

Petitions and Communications received from March 2, 2020, through March 9, 2020, for reference by the President to Committee considering related matters, or to be ordered filed by the Clerk on March 17, 2020.

Personal information that is provided in communications to the Board of Supervisors is subject to disclosure under the California Public Records Act and the San Francisco Sunshine Ordinance. Personal information will not be redacted.

From the Office of the Mayor, issuing press releases regarding the COVID-19 virus. Copy: Each Supervisor. (1)

From the Health Officer of the Department of Public Health, issuing a Declaration of Local Emergency and Health Orders regarding the COVID-19 virus. Copy: Each Supervisor. (2)

From the Office of the Clerk of the Board, regarding remote public access and participation to the Board of Supervisors during the State of Emergency regarding the COVID-19 virus. Copy: Each Supervisor. (3)

From the San Francisco International Airport, submitting a letter regarding updates on COVID-19 Impacts and Actions at SFO. Copy: Each Supervisor. (4)

From the Department of Emergency Management, submitting a statement from the Centers for Disease Control and Prevention (CDC) and the United States Coast Guard regarding the Princess Cruise. Copy: Each Supervisor. (5)

From the Office of the Mayor, submitting the following reappointment pursuant to Charter, Section 3.100(18): Copy: Each Supervisor. (6)

Darshan Singh - Human Services Commission - term ending January 15, 2024

From the Public Utilities Commission, pursuant to Ordinance 223-15, submitting the annual report on the CleanPowerSF Program. Copy: Each Supervisor. (7)

From the San Francisco Public Utilities Commission (SFPUC), pursuant to Charter, Section 8B.125, submitting the recently adopted CleanPowerSF Rate Adjustment. Copy: Each Supervisor. (8)

From the Department of Public Health, Adult Residential Facility Working Group, pursuant to Ordinance 295-19, submitting a biannual report. Copy: Each Supervisor. (9)

From the Controller's Office, submitting Annual General Obligation Bond Program Report Fiscal Year 2018-19. (10)

From the Department on the Status of Women, submitting the annual report for FY2018-2019. Copy: Each Supervisor. (11)

From concerned citizen, regarding SB 1421 police records. Copy: Each Supervisor. (12)

From the Office of the Mayor, submitting the following reappointment pursuant to Charter, Section 8A.102: Copy: Each Supervisor. (13)

Cristina Rubke - Municipal Transportation Agency Board of Directors - term ending

March 1, 2024

From the Office of Contract Administration, pursuant to Administrative Code, Chapter 21.03(a), submitting Proposition Q Analysis for Second Quarter FY 2019-20. (14)

From the IRONMAN Group, regarding Rock 'n' Roll San Francisco Half Marathon and 5k road closure information. Copy: Each Supervisor. (15)

From the Office of the Controller, City Services Auditor, submitting an audit of China Southern Airlines. Copy: Each Supervisor. (16)

From the San Francisco Recreation and Park Department, submitting the Annual Report on Cash and In-Kind Grants received from the SF Parks Alliance for Let'sPlaySF! Copy: Each Supervisor. (17)



City and County of San Francisco
London N. Breed
Mayor

San Francisco Department of Public Health

Grant Colfax, MD
Director of Health

January 24, 2020

Contact: Veronica Vien, 415-554-2566, veronica.vien@sfdph.org

San Francisco Department of Public Health preparation for novel coronavirus response

The San Francisco Department of Public Health (DPH) is actively preparing to respond to the novel (new) coronavirus originating in Wuhan, China that has sickened more than 800 people worldwide since December, approximately 25 of whom have died.

To date, San Francisco has no confirmed cases of the new illness. The national Center for Disease Control and Prevention (CDC) began screening travelers at SFO on January 18 who were arriving from Wuhan.

The CDC is the lead agency for this event, and we are working closely with them, and the California Department of Public Health, on this rapidly evolving situation, in order to stay up to date about new developments. The CDC has been screening arriving passengers at five United States airports, and has confirmed two cases in this country, one in Washington state and one in Chicago.

San Francisco's DPH activated its Departmental Operations Center (DOC) on January 21, which is a formal mechanism to organize emergency preparedness and response, bringing together clinical and operations experts throughout the department. The DOC meets twice a week to report progress and identify and solve issues that arise. Our first preparedness priorities have been accomplished:

- Issue health advisories to San Francisco providers about the symptoms of the virus and what steps to take if they have a patient who may have the illness.
- Communicate with all city hospitals and identify isolation rooms in case of incoming patients with the new virus.
- Collaborate with the San Francisco Department of Emergency Management (DEM) on citywide preparation and information sharing.
- Establish transport protocols with the Emergency Medical Services to ensure that ambulances are prepared for incoming patients and are able to take infection control precautions for safe transport.



San Francisco Department of Public Health

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- Arrange for direct delivery of specimens from the DPH lab to the CDC lab for testing any suspect cases.
- Communicate with SFO and the San Mateo County Health Department (where SFO is located) to establish plans for transporting patients to San Francisco, if needed.
- Inform the community about the facts of novel coronavirus and how to stay healthy and safe. We created fact sheets in English and Chinese and disseminated to the public, the Chinese media and providers and community organizations in the Chinese community.

At this time, residents of the Bay Area are at low risk of becoming infected with this novel (new) coronavirus, unless they have recently traveled to Wuhan or have come in close contact with someone who was ill who recently traveled in that area.

The seven Bay Area Departments of Public Health (San Francisco, Alameda, Marin, Contra Costa, San Mateo, Santa Cruz and Santa Clara counties, and the City of Berkeley) are tightly coordinated, monitoring the issue, learning about the disease from the CDC, and will be tracking any cases that are confirmed in the Bay Area to ensure appropriate precautions across the region.

San Franciscans can still protect their health by taking preventive measures such as consistent hand washing, covering coughs and sneezes and staying home if sick. It's not too late to get a flu shot to help prevent illness and symptoms similar to the novel (new) coronavirus.

DPH is continuing to monitor the situation and as conditions change we are prepared to implement additional measures and work with DEM to respond and protect the health of the city and all residents.

The CDC is the main source for up to date information on the virus:
<https://www.cdc.gov/coronavirus/2019-ncov/index.html>



San Francisco Department of Public Health

Grant Colfax, MD
Director of Health

City and County of San Francisco
London N. Breed
Mayor

January 31, 2020

San Francisco Department of Public Health Statement on Novel Coronavirus

With today's announcement of a confirmed novel coronavirus case in a Santa Clara County resident, California now has three confirmed cases of the new illness (one each in Los Angeles and Orange counties). The risk to the public remains low.

San Francisco has zero cases of novel coronavirus at this time. If a case is confirmed in San Francisco, the Department of Public Health will announce it, in cooperation with the U.S. Centers for Disease Control and Prevention (CDC) and the California Department of Public Health.

The SF Department of Public Health is working closely with the CDC and the California Department of Public Health, monitoring the outbreak and preparing a response that protects the public.

Our focus is on prevention. The best way that members of the public can protect themselves from getting sick is through frequent hand washing. Also, coughing or sneezing into your sleeve, and staying home if you're sick are important ways to prevent the spread of illness. We recommend getting a flu vaccine to help prevent illness and symptoms similar to the novel coronavirus. Masks are not recommended as a way to prevent novel coronavirus, which is not circulating in San Francisco at this time.

The World Health Organization has declared novel coronavirus a global health emergency, and the U.S. Department of Health and Human Services has declared a public health emergency in the United States. It is a rapidly developing situation. Please get evolving information from the [CDC](https://www.cdc.gov).

Learn more: Fact Sheets in [English](#), [Chinese](#), [Filipino](#) and [Spanish](#).



San Francisco Department of Public Health

Grant Colfax, MD
Director of Health

City and County of San Francisco
London N. Breed
Mayor

For Release at 12pm

February 3, 2020

Contact: Rachael Kagan, 415-554-2507 (office); 415-420-5017 (mobile); rachael.kagan@sfdph.org,

Two previously reported California cases of novel coronavirus are being treated in a San Francisco hospital

San Francisco is caring for two confirmed novel coronavirus cases from another California county who require hospitalization. They arrived this morning and represent no elevated risk to the public. The hospital is taking all appropriate precautions for patient and staff safety. To protect their privacy, we will not be naming the hospital or providing more patient information.

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San Francisco Department of Public Health

Grant Colfax, MD
Director of Health

City and County of San Francisco
London N. Breed
Mayor

February 4, 2020

San Francisco Department of Public Health does not recommend cancelling events at this time

The San Francisco Department of Public Health (DPH) is not recommending the cancellation of public events at this time, including Lunar New Year celebrations. That recommendation is consistent with the current guidance by the California Department of Public Health.

San Francisco continues to have zero confirmed cases of the novel coronavirus in San Francisco residents. Although there are confirmed cases elsewhere in California among travelers infected in Wuhan China, and their close contacts, the disease is not circulating in our community, and the risk to the public remains low.

We recommend that everyone take normal precautions to prevent getting sick, as this is the height of flu season. That includes washing hands frequently and thoroughly, coughing or sneezing into your sleeve and getting a flu shot. If you are sick, please stay home and do not go to work, school or social events. There is no recommendation to wear masks to prevent novel coronavirus, which is not circulating in San Francisco at this time.

If you have traveled to China within the last 14 days, and have symptoms including fever, cough and shortness of breath, please contact your health provider, inform them of your travel history and self-isolate at home pending your provider's advice.

DPH would like to remind everyone that a person's risk for the novel coronavirus is based on their travel history, or the travel history of someone they had close sustained contact with. Race, ethnicity or cultural background are not risk factors.

For more information, please visit www.sfdph.org, and stay up to date on global and national developments with the Centers for Communicable Disease Control and Prevention: <https://www.cdc.gov/coronavirus/2019-ncov/index.html>



San Francisco
Department of Public Health

FOR IMMEDIATE RELEASE:

February 6, 2020

Contact: Department of Emergency Management, 415-558-2712

***** JOINT STATEMENT *****

San Francisco Calls on the Community to Reject Xenophobia and Discrimination

The novel (new) coronavirus has been declared a global health emergency and a national health emergency in the United States. This is a serious and rapidly developing situation, affecting thousands of people worldwide.

The virus originated in Wuhan, China and has spread to several countries including the United States. A person's risk for the illness is based on their travel history, or the travel history of someone they have had close contact with. There is no racial, ethnic or cultural basis for the disease. Yet, we know that discrimination and xenophobia already are surfacing. Members of the Asian Pacific Islander community, especially the Chinese community, have been subjected to discrimination and exclusion, in Asia, Europe, Australia and the United States.

News media are reporting from around the world stories of hostility and discrimination toward Chinese customers and students, and insults hurled in person and on social media. This is unacceptable and harmful. Fear is a deadly epidemic.

We know that racial, ethnic and cultural discrimination cause bad health outcomes. In the case of an emerging illness, stigma about the illness makes people less likely to come forward, to seek help or ask questions. That makes it harder to fight the disease and preserve community health.

The best way for all San Franciscans to stay healthy and prevent the spread of disease is to practice consistent hand washing, cough or sneeze into your sleeve, stay home if you are sick, and get a flu shot. Masks do not prevent illness, but can be helpful for sick people to wear, so that they do not spread germs to others.

San Francisco commercial corridors are all open for business. The City encourages residents and visitors to continue to celebrate Lunar New Year activities with our communities by shopping, dining and supporting our small businesses.

Let's come together with compassion and unity during this stressful time. It's good for your health.

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FOR IMMEDIATE RELEASE:

Tuesday, February 25, 2020

Contact: Mayor's Office of Communications, 415-554-6131

***** PRESS RELEASE *****

**CITY OF SAN FRANCISCO MOVES PROACTIVELY TO
PREPARE FOR POSSIBLE NOVEL CORONAVIRUS ACTIVITY
IN THE COMMUNITY**

Although there are still zero confirmed cases of novel coronavirus in San Francisco residents, the global situation is changing rapidly. Mayor Breed, Department of Public Health, and Department of Emergency Management take action to protect community health.

San Francisco, CA — Mayor London N. Breed today made an emergency declaration to strengthen the City's preparedness to respond to COVID-19 (novel coronavirus). She was joined by Health Director Dr. Grant Colfax and Executive Director of the Department of Emergency Management Mary Ellen Carroll in this action to surge resources and capabilities, and ensure San Francisco is as ready as possible in the event that the new virus comes to our community.

"Although there are still zero confirmed cases in San Francisco residents, the global picture is changing rapidly, and we need to step-up preparedness," said Mayor Breed. "We see the virus spreading in new parts of the world every day, and we are taking the necessary steps to protect San Franciscans from harm."

"San Francisco is united and prepared to address any possible spread of the novel coronavirus to San Francisco," said Board of Supervisors President Norman Yee. "We have one of the most renowned medical systems of care here and we have a long and proven track record of being able to protect, treat, and care for our residents."

The declaration of a local emergency is a legal document that will mobilize City resources, accelerate emergency planning, streamline staffing, coordinate agencies across the city, allow for future reimbursement by the state and federal governments and raise awareness throughout San Francisco about how everyone can prepare in the event that COVID-19 (novel coronavirus) appears in our community. Santa Clara and San Diego counties have issued similar declarations to bolster their preparedness.

The San Francisco declaration is effective immediately for seven days, and it will be voted on by the Board of Supervisors on Tuesday, March 3rd.

San Francisco has been working diligently to prevent COVID-19, and to implement containment efforts if there are San Franciscans who test positive for the new virus. The Department of Public Health activated its Departmental Operations Center on January 21, marshalling internal resources and leadership to focus on the clinical, epidemiological, and community response. The Health Department has worked with local hospitals to identify isolation rooms, and health care



clinics are screening patients for travel history and symptoms. The City opened its Emergency Operations Center (EOC) on January 27, bringing the strength of the entire San Francisco response system to focus on this developing situation.

San Francisco is further expanding the EOC because of today's emergency declaration. In addition to the establishment of the Community Branch, the EOC will expand the Planning Section, Logistics Section and the Health and Human Services Branch. As a result, the City can accelerate the development of emergency plans should COVID-19 emerge in San Francisco.

"This is a global outbreak that is entering a new phase, and we must be prepared," said Dr. Grant Colfax, Director of Health. "We have been working with elected officials, other city agencies, the public and private health care system, schools, businesses and community organizations to ensure that we as a city are well informed and positioned to respond and do our best to mitigate the impact of the new virus, if it emerges in San Francisco. Today's declaration reinforces that this is not business as usual. We must be confident that our local readiness efforts are as robust as possible to protect the health of San Francisco residents. This declaration gives us more tools to be even more prepared."

"Given the high volume of travel between San Francisco and mainland China, there is a growing likelihood that we will see cases of COVID-19 eventually," said Dr. Tomas Aragon, San Francisco Health Officer. "Most people who are in self-quarantine at home are eager to cooperate and understand the importance of these actions. We are prioritizing children, people who live in congregate settings and vulnerable populations as we plan to reduce the potential for harm from the virus in the community. We have been working closely with the Chinese community, who are so impacted by this situation, and also at risk for stigma and discrimination."

"Planning, responding and recovering from any emergency requires a whole community approach," said Mary Ellen Carroll, Executive Director, San Francisco Department of Emergency Management. "San Francisco is establishing a Community Branch in our Emergency Operations Center comprised of community, faith, business and education partners. As a result, community and government partners can work together to identify and coordinate our response to emerging issues."

Globally, there have been more than 80,000 cases and 2,700 deaths since the disease first emerged in Wuhan, China in December 2019. While the majority of cases and deaths have taken place in China, the epicenter of the illness, the virus has now spread to about 30 countries, including the United States. Currently, there are 53 confirmed cases in this country, including 10 in California. While San Francisco has no confirmed cases in city residents, three COVID-19 patients from other counties have been treated in San Francisco hospitals. Given the global patterns that are being seen, there is a growing likelihood of cases in San Francisco.

The federal government has worked to contain the virus by imposing strict travel restrictions for people returning from mainland China. As of February, foreign nationals who have traveled to China within the past 14 days are not permitted entry into the U.S., unless they are immediate



family of U.S. citizens or permanent residents. All U.S. citizens returning from Hubei Province, China are subject to a mandatory 14-day quarantine by the federal government. U.S. citizens returning from other parts of mainland China who have symptoms (fever, cough, shortness of breath) are subject to a mandatory quarantine. Those returning from mainland China without symptoms are directed by the Centers for Disease Control and Prevention (CDC) to self-quarantine at home with monitoring by their local health department. In San Francisco, the Health Department is monitoring hundreds of returning travelers. Risk for the virus is based on travel history and contacts, not race, ethnicity, or culture.

If we experience a cluster of COVID-19 cases or a local outbreak, every sector of San Francisco will have a role to play in ensuring the community's health. Today's declaration provides a structure to support expanded efforts. For example, schools should be planning how they would manage potential closures, and businesses ought to look at their work-from-home policies and sick leave in order to support people who may need to self-quarantine.

The best way for all San Franciscans to reduce their risk of getting sick, as with seasonal colds or the flu, will still apply to prevent COVID-19 if it begins to circulate in the community:

- Wash hands with soap and water for at least 20 seconds;
- Cover your cough or sneeze;
- Stay home if you are sick;
- Get your flu shot to protect against flu or symptoms similar to COVID-19; and
- If you have recently returned from a country with ongoing COVID-19 infections, monitor your health and follow the instructions of public health officials.

You can also prepare for the possible disruption caused by an outbreak:

- Make sure you have a supply of all essential medications for your family;
- Make a child care plan if you or a care giver are sick;
- Make arrangements about how your family will manage a school closure; and
- Make a plan for how you can care for a sick family member without getting sick yourself.

Stay up to date on this rapidly evolving situation by visiting www.sfdph.org or www.sf72.org and the CDC's website: <https://www.cdc.gov/coronavirus/2019-ncov>.

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FOR IMMEDIATE RELEASE:

Monday, March 2, 2020

Contact: Mayor's Office of Communications, 415-554-6131

***** PRESS RELEASE *****

**CITY OF SAN FRANCISCO TAKES ACTION FOLLOWING
EMERGENCY DECLARATION TO PREPARE FOR NOVEL
CORONAVIRUS**

City leaders provide update on new local testing efforts, expanded staffing deployments, and efforts to protect the most vulnerable populations and prepare for possibility of community spread of the virus

San Francisco, CA – Today, Mayor London N. Breed and San Francisco Public Health and Emergency officials announced new plans to protect public health and strengthen preparations for potential community spread of novel coronavirus in San Francisco. These plans include new local testing for COVID-19 by the San Francisco Department of Public Health (DPH), prioritization for protection of vulnerable populations, and increased City staff and volunteer deployment.

Each of these policies builds on the actions already underway since the City activated its Emergency Operations Center on January 27th and declared a Local Emergency on Tuesday, February 25th. While San Francisco has no confirmed cases of COVID-19 as of this announcement, public health officials expect confirmed cases soon, particularly with the changing patterns in the Bay Area and the new local testing, which will speed up the time it takes to get test results.

“San Francisco is continuing to focus our preparations on protecting the health of all of our residents, especially those who are most vulnerable to this virus,” said Mayor Breed. “Our public health workers and City staff have been working relentlessly to prepare and conduct outreach into the communities, and we will expand on these efforts and work with all of our regional, state, and federal partners as this situation evolves. We will continue to update the public with information as it comes in and we encourage everyone to take all precautions necessary to take of yourselves, your families, and your communities.”

As of 12:00 p.m. today, the new coronavirus has sickened more than 89,000 people worldwide and caused more than 3,000 deaths. The numbers are changing rapidly. California has about 40 cases of COVID-19 – a combination of people from repatriation flights and those identified by local public health departments. These numbers are likely to increase.

“As the situation changes rapidly in the Bay Area and on the west coast, we expect to have confirmed cases in San Francisco and are preparing for community spread of the virus,” said Dr. Grant Colfax, Director of Health. “It’s not a matter of if, but when. The Health Department will prioritize protecting the populations that are most vulnerable to becoming very sick or dying if

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they get COVID-19. That includes the elderly and people with chronic diseases and underlying health conditions.”

“The San Francisco Department of Public Health and the San Francisco Department of Emergency Management have led our City’s response efforts since January. We are grateful for the contributions of all city departments and community partners to assist in our preparedness,” said Mary Ellen Carroll, Executive Director, San Francisco Department of Emergency Management. “This week’s further activation of disaster service workers and volunteer organizations builds on San Francisco’s aggressive strategy to bolster our preparedness for COVID-19.”

The best way for all San Franciscans to reduce their risk of getting sick, as with seasonal colds or the flu, will still apply to prevent COVID-19 if it begins to circulate in the community:

- Wash hands with soap and water for at least 20 seconds;
- Cover your cough or sneeze;
- Stay home if you are sick;
- Get your flu shot to protect against flu or symptoms similar to COVID-19; and
- If you have recently returned from a country or region with ongoing COVID-19 infections, monitor your health and follow the instructions of public health officials.

You can also prepare for the possible disruption caused by an outbreak:

- Make sure you have a supply of all essential medications for your family;
- Make a child care plan if you or a care giver are sick;
- Make arrangements about how your family will manage a school closure; and
- Make a plan for how you can care for a sick family member without getting sick yourself.

Stay up to date on this rapidly evolving situation by visiting www.sfdph.org or www.sf72.org and the CDC’s website: <https://www.cdc.gov/coronavirus/2019-ncov>.

LOCAL TESTING EFFORTS BY SFDPH

In a benefit to our local efforts, the San Francisco Department of Public Health lab began local testing for COVID-19 on Monday, March 2. The local lab will conduct tests seven days a week, shortening the turnaround time for test results, which previously had to be sent to the CDC in Atlanta. The CDC lab sent results back in three to seven days, and we expect the local lab to provide results in one to two days. The testing process will remain the same. Providers who have patients with suspected COVID-19 will consult with the DPH Communicable Disease team that will contact CDC to determine if they meet the criteria for testing.

The CDC expanded testing criteria last week beyond people with symptoms who had traveled to a country with COVID-19 cases, close contacts of people with COVID-19 who develop symptoms, or health care workers who treated COVID-19 patients who develop symptoms to include people hospitalized with pneumonia, with no clear diagnosis for their symptoms. The DPH lab will conduct the tests locally based on the expanded criteria. It is important for the



public to understand that there is no on-demand testing. The test kits from the CDC are limited and testing will be done only after consultation between local health officials and the CDC.

EXPANDED EMERGENCY STAFFING SUPPORT

Since San Francisco's emergency declaration on Tuesday, February 25th more than two dozen Disaster Service Workers were activated to support advanced emergency planning efforts, operations and community education and engagement.

Over the course of the week, the Emergency Operations Center (EOC) developed alternative housing options, streamlined protocols for priority resource requests, and developed and disseminated COVID-19 health and preparedness information in English, Chinese, Spanish and Filipino. In addition to these efforts, outreach staff have participated in more than 30 outreach events throughout San Francisco since late January.

Beginning this week, San Francisco will activate more than 50 additional Disaster Service Workers. Additional personnel may include but are not limited to planners, analysts, community engagement specialists, public information officers, bilingual employees, administrative staff, and those who have received training in the incident command system.

San Francisco will also activate volunteer organizations including but not limited to the San Francisco Fire Department's Neighborhood Emergency Response Team (NERT) and the San Francisco Police Department's Auxiliary Law Enforcement Emergency Response Team (ALERT) to increase the scope of San Francisco's outreach and education efforts.

PROTECTING MOST VULNERABLE

People who are homeless in San Francisco are especially vulnerable because of older age and multiple chronic medical and mental health conditions. San Francisco is continuing to reach out to patients in the city's San Francisco Health Network with chronic disease or complex medical and behavioral health needs to ensure they have their medical needs met for the next 90 days in order to help people with high needs avoid the medical system except in cases of urgent need.

The City is working with health care providers to ensure that staff and residents are educated on prevention measures and are able to rapidly identify and isolate patients with the disease. Additionally, the City is conducting outreach to congregate living settings, which house priority populations, to educate them about the virus and how they can protect themselves.

BACKGROUND ON NOVEL CORONAVIRUS AND LOCAL EMERGENCY DECLARATION

Last week, San Francisco declared a local emergency to boost preparedness for novel coronavirus (COVID-19).



The declaration of a local emergency is a legal document that mobilizes City resources, accelerates emergency planning, streamlines staffing, coordinates agencies across the city, allows for future reimbursement by the state and federal governments, and raises awareness about how everyone can prepare in the event that COVID-19 (novel coronavirus) appears in our community. Solano, Santa Clara, San Diego, Orange and Alameda counties have issued similar declarations to bolster their preparedness. The San Francisco declaration will be voted on by the Board of Supervisors on Tuesday, March 3rd.

San Francisco has been working diligently to prevent COVID-19, and to implement containment efforts for any San Franciscans who test positive for the new virus. The Department of Public Health activated its Departmental Operations Center on January 21, marshalling internal resources and leadership to focus on the clinical, epidemiological and community response. The Health Department has worked with local hospitals to identify isolation rooms, and health care clinics are screening patients for travel history and symptoms. The City opened its Emergency Operations Center on January 27, bringing the strength of the entire San Francisco response system to focus on this developing situation.

Globally, there have been more than 89,000 cases and more than 3,000 deaths since the disease first emerged in Wuhan, China in December 2019. While the majority of cases and deaths have taken place in China, the epicenter of the illness, the virus has now spread to about 60 countries, including the United States. As of 12:00 p.m. today, there are approximately 77 cases in this country, including 40 in California. While San Francisco has no confirmed cases in city residents, the City expects that to change and is preparing for community spread of the virus.

The federal government has worked to contain the virus by imposing strict travel restrictions for people returning from mainland China. As of February, foreign nationals who have traveled to China within the past 14 days are not permitted entry into the U.S., unless they are immediate family of U.S. citizens or permanent residents. All U.S. citizens returning from Hubei Province, China are subject to a mandatory 14-day quarantine by the federal government. U.S. citizens returning from other parts of mainland China who have symptoms (fever, cough, shortness of breath) are subject to a mandatory quarantine. Those returning from mainland China without symptoms are directed by the Centers for Disease Control and Prevention (CDC) to self-quarantine at home with monitoring by their local health department. In San Francisco, the Health Department is monitoring hundreds of returning travelers. Risk for the virus is based on travel history and contacts, not race, ethnicity, or culture.

COVID-19 cases or a local outbreak in San Francisco will require every sector of the city to play a role in ensuring the community's health. The emergency declaration provides a structure to support expanded efforts. For example, schools should be planning how they would manage potential closures, and businesses ought to look at their work-from-home policies and sick leave in order to support people who may need to self-quarantine.

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San Francisco Department of Public Health

Grant Colfax, MD
Director of Health

City and County of San Francisco
London N. Breed
Mayor

For immediate release

March 3, 2020

Contact: dempres@sfgov.org, 415-558-2712

San Francisco Department of Public Health Reschedules March 4th Project Homeless Connect Event

**Decision coincides with release of CDC guidance for mass gatherings and
community events to assist event planners going forward**

***City's decision reduces risk of exposure to novel coronavirus (COVID-19) in a
vulnerable population at a centralized location***

Services will continue to be available to individuals experiencing homelessness

San Francisco, CA -- The Department of Public Health (DPH) today announced that the quarterly Project Homeless Connect event at Bill Graham Auditorium will be rescheduled from March 4th in order to reduce the risk of exposure to novel coronavirus (COVID-19) among people experiencing homelessness. Out of an abundance of caution for this particularly vulnerable population, DPH has determined with Project Homeless Connect that the supportive services will be better deployed through existing homeless service channels and not at a single centralized gathering.

The DPH decision coincides with the release of the Centers for Disease Control (CDC) guidance for mass gatherings and community events, which will help event planners make decisions going forward. Though San Francisco has no confirmed cases of COVID-19 to date, we are preparing for cases and community spread of the disease, based on changing patterns in the Bay Area, the state and the country. San Francisco started local testing for COVID-19 on Monday, March 2.

As part of San Francisco's preparation and response to novel coronavirus, DPH has prioritized protecting the populations that are most vulnerable to becoming very sick or dying if they get COVID-19. That includes the elderly and people with chronic diseases and underlying health conditions, such as diabetes, kidney disease, heart disease and lung disease. People who are homeless in San Francisco are considered a vulnerable population because they are older as a group and typically have multiple chronic medical conditions.

Project Homeless Connect is an event that brings community services together in one centralized location. The event is staffed by hundreds of volunteers, including health care professionals, and typically draws up to 1,000 participants to receive various services throughout the day. However, given the increased risk to medically vulnerable people for



San Francisco Department of Public Health

Grant Colfax, MD
Director of Health

City and County of San Francisco
London N. Breed
Mayor

complications if they get COVID-19, the DPH and Project Homeless Connect determined to reschedule the event at this time. The event connects people to city services, such as DPH's Street Medicine Team, vision care, employment services, and other important care provided by hundreds of service providers and nonprofits. Those programs remain open and available to serve this population. Project Homeless Connect will share additional information in the coming days on where people can go to continue receiving these services on their [website](#).

DPH is not generally recommending the rescheduling of public events in San Francisco. However, those that involve vulnerable populations should be carefully reconsidered at this time. We advise all event planners to review CDC [recommendations](#) on mass gatherings released on March 2nd.

For more information about COVID-19, visit sfdph.org and the [CDC](#)'s coronavirus website.

CDC Recommendations (March 2, 2020)

Detailed information can be found at: (<https://www.cdc.gov/coronavirus/2019-ncov/community/mass-gatherings-ready-for-covid-19.html>)

Summary:

- 1) Review the existing emergency operations plans for your venues
 - **Meet with the emergency operations coordinator or planning team at your venues.**
 - **Establish relationships with key community partners and stakeholders.**

- 2) Address key prevention strategies in your outbreak response plan
 - **Promote messages that discourage people who are sick from attending events.**
 - **Promote the daily practice of everyday preventive actions.**
 - **Provide COVID-19 prevention supplies at your events.**
 - **Plan for worker absences.**
 - **If possible, identify a space that can be used to isolate staff or participants who become ill at the event.**
 - **Plan ways to limit in person contact for staff and participants at your events.**
 - **Develop flexible refund policies for participants.**
 - **Identify actions to take if you need to postpone or cancel events.**

- 3) Communicate about COVID-19 and every day prevention actions
 - **Update and distribute timely and accurate emergency communication information.**
 - **Identify and address potential language, cultural, and disability barriers associated with communicating COVID-19 information to event staff and participants.**

If there are additional questions not covered by the CDC guidance, the Emergency Operations Center has established an email where you can submit your questions about a specific event: coronavirus_event@sfgov.org



FOR IMMEDIATE RELEASE:

Thursday, March 5, 2020

Contact: Mayor's Office of Communications, 415-554-6131

***** PRESS RELEASE *****

**SAN FRANCISCO ANNOUNCES CASES OF
NOVEL CORONAVIRUS IN SAN FRANCISCO**

Two San Francisco residents are presumed positive for COVID-19 and both are hospitalized in San Francisco

San Francisco, CA — The City and County of San Francisco today announced presumptive positive cases of COVID-19 in two San Francisco residents. San Francisco officials also provided updates about the status of the Grand Princess cruise ship.

