To: Board of Supervisors

Attn: Gordon Mar CC: Alan Wong

From: Amy Lao, merchant of Irving St, Resident of Lakeshore

Email sent: April 23rd, 2019

I am overseas visiting my parents who are in their 90's. My mom is suffering from Alzheimer disease. But I want all legislators hear my voice, feel my pain & understand my anger.

As your constituent & hard working citizen, I am very frustrated & disappointed to see we are living in a city that abuses our compassion, tolerance, ironically the compassion & tolerance to criminals.

I have an office on Irving St (23rd Ave) for decades & have resided in the Lakeshore area for 23 years. We thought it was a safe neighborhood until our home was burglarized on Feb. 8, 2017 in broad daylight at 1:04 pm. We have security gate, deadbolt lock and security alarm system. On that day, we got a call from our alarm company after we had left home for about 25 mins. When we got home in 20 mins., what we saw was a turned upside down house, plus the terrible stinking smell of marijuana. Burglaries came in from the main entrance and ripped off 2 keypads and siren of our security alarm. It is a total violation because home should be our safe heaven and sanctuary place.

We found out later that we was the 7th home being burglarized in our area, not to mention about numerous car break-ins and street robberies. It makes everyone worry. Now, our next door neighbors have to inform each other whenever we leave home. It feels like living in hell.

Moreover, we have never heard of any stolen properties get recovered afterward. When Police came to our home to get fingerprints, they said there was not much they could do because even though burglars get caught. it's still considered a very small crime and misdemeanor with no jail time. After our home was burglarized, I attended many police meetings. In one of the meetings, Police posted 8 photos of those burglars whom had been caught multiple times but get released in just 2-3 day each time. This cat & mouse game was a total waste of police manpower and taxpayer money. According to the report on Nov. 14, 2016 by SF Chronicle - Judge Christopher Hite flushed all of 64,713 outstanding warrants that had been issued for cases from Jan 2011-Oct 2016.. This is so dangerous for our community and our city. If politicians can make San Francisco a sanctuary city for illegal immigrants, criminals, drug

dealers & killers but not able to let their constituents to have a sanctuary place to call home, they are not doing their job and wasted our vote for them.

As our supervisors, our legislators of San Francisco, we can prevent crimes from happening by educate our citizens but if we don't have tough law to stop or at least to minimize crimes from happening, all passive prevention plans are too weak to criminals. It is further heart broken to know from the media that our Asians community especially Chinese seniors & children are targeted to violent robbery & home invasion. We need to further analysis whether those crimes are "hate crimes". We need you to protect us by proposing tougher laws to the DA & judges. I strongly suggest you to propose our legislators to repeal proposition 47. We need to educate public through media that car break in, home invasion offenders will face serious legal consequences & no leniency.

Supervisors, home invasion offenders not only stole my jewelry, clothing & purses, they have stolen my most valuable memories. The invaluable memories leaded by small pieces of necklace, a special gift from my grandmother & mother.

Regards,

Amy Lao

P.S. This letter will be presented to BOS as public record on April 25^{th} , 2019~& the summary of the letter will be read by our Sunset resident volunteer.