix B	SSNESS AF	ND SUPP	ORTIVE	HOUSING	- PROGRAM E	UDGET MODIF	ICATION FORM	И					Page 8 of
Document Date:	4/26/2018												
SALARY & BENEFIT DETAIL													
Grantee: TIDES Center	-												
Program: DISH - 6 Building (GF)								1					
B HSH Contract #: HSH17-18-060						Year 10			Year 11			All Years	
					7/1/2017 -	7/1/2017 -	7/1/2017 -	7/1/2018 -	7/1/2018 -	7/1/2018 -	7/1/2017 -	7/1/2018 -	7/1/2017
9					6/30/2018	6/30/2018	6/30/2018	6/30/2019	6/30/2019	6/30/2019	6/30/2018	6/30/2019	6/30/201
0	Agency '	Totals	For HSI	H Program	Current	Modification	Revised	Current	Modification	Revised	Current Total	Modification	Revised To
	Annual Full												
1 POSITION TITLE	TimeSalary for FTE	Total % FTE	% FTE	Adjusted FTE	Curent Budgeted Salary	Change	New Budgeted Salary	Curent Budgeted Salary	Change	New Budgeted Salary	Curent Budgeted Salary	Change	New Budg Salary
2 Administrative Assistant	\$0	0%	0.0%	0.00	s -		s -		\$ 53,000	\$ 53,000	s -	\$ 53,000	\$ 5:
3 Assistant General Manager	\$42,280	300%	100.0%	3.00	\$ 123,367	\$ 4,251	\$ 127,618		\$ 126,839	\$ 126,839	\$ 123,367	\$ 131,090	\$ 254
4 DAH Program Administrator	\$78,000	100%	100.0%	1.00	\$ 75,000	\$ 3,000	\$ 78,000		\$ 78,000	\$ 78,000	\$ 75,000	\$ 81,000	\$ 156
5 Deputy Director	\$130,156	40%	100.0%	0.40	\$ 48,082	\$ 13,301	\$ 61,383		\$ 52,062	\$ 52,062	\$ 48,082	\$ 65,363	\$ 113
6 Desk Clerk	\$33,822	1470%	100.0%	14.70	\$ 437,962	\$ (3,693)	\$ 434,269		\$ 467,000	\$ 467,000	\$ 437,962	\$ 463,307	\$ 901
7 Director	\$165.147	180%	100.0%	1.60		\$ 11,683	\$ 265,000		\$ 264,235	\$ 264.235	\$ 253,317		
8 Facilities Assistant	\$57,000	100%	100.0%	1.00		\$ (9,000)	\$ 43,000		\$ 57,000	\$ 57,000	\$ 52,000	\$ 48,000	\$ 100
9 Facilities Director	\$121.680	70%	100.0%	0.70		\$ 10,000	\$ 84.858		\$ 85,176	\$ 85,176	\$ 74,858		
