

**From:** [Fuentes, Gerry](#)  
**To:** [Board of Supervisors \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Emergency Healthy Business Ordinance  
**Date:** Tuesday, July 7, 2020 11:40:50 AM  
**Attachments:** [image002.png](#)  
[image003.png](#)  
[image004.png](#)  
[image005.png](#)  
[image006.png](#)

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Gerry Fuentes and I worked as the General Manager at Courtyard San Francisco Union Square. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently open. We operate at a loss but open nonetheless. I want to feel safe in my work environment and our associates also want to feel safe. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards and the increase in costs will only make it more difficult to stay open and keep our associates employed. Most of my co-workers are out of work. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily. Cleanliness is not only a critical and essential part of our jobs in hospitality but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping other associates unemployed and affecting my family. These additional costs will certainly make it impossible for our doors to remain open for much longer. Please hear me now as I express strong opposition to this ordinance.

Yours in hospitality,

GERRY FUENTES  
GENERAL MANAGER  
O 415.346.3800

**COURTYARD San Francisco/Union Square**

761 Post St  
San Francisco, CA 94109  
[courtyard.com](http://courtyard.com)



   [courtyard.com](http://courtyard.com)

**From:** [Vandesteeg, Janice](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Healthy Buildings Ordinance  
**Date:** Tuesday, July 7, 2020 11:42:19 AM  
**Attachments:** [image003.png](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever.

The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, affecting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Sincerely,

Janice Vande Steeg  
Vice President of Operations  
Aimbridge Hospitality



**From:** [Xiao Wong](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Tuesday, July 7, 2020 11:51:15 AM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Xiao Wong  
dencow85@gmail.com  
3731 Irving Street  
San Francisco , California 94122

**From:** [Zhilian Huang](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Tuesday, July 7, 2020 11:55:58 AM

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Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Zhilian Huang  
elainehuangch@gmail.com  
333 Harrison st #442  
San Francisco , California 94105

**From:** [Perdomo, Santiago](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Please help  
**Date:** Tuesday, July 7, 2020 12:06:55 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Santiago Perdomo and I worked as Assistant Director of Welcome Office at W San Francisco, I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

**From:** [Hunter, Wendy](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** SF Emergency Ordinance  
**Date:** Tuesday, July 7, 2020 12:14:09 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Wendy Hunter and I worked as Director, HR at W San Francisco, I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

**WENDY HUNTER**

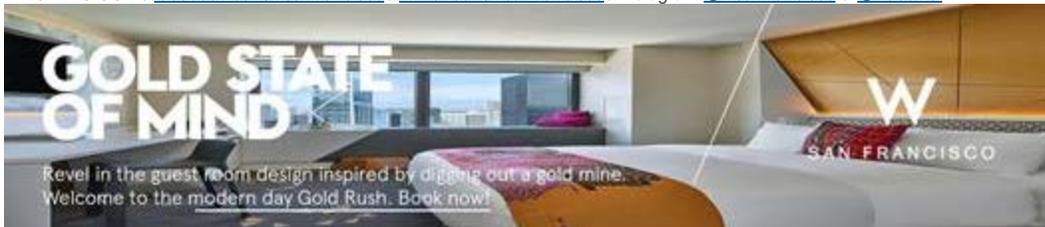
**DIRECTOR, HUMAN RESOURCES / W SAN FRANCISCO**

181 Third Street / San Francisco, CA 94103

T 415-817-7861 E / [wendy.hunter@whotelsworldwide.com](mailto:wendy.hunter@whotelsworldwide.com)

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**From:** [william Leiva](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Wednesday, July 1, 2020 1:02:19 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

william Leiva  
williamleiva@yahoo.com  
2121 whitman way #8  
San Bruno, California 94066

**From:** [Stephen Krespel](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Wednesday, July 1, 2020 1:02:27 PM

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Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,  
Steve Krespel

Stephen Krespel  
stevemoth@yahoo.com  
2382 Post St  
San Francisco, California 94115

**From:** [Gustavo Hernandez](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Wednesday, July 1, 2020 1:02:28 PM

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Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Gustavo Hernandez  
gustavo.dark677@gmail.com  
97 , Morton Dr  
Daly City, California 94015

**From:** [Sanjuana Rodriguez](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Wednesday, July 1, 2020 1:02:29 PM

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Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Sanjuana Rodriguez  
rsanjuana844@gmail.com  
2565 Clinton ave  
Richmond, California Ca

**From:** [Omar Bahena](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Wednesday, July 1, 2020 1:10:40 PM

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Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Omar Bahena

Omar Bahena  
osirisde7958@gmail.com  
107 Lexington Ct  
Vacaville , California 95687

**From:** [Morena Beltrán](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Wednesday, July 1, 2020 1:34:21 PM

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Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Morena Beltrán  
morenabeltran99@yahoo.com  
1637 51st ave  
Oakland , California 94601

**From:** [Morena Beltrán](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Wednesday, July 1, 2020 1:35:14 PM

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Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Morena Beltrán  
morenabeltran99@yahoo.com  
1637 51st ave  
Oakland , California 94601

**From:** [Marnie Lopez](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Wednesday, July 1, 2020 2:02:18 PM

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Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

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Please vote for the Healthy Buildings Ordinance.

Sincerely,

Marnie Lopez  
marnzlopez@yahoo.com  
109 Woy CT  
Pinole california, California 94564

**From:** [Fisch, Jonathan \(HGS\)](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Healthy Building Initiative  
**Date:** Wednesday, July 1, 2020 2:43:31 PM  
**Attachments:** [image001.png](#)  
[image003.png](#)  
[image004.png](#)  
[image005.png](#)  
[image006.png](#)  
[image008.png](#)

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Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever.

