File No.	191271	Committee Item No.	
·		Board Item No	32

COMMITTEE/BOARD OF SUPERVISORS

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OTHER			
Prepared by: Prepared by:	Jocelyn Wong	Date: Date:	December 13, 2019

[Urging Zuckerberg San Francisco General Hospital and Trauma Center to Improve Hospital Staff and Standards of Patient Care]

Resolution urging the Zuckerberg San Francisco General Hospital administration to demonstrate a commitment to patient care by increasing Attending Physicians and Non-Resident Providers to focus on Resident Physician and Nurse wellness.

WHEREAS, Zuckerberg San Francisco General Hospital and Trauma Center (ZSFGH), faces an extreme staffing shortage as patient numbers increase; and

WHEREAS, A burgeoning patient census forces Resident physicians at ZSFGH to work in excess of 80 hours per week, increasing physician burnout; and

WHEREAS, Overworking Residents results in inconsistent treatment of ZSFGH patients and increases the odds of physician burnout;

WHEREAS, Overworking Residents results in inconsistent treatment of ZSFGH patients and increases the odds of physician burnout; and

WHEREAS, inadequate services and staffing could lead to patient safety issues and negative impacts on the quality of physician training; and

WHEREAS, Protestations made by Resident physicians and nurses at ZSFGH, represented by the Committee of Interns and Residents - Service Employees International Union (CIR-SEIU) and SEIU 1021 respectively, concerning Resident and nurse wellness and patient care have not been addressed; and

WHEREAS, Section 98 of the 2017 Collective Bargaining Agreement between the City and County of San Francisco and the Committee of Interns and Residents/SEIU states: "In the event that appropriate work schedules and hours cannot be maintained at current staffing levels, in the judgment of the University and Department, the Department shall request additional funds for staffing for the appropriate job tasks from the Mayor and Board of

Supervisors which shall make a good faith attempt to obtain and appropriate funds for additional staffing"; and

WHEREAS, Solutions including additional Attending physician and other staff have been requested by both the Residents and Departments to the hospital administration; and

WHEREAS, An agreed staffing increase is defined legally as an agreement or labor contract between an employer and one or more unions which set forth the terms of employment for the employees who are members of that labor union, including but not limited to terms governing wages, vacation time, working conditions, health insurance benefits, and due process provisions; and

WHEREAS, Resident physicians within CIR-SEIU and nurses of SEIU 1021 are the primary caregivers for the thousands of individuals who seek medical care from ZSFGH; and

WHEREAS, The Board of Supervisors has an important interest in ensuring consistent and appropriate delivery of medical care to ZSFGH patients from any frontline healthcare provider; and

WHEREAS, Fixing the issues with patient care can best be done when Residents and nurses, who are providing frontline care, have a voice in the process; now, therefore, be it

RESOLVED, That the Board of Supervisors strongly urge the administration of Zuckerberg San Francisco General Hospital and Trauma Center act expeditiously to enhance the non-resident provider team, provide Resident physicians, nurses, and other frontline medical staff a voice in resolving patient care issues, and collaboratively address the issues the hospital has with providing the proper level of care to its patients; and, be it

FURTHER RESOLVED, That the Board of Supervisors hereby directs the Clerk of the Board to transmit copies of this Resolution to Zuckerberg San Francisco General Hospital accordingly.

Print Form

Introduction Form

By a Member of the Board of Supervisors or Mayor

BOARD OF SUPERVISORS
SAN FRANCISCO

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i hereby submit the following item for introduction (select only one).	A monthly
1. For reference to Committee. (An Ordinance, Resolution, Motion or Charter Amendment).	
2. Request for next printed agenda Without Reference to Committee.	TO AMERICAN
3. Request for hearing on a subject matter at Committee.	
4. Request for letter beginning: "Supervisor	inquiries"
5. City Attorney Request.	
6. Call File No. from Committee.	
7. Budget Analyst request (attached written motion).	
8. Substitute Legislation File No.	• •
9. Reactivate File No.	
10. Topic submitted for Mayoral Appearance before the BOS on	
Please check the appropriate boxes. The proposed legislation should be forwarded to the following Small Business Commission	nission
Note: For the Imperative Agenda (a resolution not on the printed agenda), use the Imperativ	e Form.
Sponsor(s):	
Haney, Walton, Mar, Yee	
Subject:	
Urging Zuckerberg San Francisco General Hospital and Trauma Center Collaborate with Residen Nurses to Improve Hospital Staff and Standards of Patient Care	t Physicians and
The text is listed:	
Resolution urging the Zuckerberg San Francisco General Hospital administration to demonstrate a patient care by increasing Attending Physicians and Non-resident Providers to focus on Resident wellness.	i
Signature of Sponsoring Supervisor:	
For Clerk's Use Only	