[Accept and Expend In-Kind Gift - Retroactive - Consulting Services, Various Providers - Valued at \$750,400]

Resolution retroactively authorizing the Department of Technology to accept an in-kind gift of consulting services valued at \$750,400 from various providers during FY2018-2019.

WHEREAS, The Office of Civic Innovation (OCI) at the Department of Technology matches pro bono private sector talent with departments of the City and County of San Francisco ("City") to address specific policy or operational challenges facing those departments; and

WHEREAS, Under OCI's Civic Bridge program, departments identify service needs that could benefit from innovative solutions and private companies, non-profit organizations and individuals offer to donate consulting services to help departments on these needs; and

WHEREAS, In 2018 the Civic Bridge program sought assistance with projects for the following departments: OCI, DataSF, Public Works, Department of Police Accountability, Mayor's Office of Housing and Community Development, Department of Public Health and Office of Transgender Initiatives, Department of Emergency Management; and

WHEREAS, Private sector companies and individuals, and non-profits (the Partners) offered their consulting servicers free of charge in order to help develop strategies and solutions to improve City service delivery; and

WHEREAS, The following departments received the following services from the Partners;

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- OCI received \$76,800 in services from Adobe to create a repeatable process to share and replicate innovations developed through OCI programs among City departments;
- DataSF received \$76,800 in services from Adobe to improve its approach to data sharing and integration to better meet the needs of departments and those they serve by reviewing similar programs, providing case studies and suggesting architectural principles for data infrastructure;
- Public Works Pit Stop program received \$80,000 in services from Digitalist to develop operating procedures, establish locations, and collect and present relevant data that will enable the program to expand efficiently and effectively;
- Department of Police Accountability received \$120,000 in services from Slalom LLC to define the process for filing and processing complaints, exchanging information and tracking cases;
- Mayor's Office of Housing and Community Development received \$80,000 in services from Civic Consulting USA to assist in determining how it can ensure that all tenants receive free legal counsel in accordance with the "No Eviction Without Representation Act of 2018" by co-designing a referral system that will enable local legal aid organizations to understand real-time service capacity, and effectively intake, prioritize and direct requests for legal counsel program;
- Department of Public Health's Street Medicine program received \$76,800 in services from fuseproject to share the program's learnings with a larger community of practice of public health providers looking for innovative harm reduction programs to address the opioid epidemic;

- Public Works program received \$80,000 in services from Harvard Business School Community Partners to analyze peer cities and develop recommendations for improving street cleanliness;
- Office of Transgender Initiatives received \$80,000 in services from Civic Consulting
  USA to assist and improve access to services by helping create a more usercentered manual, translating than manual into four languages and furthering a
  digital outreach;
- Department of Emergency Management received \$80,000 in services from Marty
  Low Associates, dba the Cosine Collective, to determine the viability of the nursetriage concept to more effectively and efficiently handle medical calls that do not
  require an ambulance; and

WHEREAS, Adobe, Civic Consulting USA, Digitalist, fuseproject, Harvard Business School Community Partners, and Slalom LLC provided consulting services as part of the Civic Bridge project free of charge as an in-kind gift to the City; and

WHEREAS, The Donor Agreements with the Partners to provide consulting services on a volunteer basis to the City for a term of sixteen weeks are on file with the Clerk of the Board of Supervisors in File No. 190933; and

WHEREAS, This Resolution is retroactive because this is the first year the Department of Technology has administered the Civic Bridge program and overseen the donation process; and

WHEREAS, The consulting services are valued at a total of \$750,400; and WHEREAS, The gifts do not require amendments to the Annual Salary Ordinance; now, therefore, be it

RESOLVED, That the Board of Supervisors approves the in-kind gifts valued at \$750,400, and hereby retroactively authorizes, through the Department of Technology Office

of Civic Innovation to accept the in-kind gifts of consulting services described above, substantially in the form of the donor agreements on file with the Clerk of the Board of Supervisors, in File No. 190933, with such changes or modifications, as may be acceptable to the Director of the Department of Technology and the City Attorney and which do not materially increase the obligations and liabilities of the City or reduce the services to the City.

Recommended: London N. Breed Linda Gerull Approved: **Chief Information Officer** WBen Rosenfield Executive Director, Department of Technology Controller 



## City and County of San Francisco **Tails**

City Hall 1 Dr. Carlton B. Goodlett Place San Francisco, CA 94102-4689

## Resolution

File Number:

190933

Date Passed: October 01, 2019

Resolution retroactively authorizing the Department of Technology to accept an in-kind gift of consulting services valued at \$750,400 from various providers during FY2018-2019.

September 25, 2019 Budget and Finance Committee - RECOMMENDED

October 01, 2019 Board of Supervisors - ADOPTED

Ayes: 11 - Brown, Fewer, Haney, Mandelman, Mar, Peskin, Ronen, Safai, Stefani, Walton and Yee

File No. 190933

I hereby certify that the foregoing Resolution was ADOPTED on 10/1/2019 by the Board of Supervisors of the City and County of San Francisco.

> 'Angela Calvillo Clerk of the Board

London N. Breed Mayor

**Date Approved**