The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Sincerely,

**All the best,**

**Jonathan Fisch**

Owner Relations & Revenue Manager

**Fairmont Heritage Place, Ghirardelli Square**

900 N. Point, Suite D100

San Francisco, California 94109

[jonathan.fisch@fairmont.com](mailto:jonathan.fisch@fairmont.com)

Tel 415-268-5707

Fax 415-268-9903

[www.fairmont.com/ghirardelli](http://www.fairmont.com/ghirardelli)

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**From:** [Rhys O'Connell](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Healthy Building Ordinance  
**Date:** Wednesday, July 1, 2020 3:31:49 PM

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Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever.

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Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Sincerely,

Rhys O'Connell  
Director of Operations  
Hotel Zephyr

**From:** [Amy Cacho](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Proposed Healthy Building Ordinance  
**Date:** Wednesday, July 1, 2020 3:33:48 PM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.png](#)  
[image005.png](#)

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Dear San Francisco Board of Supervisors, As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed. With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever. The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services. Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis. The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Warm Regards –

Amy Cacho  
*Area Director of Sales & Marketing*

*Hotel Zoe*  
FISHERMAN'S WHARF

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**ARGONAUT™**  
A NOBLE HOUSE HOTEL

495 Jefferson St, San Francisco, CA 94109

415-846-6373

[acacho@noblehousehotels.com](mailto:acacho@noblehousehotels.com)

**From:** [E.S. Zuercher](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Healthy Buildings Ordinance  
**Date:** Wednesday, July 1, 2020 3:53:49 PM

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Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

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Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Sincerely,

Erica S. Zuercher

840 Post St. Apt 404  
San Francisco, CA 94109

**From:** [Mendi Gunadi](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Healthy Buildings Ordinance  
**Date:** Wednesday, July 1, 2020 3:58:18 PM

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Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever.

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Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Sincerely,  
Mendi



**Mendi Gunadi**  
Director of Finance  
250 Beach Street, San Francisco, CA 94133  
D: 415-617-6512  
[Mendi.Gunadi@HotelZephyrSF.com](mailto:Mendi.Gunadi@HotelZephyrSF.com)  
[www.hotelzephyrsf.com](http://www.hotelzephyrsf.com)



**From:** [calijakelevy@gmail.com](mailto:calijakelevy@gmail.com)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Wednesday, July 1, 2020 4:16:47 PM

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Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

calijakelevy@gmail.com  
1214 Polk street  
San Francisco, California 94109

**From:** [Mark Wood](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Wednesday, July 1, 2020 4:33:20 PM

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Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

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Please vote for the Healthy Buildings Ordinance.

Sincerely,

Mark Wood  
markzo1229@yahoo.com  
833 Jones st  
San Francisco , California 94109

**From:** [Sylvia Gardner](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Wednesday, July 1, 2020 4:38:54 PM

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Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

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Please vote for the Healthy Buildings Ordinance.

Sincerely,

Sylvia Gardner  
sylgardner@aol.com  
5497 mountain ridge way  
Antioch, California 94531

**From:** [Somchai Pramprasert](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Wednesday, July 1, 2020 4:49:05 PM

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Please vote for the Healthy Buildings Ordinance.

Sincerely,

Somchai Pramprasert  
pramprasert@gmail.com  
535 taylor street apt 406  
Sf, California 94102

**From:** [Mark Manis](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Proposed Healthy Buildings Ordinance  
**Date:** Wednesday, July 1, 2020 4:55:41 PM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed. With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever. The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services. Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis. The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Sincerely

Mark Manis | Director of Sales & Marketing

**HILTON SAN DIEGO GASLAMP QUARTER**

t: 1+ 619 231 4040 | o: 1+ 619 702 8263  
401 K Street | San Diego CA 92101 | USA

[hilton.com](http://hilton.com) | [facebook.com/hiltongaslampquarter](https://facebook.com/hiltongaslampquarter)   



Hilton CleanStay with Lysol protection is setting a new standard for hotel cleanliness and disinfection.

Learn more by visiting: <http://www.hilton.com/cleanstay>

**From:** [Jim Kaye](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Fisch, Jonathan \(HGS\)](#)  
**Subject:** Healthy building ordinance  
**Date:** Wednesday, July 1, 2020 4:57:37 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

We are owners of a deeded fractional share apartment at Fairmont Ghirardelli. As such our visits usually span several days for which we do not normally have daily cleaning and bed linen changes. When there we are the only ones using the apartment. To require daily cleaning and linen changes during our stays is, I believe, unnecessary and expensive. Cleaning and linen replacement prior to and at the end of a stay should suffice. We as owners, not the operators, would have to carry this added cost with little or no benefit. Please amend this provision.

Sincerely,

Jim Kaye  
916-765-3446

**From:** [Maria A Flores](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Wednesday, July 1, 2020 6:12:30 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Maria A Flores  
marflores16@gmail.com  
18634 Times Ave  
San Lorenzo, California 94580

**From:** [Miao Juan liu](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Wednesday, July 1, 2020 6:56:42 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Miao Juan liu  
emilymiao896@gmail.com  
325 capistrano avenue  
San francisco, California 94112

**From:** [Gil Murillo](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Healthy Buildings Ordinance  
**Date:** Wednesday, July 1, 2020 8:30:26 PM  
**Attachments:** [image001.png](#)

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever.

The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Sincerely,  
Gil Murillo

**Gil Murillo**

Executive Vice President and Chief Investment Officer | Watermark Lodging Trust, Inc.  
150 North Riverside Plaza, Suite 4200, Chicago, IL 60606  
p: (847) 482-8600 | d: (847) 810-1951 | [murillo@watermarklodging.com](mailto:murillo@watermarklodging.com)  
[www.watermarklodging.com](http://www.watermarklodging.com)



**Effective April 13, 2020 Carey Watermark Investors 1 Inc. and Carey Watermark Investors 2 Inc. merged to**

**create Watermark Lodging Trust, Inc. Please use the new contact information and email address noted above. Thank you.**

**From:** [Kenta](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** \*\*URGENT\*\* Healthy Building Ordinance!  
**Date:** Wednesday, July 1, 2020 8:48:38 PM  
**Attachments:** [Healthy Bulding Ordinance Letter.pdf](#)

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Greetings,

Please see my attached letter in regards to the upcoming Healthy Building Ordinance.  
VOTE NO!