The San Francisco Department of Public Health (DPH) lab conducted COVID-19 tests for the two patients, and found positive results. The two patients are unrelated and both are being cared for at separate hospitals. The patients do not have a history of travel to a location with confirmed COVID-19 cases, and have no known contact with a person with a confirmed COVID-19 case. These cases are likely indicative of community transmission of COVID-19.

“We want everyone to remain calm and continue taking precautions to keep themselves and their families healthy,” said Mayor Breed. “We have been increasing resources and staffing to prepare for the community spread of this virus, and we will do everything we can to protect public health. The City is in regular contact with all hospitals and health facilities in San Francisco, and our health system is prepared to deliver care to everyone in need and provide a coordinated response as additional cases of the novel coronavirus are confirmed.”

One patient is in fair condition and one is in serious condition, and both are being treated in isolation at two different San Francisco hospitals. All appropriate precautions for the patient, visitors, and hospital staff are being taken. DPH informed the patients' families this morning, and is investigating the patients' history and contacts to protect the health of individuals and help slow the spread of the virus in the community.

Patient #1 is a man in his 90s, and he is hospitalized in serious condition. The patient has underlying health conditions. He was tested by the DPH lab on March 4th.

Patient #2 is a woman in her 40s, and she is hospitalized in fair condition. She was tested by the DPH lab on March 4th.

To protect patient privacy, San Francisco will not be releasing further patient information or identifying the hospitals where the patients are being treated.



“Confirming cases of COVID-19 in San Francisco residents unfortunately does not come as a surprise,” said Dr. Grant Colfax, Director of Health. “Given the patterns of the virus in the Bay Area, California and the country, San Francisco has been preparing for the appearance of COVID-19 in the community for many weeks. Last week, the City declared a local emergency to boost our preparedness in anticipation of confirmed cases and community spread of the virus. The people who are sick are getting care by health care professionals. We do not know at this point how they were exposed to the virus, which suggests it is spreading in the community. We expected that to happen and are further investigating the circumstances of these patients’ exposure.”

On Tuesday, February 25th, Mayor Breed declared a local emergency in order to better-prepare for confirmed cases of novel coronavirus in San Francisco. The emergency declaration allows the City to mobilize resources, accelerate emergency planning, streamline staffing, coordinate agencies across the city, allow for future reimbursement by the state and federal governments and raise awareness throughout San Francisco about how to prepare for and respond to the novel coronavirus.

The San Francisco Department of Public Health began testing for cases of novel coronavirus on Monday, March 2nd, and continues conducting tests locally in cases that meet the CDC criteria.

“We have been preparing for the novel coronavirus (COVID-19) in San Francisco for many weeks and we are ready to support our health care providers and those who may have been exposed,” said Mary Ellen Carroll, Executive Director, Department of Emergency Management. “It is understandable to worry what community spread of the virus means to San Francisco, but we can rest assured that together that we can minimize the impact COVID-19 may have on us. Continuing healthy habits like washing hands, staying home if sick and helping loved ones to avoid getting sick will make a huge difference in the fight against COVID-19 infection in San Francisco.”

Princess Cruise Ship

The CDC, the California State Health Department, the Governor’s Office of Emergency Services and the US Coast Guard are working to determine if COVID-19 is present on the ship. Testing protocols are being put in place on the ship for those passengers and crew that have shown flu-like symptoms or may have been exposed to the virus, and that process is expected to begin today.

Once that has happened, the CDC and the state will determine the most appropriate location for the ship to berth to provide for the safety of the surrounding community as well as the passengers and crew. The CDC and the state are fully engaged in determining a location that can most appropriately address the health of those passengers that may have COVID-19 and the safety of those passengers not impacted, as well as the surrounding community.



Recommendations for COVID-19 Preparedness

The best way for all San Franciscans to reduce their risk of getting sick, as with seasonal colds or the flu, still applies to prevent COVID-19:

- Wash hands with soap and water for at least 20 seconds;
- Cover your cough or sneeze;
- Stay home if you are sick;
- Get your flu shot to protect against flu or symptoms similar to COVID-19;
- Try alternatives to shaking hands, like an elbow bump or wave; and
- If you have recently returned from a country with ongoing COVID-19 infections, monitor your health and follow the instructions of public health officials.

There is no recommendation to wear masks at this time to prevent yourself from getting sick. You can also prepare for the possible disruption caused by an outbreak:

- Make sure you have a supply of all essential medications for your family;
- Make a child care plan if you or a care giver are sick;
- Make arrangements about how your family will manage a school closure; and
- Make a plan for how you can care for a sick family member without getting sick yourself.

The status of COVID-19 in San Francisco and the region is rapidly evolving. Please check the following online resources or call 3-1-1 for guidance regarding COVID-19 public health safety information:

- www.sfdph.org
- www.sf72.org
- www.sfgov.org

At this time, public health officials are not generally recommending the cancellation of public events. However, DPH has recommended that events that involve vulnerable populations should be carefully reconsidered at this time, and advises everyone review the CDC's [recommendations](#) on mass gatherings.

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FOR IMMEDIATE RELEASE:

Friday, March 6, 2020

Contact: San Francisco Joint Information Center, 415-558-2712

***** PRESS RELEASE *****

**SAN FRANCISCO DEPARTMENT OF PUBLIC HEALTH
ANNOUNCES AGGRESSIVE RECOMMENDATIONS TO
REDUCE THE SPREAD OF CORONAVIRUS (COVID-19)**

With two confirmed cases that indicate community spread, the time is now to take action to protect vulnerable populations and the public at large.

Recommendations for social distancing will disrupt the virus's path from person to person.

MEDIA AVAILABILITY: Dr. Grant Colfax will be available at 5:00 p.m. at the Department of Public Health, 101 Grove Street, Room 220

San Francisco, CA — Mayor London N. Breed, the San Francisco Department of Public Health and the Department of Emergency Management today announced aggressive new recommendations for San Francisco to reduce the spread of coronavirus (COVID-19) in the community. Dr. Grant Colfax will be available to speak with press at 5:00 p.m. at the Department of Public Health, 101 Grove Street, Room 220.

The City is taking swift action upon the confirmation yesterday of two COVID-19 cases among San Francisco residents that indicated community spread of the virus. Today's recommendations for social distancing are intended to disrupt the spread of the virus and protect community health. These are systemic as well as individual changes that will make a difference in people's lives. Although the recommendations will cause inconvenience, they are necessary and worthwhile to reduce the spread of the virus and interrupt its transmission from person to person.

"We have been preparing for this," said Mayor Breed. "These recommendations are informed by the best public health information available and guided by experts in our own health department. They mirror the actions being taken in many other municipalities and are informed by the Centers for Disease Control and Prevention guidelines. These are important steps to protect our public health and are concrete things all of us can do to keep our community safe."

"Keeping the public safe and healthy is our most important responsibility," said Board of Supervisors President Norman Yee. "We must continue protect our seniors and other members of our vulnerable communities who are most at risk of being seriously harmed by this disease. Each of us must do our part to support and follow these recommendations so we can help mitigate the spread of COVID-19."

"As a public official who has been through a number of public health emergencies in the past, I am fully supportive of the Mayor and public health officials in taking the necessary precautions



to reduce transmissions of COVID-19,” said Supervisor Aaron Peskin. “While many may be concerned about the immediate impacts this may have on our local economy and our daily lives, taking these bold precautions now will pay off in the long term.”

City agencies including the Municipal Transportation Agency, Department of Human Resources, Office of Economic and Workforce Development, Human Services Agency and our partners at the San Francisco Unified School District are planning to start implementing these recommendations immediately.

We expect these measures to be in place for an **initial period of two weeks**, and we will continuously assess their impact to determine if they need to be adjusted. As the City prioritizes public health, we also acknowledge this will have economic and workforce impacts, particularly for smaller businesses, and the City will continue to work with state and federal partners to identify solutions to address those impacts.

Mayor Breed declared a local emergency on February 25th to boost San Francisco’s preparedness efforts. Steps taken since then include expanding the Emergency Operations Center and activating dozens of city Disaster Service Workers, increasing community outreach and public information, expanding outreach to vulnerable populations and the organizations that care for them, and starting testing for COVID-19 at the San Francisco Department of Public Health lab. It was that lab that confirmed the first two positive cases with a one-day turnaround time, a vast improvement from the reporting time from the CDC lab. This allowed us to take action more rapidly to protect public health.

Today’s recommendations for social distancing have a goal of reducing the occasions when large numbers of people come together and potentially are exposed to the virus that is circulating in our community. The recommendations protect the health of vulnerable populations, and ensure that essential public services, such as schools and transportation, are taking steps to protect the public.

“The virus needs people to spread. It jumps from person to person, so by reducing the opportunity for that to happen, we can effectively slow the spread,” said Dr. Grant Colfax, Director of Health. “Our chief concern is for vulnerable populations who are most at risk of getting very sick, or dying, if they get COVID-19. That is why we are recommending that people over 60, or with certain underlying health conditions, stay home as much as possible. For the general public, reducing the opportunity for exposure to the virus is the top priority. That means cutting back on the time you spend in groups and washing your hands consistently. Together, San Franciscans can unite in this effort and decrease the impact COVID-19 has on our community.”

“Protecting the health and safety of San Franciscans is our most important responsibility, and cancelling large gatherings will reduce the spread of COVID-19 and protect the most vulnerable in our community. Seniors and people with chronic illness and underlying medical conditions are protected when normally healthy people are not contributing to the spread of the virus,” said Mary Ellen Carroll, Executive Director, San Francisco Department of Emergency Management.



Today's recommendations will cause changes in behavior for systems and individuals. They are meant to disrupt normal social behavior, because the virus thrives under normal circumstances. Functions that are essential to an individual or their family, such as getting food, traveling to work, or providing for a sick family member, can be continued. This is an evolving situation and these recommendations are expected to change.

PUBLIC HEALTH RECOMMENDATIONS AS OF MARCH 6

1) Vulnerable Populations: Limit Outings

- Vulnerable populations include people who are:
 - 60 years old and older.
 - People with certain health conditions such as heart disease, lung disease, diabetes, kidney disease and weakened immune systems.
- For vulnerable populations, don't go to gatherings (of about 50 people or more) unless it is essential. If you can telecommute, you should. Avoid people who are sick.

2) Workplace and Businesses: Minimize Exposure

- Suspend nonessential employee travel.
- Minimize the number of employees working within arm's length of one another, including minimizing or canceling large in-person meetings and conferences.
- Urge employees to stay home when they are sick and maximize flexibility in sick leave benefits.
- Do not require a doctor's note for employees who are sick.
- Consider use of telecommuting options.
- Some people need to be at work to provide essential services of great benefit to the community. They can take steps in their workplace to minimize risk.

3) Large Gatherings: Cancel Non-essential Events

- Recommend cancelling or postponing large gatherings, such as concerts, sporting events, conventions or large community events.
- Do not attend any events or gatherings if sick.
- For events that aren't cancelled, we recommend:
 - Having hand washing capabilities, hand sanitizers and tissues available.
 - Frequently cleaning high touch surface areas like counter tops and hand rails.
 - Finding ways to create physical space to minimize close contact as much as possible.



4) Schools: Safety First

- If there is a confirmed case of COVID-19 at a school, DPH will work with the school and the district to determine the best measures including potential school closure.
- Do not go to school if sick.
- If you have a child with chronic health conditions, consult your doctor about school attendance.
- Equip all schools and classrooms with hand sanitizers and tissues.
- Recommend rescheduling or cancelling medium to large events that are not essential.
- Explore remote teaching and online options to continue learning.
- Schools should develop a plan for citywide school closures, and families should prepare for potential closures.

5) Transit: Cleaning and Protection

- Increase cleaning of vehicles and high touch surface areas.
- Provide hand washing/hand sanitizers and tissues in stations and on vehicles.

6) Health Care Settings: Avoid as possible, protect the vulnerable

- Long term care facilities must have a COVID-19 plan in accordance with DPH guidelines.
- Long term care facilities must screen all staff and visitors for illness and turn away those with symptoms.
- The general public should avoid going to medical settings such as hospitals, nursing homes and long-term care facilities, even if you are not ill.
- If you are ill, call your health care provider ahead of time, and you may be able to be served by phone.
- Do not visit emergency rooms unless it is essential.

7) Everyone: Do your part

The best way for all San Franciscans to reduce their risk of getting sick, as with seasonal colds or the flu, still applies to prevent COVID-19:

- Wash hands with soap and water for at least 20 seconds.
- Cover your cough or sneeze.
- Stay home if you are sick.
- Avoid touching your face.
- Try alternatives to shaking hands, like an elbow bump or wave.
- If you have recently returned from a country, state or region with ongoing COVID-19 infections, monitor your health and follow the instructions of public health officials.



- There is no recommendation to wear masks at this time to prevent yourself from getting sick.

You can also prepare for the possible disruption caused by an outbreak.

Preparedness actions include:

- Prepare to work from home if that is possible for your job, and your employer.
- Make sure you have a supply of all essential medications for your family.
- Prepare a child care plan if you or a care giver are sick.
- Make arrangements about how your family will manage a school closure.
- Plan for how you can care for a sick family member without getting sick yourself.
- Take care of each other and check in by phone with friends, family and neighbors that are vulnerable to serious illness or death if they get COVID-19.
- Keep common spaces clean to help maintain a healthy environment for you and others. Frequently touched surfaces should be cleaned regularly with disinfecting sprays, wipes or common household cleaning products.

Keep up to date at www.sfdph.org, by calling 311, and by signing up for the City's new alert service for official updates: text COVID19SF to 888-777.

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San Francisco Department of Public Health

Grant Colfax, MD
Director of Health

City and County of San Francisco
London N. Breed
Mayor

FOR IMMEDIATE RELEASE:

Saturday, March 7, 2020

Contact: DEMPress@sfgov.org or 415 558-2712

*** PRESS RELEASE ***

SAN FRANCISCO REPORTS ADDITIONAL CASES OF NOVEL CORONAVIRUS IN SAN FRANCISCO RESIDENTS

Six San Francisco residents are presumed positive for COVID-19 and all are isolated at home in good condition

***Media Availability at 3pm with Dr. Susan Philip, San Francisco Deputy Health Officer
25 Van Ness, room 610***

San Francisco, CA — The San Francisco Department of Public Health today reported presumptive positive cases of COVID-19 in six San Francisco residents, bringing the total number of confirmed cases in the city to eight.

The San Francisco Department of Public Health (DPH) lab conducted COVID-19 tests for the patients and found positive results. All six people are isolated at home in good condition. Each of them has had known contact with a person with confirmed COVID-19.

“These newly confirmed cases are an indication of the increasing circulation of coronavirus in the community, as expected, given the patterns in our state, region and our own city,” said Dr. Grant Colfax, Director of Health. “San Franciscans should remain calm, and take appropriate steps for heightened precautions. Today’s new information reinforces the need for all San Franciscans to follow our recommendations for social distancing that the Mayor released yesterday. They are intended to reduce the spread of the virus and protect community health. In order to decrease the impact of coronavirus on our community, we must reduce the times and places when people come together.”

Of the six patients, 3 are women and 3 are men. Two patients are in their 20s, three in their 40s, and one in their 50s. The Department of Public Health is working with the patients and their families to ensure that their health is monitored, and all precautions are being taken to protect their health and the health of the public.

To protect patient privacy, San Francisco will not be releasing further patient information.



San Francisco Department of Public Health

Grant Colfax, MD
Director of Health

City and County of San Francisco
London N. Breed
Mayor

The Department of Public Health will post confirmed cases on their website, updated daily, at www.sfdph.org/dph/alerts/coronavirus.asp starting Monday March 9th.

“Given the increased local testing, and the proven spread of the virus in the community, we expect to have more confirmed cases in San Francisco,” said Dr. Tomas Aragon, San Francisco Health Officer. “Our community members should focus now on how they can help reduce spread of the virus. Vulnerable people who are 60 and over or have underlying health conditions should limit their outings as much as possible. We recommend that large gatherings that are not essential be cancelled, and everyone should practice aggressive prevention such as frequent hand washing and staying home if sick.”

On Tuesday, February 25th, Mayor London Breed declared a local emergency in order to better-prepare for confirmed cases of novel coronavirus in San Francisco. The emergency declaration allows the City to mobilize resources, accelerate emergency planning, streamline staffing, coordinate agencies across the city, allow for future reimbursement by the state and federal governments and raise awareness throughout San Francisco about how to prepare for and respond to the novel coronavirus. The City is in regular contact with all hospitals and health facilities in San Francisco, and our health system is prepared to deliver care to everyone in need and provide a coordinated response as additional cases of the novel coronavirus are confirmed.

The San Francisco Department of Public Health began testing for cases of novel coronavirus on Monday, March 2nd, and continues conducting tests seven days a week in cases that meet the CDC criteria.

On Friday, March 6th, the Mayor issued [aggressive recommendations](#) by the Department of Public Health to reduce the spread of coronavirus that is now circulating in the community.

The recommendations for social distancing have a goal of reducing the occasions when large numbers of people come together and potentially are exposed to the virus that is circulating in our community. The recommendations protect the health of vulnerable populations, and ensure that essential public services, such as schools and transportation, are taking steps to protect the public. The social distancing recommendations will cause changes in behavior for systems and individuals. They are meant to disrupt normal social behavior, because the virus thrives under normal circumstances. Functions that are essential to an individual or their family, such as getting food, traveling to work, or providing for a sick family member, can be continued. This is an evolving situation and the recommendations are expected to change.



San Francisco Department of Public Health

Grant Colfax, MD
Director of Health

City and County of San Francisco
London N. Breed
Mayor

Read the recommendations that apply to vulnerable populations, large gatherings, workplace and businesses, schools, transit and health care settings at www.sfdph.org/dph/alerts/coronavirus.asp and stay up to date on coronavirus news and information. You can also call 311 and sign up for the City's new alert service for official updates: **text COVID19SF to 888-777**.

Remember, these are the best ways for all San Franciscans to reduce their risk of getting sick, and preventing COVID-19:

- Wash hands with soap and water for at least 20 seconds.
- Cover your cough or sneeze.
- Stay home if you are sick.
- Avoid touching your face.
- Try alternatives to shaking hands, like an elbow bump or wave.
- If you have recently returned from a country, state or region with ongoing COVID-19 infections, monitor your health and follow the instructions of public health officials.
- There is no recommendation to wear masks at this time to prevent yourself from getting sick.

You can also prepare for the possible disruption caused by an outbreak:

- Prepare to work from home if that is possible for your job, and your employer.
- Make sure you have a supply of all essential medications for your family.
- Prepare a child care plan if you or a care giver are sick.
- Make arrangements about how your family will manage a school closure.
- Plan for how you can care for a sick family member without getting sick yourself.
- Take care of each other and check in by phone with friends, family and neighbors that are vulnerable to serious illness or death if they get COVID-19.
- Keep common spaces clean to help maintain a healthy environment for you and others. Frequently touched surfaces should be cleaned regularly with disinfecting sprays, wipes or common household cleaning products.

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San Francisco Department of Public Health

Grant Colfax, MD
Director of Health

City and County of San Francisco
London N. Breed
Mayor

March 8, 2020

ICA Cristo Rey to close for two weeks to protect students and staff from low risk of exposure to the coronavirus

School decision made in consultation with the San Francisco Department of Public Health

ICA Cristo Rey, a private all-girls Roman Catholic high school in San Francisco's Mission district, informed school staff and parents this weekend that the school would close for 14 days to protect students and staff from low risk of exposure to the coronavirus.

The school closed for one day on Friday March 6, upon learning that a staff member was exposed to coronavirus. Testing subsequently confirmed that the staff member has confirmed COVID-19, prompting the school to remain closed for a full 14-day period, after consulting with the San Francisco Department of Public Health (DPH). Because this staff member did **NOT** have direct, prolonged contact with either students or staff members, they are considered at low risk of exposure.

The school will reopen on Friday March 20.

ICA Cristo Rey has hired a company to conduct a deep, thorough cleaning of the buildings during the closure. The CDC guidelines state that regular cleaning products are effective against the coronavirus. Early in the week, the principal will send home information about how the school will continue instruction online.

Staff and students have been notified to monitor themselves for symptoms, and if they occur, to self-isolate at home and contact their health care provider, who will consult with the Health Department.

The decision is taken in an abundance of caution, and is consistent with [California Department of Public Health guidelines](#).

On Friday March 6 Mayor London Breed announced [DPH recommendations](#) for aggressive action to slow the spread of the virus in the community. The recommendations included schools:

- If there is a confirmed case of COVID-19 at a school, DPH will work with the school and the district to determine the best measures including potential school closure.
- Do not go to school if sick.
- If you have a child with chronic health conditions, consult your doctor about school attendance.
- Equip all schools and classrooms with hand sanitizers and tissues.
- Recommend rescheduling or cancelling medium to large events that are not essential.
- Explore remote teaching and online options to continue learning.



San Francisco Department of Public Health

Grant Colfax, MD
Director of Health

City and County of San Francisco
London N. Breed
Mayor

- Schools should develop a plan for county-wide school closures, and families should prepare for potential closures.



FOR IMMEDIATE RELEASE:

Monday, March 9, 2020

Contact: San Francisco Joint Information Center, 415-558-2712, dempress@sfgov.org

***** PRESS RELEASE *****

**SAN FRANCISCO INCREASES COVID-19 PROTECTIONS FOR
HOMELESS RESIDENTS AND PEOPLE LIVING IN SINGLE
ROOM OCCUPANCY HOTELS**

A \$5 million emergency fund and new Public Health Order will support people living in shelters, single-room occupancy hotels, and permanent supportive housing.

San Francisco, CA — Mayor London N. Breed, Supervisor Aaron Peskin, and the Department of Public Health today announced \$5 million in new investments, as well as a Public Health Order to protect vulnerable populations who are at risk of becoming ill or dying if they contract COVID-19, the disease caused by the new coronavirus. This emergency fund and Order will focus on reducing risk of exposure to the virus for the many marginally housed seniors, people with underlying health conditions, and individuals experiencing homelessness, living in shelters, single-room occupancy hotels (SROs), and Permanent Supportive Housing.

These initiatives include expanded cleaning in shelters, resource centers, and SROs; increased meal offerings and expanded shelter hours for the few shelters that are not already 24/7 to encourage homeless individuals to remain in shelters; enhanced meal delivery programs for individuals in SROs who have been previously advised to limit their outings in the community; and funding to support cleaning in privately owned single-room occupancy hotels. This funding will be released in conjunction with a Public Health Order issued by the Health Officer of the City and County of San Francisco to establish required cleaning and contagion mitigation protocols in SROs and other congregate settings.

These newly established protocols will be enforced by the City to ensure that our most vulnerable populations are protected. As this situation is dynamic and guidance from public health officials may evolve, the City is working with providers of services to homeless individuals and other owners of SROs to continually evaluate their needs based on public health guidance.

“We know that many of our most vulnerable residents—those who could get very sick or die if they contract COVID-19—are living in congregate and semi-congregate settings like shelters and single-room occupancy hotels,” said Mayor Breed. “We have to do more to keep these places clean and work to keep people healthy as this disease spreads within our community. This emergency fund and this Public Health Order are part of our work to respond aggressively to the challenges presented by COVID-19 each and every day. Everyone should continue to follow the best health practices, and we will continue to do the work to deliver more protections for those in need.”



“Our chief concern is for vulnerable populations who are most at risk of getting very sick, or dying, if they get COVID-19,” said Dr. Grant Colfax, Director of Health. “That is why we are recommending that people over 60, or with certain underlying health conditions, stay home as much as possible. For vulnerable people in SROs or shelters, this investment will help them limit their outings, by assuring that food and shelter is available, and that congregate settings are clean environments.”

“The northeast quarter of San Francisco has the highest concentration of people who are vulnerable to this epidemic,” said Supervisor Aaron Peskin. “These are the City’s next steps, informed by meaningful community input and a close collaboration between the Mayor and the Board of Supervisors that will help ensure the public’s health is protected.”

“Delivering meals to elderly seniors living alone in residential hotels addresses an urgent and basic need,” said Rev. Norman Fong of Chinatown Community Development Center. “Seniors are being urged to stay at home to avoid a potentially life-threatening virus yet they lack their own kitchens to cook for themselves. This is an essential and compassionate proposal.”

Public Health Order

The Department of Public Health will issue a Public Health Order to require privately operated SROs meet minimum environmental cleaning standards. This includes cleaning of high-touch surfaces and bathrooms appliances with soap and water followed by CDC-approved household cleaners, availability of hand washing supplies and hand sanitizers, appropriate use of personal protective supplies, posting of signs in multiple languages, enhanced disinfection when areas are affected by COVID-19 patients, and assurance of occupational and safety health standards and training.

The Order will also set requirements to protect the safety of the workers who are conducting the cleaning efforts in SROs, and require that these workers have the training and resources to best protect themselves. The requirements set in this Order will also be issued as a Public Health Directive to all City-funded and City-operated SROs, shelters, and Navigation Centers.

Vulnerable Populations Support Fund

Expanded Cleaning in Shelters, Resource Centers, and Permanent Supportive Housing

The City will fund roving cleaning crews to provide rigorous cleaning in congregate settings. Additional janitors will move amongst the City’s shelters, resource centers, and Permanent Supportive Housing that contract with the City. These cleaning crews will ensure that City-owned and City-contracted housing and shelter meets the requirements in the Public Health Order.

Support for cleaning in privately owned single room occupancy hotels

In order to meet the required cleaning and contagion mitigation protocols in the Public Health Order, the City will provide financial support for building owners of privately owned single-room occupancy hotels. The City will also organize an interdepartmental team through its Emergency Operations Center to develop an implementation and inspection program, triaging buildings based on public health.



Support for People Living in Shelters

Based on current recommendations from the Department of Public Health, the City is taking active steps to encourage people living in shelters to stay indoors. These steps include expanding meal service and expanding hours where possible and in collaboration with shelter providers and where shelters are not already operating 24/7. As these recommendations from the Department of Public Health may evolve, the City is also preparing alternative approaches.

Increased Meal Deliveries for People in SROs

To help vulnerable populations limit their outings, the City will be increasing in-home meal deliveries for people living in both City-funded and privately owned SROs.

Increased Education and Handwashing for People living Unsheltered

City and non-profit homeless outreach teams have been providing information about the virus to people living unsheltered. Outreach teams are providing recommendations for staying healthy and are offering hand sanitizer, in addition to conducting standard outreach for access services and shelter. The City has also deployed an initial set of handwashing stations to augment those already operated through Pit Stops and intends to deploy further hand washing stations in the coming days. The Department of Public Health and outreach teams will provide information on the location of handwashing stations for use by all San Franciscans to those living unsheltered and the general public.

Background on San Francisco's COVID-19 Response

On Tuesday, February 25th, Mayor Breed declared a local emergency in order to better-prepare for confirmed cases of novel coronavirus in San Francisco. The emergency declaration allows the City to mobilize resources, accelerate emergency planning, streamline staffing, coordinate agencies across the City, allow for future reimbursement by the state and federal governments and raise awareness throughout San Francisco about how to prepare for and respond to the novel coronavirus. The City is in regular contact with all hospitals and health facilities in San Francisco, and our health system is prepared to deliver care to everyone in need and provide a coordinated response as additional cases of the novel coronavirus are confirmed.

The San Francisco Department of Public Health began testing for cases of novel coronavirus on Monday, March 2nd, and continues conducting tests seven days a week in cases that meet the CDC criteria. On Friday, March 6th, the Mayor issued aggressive recommendations by the Department of Public Health to reduce the spread of coronavirus that is now circulating in the community.

Read the recommendations that apply to vulnerable populations, large gatherings, workplace and businesses, schools, transit and health care settings at www.sfdph.org/dph/alerts/coronavirus.asp and stay up-to-date on coronavirus news and information.

You can also call 311 and sign up for the City's new alert service for official updates: text COVID19SF to 888-777.



Remember, these are the best ways for all San Franciscans to reduce their risk of getting sick, and preventing COVID-19:

- Wash hands with soap and water for at least 20 seconds.
- Cover your cough or sneeze.
- Stay home if you are sick.
- Avoid touching your face.
- Try alternatives to shaking hands, like an elbow bump or wave.
- If you have recently returned from a country, state or region with ongoing COVID-19 infections, monitor your health and follow the instructions of public health officials.
- There is no recommendation to wear masks at this time to prevent yourself from getting sick.

You can also prepare for the possible disruption caused by an outbreak:

- Prepare to work from home if that is possible for your job, and your employer.
- Make sure you have a supply of all essential medications for your family.
- Prepare a child care plan if you or a caregiver are sick.
- Make arrangements about how your family will manage a school closure.
- Plan for how you can care for a sick family member without getting sick yourself.
- Take care of each other and check in by phone with friends, family and neighbors that are vulnerable to serious illness or death if they get COVID-19.
- Keep common spaces clean to help maintain a healthy environment for you and others. Frequently touched surfaces should be cleaned regularly with disinfecting sprays, wipes or common household cleaning products.

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FOR IMMEDIATE RELEASE:

Tuesday, March 10, 2020

Contact: San Francisco Joint Information Center, 415-558-2712, dempres@sfgov.org

***** PRESS RELEASE *****

**CITY TO PROVIDE TEMPORARY HOUSING FOR PEOPLE
NEEDING TO QUARANTINE DUE TO POSSIBLE
CORONAVIRUS EXPOSURE**

Temporary housing, including RVs, will provide quarantine locations for individuals who have been exposed to COVID-19 and cannot self-isolate.

San Francisco, CA — As the City continues to strengthen its response to reduce the spread of coronavirus (COVID-19), San Francisco is working to provide quarantine locations for individuals who have tested positive for COVID-19 and do not need to be hospitalized, as well as individuals who have been exposed to the virus and do not have access to adequate shelter due to homelessness or shared living arrangements. Shared-living situations include SROs, shelters, and Permanent Supportive Housing.

“Our top priority is public health and slowing the spread of COVID-19 in our community,” said Mayor Breed. “Not everyone in our city has access to housing where they can go if they are infected or are exposed to the virus, and it’s important that we take measures like this to care for our most vulnerable residents, including people who are homeless.”

Temporary isolation housing will include recreational vehicles (RVs), which have been leased and will be staged in the Presidio. The RVs will be placed in various secure locations throughout the city as needed. The City is also in the process of identifying additional locations for auxiliary quarantine housing, including unoccupied residential property. As the City continues to work to secure additional locations, City leaders are asking local hotels to join in identifying vacant hotel rooms for this purpose so that San Francisco can be better prepared to care for all of its residents.

“We are working on many fronts to disrupt the spread of COVID-19 throughout San Francisco, from cancelling large gatherings and encouraging tele-commuting, to instructing vulnerable populations to limit their outings,” said Dr. Grant Colfax, San Francisco Director of Health. “By providing quarantine support for people who are experiencing homelessness or who live in SROs or other congregate settings, we can help ensure that those who are exposed to the virus are able to self-isolate.”

