

From: [Anatolia Lubos](#)
To: [Carroll, John \(BOS\)](#)
Subject: San Francisco Public Utilities Commission Response (by the Commission President) to the 2018-2019 AWSS Report
Date: Friday, September 13, 2019 10:14:02 AM
Attachments: [President Caen Letter to CGJ.pdf](#)

From: Civil Grand Jury <CGrandJury@sftc.org>
Sent: Wednesday, September 11, 2019 11:11 AM
To: Anatolia Lubos <ALubos@sftc.org>
Subject: FW: Response of the San Francisco Public Utilities Commission to the 2018-2019 Civil Grand Jury Report

From: Hood, Donna
Sent: Wednesday, September 11, 2019 11:10:54 AM (UTC-08:00) Pacific Time (US & Canada)
To: Civil Grand Jury
Cc: Kelly Jr, Harlan; Breed, London (MYR)
Subject: Response of the San Francisco Public Utilities Commission to the 2018-2019 Civil Grand Jury Report

 **WARNING:** This email was generated from an external source. You should only open files from a trustworthy source.

Good Morning,

In accordance with Penal Code Sections 933 and 933.05, and pursuant to the request of Mr. Rasha Harvey, Foreperson of the City and County of San Francisco 2018-19 Civil Grand Jury, attached please find the response of the San Francisco Public Utilities Commission to the 2018-2019 Civil Grand Jury Report, *Act Now Before It Is Too Late: Aggressively Expand and Enhance Our High-Pressure Emergency Firefighting Water System*.

Thank you,

Donna Hood
Commission Secretary
San Francisco Water, Power and Sewer/Services of the San Francisco Public Utilities Commission
525 Golden Gate Ave., 13th Floor
San Francisco, CA 94102
415-554-0761 (direct)
<http://sfwater.org/>

Conserve a drop today for a drink tomorrow! Learn how at www.sfwater.org/conservation



September 11, 2019

Sent via U.S. Mail and email to CGrandJury@sftc.org

The Honorable Garrett L. Wong
 Presiding Judge
 Superior Court of California, County of San Francisco
 400 McAllister Street, Room 008
 San Francisco, CA 94102-4512

Dear Judge Wong:

In accordance with Penal Code Sections 933 and 933.05, and pursuant to the request of Mr. Rasha Harvey, Foreperson of the City and County of San Francisco 2018-19 Civil Grand Jury, attached please find the response of the San Francisco Public Utilities Commission to the 2018-2019 Civil Grand Jury Report, *Act Now Before It Is Too Late: Aggressively Expand and Enhance Our High-Pressure Emergency Firefighting Water System*. At its regularly scheduled public meeting of September 10, 2019, the Commission voted to approve the attached responses by Resolution No. 19-0178.

The response of the General Manager of the San Francisco Public Utilities Commission is being sent under separate cover.

The Commission would like to thank the members of the 2018-2019 Civil Grand Jury for their service and their interest in our vital water infrastructure that supports firefighting in all communities in San Francisco.

Sincerely,

Ann Moller Caen
 President
 San Francisco Public Utilities Commission

cc: Harlan Kelly, SFPUC General Manager
 Mayor London Breed

- London N. Breed**
Mayor
- Ann Moller Caen**
President
- Francesca Vietor**
Vice President
- Anson Moran**
Commissioner
- Sophie Maxwell**
Commissioner
- Tim Paulson**
Commissioner
- Harlan L. Kelly, Jr.**
General Manager



PUBLIC UTILITIES COMMISSION

City and County of San Francisco

RESOLUTION NO. 19-0178

WHEREAS, On July 17, 2019, the 2018-2019 Civil Grand Jury released a report entitled, "Act Now Before It Is Too Late: Aggressively Expand and Enhance Our High-Pressure Emergency Firefighting Water System," a copy of which is on file with the Commission Secretary and has been provided to this Commission for review; and