Kenta Kamohara  
Holiday Inn Express & Suites – Napa Valley  
5001 Main Street American Canyon, CA 94503  
P: (707) 552-8100 F: (707) 552-3107 D: (707) 552-8100 x4

Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever.

The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Sincerely,



Kenta Kamohara | General Manager  
Holiday Inn Express & Suites Napa Valley  
5001 Main Street  
American Canyon, CA94503

**From:** [Yanling Chen](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Wednesday, July 1, 2020 9:04:51 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Yanling Chen  
dish\_ish\_isabel@yahoo.com  
1374 39th Ave  
San Francisco, California 94122

**From:** [Yann Taylor](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Healthy buildings ordinance  
**Date:** Wednesday, July 1, 2020 9:06:43 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

The Healthy Building Ordinance seems like overreach - covid unlikely to be spread through surface contact. I believe the board should focus resources on making sure folks wear masks and wash their hands regularly.

Thank you

Yann Taylor, San Francisco Resident.

Sent from my iPad

**From:** [Aida Rodriguez](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Wednesday, July 1, 2020 9:20:47 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Aida Rodriguez  
cmartinez94608@gmail.com  
1024 47th St Apt 3  
Emeryville , California 94608

**From:** [Olson, Aaron](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Healthy Buildings Ordinance  
**Date:** Thursday, July 2, 2020 5:42:15 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

As a hotelier managing several hotels in California including a large hotel in San Francisco, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever.

The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

**Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.**

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. **I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!**

Sincerely,

Aaron Olson  
Senior Vice President, Hotel Operations  
Crestline Hotels & Resorts  
3950 University Drive Suite 301  
Fairfax, VA 22030  
P: 571-529-6364

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**From:** [Don Dennis](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Opposition to the proposed Healthy Buildings Ordinance  
**Date:** Thursday, July 2, 2020 6:14:50 AM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.png](#)  
[image005.png](#)

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

As a hotelier with two hotels in San Francisco, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever.

The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Sincerely,

Don Dennis  
*President, Operations*



600 6th Street S, Kirkland, WA 98033

(O) 425-636-5675

(C) 206-793-7999

[ddennis@noblehousehotels.com](mailto:ddennis@noblehousehotels.com)



**From:** [Nita Bernardo](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Thursday, July 2, 2020 8:38:08 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely, Nita Bernardo

Nita Bernardo  
nitaber@tahoo.com  
455 Eastmoor avenue #115  
Daly City Ca , California 94025

**From:** [Oscar Vergara](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Thursday, July 2, 2020 8:46:25 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Oscar Vergara  
segga76@yahoo.com  
402 Palisade Drive  
Oakland, California 94607

**From:** [Rahul prabhakar](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Thursday, July 2, 2020 9:03:11 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Rahul prabhakar  
rahul.prabh1@gmail.com  
888 Ofarrell street  
San Francisco , California 94109

**From:** [Miruts Kassa](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Thursday, July 2, 2020 9:20:56 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Miruts Kassa  
jk3007@yahoo.com  
1795 O'Farrell Street Apartment number 305  
San Francisco, San Francisco Apartment number 305 94115

**From:** [Chris Manley](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Healthy Buildings Ordinance  
**Date:** Thursday, July 2, 2020 10:04:13 AM  
**Attachments:** [image794001.png](#)  
[image809002.png](#)

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force more hotels to close or remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever.

The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services. Closed hotels also deprive millions of visitors the opportunity to come see and experience the great city of San Francisco.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I plead that you to vote NO on the proposed ordinance and keep hotels open in San Francisco!



**Chris Manley**  
Chief Operating Officer

[www.sbcos.com](http://www.sbcos.com)

[cmanley@sbcos.com](mailto:cmanley@sbcos.com)

**direct** 303-785-3121  
**cell** 720-841-6200

**From:** [Shane Thompson](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Thursday, July 2, 2020 10:06:07 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Shane Thompson

Shane Thompson  
shane.thompson746@gmail.com  
55 poncetta drive apt 210  
Daly city, California 94015

**From:** [Resty Eusantos](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Thursday, July 2, 2020 10:14:19 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Resty Eusantos  
ytser1780@yahoo.com  
178 Santa Barbara Avenue  
Daly City, California 94014

**From:** [Jose Perez](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Thursday, July 2, 2020 10:14:22 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Jose Perez  
perez7191@gmail.com  
461 commercial ave  
South San Francisco, California 94080

**From:** [Joseph Bojanowski](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Healthy Buildings Ordinance  
**Date:** Thursday, July 2, 2020 10:16:24 AM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.png](#)

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever.

The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Regards,

**JOSEPH BOJANOWSKI**

*President*

**PM HOTEL GROUP**

5425 Wisconsin Avenue, Suite 700, Chevy Chase, MD 20815

T: 202.787.3308

[pmhotelgroup.com](http://pmhotelgroup.com)

FOLLOW US!



**From:** [Ruihui Chen](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Thursday, July 2, 2020 10:29:21 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Ruihui Chen  
Chenruihui88@gmail.com  
2690 22nd Avenue  
San Francisco , California 94116

**From:** [Zunker, Steve](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Healthy Buildings Ordinance  
**Date:** Thursday, July 2, 2020 10:41:32 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

This message was sent securely using Zix<sup>®</sup>

Dear San Francisco Board of Supervisors,

As a hotel owner in California, I need to express my opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed. With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever. This is not hyperbole, it is the plain and simple truth. The ripple effect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services. Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

Having worked in nearly every position in the hotel business, I've seen the steady creep of government fees and regulation stifle, and in some cases, completely strangle the business I've grown up in. If there is simply an assumption at the government level that businesses will adjust, I can assure you that the ability to adjust any further is greatly diminished, if not gone. Hotels, restaurants and other hospitality businesses survive on extremely thin margins and are on the verge of financial ruin across the country. Lenders who take back lodging properties will face the same headwinds the previous owners have and may elect to remain closed, never reopening in some cases. These ordinances are not simply one thing these businesses have to absorb, they are one MORE thing in a long list of headwinds. This will be the proverbial straw that broke the camel's back.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Sincerely,

Steve Zunker

---

## ASHFORD

**Steve Zunker**  
**Senior Vice President of Asset Management**  
14185 Dallas Parkway, Suite 1100  
Dallas, TX 75254  
Cell: 571-527-6479  
Fax: 972-499-0041

Direct Line: [972-778-9523](tel:972-778-9523)

Email Address: [szunker@ashfordinc.com](mailto:szunker@ashfordinc.com)

---

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This message was secured by [Zix](#)<sup>®</sup>.

