File#190619, 190620 Received in Committee 6/13/19

#### A 24/7 OPERATION, PUBLIC WORKS: AND GLEANS STREETS GRAFFI MANAGES AND DESIGNS FACILITIES PLANTS AND RAMPS NURTURES -CURB CITY TREES TABLE AND ENFORCES PERMITS STREETS AND SIDEWALKS SF NEIGHBORHOODS TRAINS PEOPLE FOR LIORS RIGHT OF WAY EDUCATES OUR GRENS COM

Budget and Finance Committee June 13, 2019



Goal 1: Be the best place to work.

*Hired 111 pre-apprentice and apprentice positions, including 79 positions for Community Corridor cleaning* 

*Hired 20 Tree Maintenance Funded positions* 

65% of Public Works Prop Q purchases are to LBE's

Goal 2: Drive innovation and exceptional service.

Cleared 26,073 tons of debris from the streets and sidewalks through April 2019

Expanded the Pit Stop Program to 25 locations, with 272,650 uses or 45,441 monthly uses in first six months

Goal 3: Improve and inspire stewardship of public spaces.

Partnered with HSH and opened two Navigation Centers with 212 beds at 125 Bayshore and 5<sup>th</sup> & Bryant

Expanded non-profit partnerships to enhance cleaning (TL Clean, SOMA Clean, Trashcan Cleaning) by 39,000 hours

# Strategic Plan



## Budget Snapshot – Mayor Proposed FY 2019-20



Total FTEs **\$3.1B** 

### **ZZ** Total Vacancies

Total Vacancies 93.29 attrition FTE's

Active Capital Projects



Operating & Capital Budget



Operating Budget



**Operating Revenue** 





General Fund Support









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## Pit Stop Program Expansion



11 mobile Pit Stops currently operating, 7 new mobile Pit Stops proposed

- Portables operate 7 hours per day, 5 days a week.
- Adding new locations and expanding days and hours of operation
- 12 JC Decaux Pit Stops
- Currently locations are staffed 11 hours per day, 7 days per week.
- 2 Rec Park Restroom Locations
  32 Proposed Pit Stop Locations
- Public Works: four new 7355 Truck Drivers
- Workforce Development: 30 new monitors

### Total Expansion Budget \$3,700,000

## Street Cleaning : Block Sweeping Program Expansion

## SOMA Clean - \$297,500

- Adding weekend service: 10 am to 2 pm, 7 days per week
- 3 workforce development positions

## Tenderloin Clean - \$777,500

- Adding weekend service: 5 am to 9 am, and 3 pm to 8 pm 7 days per week
- 10 workforce development positions

## Chinatown Clean - \$240,000

- Adding steam cleaning services
- 2 workforce development positions

## Total Expansion Budget: \$1,315,000



## Public Works Initiatives

### Improving project delivery

- 8 off-budget positions to support planned improvements to parks, recreation centers, homeless shelters and navigation centers
- 2 off-budget positions to accelerate abatement of hazardous materials
- Expediting housing development
- 7 new off-budget positions to shorten the approval time for new housing in development areas

### Growing the urban forest

• \$2 million to replace trees in existing basins

### Supporting healthy streets

• 1 dispatcher and 1 manager for daily operations for the Healthy Streets Operation Center

### Greening the fleet

 8 replacement sweepers to continue the greening of our existing fleet











# Performance Management

### **Public Works Stat**

- Monthly review of service delivery for capital projects and operations
- Monitors performance and helps to direct resources to greatest needs

### Strategic Plan Reports

• Monthly progress meetings allow us to measure and report progress on strategic goals and initiatives



### Pursuing a California Award for Performance Excellence (CAPE) and National Baldridge Award

- State program promotes operational excellence and continuous improvement for public and private organizations
- Provides feedback about performance and opportunities for improvement using a nationally recognized criteria

### Proposition C Compliance for Street Cleaning and Maintenance (Controller)

 The Controller has established performance standards and metrics for street and sidewalk maintenance, including street cleanliness, and conducts an annual performance review of the City's street and sidewalk maintenance and cleaning operations.





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