

1 [Declaring a Commitment to Hiring a Transformative Leader for the County's Veterans
2 Service Office]

3 **Resolution declaring the commitment of the City and County of San Francisco to hiring**
4 **a transformative leader for the County's Veterans Service Office, to safeguard the**
5 **public health of the veterans in the City and County of San Francisco during the**
6 **existence of a local emergency due to the ongoing spread of the novel coronavirus**
7 **COVID-19.**

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9 WHEREAS, California Military and Veterans Code, Section 970, provides each county
10 within the state the appointment of a County Veterans Service Officer; and

11 WHEREAS, Administrative Code, Section 5.108.A-1, establishes the County Veterans
12 Service Officer under the purview of the Director of Administrative Services; and

13 WHEREAS, The Director of Administrative Services shall nominate for appointment by
14 the Board of Supervisors candidates who are qualified to serve as the County Veterans
15 Service Officer; and

16 WHEREAS, Pursuant to California Military and Veterans Code, Section 970, such
17 Officer shall be a veteran; and

18 WHEREAS, The position of County Veterans Service Officer has been vacant for over
19 a year; and

20 WHEREAS, On February 25, 2020, the San Francisco Veterans Affairs Commission
21 wrote the City Administrator to formally request the Interim Appointment of a County Veterans
22 Service Officer; and

23 WHEREAS, On February 25, 2020, the Mayor of the City and County of San Francisco
24 issued the Proclamation Declaring the Existence of a Local Emergency, under Sections 8550
25 of the Government Code, Section 3.100(13) of the Charter, and Chapter 7 of the San

1 Francisco Administrative Code, establishing the existence of an emergency within the City
2 and County of San Francisco due to the ongoing spread of the novel coronavirus COVID-19;
3 and

4 WHEREAS, Ten percent of COVID-19-related deaths in San Francisco have come
5 from the veteran population; and

6 WHEREAS, There are now over 1,300 confirmed cases of COVID-19 reported in San
7 Francisco; and

8 WHEREAS, Greater coordination is necessary to track and monitor the number of
9 veterans who are currently infected with COVID-19 or have recovered from COVID-19; and

10 WHEREAS, Greater coordination is necessary to track and monitor the number of
11 veterans who are HUD-VASH eligible and expedite their pathway into housing; and

12 WHEREAS, Greater coordination and program outreach is necessary to maximize the
13 resources available to veterans between local, state, and federal levels; and

14 WHEREAS, A dedicated liaison is necessary to coordinate response efforts with the
15 City and County of San Francisco's Emergency Operations Center; and

16 WHEREAS, A dedicated liaison is necessary to coordinate efforts between City and
17 County of San Francisco's agencies and local nonprofit entities capable of aiding veterans in
18 the community; and

19 WHEREAS, A dedicated liaison is necessary to coordinate efforts between veterans'
20 organizations, staff, and volunteers; and

21 WHEREAS, A dedicated liaison will be necessary to coordinate with the recovery
22 efforts of the City and County of San Francisco and state and federal agencies; and

23 WHEREAS, Administrative Code, Section 5.108.A-2, delineates the powers and duties
24 of the County Veterans Service Officer; and

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1 WHEREAS, The County Veterans Service Officer is responsible for the overall
2 operation of the County’s Veterans Services Office, coordinating with public information
3 officers, and coordinating veterans’ services throughout the County; and

4 WHEREAS, The County Veterans Service Officer is responsible for developing and
5 administering program budgets, preparing budget requests and forecasts, and monitoring and
6 approving expenditures, in coordination with departmental and City management; and

7 WHEREAS, The County Veterans Service Officer is responsible for the monitoring,
8 selection, training, and evaluation of administrative personnel and Veterans Claims
9 Representatives; and

10 WHEREAS, The Veterans Claims Representatives under the supervision of the County
11 Veterans Service Officer are currently understaffed, experiencing a sizeable increase in the
12 needs of veterans and their families, and anticipating an even larger increase in the needs of
13 veterans and their families after the end of the COVID-19 emergency; now, therefore, be it

14 RESOLVED, That the City and County of San Francisco is committed to providing the
15 veterans in the community with much more than basic intake and referral services from the
16 County’s Veterans Services Office; and, be it

17 FURTHER RESOLVED, That the City and County of San Francisco is committed to
18 hiring a transformative leader for the County’s Veterans Service Office, who will recruit top
19 talent for its Veterans Claims Representatives, lead a major drive to enroll veterans into
20 healthcare and disability services to attract additional federal funds to San Francisco’s VA
21 Medical Center through the resource allocation system, leverage the Office to seek innovative
22 grant opportunities, and coordinate across local, state, and federal levels to bring in the
23 resources needed to house every veteran in San Francisco and find them a path forward into
24 our community; and, be it

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1 FURTHER RESOLVED, That the City and County of San Francisco remains
2 unwavering in its support for policies and programs that safeguard the public health and
3 welfare of veterans in our community.

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