**From:** [Paul Finstad](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Vote No - Healthy Buildings Ordinance  
**Date:** Thursday, July 2, 2020 10:46:33 AM  
**Attachments:** [image001.png](#)

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed. With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever. The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services. Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis. The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Sincerely,  
Paul

**Paul V. Finstad**

Vice President, Investments | Watermark Lodging Trust, Inc.  
150 North Riverside Plaza, Suite 4200, Chicago, IL 60606  
p: (847) 482-8600 | d: (847) 810-1955 | [finstad@watermarklodging.com](mailto:finstad@watermarklodging.com)  
[www.watermarklodging.com](http://www.watermarklodging.com)



**Effective April 13, 2020 Carey Watermark Investors 1 Inc. and Carey Watermark Investors 2 Inc. merged to create Watermark Lodging Trust, Inc. Please use the new contact information and email address noted above. Thank you.**

**From:** [José Martinez](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Thursday, July 2, 2020 10:55:22 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

José Martinez  
jlmartinez8284@gmail.com  
149 school st #3  
Daly City , California 94014

**From:** [Carlos Urcina](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Thursday, July 2, 2020 12:40:01 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Carlos Urcina  
carlosurcina@hotmail.com  
640 Turk st  
San Francisco , California 94102

**From:** [Ran Tian](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Thursday, July 2, 2020 8:26:56 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Ran Tian  
tianran7022@gmail.com  
82 delta st  
San Francisco , California 94134

**From:** [Rosa Rauda](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Thursday, July 2, 2020 10:40:49 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Rosa Rauda  
Rrauda68@gmail.com  
11 15th ST  
Richmond, California 94801

**From:** [beatriz itusaca](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Thursday, July 2, 2020 10:48:18 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

beatriz itusaca  
beacure@hotmail.com  
574 3rd  
San francisco, California 94107

**From:** [Patricia ORourke](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Friday, July 3, 2020 12:07:02 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Patricia ORourke  
ssgtorourke@gmail.com  
4755 Mesquite Springs Road  
Twentynine Palms, California 92277

**From:** [Brad Busby](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Hotel Emblem Opposition to Emergency Ordinance File #200638 Cleaning and Disease Prevention  
**Date:** Friday, July 3, 2020 9:23:41 AM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I am writing to express Hotel Emblem's strong opposition to the Emergency Ordinance – Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings File #200638. The health and safety of our employees and guests is our industry's number one priority. However, health guidelines must be determined by the medical experts in the Department of Health, not by the Board of Supervisors.

San Francisco Hotels already have guidelines developed by the Hotel Council of San Francisco, California Hotel & Lodging, and American Hotel & Lodging that are all based on medical expert guidance from CDC, CDPH and CAL OSHA guidelines.

If Health and Safety is truly the goal of the council, the ordinance simply defies logic.

Let's assume the room is COVID-19 free prior to a Guests arrival. The proponents of this ordinance claim that this will make Guests safer from COVID-19 while staying at a hotel. If the room is clean prior to arrival, and only the Guests enters the room, then the only way COVID can be introduced to the room is through the Guests themselves. If the Guest is the one introducing the virus, then they already have been exposed to it, and no amount of cleaning after the fact can change this. It is pretty straightforward, the Guest is not safer by cleaning rooms while they are occupying them.

Let's say the ordinance does pass, and we start cleaning occupied rooms. We have already established that the Guest does not become safer by having our teams enter the room. However, if a Guest already has COVID-19, we are now potentially exposing our Colleagues to the virus by making them enter the rooms. From a safety perspective, all this ordinance does is put my team in greater danger. Those are the simple facts.

Please tell me how this council will respond when one of my team contracts COVID-19 because, in order to have a job, and earn a living, they were forced to clean an infected persons room? Because if you pass this ordinance, you will be responsible for those consequences.

Again, we ask that you not approve this ordinance and allow the medical experts to provide the guidance.

Regards

**Brad Busby** | General Manager  
**HOTEL EMBLEM SAN FRANCISCO**  
T 310 908 8535  
E [brad.busby@viceroymotelgroup.com](mailto:brad.busby@viceroymotelgroup.com)  
562 Sutter Street

San Francisco, CA 94102

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[Vote for Viceroy](#) in the 2020 Travel + Leisure World's Best Awards for a chance to win one of five international travel prizes!

**From:** [Lilian Calderón](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Friday, July 3, 2020 10:23:10 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Lilian Calderón  
chelita.calderon07@gmail.com  
2621 Ritchie st  
Oakland, California 94605

**From:** [Steven Kirkish](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Emergency Healthy Business Ordinance up for vote  
**Date:** Friday, July 3, 2020 11:01:34 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello Board of Supervisors. My name is Steven Kirkish and I worked as Front Desk Supervisor at Hotel Vitale on 8th and Mission Street. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned. With the extra \$600 unemployment stimulus payments ending in July, I certainly wont be able to afford expensive San Francisco rent come September and need to work. Please hear me now as I express strong opposition to this ordinance.

