

City and County of San Francisco Department on the Status of Women



Violence Against Women Prevention and Intervention (VAW) Grants Program FY2018-2019 Year-End Performance Summary Report

In Fiscal Year 2018-2019 (FY18-19), the Department on the Status of Women distributed grants totaling \$8,166,570 to 39 community-based programs that provided violence against women prevention and intervention services, which included domestic violence, sexual assault, and human trafficking services. Programs were focused in six core service areas: Crisis Lines, Intervention and Advocacy, Legal Services, Prevention, Education, and Training, Emergency Shelter, and Transitional Housing. During FY18-19, Partner Agencies served a total of 18,481 individuals and provided approximately 33,685 hours of supportive services.

### Ethnicity, Gender, and Age

Due to the confidential nature of the work, particularly for crisis line services, the ethnicity and age of many individuals served are unknown. While every effort is made to collect the age and ethnicity of clients, some individuals elect not to disclose or report this information. Of the 18,481 individuals served, no demographic information based on ethnicity or age was available for 4,637 clients. The tables below reflect the total number of individuals served, including those who declined to report information on ethnicity or age, as well as instances where no demographic information was available.

Ethnicity	Female	Male	Trans	Total	%
Asian and White	33	4	4	41	0.2%
Black or African American and White	36	18	2	56	0.3%
Native Hawaiian or Other Pacific Islander	51	16	5	72	0.4%
American Indian or Alaskan Native	83	15	5	103	0.6%
Middle Eastern	83	27	5	115	0.6%
Other / Multiracial	458	111	36	605	3%
American Indian or Alaskan Native and White	629	79	63	771	4%
American Indian or Alaskan Native and Black or African					
American	717	206	26	949	5%
White	1,356	536	69	1,961	11%
Asian	1,536	608	57	2,201	12%
Black or African American	1,685	966	69	2,720	15%
Hispanic Latina/o	2,129	386	302	2,817	15%
Not Reported	1,199	119	115	1,433	8%
Total (where information was available)	8,796	2,972	643	12,411	67%
No information available			4,637	25%	
Total	9,995	3,091	758	18,481	100%

Age	Female	Male	Trans	Total	%
0-17	1,494	833	13	2,390	13%
18-24	1,447	252	131	1,830	10%
25-64	6,652	1,815	609	9,076	49%
65+	402	141	5	548	3%
Total (where information was available)	9 <i>,</i> 995	3,091	758	13,844	75%
No information available				4,637	25%
Total	9,995	3,091	758	18,481	100%

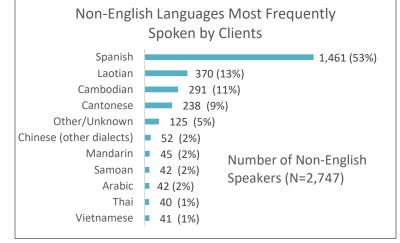
#### **Additional Characteristics**

The strength of the Partner Agencies in delivering services is in their capacity to serve such a broad array of community members. What follows is a summary of the disability status, sexual orientation, and languages spoken by clients served by the Violence Against Women Prevention and Intervention Grants Program. Of the 18,481 individuals served, 2,747 individuals (15%) spoke a language other than English. The table and chart below presents the most frequently spoken languages. A total of 1,031 individuals identified as Lesbian, Gay, Bisexual, Queer, Questioning, or Other, representing 6% of all individuals served. A total of 3,844 cases of disability were reported by individuals served, though it is possible that some individuals may possess multiple disabilities and other disabilities were undeclared.

Languages Spoken	Total	%
Vietnamese	41	1%
Thai	40	1%
Arabic	42	2%
Samoan	42	2%
Mandarin	45	2%
Chinese (other dialects)	52	2%
Cantonese	238	9%
Cambodian	291	11%
Laotian	370	13%
Spanish	1,461	53%
Other/Unknown*	125	5%
Total Non-English Speakers (15%)	2,747	100%
*less than 1% for all other languages		

Disability	Total	%
Deaf/Hearing Impairment	19	0.5%
Visual Impairment	36	1%
Developmental Disability	54	1.4%
HIV/AIDS	71	1.85%
Chemical Dependency	122	3%
Physical Disability	228	6%
Mental Disability	423	11%
Other/Unknown	2,891	75%
Total Individuals with Disability (21%)	3,844	100%
No demographic information available	14,637	

LGBQQ Identity	Total	%
Questioning	28	3%
Queer	112	11%
Gay	118	11%
Lesbian	132	13%
Bisexual	177	17%
Other	464	45%
Total LGBQQ Identified Individuals		
(6%)	1,031	100%
Straight/Heterosexual	3,605	
Unknown/Declined to State	13,845	



### **Description of Services Provided**

The following gives a breakdown of services provided across the six core service areas by 27 Partner Agencies through the 39 programs the VAW Grants Program funded in FY18-19.