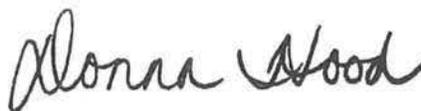
WHEREAS, The Civil Grand Jury requires written responses from this Commission to the Report's Findings Nos. 1, 2, 4, 5, 6, 8, 9, 10, 11, 12, and 13, and Recommendations Nos. 1, 2, 6, 7, 9, and 10; and

WHEREAS, California Penal Code §933(c) requires such written responses be submitted to the Presiding Judge no later than September 15, 2019; and

WHEREAS, Attached hereto are the Commission's responses to the above stated Findings and Recommendations in the 2018-19 Civil Grand Jury Report; now, therefore be it

RESOLVED, That this Commission hereby approves the Commission's responses, attached hereto, to the relevant findings and recommendations of the July 17, 2019 Civil Grand Jury Report entitled, "Act Now Before It Is Too Late: Aggressively Expand and Enhance Our High-Pressure Emergency Firefighting Water System" and authorizes and directs the Commission President to submit the response to the Presiding Judge of the Civil Grand Jury by September 15, 2019, as required by California Penal Code §933(c).

I hereby certify that the foregoing resolution was adopted by the Public Utilities Commission at its meeting of September 10, 2019.



Secretary, Public Utilities Commission

Report Title [Publication Date]	F#	Finding (text may be duplicated due to spanning and multiple respondent effects)	Respondent Assigned by CGJ [Response Due Date]	Finding Response (Agree/Disagree)	Finding Response Text	R# [for F#]	Recommendation (text may be duplicated due to spanning and multiple respondent effects)	Respondent Assigned by CGJ [Response Due Date]	Recommendation Response (Implementation)	Recommendation Response Text
Act Now Before It Is Too Late: Aggressively Expand and Enhance Our High-Pressure Emergency Firefighting Water System [July 17, 2019]	F1	Fires resulting from an earthquake represent a significant risk of widespread damage and potential loss of life in San Francisco.	President, San Francisco Public Utilities Commission [September 15, 2019]	Agree with the finding		R1 [for F1-F6]	By no later than December 31, 2020, the Mayor, the SFPUC, the SFFD, and the Office of Resilience and Capital Planning should jointly present to the Board of Supervisors a detailed plan to ensure the City is well prepared to fight fires in all parts of San Francisco in the event of a 1906-magnitude (7.8) earthquake.	President, San Francisco Public Utilities Commission [September 15, 2019]	Will be implemented	Ensuring that San Francisco has the infrastructure and resources to be well prepared to fight fires in all parts of San Francisco is something that will be a focus of the next 10-Year Capital Plan. Per Administrative Code 3.20, that Plan must be submitted to the Mayor and Board no later than March 1 of each odd-numbered year for approval no later than May 1. The requested presentation would be delivered as part of that Plan's submission to enable holistic planning across San Francisco's resilience challenges. Updates available on this timeline would be included. The City cannot discuss the project and timeline until the ESER 2020 plan passes. For this reason, the City will sync this recommendation with the Capital Plan, and push back the timeline to December 31, 2021.
Act Now Before It Is Too Late: Aggressively Expand and Enhance Our High-Pressure Emergency Firefighting Water System [July 17, 2019]	F1	Fires resulting from an earthquake represent a significant risk of widespread damage and potential loss of life in San Francisco.	President, San Francisco Public Utilities Commission [September 15, 2019]	Agree with the finding		R2 [for F1-F6]	The plan discussed in Recommendation R1 should include a detailed proposal, including financing sources, for the installation within 15 years of a high-pressure, multi-sourced, seismically safe emergency water system for those parts of the City that don't currently have one, i.e., by no later than June 30, 2034.	