AIRPORT COMMISSION

CITY AND COUNTY OF SAN FRANCISCO

RESOLUTION NO. 19-0208

<u>APPROVAL OF AMENDMENT NO. 1 TO THE TERMINAL 3 BOARDING AREA F</u> <u>FOOD AND BEVERAGE CONCESSION LEASE 3 WITH PARADIES LAGARDERE</u> @ <u>SFO, LLC DBA LIMON ROTISSERIE</u>

- WHEREAS, on December 6, 2016, by Resolution No. 16-0311, the Airport Commission (Commission) awarded the Terminal 3 Boarding Area F Food and Beverage Concession Lease 3 (Lease) to Paradies Lagardere @ SFO, LLC (Tenant); and
- WHEREAS, the Lease has a term of six years with two 1-year options, and Staff has determined that the development costs exceeded supportable underwriting standards related to sales projections, rent structure and the term of the Lease; and
- WHEREAS, Staff proposes extending the Lease by two years to improve the financial health of the Lease by allowing for a longer development cost amortization period; and
- WHEREAS, Tenant has agreed to enter into an amendment so extending the term of the Lease; now, therefore, be it
- RESOLVED, that this Commission hereby approves Amendment No. 1 to the Lease with Paradies Lagardere @ SFO, LLC, extending the base operating term of the Lease to February 28, 2026; and, be it further
- RESOLVED, that the Commission Secretary is hereby directed to request approval of Amendment No. 1 to the Lease by Resolution of the Board of Supervisors pursuant to Section 9.118 of the Charter of the City & County of San Francisco.

I hereby certify that the foregoing resolution was adopted by the Airport Commission

SEP 1 0 2019 Secretary

at its meeting of



San Francisco International Airport

MEMORANDUM

SEP 1 0 2019

September 10, 2019

19-0194 the 19-0223

- TO: AIRPORT COMMISSION Hon. Larry Mazzola, President Hon. Linda S. Crayton, Vice President Hon. Eleanor Johns Hon. Richard J. Guggenhime Hon. Malcolm Yeung
- FROM: Airport Director
- SUBJECT: Lease Extensions for Concession Leases with Development Costs Exceeding Supportable Investment Amounts

DIRECTOR'S RECOMMENDATION: APPROVE LEASE EXTENSIONS OF TWO YEARS FOR 30 LEASES THAT HAVE COMMENCED SINCE JANUARY 1, 2017 WHICH HAVE DEVELOPMENT COSTS EXCEEDING THE SUPPORTABLE INVESTMENT AMOUNT.

Executive Summary

Since January 2017, development and construction costs at the Airport for concessionaires have far exceeded the projections upon which the business deals were underwritten. Of the 41 leases which have commenced since January 1, 2017, Staff has determined that the economics for 30 such leases are outside of standard supportable levels, as measured by development cost per square foot. Staff is recommending one 2-year lease extension for 30 recently commenced leases to allow longer amortization periods for development costs.

Background

Since January 2017, 41 new stores and restaurants have opened at the Airport. Design and construction costs (as certified by the tenants) for the majority of these new tenants exceeded the forecast costs to the point of rendering the business deals financially unhealthy. Prior to all leasing efforts for each location, Staff estimates sales, rent and construction costs. For some leases, Staff creates projected profit and loss statements that include cost of goods sold and labor, among other expenses. All of these estimates inform decisions regarding the bundling of leases and the length of lease terms.

In the last three years, design and construction costs are far exceeding minimum investment requirements, which have ranged from \$450 to \$1,000 per square foot, depending upon when the location was leased and the type of concession to be constructed. Actual costs have ranged from

THIS PRINT COVERS CALENDAR ITEM NO. 2

| AIRPORT COMMISS | ION CITY AND COUN | TY OF SAN FRANCISCO | | | | |
|--------------------------|----------------------------|------------------------------------|---------------|-----------------------|---------------|------------------------------------|
| LONDON N. BREED MAYOR | LARRY MAZZOLA PRESIDENT | LINDA S. CRAYTON VICE PRESIDENT | ELEANOR JOHNS | RICHARD J. GUGGENHIME | MALCOLM YEUNG | IVAR C. SATERO AIRPORT DIRECTOR |

\$593 per square foot to over \$2,000 per square foot. From the time of our last significant redevelopments, Terminal 3 Boarding Area E in 2012 and Terminal 3 East in 2014, average retail development costs have risen 45% and average food and beverage development costs have risen 69%.