#### **Crisis Lines**

- The Department funds two crisis lines that operate 24 hours a day, 7 days a week to support survivors of violence in San Francisco.
- VAW Partner Agencies fielded 62,799 service calls, of which 8,647 were crisis calls in FY18-19.
- Crisis calls received by the domestic violence and sexual assault hotlines funded by the Department can involve hours of intervention services, including phone counseling and safety planning.

#### **Counselling and Case Management**

- VAW Partner Agencies provided 8,383 hours of counseling—including individual and group counseling—and 11,918 hours of case management in FY18-19.
- Advocates of these programs provided accompaniment, case management, safety planning, counseling, information, referrals, and support to empower survivors to heal from the violence they experienced and gain stability in their lives.

#### **Prevention and Education**

- For FY18-19, the Department funded 14 programs, which reached 9,275 individuals to provide prevention and education services, including workshops for survivors, youth, and those at risk in the community.
- Services provided included self-esteem and healthy relationship workshops for youth and young adults, self-defense training sessions for women, life-skills and support groups for survivors of abuse, and training on elder abuse for health and social service providers.
- Although these programs primarily focus on prevention and outreach, survivors and those at-risk often come forward in need of crisis intervention and emotional support.

#### Legal Services

- Through the five legal services agencies that the Department funded in FY18-19, VAW Partner Agencies provided 13,384 hours of legal and supportive services.
- Legal services provided by these agencies include assistance with applying for restraining orders, advocacy and court accompaniment during child custody cases or divorce proceedings, public benefits, and support with immigration procedures.

#### **Emergency Shelter and Transitional Housing**

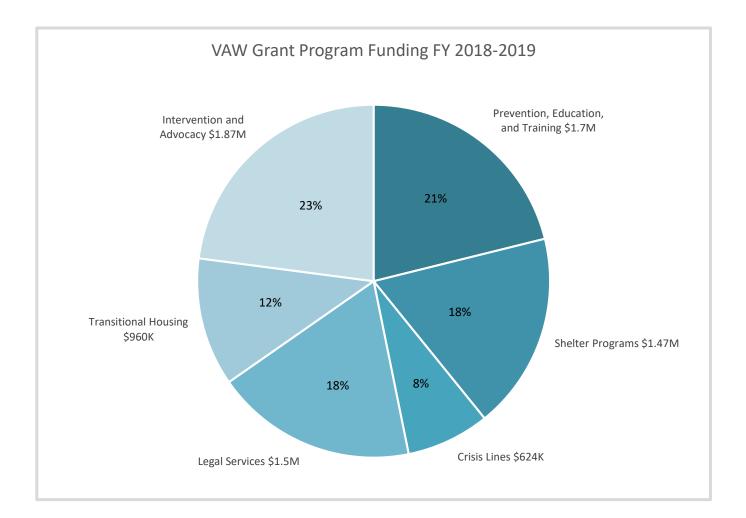
- Through the emergency shelter and transitional housing programs the Department funded in FY18-19, VAW Partner Agencies provided 7,068 emergency bed nights to women and their children escaping domestic violence and 20,017 transitional housing bed nights to women and their children seeking long-term stability.
- In addition to providing much needed shelter and housing, these organizations also provided case management, counseling, and advocacy services.
- In FY18-19, these organizations turned away 417 women and children from emergency shelter and 288 women and children from transitional housing services.

#### **Technical Assistance**

- In FY18-19, VAW Partner Agencies provided technical assistance to 422 service providers of other agencies.
- 3 San Francisco Department on the Status of Women

#### **VAW Funding Allocation & Partner Agencies**

The Department on the Status of Women distributes grants to community-based organizations to fund violence against women prevention and intervention services within the City. The graph below represents the service area, funding amount, and percent allocation of the total annual \$8.16 million budget for FY18-19. A complete list of the VAW Partner Agencies and the programs providing these services is displayed.



#### **VAW Program Narratives**

The following excerpts were taken from narratives written by VAW Partner Agencies in their year-end grant reports, detailing successes as well as challenges faced in providing services to the community.

## Asian Women's Shelter – Domestic Violence Shelter Program

After eight and a half months, a Housing Advocate at Asian Women's Shelter (AWS) was able to secure reasonably priced housing for a survivor using the organization's transitional housing assistance. At her goodbye party, the survivor shared beautifully about her journey in her native language, with tears and appreciation. AWS will continue to follow up with her and support her towards greater independence.