President, San Francisco Public Utilities Commission [September 15, 2019]	Requires further analysis	The commitment of sources for specific uses on specific timelines for San Francisco's public infrastructure is the work of the 10-Year Capital Plan. The plan discussed in Recommendation 1 will be acknowledged in the Capital Plan, and based on analysis, will be done on the capital plan timeline. The capital planning process gathers, documents, and balances planned funding for needs across the public infrastructure portfolio and across San Francisco's resilience challenges. The Capital Plan has longstanding funding principles to guide the prioritization of public infrastructure investments. These investments are tiered: (1) address legal and/or regulatory mandates; (2) ensure public safety and enhance resilience; (3) preserve assets and promote sustainability; (4) advance planned and programmatic needs; and (5) promote economic development. In the next 10-Year Capital Plan and those that follow, the City will continue to analyze priority projects and programs and identify sources to advance those priorities. Committing to entirely funding a single program out of context and without regard for the trade-offs of that commitment would be out of step with the City's longstanding and highly regarded capital planning process and likely create significant vulnerabilities elsewhere in the portfolio.
Act Now Before It Is Too Late: Aggressively Expand and Enhance Our High-Pressure Emergency Firefighting Water System [July 17, 2019]	F2	The municipal water supply system (MWSS) is highly vulnerable to damage from a major earthquake and is not a reliable source for water supply for firefighting after a major earthquake.	President, San Francisco Public Utilities Commission [September 15, 2019]	Disagree, partially	The MWSS has been significantly upgraded in the last 15 years through the Water Supply Improvement Program (WSIP) initiated by the SFPUC. The goals of WSIP included to reduce vulnerability of the water system to damage from earthquakes and increase overall water system reliability. There were 35 in-city projects within the \$4.8 billion-dollar program. The WSIP was the largest capital program ever undertaken by San Francisco, and one of the largest water infrastructure programs in the nation. Additionally, it is one of the only comprehensive and strategic infrastructure programs targeted specifically at improving a water system's seismic reliability and resiliency. Additionally, it is unique because the WSIP utilized a 7.8 magnitude earthquake as its seismic Level of Service.	R1 [for F1-F6]	By no later than December 31, 2020, the Mayor, the SFPUC, the SFFD, and the Office of Resilience and Capital Planning should jointly present to the Board of Supervisors a detailed plan to ensure the City is well prepared to fight fires in all parts of San Francisco in the event of a 1906-magnitude (7.8) earthquake.	President, San Francisco Public Utilities Commission [September 15, 2019]	Will be implemented	Ensuring that San Francisco has the infrastructure and resources to be well prepared to fight fires in all parts of San Francisco is something that will be a focus of the next 10-Year Capital Plan. Per Administrative Code 3.20, that Plan must be submitted to the Mayor and Board no later than March 1 of each odd-numbered year for approval no later than May 1. The requested presentation would be delivered as part of that Plan's submission to enable holistic planning across San Francisco's resilience challenges. Updates available on this timeline would be included. The City cannot discuss the project and timeline until the ESER 2020 plan passes. For this reason, the City will sync this recommendation with the Capital Plan, and push back the timeline to December 31, 2021.