20 Facilities Manager	\$75,900	100%	100.0%	0.82	\$ 65,266	\$ (3,366)	\$ 61,900		\$ 62,238	\$ 62,238	\$ 65,266	\$ 58,872	\$ 124
1 General Manager	\$66,094	450%	100.0%	4.50	\$ 279,750	\$ (10,200)	\$ 269,550		\$ 297,425	\$ 297,425	\$ 279,750	\$ 287,225	\$ 566
2 Janitor	\$36,229	600%	100.0%	6.00	\$ 192,253	\$ 2,000	\$ 194,253		\$ 217,377	\$ 217,377	\$ 192,253	\$ 219,377	\$ 411
3 Janitor - Lead	\$39,520	100%	100.0%	1.00		\$ 39,520	\$ 39,520		\$ 39,520	\$ 39,520	\$ -	\$ 79,040	\$ 7
4 Janitorial Supervisor	\$53,000	60%	100.0%	0.60	\$ 31,410	\$ (27,152)	\$ 4,258		\$ 31,800	\$ 31,800	\$ 31,410	\$ 4,648	\$ 36
5 Maintenance Worker	\$44,633	400%	100.0%	4.00	\$ 175,000	\$ (79,500)	\$ 95,500		\$ 148,531	\$ 148,531	\$ 175,000	\$ 69,031	\$ 24
6 Maintenance Worker - Lead	\$54,080	100%	100.0%	1.00		\$ 54,080	\$ 54,080		\$ 54,080	\$ 54,080	\$ -	\$ 108,160	\$ 10
7 Operations Manager	\$59,476	100%	100.0%	1.00	\$ 60,500	\$ (500)	\$ 60,000		\$ 59,476	\$ 59,476	\$ 60,500	\$ 58,976	\$ 11
8 Project Manager	\$30,000	50%	100.0%	0.50	\$ 29,400	\$ (14,400)	\$ 15,000		\$ 15,000	\$ 15,000	\$ 29,400	\$ 600	\$ 3
9 Property Supervisor	\$85,010	100%	100.0%	1.00		\$ 59,500	\$ 59,500		\$ 85,010	\$ 85,010	\$ -	\$ 144,510	\$ 14
0 Unit Turnover Supervisor	\$69,309	100%	100.0%	1.00	\$ 63,000	\$ 5,309	\$ 68,309		\$ 69,309	\$ 69,309	\$ 63,000	\$ 74,618	\$ 13
1						•							
2 TOTALS		44.20	18.00	43.82	\$ 1,961,165	\$ 54,832	\$ 2,015,997	s -	\$ 2,263,079	\$ 2,263,079	\$ 1,961,165	\$ 2,264,911	\$ 4,22
3													
FRINGE BENEFIT RATE	44.00%				44.00%		44.00%	44.00%		44.00%			
EMPLOYEE FRINGE BENEFITS					\$ 857,029	\$ 24,126	\$ 881,155	s -	\$ 995,755	\$ 995,755	\$ 857,029	\$ 1,019,881	\$ 1,87
7								1					
TOTAL SALARIES & BENEFITS					\$ 2,818,194	\$ 78,959	\$ 2,897,153	\$ -	\$ 3,258,834	\$ 3,258,834	\$ 2,818,194	\$ 3,337,792	\$ 6,15
HSH #2											Ton	nplate last modified:	2/2:

	A	l	В		С		n	F		F	G	1	AF		AG		AH
1	DEPARTMENT OF HOMELESSNESS AN	ND S		/E F	ŭ	PR		_	CAT	TION FORM		-	Al		AO	P	age 9 of 9
2	Appendix B		0 0		.000		00.0.00										ago o oi o
3	Document Date:		4/26/2018														
4																	
5	OPERATING DETAIL																
7	Grantee: TIDES Center Program: DISH - 6 Building (GF)																
É	r rogram. Diorr o Building (Gr.)				Year 10					Year 11				^	III Years		
8	HSH Contract #: HSH17-18-060										•	<u> </u>		_			
_			/1/2017 - s/30/2018		7/1/2017 - 6/30/2018		7/1/2017 - 6/30/2018	7/1/2018 - 6/30/2019		7/1/2018 - 6/30/2019	7/1/2018 - 6/30/2019		7/1/2017 - 6/30/2018		/1/2018 - /30/2019		//1/2017 - s/30/2019
9									_								
10			Current	N	Modification		Revised	Current	_ ^	Modification	Revised		urrent Total	Mc	dification		vised Total
11	Operating Expenses		Budgeted Expense		Change		Budgeted Expense	Budgeted Expense		Change	Budgeted Expense		Budgeted Expense		Change		Budgeted Expense
12	Rental of Property	\$	57,000	\$	41,435	\$	98,435	Expense	\$	98,435	\$ 98,435	s	57,000	s	139,870	\$	196,870
13		\$	295,568	\$		\$			\$		\$ 324,426	s	295,568	s	536.985	\$	832,553
13	Utilities(Elec, Water, Gas, Phone, Trash Removal)	Þ	290,008	\$	212,559 14,344	\$	508,127 14,344		\$	324,426 6,230	\$ 324,426 \$ 6,230	\$	∠95,568	\$	20,574	ŷ.	20,574
15	Office Supplies, Postage			\$		\$			\$			\$	-	\$		ð.	20,574
	Building Maintenance Supplies and Repair			\$	196,494	_	196,494		•	29,158		Ť	-	Ť	225,652	\$	225,652
16	Printing and Reproduction					\$	-		\$		\$ -	\$	-	\$	-	Ÿ	-
17	Insurance	-				\$	-		*		\$ -	\$		\$		\$	
18	Staff Training	\$	28,893	\$	5,000	\$	33,893		\$	28,893	\$ 28,893	\$	28,893	\$	33,893	\$	62,786
19	Staff Travel-(Local & Out of Town)	\$	3,400	\$	3,439	\$	6,839		\$	3,400	\$ 3,400	\$	3,400	\$	6,839	\$	10,239
20	Rental of Equipment					\$	-		\$	-	\$ -	\$	-	\$	-	\$	-
21	Community Building and Eviction Prevention	\$	10,024			\$	10,024		\$	10,024	\$ 10,024	\$	10,024	\$	10,024	\$	20,048
22	On Site Services	\$	2,687	\$	64,713	\$	67,400		\$	2,687	\$ 2,687	\$	2,687	\$	67,400	\$	70,087
23	Insurance	\$	70,000	\$	(2,800)	\$	67,200		\$	67,200	\$ 67,200	\$	70,000	\$	64,400	\$	134,400
24	Credit Reports	\$	3,643	\$	(1,820)	\$	1,823		\$	3,643	\$ 3,643	\$	3,643	\$	1,823	\$	5,466
25	Administrative Fee	\$	324,173	\$	120,414	\$	444,587		\$	371,188	\$ 371,188	\$	324,173	\$	491,602	\$	815,775
26						\$	-				\$ -	\$	-	\$	-	\$	-
27						\$	-				\$ -	\$	-	\$	-	\$	
28						\$	-				\$ -	\$	-	\$	-	\$	-
29						\$	-				\$ -	\$	-	\$	-	\$	-
30	Consultants/Subcontractors																
31	SF Solutions	\$	40,935	\$	51,699	\$	92,634		\$	92,634	\$ 92,634	\$	40,935	\$	144,333	\$	185,268
32	SF Patrol Special Police	\$	36,000			\$	36,000		\$	36,000	\$ 36,000	\$	36,000	\$	36,000	\$	72,000
33	Renoir Staffing	\$	40,000	\$	109,021	\$	149,021		\$	55,428	\$ 55,428	\$	40,000	\$	164,449	\$	204,449
34	Mennonite Mission Network	\$	14,400			\$	14,400		\$	14,400	\$ 14,400	\$	14,400	\$	14,400	\$	28,800
35	Professional Computer Support	\$	16,000			\$	16,000		\$	16,000	\$ 16,000	\$	16,000	\$	16,000	\$	32,000
36	Premier Staffing	\$	2,000	\$	24,989	\$	26,989		\$	2,000	\$ 2,000	\$	2,000	\$	26,989	\$	28,989
37	Luis David Merino	\$	3,499			\$	3,499		\$	3,499	\$ 3,499	\$	3,499	\$	3,499	\$	6,998
38																	
39	TOTAL OPERATING EXPENSES	\$	948,222	\$	839,487	\$	1,787,709	\$ -	\$	1,165,245	\$ 1,165,245	\$	948,222	\$	2,004,732	\$	2,952,954
40																	
41	Other Expenses (not subject to indirect cost %)											1					
42												1					
43						\$	-	\$ -			\$ -	\$	-	\$	-	\$	-
44												1					
45	TOTAL OTHER EXPENSES			L					\$		\$ -	\$	1,511,583	\$	3,045,651	\$	4,557,234
46																	
	HSH #3											1	Torrel	nto I-	st modified:		2/23/2018
4/	11311#3											1	rempla	ace ia	st modified:		414314018

