

Sexual Orientation and Gender Identity Data Collection

Department of Homelessness and Supportive Housing (HSH)

Board of Supervisors - Government Audit and Oversight Committee
November 7, 2019



Overview of SOGI Data Collection:

- Requested and received a partial waiver for the requirement to collect information on participants' sex assigned at birth
- Modified data collection standards to be consistent with DPH policies and procedures
- Worked towards bringing all HSH data collection systems into SOGI compliance
- HSH's SOGI data instruments include fields for chosen name and gender pronouns

FY18-19 SOGI Data:

PROGRAM	NON-LGBTQ CLIENTS	DATA INCOMPLETE / DECLINED TO ANSWER	LGBTQ CLIENTS*	% LGBTQ CLIENTS	% TRANS FEMALE	% TRANS MALE	% GENDER NON-CONFORMING
Coordinated Entry	5,980	2,391	1,176	16.43%	1.11%	.15%	.52%
Street Outreach	734	467	135	15.54%	1.49%	.31%	.79%
Temporary Shelter	1,032	725	178	14.71%	0.59%	0.22%	0.22%
Problem Solving	318	468	47	12.88%	0.62%	0.00%	0.12%
Permanent Supportive Housing	1,047	1,018	151	12.60%	0.47%	0.00%	0.14%

** Data reflected in FY18-19 SOGI Data Overview includes all responses from Gender Identify and Sexual Orientation identified as “LGBTQ+”. These responses include: Trans Female, Trans Male, Gender Non-Conforming, Client doesn’t know, Gay / Lesbian / Same-Gender Loving, Bisexual, Questioning / Unsure or Not Listed.*

FY18-19 SOGI Data:

- Breakdown of FY18-19 SOGI Data by Sexual Orientation

Program	Total Clients	Lesbian/ Gay / Same-Gender Loving	Bisexual	Straight / Heterosexual	Not Listed	Questioning / Unsure	Not Asked	Declined to Answer	Incomplete / Missing Data / Blank
Coordinated Entry	9,547	617	381	6,034	72	61	518	121	1743
Permanent Supportive Housing	2,216	78	53	1,051	5	9	143	64	813
Temporary Shelter	1,935	74	72	1,036	9	19	108	22	595
Street Outreach	1,336	48	55	747	13	3	340	18	112
Problem Solving	833	20	21	319	0	3	253	19	198

FY18-19 SOGI Data:

- Breakdown of FY18-19 SOGI Data by Gender Identity

Program	Total Clients	Female	Male	Trans Female	Trans Male	Gender Non-Conforming	Data Not Collected / Client Refused	Incomplete/ Missing Data / Blank
Coordinated Entry	9,547	3789	5505	105	14	49	69	16
Street Outreach	1,336	399	840	19	4	10	63	1
Temporary Shelter	1,935	861	976	11	4	4	15	64
Permanent Supportive Housing	2,216	1035	1095	10	0	3	62	12
Problem Solving	833	477	322	5	0	1	24	4

LGBTQ Underrepresented or Underserved

Analysis based on available data in FY18-19:

- HSH recommends a comprehensive SOGI data analysis in FY19-20
- Coordinated Entry – 16.43%
 - Coordinated Entry for Youth – 2019 Assessment “Blitz”
 - Adult Coordinated Entry – LGBTQ+ Community Input and Monthly Goals
- Problem Solving – 12.88%
 - Expansion of Problem Solving
 - Peer-Based Problem Solving for LGBTQ+ Youth
- Permanent Supportive Housing – 12.60%
 - Dedicated outreach and marketing to PSH eligible LGBTQ+ individuals

Department LGBTQ & SOGI Training Efforts

- SOGI “101” Trainings: Staff at Navigation Centers, Adult, TAY and Family emergency shelters
- All Access Points Meetings + HSH Coordinated Entry Team Trainings
- SFHOT Trans-Focused Trainings
- “ABC’s of LGBTQ Youth Homelessness” Training
- Developing Homelessness Response System Training Agenda including Equity & Inclusion Trainings - 2021

Addressing Underrepresentation FY18-19 & Beyond

- A Way Home America's Grand Challenge
- TAY Navigation Center
- Trans-Focused Temporary Shelter Dorm
- Host Homes Programs
- Continued Trainings for HSH Staff and Providers