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Act Now Before It Is Too Late: Aggressively Expand and Enhance Our High-Pressure Emergency Firefighting Water System [July 17, 2019]	F4	The City's high-pressure emergency water supply system, known as the Auxiliary Water Supply System (AWSS), does not cover large parts of Supervisorial Districts 1, 4, 7 and 11, roughly one-third of the City's developed area. As a result, these districts are not adequately protected from fires after a major earthquake.	President, San Francisco Public Utilities Commission [September 15, 2019]	Agree with the finding	The SFPUC, SFFD, and San Francisco Public Works (SFPW) are committed to increasing fire protection throughout San Francisco. Since the passage of the first Earthquake Safety and Emergency Response Bond in 2010, the three agencies have been implementing projects to improve the AWSS system's seismic reliability and range of coverage. Enhancing the AWSS range of coverage to all areas of the City would require the allocation of funds to do so. The three agencies will continue to develop and implement projects utilizing new and proven technologies that improve upon the original system design. There have been many advancements in earthquake resistant pipeline design and materials, hydrants, and seismic valves since the early 1900s, and the City intends to use the best possible technology available to meet the performance standards of the SFFD.	R1 [for F1-F6]	By no later than December 31, 2020, the Mayor, the SFPUC, the SFFD, and the Office of Resilience and Capital Planning should jointly present to the Board of Supervisors a detailed plan to ensure the City is well prepared to fight fires in all parts of San Francisco in the event of a 1906-magnitude (7.8) earthquake.	President, San Francisco Public Utilities Commission [September 15, 2019]	Will be implemented	Ensuring that San Francisco has the infrastructure and resources to be well prepared to fight fires in all parts of San Francisco is something that will be a focus of the next 10-Year Capital Plan. Per Administrative Code 3.20, that Plan must be submitted to the Mayor and Board no later than March 1 of each odd-numbered year for approval no later than May 1. The requested presentation would be delivered as part of that Plan's submission to enable holistic planning across San Francisco's resilience challenges. Updates available on this timeline would be included. The City cannot discuss the project and timeline until the ESER 2020 plan passes. For this reason, the City will sync this recommendation with the Capital Plan, and push back the timeline to December 31, 2021.
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Act Now Before It Is Too Late: Aggressively Expand and Enhance Our High-Pressure Emergency Firefighting Water System [July 17, 2019]	F5	A high-pressure, multi-sourced, seismically safe emergency firefighting water supply will be costly but is essential to protect the City.	President, San Francisco Public Utilities Commission [September 15, 2019]	Agree with the finding	As the City considers what is essential to protect San Francisco, it is important to acknowledge our multiple, complex resilience challenges. These challenges are documented in the Resilient SF strategy (2016) and underlie the strategic efforts of our capital investments as represented in the 10-Year Capital Plan (last updated 2019). These challenges are: Earthquakes, Sea Level Rise/Climate Change, Aging Infrastructure, Unaffordability, and Social Inequity. All of these challenges represent meaningful threats to San Franciscans, their property, and their ability to make a life in the city. In making decisions about priority investments, San Francisco must keep an eye on all of these challenges, identify the areas of greatest need across them, and make progress on all fronts simultaneously. The City has taken significant steps since 2010 to ensure that the City has a high-pressure multi-sourced, seismically safe EFWS. Since the passage of the first Earthquake Safety and Emergency Response Bond in 2010, SFPUC, SFFD, SF Public Works have been implementing projects to improve the system's seismic reliability and range of coverage. The three agencies will continue to implement projects utilizing new and proven technologies that improve upon the original system design.	R1 [for F1-F6]	By no later than December 31, 2020, the Mayor, the SFPUC, the SFFD, and the Office of Resilience and Capital Planning should jointly present to the Board of Supervisors a detailed plan to ensure the City is well prepared to fight fires in all parts of San Francisco in the event of a 1906-magnitude (7.8) earthquake.	President, San Francisco Public Utilities Commission [September 15, 2019]	Will be implemented	Ensuring that San Francisco has the infrastructure and resources to be well prepared to fight fires in all parts of San Francisco is something that will be a focus of the next 10-Year Capital Plan. Per Administrative Code 3.20, that Plan must be submitted to the Mayor and Board no later than March 1 of each odd-numbered year for approval no later than May 1. The requested presentation would be delivered as part of that Plan's submission to enable holistic planning across San Francisco's resilience challenges. Updates available on this timeline would be included. The City cannot discuss the project and timeline until the ESER 2020 plan passes. For this reason, the City will sync this recommendation with the Capital Plan, and push back the timeline to December 31, 2021.
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Act Now Before It Is Too Late: Aggressively Expand and Enhance Our High-Pressure Emergency Firefighting Water System [July 17, 2019]	F6	Unless the City increases funding levels, it will be several decades (i.e., after the USGS predicts one or more major earthquakes will occur) before the southern parts of the City have a high-pressure, multi-sourced, seismically safe emergency firefighting water supply.	President, San Francisco Public Utilities Commission [September 15, 2019]	Disagree, wholly	Decisions about programming and funding levels of future ESER bonds and other complementary sources that could support the expansion of the AWSS have yet to be made.	R1 [for F1-F6]	By no later than December 31, 2020, the Mayor, the SFPUC, the SFFD, and the Office of Resilience and Capital Planning should jointly present to the Board of Supervisors a detailed plan to ensure the City is well prepared to fight fires in all parts of San Francisco in the event of a 1906-magnitude (7.8) earthquake.	President, San Francisco Public Utilities Commission [September 15, 2019]	Will be implemented	Ensuring that San Francisco has the infrastructure and resources to be well prepared to fight fires in all parts of San Francisco is something that will be a focus of the next 10-Year Capital Plan. Per Administrative Code 3.20, that Plan must be submitted to the Mayor and Board no later than March 1 of each odd-numbered year for approval no later than May 1. The requested presentation would be delivered as part of that Plan's submission to enable holistic planning across San Francisco's resilience challenges. Updates available on this timeline would be included. The City cannot discuss the project and timeline until the ESER 2020 plan passes. For this reason, the City will sync this recommendation with the Capital Plan, and push back the timeline to December 31, 2021.

