

ALFRED SIMS

EXPERIENCE

8/30/2014 – 6/26/2020

TRANSITION PATIENT ADVOCATE, DEPARTMENT OF VETERANS AFFAIRS

As the Transition Patient Advocate for the VA Northern California Health Care System, I acted as a communicator, facilitator, and problem solver for veterans and service members entering or receiving care within the VA Healthcare System. My activities crossed all lines of authority and responsibility and encompassed all medical centers, services within the medical center, and programs throughout the Western region of the United States (VISN 21). I represented the VA Healthcare System in community activities and worked with community leaders on organizing events that benefit veterans and the community.

01/02/2013 – 08/30/2014

PROGRAM SPECIALIST, DEPARTMENT OF VETERANS AFFAIRS

As a Program Specialist for the HUD-VASH program, I served as the primary resource on existing and future permanent housing resources for Alameda County. I played a key role in the Department of Veterans Affairs continuum of homeless services, by working closely with the local housing authority and coordinating the development of housing resources throughout the area. I worked with a multi-disciplinary team of VA professionals and community agencies to strive for developing more effective and efficient ways of delivering housing services to veterans.

APRIL 2001 – JANUARY 2013

SUPERVISOR OF CORPORATE SECURITY SERVICES, GENENTECH

As the Supervisor of Corporate Security Services at Genentech, I was responsible for providing managerial support and guidance to contract security officers, emergency response personnel, and Control Room Operators at our corporate headquarters, which consist of 53 separate buildings, on 200+ acres of coastal property, and our remote manufacturing and sales facilities throughout North America. I coordinated with other managers on major events and activities that may affect security or safety. I researched and deployed new technologies, which improved the efficiency of our operation.

MAY 1989 – MARCH 1992

SINGLE CHANNEL RADIO OPERATOR, US ARMY

As a Radio Operator with the 502nd MI, I was responsible for installing and operating high frequency radio, radiotelephone, teletype, single-channel satellite equipment, field generator, power supplies, communications security devices, and associated equipment during the Gulf War. I have experience maintaining and operating under the most trying and strenuous circumstances including initial deployment into the war zone, operating under fire, and recovering all equipment for transport out of the war zone.

EDUCATION

JUNE, 2014

**MASTERS IN BUSINESS CONTINUITY, SECURITY, AND EMERGENCY
MANAGEMENT.** BUCKINGHAMSHIRE NEW UNIVERSITY

GPA: 3.44 of a maximum 4.0

JOB RELATED TRAINING

- Reid Technique for Interviewing and Interrogation
- Reid Technique for Advanced Interviewing and Interrogation
- Management of Aggressive Behavior Instructors Course
- R.L. Oatman Executive Protection Course
- Asset Protection Course
- California Hazmat Industry Technician
- National Incident Management System Incident Commander

ADDITIONAL SKILLS AND AWARDS

- Armed Service Medal
- Foreign Service Medal
- South West Asia Service Medal with two bronze stars
- Member of ASIS International
- ASIS Certified Protection Professional
- Strong written and verbal communication skills
- Strong customer service skills
- Strong managerial skills
- Proficient in most Windows based programs
- Proficient in most Google cloud-based applications