The City’s Emergency Operations Center (EOC) has expanded its operations to prepare for and mitigate the effects of COVID-19. The EOC manages the procurement of supplies and equipment needed to effectively manage the COVID-19 emergency in San Francisco, including securing auxiliary quarantine facilities. The City’s public health system manages the intake and evaluation of COVID-19 exposure and makes recommendations to the EOC regarding who is a



candidate for a temporary quarantine housing. The EOC will then coordinate transportation and supplies for the individual to safely and comfortably quarantine.

“Reducing the spread of COVID-19 within our community means mitigating exposure to the virus,” said Mary Ellen Carroll, San Francisco Department of Emergency Management, Executive Director. “Being able to self-isolate or quarantine for at least 14 days is not a viable option for everyone. Many of us live in shared living spaces making the coronavirus spread much more likely. We need to help these individuals by giving them temporary isolated housing while aggressively reducing the spread of the virus in San Francisco.”

On Monday, March 9th, Mayor Breed and the Department of Public Health announced new investments and a Public Health Order to protect vulnerable populations who are at risk of becoming ill or dying if they contract COVID-19. This emergency fund and Order will focus on reducing risk of exposure to the virus for the many seniors, homeless individuals, and people with underlying health conditions living in shelters, single-room occupancy hotels, and Permanent Supportive Housing.

Background on San Francisco’s COVID-19 Response

On Tuesday, February 25th, Mayor Breed declared a local emergency in order to better-prepare for confirmed cases of novel coronavirus in San Francisco. The emergency declaration allows the City to mobilize resources, accelerate emergency planning, streamline staffing, coordinate agencies across the city, allow for future reimbursement by the state and federal governments and raise awareness throughout San Francisco about how to prepare for and respond to the novel coronavirus. The City is in regular contact with all hospitals and health facilities in San Francisco, and our health system is prepared to deliver care to everyone in need and provide a coordinated response as additional cases of the novel coronavirus are confirmed.

The San Francisco Department of Public Health began testing for cases of novel coronavirus on Monday, March 2nd, and continues conducting tests seven days a week in cases that meet the CDC criteria.

On Friday, March 6th, the Mayor issued aggressive recommendations by the Department of Public Health to reduce the spread of coronavirus that is now circulating in the community. Read the recommendations that apply to vulnerable populations, large gatherings, workplace and businesses, schools, transit and health care settings at www.sfdph.org/dph/alerts/coronavirus.asp and stay up-to-date on coronavirus news and information.

You can also call 311 and sign up for the City’s alert service for official updates: text COVID19SF to 888-777.

Remember, these are the best ways for all San Franciscans to reduce their risk of getting sick, and preventing COVID-19:

- Wash hands with soap and water for at least 20 seconds.
- Cover your cough or sneeze.



- Stay home if you are sick.
- Avoid touching your face.
- Try alternatives to shaking hands, like a wave.
- If you have recently returned from a country, state or region with ongoing COVID-19 infections, monitor your health and follow the instructions of public health officials.
- There is no recommendation to wear masks at this time to prevent yourself from getting sick.

You can also prepare for the possible disruption caused by an outbreak:

- Prepare to work from home if that is possible for your job, and your employer.
- Make sure you have a supply of all essential medications for your family.
- Prepare a child care plan if you or a caregiver are sick.
- Make arrangements about how your family will manage a school closure.
- Plan for how you can care for a sick family member without getting sick yourself.
- Take care of each other and check in by phone with friends, family and neighbors that are vulnerable to serious illness or death if they get COVID-19.
- Keep common spaces clean to help maintain a healthy environment for you and others. Frequently touched surfaces should be cleaned regularly with disinfecting sprays, wipes or common household cleaning products.

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FOR IMMEDIATE RELEASE:

Wednesday, March 11, 2020

Contact: Mayor's Office of Communications, 415-554-6131

***** PRESS RELEASE *****

**SAN FRANCISCO ISSUES MORATORIUM ON LARGE
GATHERINGS OF 1,000 OR MORE TO SLOW SPREAD OF
COVID-19**

The City and County of San Francisco will issue a Public Health Order prohibiting gatherings of 1,000 or more persons

San Francisco, CA — Mayor London N. Breed today announced that the Health Officer of the City and County of San Francisco will issue a Public Health Order prohibiting all large group events of 1,000 or more persons. This measure is necessary to slow the spread of novel coronavirus (COVID-19) in the community and builds on the City's March 6th public health recommendations.

"We know that this Order is disruptive, but it is an important step to support public health," said Mayor Breed. "We're following the recommendations of public health officials to slow the spread of COVID-19 in our community. This order mirrors actions being taken by other local governments and is informed by the Centers for Disease Control and Prevention guidelines. We know cancelling these events is a challenge for everyone and we've been talking with venues and event organizers about the need to protect public health. Today I spoke with the Warriors to discuss the steps we're taking to cancel large events and they are in support of our efforts."

"Today's action is going to help us fight the new coronavirus together. The virus needs people to spread. It jumps from person to person, so by reducing the opportunity for that to happen, we can effectively slow the spread," said Dr. Grant Colfax, Director of Health. "Our chief concern is for vulnerable populations who are most at risk of getting very sick, or dying, if they get COVID-19. That is why we are recommending that people over 60, or with certain underlying health conditions, stay home as much as possible. For the general public, reducing the opportunity for exposure to the virus is the top priority, and by cancelling events, we are improving the odds. We encourage all San Franciscans to cut back on the time you spend in groups and wash your hands consistently."

On March 6th, the Department of Public Health issued aggressive recommendations to reduce the spread of COVID-19 in the community. The recommendations for social distancing are intended to disrupt the spread of the virus and protect community health. These are systemic as well as individual changes that will make a difference in people's lives. Although the recommendations cause inconvenience, they are necessary and worthwhile to reduce the spread of the virus and interrupt its transmission from person to person.



The Public Health Order will initially go into effect for two weeks and can be reauthorized by the Health Officer. The Order will be updated as the COVID-19 situation evolves in San Francisco.

On March 7th, the City issued a Public Health Order restricting non-essential group events at City-owned facilities. The order is available here:
<https://www.sfdph.org/dph/alerts/files/OrderProhibitingGatherings-City-OwnedLocations-Order-C19-02-03072020.pdf>

Read the recommendations that apply to vulnerable populations, large gatherings, workplace and businesses, schools, transit and health care settings at www.sfdph.org/dph/alerts/coronavirus.asp and stay up-to-date on coronavirus news and information.

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- There is no recommendation to wear masks at this time to prevent yourself from getting sick.

You can also prepare for the possible disruption caused by an outbreak:

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- Plan for how you can care for a sick family member without getting sick yourself.
- Take care of each other and check in by phone with friends, family and neighbors that are vulnerable to serious illness or death if they get COVID-19.
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FOR IMMEDIATE RELEASE:

Thursday, March 12, 2020

Contact: San Francisco Joint Information Center, 415-558-2712, dempres@sfgov.org

***** PRESS RELEASE *****

**SAN FRANCISCO ISSUES RULES LIMITING VISITORS TO
LONG-TERM CARE FACILITIES TO SLOW SPREAD OF
COVID-19**

The City and County of San Francisco issued a Public Health Order affecting rules at all listed residential facilities within city limits

Action protects vulnerable population of residents from exposure

San Francisco, CA — Mayor London N. Breed today announced that the Health Officer of the City and County of San Francisco has issued a [Public Health Order](#) prohibiting non-essential visitors from entering long-term care facilities within San Francisco city limits. This measure is necessary to slow the spread of novel coronavirus in the community. It builds on the City's public health recommendations and a prior [Public Health Order](#) issued on March 7th regarding City-owned and operated long-term care facilities at Laguna Honda and Zuckerberg San Francisco General hospitals.

Because of their age or medical conditions, residents of long-term care facilities are at elevated risk of getting seriously ill, or even dying, if they get COVID-19, the disease caused by the novel coronavirus. Since the virus is circulating in the community, visitors to those facilities may have it and have mild symptoms or be asymptomatic and, therefore, expose vulnerable residents to infection. This new Public Health Order requires 18 private long-term care facilities in the City to exclude non-essential visitors from entry or access. Laguna Honda Hospital and Zuckerberg San Francisco General Hospital's skilled nursing unit began restricting visitors as of March 7th.

"This Order is supported by our best scientific evidence and follows best practices for limiting the spread of the novel coronavirus," said Mayor Breed. "We're following the recommendations of public health officials to slow the spread of COVID-19 in our community and are taking steps to protect those who are most vulnerable to the virus."

"We know the hardship that this temporary limit on visitors will have on seniors and on their families and loved ones," said Board President Norman Yee. "We strongly encourage using other means of communication to stay in contact, such as phone calls, video calls, e-mail. As soon as our public health experts let us know that it is safe to do so, these protocols will be adjusted appropriately. Thank you to everyone who is keeping the health and safety of our most vulnerable populations in mind."

"We know that this virus has the greatest likelihood of harming elderly people and those with underlying health conditions and chronic illnesses," said Dr. Grant Colfax, San Francisco



Director of Health. “Looking at the patterns of illness in California and Washington State, we have chosen to move aggressively to protect residents of long-term care facilities in our community by restricting visitors who could unwittingly bring exposure to the virus into the building with them.”

In addition to prohibiting non-essential visitors, the Order requires long-term care facilities to create a COVID-19 plan that addresses the screening of residents, staff and visitors for symptoms of COVID-19 or other illness. The Order also includes conditions for authorized visitors to reduce the risk of infection, such as hand washing, appropriate use of Personal Protective Equipment (PPE), maintaining at least six feet distance from other people, and limiting the duration of visits, sending sick employees home immediately and notifying DPH of any positive COVID-19 result for a resident or staff member.

Public Health Orders and recommendations from the San Francisco Department of Public Health can be found at www.sfdph.org/dph/alerts/coronavirus.asp along with up-to-date on coronavirus news and information. You can also call 311 and sign up for the City’s alert service for official updates: text COVID19SF to 888-777.

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- If you have recently returned from a country, state or region with ongoing COVID-19 infections, monitor your health and follow the instructions of public health officials.
- There is no recommendation to wear masks at this time to prevent yourself from getting sick.

You can also prepare for the possible disruption caused by an outbreak:

- Prepare to work from home if that is possible for your job, and your employer.
- Make sure you have a supply of all essential medications for your family.
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FOR IMMEDIATE RELEASE:

Friday, March 13, 2020

Contact: Mayor's Office of Communications, 415-554-6131

***** PRESS RELEASE *****

**SAN FRANCISCO ISSUES MORATORIUM ON GATHERINGS
OF 100 OR MORE TO SLOW SPREAD OF COVID-19**

The City and County of San Francisco has issued a Public Health Order prohibiting gatherings of 100 or more persons

San Francisco, CA — Mayor London N. Breed today announced that the Health Officer of the City and County of San Francisco has issued a Public Health Order prohibiting all non-essential events of 100 or more persons. This measure is necessary to slow the spread of novel coronavirus (COVID-19) in the community. The Order is effective immediately.

The San Francisco Department of Public Health (DPH) previously recommended cancelling or postponing events of 250 or more. In addition to prohibiting events with 100 people or more, DPH recommends that organizations that serve vulnerable populations cancel gatherings of more than 10 people.

“This new Order is an important measure to support public health,” said Mayor Breed. “We need everyone to follow the recommendations of public health officials to slow the spread of COVID-19 in our community. This order mirrors actions being taken by other local governments and the state, and is informed by the Centers for Disease Control and Prevention guidelines. We know cancelling events and gatherings is a challenge for everyone, but it is essential that we take this step.”

The Order applies to events with 100 people or more but does not apply to: essential government services, transit, office space, hotels, residential buildings, grocery stores, shopping malls, retail establishments, hospitals, medical facilities, community serving organizations like food banks, and other facilities as detailed in the Order.

To allow for appropriate social distancing, restaurants that have a capacity of between 100 and 500 people are allowed to continue operating as long as they reduce their occupancy in half up to a maximum of 100 patrons. For example, a restaurant that has an occupancy of 150 is allowed to operate if it reduces its occupancy in half to 75.

“Today’s action builds on our recommendations last week for social distancing, and makes it easier for people to know exactly how they can help reduce the spread of the virus. Because the virus needs people to spread, by reducing the times and places where large groups of people come together, we can effectively slow it down,” said Dr. Grant Colfax, Director of Health.



“We hope that this order will encourage people to skip social gatherings for the time being, and promote telecommuting and social distancing. Together, we can fight the spread of coronavirus, reduce harm to our community, and protect the most vulnerable people.”

Businesses with questions about occupancy should contact the San Francisco Fire Department’s Bureau of Fire Prevention at (415) 558-3300.

The national [Centers for Disease Control and Prevention](#) and the [California Department of Public Health](#) on March 12th announced that large gatherings of 250 people or more should be postponed or cancelled, and that gatherings of individuals who are at higher risk for severe illness from COVID-19 should be limited to no more than 10 people.

The Health Department’s chief concern is for vulnerable populations who are most at risk of getting very sick, or dying, if they get COVID-19. That is why DPH recommends that people over 60, or with certain underlying health conditions, limit their outings.

Last week, the Department of Public Health issued aggressive recommendations to reduce the spread of COVID-19 in the community. The recommendations for social distancing are intended to disrupt the spread of the virus and protect community health. These are systemic as well as individual changes that will make a difference in people’s lives. Although the recommendations cause inconvenience, they are necessary and worthwhile to reduce the spread of the virus and interrupt its transmission from person to person.

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You can also prepare for the possible disruption caused by an outbreak:

- Prepare to work from home if that is possible for your job, and your employer.



- Make sure you have a supply of all essential medications for your family.
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FOR IMMEDIATE RELEASE:

Friday, March 13, 2020

Contact: Mayor's Office of Communications, 415-554-6131

***** PRESS RELEASE *****

**MAYOR LONDON BREED ANNOUNCES MORATORIUM ON
EVICTIONS RELATED TO COVID-19 PANDEMIC**

Order will go into effect immediately to prevent evictions of any resident who suffers a loss of income related to COVID-19

San Francisco, CA – Today, Mayor London N. Breed announced a moratorium on residential evictions related to financial impacts caused by COVID-19. The moratorium will prevent any resident from being evicted due to a loss of income related to a business closure, loss of hours or wages, layoffs, or out-of-pocket medical costs caused by the COVID-19 pandemic. The Mayor issued this moratorium under the powers of the Local Emergency she declared on February 25th.

The eviction moratorium will be in effect for 30 days, and can be extended by the Mayor for another 30 days through an Executive Order. If the Local Emergency declared by the Mayor is rescinded at any point, the moratorium will cease to be in effect.

“Protecting public health means keeping people secure in their housing, which we know is a challenge right now as our economy and our workers are being severely impacted by this crisis,” said Mayor Breed. “This moratorium will help people stay stable if they lose income because they get sick, a family member gets sick, or their job is impacted by the economic damage the coronavirus is causing. This all part of our larger plan to provide support and resources to everyone in our city who is suffering under the spread of COVID-19.”

“It is imperative that all elected leaders do everything possible to make sure people are safe and secure in their homes and that we prevent evictions,” said Supervisor Dean Preston, a former tenant attorney. “I applaud the Mayor’s decision to take this important step to provide immediate protections for tenants who are unable to pay rent due to this health crisis. I look forward to working with the Mayor and my colleagues on the Board of Supervisors on further efforts to keep people in their homes during this difficult time.”

Under the Mayor’s order, financial impacts means a substantial loss of household income due to business closure, loss of compensable hours of work or wages, layoffs, or extraordinary out-of-pocket medical expenses.

A financial impact is “related to COVID-19” if it was caused by the COVID-19 pandemic, the Mayor’s Proclamation, the Health Officer’s Declaration of Local Health Emergency, or public health orders related to COVID-19 from local, state, or federal authorities.



Under the order, a tenant must notify their landlord that they cannot pay rent due to a COVID-19 related impact. Within one week of this notice, the tenant must provide documentation or other objective information that they cannot pay rent. Tenants will have up to six months after the termination of the emergency declaration to repay any back due rent.

San Francisco's actions are part of a broader effort to protect tenants across the state. San José Mayor Sam Liccardo and Sacramento Mayor Darrell Steinberg are working on eviction moratoriums in their cities, and Senator Scott Wiener and Assemblymember Phil Ting are working on legislation to halt evictions and foreclosures in California.

"We thank Mayor Breed for her leadership during this difficult time and want to do our part to support her and the broader community," said Janan New, Executive Director, San Francisco Apartment Association. "In this time of need, let's all reach out to our neighbors and care for one another."

"I applaud Mayor Breed's protection of tenants impacted by this crisis," said Randy Shaw, Executive Director, Tenderloin Housing Clinic. "Nobody should lose their home due to the pandemic."

"As legal services providers working on the front lines to keep vulnerable populations housed, we are especially concerned for our clients, many of whom are especially at risk in the pandemic, like seniors and persons with disabilities," said Bill Hirsh, Executive Director of AIDS Legal Referral Panel. "We support the Mayor's efforts to protect the health of tenants and the service providers who are working to assist them."

"Legal Assistance to the Elderly applauds the Mayor's actions to stop evictions in San Francisco during this public health emergency," said Laura Chiera, Executive Director of Legal Assistance to the Elderly. "All of LAE's clients fall into a high risk group. We have been extremely worried for their health and safety during this time when it is difficult to access resources and support. We believe that this eviction moratorium is a critical lifesaving action."

Recommendations from the San Francisco Department of Public Health can be found at www.sfdph.org/dph/alerts/coronavirus.asp along with up-to-date on coronavirus news and information. You can also call 311 and sign up for the City's alert service for official updates: text COVID19SF to 888-777.

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- Cover your cough or sneeze.
- Stay home if you are sick.
- Avoid touching your face.
- Try alternatives to shaking hands, like a wave.



- If you have recently returned from a country, state or region with ongoing COVID-19 infections, monitor your health and follow the instructions of public health officials.
- There is no recommendation to wear masks at this time to prevent yourself from getting sick.

You can also prepare for the possible disruption caused by an outbreak:

- Prepare to work from home if that is possible for your job, and your employer.
- Make sure you have a supply of all essential medications for your family.
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- Make arrangements about how your family will manage school closures.
- Plan for how you can care for a sick family member without getting sick yourself.
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FOR IMMEDIATE RELEASE:

Friday, March 13, 2020

Contact: Mayor's Office of Communications, 415-554-6131

***** PRESS RELEASE *****

**SAN FRANCISCO CONVERTS PUBLIC LIBRARIES,
RECREATION FACILITIES TO EMERGENCY CHILD CARE
CENTERS**

Facilities will be closed to the public and will provide child care to the children of health care workers and low-income families

San Francisco, CA — Mayor London N. Breed today announced that beginning Monday, March 16 the Recreation and Park Department and the San Francisco Public Library will begin to operate libraries and indoor recreation facilities as emergency care facilities for children of parents on the front lines of the COVID-19 outbreak and low-income families. Both agencies will suspend regular indoor programming effective Friday, March 13 at 6 p.m.

The decision comes in the wake of public school closures and other safety measures the City is undertaking to respond to the spread of COVID-19. Parents on the front line include San Francisco-based hospital staff, Department of Public Health employees, and activated Disaster Service Workers.

“During this time, health care workers and other essential staff need to be able to keep working and responding to this public health emergency,” said Mayor Breed. “With this change to our libraries and recreation facilities, young people whose parents need to respond to COVID-19 will have a safe place to go. I want to thank the Library and the Recreation and Park Department for stepping up to provide this critical service for San Francisco families.”

The centers will operate through March 31st. San Francisco Recreation and Park’s recreation facilities will serve grades K through 5, Monday through Friday, from 7:30 a.m. to 6:00 p.m. The San Francisco Public Library will provide homework help and educational enrichment for youth grades 6-12, Monday through Friday from 8:00 a.m. to 6:00 p.m. The Office of Early Care and Education is continuing to provide support and guidance for existing private childcare providers for children 0-5.

“San Francisco Public Library has long served as a safe haven for youth and an essential provider of educational and recreational resources,” said City Librarian Michael Lambert. “By focusing our organizational capacity on serving as Emergency Youth Care Centers, we are fulfilling our mission and supporting the City’s overall resiliency at a time of critical need.”

“The San Francisco Recreation and Park Department is the largest provider of youth programming outside of the school district,” said Recreation and Park Department General



Manager Phil Ginsburg. “We will offer engaging activities akin to a summer camp in order to ease the impact of school closures on San Francisco families.”

“Health care workers are on the front lines every day, keeping our community healthy and safe,” said Dr. Grant Colfax, Director of Health. “Right now, the care they are delivering is more vital than ever, as we work together as a City to reduce the spread of the coronavirus. Practically speaking, health care workers often can’t work from home. With school closures and other impacts on our community, their childcare needs are changing fast. We are grateful to the libraries and recreation centers for stepping up to provide childcare for health care workers, so that they can continue to do what’s needed most, while knowing that their families are in good hands.”

“It’s important during this time of crisis to provide support for our most vulnerable families,” said Supervisor Ahsha Safai. “Opening up our public spaces to serve working families lifts a huge burden for those who don’t have many childcare options.”

All childcare centers will follow social distancing and related COVID-19 sanitation and hygiene recommendations. DCYF will provide three meals a day to all participants. Detailed information on emergency youth care locations, eligibility and registration will be forthcoming at <https://www.dcyf.org/care>.

In addition to the suspension of regular recreation programming, Recreation and Parks is also suspending all community meetings, volunteer events, and both indoor and athletic field permits (including all games, practices, clinics, tournaments and any other activities that would cause individuals to gather in close proximity), effective Saturday, March 14 through the end of March. Pools will also close.

The Sharon Art Studio, Conservatory of Flowers, and Carousel in Golden Gate Park are closed through the end of March. All San Francisco Youth Baseball League (SFYBL) games are cancelled through March 31, as well as the remainder of the Indoor Soccer League season. Summer day camp registration, originally scheduled for March 21, is postponed to a date to be determined. The Golden Gate Park Senior Center remains closed and senior programs are suspended citywide.

All other parks, trails and open spaces remain open. Community members are encouraged to use parks, but not to congregate.

All 28 Library locations will be closed to the public starting at 6 p.m. today and remain closed until March 31. The Library’s [robust digital services](#) will continue to give card holders 24/7 free access to [eBooks](#), [audiobooks](#), [magazines](#), [movies](#), [classes](#) and more.

Public Health Orders and recommendations from the San Francisco Department of Public Health at www.sfdph.org/dph/alerts/coronavirus.asp and stay up-to-date on coronavirus news and information. You can also call 311 and sign up for the City’s alert service for official updates: text COVID19SF to 888-777.



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FOR IMMEDIATE RELEASE:

Friday, March 13, 2020

Contact: Mayor's Office of Communications, 415-554-6131

***** PRESS RELEASE *****

**SAN FRANCISCO ISSUES MORATORIUM ON GATHERINGS
OF 100 OR MORE TO SLOW SPREAD OF COVID-19**

The City and County of San Francisco has issued a Public Health Order prohibiting gatherings of 100 or more persons

San Francisco, CA — Mayor London N. Breed today announced that the Health Officer of the City and County of San Francisco has issued a Public Health Order prohibiting all non-essential events of 100 or more persons. This measure is necessary to slow the spread of novel coronavirus (COVID-19) in the community. The Order is effective immediately.

The San Francisco Department of Public Health (DPH) previously recommended cancelling or postponing events of 250 or more. In addition to prohibiting events with 100 people or more, DPH recommends that organizations that serve vulnerable populations cancel gatherings of more than 10 people.

“This new Order is an important measure to support public health,” said Mayor Breed. “We need everyone to follow the recommendations of public health officials to slow the spread of COVID-19 in our community. This order mirrors actions being taken by other local governments and the state, and is informed by the Centers for Disease Control and Prevention guidelines. We know cancelling events and gatherings is a challenge for everyone, but it is essential that we take this step.”

The Order applies to events with 100 people or more but does not apply to: essential government services, transit, office space, hotels, residential buildings, grocery stores, shopping malls, retail establishments, hospitals, medical facilities, community serving organizations like food banks, and other facilities as detailed in the Order.

To allow for appropriate social distancing, restaurants that have a capacity of between 100 and 500 people are allowed to continue operating as long as they reduce their occupancy in half up to a maximum of 100 patrons. For example, a restaurant that has an occupancy of 150 is allowed to operate if it reduces its occupancy in half to 75.

“Today’s action builds on our recommendations last week for social distancing, and makes it easier for people to know exactly how they can help reduce the spread of the virus. Because the virus needs people to spread, by reducing the times and places where large groups of people come together, we can effectively slow it down,” said Dr. Grant Colfax, Director of Health.



“We hope that this order will encourage people to skip social gatherings for the time being, and promote telecommuting and social distancing. Together, we can fight the spread of coronavirus, reduce harm to our community, and protect the most vulnerable people.”

Businesses with questions about occupancy should contact the San Francisco Fire Department’s Bureau of Fire Prevention at (415) 558-3300.

The national [Centers for Disease Control and Prevention](#) and the [California Department of Public Health](#) on March 12th announced that large gatherings of 250 people or more should be postponed or cancelled, and that gatherings of individuals who are at higher risk for severe illness from COVID-19 should be limited to no more than 10 people.

The Health Department’s chief concern is for vulnerable populations who are most at risk of getting very sick, or dying, if they get COVID-19. That is why DPH recommends that people over 60, or with certain underlying health conditions, limit their outings.

Last week, the Department of Public Health issued aggressive recommendations to reduce the spread of COVID-19 in the community. The recommendations for social distancing are intended to disrupt the spread of the virus and protect community health. These are systemic as well as individual changes that will make a difference in people’s lives. Although the recommendations cause inconvenience, they are necessary and worthwhile to reduce the spread of the virus and interrupt its transmission from person to person.

Read the recommendations that apply to vulnerable populations, large gatherings, workplace and businesses, schools, transit and health care settings at www.sfdph.org/dph/alerts/coronavirus.asp and stay up-to-date on coronavirus news and information.

You can also call 311 and sign up for the City’s alert service for official updates: text COVID19SF to 888-777.

Remember, these are the best ways for all San Franciscans to reduce their risk of getting sick, and preventing COVID-19:

- Wash hands with soap and water for at least 20 seconds.
- Cover your cough or sneeze.
- Stay home if you are sick.
- Avoid touching your face.
- Try alternatives to shaking hands, like a wave.
- If you have recently returned from a country, state or region with ongoing COVID-19 infections, monitor your health and follow the instructions of public health officials.
- There is no recommendation to wear masks at this time to prevent yourself from getting sick.

You can also prepare for the possible disruption caused by an outbreak:

- Prepare to work from home if that is possible for your job, and your employer.



- Make sure you have a supply of all essential medications for your family.
- Prepare a child care plan if you or a caregiver are sick.
- Make arrangements about how your family will manage school closures.
- Plan for how you can care for a sick family member without getting sick yourself.
- Take care of each other and check in by phone with friends, family and neighbors that are vulnerable to serious illness or death if they get COVID-19.
- Keep common spaces clean to help maintain a healthy environment for you and others. Frequently touched surfaces should be cleaned regularly with disinfecting sprays, wipes or common household cleaning products.

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FOR IMMEDIATE RELEASE:

Friday, March 13, 2020

Contact: Mayor's Office of Communications, 415-554-6131

***** PRESS RELEASE *****

**MAYOR LONDON BREED AND CITY ADMINISTRATOR
NAOMI KELLY ANNOUNCE GIVE2SF FUND IN RESPONSE
TO CORONAVIRUS**

The City and County of San Francisco can accept tax-deductible monetary contributions to be spent on efforts to respond to the coronavirus outbreak, including providing shelter, food and other assistance to individuals, families, and small businesses in San Francisco that are impacted by the virus

Salesforce contributes \$1.5 million to support the City's response and recovery efforts

San Francisco, CA — Mayor London N. Breed and City Administrator Naomi M. Kelly today announced that the City and County of San Francisco's Give2SF Fund allows the City to accept tax-deductible monetary contributions, which can be spent on various City efforts to respond to the novel coronavirus outbreak and support residents. This includes providing shelter, food, and other types of assistance to help individuals across the City as well as assistance to small businesses impacted by the outbreak.

Salesforce announced a contribution of \$1.5 million to the Give2SF Fund to support the City's emergency response to the novel coronavirus outbreak. Wells Fargo announced a contribution of \$150,000 to the Fund.

The City Administrator's Office, the Controller's Office, the Department of Emergency Management and the Office of the Mayor will work collaboratively to determine the allocation of this fund to the appropriate City agency or agencies. Anyone interested in making a monetary contribution to the City and County of San Francisco through the Give2SF Fund can do so at www.give2sf.org. However, it is preferred that larger donations be made via check to "The Office of the Controller" in order to avoid a cost to the City for merchant fees.

"San Franciscans across the City are feeling major impacts from the measures being taken to mitigate the impacts of coronavirus, and we are focused on doing everything we can to help them through these challenging times," said Mayor Breed. "San Francisco is resilient and we are all in this together. For those of us who are fortunate enough to have resources to spare and who want to help those who are being disproportionately impacted, donating to the City's response and recovery fund is a great way to help."

"San Franciscans have always helped one another during emergencies and this situation is no different. The Give2SF fund allows donors to share their prosperity in support of our neighbors,"



said City Administrator Naomi M. Kelly. “Contributions of any amount are appreciated and will be wisely used to respond to this emergency.”

“San Franciscans take care of each other,” said Supervisor Rafael Mandelman. “Time and again throughout this City’s history, through natural disasters and health crises, neighbors have stepped up and stepped in to help one another through the toughest times. The Give2SF Fund offers all of us the opportunity to make sure those most impacted by COVID-19 get the assistance they need.”

“Salesforce is united with our city and our fellow San Franciscans in this moment,” said Ebony Beckwith, EVP and Chief Philanthropy Officer, Salesforce. “We hope that other companies will join in giving back to our city and neighbors.”

The City is not accepting non-monetary donations at this time. The City’s Emergency Operations Center Logistics Branch will determine how to best accept and allocate non-monetary donations. For more information or questions, please call 311.

“The business community is proud to step up at this critical time and support the Give2SF Fund,” said Rodney Fong, President and CEO of the San Francisco Chamber of Commerce. “San Francisco can emerge stronger and more resilient if we all work together and support our most vulnerable residents. The SF Chamber of Commerce will be encouraging our business members to support the fund so the City can provide the services, shelter, and food to keep all our neighbors safe and healthy.”

Individuals can also call 311 and sign up for the City’s alert service for official updates: text COVID19SF to 888-777.

Remember, these are the best ways for all San Franciscans to reduce their risk of getting sick, and preventing COVID-19:

- Wash hands with soap and water for at least 20 seconds.
- Cover your cough or sneeze.
- Stay home if you are sick.
- Avoid touching your face.
- Try alternatives to shaking hands, like a wave.
- If you have recently returned from a country, state or region with ongoing COVID-19 infections, monitor your health and follow the instructions of public health officials.
- There is no recommendation to wear masks at this time to prevent yourself from getting sick.