Sincerely,

Steven Kirkish

**From:** [Volkart, Jacqueline](#)  
**To:** [Board of Supervisors. \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#); [Kevin Carroll](#); [Kelly Powers](#); [Kimball, Jon](#); [Chen, Gena](#); [Chou, Spencer](#); [Gordon, James](#); [Hofilena, Henry](#); [O'Neill, Kevin \(SFOXR\)](#); [Taccioli, Lesley](#); [Volkart, Jacqueline](#); [Weber, Stephen](#); [Wells, Felicity](#)  
**Subject:** The St. Regis San Francisco - Opposition to Emergency Ordinance File #200638 Cleaning and Disease Prevention  
**Date:** Friday, July 3, 2020 11:15:43 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I am writing to express **The St. Regis San Francisco's** strong opposition to the Emergency Ordinance – Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings File #200638. The health and safety of our employees and guests is our industry's number one priority. However, health guidelines must be determined by the medical experts in the Department of Health, not by the Board of Supervisors.

San Francisco Hotels already have guidelines developed by the Hotel Council of San Francisco, California Hotel & Lodging, and American Hotel & Lodging that are all based on medical expert guidance from CDC, CDPH and CAL OSHA guidelines. Our company, Marriott International has followed strict cleaning guidelines for over 93 years, and has strengthened them even further to ensure our employees and guests experience a safe environment.

Personally, I have worked for over three decades with Marriott International. I am very proud of what we do to apply our fundamental philosophy of **“putting people first”**. *As Mr. Marriot says, if we take care of our people, they will take care of our guests and they will then return over and over again.*

Supervisors, what you are trying to do is putting our industry at risk, my hosts (employees) love to come to work, are proud to work at The St. Regis San Francisco and know that their environment will be safe when they return. One of the most beautiful industries is hospitality, moving forward with the Ordinance you are proposing will destroy the livelihood of so many dedicated hospitality professional.

Please reconsider seriously, the future is bright, we need you to trust our companies that we are doing the right thing to protect our most valuable asset, our employees.



Warm regards & [Live Exquisite](#)  
*Jackie*

Jacqueline Volkart, MBA, CMA, CMP  
*General Manager*

The St. Regis San Francisco  
125 Third Street San Francisco, California 94103  
t. +1 415 284 4050 | m. +1-415-748-7014  
[stregissanfrancisco.com](http://stregissanfrancisco.com)



**From:** [Mark Beevor](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Hotel Zetta Opposition to Emergency Ordinance File #200638 Cleaning and Disease Prevention  
**Date:** Friday, July 3, 2020 11:48:54 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I am writing to express Hotel Zetta's strong opposition to the Emergency Ordinance – Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings File #200638. The health and safety of our employees and guests is our industry's number one priority. However, health guidelines must be determined by the medical experts in the Department of Health, not by the Board of Supervisors.

Sup Peskin, this is **not** about money, this is about getting real people back to work. Each day I come to work, I am laser focused on doing what I need to do to create business that will drive jobs. In the last few months we have brought back four room attendants and this week a houseman. We just increased the number of days our Dir of IT is working and we are talking about bringing back a sales manager. This is all really meaningful and your legislating will be ruin this progress . It is soul destroying.

It has taken a lot for my team, especially housekeepers to come back to work despite what they hear on the news but they came because we are following and are trained in CDC, CDPH and CAL OSHA guidelines such as **not** going into stayover rooms and leaving rooms vacant for 24-72hr after checkout. If this ordinance passes we will need to tell our team that we are obligated to go against these guidelines because the Board of Supervisors are defying logic and science. How is this going to inspire our employees to come back to work? It is clearly illogical that hotels and offices need to follow these rules but government owned buildings do not. Why the risk of infection is less in the government buildings than hotels I don't know.

I am grappling to understand what I am missing here and how through this ordinance you are selflessly looking after your constituents. Hoteliers are in the business of maintaining the highest standards and have done so for years. We have protocol already in place that is based in objective science. You need to take this issue **off your plate** and **refocus on cleaning issues that you are responsible for, the streets.**

Again, I ask that you not approve this ordinance and allow the medical experts to provide the guidance.

Sincerely,

Mark.

**Mark Beevor** | General Manager

**HOTEL ZETTA SAN FRANCISCO**

**D** 415 321 5132 **M** 307 690 5666 **F** 415 543 5885

**E** [mark.beevor@viceroyhotelgroup.com](mailto:mark.beevor@viceroyhotelgroup.com)

55 5<sup>th</sup> Street  
San Francisco, CA 94103



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<p>HOTEL <b>zetta</b> SAN FRANCISCO</p>	A photograph of a man and a woman in a hotel room. The man is leaning in to kiss the woman on the cheek. They are both smiling and looking at each other. The room has a bed with white linens and a lamp in the background.	<p>BEST RATE ANYWHERE HERE ONLINE</p> <p><b>BOOK NOW</b></p>
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**From:** [Annette Alvarado](#)  
**To:** [mayorlondonbreed@sf.org](mailto:mayorlondonbreed@sf.org); [Board of Supervisors. \(BOS\)](#)  
**Subject:** Emergency Health Business Ordinance  
**Date:** Friday, July 3, 2020 12:55:11 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello.

My name is Annette Alvarado and I worked as a Front Office Manager at The Mark Hopkins. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily. Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

Thank you!

Annette Alvarado

**From:** [Annette Alvarado](#)  
**To:** [mayorlondonbreed@sfbos.org](mailto:mayorlondonbreed@sfbos.org); [Board of Supervisors. \(BOS\)](#)  
**Subject:** Emergency Healthy Business Ordinance  
**Date:** Friday, July 3, 2020 12:55:24 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello.

My name is Annette Alvarado and I worked as a Housekeeping Manager at The Sir Francis Drake. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily. Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

Thank you!

Annette Alvarado

Sent from my iPhone

**From:** [Wade Sooy](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Friday, July 3, 2020 1:22:15 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Wade Sooy  
sooyboy@gmail.com  
398 Euclid ave  
Oakland, California 94610

**From:** [Tyre Walston](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Healthy building ordinance  
**Date:** Friday, July 3, 2020 1:24:38 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

please do not pass this bill!