The business deals were crafted projecting, among other things, that development costs would not exceed \$1,300 per square foot for food and beverage locations and \$900 for retail locations (Supportable Investment Amount). These metrics were thought to be conservative when Staff created them. Each business deal is unique; however, Staff has determined that any development costs above these metrics render the business deals fragile at best, but in many cases unsupportable.

Undue pressure on a concessionaire's profit and loss statement can result in cost savings measures which are undesirable from the Airport's standpoint, such as reducing staffing and maintaining less product on shelves. In an extreme example, a tenant will request a renegotiation, an assignment or an early termination. All of our concessions locations are necessary to provide the level of customer service that our guests expect, and keeping each of them operating at an optimal level is key to that goal. Additionally, we view our concessions tenants and their joint venture partners as our business partners. We are committed to providing them sustainable opportunities.

| Description | Number of leases | Action Sought |
|--|---------------------|---|
| Leases commenced between 2017 and 2019 | 41 | Lease extensions are sought under this memorandum for 30 tenants whose development costs exceeded Supportable Investment Amount. |
| Leases commenced between 2011 and 2016 | 41 | None. Investment levels were supportable. |
| Leases in holdover status or which have been extended | 10 | None. Investments fully amortized. |
| Leases which have been awarded but not constructed or are scheduled for award in October 2019 | 26 | None. |
| Total Leases | 118 | |

There are currently 118 food and beverage and retail leases, excluding the duty free lease and vending leases. These leases can be described as follows:

Attachment A is a list of the 30 leases for which a lease extension is sought. Attachment B lists the 26 leases which may be appropriate for lease extensions in the future but are not being considered at this time. These leases are either awarded but not yet constructed or are scheduled to be awarded in October 2019. After build-out, Staff will compile the development costs and determine if extensions should be sought utilizing the Supportable Investment Amount criteria mentioned above.

Proposal

Staff is recommending one 2-year lease term extension to the base operating term of each Lease as a revenue neutral solution to ease financial pressure for 30 tenants who have opened a new location since January 1, 2017 and whose development costs exceed the Supportable Investment Amount.

Recommendation

I recommend the Commission (1) adopt the accompanying resolutions approving lease amendments for 30 leases that include premises which became operational between January 1, 2017 and July 31, 2019 and whose development costs exceeded the Supportable Investment Amount, as determined by Airport staff, and (2) direct the Commission Secretary to request the approval of the lease amendments from the San Francisco Board of Supervisors pursuant to Section 9.118 of the Charter of the City and County of San Francisco.