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Act Now Before It Is Too Late: Aggressively Expand and Enhance Our High-Pressure Emergency Firefighting Water System [July 17, 2019]	F8	Redundancy is an important feature of an emergency firefighting water system.	President, San Francisco Public Utilities Commission [September 15, 2019]	Agree with the finding		R6 [for F8-F9]	The SFPUC, the SFFD and the SF Department of the Environment should study adding salt-water pump stations to improve the redundancy of water sources, especially on the west side. Findings and recommendations from this study should be presented to the Board of Supervisors by no later than June 30, 2021.	President, San Francisco Public Utilities Commission [September 15, 2019]	Will be implemented	SFPUC and SFFD will complete this study by June 30, 2021.
Act Now Before It Is Too Late: Aggressively Expand and Enhance Our High-Pressure Emergency Firefighting Water System [July 17, 2019]	F9	Current plans to extend protections to the western part of the City do not include any high-pressure water sources north of Golden Gate Park.	President, San Francisco Public Utilities Commission [September 15, 2019]	Disagree, partially	While it is true that the SFPUC and SFFD are studying four potential water sources proposed to supply a potable EFWS on the west side of the City, which are not located north of Golden Gate Park, which by no means would reduce the proposed system's resiliency, reliability, performance, or ability to provide abundant high-pressure water for fire suppression to the Richmond District after a seismic event. San Francisco is unique in that there are 11 in-city reservoirs, with a total water capacity of approximately 413,000,000 gallons. Additionally, Lake Merced, also located within City Limits, has an additional approximately 1,000,000,000 gallons. The potable EFWS system for the Westside of San Francisco that is being developed and analyzed would provide that the new EFWS pipeline in the Sunset and Richmond Districts could be supplied from four sources of water at two locations. The first two water sources could be supplied to the EFWS pipeline via a 30,000 gallon per minute pump station in the vicinity of Lake Merced. The two sources being studied for this pump station are Lake Merced, which has a water supply of approximately one billion gallons, and a 60" seismically resilient SFPUC Hetch Hetchy Regional Water System pipeline. The proposed potable EFWS also is analyzing the inclusion of a second 30,000 gallons per minute pump station in the vicinity of the SFPUC's Sunset Reservoir that could be supplied water by two sources: (1) the 90 million gallon north basin of the Sunset Reservoir, which recently underwent a \$64 million seismic retrofit, and (2) a 54" seismically resilient SFPUC Hetch Hetchy Regional Water system pipeline.	R6 [for F8-F9]	The SFPUC, the SFFD and the SF Department of the Environment should study adding salt-water pump stations to improve the redundancy of water sources, especially on the west side. Findings and recommendations from this study should be presented to the Board of Supervisors by no later than June 30, 2021.	President, San Francisco Public Utilities Commission [September 15, 2019]	Will be implemented	SFPUC and SFFD will complete this study by June 30, 2021.