#### **Appendix C – Method of Payment**

- I. In accordance with Section 5 of the Grant Agreement, payments shall be made for actual costs incurred and reported for each month. Under no circumstances shall payment exceed the amount set forth in Section 5 Compensation of the Agreement.
- II. Grantee will submit all bills, invoices and related documentation in the format specified by SFHSH within 15 days after the month of service to SFHSH's web-based Contracts Administration, Reporting, and Billing Online (CARBON) System at: https://contracts.sfhsa.org
  - Grantee may submit bills, invoices and related documentation in the format specified by SFHSH via paper or email only upon special permission by their assigned Contract Manager.
- III. Grantee must sign up to receive payments electronically via Automated Clearing House (ACH). Remittance information will be provided through Paymode-X. Additional information and sign up is available at: <a href="http://www.paymode.com/city\_countyofsanfrancisco">http://www.paymode.com/city\_countyofsanfrancisco</a>
- IV. The Executive Director or CFO must submit a letter of authorization designating specific users who will have access to CARBON to electronically submit and sign for invoices, budget revision requests, program reports, and view other information that is in CARBON.
  - A. Submittal of the invoice by designated authorized personnel with proper login credentials constitutes an electronic signature and certification of the invoice.
  - B. Authorized personnel with CARBON login credentials shall not share or internally reassign logins.
  - C. Grantee shall notify the Department of Homelessness and Supportive Housing (HSH) Contract Manager immediately regarding any need for the restriction or termination of a previously authorized CARBON login.
- V. Invoices shall include actual expenditures incurred during the month, unless otherwise specified.
  - A. The invoice supplied shall include the total dollar amount claimed for the month.
  - B. There shall be no variance from the line item budget submitted which adversely affects program performance as contained in the Grantee's proposal and specified in the grant, unless otherwise approved in writing per HSH Invoicing and Contract Modification policy.
  - C. The invoice shall show by line item:
    - 1. Budgeted amount (per approved grant budget or modification)
    - 2. Expenses for invoice period
    - 3. Expenses year-to-date
    - 4. % of budget expended
    - 5. Remaining balance
    - 6. Adjustments, including advance payment recovery
    - 7. Program income when specified in the grant agreement.
  - D. Personnel expenditures will show same line item categories by position detail. Detail will show name of employee, position name, %FTE and budgeted salary.
  - E. Supporting Documentation, except as discussed below need not be submitted with the invoice. However, Grantee must keep and make available as requested such supporting documentation for all expenditures for which reimbursement is requested for all costs so claimed. All charges incurred shall be due and payable only after services have been rendered, except as stated otherwise. Supporting documentation must be uploaded into CARBON and submitted along with the invoice.

- Documentation should be submitted with the invoice for all payroll expenses
  paid to budgeted personnel for the period covered by the invoice. Payroll
  information can be from a payroll service or a payroll ledger from the Grantee's
  accounting system
- For any and all non-recurring expenditures (e.g. equipment purchases/capital upgrades and building repair and upgrades) and/or items that exceed \$5,000, Grantee shall supply back-up documentation in the form of a paid invoice(s).
- Indirect costs shall not be applied to non-reoccurring expenses.
- All subcontracted services must be documented by submission of the subcontractor's paid invoice, regardless of dollar amount.
- If this grant agreement contains any Pass-Through funding requiring specific expense documentation from the source agency, Federal, State, Private or other then the following documentation shall also be included with each invoice submission:

Funding Agency: Federal	CFDA or other Identification #:
1	
2.	
3.	
4.	

- VI. Within 45 days after the end of the grant period, Grantee shall submit a final report reflecting actual expenditures, which will be supported by the Grantee's accounting records. If a refund is due SFHSH, it will be submitted with the final report.
- VII. Advances or prepayments are allowable in order to meet the Grantee cash flow needs in certain unique circumstances. The Agency, at its sole discretion, shall make available to the Grantee upon written request an advance amount not to exceed two (2) months or  $1/6^{th}$  of the total annualized grant award, or as mutually agreed upon. The advanced sum shall be deducted from the Grantee's monthly invoices at an equal rate each month that will enable repayment by the tenth month of the fiscal year. For a twelve-month grant the rate of repayment of the advance will be  $1/10^{th}$  per month from July to April. Requests for advance payment will be granted on a case-by-case basis and are not intended to be a regular "automatic" procedure. Approval will be a consensus of Program and Contract Staff.

Once the grant is certified, the Grantee, prior to distribution of any advanced payment, must fulfill the following conditions:

- 1. All contractual compliance requirements must be current, i.e., reports submitted and approved, corrective actions resolved, business tax and insurance certificates in place, prompt and fully documented billings.
- 2. The Grantee shall submit a written request with a narrative justification that fully describes the unique circumstances to the Program Manager and Contract Manager for review and approval.
- 3. Final invoice from the preceding fiscal year must be received prior to advance distribution.

VIII.	<u>Timely Submission of Reports</u> – If reported reports prior to submitting invoices. Far by specified deadlines may result in with	orts/documents are required, Grantee shall submit these illure to submit required reports/documents in CARBON thholding of grant payments.
\	ix C (02-01-18) to P-650	Page 2 of 2