You can also prepare for the possible disruption caused by an outbreak:

- Prepare to work from home if that is possible for your job, and your employer.
- Make sure you have a supply of all essential medications for your family.
- Prepare a child care plan if you or a caregiver are sick.
- Make arrangements about how your family will manage school closures.



- Plan for how you can care for a sick family member without getting sick yourself.
- Take care of each other and check in by phone with friends, family and neighbors that are vulnerable to serious illness or death if they get COVID-19.
- Keep common spaces clean to help maintain a healthy environment for you and others. Frequently touched surfaces should be cleaned regularly with disinfecting sprays, wipes or common household cleaning products.

###



City and County of San Francisco Department of Public Health

DECLARATION OF LOCAL HEALTH EMERGENCY REGARDING NOVEL CORONAVIRUS DISEASE 2019 (COVID-19)

WHEREAS, Section 101080 of the California Health and Safety Code authorizes the local health officer to declare a local health emergency in the health officer's jurisdiction whenever the health officer reasonably determines that there is an imminent and proximate threat to the public health due to the introduction of any contagious, infectious, or communicable disease;

WHEREAS, On February 25, 2020, London N. Breed, Mayor of San Francisco, issued the Proclamation by the Mayor Declaring the Existence of a Local Emergency (the "Mayor's Local Emergency Declaration") under Sections 8550 *et seq.* of the Government Code, Section 3.100(13) of the San Francisco Charter, and Chapter 7 of the San Francisco Administrative Code, establishing the existence of an emergency within the City and County of San Francisco due to the ongoing spread of a novel coronavirus discovered in Wuhan City, Hubei Province, China in December 2019 (also referred to as Coronavirus Disease 2019 or "COVID-19"); and

WHEREAS, On March 3, 2020, the Board of Supervisors of the City and County of San Francisco passed a motion concurring in the Mayor's Local Emergency Declaration and in the actions taken by the Mayor to meet the emergency; and

WHEREAS, On March 4, 2020, Gavin Newsom, Governor of California, issued the Proclamation of a State of Emergency under Section 8625 of the California Government Code and the California Emergency Services Act, establishing the existence of a state of emergency throughout California due to COVID-19; and

WHEREAS, On March 5, 2020, the Mayor's Office and the San Francisco Department of Public Health announced that two individuals in San Francisco had contracted COVID-19 without any known avenue of transmission, suggesting the contagion was community-acquired by the individuals and that the virus is circulating in the Bay Area; and

WHEREAS, The Health Officer of the City and County of San Francisco (the "Health Officer") finds that based on the facts and circumstances described below there is an imminent and proximate threat to public health from the introduction of COVID-19 in the City and County of San Francisco:

The United States Centers for Disease Control and Prevention ("CDC") and the World Health Organization ("W.H.O.") consider COVID-19 to be a very serious public health threat based on current information. In part, the virus is considered a public health threat because much remains unknown. The exact modes of transmission, the factors facilitating human-to-human transmission, the extent of asymptomatic viral shedding, the groups most at risk of serious illness, the attack rate, and the case fatality rate all remain active areas of investigation and are only partially characterized at this time. The best information to date suggests that the virus is spread between people primarily via respiratory droplets produced when an infected person coughs or sneezes. Symptoms of the virus include fever, cough, and shortness of breath, and infected individuals have



City and County of San Francisco Department of Public Health

DECLARATION OF LOCAL HEALTH EMERGENCY REGARDING NOVEL CORONAVIRUS DISEASE 2019 (COVID-19) March 6, 2020

experienced a range of outcomes, from mild sickness to severe illness and death. The CDC believes at this time that symptoms appear two to fourteen days after exposure. Currently, there is no vaccine or specific antiviral treatment for COVID-19.

The number of reported cases of COVID-19 has escalated dramatically over a short period of time. To date, there are approximately 101,917 confirmed cases of COVID-19 and over 3,488 deaths from COVID-19 globally, including 83 cases and 1 death in California. A substantial number of cases and deaths has also occurred in Washington State. Cases have now occurred across the globe, including across the United States and dozens of nations. Cases now include individuals who never visited China, where the disease appears to have originated. The virus is highly transmissible even with mild illness, and sometimes without symptoms. And the W.H.O. has declared the outbreak to be a global health emergency.

Actions are being taken to protect public health and limit the spread of COVID-19 in the United States and around the world. However, it appears that this disease has become an epidemic and will continue to spread through communities including the Bay Area. Due to the fact that the disease has a serious adverse impact on and high fatality rate for certain vulnerable groups, including individuals 60 years old or older, those with diseases of the immune system, and those with diabetes, lung disease, heart disease, and kidney disease, COVID-19 poses a serious risk to tens of thousands of persons in the Bay Area and San Francisco.

Additionally, since February 2020, a nursing home in the Seattle, Washington area has not only had confirmed cases of COVID-19 amongst its residents, but multiple residents at that facility have died as a result of that infection, further supporting the scientific evidence that the elderly and those with co-morbidities face an unusually high risk of death from this disease. San Francisco has many similar facilities, including Laguna Honda Hospital and Rehabilitation Center, a long term care unit at Zuckerberg San Francisco General Hospital, and other skilled nursing facilities.

Given the potential impact on these high-risk populations, it is imperative that all appropriate steps be taken to slow down and reduce the rate of community-acquired transmission of COVID-19, including implementation of mitigation measures and other steps authorized to be taken by the Health Officer under Chapter 2 of Part 3 of Division 101 of the California Health and Safety Code, Chapter 3 of Part 1 of Division 105 of the California Health and Safety Code, and any other applicable local, state, and federal laws.

WHEREAS, By declaring a local health emergency, the Health Officer activates the provisions of Section 101085 of the California Health and Safety Code, Section 8659 of the California Government Code, and as otherwise provided for by law; and

WHEREAS, Under Section 101080 of the Health and Safety Code, a local health emergency declared by the Health Officer may remain in effect for up to seven days but it can continue beyond that period if it has been ratified by the Board of Supervisors; and



City and County of San Francisco Department of Public Health

DECLARATION OF LOCAL HEALTH EMERGENCY REGARDING NOVEL CORONAVIRUS DISEASE 2019 (COVID-19) March 6, 2020

WHEREAS, the Health Officer believes that the emergency relating to COVID-19 will persist beyond seven days and respectfully requests that the San Francisco Board of Supervisors ratify this local health emergency declaration; and

NOW, THEREFORE, under Section 101080 of the Health and Safety Code the Health Officer declares that a local health emergency exists in the City and County of San Francisco and that the local health emergency shall continue beyond March 13, 2020, if the San Francisco Board of Supervisors ratifies the local health emergency, until the Board of Supervisors proclaims the local health emergency has terminated.

Date: March 6, 2020

Time:

Issued by:

A handwritten signature in blue ink that reads "Tomás Aragón".

Tomás J. Aragón, MD, DrPH
Health Officer
San Francisco Department of Public Health



ORDER OF THE HEALTH OFFICER No. C19-02

DATE ORDER ISSUED: March 7, 2020

Please read this Order carefully. Violation of or failure to comply with this Order constitutes a misdemeanor punishable by fine, imprisonment, or both. (California Health and Safety Code §§ 120295, *et seq.*)

UNDER THE AUTHORITY OF CALIFORNIA HEALTH AND SAFETY CODE SECTIONS 101040, 101085, AND 120175, THE HEALTH OFFICER OF THE CITY AND COUNTY OF SAN FRANCISCO (“HEALTH OFFICER”) ORDERS:

- 1. Effective as of the date of this Order, and for the limited two-week duration as specified in Section 7 below, no City-Owned Facility (as defined in Section 4 below) shall permit any Non-Essential Group Event (as defined in Section 5 below) from occurring onsite. Such City-Owned Facilities may otherwise remain open for business during the duration of this Order.**
- 2. This Order is issued on the basis of scientific evidence and best practices as currently known and available to protect vulnerable members of the public from avoidable risk of serious illness or death resulting from exposure to Coronavirus Disease 2019 (COVID-19). The age, condition, and health of a significant portion of the population of the City and County of San Francisco (the “City”) places them at risk for serious health complications, including death, from COVID-19. Although some individuals who contract COVID-19 do not have severe symptoms, persons with mild symptoms and asymptomatic persons with COVID-19 may place other vulnerable members of the public at risk, especially when attending Non-Essential Group Events. This Order is issued in accordance with, and incorporates by reference, the March 4, 2020 Proclamation of a State of Emergency issued by Governor Gavin Newsom, the February 25, 2020 Proclamation by the Mayor Declaring the Existence of a Local Emergency issued by Mayor London Breed, and the March 6, 2020 Declaration of Local Health Emergency Regarding Novel Coronavirus 2019 (COVID-19) issued by the Health Officer.**
- 3. This Order focuses on City-Owned Facilities to support the City’s efforts to implement the social distancing recommendations of the Department of Public Health (a copy of which is attached to this Order), to reduce the occasions when groups of people come together for Non-Essential Group Events, and to serve as a model for other owners and operators of facilities where similar events may be held in the City and other affected jurisdictions. This is a preliminary step by the Health Officer to require compliance at certain City-Owned Facilities, following the Health Officer’s issuance of the City-wide advisory on March 6, 2020, which includes a recommendation to cancel or postpone large gatherings and non-essential events. The Health Officer will continue to assess the quickly-evolving situation and may from time to time expand or revise this Order, or issue additional Orders, covering other venues and events.**



ORDER OF THE HEALTH OFFICER No. C19-02

- 4. For purposes of this Order, the term “City-Owned Facility” means only the following buildings that are owned by the City:**
 - a. City Hall (1 Dr. Carlton B. Goodlett Place, San Francisco 94102);**
 - b. Moscone Center (747 Howard St, San Francisco, CA 94103) and all associated buildings;**
 - c. Bill Graham Civic Auditorium (99 Grove Street, San Francisco 94102);**
 - d. New Conservatory Theatre (25 Van Ness Avenue, Basement suite, San Francisco 94102);**
 - e. War Memorial & Performing Arts Center (Davies Hall, Opera House, and Veterans Building; 201 - 401 Van Ness Avenue, San Francisco 94102);**
 - f. The Palace of Fine Arts Theatre (3601 Lyon St, San Francisco, CA 94123) (only the main theatre at this time);**
 - g. The San Francisco Public Library (100 Larkin St, San Francisco, CA 94102);**
 - h. Pier 27 (The Embarcadero, San Francisco, CA); and**
 - i. Pier 35 (The Embarcadero, San Francisco, CA).**

- 5. For purposes of this Order, the term “Non-Essential Group Event” means any congregation of 50 or more people for any social, cultural, entertainment, or other special event or other non-essential purpose where people are not separated by physical space of at least four feet (which is slightly longer than an average arm’s length). These events include, without limitation, the following: (a) any theatre space with fixed seating or other setup where chairs are placed adjacent to each other in rows; (b) any space where event attendees stand in close proximity to each other, such as a concert or other performance that includes “standing room only” sections; or (c) an admission or concession line/queue. This Order does not prohibit the usual operation of the identified City-Owned Facilities for the public’s business, including, but not limited to, events for government purposes, such as public meetings of the Board of Supervisors, committees of the Board of Supervisors, and of each City board and commission or advisory body or their respective committees or working groups. But, for such public meetings, the official in charge of operating such City-Owned Facility shall (1) ensure signs are posted advising attendees of the guidance of the Department of Public Health regarding social distancing and (2) ensure that (i) the building has hand washing capabilities, (ii) hand sanitizer and tissues are available during the meeting, and (iii) high-touch surface areas like door handles, countertops, tables, and handrails in the meeting area are frequently cleaned.**

- 6. This Order does not restrict in any way first responder access to any City-Owned Facility during an emergency. Further, this Order does not restrict state or federal officers, investigators, or medical or law enforcement personnel from carrying out their lawful duties at any City-Owned Facility.**



ORDER OF THE HEALTH OFFICER No. C19-02

7. **This Order shall be effective until 11:59 p.m. on March 20, 2020, or until it is earlier rescinded, superseded, or amended by the Health Officer or by the State Public Health Officer, in writing.**

8. **Copies of this Order shall promptly be: (1) made available at main entrances at each City-Owned Facility before and during events or posted on-site as appropriate; (2) posted on the City Administrator’s website (sfgsa.org) and the Department of Public Health website (sfdph.org); (3) provided by email and either overnight or personal service with a proof of service to any non-City entity or organization that, by contract or lease, operates in a City-Owned Facility; and (4) provided to any member of the public requesting a copy of this Order.**

A MEMBER OF THE PUBLIC SEEKING CLARIFICATION OF ANY PART OF THIS ORDER MAY CONTACT A REPRESENTATIVE OF THE CITY FACILITY OR BUILDING REGARDING WHICH THEY HAVE A QUESTION. PLEASE REFER TO THE CITY’S WEBSITE OR THE FACILITY’S WEBSITE FOR CONTACT INFORMATION.

IT IS SO ORDERED:

Tomás J. Aragón, MD, DrPH,
Health Officer of the
City and County of San Francisco

Date: March 7, 2020



PUBLIC HEALTH RECOMMENDATIONS AS OF MARCH 6, 2020

1) Vulnerable Populations: Limit Outings

- Vulnerable populations include people who are:
 - 60 years old and older.
 - People with certain health conditions such as heart disease, lung disease, diabetes, kidney disease and weakened immune systems.
- For vulnerable populations, don't go to gatherings (of about 50 people or more) unless it is essential. If you can telecommute, you should. Avoid people who are sick.

2) Workplace and Businesses: Minimize Exposure

- Suspend nonessential employee travel.
- Minimize the number of employees working within arm's length of one another, including minimizing or canceling large in-person meetings and conferences.
- Urge employees to stay home when they are sick and maximize flexibility in sick leave benefits.
- Do not require a doctor's note for employees who are sick.
- Consider use of telecommuting options.
- Some people need to be at work to provide essential services of great benefit to the community. They can take steps in their workplace to minimize risk.

3) Large Gatherings: Cancel Non-essential Events

- Recommend cancelling or postponing large gatherings, such as concerts, sporting events, conventions or large community events.
- Do not attend any events or gatherings if sick.
- For events that aren't cancelled, we recommend:
 - Having hand washing capabilities, hand sanitizers and tissues available.
 - Frequently cleaning high touch surface areas like counter tops and hand rails.
 - Finding ways to create physical space to minimize close contact as much as possible.

4) Schools: Safety First

- If there is a confirmed case of COVID-19 at a school, DPH will work with the school and the district to determine the best measures including potential school closure.
- Do not go to school if sick.
- If you have a child with chronic health conditions, consult your doctor about school attendance.
- Equip all schools and classrooms with hand sanitizers and tissues.
- Recommend rescheduling or cancelling medium to large events that are not essential.
- Explore remote teaching and online options to continue learning.
- Schools should develop a plan for citywide school closures, and families should prepare for potential closures.



PUBLIC HEALTH RECOMMENDATIONS AS OF MARCH 6, 2020

5) Transit: Cleaning and Protection

- Increase cleaning of vehicles and high touch surface areas.
- Provide hand washing/hand sanitizers and tissues in stations and on vehicles.

6) Health Care Settings: Avoid as possible, protect the vulnerable

- Long term care facilities must have a COVID-19 plan in accordance with DPH guidelines.
- Long term care facilities must screen all staff and visitors for illness and turn away those with symptoms.
- The general public should avoid going to medical settings such as hospitals, nursing homes and long-term care facilities, even if you are not ill.
- If you are ill, call your health care provider ahead of time, and you may be able to be served by phone.
- Do not visit emergency rooms unless it is essential.

7) Everyone: Do your part

The best way for all San Franciscans to reduce their risk of getting sick, as with seasonal colds or the flu, still applies to prevent COVID-19:

- Wash hands with soap and water for at least 20 seconds.
- Cover your cough or sneeze.
- Stay home if you are sick.
- Avoid touching your face.
- Try alternatives to shaking hands, like an elbow bump or wave.
- If you have recently returned from a country, state or region with ongoing COVID-19 infections, monitor your health and follow the instructions of public health officials.
- There is no recommendation to wear masks at this time to prevent yourself from getting sick.

You can also prepare for the possible disruption caused by an outbreak. Preparedness actions include:

- Prepare to work from home if that is possible for your job, and your employer.
- Make sure you have a supply of all essential medications for your family.
- Prepare a child care plan if you or a care giver are sick.
- Make arrangements about how your family will manage a school closure.
- Plan for how you can care for a sick family member without getting sick yourself.
- Take care of each other and check in by phone with friends, family and neighbors that are vulnerable to serious illness or death if they get COVID-19.
- Keep common spaces clean to help maintain a healthy environment for you and others. Frequently touched surfaces should be cleaned regularly with disinfecting sprays, wipes or common household cleaning products.

Keep up to date at www.sfdph.org, by calling 311, and by signing up for the City's new alert service for official updates: text COVID19SF to 888-777.



ORDER OF THE HEALTH OFFICER No. C19-03

DATE ORDER ISSUED: March 10, 2020

Please read this Order carefully. Violation of or failure to comply with this Order constitutes a misdemeanor punishable by fine, imprisonment, or both. (California Health and Safety Code §§ 120295, *et seq.*)

The virus that causes Coronavirus 2019 Disease places residents at long-term care facilities at high risk. Visitors to such facilities may have the virus but may not have symptoms or may have mild symptoms. Such visitors can easily pass the virus on to vulnerable residents. Because of this risk, and the need to protect these vulnerable members of the community, this Order restricts Visitors and Non-Essential Personnel from those facilities for the next six weeks. Accordingly,

UNDER THE AUTHORITY OF CALIFORNIA HEALTH AND SAFETY CODE SECTIONS 101040, 101085, AND 120175, THE HEALTH OFFICER OF THE CITY AND COUNTY OF SAN FRANCISCO (THE “HEALTH OFFICER”) ORDERS:

- 1. Effective as of the date of this order, the staff of each long-term care residential facility listed in Section 14 below (each a “Residential Facility”) shall exclude from entry or access to its Premises any Visitors and Non-Essential Personnel including, but not limited to, visitors of residents at the Residential Facility. Such Visitors and Non-Essential Personnel, including but not limited to family members of residents and authorized decision-makers, are hereby ordered not to visit any Residential Facility except as permitted by this Order. This visitation restriction has a limited exception described in Section 7 below. This restriction is in place for the limited duration listed in Section 11 below.**
- 2. Each Residential Facility must discourage Non-Essential Resident Movement, as defined in Section 10 below, onto and off of Residential Facility Premises where feasible. Whenever a Residential Facility resident leaves the Residential Facility Premises, the resident is ordered to comply with San Francisco Department of Public Health Social Distancing Protocols, a copy of which is attached to this Order. If the Department of Public Health updates its Social Distancing Protocols**



ORDER OF THE HEALTH OFFICER No. C19-03

(available online at www.sfdph.org), this Order automatically incorporates those changes by this reference.

- 3. This Order is based on scientific evidence and best practices currently known and available to prevent the spread to Residential Facility residents of the virus that causes Coronavirus 2019 Disease (“COVID-19”). This Order aims to protect those residents from avoidable risk of serious illness or death resulting from COVID-19. The age, condition, and health of a significant majority of Residential Facility residents places those residents at high risk of serious health complications from COVID-19, including death. Visitors with the COVID-19 virus may have mild symptoms or no symptoms. This means they may not know that when they visit a Residential Facility, they are putting residents at an unjustified risk.**

This Order is issued in accordance with, and incorporates by reference, the March 4, 2020 Proclamation of a State of Emergency issued by Governor Gavin Newsom, the February 25, 2020 Proclamation by the Mayor Declaring the Existence of a Local Emergency issued by Mayor London Breed, and the March 6, 2020 Declaration of Local Health Emergency Regarding Novel Coronavirus 2019 (COVID-19) issued by the Health Officer.

- 4. Each Residential Facility must, within 48 hours of receipt of this Order, develop and implement a written plan (“COVID-19 Plan”). The plan must comply with applicable guidance from the United States Centers for Disease Control and Prevention (“CDC”) (available online at www.cdc.gov) and the California Department of Public Health (“CDPH”) (available online at www.cdph.ca.gov) regarding the screening of residents, staff, and visitors for signs of COVID-19 or other illness. The COVID-19 Plan must also address other applicable COVID-19-related guidance, including steps to reduce the risk of authorized visitors (such as through hand washing, masking, maintaining at least six feet distance from other people, and limiting the duration of visits, as appropriate). Nothing in this Order prohibits a Residential Facility from taking steps beyond guidance provided by the CDC or CDPH in its plan. Each Residential Facility must update its plan when new COVID-19 recommendations or requirements are issued**



ORDER OF THE HEALTH OFFICER No. C19-03

by the CDC or CDPH or as otherwise required by law. See the COVID-19 Guidance (discussed in Section 7 below) for more information about the COVID-19 Plan.

5. Each Residential Facility's COVID-19 Plan must also include a requirement that any employee or other staff member who is sick or does not pass the required screening must be immediately sent home and not return to work until feeling better or authorized to return by a physician. If a Residential Facility is unable to immediately send home any such employee or staff member, the Residential Facility must (1) prevent that staff member from engaging in any resident care or contact and (2) immediately notify its respective licensing entity and seek guidance from that entity. This Order requires that each Residential Facility "screen all staff and visitors for illness and turn away those with symptoms," a requirement listed in the San Francisco Department of Public Health Recommendations as of March 6, 2020.
6. If a Residential Facility learns that any facility resident or staff member who had recently been working at the Residential Facility tests positive for COVID-19, the Residential Facility must immediately (within 1 hour) notify the Department of Public Health and meet any other applicable notification requirements.
7. Attached as part of this Order is written guidance to Residential Facilities ("COVID-19 Guidance") issued by the Health Officer. The Health Officer or designee may revise the COVID-19 Guidance in writing from time to time. Each Residential Facility must follow the COVID-19 Guidance when applying this Order.

This Order restricts physical contact between Residential Facility residents and Visitors and Non-Essential Personnel. When Visitors and Non-Essential Personnel seek to visit or contact a resident, there are two ways a Residential Facility may facilitate contact. First, each Residential Facility must make reasonable efforts to facilitate such contact by other means (such as telephone or videoconference) that do not expose the resident to in-person contact. Second, each Residential Facility may authorize Necessary Visitation on a case-by-case basis using the following protocol.



ORDER OF THE HEALTH OFFICER No. C19-03

Necessary Visitation means a visit or contact that is based on urgent health, legal, or other issues that cannot wait until later. If the needs and context of a particular request for Necessary Visitation justifies a temporary exception to this Order, the Residential Facility Administrator may arrange for Necessary Visitation of a Residential Facility resident. Whether the needs and context justify a temporary exception is left to the determination of the Residential Facility Administrator, who must make the decision based on this Order and the COVID-19 Guidance. Also, any Necessary Visitation permitted under this Section must be done subject to requirements of the COVID-19 Guidance and as otherwise deemed appropriate by the Residential Facility. For example, Necessary Visitation must include appropriate steps to protect residents from exposure to the COVID-19 virus, such as hand washing, masking, maintaining at least six feet distance from other people, and a short duration of visit. Visitors permitted under this paragraph are hereby ordered to comply with all conditions of visitation imposed by the Residential Facility at the time of entry or access to the Premises.

- 8. If any Visitor or Non-Essential Person refuses to comply with this Order, then the Residential Facility may contact the San Francisco Police Department to request assistance in enforcing this Order. The Residential Facility shall take whatever steps are possible within the bounds of the law to protect residents from any such visitor or person who refuses to comply with this Order. For example, a Residential Facility should contact facility security and ask the unauthorized visitor or person to comply with conditions of visitation imposed by the Residential Facility. Even if a Visitor or Non-Essential Person otherwise complies with the facility's visitation protocols as outlined in this paragraph, they are still in violation of this Order if their presence is not a Necessary Visitation under Section 7 above.**
- 9. This Order does not restrict first responder access to Residential Facility Premises during an emergency. Further, this Order does not restrict state or federal officers, investigators, or medical or law enforcement personnel from carrying out their lawful duties on Residential Facility Premises. Persons other than first responders**



ORDER OF THE HEALTH OFFICER No. C19-03

permitted access under this paragraph must comply with all conditions of visitation imposed by the Residential Facility at the time of entry or access to the Residential Facility Premises when feasible.

10. For the purposes of this Order, the following terms have the meanings given below:

a) “Visitors and Non-Essential Personnel” are employees, contractors, or members of the public who do not perform treatment, maintenance, support, or administrative tasks deemed essential to the healthcare mission of the Residential Facility. Refer to the COVID-19 Guidance for more information. This term includes family members and loved ones of residents and those who have legal authority to make healthcare or other legal decisions for a resident. The Ombudsperson is an authorized visitor and is not included in this term, but the Ombudsperson must still follow all conditions of visitation imposed by the Residential Facility and should also try to avoid non-essential visits.

b) “Non-Essential Resident Movement” means travel off or onto Residential Facility Premises by a resident other than for specific treatment or pressing legal purposes as described more fully in the COVID-19 Guidance.

c) “Premises” includes without limitation the buildings, grounds, facilities, driveways, parking areas, and public spaces within the legal boundaries of each Residential Facility listed in Section 14 below.

11. This Order shall be effective until 11:59 p.m. on April 21, 2020, or until it is earlier rescinded, superseded, or amended by the Health Officer or by the State Public Health Officer, in writing. It is possible this Order will be extended for the protection of Residential Facility residents based on conditions at that time.

12. While this Order is in effect, the Residential Facility must provide copies of the Order in all of the following ways: (1) post this Order on the Residential Facility website (if any); (2) post this Order at all entrances to the Residential Facility; (3) provide this Order to each Residential Facility resident; (4) provide this Order to any authorized



ORDER OF THE HEALTH OFFICER No. C19-03

decision maker for each Residential Facility resident if not the resident, including any conservator; (5) provide this Order to the Residential Facility Ombudsperson (if any); and (6) offer it to anyone who visits the Residential Facility or who contacts the Residential Facility seeking to visit.

13. Each Residential Facility must within 12 hours of receipt of this Order notify its respective licensing entity (whether the California Department of Public Health or otherwise) of the existence of this Order regarding the Residential Facility.

14. This Order applies to each facility listed below (each a Residential Facility):

<u>Residential Facility Name</u>	<u>Street Address</u>	<u>ZIP</u>
Lawton Skilled Nursing & Rehabilitation Center	1575 7th Ave	94122
San Francisco Health Care	1477 Grove St	94117
Central Gardens Post Acute	1355 Ellis St	94115
San Francisco Post Acute	5767 Mission St	94112
Hayes Convalescent Hospital	1250 Hayes St	94117
Heritage On The Marina	3400 Laguna St	94123
The Avenues Transitional Care Center	2043 19th Ave	94116
Laurel Heights Community Care	2740 California St	94115
Pacific Heights Transitional Care Center	2707 Pine St	94115
Tunnell Skilled Nursing & Rehabilitation Center	1359 Pine St	94109
Sequoias San Francisco Convalescent Hospital	1400 Geary Blvd	94109
Sheffield Convalescent Hospital	1133 S Van Ness Ave	94110



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St. Anne's Home	300 Lake St	94118
Victorian Post Acute	2121 Pine St	94115
California Pacific Medical Center - Davies Campus Hospital D/P SNF	601 Duboce Ave	94117
Jewish Home & Rehab Center D/P SNF	302 Silver Ave	94112
San Francisco Towers	1661 Pine St	94109
Kentfield San Francisco Hospital	450 Stanyan St, 6th Floor	94117
*Note: Laguna Honda Hospital and ZSFG D/P SNF will be covered under a separate order		

A NURSING FACILITY RESIDENT OR THE RESIDENT’S AUTHORIZED
LAWFUL REPRESENTATIVE MAY CONTACT A REPRESENTATIVE OF
THE NURSING FACILITY TO SEEK CLARIFICATION OF ANY PART OF
THIS ORDER BY CONTACTING THE ADMINISTRATOR OF THE
FACILITY.

IF A RESIDENT OR THE RESIDENT’S AUTHORIZED LAWFUL
REPRESENTATIVE OBJECTS TO THE APPROPRIATENESS OF THE
LIMITATION OF ACCESS CONTAINED IN THIS ORDER, THE RESIDENT
OR LAWFUL AUTHORIZED REPRESENTATIVE MUST FIRST RAISE
THEIR CONCERN WITH THE RESIDENTIAL FACILITY AT ISSUE. THE
RESIDENTIAL FACILITY IS ORDERED TO RESPOND TO THE CONCERN
WITHIN 2 BUSINESS DAYS.

IF AFTER RECEIVING A RESPONSE FROM THE NURSING FACILITY THE
OBJECTION IS NOT RESOLVED, THE RESIDENT OR LAWFUL
AUTHORIZED REPRESENTATIVE MAY SUBMIT A WRITTEN OBJECTION
FOR CONSIDERATION TO THE DEPARTMENT OF PUBLIC HEALTH
THROUGH THE FOLLOWING METHOD:

Subject: Objection to Health Officer Order No. C19-03

Via email to: OrderC19-03@sfdph.org -OR-

Via facsimile to: 415-759-2374



**City and County of
San Francisco**

**Department of Public Health
Order of the Health Officer**

ORDER OF THE HEALTH OFFICER No. C19-03

PLEASE PROVIDE A DESCRIPTION OF THE BASIS OF THE OBJECTION, INCLUDING ANY FACTS OR CONTEXT THAT ARE RELEVANT. THE DEPARTMENT OF PUBLIC HEALTH WILL TRY TO RESPOND PROMPTLY. THE LOCAL HEALTH EMERGENCY MAY NOT PERMIT A PROMPT RESPONSE. IF A RESPONSE IS NOT RECEIVED WITHIN 2 BUSINESS DAYS OF RECEIPT OF THE OBJECTION, THE OBJECTION WILL BE CONSIDERED NOT GRANTED.

IT IS SO ORDERED:

A handwritten signature in blue ink that reads "Tomás Aragón".

Tomás J. Aragón, MD, DrPH,
Health Officer of the
City and County of San Francisco

Date: March 10, 2020



**WRITTEN GUIDANCE REGARDING COMPLIANCE WITH
ORDER OF THE HEALTH OFFICER No. C19-03**

DATE ORDER ISSUED: March 10, 2020

This information (the “COVID-19 Guidance”) is meant to help each Residential Facility when implementing the Order to which it is attached. This document uses the terms defined in the Order.

1. For purposes of the Order, the term “Administrator” means the administrator of a Residential Facility or the administrator’s designee.
2. Guidance regarding Section 4 (COVID-19 Plan): The Order requires the Residential Facility to create a COVID-19 Plan that addresses issues including: 1) screening of residents, staff, and visitors for signs of COVID-19 or other illness; 2) conditions of visitation imposed by the Residential Facility at the time of entry or access to the Premises for authorized visitors that reduce the risk of infection, such as thorough hand washing, appropriate use of Personal Protective Equipment (PPE), maintaining at least six feet distance from other people, and limiting the duration of visits, as appropriate; 3) sending sick employees home immediately; 4) notifying DPH and other regulators of any positive COVID-19 result for a resident or staff member, including as required by law; and 5) other CDC or CDPH requirements.