Act Now Before It Is Too Late: Aggressively Expand and Enhance Our High-Pressure Emergency Firefighting Water System [July 17, 2019]	F10	The "reliability scores" being used by the SFPUC impart an overly optimistic impression of the protection provided.	President, San Francisco Public Utilities Commission [September 15, 2019]	Disagree, partially	Fire Response Areas (FRAs) were utilized by SFPUC and SFFD in the planning study CS-199. This study divided the City into areas based on those defined by the SFFD for initial alarm response and were called Fire Response Areas (FRAs). Probable fire demands were developed for each FRA using 1000 sets of fire demands generated by Charles Scawthorn, PhD using a Monte Carlo analysis of fire ignitions and fire growth using the ground motions from the design earthquake (7.8 magnitude). The fire ignitions were generated using methods similar to those used for the Community Action Plan for Seismic Safety (CAPSS) study (ATC 2010). The fire ignitions subsequently were used to develop water demands that were aggregated into the likely fire demands for each FRA. The water supplies for each FRA were developed using the reliability modeling tool GIRAFFE, developed at Cornell University by Professor Thomas D. O'Rourke. GIRAFFE performs internal Monte Carlo analysis to damage pipes in the system for multiple scenarios. The water supplies developed by GIRAFFE were aggregated into the likely water supplies for each FRA. It should be noted that the likely water supplies for each FRA assumed no water from the City's municipal water system (MWSS), which is quite conservative and highly unlikely even after a seismic event. The reliability score for each FRA is calculated using the sum of all water supplies for each FRA and dividing it by the FRA water demand. The reliability scores do exactly that - estimate how much EFWS water will be available for firefighting demands in a given FRA. The reliability scores are not meant to represent an estimate of the fire protection for a given house, block, or blocks. Rather it is a measure of the EFWS capacity and demand. The SFPUC recognizes the need to analyze potential EFWS demands on a more detailed level, and the agency began the process of doing so.	R7 [for F10]	The SFPUC should (a) continue its efforts to complete a more detailed analysis of emergency firefighting water needs (including above-the-median needs) by neighborhood, and not just by FRA, and (b) present a completed analysis to the Board of Supervisors by no later than June 30, 2021.	President, San Francisco Public Utilities Commission [September 15, 2019]	Will be implemented	SFPUC and SFFD will complete this analysis by June 30, 2021.
Act Now Before It Is Too Late: Aggressively Expand and Enhance Our High-Pressure Emergency Firefighting Water System [July 17, 2019]	F11	The City does not have a timeline to fund and complete development of a high-pressure, multi-sourced, seismically safe emergency water supply for all parts of the City, including poor neighborhoods that historically have not been as well protected as the downtown business district and many richer neighborhoods.	President, San Francisco Public Utilities Commission [September 15, 2019]	Disagree, partially	The EFWS was built after the 1906 earthquake, and its location, primarily in the northeast portion of San Francisco, corresponds to the location of the majority of the city's population at that time. Since 2010, the SFPUC, SFFD, and Public Works have made critical improvements to the existing EFWS system. Expanding the EFWS prior to ensuring that the existing EFWS is resilient and reliable would have contradicted best engineering practices. The SFPUC and SFFD are developing plans that would implement a resilient, robust, and redundant potable EFWS for the Westside of San Francisco. The potable EFWS that is being developed and analyzed would propose the best method for bringing a robust and resilient high-pressure firefighting water system to the Western neighborhoods in San Francisco that is capable of providing water to the SFFD firefighters at the high-pressure needed for firefighters to combat large fires after a seismic event, and is likely to include over 14 miles of new EFWS pipelines and potentially two new pump stations likely to be supplied by four water sources. The SFPUC and SFFD's potable EFWS is being designed in a manner that allows for agility and the flexibility to add new technologies and water sources, and in a manner that allows the piping network to be extended in the future to serve additional areas.					