### **Appendix D - Interests In Other City Grants**

\*\*Subgrantees must also list their interests in other City contracts

City Department or Commission	Date of Grant	Amount of Grant
CCSF CAA LAN 2017	1/1/17 – 12/31/17	\$46,523.00
CCSF SFPUC CS-1018	3/1/17 – 2/28/18	\$15,000.00
CCSF MOHCD CB&NP_83949-18	7/1/17 - 6/30/18	\$241,875.00
CCSF MOHCD CUHJ_86934-18	7/1/17 - 6/30/18	\$85,800.00
CCSF DCYF CPA Common Roots FY17-18	7/1/17 - 6/30/18	\$50,000.00
CCSF MOH DSCS SFILEN FY17-18	7/1/17 - 6/30/18	\$40,000.00
CCSF-DSCS-ILEN	7/1/17 - 6/30/18	\$63,464.71
CCSF-DSCS-IRS	7/1/17 - 6/30/18	\$113,900.00
CCSF-DSCS-ILEN	7/1/17 - 6/30/18	\$84,009.63
CCSF-DSCS-IRS	7/1/17 - 6/30/18	\$113,900.00
CCSF SFPUC Environmental Literacy Lessons(CS-392(G).B)	7/2/15 – 5/11/18	\$30,000.00
CCSF CCG/MOEN Koshland Park Improvement Project	12/1/17 - 2/28/18	\$37,026.00
CCSF SFAC Portola Photo Project	7/1/17 – 11/30/18	\$22,500.00
CCSF SFAC 16OPG (\$20K)	5/1/17 - 6/30/18	\$20,000.00
CCSF SFPUC CS-1018(G).Y	6/1/17 - 5/31/18	\$12,000.00
CCSF Asian Art Museum ART/LIT LIZ	9/1/17 - 8/30/18	\$31,618.53
CCSF DCYF Specialized Teens FY17/18	7/1/17 - 6/30/18	\$292,386.00
CCSF-Asian Art Museum	1/1/17 – 12/31/17	\$67,000.00
CCSF DPH Community Programs FY 17-18	7/1/17 - 6/30/18	\$153,000.00
CCSF-DCYF-Specialized Teen-Rise FY17-18	7/1/17 - 6/30/18	\$105,486.05
CCSF-DCYF-Youth Workforce Development-Envision FY17-18	7/1/17 – 6/30/18	\$126,695.00
CCSF SFDAO NJG Beets (\$3K)	7/12/17 – 4/30/18	\$3,000.00
CCSF SFUSD Rosa Parks ES	8/24/17 - 5/26/18	\$21,050.50
CCSF DCYF Specialized Teen K-8 assigned (2017-18)	7/1/17 - 6/30/18	\$80,472.00
CCSF-SFPUC CS-1018(G).I \$15k	8/26/17 - 5/31/18	\$15,000.00
CCSF-SFPUC PRO-0103(G).K Project Based Learning \$25K	5/10/18 – 12/31/18	\$25,000.00
CCSF-MOHCD-CDBG FY17-18 \$50K	7/1/17 - 6/30/18	\$50,000.00
CCSF DCYF Teen FY17-18 (\$55,201)	7/1/17 - 6/30/18	\$55,201.00
CCSF-DCYF-MISC FY17-18 \$788,167	7/1/17 - 6/30/18	\$788,167.00
CCSF - Windsor Mural Project	7/1/17 – 10/31/17	\$55,000.00
CCSF 17-18 DPH (MHSA) - Camelot Property Mgmt	7/1/17 - 6/30/18	\$397,579.00
CCSF 17-18 DPH - DISH Property Mgmt	7/1/17 - 6/30/18	\$3,766,416.00
CCSF DPH - Empress Property Mgmt (HUD) DPHC15000196-03	7/1/17 – 6/30/18	\$212,331.00
CCSF DPH - DISH 17-18 Rent Income	7/1/17 - 6/30/18	\$1,785,547.00
CCSF 17-18 DPH - DISH Auburn Property Mgmt	7/1/17 - 6/30/18	\$458,557.00
CCSF 17-18 HSH - DISH Minna Lee Property Mgmt	5/1/18 - 6/30/18	\$515,669.00
CCSF-Dept. of Homelessness & Supportive Housing- LGBTQ Outreach FY15-20	7/1/15 - 6/30/20	\$780,930.00
CCSF DPH-SF AIDS Foundation FY17-18	7/1/17 - 6/30/18	\$261,335.00
CCSF DPH SF AIDS Foundation-CB-FY17-18	7/1/17 - 6/30/18	\$152,006.00

### Appendix E – Permitted Subcontractors

LUIS DAVID MERINO MENNONITE MISSION NETWORK PREMIER STAFFING PROFESSIONAL COMPUTER SUPPORT RENOIR STAFFING SF PATROL SPECIAL POLICE SF SOLUTIONS