The COVID-19 Plan should also address how the facility can reduce the risk of unnecessary exposure as outlined in the San Francisco Department of Public Health Social Distancing Protocols, a copy of which is attached to the Order. For example, the facility should avoid having large gatherings of residents or staff, instead holding smaller gatherings that still meet the facility’s mission and needs (*e.g.*, substituting unit-based activities for a facility-wide bingo event). Similarly, postponing large staff meetings or having meetings occur by phone can help.

Additionally, there may be areas that warrant limitations that are not normally in place. A Residential Facility may have a cafeteria or other concession that is normally available to residents, essential employees, other employees (such as others who share the building but are not associated with the healthcare mission of the facility), and visitors. During this Order, the



**WRITTEN GUIDANCE REGARDING COMPLIANCE WITH
ORDER OF THE HEALTH OFFICER No. C19-03**

Residential Facility should consider whether a restriction on such use makes sense. One option might be to limit cafeteria visits to residents and essential staff and temporarily block other employees from that area.

If the facility had plans to have vendors come onsite for meetings or to show sample products, those meetings should be conducted via remote communication, occur at another site that does not include a vulnerable population, or be postponed until after this emergency situation if possible.

3. Guidance regarding Section 7 (efforts to facilitate contact that is not in-person): The Order requires the Residential Facility to make reasonable efforts to facilitate contact between an Unauthorized Visitor or Non-Essential Personnel and a resident. Such efforts include using technology to facilitate a remote connection with the resident when possible and would include telephone calls, telephone conferences involving multiple people, and video conferences using appropriate technology. Efforts are not reasonable if they interfere with the Residential Facility's healthcare mission or if they are not available or are cost prohibitive. The Residential Facility is encouraged to be creative in trying to facilitate contact that is not in-person so long as it complies with its other legal and regulatory obligations.

4. Guidance regarding Section 7 (Necessary Visitation): The term Necessary Visitation refers to a visit or contact that is based on urgent health, legal, or other issues that cannot wait until later. Nothing in the Order limits the standard healthcare that the Residential Facility provides to a resident. When medical care is appropriate or required, it is by definition permitted under the Order. Necessary Visitation refers to other types of visits or contact that are time-sensitive. For example, a resident may be in the end stages of life. In that instance, family or loved ones should be permitted to be with the resident. Another example would be a resident who is updating their will or other legal papers and an in-person meeting with the lawyer or family members or a notary is required. But, a meeting with a lawyer to discuss future changes or other, non-urgent issues should generally be postponed or conducted via telephone or other means.

Anyone who is legally authorized to make decisions for the resident, whether by operation of a durable power of attorney or public or private



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conservatorship, must be given special consideration, especially if they need to meet in person with the resident to fulfill their role. This distinction is in place because decisions regarding care when there is a surrogate decision maker should not be delayed when in-person contact is needed, whereas visits by other family or loved ones are important but may not be time-sensitive. But such authorized decision-makers should be encouraged to use alternative methods of contacting the resident when possible in order to avoid exposing the resident and others.

Also, Necessary Visitation should not be granted for routine visits by decision makers, family, or loved ones, even if the resident very much looks forward to the visit or the visitor has a strong desire for the visit. Such routine visits put all residents at risk at this time. But if a family member or loved one plays an essential role in providing care to a resident, without which the resident will suffer medical or clinical harm, Necessary Visitation may be appropriate.

There may be other unique situations that justify a Necessary Visitation based on the context. This Order is intended to give the Administrator flexibility in making that determination so long as the decision is in line with the Order and this COVID-19 Guidance. The Administrator should not authorize Necessary Visitation for all or a majority of residents as that would likely reflect a violation of the intent of the Order to protect all residents from the risks of non-essential exposure to COVID-19.

All visits allowed as Necessary Visitation must occur subject to all conditions of visitation imposed by the Residential Facility at the time of entry or access to the Premises.

5. Guidance regarding Section 10 (Unauthorized Visitors and Non-Essential Personnel): The Order defines Unauthorized Visitors and Non-Essential Personnel as employees, contractors, or members of the public who do not perform treatment, maintenance, support, or administrative tasks deemed essential to the healthcare mission of the Residential Facility. This term includes non-resident spouses or partners, family, loved ones, friends, clergy, and colleagues of the resident. This term also includes anyone who is legally authorized to make decisions for the resident, whether by operation



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of a durable power of attorney or public or private conservatorship (but see guidance above about decision-maker visits).

This term also includes employees of the Residential Facility or its vendors (and their employees) who are not needed in the short term for the facility to perform its healthcare mission. For example, a vendor that makes deliveries of large bottled water refill jugs is likely not essential. However, the facility should work to see if there are ways to permit delivery, such as on a loading dock, which would eliminate the need in the short term for someone to make visits all across the facility. This Order grants the Administrator authority to make judgment calls about how best to ensure the facility is able to operate during this emergency situation.

6. Guidance regarding Section 10 (Non-Essential Resident Movement): The Order defines Non-Essential Resident Movement as travel off or onto Residential Facility Premises by a resident other than for specific treatment or pressing legal purposes. This is contrasted with situations when a resident leaves the facility for health-related purposes or as required by law, such as for a meeting or service mandated by a court. The goal of the Order is to encourage residents to limit Non-Essential Resident Movement.

* * *

Dated: March 10, 2020



PUBLIC HEALTH RECOMMENDATIONS AS OF MARCH 6, 2020

1) Vulnerable Populations: Limit Outings

- Vulnerable populations include people who are:
 - 60 years old and older.
 - People with certain health conditions such as heart disease, lung disease, diabetes, kidney disease and weakened immune systems.
- For vulnerable populations, don't go to gatherings (of about 50 people or more) unless it is essential. If you can telecommute, you should. Avoid people who are sick.

2) Workplace and Businesses: Minimize Exposure

- Suspend nonessential employee travel.
- Minimize the number of employees working within arm's length of one another, including minimizing or canceling large in-person meetings and conferences.
- Urge employees to stay home when they are sick and maximize flexibility in sick leave benefits.
- Do not require a doctor's note for employees who are sick.
- Consider use of telecommuting options.
- Some people need to be at work to provide essential services of great benefit to the community. They can take steps in their workplace to minimize risk.

3) Large Gatherings: Cancel Non-essential Events

- Recommend cancelling or postponing large gatherings, such as concerts, sporting events, conventions or large community events.
- Do not attend any events or gatherings if sick.
- For events that aren't cancelled, we recommend:
 - Having hand washing capabilities, hand sanitizers and tissues available.
 - Frequently cleaning high touch surface areas like counter tops and hand rails.
 - Finding ways to create physical space to minimize close contact as much as possible.



PUBLIC HEALTH RECOMMENDATIONS AS OF MARCH 6, 2020

4) Schools: Safety First

- If there is a confirmed case of COVID-19 at a school, DPH will work with the school and the district to determine the best measures including potential school closure.
- Do not go to school if sick.
- If you have a child with chronic health conditions, consult your doctor about school attendance.
- Equip all schools and classrooms with hand sanitizers and tissues.
- Recommend rescheduling or cancelling medium to large events that are not essential.
- Explore remote teaching and online options to continue learning.
- Schools should develop a plan for citywide school closures, and families should prepare for potential closures.

5) Transit: Cleaning and Protection

- Increase cleaning of vehicles and high touch surface areas.
- Provide hand washing/hand sanitizers and tissues in stations and on vehicles.

6) Health Care Settings: Avoid as possible, protect the vulnerable

- Long term care facilities must have a COVID-19 plan in accordance with DPH guidelines.
- Long term care facilities must screen all staff and visitors for illness and turn away those with symptoms.
- The general public should avoid going to medical settings such as hospitals, nursing homes and long-term care facilities, even if you are not ill.
- If you are ill, call your health care provider ahead of time, and you may be able to be served by phone.
- Do not visit emergency rooms unless it is essential.

7) Everyone: Do your part

The best way for all San Franciscans to reduce their risk of getting sick, as with seasonal colds or the flu, still applies to prevent COVID-19:

- Wash hands with soap and water for at least 20 seconds.
- Cover your cough or sneeze.
- Stay home if you are sick.



PUBLIC HEALTH RECOMMENDATIONS AS OF MARCH 6, 2020

- Avoid touching your face.
- Try alternatives to shaking hands, like an elbow bump or wave.
- If you have recently returned from a country, state or region with ongoing COVID-19 infections, monitor your health and follow the instructions of public health officials.
- There is no recommendation to wear masks at this time to prevent yourself from getting sick.

You can also prepare for the possible disruption caused by an outbreak.

Preparedness actions include:

- Prepare to work from home if that is possible for your job, and your employer.
- Make sure you have a supply of all essential medications for your family.
- Prepare a child care plan if you or a care giver are sick.
- Make arrangements about how your family will manage a school closure.
- Plan for how you can care for a sick family member without getting sick yourself.
- Take care of each other and check in by phone with friends, family and neighbors that are vulnerable to serious illness or death if they get COVID-19.
- Keep common spaces clean to help maintain a healthy environment for you and others. Frequently touched surfaces should be cleaned regularly with disinfecting sprays, wipes or common household cleaning products.

Keep up to date at www.sfdph.org, by calling 311, and by signing up for the City's new alert service for official updates: text COVID19SF to 888-777.

**ORDER OF THE HEALTH OFFICER No. C19-04**

DATE ORDER ISSUED: MARCH 10, 2020

Please read this order carefully. Violation of or failure to comply with this order constitutes a misdemeanor punishable by fine, imprisonment, or both. (Cal. Health & Safety C. §§ 120295 et seq.)

UNDER THE AUTHORITY OF CALIFORNIA HEALTH AND SAFETY CODE SECTIONS 101040, 101085, AND 120175, THE HEALTH OFFICER OF THE CITY AND COUNTY OF SAN FRANCISCO ("HEALTH OFFICER") HEREBY ORDERS:

- 1. Effective as of the date of this Order, and for the limited duration specified in Section 8 below, Owners and/or Operators of each and every Residential Hotel, as those terms are used and defined in San Francisco Administrative Code Chapter 41, must fully and immediately comply with Minimum Environmental Cleaning Standards set forth in Attachment A to this Order. This Order applies only to common areas of Residential Hotels including, but not limited to, shared bathrooms, kitchens, common rooms, lobbies, hallways, and doorways.**
- 2. "Minimum Environmental Cleaning Standards" means minimum standards for sanitation and hygiene procedures as described in the San Francisco Department of Public Health COVID-19 Minimum Environmental Cleaning Standards for Business, School, and SRO Settings (March 9, 2020), a copy of which is attached to this Order as Attachment A and incorporated by reference. A current copy of the Minimum Environmental Cleaning Standards will be available on the San Francisco Department of Public Health website located at:
<https://www.sfdph.org/dph/alerts/coronavirus.asp>**
- 3. The Health Officer may amend or update the Minimum Environmental Cleaning Standards from time to time by amending or updating its website. It is the responsibility of every Owner and Operator of a Residential Hotel to conduct daily checks of this website to confirm that no changes or amendments to the Minimum Environmental Cleaning Standards have been made.**
- 4. Residential Hotel Owners and Operators are responsible for maintaining a compliance log containing, at minimum, a description of the date and time of cleaning, areas cleaned, and the initials of the person or persons who conducted the cleaning. Owners and Operators of Residential Hotels must immediately produce the compliance log upon demand from the Health Officer or their designee.**
- 5. Residential Hotel Owners and Operators are responsible for taking reasonable steps to ensure that any employees and/or contractors implementing Minimum Environmental Cleaning Standards are properly trained and equipped to safely conduct cleaning duties in order minimize COVID-19 exposure risk.**

6. **This Order is based on scientific evidence and best practices currently known and available. This Order is intended to prevent the spread of the virus that causes Coronavirus 2019 Disease (“COVID-19”) to and among the residents of Residential Hotels and to protect those residents from avoidable risk of serious illness or death resulting from COVID-19. A high percentage of Residential Hotel residents are sixty years of age or older, experience serious health complications, or both. Recent epidemiologic studies show that many Residential Hotel residents suffer from respiratory, cardiac, immunity, and other serious health complications. Many Residential Hotels contain environmental problems such as mold growth, poor sanitation, broken plumbing, and poor ventilation. Taken together, these factors place many Residential Hotel residents at high risk of experiencing serious health complications from COVID-19, including death. Application of Minimum Environmental Cleaning Standards will decrease the probability of contact with the COVID-19 virus while also improving environmental conditions affecting respiratory health.**

7. **This Order is issued in accordance with, and incorporates by reference, the March 4, 2020 Proclamation of a State of Emergency issued by Governor Gavin Newsom, the February 25, 2020 Proclamation by the Mayor Declaring the Existence of a Local Emergency issued by Mayor London Breed, and the March 6, 2020 Declaration of Local Health Emergency Regarding Novel Coronavirus 2019 (COVID-19) issued by the Health Officer.**

8. **This Order will be effective until 11:59 p.m. on April 21, 2020, or until it is earlier rescinded, superseded, or amended by the Health Officer or by the California Public Health Officer, in writing. This Order may be extended for the protection of Residential Hotel residents based on conditions at that time.**

9. **Immediately upon receiving this Order and for the duration of the Order’s effectiveness, Residential Hotel Owners and Operators must provide notice of the Order in all of the following ways: (1) post this Order on the Residential Hotel website (if any); (2) post this Order on any common message boards in the Residential Hotel; (3) post this Order at all entrances to the Residential Hotel; and (4) provide this Order to each Residential Hotel resident.**

IT IS SO ORDERED:

Tomás Aragón

 Tomás J. Aragón, MD, DrPH,
 Health Officer of the
 City and County of San Francisco

3/10/2020

 Date

The Order Served in Person:

By: _____

 (Date Served)



ORDER OF THE HEALTH OFFICER No. C19-01b (revised)

DATE REVISED ORDER ISSUED: March 11, 2020

(Original order was dated March 6, 2020)

Please read this Order carefully. Violation of or failure to comply with this Order constitutes a misdemeanor punishable by fine, imprisonment, or both. (California Health and Safety Code §§ 120295, *et seq.*)

Summary: The virus that causes Coronavirus 2019 Disease places residents at long-term care facilities at high risk. Visitors to such facilities may have the virus but may not have symptoms or may have mild symptoms. Such visitors can easily pass the virus on to vulnerable residents. Because of this risk, and the need to protect these vulnerable members of the community, this Order restricts Visitors and Non-Essential Personnel from Laguna Honda Hospital and the skilled nursing facility unit at Zuckerberg San Francisco General Hospital for the next six weeks, until April 21, 2020.

UNDER THE AUTHORITY OF CALIFORNIA HEALTH AND SAFETY CODE SECTIONS 101040, 101085, AND 120175, THE HEALTH OFFICER OF THE CITY AND COUNTY OF SAN FRANCISCO (THE “HEALTH OFFICER”) ORDERS:

- 1. This Order revokes and replaces Order Number C19-01, originally issued March 6, 2020. That order is no longer in effect as of the date of this Order.**
- 2. Effective as of 7:00 p.m. on March 11, 2020, the staff of each long-term care residential facility listed in Section 15 below (each a “Residential Facility”) shall exclude from entry or access to its Premises any Visitors and Non-Essential Personnel including, but not limited to, visitors of residents at the Residential Facility. Such Visitors and Non-Essential Personnel, including but not limited to family members of residents and authorized decision-makers, are hereby ordered not to visit any Residential Facility except as permitted by this Order. This visitation restriction has a limited exception described in Section 8 below. This restriction is in place for the limited duration listed in Section 12 below.**



ORDER OF THE HEALTH OFFICER No. C19-01b

- 3. Each Residential Facility must discourage Non-Essential Resident Movement, as defined in Section 11 below, onto and off of Residential Facility Premises where feasible. Whenever a Residential Facility resident leaves the Residential Facility Premises, the resident is ordered to comply with San Francisco Department of Public Health Social Distancing Protocols, a copy of which is attached to this Order. If the Department of Public Health updates its Social Distancing Protocols (available online at www.sfdph.org), this Order automatically incorporates those changes by this reference.**
- 4. This Order is based on scientific evidence and best practices currently known and available to prevent the spread to Residential Facility residents of the virus that causes Coronavirus 2019 Disease (“COVID-19”). This Order aims to protect those residents from avoidable risk of serious illness or death resulting from COVID-19. The age, condition, and health of a significant majority of Residential Facility residents places those residents at high risk of serious health complications from COVID-19, including death. Visitors with the COVID-19 virus may have mild symptoms or no symptoms. This means they may not know that when they visit a Residential Facility, they are putting residents at an unjustified risk.**

This Order is issued in accordance with, and incorporates by reference, the March 4, 2020 Proclamation of a State of Emergency issued by Governor Gavin Newsom, the February 25, 2020 Proclamation by the Mayor Declaring the Existence of a Local Emergency issued by Mayor London Breed, and the March 6, 2020 Declaration of Local Health Emergency Regarding Novel Coronavirus 2019 (COVID-19) issued by the Health Officer, each of them as they may be supplemented. This Order is also supported by the “Implementation of Mitigation Strategies for Communities with Local COVID-19 Transmission” issued by the United States Centers for Disease Control and Prevention (“CDC”) on or around March 11, 2020 (available online at www.cdc.gov/coronavirus/2019-ncov/downloads/community-mitigation-strategy.pdf).

- 5. Each Residential Facility must, within 48 hours of receipt of this Order, develop and implement a written plan (“COVID-19 Plan”). The plan must comply with applicable guidance from the CDC (available online**



ORDER OF THE HEALTH OFFICER No. C19-01b

at www.cdc.gov) and the California Department of Public Health (“CDPH”) (available online at www.cdph.ca.gov) regarding the screening of residents, staff, and visitors for signs of COVID-19 or other illness. The COVID-19 Plan must also address other applicable COVID-19-related guidance, including steps to reduce the risk of authorized visitors (such as through hand washing, masking, maintaining at least six feet distance from other people, and limiting the duration of visits, as appropriate). Nothing in this Order prohibits a Residential Facility from taking steps beyond guidance provided by the CDC or CDPH in its plan. Each Residential Facility must update its plan when new COVID-19 recommendations or requirements are issued by the CDC or CDPH or as otherwise required by law. See the COVID-19 Guidance (discussed in Section 8 below) for more information about the COVID-19 Plan.

6. Each Residential Facility’s COVID-19 Plan must also include a requirement that any employee or other staff member who is sick or does not pass the required screening must be immediately sent home and not return to work until feeling better or authorized to return by a physician. If a Residential Facility is unable to immediately send home any such employee or staff member, the Residential Facility must (1) prevent that staff member from engaging in any resident care or contact and (2) immediately notify its respective licensing entity and seek guidance from that entity. This Order requires that each Residential Facility “screen all staff and visitors for illness and turn away those with symptoms,” a requirement listed in the San Francisco Department of Public Health Recommendations as of March 6, 2020.
7. If a Residential Facility learns that any facility resident or staff member who had recently been working at the Residential Facility tests positive for COVID-19, the Residential Facility must immediately (within 1 hour) notify the Department of Public Health and meet any other applicable notification requirements.
8. Attached as part of this Order is written guidance to Residential Facilities (“COVID-19 Guidance”) issued by the Health Officer. The Health Officer or designee may revise the COVID-19 Guidance in writing from time to time. Each Residential Facility must follow the COVID-19 Guidance when applying this Order.



ORDER OF THE HEALTH OFFICER No. C19-01b

This Order restricts physical contact between Residential Facility residents and Visitors and Non-Essential Personnel. When Visitors and Non-Essential Personnel seek to visit or contact a resident, there are two ways a Residential Facility may facilitate contact. First, each Residential Facility must make reasonable efforts to facilitate such contact by other means (such as telephone or videoconference) that do not expose the resident to in-person contact. Second, each Residential Facility may authorize Necessary Visitation on a case-by-case basis using the following protocol.

Necessary Visitation means a visit or contact that is based on urgent health, legal, or other issues that cannot wait until later. If the needs and context of a particular request for Necessary Visitation justifies a temporary exception to this Order, the Residential Facility Administrator may arrange for Necessary Visitation of a Residential Facility resident. Whether the needs and context justify a temporary exception is left to the determination of the Residential Facility Administrator, who must make the decision based on this Order and the COVID-19 Guidance. Also, any Necessary Visitation permitted under this Section must be done subject to requirements of the COVID-19 Guidance and as otherwise deemed appropriate by the Residential Facility. For example, Necessary Visitation must include appropriate steps to protect residents from exposure to the COVID-19 virus, such as hand washing, masking, maintaining at least six feet distance from other people, and a short duration of visit. Visitors permitted under this paragraph are hereby ordered to comply with all conditions of visitation imposed by the Residential Facility at the time of entry or access to the Premises.

- 9. If any Visitor or Non-Essential Person refuses to comply with this Order, then the Residential Facility may contact the San Francisco Police Department or San Francisco Sheriff Department to request assistance in enforcing this Order. The Residential Facility shall take whatever steps are possible within the bounds of the law to protect residents from any such visitor or person who refuses to comply with this Order. For example, a Residential Facility should contact facility security and ask the unauthorized visitor or person to comply with conditions of visitation imposed by the Residential Facility. Even if a**



ORDER OF THE HEALTH OFFICER No. C19-01b

Visitor or Non-Essential Person otherwise complies with the facility’s visitation protocols as outlined in this paragraph, they are still in violation of this Order if their presence is not a Necessary Visitation under Section 8 above.

10. This Order does not restrict first responder access to Residential Facility Premises during an emergency. Further, this Order does not restrict state or federal officers, investigators, or medical or law enforcement personnel from carrying out their lawful duties on Residential Facility Premises. Persons other than first responders permitted access under this paragraph must comply with all conditions of visitation imposed by the Residential Facility at the time of entry or access to the Residential Facility Premises when feasible.

11. For the purposes of this Order, the following terms have the meanings given below:

a) “Visitors and Non-Essential Personnel” are employees, contractors, or members of the public who do not perform treatment, maintenance, support, or administrative tasks deemed essential to the healthcare mission of the Residential Facility. Refer to the COVID-19 Guidance for more information. This term includes family members and loved ones of residents and those who have legal authority to make healthcare or other legal decisions for a resident. The Ombudsperson is an authorized visitor and is not included in this term, but the Ombudsperson must still follow all conditions of visitation imposed by the Residential Facility and should also try to avoid non-essential visits.

b) “Non-Essential Resident Movement” means travel off or onto Residential Facility Premises by a resident other than for specific treatment or pressing legal purposes as described more fully in the COVID-19 Guidance.

c) “Premises” includes without limitation the buildings, grounds, facilities, driveways, parking areas, and public spaces within the legal boundaries of each Residential Facility listed in Section 15 below.

12. This Order shall be effective until 11:59 p.m. on April 21, 2020, or until it is earlier rescinded, superseded, or amended by the Health Officer or



ORDER OF THE HEALTH OFFICER No. C19-01b

by the State Public Health Officer, in writing. It is possible this Order will be extended for the protection of Residential Facility residents based on conditions at that time.

13. While this Order is in effect, the Residential Facility must provide copies of the Order in all of the following ways: (1) post this Order on the Residential Facility website (if any); (2) post this Order at all entrances to the Residential Facility; (3) provide this Order to each Residential Facility resident; (4) provide this Order to any authorized decision maker for each Residential Facility resident if not the resident, including any conservator; (5) provide this Order to the Residential Facility Ombudsperson (if any); and (6) offer it to anyone who visits the Residential Facility or who contacts the Residential Facility seeking to visit.

14. Each Residential Facility must within 12 hours of receipt of this Order notify its respective licensing entity (whether the California Department of Public Health or otherwise) of the existence of this Order regarding the Residential Facility.

15. This Order applies to each facility listed below (each a Residential Facility):

<u>Residential Facility Name</u>	<u>Street Address</u>	<u>ZIP</u>
SAN FRANCISCO GENERAL HOSPITAL D/P SNF	1001 POTRERO AVE	94110
LAGUNA HONDA HOSPITAL & REHABILITATION CTR D/P SNF	375 LAGUNA HONDA BLVD	94116

A NURSING FACILITY RESIDENT OR THE RESIDENT’S AUTHORIZED LAWFUL REPRESENTATIVE MAY CONTACT A REPRESENTATIVE OF THE NURSING FACILITY TO SEEK CLARIFICATION OF ANY PART OF THIS ORDER BY CONTACTING THE ADMINISTRATOR OF THE FACILITY.



ORDER OF THE HEALTH OFFICER No. C19-01b

IF A RESIDENT OR THE RESIDENT'S AUTHORIZED LAWFUL REPRESENTATIVE OBJECTS TO THE APPROPRIATENESS OF THE LIMITATION OF ACCESS CONTAINED IN THIS ORDER, THE RESIDENT OR LAWFUL AUTHORIZED REPRESENTATIVE MUST FIRST RAISE THEIR CONCERN WITH THE RESIDENTIAL FACILITY AT ISSUE. THE RESIDENTIAL FACILITY IS ORDERED TO RESPOND TO THE CONCERN WITHIN 2 BUSINESS DAYS.

IF AFTER RECEIVING A RESPONSE FROM THE NURSING FACILITY THE OBJECTION IS NOT RESOLVED, THE RESIDENT OR LAWFUL AUTHORIZED REPRESENTATIVE MAY SUBMIT A WRITTEN OBJECTION FOR CONSIDERATION TO THE DEPARTMENT OF PUBLIC HEALTH THROUGH THE FOLLOWING METHOD:

Subject: Objection to Health Officer Order No. C19-01b

Via email to: LHH.Administration@sfdph.org -OR-

Via facsimile to: 415-759-2374

PLEASE PROVIDE A DESCRIPTION OF THE BASIS OF THE OBJECTION, INCLUDING ANY FACTS OR CONTEXT THAT ARE RELEVANT. THE DEPARTMENT OF PUBLIC HEALTH WILL TRY TO RESPOND PROMPTLY. THE LOCAL HEALTH EMERGENCY MAY NOT PERMIT A PROMPT RESPONSE. IF A RESPONSE IS NOT RECEIVED WITHIN 2 BUSINESS DAYS OF RECEIPT OF THE OBJECTION, THE OBJECTION WILL BE CONSIDERED NOT GRANTED.

IT IS SO ORDERED:

Tomás J. Aragón, MD, DrPH,
Health Officer of the
City and County of San Francisco

Date: March 11, 2020



**WRITTEN GUIDANCE REGARDING COMPLIANCE WITH
ORDER OF THE HEALTH OFFICER No. C19-01b (revised)**

DATE REVISED ORDER ISSUED: March 11, 2020

This information (the “COVID-19 Guidance”) is meant to help each Residential Facility when implementing the Order to which it is attached. This document uses the terms defined in the Order.

1. For purposes of the Order, the term “Administrator” means the administrator of a Residential Facility or the administrator’s designee.
2. Guidance regarding Section 4 (COVID-19 Plan): The Order requires the Residential Facility to create a COVID-19 Plan that addresses issues including: 1) screening of residents, staff, and visitors for signs of COVID-19 or other illness; 2) conditions of visitation imposed by the Residential Facility at the time of entry or access to the Premises for authorized visitors that reduce the risk of infection, such as thorough hand washing, appropriate use of Personal Protective Equipment (PPE), maintaining at least six feet distance from other people, and limiting the duration of visits, as appropriate; 3) sending sick employees home immediately; 4) notifying DPH and other regulators of any positive COVID-19 result for a resident or staff member, including as required by law; and 5) other CDC or CDPH requirements.

The COVID-19 Plan should also address how the facility can reduce the risk of unnecessary exposure as outlined in the San Francisco Department of Public Health Social Distancing Protocols, a copy of which is attached to the Order. For example, the facility should avoid having large gatherings of residents or staff, instead holding smaller gatherings that still meet the facility’s mission and needs (*e.g.*, substituting unit-based activities for a facility-wide bingo event). Similarly, postponing large staff meetings or having meetings occur by phone can help.

Additionally, there may be areas that warrant limitations that are not normally in place. A Residential Facility may have a cafeteria or other concession that is normally available to residents, essential employees, other employees (such as others who share the building but are not associated with the healthcare mission of the facility), and visitors. During this Order, the



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ORDER OF THE HEALTH OFFICER No. C19-01b**

Residential Facility should consider whether a restriction on such use makes sense. One option might be to limit cafeteria visits to residents and essential staff and temporarily block other employees from that area.

If the facility had plans to have vendors come onsite for meetings or to show sample products, those meetings should be conducted via remote communication, occur at another site that does not include a vulnerable population, or be postponed until after this emergency situation if possible.

3. Guidance regarding Section 7 (efforts to facilitate contact that is not in-person): The Order requires the Residential Facility to make reasonable efforts to facilitate contact between an Unauthorized Visitor or Non-Essential Personnel and a resident. Such efforts include using technology to facilitate a remote connection with the resident when possible and would include telephone calls, telephone conferences involving multiple people, and video conferences using appropriate technology. Efforts are not reasonable if they interfere with the Residential Facility's healthcare mission or if they are not available or are cost prohibitive. The Residential Facility is encouraged to be creative in trying to facilitate contact that is not in-person so long as it complies with its other legal and regulatory obligations.
4. Guidance regarding Section 7 (Necessary Visitation): The term Necessary Visitation refers to a visit or contact that is based on urgent health, legal, or other issues that cannot wait until later. Nothing in the Order limits the standard healthcare that the Residential Facility provides to a resident. When medical care is appropriate or required, it is by definition permitted under the Order. Necessary Visitation refers to other types of visits or contact that are time-sensitive. For example, a resident may be in the end stages of life. In that instance, family or loved ones should be permitted to be with the resident. Another example would be a resident who is updating their will or other legal papers and an in-person meeting with the lawyer or family members or a notary is required. But, a meeting with a lawyer to discuss future changes or other, non-urgent issues should generally be postponed or conducted via telephone or other means.

Anyone who is legally authorized to make decisions for the resident,



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whether by operation of a durable power of attorney or public or private conservatorship, must be given special consideration, especially if they need to meet in person with the resident to fulfill their role. This distinction is in place because decisions regarding care when there is a surrogate decision maker should not be delayed when in-person contact is needed, whereas visits by other family or loved ones are important but may not be time-sensitive. But such authorized decision-makers should be encouraged to use alternative methods of contacting the resident when possible in order to avoid exposing the resident and others.

Also, Necessary Visitation should not be granted for routine visits by decision makers, family, or loved ones, even if the resident very much looks forward to the visit or the visitor has a strong desire for the visit. Such routine visits put all residents at risk at this time. But if a family member or loved one plays an essential role in providing care to a resident, without which the resident will suffer medical or clinical harm, Necessary Visitation may be appropriate.

There may be other unique situations that justify a Necessary Visitation based on the context. This Order is intended to give the Administrator flexibility in making that determination so long as the decision is in line with the Order and this COVID-19 Guidance. The Administrator should not authorize Necessary Visitation for all or a majority of residents as that would likely reflect a violation of the intent of the Order to protect all residents from the risks of non-essential exposure to COVID-19.

All visits allowed as Necessary Visitation must occur subject to all conditions of visitation imposed by the Residential Facility at the time of entry or access to the Premises.