<p>Act Now Before It Is Too Late: Aggressively Expand and Enhance Our High-Pressure Emergency Firefighting Water System [July 17, 2019]</p>	<p>F12</p>	<p>The SFPUC has not developed a number of the routine maintenance plans recommended in a 2014 report (CS-199), and has not adequately defined which AWSS valves are "critical" and therefore require increased attention.</p>	<p>President, San Francisco Public Utilities Commission [September 15, 2019]</p>	<p>Disagree, wholly</p>	<p>Since taking over maintenance responsibilities, SFPUC has completed significant maintenance activities. For example, on a monthly basis, staff from the SFPUC test both Pump Station #1 and Pump Station #2. There are 6 maintenance recommendations provided in the CS-199 study as shown below in Table 7-1 from CS-199. The SFPUC has developed several of the routine maintenance plans recommended in the report or has determined the recommended maintenance practice is not necessary (i.e. flushing of a non-potable water system).</p> <p>Maintenance Recommendations, CS. 199 Task 11 TM: Maintenance Recommendation 1: Confirm that all AWSS assets are entered into CDD's asset management system and PM's are established SFPUC Response: All AWSS asset locations are entered into CDD's Maximo and GIS databases. PM's are established for regular maintenance.</p> <p>Maintenance Recommendation 2: Perform Regular maintenance and testing SFPUC Response: According to SFPUC Maximo maintenance/testing records, regular maintenance and testing is performed in accordance with maintenance plans.</p> <p>Maintenance Recommendation 3: Check, flush and repair all suction connections regularly SFPUC Response: All suction connections were assessed 4-5 years ago. Some were cleaned as needed at that time. A high-pressure jetting machine was recently purchased, and personnel is being trained on its use.</p> <p>Maintenance Recommendation 4: Establish pipeline flushing program for AWSS SFPUC Response: Non-potable fire-fighting water systems are not typically flushed as part of regular flushing maintenance program. However, flushing naturally occurs when the AWSS is utilized approximately 20 times per year.</p> <p>Maintenance Recommendation 5: Establish leak detection program and a pipeline leak database to monitor potential hot spots SFPUC Response: SFPUC maintenance activities have helped reduced EFWS leakage by over 500,000 gallons per day, improving system performance while reducing water waste. A condition assessment project was implemented using Smart Ball technology. In addition, the system water supply sources are regularly monitored for water levels/filling requirements which will indicate potential leaks in the pipeline system.</p> <p>Maintenance Recommendation 6: Establish a cistern inspection, filling and testing program SFPUC Response: A cistern inspection and testing program has been developed for implementation in 2019. In addition, a filling procedure has been established with SFFD.</p> <p>As part of the AWSS Critical Valve Exercise Program, CDD has identified 66 AWSS valves as "critical" (66 of 1,685 valves, or approximately 4 percent (source: CDD GIS). Critical valves for AWSS were defined based on the following criteria for operational importance:</p> <ul style="list-style-type: none"> • Tank bypass valves • Tank supply valve from higher pressure to lower pressure tank supply source • Closed control valves to isolate piping within an infirm area • Distribution system divide gate valve, manual operation (allows higher pressure zone to feed into lower pressure zone within the distribution 	<p>R9 [for F12]</p>	<p>By no later than December 31, 2020 the SFPUC, with the advice and subject to the approval of the SFFD, should (a) implement "best practices" for the maintenance of AWSS assets, and (b) redefine which AWSS valves in the system are "critical," and, therefore, require more attention and priority in the SFPUC's maintenance plans.</p>	<p>President, San Francisco Public Utilities Commission [September 15, 2019]</p>	<p>Has been implemented</p>	<p>(a) SFPUC implements "best practices" for the maintenance of AWSS assets in collaboration with SFFD, and consistent with the terms of the Memorandum of Understanding Regarding Operation and Maintenance of San Francisco Water Supply Systems Related to Fire Suppression (MOU), SFPUC will seek SFFD's written approval for "any modifications that could compromise" the system's function as a high pressure firefighting system (MOU, page 2). (b) The AWSS critical valves have been identified and will be exercised every year through the AWSS Critical Valve Exercise Program.</p>
