1	[Paratransit Broker Agreement.]
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3	Resolution approving a Paratransit Broker Agreement with Veolia Transportation, Inc.,
4	in an amount not to exceed \$118,599,710, for a five-year term ending June 30, 2015,
5	with an optional five-year extension.
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7	WHEREAS, For the past 28 years, the San Francisco Municipal Transportation Agency
8	(SFMTA) has contracted out paratransit services to a Paratransit Broker who in turn manages
9	subcontracts with paratransit service providers, monitors service quality, administers client
10	eligibility, manages the sale of fare instruments; and acts on behalf of the SFMTA as the
11	principal customer service representative for paratransit services in San Francisco; and
12	WHEREAS, The current Paratransit Broker contract began on April 1, 2000 for a five-
13	year period and was amended to extend the term to March 31, 2010; and
14	WHEREAS, SFMTA issued a Request for Proposals (RFP) to solicit proposals for the
15	new contract period beginning April 1, 2010 and ending June 30, 2015, with an optional five-
16	year extension; the RFP allowed the proposers to submit an Option A proposal (for the
17	traditional SFMTA de-centralized brokerage model) and/or an Option B proposal (a different
18	brokerage structure, to be selected by the proposer); and
19	WHEREAS, SFMTA received five proposals from four firms and short-listed four
20	proposals from three of those firms; and
21	WHEREAS, The evaluation panel unanimously rated the Option A proposal from Veolia
22	Transportation, Inc. ("Veolia") highest, and staff successfully negotiated an agreement with
23	Veolia for an amount not to exceed \$118,599,710, which agreement is on file with the Clerk of
24	the Board of Supervisors in File No. , which is hereby declared to be a part of this

resolution as if set forth fully herein; and,

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1	WHEREAS, On December 1, 2009, the SFMTA Board of Directors adopted Resolution
2	No. 09-201, which authorized the Executive Director/CEO of the SFMTA to execute Contract
3	No. SFMTA 2008/09-54, Paratransit Broker Agreement, with Veolia, in an amount not to
4	exceed \$118,599,710, for a five-year term ending June 30, 2015, with an optional five-year
5	extension; now, therefore, be it
6	RESOLVED, That the Board of Supervisors approves the Paratransit Broker
7	Agreement between the City and Veolia Transportation Inc., in an amount not to exceed
8	\$118,599,710, for a five-year term ending June 30, 2015, with an optional five-year extension
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