# **Appendix F – Dispute Resolution Procedure For Health and Human Services Nonprofit Contractors**

#### Introduction

The City Nonprofit Contracting Task Force submitted its final report to the Board of Supervisors in June 2003. The report contains thirteen recommendations to streamline the City's contracting and monitoring process with health and human services nonprofits. These recommendations include: (1) consolidate contracts, (2) streamline contract approvals, (3) make timely payment, (4) create review/appellate process, (5) eliminate unnecessary requirements, (6) develop electronic processing, (7) create standardized and simplified forms, (8) establish accounting standards, (9) coordinate joint program monitoring, (10) develop standard monitoring protocols, (11) provide training for personnel, (12) conduct tiered assessments, and (13) fund cost of living increases. The report is available on the Task Force's website at <a href="http://www.sfgov.org/site/npcontractingtf">http://www.sfgov.org/site/npcontractingtf</a> index.asp?id=1270. The Board adopted the recommendations in February 2004. The Office of Contract Administration created a Review/Appellate Panel ("Panel") to oversee implementation of the report recommendations in January 2005.

The Board of Supervisors strongly recommends that departments establish a Dispute Resolution Procedure to address issues that have not been resolved administratively by other departmental remedies. The Panel has adopted the following procedure for City departments that have professional service grants and contracts with nonprofit health and human service providers. The Panel recommends that departments adopt this procedure as written (modified if necessary to reflect each department's structure and titles) and include it or make a reference to it in the contract. The Panel also recommends that departments distribute the finalized procedure to their nonprofit contractors. Any questions for concerns about this Dispute Resolution Procedure should be addressed to purchasing@sfgov.org.

#### **Dispute Resolution Procedure**

The following Dispute Resolution Procedure provides a process to resolve any disputes or concerns relating to the administration of an awarded professional services grant or contract between the City and County of San Francisco and nonprofit health and human services contractors.

Contractors and City staff should first attempt to come to resolution informally through discussion and negotiation with the designated contact person in the department.

If informal discussion has failed to resolve the problem, contractors and departments should employ the following steps:

• Step 1 The contractor will submit a written statement of the concern or dispute addressed to the Contract/Program Manager who oversees the agreement in question. The writing should describe the nature of the concern or dispute, i.e., program,

reporting, monitoring, budget, compliance or other concern. The Contract/Program Manager will investigate the concern with the appropriate department staff that are involved with the nonprofit agency's program, and will either convene a meeting with the contractor or provide a written response to the contractor within 10 working days.

- Step 2 Should the dispute or concern remain unresolved after the completion of Step 1, the contractor may request review by the Division or Department Head who supervises the Contract/Program Manager. This request shall be in writing and should describe why the concern is still unresolved and propose a solution that is satisfactory to the contractor. The Division or Department Head will consult with other Department and City staff as appropriate, and will provide a written determination of the resolution to the dispute or concern within 10 working days.
- Step 3 Should Steps 1 and 2 above not result in a determination of mutual agreement, the contractor may forward the dispute to the Executive Director of the Department or their designee. This dispute shall be in writing and describe both the nature of the dispute or concern and why the steps taken to date are not satisfactory to the contractor. The Department will respond in writing within 10 working days.

In addition to the above process, contractors have an additional forum available only for <u>disputes</u> that concern implementation of the thirteen policies and procedures recommended by the <u>Nonprofit Contracting Task Force and adopted by the Board of Supervisors</u>. These recommendations are designed to improve and streamline contracting, invoicing and monitoring procedures. For more information about the Task Force's recommendations, see the June 2003 report at <a href="http://www.sfgov.org/site/npcontractingtf\_index.asp?id=1270">http://www.sfgov.org/site/npcontractingtf\_index.asp?id=1270</a>.

The Review/Appellate Panel oversees the implementation of the Task Force report. The Panel is composed of both City and nonprofit representatives. The Panel invites contractors to submit concerns about a department's implementation of the policies and procedures. Contractors can notify the Panel after Step 2. However, the Panel will not review the request until all three steps are exhausted. This review is limited to a concern regarding a department's implementation of the policies and procedures in a manner which does not improve and streamline the contracting process. This review is not intended to resolve substantive disputes under the contract such as change orders, scope, term, etc. The contractor must submit the request in writing to purchasing@sfgov.org. This request shall describe both the nature of the concern and why the process to date is not satisfactory to the contractor. Once all steps are exhausted and upon receipt of the written request, the Panel will review and make recommendations regarding any necessary changes to the policies and procedures or to a department's administration of policies and procedures.