5. Guidance regarding Section 10 (Unauthorized Visitors and Non-Essential Personnel): The Order defines Unauthorized Visitors and Non-Essential Personnel as employees, contractors, or members of the public who do not perform treatment, maintenance, support, or administrative tasks deemed essential to the healthcare mission of the Residential Facility. This term includes non-resident spouses or partners, family, loved ones, friends, clergy, and colleagues of the resident. This term also includes anyone who



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is legally authorized to make decisions for the resident, whether by operation of a durable power of attorney or public or private conservatorship (but see guidance above about decision-maker visits).

This term also includes employees of the Residential Facility or its vendors (and their employees) who are not needed in the short term for the facility to perform its healthcare mission. For example, a vendor that makes deliveries of large bottled water refill jugs is likely not essential. However, the facility should work to see if there are ways to permit delivery, such as on a loading dock, which would eliminate the need in the short term for someone to make visits all across the facility. This Order grants the Administrator authority to make judgment calls about how best to ensure the facility is able to operate during this emergency situation.

6. Guidance regarding Section 10 (Non-Essential Resident Movement): The Order defines Non-Essential Resident Movement as travel off or onto Residential Facility Premises by a resident other than for specific treatment or pressing legal purposes. This is contrasted with situations when a resident leaves the facility for health-related purposes or as required by law, such as for a meeting or service mandated by a court. The goal of the Order is to encourage residents to limit Non-Essential Resident Movement.

* * *

Dated: March 11, 2020



PUBLIC HEALTH RECOMMENDATIONS AS OF MARCH 11, 2020 (revised)

1) Vulnerable Populations: Limit Outings

- Vulnerable populations include people who are:
 - 60 years old and older.
 - People with certain health conditions such as heart disease, lung disease, diabetes, kidney disease and weakened immune systems.
 - People who are pregnant or were pregnant in the last two weeks.
- For vulnerable populations, don't go to gatherings (of 10 people or more) unless it is essential. If you can telecommute, you should. Avoid people who are sick.

2) Workplace and Businesses: Minimize Exposure

- Suspend nonessential employee travel.
- Minimize the number of employees working within arm's length of one another, including minimizing or canceling large in-person meetings and conferences.
- Urge employees to stay home when they are sick and maximize flexibility in sick leave benefits.
- Do not require a doctor's note for employees who are sick.
- Consider use of telecommuting options.
- Some people need to be at work to provide essential services of great benefit to the community. They can take steps in their workplace to minimize risk.

3) Large Gatherings: Cancel Non-essential Events

- Recommend cancelling or postponing large gatherings, such as concerts, sporting events, conventions or large community events.
- Do not attend any events or gatherings if sick.
- For events that aren't cancelled, we recommend:
 - Having hand washing capabilities, hand sanitizers and tissues available.
 - Frequently cleaning high touch surface areas like counter tops and hand rails.
 - Finding ways to create physical space to minimize close contact as much as possible.



City and County of San Francisco Department of Public Health

PUBLIC HEALTH RECOMMENDATIONS AS OF MARCH 11, 2020 (revised)

4) **Schools: Safety First**

- If there is a confirmed case of COVID-19 at a school, DPH will work with the school and the district to determine the best measures including potential school closure.
- Do not go to school if sick.
- If you have a child with chronic health conditions, consult your doctor about school attendance.
- Equip all schools and classrooms with hand sanitizers and tissues.
- Recommend rescheduling or cancelling medium to large events that are not essential.
- Explore remote teaching and online options to continue learning.
- Schools should develop a plan for citywide school closures, and families should prepare for potential closures.

5) **Transit: Cleaning and Protection**

- Increase cleaning of vehicles and high touch surface areas.
- Provide hand washing/hand sanitizers and tissues in stations and on vehicles.

6) **Health Care Settings: Avoid as possible, protect the vulnerable**

- Long term care facilities must have a COVID-19 plan in accordance with DPH guidelines.
- Long term care facilities must screen all staff and visitors for illness and turn away those with symptoms.
- The general public should avoid going to medical settings such as hospitals, nursing homes and long-term care facilities, even if you are not ill.
- If you are ill, call your health care provider ahead of time, and you may be able to be served by phone.
- Do not visit emergency rooms unless it is essential.
- Visitors should not go to long-term care facilities unless absolutely essential.

7) **Everyone: Do your part**

The best way for all San Franciscans to reduce their risk of getting sick, as with seasonal colds or the flu, still applies to prevent COVID-19:

- Wash hands with soap and water for at least 20 seconds.
- Cover your cough or sneeze.
- Stay home if you are sick.



City and County of San Francisco Department of Public Health

PUBLIC HEALTH RECOMMENDATIONS AS OF MARCH 11, 2020 (revised)

- Avoid touching your face.
- Try alternatives to shaking hands, like an elbow bump or wave.
- If you have recently returned from a country, state or region with ongoing COVID-19 infections, monitor your health and follow the instructions of public health officials.
- There is no recommendation to wear masks at this time to prevent yourself from getting sick.

You can also prepare for the possible disruption caused by an outbreak. Preparedness actions include:

- Prepare to work from home if that is possible for your job, and your employer.
- Make sure you have a supply of all essential medications for your family.
- Prepare a child care plan if you or a care giver are sick.
- Make arrangements about how your family will manage a school closure.
- Plan for how you can care for a sick family member without getting sick yourself.
- Take care of each other and check in by phone with friends, family and neighbors that are vulnerable to serious illness or death if they get COVID-19.
- Keep common spaces clean to help maintain a healthy environment for you and others. Frequently touched surfaces should be cleaned regularly with disinfecting sprays, wipes or common household cleaning products.

Keep up to date at www.sfdph.org, by calling 311, and by signing up for the City's new alert service for official updates: text COVID19SF to 888-777. Also see the "Implementation of Mitigation Strategies for Communities with Local COVID-19 Transmission" issued by the United States Centers for Disease Control and Prevention ("CDC") on or around March 11, 2020 (available online at www.cdc.gov/coronavirus/2019-ncov/downloads/community-mitigation-strategy.pdf).



ORDER OF THE HEALTH OFFICER No. C19-05

DATE ORDER ISSUED: March 11, 2020

Please read this Order carefully. Violation of or failure to comply with this Order constitutes a misdemeanor punishable by fine, imprisonment, or both. (California Health and Safety Code §§ 120295, *et seq.*)

Summary: The virus that causes Coronavirus 2019 Disease is easily transmitted, especially in group settings, and it is essential that the spread of the virus be slowed to protect the ability of public and private health care providers to handle the influx of new patients and safeguard public health and safety. Because of the risk of the rapid spread of the virus, and the need to protect the most vulnerable members of the community, this Order prohibits all indoor public and private gatherings and outdoor gatherings within an enclosed space of 1,000 persons or more anywhere in San Francisco beginning at 1 p.m. on March 11, 2020 and continuing for two weeks through March 25, 2020, subject to the limited exceptions and under the terms and conditions more particularly set forth below. For all other gatherings, the Health Officer strongly recommends following the social distancing protocols attached to this Order, including canceling, rescheduling, or not attending events with more than 250 persons. And organizations that serve high-risk populations should cancel gatherings of more than 10 people.

UNDER THE AUTHORITY OF CALIFORNIA HEALTH AND SAFETY CODE SECTIONS 101040, 101085, AND 120175, THE HEALTH OFFICER OF THE CITY AND COUNTY OF SAN FRANCISCO (“HEALTH OFFICER”) ORDERS:

- 1. Effective as of 1:00 p.m. on Wednesday, March 11, 2020, and continuing until 11:59 p.m. on March 25, 2020, public or private Mass Gatherings (as defined in Section 8 below) are prohibited anywhere in the City and County of San Francisco (the “City”).**
- 2. In addition, the Health Officer strongly recommends that all persons within the City follow the social distancing practices issued by the San Francisco Department of Public Health on March 6, 2020 and updated on March 11, 2020 (the “Social Distancing Recommendations”), a copy of which is attached to this Order and incorporated by this reference, as well as the “Implementation of Mitigation Strategies for Communities with Local COVID-19 Transmission” issued by the United States Centers for Disease Control and Prevention (“CDC”) on or around March 11, 2020 (available online at www.cdc.gov/coronavirus/2019-ncov/downloads/community-mitigation-strategy.pdf). The Health Officer urges people to not attend non-essential gatherings during the duration of this Order in order to help slow down the spread of the COVID-19 virus. The CDC guidance cited in this paragraph includes recommendations to cancel or avoid large gatherings (those in excess of 250 people) and for organizations that serve high-risk populations to cancel gatherings of more than 10 people. For sake of clarity, large**



ORDER OF THE HEALTH OFFICER No. C19-05

non-essential entertainment or social gatherings should be postponed or canceled.

3. This Order is issued based on evidence of increasing occurrence of Coronavirus Disease 2019 (“COVID-19”) within the City and throughout the Bay Area, scientific evidence and best practices regarding the most effective approaches to slow the transmission of communicable diseases generally and COVID-19 specifically, and evidence that the age, condition, and health of a significant portion of the population of the City places them at risk for serious health complications, including death, from COVID-19. Some individuals who contract the COVID-19 virus have no symptoms or have mild symptoms, which means they may not be aware they carry the virus. Because even persons without symptoms can transmit the disease, and because evidence shows the disease is easily spread, large gatherings can result in preventable transmission of the virus. The scientific evidence shows that at this stage of the emergency, it is essential to slow virus transmission as much as possible to protect the most vulnerable and to prevent the health care system from being overwhelmed. One proven way to slow the transmission is to limit mass gatherings in the early stages of the emergency. By reducing the spread of the COVID-19 virus, this Order helps preserve critical and limited healthcare capacity in the City.
4. This Order also is issued in light of the existence of 14 cases of COVID-19 in the City, as well as 99 reported cases and at least one death in the Bay Area, as of 8 a.m. on March 11, 2020, including a significant and increasing number of assumed cases of community transmission and likely further significant increases in transmission. Widespread testing for COVID-19 is not yet available but is expected to increase in the coming days. This moratorium is necessary to slow the rate of spread and will be re-evaluated as further data becomes available.
5. This Order is issued to prevent circumstances often present in Mass Gatherings that are likely to exacerbate the spread of COVID-19. Those circumstances include, without limitation: (a) the increased likelihood that Mass Gatherings will attract people from a broad geographic area; (b) the prolonged time period during which large numbers of people are in close proximity; (c) the difficulty in tracing exposure when large numbers of people attend a single event; and (d) the inability to ensure that attendees follow adequate hygienic and social distancing practices like those described in the attached Social Distancing Recommendations.
6. This Order is issued in accordance with, and incorporates by reference, the March 4, 2020 Proclamation of a State of Emergency issued by Governor Gavin Newsom, the February 25, 2020 Proclamation by the Mayor Declaring the Existence of a Local Emergency issued by Mayor London Breed, and the March 6, 2020 Declaration of Local Health Emergency Regarding Novel Coronavirus 2019 (COVID-19) issued by the Health Officer, each of them as they may be supplemented.



ORDER OF THE HEALTH OFFICER No. C19-05

- 7. The Health Officer will continue to assess the quickly evolving situation and may, at any time or from time to time, modify or extend this Order, or issue additional orders, related to COVID-19.**

- 8. Definitions:**
 - a. For purposes of this Order, a “Mass Gathering” is any event or convening, subject to the exceptions and clarifications below, that brings together or is likely to bring together one-thousand (1,000) or more persons at the same time in a single room or other single confined or enclosed space, such as, by way of example and without limitation, an auditorium, theatre, stadium (indoor or outdoor), arena or event center, meeting hall, conference center, large cafeteria, or any other confined indoor or confined outdoor space.**

 - b. A “Mass Gathering” includes events in confined outdoor spaces, which means an outdoor space that (i) is enclosed by a fence, physical barrier, or other structure and (ii) where people are present and they are within arm’s length of one another for extended periods.**

 - c. This Order also does not prohibit gatherings of people in multiple, separate enclosed spaces in a single building such as a multiplex movie theater, so long as 1,000 people are not present in any single space at the same time. This Order also does not prohibit use of enclosed spaces where 1,000 or more people may be present at different times during the day, so long as 1,000 or more people are not present in the space at the same time. For any gathering covered by this subsection c., the Health Officer strongly encourages compliance with the attached Social Distancing Recommendations, including providing hand sanitizer and tissues and increasing cleaning of commonly-touched surfaces.**

 - d. For purposes of clarity, a “Mass Gathering” does not include the following: (i) San Francisco International Airport, which is not located within the City; (ii) public or private schools and places of worship; (iii) museums (so long as visitors are generally not within arm’s length of one another for extended periods); (iv) spaces where 1,000 or more persons may be in transit or waiting for transit such as bus, ferry, or subway stations or terminals (or shopping areas associated with the buildings housing those stations or terminals); (v) office space, hotels, or residential buildings; (vi) grocery stores, shopping malls, or other retail establishments where large numbers of people are present but it is unusual for them to be within arm’s length of one another for extended periods; and (vii) hospitals and medical facilities. In all such settings, the Health Officer recommends following the attached Social Distancing Recommendations, and harm reduction measures such as hand sanitizer and tissues should be provided when possible. However, except for**



ORDER OF THE HEALTH OFFICER No. C19-05

spaces covered by clause (iv) above, any specific large gathering space that is part of any building included in this subparagraph d. is subject to the prohibition on Mass Gatherings if the space holds 1,000 or more people. A "Mass Gathering" also includes events held in a cruise ship while that ship is docked at any City port.

9. This Order shall be effective until 11:59 p.m. on March 25, 2020, or until it is earlier rescinded, superseded, or amended by the Health Officer or by the State Public Health Officer, in writing.
10. Pursuant to Sections 26602 and 41601 of the California Government Code and Section 101029 of the California Health and Safety Code, the Health Officer requests that the Sheriff and the Chief of Police in the City ensure compliance with and enforce this Order.
11. The City must promptly provide copies of this Order as follows: (1) by posting on the City Administrator's website (sfgsa.org) and the Department of Public Health website (sfdph.org); (2) by posting at City Hall, located at 1 Dr. Carlton B. Goodlett Pl., San Francisco, CA 94102; (3) by providing to any member of the public requesting a copy; and (4) by serving via email on large facilities in the City that are likely to be subject to this Order (but service by email is not required for compliance). In addition, the owner, manager, or operator of any facility that is likely to be impacted by this Order is strongly encouraged to post a copy of this Order onsite and to provide a copy to any member of the public asking for a copy. Finally, the owner, manager, or operator of any facility that is subject to this Order or that receives a copy from the City is ordered to check the City Administrator's website (sfgsa.org) on a daily basis in order to look for updates to this Order and is required to comply with any updates until this Order is terminated.
12. If any subsection, sentence, clause, phrase, or word of this Order or any application of it to any person, structure, gathering, or circumstance is held to be invalid or unconstitutional by a decision of a court of competent jurisdiction, then such decision will not affect the validity of the remaining portions or applications of this Order.

IT IS SO ORDERED:

Tomás J. Aragón, MD, DrPH,
Health Officer of the
City and County of San Francisco

Date: March 11, 2020



PUBLIC HEALTH RECOMMENDATIONS AS OF MARCH 11, 2020 (revised)

1) Vulnerable Populations: Limit Outings

- Vulnerable populations include people who are:
 - 60 years old and older.
 - People with certain health conditions such as heart disease, lung disease, diabetes, kidney disease and weakened immune systems.
 - People who are pregnant or were pregnant in the last two weeks.
- For vulnerable populations, don't go to gatherings (of 10 people or more) unless it is essential. If you can telecommute, you should. Avoid people who are sick.

2) Workplace and Businesses: Minimize Exposure

- Suspend nonessential employee travel.
- Minimize the number of employees working within arm's length of one another, including minimizing or canceling large in-person meetings and conferences.
- Urge employees to stay home when they are sick and maximize flexibility in sick leave benefits.
- Do not require a doctor's note for employees who are sick.
- Consider use of telecommuting options.
- Some people need to be at work to provide essential services of great benefit to the community. They can take steps in their workplace to minimize risk.

3) Large Gatherings: Cancel Non-essential Events

- Recommend cancelling or postponing large gatherings, such as concerts, sporting events, conventions or large community events.
- Do not attend any events or gatherings if sick.
- For events that aren't cancelled, we recommend:
 - Having hand washing capabilities, hand sanitizers and tissues available.
 - Frequently cleaning high touch surface areas like counter tops and hand rails.
 - Finding ways to create physical space to minimize close contact as much as possible.

4) Schools: Safety First

- If there is a confirmed case of COVID-19 at a school, DPH will work with the school and the district to determine the best measures including potential school closure.
- Do not go to school if sick.
- If you have a child with chronic health conditions, consult your doctor about school attendance.
- Equip all schools and classrooms with hand sanitizers and tissues.
- Recommend rescheduling or cancelling medium to large events that are not essential.
- Explore remote teaching and online options to continue learning.
- Schools should develop a plan for citywide school closures, and families should prepare for potential closures.



City and County of San Francisco Department of Public Health

PUBLIC HEALTH RECOMMENDATIONS AS OF MARCH 11, 2020 (revised)

5) Transit: Cleaning and Protection

- Increase cleaning of vehicles and high touch surface areas.
- Provide hand washing/hand sanitizers and tissues in stations and on vehicles.

6) Health Care Settings: Avoid as possible, protect the vulnerable

- Long term care facilities must have a COVID-19 plan in accordance with DPH guidelines.
- Long term care facilities must screen all staff and visitors for illness and turn away those with symptoms.
- The general public should avoid going to medical settings such as hospitals, nursing homes and long-term care facilities, even if you are not ill.
- If you are ill, call your health care provider ahead of time, and you may be able to be served by phone.
- Do not visit emergency rooms unless it is essential.
- Visitors should not go to long-term care facilities unless absolutely essential.

7) Everyone: Do your part

The best way for all San Franciscans to reduce their risk of getting sick, as with seasonal colds or the flu, still applies to prevent COVID-19:

- Wash hands with soap and water for at least 20 seconds.
- Cover your cough or sneeze.
- Stay home if you are sick.
- Avoid touching your face.
- Try alternatives to shaking hands, like an elbow bump or wave.
- If you have recently returned from a country, state or region with ongoing COVID-19 infections, monitor your health and follow the instructions of public health officials.
- There is no recommendation to wear masks at this time to prevent yourself from getting sick.

You can also prepare for the possible disruption caused by an outbreak. Preparedness actions include:

- Prepare to work from home if that is possible for your job, and your employer.
- Make sure you have a supply of all essential medications for your family.
- Prepare a child care plan if you or a care giver are sick.
- Make arrangements about how your family will manage a school closure.
- Plan for how you can care for a sick family member without getting sick yourself.
- Take care of each other and check in by phone with friends, family and neighbors that are vulnerable to serious illness or death if they get COVID-19.
- Keep common spaces clean to help maintain a healthy environment for you and others. Frequently touched surfaces should be cleaned regularly with disinfecting sprays, wipes or common household cleaning products.

Keep up to date at www.sfdph.org, by calling 311, and by signing up for the City's new alert service for official updates: text COVID19SF to 888-777. Also see the "Implementation of Mitigation Strategies for Communities with Local COVID-19 Transmission" issued by the United States Centers for Disease Control and Prevention ("CDC") on or around March 11, 2020 (available online at www.cdc.gov/coronavirus/2019-ncov/downloads/community-mitigation-strategy.pdf).



ORDER OF THE HEALTH OFFICER No. C19-05b (revised)

DATE ORDER ISSUED: March 13, 2020
(Original Order was dated March 11, 2020)

Please read this Order carefully. Violation of or failure to comply with this Order constitutes a misdemeanor punishable by fine, imprisonment, or both. (California Health and Safety Code §§ 120295, *et seq.*)

Summary: The virus that causes Coronavirus 2019 Disease (“COVID-19”) is easily transmitted, especially in group settings, and it is essential that the spread of the virus be slowed to protect the ability of public and private health care providers to handle the influx of new patients and safeguard public health and safety. Because of the risk of the rapid spread of the virus, and the need to protect all members of the community, especially including the most vulnerable and health care providers, this Order prohibits all indoor public and private gatherings and outdoor gatherings within an enclosed space that has a maximum occupant load of 100 people or more anywhere in San Francisco beginning at 5 p.m. on March 13, 2020 and continuing for seven weeks through April 30, 2020, subject to the limited exceptions and under the terms and conditions more particularly set forth below. For all other gatherings, and for the entire duration of this Order, the Health Officer strongly recommends following the social distancing protocols attached to this Order, including: (i) canceling, rescheduling, or not attending non-essential events; (ii) avoiding social gatherings under 100 people where social distancing of six feet is not possible; (iii) for people with medical conditions, regardless of age, that put them at higher risk of serious complications should they get COVID-19, avoiding gatherings of more than 10 people when possible; and (iv) for employers in San Francisco that do not provide essential public services, taking all steps necessary for employees to work remotely from home to the extent possible. These recommendations are based on the California Department of Public Health and United States Centers for Disease Control and Prevention guidelines issued March 11, 2020. The Health Officer may revise this Order as the situation evolves, and facilities must stay updated by checking the City Administrator’s website (sfgsa.org) regularly.

UNDER THE AUTHORITY OF CALIFORNIA HEALTH AND SAFETY CODE SECTIONS 101040, 101085, AND 120175, THE HEALTH OFFICER OF THE CITY AND COUNTY OF SAN FRANCISCO (“HEALTH OFFICER”) ORDERS:

- 1. This Order revokes and replaces Order Number C19-05, originally issued March 11, 2020. That order is no longer in effect as of the effective date and time of this Order.**
- 2. Effective as of 5:00 p.m. on Friday, March 13, 2020, and continuing until 11:59 p.m. on Thursday, April 30, 2020, public or private Mass Gatherings (as defined in Section 13 below) are prohibited anywhere in the City and County of San Francisco (the “City”) for the reasons listed below.**



ORDER OF THE HEALTH OFFICER No. C19-05b

- 3. As an additional protection for the health of all members of the public, the Health Officer strongly recommends that all people within the City follow the social distancing practices issued by the San Francisco Department of Public Health on March 6, 2020 and updated on March 13, 2020 (the “Social Distancing Recommendations”), a copy of which is attached to this Order and incorporated by this reference, as well as the guidance regarding gatherings issued by the California Department of Public Health (“CDPH”) on March 11, 2020 (available online at https://www.cdph.ca.gov/Programs/CID/DCDC/CDPH%20Document%20Library/Gathering_Guidance_03.11.20.pdf) and the “Implementation of Mitigation Strategies for Communities with Local COVID-19 Transmission” issued by the United States Centers for Disease Control and Prevention (“CDC”) on or around March 11, 2020 (available online at <https://www.cdc.gov/coronavirus/2019-ncov/downloads/community-mitigation-strategy.pdf>), including as these items are updated in the future.**
- 4. Every person in the City is responsible to help slow the spread of COVID-19. The best way to do that is to avoid gatherings of any size where sufficient social distancing is not possible. Accordingly, in addition to the strict prohibition on Mass Gatherings, the Health Officer strongly recommends that gatherings under 100 people not occur for the duration of this Order if social distancing of six feet per person is not possible. For sake of clarity, while not a requirement subject to fine or imprisonment under this Order, the Health Officer strongly recommends that large entertainment or social gatherings below 100 people be postponed or canceled.**
- 5. The CDPH and CDC guidance cited in Section 3 above also includes recommendations for employers, and the Health Officer strongly recommends that employers comply with those guidelines. For sake of clarity, while not a requirement subject to fine or imprisonment under this Order, the Health Officer strongly recommends that employers that do not provide essential public services take all steps necessary for employees to work remotely from home to the extent possible.**
- 6. Both CDPH and CDC guidelines now recommend that gatherings of people at higher-risk for severe illness from COVID-19 should be limited to no more than 10 people. This Order does not prohibit gatherings of more than 10 people for high-risk people because individual organizations and service providers that work with these groups are best able to determine when gatherings may need to occur. But the Health Officer, again without creating a requirement subject to fine or imprisonment under this Order, strongly encourages individuals and organizations/facilities not to permit or attend gatherings of more than 10 people that include high-risk individuals unless such gatherings are deemed necessary. As of the date of this Order, the categories of underlying medical conditions that put people at higher risk of serious COVID-19 illness per CDC guidance includes the following, regardless of age, and this Order automatically adopts any revisions**



ORDER OF THE HEALTH OFFICER No. C19-05b

made by the CDC in the future:

- **Blood disorders (e.g., sickle cell disease or on blood thinners).**
 - **Chronic kidney disease as defined by the person's doctor. This includes a patient who has been told to avoid or reduce the dose of medications because of kidney disease, or is under treatment for kidney disease, including receiving dialysis.**
 - **Chronic liver disease as defined by the person's doctor (e.g., cirrhosis, chronic hepatitis). This includes when the person has been told to avoid or reduce the dose of medications because of liver disease or is under treatment for liver disease.**
 - **Compromised immune system (immunosuppression) (e.g., seeing a doctor for cancer and treatment such as chemotherapy or radiation, received an organ or bone marrow transplant, taking high doses of corticosteroids or other immunosuppressant medications, or has HIV or AIDS).**
 - **Current pregnancy or recent pregnancy in the last two weeks.**
 - **Endocrine disorders (e.g., diabetes mellitus).**
 - **Metabolic disorders (such as inherited metabolic disorders and mitochondrial disorders).**
 - **Heart disease (such as congenital heart disease, congestive heart failure and coronary artery disease).**
 - **Lung disease including asthma or chronic obstructive pulmonary disease (chronic bronchitis or emphysema) or other chronic conditions associated with impaired lung function or that require home oxygen.**
 - **Neurological and neurologic and neurodevelopment conditions, including disorders of the brain, spinal cord, peripheral nerve, and muscle such as cerebral palsy, epilepsy (seizure disorders), stroke, intellectual disability, moderate to severe developmental delay, muscular dystrophy, or spinal cord injury.**
- 7. This Order is issued based on evidence of increasing occurrence of COVID-19 within the City and throughout the Bay Area, scientific evidence and best practices regarding the most effective approaches to slow the transmission of communicable diseases generally and COVID-19 specifically, and evidence that the age, condition, and health of a significant portion of the population of the City places them at risk for serious health complications, including death, from COVID-19. Due to the outbreak of the COVID-19 virus in the general public, which is now a pandemic according to the World Health Organization, there is a public health emergency throughout the City. Making the problem worse, some individuals who contract the COVID-19 virus have no symptoms or have mild symptoms, which means they may not be aware they carry the virus. Because even people without symptoms can transmit the disease, and because evidence shows the disease is easily spread, large gatherings can result in preventable transmission of the virus. The scientific evidence shows that at this stage of the emergency, it is essential to slow virus**



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transmission as much as possible to protect the most vulnerable and to prevent the health care system from being overwhelmed. One proven way to slow the transmission is to limit mass gatherings in the early stages of the emergency. By reducing the spread of the COVID-19 virus, this Order helps preserve critical and limited healthcare capacity in the City.

8. This Order also is issued in light of the existence of 21 cases of COVID-19 in the City, as well as at least 117 reported cases and at least one death in the Bay Area, as of 10:00 a.m. on March 13, 2020, including a significant and increasing number of assumed cases of community transmission and likely further significant increases in transmission. Widespread testing for COVID-19 is not yet available but is expected to increase in the coming days. This Order is necessary to slow the rate of spread and the Health Officer will re-evaluate it as further data becomes available.
9. This Order is issued to prevent circumstances often present in Mass Gatherings that are likely to exacerbate the spread of COVID-19. Those circumstances include, without limitation: (a) the increased likelihood that Mass Gatherings will attract people from a broad geographic area; (b) the prolonged time period during which large numbers of people are in close proximity; (c) the difficulty in tracing exposure when large numbers of people attend a single event; (d) the inability to ensure that attendees follow adequate hygienic and social distancing practices like those described in the attached Social Distancing Recommendations; and (e) the possibility that a person with the virus may be in attendance.
10. This Order is issued in accordance with, and incorporates by reference, the March 4, 2020 Proclamation of a State of Emergency issued by Governor Gavin Newsom, the February 25, 2020 Proclamation by the Mayor Declaring the Existence of a Local Emergency issued by Mayor London Breed, as supplemented on March 11, 2020, the March 6, 2020 Declaration of Local Health Emergency Regarding Novel Coronavirus 2019 (COVID-19) issued by the Health Officer, and the CDPH guidance referred to in Section 3 above, as each of them have been and may be supplemented.
11. This Order is also issued in accordance with, and incorporates by reference the March 12, 2020 Executive Order (Executive Order N-25-20) issued by Governor Gavin Newsom. Executive Order N-25-20 expressly orders that “[a]ll residents are to heed any orders and guidance of state and local public health officials, including but not limited to the imposition of social distancing measures, to control the spread of COVID-19.”
12. The Health Officer will continue to assess the quickly evolving situation and may, at any time or from time to time, modify or extend this Order, or issue additional orders, related to COVID-19.



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13. Covered Mass Gatherings:

- a. For purposes of this Order, a “Mass Gathering” is any event, convening, or collection of people, subject to the exceptions and clarifications below, in any space with a maximum occupant load of 100 people or more. These spaces include, by way of example and without limitation, an auditorium, theater, stadium (indoor or outdoor), arena or event center, meeting hall, conference center, large cafeteria, or any other confined indoor or confined outdoor space as further described in subparagraph b.
- b. For the sake of clarity, a Mass Gathering includes events in confined outdoor spaces where 100 or more people are together at the same time. For purposes of this Order, a confined outdoor space is an outdoor space that (i) is enclosed by a fence, physical barrier, or other structure and (ii) where people are present and they are within arm’s length of one another for extended periods.
- c. This Order does not prohibit gatherings of people within an office building or other structure that has multiple, separate enclosed spaces so long as no room or space having a maximum occupant load of 100 people or more is being used for gatherings. For any gathering covered by this subparagraph c, the Health Officer strongly encourages compliance with the attached Social Distancing Recommendations, including providing hand sanitizer and tissues and increasing cleaning of commonly-touched surfaces. But Theaters, as provided in subparagraph g below, have special rules.
- d. A Mass Gathering also does not include gatherings that occur in the following venues unless otherwise prohibited by this Order: (i) San Francisco International Airport, which is not located within the City; (ii) public or private schools; (iii) museums (so long as visitors are generally are not within arm’s length of one another for extended periods); (iv) spaces where 100 or more people may be in transit or waiting for transit such as bus, ferry, or subway stations or terminals; (v) office space, hotels, or residential buildings (subject to subparagraph c above); (vi) grocery stores, shopping malls, or other retail establishments where large numbers of people are present but it is unusual for them to be within arm’s length of one another for extended periods; (vii) hospitals and medical facilities; and (viii) places of worship; and (ix) facilities that provide food and other necessities of life for economically disadvantaged individuals and shelter facilities (which will be addressed separately by the Health Officer and the Department of Public Health). In all such settings listed in this subparagraph d, the Health Officer recommends following the attached Social Distancing Recommendations, and harm reduction measures such as hand sanitizer and tissues should be provided when possible. Except for spaces covered by clauses (iv), (viii), and



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(ix) above, any specific large gathering space that is part of any building included in this subparagraph d is subject to the prohibition on Mass Gatherings if the space has a maximum occupant load of 100 or more people. For any place of worship included in clause (viii) above, any gathering for a religious service that occurs in a room that has a maximum occupant load of 100 or more people is limited to a total attendance of 100 people. A Mass Gathering also includes events held in a cruise ship while that ship is docked at any City port.