**From:** [Simon, Carol](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** San Francisco Fisherman's Wharf Marriott Opposition to Emergency Ordinance File #200638 Cleaning and Disease Prevention Standards  
**Date:** Friday, July 3, 2020 1:37:48 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I am writing to express San Francisco Fisherman's Wharf Marriott strong opposition to the Emergency Ordinance – Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings File #200638. The health and safety of our employees and guests is our industry's number one priority. However, health guidelines must be determined by the medical experts in the Department of Health, not by the Board of Supervisors.

San Francisco Hotels already have guidelines developed by the Hotel Council of San Francisco, California Hotel & Lodging, and American Hotel & Lodging that are all based on medical expert guidance from CDC, CDPH and CAL OSHA guidelines.

If this ordinance passes, the hotels in the City and Wharf area may very well not reopen. The area will continue to look desolate and very unappealing to visitors and locals as well. There is no way financially some hotels will be able to regroup and afford this.

It is bad enough that many hotels, just with the threat of this are now not planning on opening at the earliest in the fall. How devastating to the labor market as well as the San Francisco economy. Thousands of people will lose their job.....this is the reality!

Again, we ask that you not approve this ordinance and allow the medical experts to provide the guidance.

Carol Simon  
Task Force General Manager  
San Francisco Fisherman's Wharf Marriott  
<http://www.crestlinehotels.com/>

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**From:** [Marie J Nazaire](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Friday, July 3, 2020 1:53:07 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Marie J Nazaire  
mariejnazaire509@gmail.com  
3365 Cesar Chavez #34  
San Francisco CA, California 94110

**From:** [Celia Ghanem](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Emergency Healthy Business Ordinance  
**Date:** Friday, July 3, 2020 2:15:04 PM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.png](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Celia Ghanem and I worked as Area Director of Finance at Argonaut Hotel. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

Thank you.

Celia Ghanem  
*Area Director of Finance*



495 Jefferson St, San Francisco, CA 94109  
(O)415-345-5501 (F)415-345-5535

[cghanem@noblehousehotels.com](mailto:cghanem@noblehousehotels.com)



**From:** [Amal Abbara](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** San Francisco hotel Reopening Ordinance  
**Date:** Friday, July 3, 2020 2:24:50 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Amal Abbara- Tannous and I worked as [Job Title] Spa Supervisor at [Hotel Name] Vitale. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

**From:** [Paula Gruendl](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Opposition to Emergency Cleaning and Prevention Ordinance  
**Date:** Friday, July 3, 2020 2:35:40 PM  
**Attachments:** [Hotel Council.docx](#)

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Please see my email attached!

I feel very safe with the standards that my hotel company has put forth in order for myself and my colleagues to return to work.

It is vitally important for us to return to work as soon as possible! We are facing more financial ruin with the elimination of the CARE Act at the end of July and this will put more hotel employees in financial distress and even some will be without homes and food.

Please reconsider this decision!

Many thanks,  
Paula Gruendl

July 3, 2020

Hello. My name is Paula Gruendl and I worked as an Area Sales Manager at the Argonaut Hotel and Hotel Zoe in Fisherman's Wharf. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

Thank you,

Paula Gruendl

July 3, 2020

Hello. My name is Paula Gruendl and I worked as an Area Sales Manager at the Argonaut Hotel and Hotel Zoe in Fisherman's Wharf. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

Thank you,

Paula Gruendl

**From:** [Anna Li](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Friday, July 3, 2020 2:37:34 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Anna Li  
annalfy804@gmail.com  
229 Haight street  
San Francisco , California 94102

**From:** [Teri Serrano](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Healthy Building Ordinance.  
**Date:** Friday, July 3, 2020 2:57:14 PM  
**Attachments:** [image005.png](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed. With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever. The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services. Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

## TERI SERRANO

Area Director of People Services and Culture  
Hotel Spero | 405 Taylor Street, San Francisco, CA 94102  
Direct: 415-351-7640 | Fax: 415-351-7654  
Cell: 310-384-6283 | Email: [TSerrano@HotelSpero.com](mailto:TSerrano@HotelSpero.com)

The Marker | 501 Geary Street, San Francisco, CA 94102  
Direct: 415-351-7640 | Fax: 415-351-7654  
Cell: 310-384-6283 | Email: [TSerrano@TheMarkerSF.com](mailto:TSerrano@TheMarkerSF.com)



**From:** [Todd Metzger](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Save San Francisco Tourism - Healthy Building Ordinance Opposition  
**Date:** Friday, July 3, 2020 3:08:50 PM  
**Attachments:** [image002.png](#)  
[image003.png](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

My name is Todd Metzger and I'm the Area General Manager for OLS Hotels and oversee the Harbor Court specifically in San Francisco. As a hotelier of 22 years and constituent in San Francisco, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever. I had 148 employees in February of 2020, I'm now have 17 left and my out of work teams are still struggling to make ends meet.

The ripple affect across San Francisco would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services. The shortsightedness of this ordinance to also only target the hotel industry is absurd and irresponsible. It takes a village to run a hotel. Including vendors in all areas of expertise that will be badly damaged by the continue closures of hotels. Landscapers and florist, linen companies, food suppliers, contract maintenance, advertising and marketing companies, restaurant teams, insurance companies...etc.

Further, at the root of this poorly drafted ordinance, this legislation contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis. Social distancing is the only real piece of science we've understand globally works to slow the spread.

We must recognize reality, and the reality is travel (Especially to major metropolitan areas) will be a slow road to recovery as visitors become more comfortable and feel safe. Convention business will be nonexistent in the near future, business travel has already announce they will not travel in 2020, and our industry is left with leisure travel and local drive markets. This inevitably affects average daily rates and occupancy. Our industry depends on occupancy to have employees service rooms. This ordinance will not attract more travel as it could be viewed as dangerous to the guest and will only add expenses, causing hotels to stay closed. We need to do right by our teams and visitors by keeping them social distanced, as the protocols so many hoteliers have implemented already.

My company has spent thousands of dollars, creating barriers, adding enhanced cleaning tools that eliminate touch points (ie. electrostatic sprayers) and creating plans to keep guest and employee safe. We are dedicated to making travel safe and spacing/ time between guest and staff interactions is a proven method to deterring the spread of the Covid-19 virus according to the CDC, WHO, AHLA, and CHLA.