## LYRIC – Queer and Trans Youth Overcoming Violence

"Vince" is a 13-year-old, Latinx trans boy in 7<sup>th</sup> grade and uses they/them pronouns. Vince enrolled in Visitacion Valley Middle School's Q group to find community and learn more about LGBTQQ identity. Vince disclosed the troubles they face at school and home: social anxiety, gender dysphoria, and struggling to express their authentic gender identity while living with a transphobic family. LYRIC staff have been working with Vince to create an emotional safety plan around navigating transphobia while at home, help them gain access to gender affirming resources and trans support groups, and connect them with their school social worker for a therapy referral. Vince's story highlights the importance of providing youth with a space where they feel seen and heard when it comes to navigating transphobia, gender dysphoria, and connectedness.

## S.F. Women Against Rape – Sexual Assault Advocacy

In June 2019, Survivor Advocate Diana was able to advocate on behalf of a survivor in ICE detention. This survivor requested a letter verifying services to be used to support her immigration/deportation proceedings. Diana also worked closely with the survivor's sister who resides in San Francisco and had initially contacted S.F. Women Against Rape to help her detained sister.

# St. Vincent de Paul Society of San Francisoc – Brennan House

Case Manager Lakietha shared the story of a woman named "Anna" who she encouraged not only to engage in the steps necessary to rebuild her life in the way she wished, but to reach for the stars in the process. Anna enrolled in college courses at City College with the intenion of serving others. She also began studying with the culinary program, Kitchen of Champions, led by the St. Vincent de Paul Society of Alameda County. Anna was the valedictorian of her class in the culinary program, and in her graduation speech, she said, "This is not only a graduation from a culinary arts program, but a graduation from my past."

# Asian Women's Shelter – Transgender Services

AWS supports transgender men in affirming that they do not deserve abuse, that being a man does not mean you have to bear the burden of violence, and that they have the right to happiness and dignity in their intimate relationships. One such instance was in providing emotional and housing support for a refugee transgender man who was being abused by his long-term partner. Through supportive conversations with AWS, he was able to articulate for himself that he did not deserve the abuse and that something needed to change. AWS provided emergency hotel stays for him for the month of February as he considered his options and planned for top surgery.

VAW Partner Agencies FY 2018-2019			
Crisis Line Services			
S.F. Women Against Rape	Sexual Assault Crisis Line		
W.O.M.A.N., Inc.	Domestic Violence Crisis Line		
Emergency Shelter Programs			
Asian Women's Shelter	Domestic Violence Shelter Services		
La Casa de las Madres	Domestic Violence Shelter Services		
St. Vincent de Paul – Riley Center	Domestic Violence Shelter Services		
Transitional Housing			
Gum Moon Women's Residence	Transitional Housing for Immigrant Domestic Violence Survivors		
Mary Elizabeth Inn	Inn Roads - Supportive Housing Program		
St. Vincent de Paul – Riley Center	Brennan House – Transitional Housing Program		
San Francisco Network Ministries	San Francisco Safe House		
Intervention & Advocacy			
APA Family Support Services	Home Visitation		
Asian Women's Shelter	San Francisco Options for Comprehensive Action for Youth		
Asian Women's Shelter	Trans Services		
Donaldina Cameron House	Asian Domestic Violence Advocacy		
Jewish Family and Children's Services	Dream Program		
La Casa de las Madres	Safe Housing – Crisis Intervention for S.F. Housing Authority		
Mujeres Unidas y Activas	Sanando el Alma		
Not For Sale	Reinvent: Bay Area		
San Francisco Network Ministries	San Francisco Safe House		
S.F. Women Against Rape	Sexual Assault Advocacy		
St. James Infirmary	Violence Prevention and Intervention for Sex Workers		
W.O.M.A.N., Inc.	Latina Case Management Program		
Prevention, Education, & Training			
Asian Pacific Islander Legal Outreach	Asian Anti-Trafficking Collaborative		
Asian Women's Shelter	Arab Women's Services		
Community Initiatives	El/La Para Trans Latinas		
Community United Against Violence	Community Building Services		
Community United Against Violence	LBT Women's Prevention & Education Project		
Community Youth Center	Young Asian Women Against Violence		
Filipino Community Center	Babae Domestic Violence Program		
Glide Foundation	Glide Women's Center		
Horizons Unlimited of San Francisco	Females Against Violence Peer Leadership Program		
LYRIC	Queer and Trans Youth Overcoming Violence		
Mission Neighborhood Centers, Inc.	Real Arising Issues Creating Empowered Students		
S.F. Women Against Rape	Sexual Assault Education		
S.F. Women Against Rape	Students Talking About Non-Violent Dating (STAND)		
Women in Dialogue	In Defense of Prostitute Women's Safety		
Legal Services			
Asian Pacific Islander Legal Outreach	Asian Pacific Islander Domestic Violence Project		
Bay Area Legal Aid	Domestic Violence Legal Services		
San Francisco Bar Association	Cooperative Restraining Order Clinic		
San Francisco Bar Association	Justice & Diversity Center: Legal Services Programs		
Legal Aid at Work	Project SURVIVE		