- e. For purposes of clarity, a Mass Gathering includes any gathering or collection of people in a restaurant, cafe, bar, night club, or other social gathering space within any building where the space or venue has a maximum occupant load of 100 or more people. For clarity, restaurants or other establishments that have a maximum occupant load of 100 or more people may still sell or provide food on a pick-up or takeout basis so long as patrons are not eating on-premises.
- f. Solely for restaurants and cafes that have a maximum occupant load between 100 and 500 people, each such facility that wishes to operate during the effect of this Order may do so by operating at 50 percent of their maximum occupant load up to a maximum of 100 patrons, for the duration of this Order. For example, if a room had a maximum occupant load of 150, under this Order it would be permitted to have a gathering of up to 75 people, and if a room had a maximum occupant load of 350, under this Order it would be permitted to have a gathering of up to 100 people.
- g. Theaters (as defined below) pose a special risk of allowing COVID-19 transmission because large numbers of people are in close quarters, sit together in one space for long periods of time, and have frequent turn-over. This results in many avenues for transmission of the COVID-19 virus during each seating and between seatings. For purposes of this Order, a “Theater” is any enclosed space that has seats, whether fixed or movable, and a stage or screen, such as a movie theater or a theater for live performances (each a “Theater”). For each Theater, the Theater may not be used for any gathering if the room has a maximum occupant load of 100 or more people. For any other Theater to operate, the owner, manager, or operator of the Theater must (i) clean all hard surfaces in the Theater, such as chair armrests, door handles, and accessible seat surfaces with a disinfectant between each performance or seating, (ii) provide hand sanitizer at entrances, (iii) have hand washing facilities available in restrooms or other locations on site, and (iv) comply with a written social distance plan that each Theater develops that ensures at least six feet is maintained between people (such as skipping rows or putting empty seats between every attendee). For the sake of clarity, each Theater, whether it is a single room or within a



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multiplex that contains multiple Theaters, must comply with this subparagraph g.

- h. This Order applies to public meetings of policy bodies for the purposes of conducting the government's business, such as meetings of the Board of Supervisors, committees of the Board of Supervisors, City commissions and other policy bodies. Meetings of City policy bodies are subject to compliance with the Mayor's Emergency Declarations and Governor's Emergency Declarations described in Sections 10 and 11 above. But for meetings of policy bodies in government owned buildings, such as City Hall, up to 100 people may be in a room at any one time even if the maximum capacity of that room allows for more than 100 people. This subparagraph h supersedes the Health Officer's order dated March 7, 2020 to the extent it allowed City policy bodies to continue to meet as normal. The Health Officer strongly recommends that the City and other government agencies that meet in the City cancel all policy body meetings during the effect of this Order if those meetings are not necessary to make decisions essential to the continuity of governmental operations and services and the promotion of the health, safety, and welfare of the public. For City policy body meetings in rooms, the people responsible for the meeting shall ensure that: (i) the building has hand washing capabilities, (ii) hand sanitizer and tissues are available during the meeting, (iii) high-touch surface areas like door handles, countertops, tables, and handrails in the meeting area are frequently cleaned, and (iv) attendees comply with a social distance plan that ensures at least six feet is maintained between people.**
- i. For purposes of this Order, rooms with a maximum occupant load of 100 or more people in facilities owned or operated by (i) the California State Government, (ii) any state or federal courts, or (iii) the United States Government, may be used for official purposes, but not for social or entertainment purposes. When used for official purposes, the Health Officer strongly recommends compliance with the Social Distancing Recommendations.**

14. This Order shall be effective until 11:59 p.m. on April 30, 2020, or until it is earlier rescinded, superseded, or amended by the Health Officer or by the State Public Health Officer, in writing.

15. Pursuant to Sections 26602 and 41601 of the California Government Code and Section 101029 of the California Health and Safety Code, the Health Officer requests that the Sheriff and the Chief of Police in the City ensure compliance with and enforce this Order.



ORDER OF THE HEALTH OFFICER No. C19-05b

16. The City must promptly provide copies of this Order as follows: (1) by posting on the City Administrator's website (sfgsa.org) and the Department of Public Health website (sfdph.org); (2) by posting at City Hall, located at 1 Dr. Carlton B. Goodlett Pl., San Francisco, CA 94102; and (3) by providing to any member of the public requesting a copy. In addition, the owner, manager, or operator of any facility that is likely to be impacted by this Order is strongly encouraged to post a copy of this Order onsite and to provide a copy to any member of the public asking for a copy. Because serving copies of this Order on every entity may not be feasible, the owner, manager, or operator of any facility that is subject to this Order or that becomes aware of or receives a copy of the Order in any manner is ordered to check the City Administrator's website (sfgsa.org) on a regular basis in order to look for updates to this Order and is required to comply with any updates until this Order is terminated.
17. If any subsection, sentence, clause, phrase, or word of this Order or any application of it to any person, structure, gathering, or circumstance is held to be invalid or unconstitutional by a decision of a court of competent jurisdiction, then such decision will not affect the validity of the remaining portions or applications of this Order.

IT IS SO ORDERED:

Tomás Aragón

Tomás J. Aragón, MD, DrPH,
Health Officer of the
City and County of San Francisco

Date: March 13, 2020



PUBLIC HEALTH SOCIAL DISTANCING RECOMMENDATIONS
AS OF MARCH 13, 2020 (revised)

NOTE that any order of the San Francisco Health Officer controls over these recommendations.

1) Vulnerable Populations: Limit Outings

- Vulnerable populations include people who are:
 - 60 years old and older.
 - People with certain health conditions such as heart disease, lung disease, diabetes, kidney disease and weakened immune systems.
 - People who are pregnant or were pregnant in the last two weeks.
- For vulnerable populations, don't go to gatherings (of 10 people or more) unless it is essential. If you can telecommute, you should. Avoid people who are sick.

2) Workplace and Businesses: Minimize Exposure

- Suspend nonessential employee travel.
- Minimize the number of employees working within arm's length of one another, including minimizing or canceling large in-person meetings and conferences.
- Urge employees to stay home when they are sick and maximize flexibility in sick leave benefits.
- Do not require a doctor's note for employees who are sick.
- Consider use of telecommuting options and implement whenever possible.
- Some people need to be at work to provide essential services of great benefit to the community. They and their employers should take steps in their workplace to minimize risk.

3) Gatherings: Cancel Events

- Cancel large gatherings of 100 people or more, such as concerts, sporting events, conventions or large community events.
- Smaller gatherings held in venues that do not allow social distancing of six feet per person should be postponed or canceled. This includes gatherings in crowded auditoriums, rooms or other venues.
- Do not attend any events or gatherings if sick.
- For events that aren't cancelled, we recommend:
 - Having hand washing capabilities, hand sanitizers and tissues available.
 - Frequently cleaning high touch surface areas like counter tops and hand rails.
 - Finding ways to create physical space to minimize close contact as much as possible.

4) Schools: Safety First

- If there is a confirmed case of COVID-19 at a school, DPH will work with the school to determine the best measures including potential school closure.
- Do not go to school if sick.
- If you have a child with chronic health conditions, consult your doctor about school attendance.
- Equip all schools and classrooms with hand sanitizers and tissues.
- Recommend rescheduling or cancelling medium to large events that are not essential.
- Explore remote teaching and online options to continue learning.
- Schools should develop a plan for citywide school closures, and families should prepare for



City and County of Department of Public Health San Francisco

PUBLIC HEALTH SOCIAL DISTANCING RECOMMENDATIONS AS OF MARCH 13, 2020 (revised)

potential closures.

5) Transit: Cleaning and Protection

- Increase cleaning of vehicles and high touch surface areas.
- Provide hand washing/hand sanitizers and tissues in stations and on vehicles.

6) Health Care Settings: Avoid as possible, protect the vulnerable

- Long term care facilities must have a COVID-19 plan in accordance with DPH guidelines.
- Long term care facilities must screen all staff and visitors for illness and turn away those with symptoms.
- Some facilities, including skilled nursing facilities, have been ordered not to permit visitors during this emergency subject to certain exceptions.
- The general public should avoid going to medical settings such as hospitals, nursing homes and long-term care facilities, even if you are not ill.
- If you are ill, call your health care provider ahead of time, and you may be able to be served by phone.
- Do not visit emergency rooms unless it is essential.

7) Everyone: Be responsible and do your part

The best way for all San Franciscans to reduce their risk of getting sick, as with seasonal colds or the flu, still applies to prevent COVID-19:

- Wash hands with soap and water for at least 20 seconds.
- Cover your cough or sneeze.
- Stay home if you are sick.
- Avoid touching your face.
- Try alternatives to shaking hands, like an elbow bump or wave.
- If you have recently returned from a country, state or region with ongoing COVID-19 infections, monitor your health and follow the instructions of public health officials.
- There is no recommendation to wear masks at this time to prevent yourself from getting sick.

You can also prepare for the possible disruption caused by an outbreak. Preparedness actions include:

- Prepare to work from home if that is possible for your job, and your employer.
- Make sure you have a supply of all essential medications for your family.
- Prepare a child care plan if you or a care giver are sick.
- Make arrangements about how your family will manage a school closure.
- Plan for how you can care for a sick family member without getting sick yourself.
- Take care of each other and check in by phone with friends, family and neighbors that are vulnerable to serious illness or death if they get COVID-19.
- Keep common spaces clean to help maintain a healthy environment for you and others. Frequently touched surfaces should be cleaned regularly with disinfecting sprays, wipes or common household cleaning products.

Keep up to date at www.sfdph.org, by calling 311, and by signing up for the City's new alert service for official updates: text COVID19SF to 888-777. Also see the "Implementation of Mitigation Strategies for Communities with Local COVID-19 Transmission" issued by the United States Centers for Disease Control and Prevention ("CDC") on or around March 11, 2020 (available online at www.cdc.gov/coronavirus/2019-ncov/downloads/community-mitigation-strategy.pdf).

ATTACHMENT TO HEALTH OFFICER ORDER NO. C19-05b



PUBLIC HEALTH SOCIAL DISTANCING RECOMMENDATIONS
AS OF MARCH 13, 2020 (revised)

NOTE that any order of the San Francisco Health Officer controls over these recommendations.

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- Vulnerable populations include people who are:
 - 60 years old and older.
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- For vulnerable populations, don't go to gatherings (of 10 people or more) unless it is essential. If you can telecommute, you should. Avoid people who are sick.

2) Workplace and Businesses: Minimize Exposure

- Suspend nonessential employee travel.
- Minimize the number of employees working within arm's length of one another, including minimizing or canceling large in-person meetings and conferences.
- Urge employees to stay home when they are sick and maximize flexibility in sick leave benefits.
- Do not require a doctor's note for employees who are sick.
- Consider use of telecommuting options and implement whenever possible.
- Some people need to be at work to provide essential services of great benefit to the community. They and their employers should take steps in their workplace to minimize risk.

3) Gatherings: Cancel Events

- Cancel large gatherings of 100 people or more, such as concerts, sporting events, conventions or large community events.
- Smaller gatherings held in venues that do not allow social distancing of six feet per person should be postponed or canceled. This includes gatherings in crowded auditoriums, rooms or other venues.
- Do not attend any events or gatherings if sick.
- For events that aren't cancelled, we recommend:
 - Having hand washing capabilities, hand sanitizers and tissues available.
 - Frequently cleaning high touch surface areas like counter tops and hand rails.
 - Finding ways to create physical space to minimize close contact as much as possible.

4) Schools: Safety First

- If there is a confirmed case of COVID-19 at a school, DPH will work with the school to determine the best measures including potential school closure.
- Do not go to school if sick.
- If you have a child with chronic health conditions, consult your doctor about school attendance.
- Equip all schools and classrooms with hand sanitizers and tissues.
- Recommend rescheduling or cancelling medium to large events that are not essential.
- Explore remote teaching and online options to continue learning.
- Schools should develop a plan for citywide school closures, and families should prepare for



City and County of San Francisco Department of Public Health

PUBLIC HEALTH SOCIAL DISTANCING RECOMMENDATIONS AS OF MARCH 13, 2020 (revised)

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5) Transit: Cleaning and Protection

- Increase cleaning of vehicles and high touch surface areas.
- Provide hand washing/hand sanitizers and tissues in stations and on vehicles.

6) Health Care Settings: Avoid as possible, protect the vulnerable

- Long term care facilities must have a COVID-19 plan in accordance with DPH guidelines.
- Long term care facilities must screen all staff and visitors for illness and turn away those with symptoms.
- Some facilities, including skilled nursing facilities, have been ordered not to permit visitors during this emergency subject to certain exceptions.
- The general public should avoid going to medical settings such as hospitals, nursing homes and long-term care facilities, even if you are not ill.
- If you are ill, call your health care provider ahead of time, and you may be able to be served by phone.
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- There is no recommendation to wear masks at this time to prevent yourself from getting sick.

You can also prepare for the possible disruption caused by an outbreak. Preparedness actions include:

- Prepare to work from home if that is possible for your job, and your employer.
- Make sure you have a supply of all essential medications for your family.
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ORDER OF THE HEALTH OFFICER No. C19-05b (revised)

DATE ORDER ISSUED: March 13, 2020
(Original Order was dated March 11, 2020)

Please read this Order carefully. Violation of or failure to comply with this Order constitutes a misdemeanor punishable by fine, imprisonment, or both. (California Health and Safety Code §§ 120295, *et seq.*)

Summary: The virus that causes Coronavirus 2019 Disease (“COVID-19”) is easily transmitted, especially in group settings, and it is essential that the spread of the virus be slowed to protect the ability of public and private health care providers to handle the influx of new patients and safeguard public health and safety. Because of the risk of the rapid spread of the virus, and the need to protect all members of the community, especially including the most vulnerable and health care providers, this Order prohibits all indoor public and private gatherings and outdoor gatherings within an enclosed space that has a maximum occupant load of 100 people or more anywhere in San Francisco beginning at 5 p.m. on March 13, 2020 and continuing for seven weeks through April 30, 2020, subject to the limited exceptions and under the terms and conditions more particularly set forth below. For all other gatherings, and for the entire duration of this Order, the Health Officer strongly recommends following the social distancing protocols attached to this Order, including: (i) canceling, rescheduling, or not attending non-essential events; (ii) avoiding social gatherings under 100 people where social distancing of six feet is not possible; (iii) for people with medical conditions, regardless of age, that put them at higher risk of serious complications should they get COVID-19, avoiding gatherings of more than 10 people when possible; and (iv) for employers in San Francisco that do not provide essential public services, taking all steps necessary for employees to work remotely from home to the extent possible. These recommendations are based on the California Department of Public Health and United States Centers for Disease Control and Prevention guidelines issued March 11, 2020. The Health Officer may revise this Order as the situation evolves, and facilities must stay updated by checking the City Administrator’s website (sfgsa.org) regularly.

UNDER THE AUTHORITY OF CALIFORNIA HEALTH AND SAFETY CODE SECTIONS 101040, 101085, AND 120175, THE HEALTH OFFICER OF THE CITY AND COUNTY OF SAN FRANCISCO (“HEALTH OFFICER”) ORDERS:

- 1. This Order revokes and replaces Order Number C19-05, originally issued March 11, 2020. That order is no longer in effect as of the effective date and time of this Order.**
- 2. Effective as of 5:00 p.m. on Friday, March 13, 2020, and continuing until 11:59 p.m. on Thursday, April 30, 2020, public or private Mass Gatherings (as defined in Section 13 below) are prohibited anywhere in the City and County of San Francisco (the “City”) for the reasons listed below.**



ORDER OF THE HEALTH OFFICER No. C19-05b

- 3. As an additional protection for the health of all members of the public, the Health Officer strongly recommends that all people within the City follow the social distancing practices issued by the San Francisco Department of Public Health on March 6, 2020 and updated on March 13, 2020 (the “Social Distancing Recommendations”), a copy of which is attached to this Order and incorporated by this reference, as well as the guidance regarding gatherings issued by the California Department of Public Health (“CDPH”) on March 11, 2020 (available online at https://www.cdph.ca.gov/Programs/CID/DCDC/CDPH%20Document%20Library/Gathering_Guidance_03.11.20.pdf) and the “Implementation of Mitigation Strategies for Communities with Local COVID-19 Transmission” issued by the United States Centers for Disease Control and Prevention (“CDC”) on or around March 11, 2020 (available online at <https://www.cdc.gov/coronavirus/2019-ncov/downloads/community-mitigation-strategy.pdf>), including as these items are updated in the future.**
- 4. Every person in the City is responsible to help slow the spread of COVID-19. The best way to do that is to avoid gatherings of any size where sufficient social distancing is not possible. Accordingly, in addition to the strict prohibition on Mass Gatherings, the Health Officer strongly recommends that gatherings under 100 people not occur for the duration of this Order if social distancing of six feet per person is not possible. For sake of clarity, while not a requirement subject to fine or imprisonment under this Order, the Health Officer strongly recommends that large entertainment or social gatherings below 100 people be postponed or canceled.**
- 5. The CDPH and CDC guidance cited in Section 3 above also includes recommendations for employers, and the Health Officer strongly recommends that employers comply with those guidelines. For sake of clarity, while not a requirement subject to fine or imprisonment under this Order, the Health Officer strongly recommends that employers that do not provide essential public services take all steps necessary for employees to work remotely from home to the extent possible.**
- 6. Both CDPH and CDC guidelines now recommend that gatherings of people at higher-risk for severe illness from COVID-19 should be limited to no more than 10 people. This Order does not prohibit gatherings of more than 10 people for high-risk people because individual organizations and service providers that work with these groups are best able to determine when gatherings may need to occur. But the Health Officer, again without creating a requirement subject to fine or imprisonment under this Order, strongly encourages individuals and organizations/facilities not to permit or attend gatherings of more than 10 people that include high-risk individuals unless such gatherings are deemed necessary. As of the date of this Order, the categories of underlying medical conditions that put people at higher risk of serious COVID-19 illness per CDC guidance includes the following, regardless of age, and this Order automatically adopts any revisions**



ORDER OF THE HEALTH OFFICER No. C19-05b

made by the CDC in the future:

- **Blood disorders (e.g., sickle cell disease or on blood thinners).**
 - **Chronic kidney disease as defined by the person's doctor. This includes a patient who has been told to avoid or reduce the dose of medications because of kidney disease, or is under treatment for kidney disease, including receiving dialysis.**
 - **Chronic liver disease as defined by the person's doctor (e.g., cirrhosis, chronic hepatitis). This includes when the person has been told to avoid or reduce the dose of medications because of liver disease or is under treatment for liver disease.**
 - **Compromised immune system (immunosuppression) (e.g., seeing a doctor for cancer and treatment such as chemotherapy or radiation, received an organ or bone marrow transplant, taking high doses of corticosteroids or other immunosuppressant medications, or has HIV or AIDS).**
 - **Current pregnancy or recent pregnancy in the last two weeks.**
 - **Endocrine disorders (e.g., diabetes mellitus).**
 - **Metabolic disorders (such as inherited metabolic disorders and mitochondrial disorders).**
 - **Heart disease (such as congenital heart disease, congestive heart failure and coronary artery disease).**
 - **Lung disease including asthma or chronic obstructive pulmonary disease (chronic bronchitis or emphysema) or other chronic conditions associated with impaired lung function or that require home oxygen.**
 - **Neurological and neurologic and neurodevelopment conditions, including disorders of the brain, spinal cord, peripheral nerve, and muscle such as cerebral palsy, epilepsy (seizure disorders), stroke, intellectual disability, moderate to severe developmental delay, muscular dystrophy, or spinal cord injury.**
- 7. This Order is issued based on evidence of increasing occurrence of COVID-19 within the City and throughout the Bay Area, scientific evidence and best practices regarding the most effective approaches to slow the transmission of communicable diseases generally and COVID-19 specifically, and evidence that the age, condition, and health of a significant portion of the population of the City places them at risk for serious health complications, including death, from COVID-19. Due to the outbreak of the COVID-19 virus in the general public, which is now a pandemic according to the World Health Organization, there is a public health emergency throughout the City. Making the problem worse, some individuals who contract the COVID-19 virus have no symptoms or have mild symptoms, which means they may not be aware they carry the virus. Because even people without symptoms can transmit the disease, and because evidence shows the disease is easily spread, large gatherings can result in preventable transmission of the virus. The scientific evidence shows that at this stage of the emergency, it is essential to slow virus**



ORDER OF THE HEALTH OFFICER No. C19-05b

transmission as much as possible to protect the most vulnerable and to prevent the health care system from being overwhelmed. One proven way to slow the transmission is to limit mass gatherings in the early stages of the emergency. By reducing the spread of the COVID-19 virus, this Order helps preserve critical and limited healthcare capacity in the City.

8. This Order also is issued in light of the existence of 21 cases of COVID-19 in the City, as well as at least 117 reported cases and at least one death in the Bay Area, as of 10:00 a.m. on March 13, 2020, including a significant and increasing number of assumed cases of community transmission and likely further significant increases in transmission. Widespread testing for COVID-19 is not yet available but is expected to increase in the coming days. This Order is necessary to slow the rate of spread and the Health Officer will re-evaluate it as further data becomes available.
9. This Order is issued to prevent circumstances often present in Mass Gatherings that are likely to exacerbate the spread of COVID-19. Those circumstances include, without limitation: (a) the increased likelihood that Mass Gatherings will attract people from a broad geographic area; (b) the prolonged time period during which large numbers of people are in close proximity; (c) the difficulty in tracing exposure when large numbers of people attend a single event; (d) the inability to ensure that attendees follow adequate hygienic and social distancing practices like those described in the attached Social Distancing Recommendations; and (e) the possibility that a person with the virus may be in attendance.
10. This Order is issued in accordance with, and incorporates by reference, the March 4, 2020 Proclamation of a State of Emergency issued by Governor Gavin Newsom, the February 25, 2020 Proclamation by the Mayor Declaring the Existence of a Local Emergency issued by Mayor London Breed, as supplemented on March 11, 2020, the March 6, 2020 Declaration of Local Health Emergency Regarding Novel Coronavirus 2019 (COVID-19) issued by the Health Officer, and the CDPH guidance referred to in Section 3 above, as each of them have been and may be supplemented.
11. This Order is also issued in accordance with, and incorporates by reference the March 12, 2020 Executive Order (Executive Order N-25-20) issued by Governor Gavin Newsom. Executive Order N-25-20 expressly orders that “[a]ll residents are to heed any orders and guidance of state and local public health officials, including but not limited to the imposition of social distancing measures, to control the spread of COVID-19.”
12. The Health Officer will continue to assess the quickly evolving situation and may, at any time or from time to time, modify or extend this Order, or issue additional orders, related to COVID-19.



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13. Covered Mass Gatherings:

- a. For purposes of this Order, a “Mass Gathering” is any event, convening, or collection of people, subject to the exceptions and clarifications below, in any space with a maximum occupant load of 100 people or more. These spaces include, by way of example and without limitation, an auditorium, theater, stadium (indoor or outdoor), arena or event center, meeting hall, conference center, large cafeteria, or any other confined indoor or confined outdoor space as further described in subparagraph b.
- b. For the sake of clarity, a Mass Gathering includes events in confined outdoor spaces where 100 or more people are together at the same time. For purposes of this Order, a confined outdoor space is an outdoor space that (i) is enclosed by a fence, physical barrier, or other structure and (ii) where people are present and they are within arm’s length of one another for extended periods.
- c. This Order does not prohibit gatherings of people within an office building or other structure that has multiple, separate enclosed spaces so long as no room or space having a maximum occupant load of 100 people or more is being used for gatherings. For any gathering covered by this subparagraph c, the Health Officer strongly encourages compliance with the attached Social Distancing Recommendations, including providing hand sanitizer and tissues and increasing cleaning of commonly-touched surfaces. But Theaters, as provided in subparagraph g below, have special rules.
- d. A Mass Gathering also does not include gatherings that occur in the following venues unless otherwise prohibited by this Order: (i) San Francisco International Airport, which is not located within the City; (ii) public or private schools; (iii) museums (so long as visitors are generally are not within arm’s length of one another for extended periods); (iv) spaces where 100 or more people may be in transit or waiting for transit such as bus, ferry, or subway stations or terminals; (v) office space, hotels, or residential buildings (subject to subparagraph c above); (vi) grocery stores, shopping malls, or other retail establishments where large numbers of people are present but it is unusual for them to be within arm’s length of one another for extended periods; (vii) hospitals and medical facilities; and (viii) places of worship; and (ix) facilities that provide food and other necessities of life for economically disadvantaged individuals and shelter facilities (which will be addressed separately by the Health Officer and the Department of Public Health). In all such settings listed in this subparagraph d, the Health Officer recommends following the attached Social Distancing Recommendations, and harm reduction measures such as hand sanitizer and tissues should be provided when possible. Except for spaces covered by clauses (iv), (viii), and



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(ix) above, any specific large gathering space that is part of any building included in this subparagraph d is subject to the prohibition on Mass Gatherings if the space has a maximum occupant load of 100 or more people. For any place of worship included in clause (viii) above, any gathering for a religious service that occurs in a room that has a maximum occupant load of 100 or more people is limited to a total attendance of 100 people. A Mass Gathering also includes events held in a cruise ship while that ship is docked at any City port.

- e. For purposes of clarity, a Mass Gathering includes any gathering or collection of people in a restaurant, cafe, bar, night club, or other social gathering space within any building where the space or venue has a maximum occupant load of 100 or more people. For clarity, restaurants or other establishments that have a maximum occupant load of 100 or more people may still sell or provide food on a pick-up or takeout basis so long as patrons are not eating on-premises.
- f. Solely for restaurants and cafes that have a maximum occupant load between 100 and 500 people, each such facility that wishes to operate during the effect of this Order may do so by operating at 50 percent of their maximum occupant load up to a maximum of 100 patrons, for the duration of this Order. For example, if a room had a maximum occupant load of 150, under this Order it would be permitted to have a gathering of up to 75 people, and if a room had a maximum occupant load of 350, under this Order it would be permitted to have a gathering of up to 100 people.
- g. Theaters (as defined below) pose a special risk of allowing COVID-19 transmission because large numbers of people are in close quarters, sit together in one space for long periods of time, and have frequent turn-over. This results in many avenues for transmission of the COVID-19 virus during each seating and between seatings. For purposes of this Order, a “Theater” is any enclosed space that has seats, whether fixed or movable, and a stage or screen, such as a movie theater or a theater for live performances (each a “Theater”). For each Theater, the Theater may not be used for any gathering if the room has a maximum occupant load of 100 or more people. For any other Theater to operate, the owner, manager, or operator of the Theater must (i) clean all hard surfaces in the Theater, such as chair armrests, door handles, and accessible seat surfaces with a disinfectant between each performance or seating, (ii) provide hand sanitizer at entrances, (iii) have hand washing facilities available in restrooms or other locations on site, and (iv) comply with a written social distance plan that each Theater develops that ensures at least six feet is maintained between people (such as skipping rows or putting empty seats between every attendee). For the sake of clarity, each Theater, whether it is a single room or within a



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multiplex that contains multiple Theaters, must comply with this subparagraph g.

- h. This Order applies to public meetings of policy bodies for the purposes of conducting the government's business, such as meetings of the Board of Supervisors, committees of the Board of Supervisors, City commissions and other policy bodies. Meetings of City policy bodies are subject to compliance with the Mayor's Emergency Declarations and Governor's Emergency Declarations described in Sections 10 and 11 above. But for meetings of policy bodies in government owned buildings, such as City Hall, up to 100 people may be in a room at any one time even if the maximum capacity of that room allows for more than 100 people. This subparagraph h supersedes the Health Officer's order dated March 7, 2020 to the extent it allowed City policy bodies to continue to meet as normal. The Health Officer strongly recommends that the City and other government agencies that meet in the City cancel all policy body meetings during the effect of this Order if those meetings are not necessary to make decisions essential to the continuity of governmental operations and services and the promotion of the health, safety, and welfare of the public. For City policy body meetings in rooms, the people responsible for the meeting shall ensure that: (i) the building has hand washing capabilities, (ii) hand sanitizer and tissues are available during the meeting, (iii) high-touch surface areas like door handles, countertops, tables, and handrails in the meeting area are frequently cleaned, and (iv) attendees comply with a social distance plan that ensures at least six feet is maintained between people.**
- i. For purposes of this Order, rooms with a maximum occupant load of 100 or more people in facilities owned or operated by (i) the California State Government, (ii) any state or federal courts, or (iii) the United States Government, may be used for official purposes, but not for social or entertainment purposes. When used for official purposes, the Health Officer strongly recommends compliance with the Social Distancing Recommendations.**
- 14. This Order shall be effective until 11:59 p.m. on April 30, 2020, or until it is earlier rescinded, superseded, or amended by the Health Officer or by the State Public Health Officer, in writing.**
- 15. Pursuant to Sections 26602 and 41601 of the California Government Code and Section 101029 of the California Health and Safety Code, the Health Officer requests that the Sheriff and the Chief of Police in the City ensure compliance with and enforce this Order.**



ORDER OF THE HEALTH OFFICER No. C19-05b

16. The City must promptly provide copies of this Order as follows: (1) by posting on the City Administrator's website (sfgsa.org) and the Department of Public Health website (sfdph.org); (2) by posting at City Hall, located at 1 Dr. Carlton B. Goodlett Pl., San Francisco, CA 94102; and (3) by providing to any member of the public requesting a copy. In addition, the owner, manager, or operator of any facility that is likely to be impacted by this Order is strongly encouraged to post a copy of this Order onsite and to provide a copy to any member of the public asking for a copy. Because serving copies of this Order on every entity may not be feasible, the owner, manager, or operator of any facility that is subject to this Order or that becomes aware of or receives a copy of the Order in any manner is ordered to check the City Administrator's website (sfgsa.org) on a regular basis in order to look for updates to this Order and is required to comply with any updates until this Order is terminated.
17. If any subsection, sentence, clause, phrase, or word of this Order or any application of it to any person, structure, gathering, or circumstance is held to be invalid or unconstitutional by a decision of a court of competent jurisdiction, then such decision will not affect the validity of the remaining portions or applications of this Order.

IT IS SO ORDERED:

Tomás Aragón

Tomás J. Aragón, MD, DrPH,
Health Officer of the
City and County of San Francisco

Date: March 13, 2020



PUBLIC HEALTH SOCIAL DISTANCING RECOMMENDATIONS
AS OF MARCH 13, 2020 (revised)

NOTE that any order of the San Francisco Health Officer controls over these recommendations.