This pandemic has hurt us all. The solution moving forward can best be accomplished by working together and building trust between our teams, business owners, operators, customers/ patrons and elected officials. Our elected officials can best help us by highlighting the hotels strategies and dedication to running clean, safe operations. Help us promote travel to SF, don't deter it; so we can put our people back to work safely.

I strongly oppose the Healthy Buildings Ordinance and hope you will too.

Sincerely,

**Todd Metzger, Area General Manager**  
**Harbor Court Hotel \* Hideaway & Getaway Hotels \* Hotel Winters**  
Phone: 305-304-6978 | Direct Line: 415-537-7573  
[tmetzger@olshotels.com](mailto:tmetzger@olshotels.com)



[www.harborcourthotel.com](http://www.harborcourthotel.com) [hideawaycarmel.com](http://hideawaycarmel.com) [thegetawaycarmel.com](http://thegetawaycarmel.com)  
[www.hotelwinters.com](http://www.hotelwinters.com)



Please consider your environmental responsibility before printing this e-mail & any documents

**From:** [Vicente Ponce](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Save San Francisco Tourism  
**Date:** Friday, July 3, 2020 3:09:37 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello.

My name is Vicente Ponce and I worked as Hotel Engineer at the Harbor Court Hotel. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This unfair ordinance attacks not only hotels workers, but target minority groups, especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed that I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned.

Please hear me now as I express strong opposition to this ordinance.

Sincerely,

Vicente Ponce

**From:** [Jodi Lopez](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Viceroy Hotel Group - Opposition to Emergency Ordinance File #200638 Cleaning and Disease Prevention Standards  
**Date:** Friday, July 3, 2020 3:16:45 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I am writing to express Viceroy Hotel Group's strong opposition to the Emergency Ordinance – Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings File #200638. The health and safety of our employees and guests is our industry's number one priority. However, health guidelines must be determined by the medical experts in the Department of Health, not by the Board of Supervisors.

San Francisco Hotels already have guidelines developed by the Hotel Council of San Francisco, California Hotel & Lodging, and American Hotel & Lodging that are all based on medical expert guidance from CDC, CDPH and CAL OSHA guidelines.

If this ordinance were to pass it would put our employees at further risk of exposure to coronavirus by forcing them to enter and clean guest rooms every day, going against CDC guidelines. In addition, the standards proposed would force two of our existing hotels in San Francisco to remain closed for the foreseeable future, while forcing our third to shut down. This would cause an additional loss of jobs that have recently been reinstated and delay further the return to work of dozens of employees. Again, we ask that you not approve this ordinance and allow the medical experts to provide the guidance.

Kind regards,

**Jodi Lopez** | Area Director Human Resources

**HOTEL ZELOS | HOTEL ZEPPELIN | HOTEL ZETTA**

**M** 415 850 4403 **F** [866 873 2673](tel:8668732673)

**E** [jodi.lopez@viceroyhotelgroup.com](mailto:jodi.lopez@viceroyhotelgroup.com)



**From:** [Jaygo g](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Please hear us.  
**Date:** Friday, July 3, 2020 3:51:04 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Jossie Go and I worked as a reservations coordinator at Hotel Zoe and Argonaut Hotel. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from cleaning protocols provided by the CDC, as well as Federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel are people of color.

Federal and state officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strips beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

Thank you,  
Jossie Go

--

Best Regards,  
Jossie

**From:** [Cui Juan Zheng](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Friday, July 3, 2020 3:55:48 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Cui Juan Zheng  
tinajh98@yahoo.com  
9 scotia ave  
San Francisco, California 94124

**From:** [Jeff Guy](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** SF Cleaning Ordinance  
**Date:** Friday, July 3, 2020 4:20:15 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Jeff Guy and I work as the Director of Sales at Kimpton Sir Francis Drake. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation. These additional costs will certainly keep my hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

**From:** [Orlando Rodriguez](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Emergency Healthy Business Ordinance  
**Date:** Friday, July 3, 2020 4:24:01 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello!

My name is Orlando Rodriguez and I worked as a Houseman at Hotel Zoe. I am writing to express strong opposition to the Emergency Healthy Business Ordinance.

My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

Thank you.

Orlando Rodriguez

Sent from my iPhone

**From:** [Khaled Uckahun](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Ordinance opposition  
**Date:** Friday, July 3, 2020 4:29:24 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello.

My name is Khaled Uckahun and I worked as In room dining server at the Francis Drake hotel. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned.

Please hear me now as I express strong opposition to this ordinance.

Sincerely,

Khaled Uckahun.

**From:** [service@sfgreescapes.com](mailto:service@sfgreescapes.com)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Healthy Building ordinance  
**Date:** Friday, July 3, 2020 4:32:06 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

## Greenscapes Professional Plantscape Services

Dear Supervisors and Mayor Breed,

My name is Dennis Welch and I am the President of Greenscapes Professional Plant Service.

As a partner and vendor of many hotels in the City of San Francisco, my livelihood and my business's future fringes on the ability to re-open hotels. As I recently learned of the new Healthy Buildings Ordinance and the unrealistic business expenses that will keep hotels shuttered, I became very concerned that our partners in the hotel industry will be able to open. **I write in strong opposition** to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk of a disastrous economic ripple effect that could lead to permanent job loss and migration of our businesses and communities.

The affect across San Francisco would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

**I strongly oppose this ordinance and beg of you to consider the larger economic impact.**

Sincerely,

Dennis Welch, President  
Greenscapes Professional Plant Service  
[Service@sfgreescapes.com](mailto:Service@sfgreescapes.com)

**From:** [Claudette Quinsay](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Hotel Zetta Opposition to Emergency Ordinance File #200638 Cleaning and Disease Prevention  
**Date:** Friday, July 3, 2020 4:39:45 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I am writing to express Hotel Zetta's strong opposition to the Emergency Ordinance – Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings File #200638. The health and safety of our employees and guests is our industry's number one priority. However, health guidelines must be determined by the medical experts in the Department of Health, not by the Board of Supervisors.