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					<p>pressure zone to feed into lower pressure zone within the distribution system)</p> <ul style="list-style-type: none"> • Distribution system divide gate valve, motorized operation (allows higher pressure zone to feed into lower pressure zone within the distribution system) • Open control valves to allow a single supply source to feed an infirm area • Balancing valve, TP reservoir only (allows the two TP reservoir basins to equalize in level) <p>Critical Valves: These EFWS critical valves are broken down by type below. All 66 of the AWSS critical valves were exercised in 2018-2019 and will be exercised every year.</p> <p>Valve Type (# of Critical Valves per type): Ashbury Tank By-Pass Valves (10) Ashbury Tank Supply Valve #1 [Ashbury to Jones] (1) Ashbury Tank Supply Valve #2 [Ashbury to Jones] (1) Close Control Gate Valve (15) Division Gate Valve (14) Jones Street Tank By-Pass Valves (10) Motorized Division Gate Valve or Motorized Line Gate Valve (6) Open Control Gate Valve [Infirm Area] (6) Twin Peaks East Reservoir Lead Valve [Supply, TP to Ashbury] (1) Twin Peaks Reservoir Balancing Valve (1) Twin Peaks West Reservoir Lead Valve [Supply, TP to Ashbury] (1) Total AWSS Critical Valves (66)</p>					
Act Now Before It Is Too Late: Aggressively Expand and Enhance Our High-Pressure Emergency Firefighting Water System [July 17, 2019]	F13	In the 2015 MOU between the SFFD and the SFPUC, the two agencies agreed to conduct joint AWSS trainings annually, but there is no formal protocol outlining specific joint AWSS exercises or drills using hypothetical disaster scenarios, such as a major earthquake.	President, San Francisco Public Utilities Commission [September 15, 2019]	Disagree, partially	<p>There are no formal protocol outlining specific joint AWSS exercises or drills in the MOU; however, there are multiple opportunities to train together during operation, maintenance, and construction of improvement projects for the AWSS facilities as previously described in the response to the Grand Jury questions sent in May 2019.</p> <p>The SFFD and SFPUC have had multiple field training opportunities during the maintenance and start-up testing of AWSS facilities in the last 5 years. For example, on December 20, 2018, SFFD and SFPUC personnel conducted emergency generator start-up procedures for Pump Station No. 2 (PS2). On April 5, 2018 SFPUC and SFFD performed joint-department full-scale test of AWSS Pump Station No. 1 (PS1) including pumping seawater into an isolated section of the AWSS distribution through system hydrants. On August 29, 2018, SFPUC, SFFD and DPW personnel conducted a seawater drafting drill and confirmation test from the new suction connection at Pier 50. In addition, SFFD and SFPUC periodically test different facilities to assure systems are in good working order, and to train personnel on operations and joint-agency communications. For example, a full-scale emergency exercise was performed between SFFD and SFPUC staff in January 2016 at Islais Creek, which involved the Phoenix Fireboat pumping sea water directly into an isolated section of the Jones pressure system via AWSS manifold connection. Sea water discharged from select hydrants within the isolated section of the system where pressure and flow were monitored at each discharge point.</p> <p>The SFFD uses their Disaster Response Manual and Water Supply Manual to provide guidelines for training. Training occurs throughout the year and is ongoing. In March 2018, the SFPUC sponsored a tabletop drill focused on CDD emergency response in coordination with SFFD response. Participants were asked to utilize Incident Command Structure (ICS) principles to</p>	R10 [for F13]	By no later than June 30, 2020, the 2015 MOU between the SFPUC and the SFFD should be amended to include a detailed roadmap for annual emergency response exercises, including simulated disaster and earthquake drills involving the AWSS and the PWSS.	President, San Francisco Public Utilities Commission [September 15, 2019]	Will be implemented	SFFD and SFPUC will work together to amend the MOU by June 30, 2020.

				<p>respond to a hypothetical earthquake event (determine ICS, formulate specific objectives, and document findings). It is anticipated that this tabletop exercise will be repeated at least every other year, and that a larger scale simulation of post-earthquake response will be conducted within the next two years for SFFD and SFPUC joint-exercise.</p> <p>In February 2018 the SFPUC and SFFD staff convened to review the SFPUC's Division Emergency Operations Plan (DEOP), the CDD's Emergency Action Plan (EAP), and the CDD's Emergency Response Plan (ERP). The ERP overview focused on the Incident Command structure specific to CDD staff responsibilities, communication methods, critical facilities and assets, first responders for each facility (PWS and AWSS) and updated "critical facilities map" for all major pressure zones.</p>				
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