1) Vulnerable Populations: Limit Outings

- Vulnerable populations include people who are:
 - 60 years old and older.
 - People with certain health conditions such as heart disease, lung disease, diabetes, kidney disease and weakened immune systems.
 - People who are pregnant or were pregnant in the last two weeks.
- For vulnerable populations, don't go to gatherings (of 10 people or more) unless it is essential. If you can telecommute, you should. Avoid people who are sick.

2) Workplace and Businesses: Minimize Exposure

- Suspend nonessential employee travel.
- Minimize the number of employees working within arm's length of one another, including minimizing or canceling large in-person meetings and conferences.
- Urge employees to stay home when they are sick and maximize flexibility in sick leave benefits.
- Do not require a doctor's note for employees who are sick.
- Consider use of telecommuting options and implement whenever possible.
- Some people need to be at work to provide essential services of great benefit to the community. They and their employers should take steps in their workplace to minimize risk.

3) Gatherings: Cancel Events

- Cancel large gatherings of 100 people or more, such as concerts, sporting events, conventions or large community events.
- Smaller gatherings held in venues that do not allow social distancing of six feet per person should be postponed or canceled. This includes gatherings in crowded auditoriums, rooms or other venues.
- Do not attend any events or gatherings if sick.
- For events that aren't cancelled, we recommend:
 - Having hand washing capabilities, hand sanitizers and tissues available.
 - Frequently cleaning high touch surface areas like counter tops and hand rails.
 - Finding ways to create physical space to minimize close contact as much as possible.

4) Schools: Safety First

- If there is a confirmed case of COVID-19 at a school, DPH will work with the school to determine the best measures including potential school closure.
- Do not go to school if sick.
- If you have a child with chronic health conditions, consult your doctor about school attendance.
- Equip all schools and classrooms with hand sanitizers and tissues.
- Recommend rescheduling or cancelling medium to large events that are not essential.
- Explore remote teaching and online options to continue learning.
- Schools should develop a plan for citywide school closures, and families should prepare for



City and County of San Francisco Department of Public Health

PUBLIC HEALTH SOCIAL DISTANCING RECOMMENDATIONS AS OF MARCH 13, 2020 (revised)

potential closures.

5) Transit: Cleaning and Protection

- Increase cleaning of vehicles and high touch surface areas.
- Provide hand washing/hand sanitizers and tissues in stations and on vehicles.

6) Health Care Settings: Avoid as possible, protect the vulnerable

- Long term care facilities must have a COVID-19 plan in accordance with DPH guidelines.
- Long term care facilities must screen all staff and visitors for illness and turn away those with symptoms.
- Some facilities, including skilled nursing facilities, have been ordered not to permit visitors during this emergency subject to certain exceptions.
- The general public should avoid going to medical settings such as hospitals, nursing homes and long-term care facilities, even if you are not ill.
- If you are ill, call your health care provider ahead of time, and you may be able to be served by phone.
- Do not visit emergency rooms unless it is essential.

7) Everyone: Be responsible and do your part

The best way for all San Franciscans to reduce their risk of getting sick, as with seasonal colds or the flu, still applies to prevent COVID-19:

- Wash hands with soap and water for at least 20 seconds.
- Cover your cough or sneeze.
- Stay home if you are sick.
- Avoid touching your face.
- Try alternatives to shaking hands, like an elbow bump or wave.
- If you have recently returned from a country, state or region with ongoing COVID-19 infections, monitor your health and follow the instructions of public health officials.
- There is no recommendation to wear masks at this time to prevent yourself from getting sick.

You can also prepare for the possible disruption caused by an outbreak. Preparedness actions include:

- Prepare to work from home if that is possible for your job, and your employer.
- Make sure you have a supply of all essential medications for your family.
- Prepare a child care plan if you or a care giver are sick.
- Make arrangements about how your family will manage a school closure.
- Plan for how you can care for a sick family member without getting sick yourself.
- Take care of each other and check in by phone with friends, family and neighbors that are vulnerable to serious illness or death if they get COVID-19.
- Keep common spaces clean to help maintain a healthy environment for you and others. Frequently touched surfaces should be cleaned regularly with disinfecting sprays, wipes or common household cleaning products.

Keep up to date at www.sfdph.org, by calling 311, and by signing up for the City's new alert service for official updates: text COVID19SF to 888-777. Also see the "Implementation of Mitigation Strategies for Communities with Local COVID-19 Transmission" issued by the United States Centers for Disease Control and Prevention ("CDC") on or around March 11, 2020 (available online at www.cdc.gov/coronavirus/2019-ncov/downloads/community-mitigation-strategy.pdf).

ATTACHMENT TO HEALTH OFFICER ORDER NO. C19-05b

BOARD of SUPERVISORS



City Hall
1 Dr. Carlton B. Goodlett Place, Room 244
San Francisco 94102-4689
Tel. No. 554-5184
Fax No. 554-5163
TDD/TTY No. 544-5227

Update to Guidance for Public Access to the Board

March 13, 2020

On March 12, 2020, Governor Gavin Newsom enacted Executive Order N-25-20, authorizing a local legislative body to hold public meetings via teleconferencing and make public meetings accessible telephonically or otherwise electronically to all members of the public to promote social distancing due to the state and local State of Emergency resulting from the threat of COVID-19.

As an essential function of government, the Board of Supervisors will continue to conduct business, and will continue to schedule committee and Board meetings. In accordance with the Governor's order, members of a Board or committee may remotely attend public meetings electronic via the provisioned medium resourced by the Department of Technology. Meetings will continue to be publicly cablecasted through SFGovTV and SFGovTV's online Video on Demand service.

Public meetings held by the Board of Supervisors and its committees will continue to be electronically live streamed and available to members of the public via www.sfgovtv.org.

For the duration of the State of Emergency, social distancing accommodations will be made for in-person attendees during scheduled Board and committee meetings. Members of the public will continue to have the right to attend proceedings and provide public comment in person. Consistent with the Department of Public Health's recommendations, the Office of the Clerk of the Board, in coordination with the Sheriff's Office, will manage the capacity of the Legislative Chamber (City Hall, Room 250) and John Taylor Committee Room (City Hall, Room 263) as recommended (currently 50), and accommodate arm's length distancing between persons.

Members of the public who are not able to attend the public meetings may alternatively submit comment and inquiries to the Board by emailing Board.of.Supervisors@sfgov.org. Communications directed to the full Board will appear on the Board's official communications, which may be found on: www.sfbos.org/communications.

For general information, members of the public are highly encouraged to utilize the many resources provided by the Office of the Clerk of the Board to access information and communicate remotely. Members of the public may go to www.sfbos.org for additional information, contact the Office of the Clerk of the Board at (415) 554-5184, and/or email Board.of.Supervisors@sfgov.org with any inquiries.

President of the Board Norman Yee has requested Board Members to postpone the scheduling of non-essential legislation or hearings that anticipate large public turnout, while prioritizing legislation that supports statutory deadlines; and to delay special commendations.

As required, the Office of the Clerk of the Board will post the Department of Public Health's public health order regarding social distancing. In coordination with the City Hall Building Management custodial staff, the Office of the Clerk of the Board staff will continue to perform routine cleaning in public access areas in accordance with the Department of Public Health's environmental cleaning recommendations, and ensure access to hand washing stations, sanitizers, and tissue.



For Immediate Release:
March 4, 2020

Contact: San Francisco Joint Information Center, 415-558-2712

CDC and US Coast Guard Monitoring Princess Cruises

The United States Coast Guard (USCG) and Centers for Disease Control and Prevention (CDC) have notified the City that some people with influenza like symptoms are on board the Grand Princess that is scheduled to return to the Port of San Francisco this week from a roundtrip Hawaii voyage that departed February 21st.

The City and County of San Francisco stands ready to support the efforts of the USCG and CDC to provide care as appropriate to passengers and crew on board the vessel. The USCG and CDC are working directly with the cruise line and passengers on board the vessel. Local agencies including the Mayor's Office, Department of Emergency Management, Department of Public Health and the Port of San Francisco will assist. San Francisco continues to aggressively prepare for COVID-19 and stands ready to work collaboratively with our state and federal partners to protect public health.

Three individuals that were on the previous February 11 – 21 Grand Princess roundtrip voyage from San Francisco to Mexico are presumed positive for COVID-19. Sadly, one of those individuals passed away. The CDC and Princess Cruises are working together to investigate and take action to protect the public's health. Since the February 11 sailing, Princess Cruises has instituted new disinfection protocols and is continuing to work with guests and crew to prevent the spread of disease. One crew member who had served on the February 11 voyage was medically disembarked from the Grand Princess in Hawaii with influenza like symptoms and has tested negative for COVID-19.

The City and County of San Francisco activated the Emergency Operating Center on January 27, 2020 and is working to make all the necessary arrangements to receive the Grand Princess. The EOC is coordinating with local, state and federal partners as appropriate to ensure the health and safety of passengers, crew, staff and partners is protected.

For more information about COVID-19, visit sfdph.org and the CDC's coronavirus website. CDC Recommendations (March 2, 2020)

Detailed information can be found at: (<https://www.cdc.gov/coronavirus/2019-ncov/community/mass-gatherings-ready-for-covid-19.html>)

For media inquires, please contact Scott Pauley, CDC, at 404-661-2490.

From: [Mchugh, Eileen \(BOS\)](#)
To: [BOS-Supervisors](#); [BOS-Legislative Aides](#); [BOS-Administrative Aides](#)
Cc: [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [Young, Victor \(BOS\)](#); [BOS Legislation, \(BOS\)](#); [PEARSON, ANNE \(CAT\)](#); [Karunaratne, Kanishka \(MYR\)](#); [Peacock, Rebecca \(MYR\)](#)
Subject: TIME SENSITIVE: Mayoral Reappointment - Human Services Commission
Date: Tuesday, March 3, 2020 6:14:00 PM
Attachments: [Clerk's Memo 3.3.20.pdf](#)
[Mayoral Reappointment - Singh.pdf](#)

Hello,

The Office of the Mayor has submitted the attached complete reappointment package pursuant to Charter, Section 3.100(18). Please see the attached memo from the Clerk of the Board for more information and instructions.

Thank you,

Eileen McHugh
Executive Assistant
Board of Supervisors
1 Dr. Carlton B. Goodlett Place, City Hall, Room 244
San Francisco, CA 94102-4689
Phone: (415) 554-7703 | Fax: (415) 554-5163
eileen.e.mchugh@sfgov.org | www.sfbos.org

From: Board of Supervisors, (BOS)
To: [BOS-Supervisors](#)
Subject: FW: Annual CleanPowerSF Report
Date: Monday, March 2, 2020 6:06:00 PM
Attachments: [Fiscal Year 2018-19 Report on the CleanPowerSF Program Pursuant to Ordin...pdf](#)
[Attachment A-FY 2018-19 Audited Financial Report.pdf](#)
[Attachment B-CleanPowerSF Rates Tables for Rates Effective July 1, 2018 and July 1, 2019.pdf](#)
[Attachment C-CleanPower_SF and PGE Joint Rate Mailers.pdf](#)
[Attachment D-Joint Rate Web Comparison.pdf](#)

From: Imperial, Megan M <MImperial@sfgwater.org>
Sent: Monday, March 2, 2020 2:49 PM
To: Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>; Calvillo, Angela (BOS) <angela.calvillo@sfgov.org>
Cc: Scarpulla, John (PUC) <JScarpulla@sfgwater.org>; BOS Legislation, (BOS) <bos.legislation@sfgov.org>
Subject: Annual CleanPowerSF Report

Dear Board of Supervisors staff,

Attached please find the San Francisco Public Utilities Commission's Annual Report to the Board of Supervisors (dated February 20, 2020) on the CleanPowerSF Program in accordance with Ordinance 223-15.

The following is a list of accompanying documents:

1. Annual CleanPowerSF Report
2. Attachment A – Hetch Hetchy Water and Power and CleanPowerSF Audited Financial Statements for FY 2018-2019 (annual Program Costs)
3. Attachment B – CleanPowerSF Rates Tables for Rates Effective July 1, 2018 and July 1, 2019
4. Attachment C – CleanPowerSF – PG&E Joint Rate Mailers (2018 and 2019)
5. Attachment D – CleanPowerSF – PG&E Joint Rate Comparison (2018)

Hard copies of the quarterly report will be delivered to the Clerk's Office and your offices today.

Best,
Megan

Megan M. Imperial 龔芽願
 Policy & Government Affairs
 San Francisco Public Utilities Commission
 525 Golden Gate Ave., 12th Floor
 San Francisco, CA 94102
mimperial@sfgwater.org
 Office: 415-554-3241 | Mobile: 415-654-1654
 Pronouns: She, Her, Hers

From: Board of Supervisors, (BOS)
To: [BOS-Supervisors](#); [BOS-Legislative Aides](#); [BOS-Administrative Aides](#)
Cc: [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [BOS Legislation, \(BOS\)](#); [PEARSON, ANNE \(CAT\)](#)
Subject: CleanPowerSF Rate Adjustment Formula
Date: Monday, March 2, 2020 6:13:00 PM
Attachments: [Clerk's Memo 3.2.20.pdf](#)
[1. Bos Trasmittal Letter CleanPowerSF Rates .pdf](#)
[2. SFPUC Reso 20-0048 .pdf](#)
[3. Agenda Item for SFPUC Resolution 20-0048.pdf](#)
[3a. Agenda item attachment 1 - Presentation.pdf](#)
[3b. Agenda Item attachment 2 - Statutory Exemption Concurrence.pdf](#)

Hello,

Pursuant to Charter Section 8B.125, the SFPUC submitted the recently adopted CleanPowerSF Rate Adjustment Formula. Please see the attached memo from the Clerk of the Board for further instructions.

-
Regards,

Eileen McHugh
 Executive Assistant
 Board of Supervisors
 1 Dr. Carlton B. Goodlett Place, City Hall, Room 244
 San Francisco, CA 94102-4689
 Phone: (415) 554-7703 | Fax: (415) 554-5163
eileen.e.mchugh@sfgov.org | www.sfbos.org

From: Imperial, Megan M <MImperial@sfgwater.org>
Sent: Monday, March 2, 2020 2:40 PM
To: Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>; Calvillo, Angela (BOS) <angela.calvillo@sfgov.org>
Cc: Scarpulla, John (PUC) <JScarpulla@sfgwater.org>; Mchugh, Eileen (BOS) <eileen.e.mchugh@sfgov.org>
Subject: CleanPowerSF Rate Adjustment Formula effective 4/1/2020

Dear Madam Clerk,

In accordance with section 8B.125 of the Charter of the City and County of San Francisco, the SFPUC “shall set rates, fees and other charges in connection with providing the utility services under its jurisdiction, subject to rejection – within 30 days of submission – by resolution of the Board of Supervisors. If the Board of Supervisors fails to act within 30 days the rates shall become effective without further action.”

The SFPUC is submitting the San Francisco Public Utilities Commission’s February 25, 2020, Resolution 20-0048 adopting CleanPowerSF Rate Adjustment Formula. The anticipated effective date of adopted CleanPowerSF Rate Adjustment Formula is April 1, 2020.

Please find attached copies of the following documents relating to this rates action by the Commission:

Please find attached copies of the following documents relating to this rates action by the SFPUC Commission:

1. Cover Letter from SFPUC General Manager Harlan L. Kelly, Jr.
2. SFPUC Resolution 20-0048
3. SFPUC Agenda Item for SFPUC Resolution 20-0048 with the following attachments:
 - 3a) Presentation
 - 3b) CEQA Statutory Exemption Request and Planning Department Concurrence

I will also submit one hard-copy of this packet to your office today.

Best,
Megan

Megan M. Imperial 竜芽願
Policy & Government Affairs
San Francisco Public Utilities Commission
525 Golden Gate Ave., 12th Floor
San Francisco, CA 94102
mimperial@sfgwater.org
Office: 415-554-3241 | Mobile: 415-654-1654
Pronouns: She, Her, Hers

From: Board of Supervisors, (BOS)
To: [BOS-Supervisors](#)
Cc: [Somera, Alisa \(BOS\)](#)
Subject: FW: File No. 191102 - ARF Working Group Report 1
Date: Tuesday, March 3, 2020 10:43:00 AM
Attachments: [SFBHC ARF Working Group March 12020 Report -FINAL.cleaned.pdf](#)

From: Patil, Sneha (DPH) <sneha.patil@sfdph.org>
Sent: Tuesday, March 3, 2020 9:45 AM
To: Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>
Cc: Garcia, Emeterio (DPH) <emeterio.garcia@sfdph.org>; Williams, Troy (DPH) <troy.williams@sfdph.org>
Subject: File No. 191102 - ARF Working Group Report 1

Dear Clerk of the Board,

File No. 191102 calls for the creation of a Working Group to discuss DPH's San Francisco Behavioral Health Center Adult Residential Care Facility. The ordinance also requires the Working Group to submit a report to the Mayor and Board of Supervisors every 6 months beginning on March 1st, 2020. Please find this report attached.

If there are any questions regarding this report, please contact:

Emeterio Garcia
Project Manager Mental Health SF
New Services & Facilities | Behavioral Health Workforce
San Francisco Department of Public Health | Behavioral Health Services
E: emeterio.garcia@sfdph.org
T: 415-255-3495

Thank you,
Sneha

Sneha Patil, MPH

Director, Office of Policy and Planning

San Francisco Department of Public Health

sneha.patil@sfdph.org | 415-554-2795

From: [Reports, Controller \(CON\)](#)
To: [Reports, Controller \(CON\)](#)
Subject: Issued: Annual General Obligation Bond Program Report (Fiscal Year 2018-19)
Date: Wednesday, March 4, 2020 2:36:58 PM
Attachments: [image002.png](#)

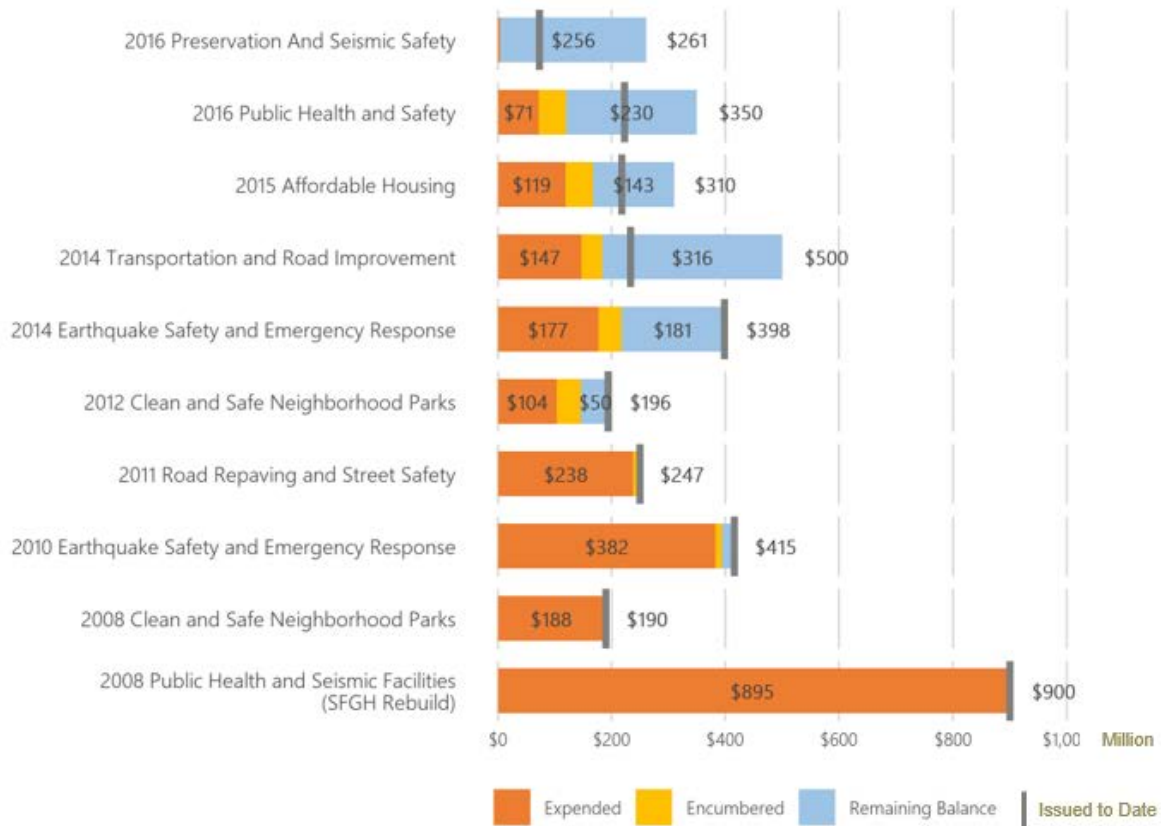
The City Performance Unit of the Controller’s Office has issued a report highlighting the scope, schedule, and budget of every active general obligation (GO) bond program in the City and County of San Francisco. The report provides a high-level overview of the progress and status of each program and its respective components.

GO bonds are debt instruments issued by the City to generate funds for public infrastructure projects such as roads, parks, and bridges. GO bonds allow the City to fund critical capital improvement projects such as those that strengthen aging infrastructure, increase the City’s seismic resiliency, and improve the City’s public health and safety infrastructure. They require a two-thirds majority vote by the electorate to be approved. Since 2008, voters have approved ten active GO bonds totaling \$3.8 billion.

The current report provides an overview of the following active GO bond programs as of June 30, 2019.

GENERAL OBLIGATION BOND PROGRAM STATUS

(as of June 30, 2019)



To view the full report, please visit our website at: <http://openbook.sfgov.org/webreports/details3.aspx?id=2804>

This is a send-only email address.

For questions about the report, please contact Dan Kaplan at dan.kaplan@sfgov.org or Marnie Purciel-Hill at marnie.purciel-hill@sfgov.org

Follow us on Twitter @SFController. To subscribe to our reports, go [here](#).

From: [Larrick, Herschell \(WOM\)](#)
To: [Mchugh, Eileen \(BOS\)](#)
Cc: [Murase, Emily \(WOM\)](#)
Subject: Commission & Department on Status of Women Annual Report FY2018-2019
Date: Tuesday, March 3, 2020 10:46:45 AM
Attachments: [DOSW Annual Report FY18-19 Final.pdf](#)

Hi Eileen,

Here's the Commission Approved version of our Commission and Department's Annual Report for FY2018-2019, please submit to the Board of Supervisors.

Thank you,

Herschell

Herschell Larrick | Pronouns (He, Him, His)
Executive Management Assistant
San Francisco Department on the Status of Women
25 Van Ness Avenue, Suite 240
San Francisco, CA 94102
415.252.2570
www.sfgov.org/dosw

From: Board of Supervisors, (BOS)
To: [BOS-Supervisors](#)
Subject: FW: SB1421 Police Records - Follow Up #1
Date: Monday, March 9, 2020 1:01:00 PM
Attachments: [SB1421 Police Records - Follow Up #1.msg](#)

Hello,

Please see the attached communication from Anonymous.

Thank you,

Eileen McHugh
Executive Assistant
Board of Supervisors
1 Dr. Carlton B. Goodlett Place, City Hall, Room 244
San Francisco, CA 94102-4689
eileen.e.mchugh@sfgov.org | www.sfbos.org

-----Original Message-----

From: Anonymous <arecordsrequestor@protonmail.com>
Sent: Thursday, March 5, 2020 6:01 PM
To: Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>; SOTF, (BOS) <sotf@sfgov.org>; SFPD, Commission (POL) <SFPD.Commission@sfgov.org>
Cc: Cityattorney <Cityattorney@sfcityatty.org>; Records, Supervisor (CAT) <Supervisor.records@sfcityatty.org>; Henderson, Paul (DPA) <paul.henderson@sfgov.org>; Oldfather, Newton (DPA) <newton.oldfather@sfgov.org>; Rosenstein, Diana (DPA) <diana.rosenstein@sfgov.org>; Hawkins, Sarah (DPA) <sarah.hawkins@sfgov.org>; Raju, Manohar (PDR) <manohar.raju@sfgov.org>
Subject: SB1421 Police Records - Follow Up #1

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

From: [Mchugh, Eileen \(BOS\)](#)
To: [BOS-Supervisors](#); [BOS-Legislative Aides](#); [BOS-Administrative Aides](#)
Cc: [Calvillo, Angela \(BOS\)](#); [Somera, Alisa \(BOS\)](#); [Young, Victor \(BOS\)](#); [BOS Legislation, \(BOS\)](#); [PEARSON, ANNE \(CAT\)](#); [Karunaratne, Kanishka \(MYR\)](#); [Peacock, Rebecca \(MYR\)](#)
Subject: Mayoral Re-nomination - Municipal Transportation Authority Board of Directors
Date: Friday, March 6, 2020 6:20:00 PM
Attachments: [Clerk's Memo 3.6.20.pdf](#)
[Mayoral Re-Nomination - Rubke.pdf](#)

Hello,

The Office of the Mayor has submitted the attached complete re-nomination package pursuant to Charter, Section 8A.102. Please see the attached memo from the Clerk of the Board for more information and instructions.

Thank you,

Eileen McHugh
Executive Assistant
Board of Supervisors
1 Dr. Carlton B. Goodlett Place, City Hall, Room 244
San Francisco, CA 94102-4689
Phone: (415) 554-7703 | Fax: (415) 554-5163
eileen.e.mchugh@sfgov.org | www.sfbos.org

From: [Leslie, Jessica \(ADM\)](#)
To: [Leslie, Jessica \(ADM\)](#)
Subject: Prop Q FY1920 Q2 Report
Date: Monday, March 9, 2020 8:26:53 AM
Attachments: [PropQ FY1920 Q2 Report.pdf](#)

Good Morning,

Please see the attached Prop Q Analysis for 2nd Quarter Fiscal Year 2019/2020. The report focuses on the top 10 departments with regard to spending, procurement categories, vendors, and LBE v. Non-LBE.

If you have any questions regarding any of the information contained in this report please contact Jessica Leslie at 415-554-7799 or via email at Jessica.leslie@sfgov.org.

Thank you,

Jessica Leslie
Office of Contract Administration
(415) 554-6743 (Main)
(415) 554-7799 (Direct)
jessica.leslie@sfgov.org

From: Board of Supervisors, (BOS)
To: [BOS-Supervisors](#); [BOS-Legislative Aides](#); [BOS-Administrative Aides](#)
Subject: FW: Rock "n" Roll San Francisco Road Closure Information- April, 5
Date: Monday, March 9, 2020 1:18:00 PM
Attachments: [RNR 20 SF Road Closure Brochure FINAL 3.6.pdf](#)
[RNR 20 SF CourseMap.pdf](#)
[RNR SF 20 RCG 1.16.20.pdf](#)
[RNR SF 20 NOParks 21920 \(1\).pdf](#)

From: Caroline Barr <Caroline.Barr@ironman.com>
Sent: Friday, March 6, 2020 3:18 PM
To: Board of Supervisors, (BOS) <board.of.supervisors@sfgov.org>
Subject: Rock 'n' Roll San Francisco Road Closure Information- April, 5

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Board of Supervisors-

I am with the United Airlines Rock 'n' Roll San Francisco Half Marathon and 5k on Sunday, April 5th. **The race course has changed slightly since last year.** I wanted to send over important course, road closure, no parking and access information in advance of the race. Please share this information and my contacts with any staff, business, residents etc. that may be affected by the road closures. Additional information can be found on [our website](#).

Please don't hesitate to reach out with any questions or concerns.

Thank you!

Caroline Barr
Director, Community Relations

The IRONMAN Group®
 (C) 302.528.5085
www.ironman.com
www.runrocknroll.com
 <image001.jpg>

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From: [Reports_Controller \(CON\)](#)
To: [Calvillo, Angela \(BOS\)](#); [Mchugh, Eileen \(BOS\)](#); [BOS-Legislative Aides](#); [BOS-Supervisors](#); [Elsbernd, Sean \(MYR\)](#); [Bruss, Andrea \(MYR\)](#); [Kirkpatrick, Kelly \(MYR\)](#); [Cretan, Jeff \(MYR\)](#); [Kittler, Sophia \(MYR\)](#); [Anatolia Lubos; pkilkenny@sftc.org](#); [Campbell, Severin \(BUD\)](#); [debra.newman@sfgov.org](#); [Rose, Harvey \(BUD\)](#); [Docs, SF \(LIB\)](#); [CON-EVERYONE](#); [Ivar Satero \(AIR\)](#); [Corina Monzon \(AIR\)](#); [Leo Fermin \(AIR\)](#); [Wallace Tang \(AIR\)](#); [Kevin Kone \(AIR\)](#); [Diana Chow \(AIR\)](#); [Scott P. Johnson](#); [Harrison Murk](#); [liweish@csair.us](#)
Subject: Issued: Audit of China Southern Airlines
Date: Thursday, March 5, 2020 1:15:07 PM

The City and County of San Francisco's Airport Commission (Airport) coordinates with the Office of the Controller's City Services Auditor (CSA) to conduct periodic compliance audits of the Airport's tenants and airlines. CSA engaged Macias Gini & O'Connell LLP (MGO) to audit Airport tenants and airlines to determine whether they complied with the reporting, payment, and selected other provisions of their agreements with the Airport.

CSA presents the report of MGO's audit of China Southern Airlines. The airline reported 794 revenue aircraft landings and paid the landing fees due to the Airport in accordance with its lease and use agreement.

To view the report, please visit our website at:
<http://openbook.sfgov.org/webreports/details3.aspx?id=2805>

This is a send-only e-mail address. For questions about the report, please contact Acting Chief Audit Executive Mark de la Rosa at mark.p.delarosa@sfgov.org or 415-554-7574 or CSA at 415-554-7469.

Follow us on Twitter @SFController.

From: [Board of Supervisors \(BOS\)](#)
To: [BOS-Supervisors](#)
Subject: FW: Annual Report on Cash and In-Kind Grants received from the SF Parks Alliance for Let'sPlaySF!
Date: Thursday, March 12, 2020 5:35:31 PM
Attachments: [RPD Let'sPlaySF! Report 03.06.2020.pdf](#)

From: Chu, Derek (REC) <derek.chu@sfgov.org>
Sent: Friday, March 6, 2020 2:05 PM
To: Kirkpatrick, Kelly (MYR) <kelly.kirkpatrick@sfgov.org>; Calvillo, Angela (BOS) <angela.calvillo@sfgov.org>; Allersma, Michelle (CON) <michelle.allersma@sfgov.org>; Summers, Ashley (REC) <ashley.summers@sfgov.org>
Cc: Bransten, Lisa (REC) <lisa.bransten@sfgov.org>; Chu, Derek (REC) <derek.chu@sfgov.org>
Subject: Annual Report on Cash and In-Kind Grants received from the SF Parks Alliance for Let'sPlaySF!

Hello Kelly, Angela, Michelle, and Ashley:

Please find attached the Annual Report on Cash and In-Kind Grants received from the SF Parks Alliance for Let'sPlaySF!

Please contact Lisa Bransten if you have any questions.

Thank you,
Derek

Derek L Chu
Director of Administration and Finance

San Francisco Recreation and Park Department | City & County of San Francisco
McLaren Lodge in Golden Gate Park | 501 Stanyan Street | San Francisco, CA | 94117

(415) 831-2703 | derek.chu@sfgov.org



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