War (Satero Airport Director

Prepared by: Leo Fermin Chief Business and Finance Officer

Attachments

Attachment A

| | | | Existing Base Term / |
|---------|---|-----------------------------|---------------------------------------|
| | Doing Business as Name | Location | Existing Options |
| 1 | Amy's Drive Thru | Harvey Milk Terminal 1 | 10 years + one 2-year option |
| 2 | Bourbon Pub | Harvey Milk Terminal 1 | 10 years + one 2-year option |
| 3 | Bun Mee | Harvey Milk Terminal 1 | 10 years + one 2-year option |
| 4 | Illy's Caffe | Harvey Milk Terminal 1 | 10 years + one 2-year option |
| 5 | iStore | Harvey Milk Terminal 1 | 10 years |
| 6 | Mills Cargo | Harvey Milk Terminal 1 | 7 years + two 1-year options |
| 7 | Skyline News | Harvey Milk Terminal 1 | 7 years + two 1-year options |
| 8 | Starbird | Harvey Milk Terminal 1 | 10 years + one 2-year option |
| 9 | The Little Chihuahua | Harvey Milk Terminal 1 | 10 years + one 2-year option |
| 10 | Farmerbrown | Terminal 1, Boarding Area C | 7 years + two 1-year options |
| 11 | Sweet Maple | Terminal 2 | 10 years |
| 12 | The Chocolate Market | Terminal 2 | 7 years |
| 13 | Amoura Café | Terminal 3 | 6 years + two 1-year options |
| 14 | Ladle & Leaf | Terminal 3 | 6 years + two 1-year options |
| 15 | Limon Rotisserie | Terminal 3 | 6 years + two 1-year options |
| 16 | San Francisco Giants | Terminal 3 | 7 years + two 1-year options |
| 194.485 | Clubhouse | | , , , , , , , , , , , , , , , , , , , |
| 17 | Super Duper Burger | Terminal 3 | 6 years + two 1-year options |
| 18 | Black Point Coffee | International Terminal A | 8 years + two 1-year options |
| 19 | Boudin Bakery & Café | International Terminal A | 10 years + two 1-year options |
| 20 | DFS Watches | International Terminal A | 7 years + two 1-year options |
| 21 | The Manufactory | International Terminal A | 10 years + two 1-year options |
| | Marina's Café | Building 674 | |
| 22 | The New Stand | International Terminal A | 7 years + two 1-year options |
| 23 | 1300 on Fillmore | International Terminal G | 10 years + two 1-year options |
| 24 | Joe & the Juice | International Terminal G | 10 years + two 1-year options |
| 25 | The Chocolate Market | International Terminal G | 7 years + two 1-year options |
| 26 | The New Stand | International Terminal G | 7 years + two 1-year options |
| 27 | Samovar Tea House | International Terminal Main | 7 years + three 1-year options |
| 1 | Contraction and the second second second second | Hall, Pre-Security | |
| | Napa Farms Market, and | International Terminal G | 10 years + two 1-year options |
| | Mustards Grill | | |
| 28 | Tomokazu | International Terminal G | 10 years + two 1-year options |
| 29 | Koi Palace | International Terminal Pre- | 7 years + three 1-year options |
| | | Security | * |
| 30 | Roasting Plant | International Terminal Pre- | 7 years + three 1-year options |
| | ž. | Security | |

List of Leases for Which Lease Extensions Are Sought

Attachment B

| List of | Leases | Awarded | but not | Constructed |
|---------|--------|---------|---------|-------------|
| | | | | |

| | Doing Business As | Location | Term |
|----|---|-----------------------------|------------------------------|
| | Name | | |
| 1 | Flyaway by Drakes | Harvey Milk Terminal 1 | 10 years + one 2-year option |
| 2 | Goldilocks | Harvey Milk Terminal 1 | 10 years + one 2-year option |
| 3 | Bay Area Bistrot | Harvey Milk Terminal 1 | 10 years + one 2-year option |
| 4 | Departures | Harvey Milk Terminal 1 | 10 years |
| 5 | L'Occitane | Harvey Milk Terminal 1 | 7 years + two 1-year options |
| 6 | NYS Eyeware | Harvey Milk Terminal 1 | 7 years + two 1-year options |
| 7 | G.R. Chocolates | Harvey Milk Terminal 1 | 7 years |
| 8 | 49 Mile Market | Terminal 1, Boarding Area C | 7 years + two 1-year options |
| 9 | The Scoop | Terminal 1, Boarding Area C | 7 years + two 1-year options |
| 10 | Sunglass Hut | Terminal 2 | 7 years |
| 11 | Hello Karl! | Terminal 2 | 7 years |
| 12 | XpresSpa | Terminal 2 | 7 years |
| 13 | Brookstone | Terminal 2 | 7 years |
| 14 | Green Beans Coffee & San Francisco Mac & Cheese Kitchen | Terminal 3 | 8 years |
| 15 | Farley's Community Café | Terminal 3 | 10 years |
| 16 | Sunglass Hut | Terminal 3 | 7 years |
| 17 | Be Relax | Terminal 3 | 10 years |
| 18 | InMotion Entertainment | Terminal 3 | 10 years |
| 19 | InMotion Entertainment | Terminal 3 | 10 years |
| 20 | InMotion Entertainment | International Terminal | 10 years |
| 21 | Be Relax | International Terminal | 10 years |

List of Active RFP Processes

| | Concept | Location | Term |
|----|--|-----------------------------|--------------------------------|
| 22 | Food and Beverage Kiosk, Small Business Enterprise (SBE) | Terminal 1, Boarding Area C | 7 years |
| 23 | Food and Beverage Kiosk, SBE | Terminal 3 | 7 years |
| 24 | Employee Café | Terminal 2 | 7 years + one 2-year option |
| 25 | Gourmet Grab n Go | Terminal 3 | 10 years |
| 26 | News and Multi-Concept Retail Stores | Terminal 3 | 7 years and two 1-year options |