Sup Peskin, this is **not** about money, this is about getting real people back to work. Each day I come to work, I am laser focused on doing what I need to do to create business that will drive jobs. In the last few months we have brought back four room attendants and this week a houseman. We just increased the number of days our Dir of IT is working and we are talking about bringing back a sales manager. This is all really meaningful and your legislation will be ruining this progress . It is soul destroying.

It has taken a lot for my team, especially housekeepers to come back to work despite what they hear on the news but they came because we are following and are trained in CDC, CDPH and CAL OSHA guidelines such as **not** going into stayover rooms and leaving rooms vacant for 24-72hr after checkout. If this ordinance passes we will need to tell our team that we are obligated to go against these guidelines because the Board of Supervisors are defying logic and science. How is this going to inspire our employees to come back to work? It is clearly illogical that hotels and offices need to follow these rules but government owned buildings do not. Why the risk of infection is less in the government buildings than hotels I don't know.

I am grappling to understand what I am missing here and how through this ordinance you are selflessly looking after your constituents. Hoteliers are in the business of maintaining the highest standards and have done so for years. We have protocol already in place that is based in objective science. You need to take this issue **off your plate** and **refocus on cleaning issues that you are responsible for, the streets.**

Again, I ask that you not approve this ordinance and allow the medical experts to provide the guidance.

Sincerely,

Claudette

**Claudette Quinsay** | Senior Accountant

**Hotel Zetta San Francisco**

**T** 415 321 5131 **F** 415 543 5885

**E** [claudette.quinsay@viceroyhotelgroup.com](mailto:claudette.quinsay@viceroyhotelgroup.com)

55 Fifth Street

San Francisco, CA 94103

**#RememberToLive** | Follow us [@HotelZetta](https://www.instagram.com/HotelZetta)



[Vote for Viceroy](#) in the 2020 Travel + Leisure World's Best Awards for a chance to win one of five international travel prizes!

**From:** [Josey Ray Blanche](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Attention  
**Date:** Friday, July 3, 2020 4:44:30 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Josey Blanche and I live in San Francisco and worked as a server at Scalas Bistro/Sir Francis Drake Hotel. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

Additionally, if this ordinance is not rectified and I am not allowed to return to work, I may never get to go back and will not be able to find another job that treats me well and pays me as well. It will upend my life and jeopardize my future and I will hold this measure, and all who support it solely responsible. I know you have an obligation to protect public health, but you also have an obligation to protect jobs and industries.

Thank you for your time,

Josey Blanche

**From:** [Mark Murphy](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** DO NOT PASS THE HEALTHY BUILDING ORDINANCE!!!  
**Date:** Friday, July 3, 2020 5:11:03 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good Afternoon Mayor Breed and SF Board of Supervisors. The company I work for Owns 11 Hotels in San Francisco and hundreds, if not thousands of us adamantly disagree with the San Francisco Supervisors who are are trying to pass a Healthy building ordinance that will affect us negatively (hotels in San Francisco). We would really appreciate it if you could join us and oppose to this ordinance, and know that we are NOT happy about this ordinance even being proposed. I am reaching out to you to strongly oppose this unnecessary ordinance. It is scheduled to be approved on 7/7 and this cannot happen, if you are truly listening to the people. Your time is very much appreciated.

Thank you so VERY MUCH. Turning down this ordinance means a lot to the people of San Francisco.

Have a great rest of your day. Happy Fourth of July Holiday Weekend!!! God Bless America.

Best Regards, Mark

Mark S. Murphy  
Director of Sales & Marketing  
Villa Florence Hotel San Francisco  
225 Powell Street  
San Francisco, CA 94102  
415-617-1063 (work)  
781-254-3558 (cell)  
[mmurphy@villaflorence.com](mailto:mmurphy@villaflorence.com) (Email)  
[www.villaflorence.com](http://www.villaflorence.com) (Hotel Website)

**From:** [Lyndsay Hope Pullem](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [mayorlondonbreed@sfgov](mailto:mayorlondonbreed@sfgov)  
**Subject:** Please don't pass this hotel restriction  
**Date:** Friday, July 3, 2020 5:17:00 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

As a Chef and hotel worker, if you pass this SF Healthy Building ordinance requiring hotels to do these impossible tasks, you'll be subjecting many of us to permanent job loss. It's unfeasible and unfair. Please don't pass it. You're dooming the industry to fail and putting many of us on the street. Thank you.

Lyndsay H. Pullem  
(415)728-1557  
[cheflyndsay@outlook.com](mailto:cheflyndsay@outlook.com)

**From:** [RAUL RIVERA](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Date:** Friday, July 3, 2020 5:22:00 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is cherry rivera and I worked as house keeper/house man at Hotel Adagio. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

**From:** [Marsha Cogle](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Re: Healthy Building Ordinance  
**Date:** Friday, July 3, 2020 5:34:29 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good Day,

My name is Marsha Cogle Augustine and I worked as Director of Catering at the Argonaut Hotel in Fisherman's Wharf. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

Thank you

Marsha Cogle Augustine

**From:** [Jenny Patterson](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Healthy Building Ordinance Opposition  
**Date:** Friday, July 3, 2020 5:34:46 PM  
**Attachments:** [image001.png](#)  
[image002.png](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors and Mayor Breed,

My name is Jenny Patterson and I am the Director of Contracting and USA Business Development with Grupo Hotusa. As a partners and vendors of many hotels in the City of San Francisco, my livelihood and my business's future, also fringe on the ability to re-open hotels. As I recently learned of the new Heathy Buildings Ordinance and the unrealistic business expenses that will keep hotels shuttered, I became very concerned that our partners in the hotel industry will be able to open. I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk of a disastrous economic ripple effect that could lead to permanent job loss and migration of our businesses and communities.

The effect across San Francisco would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

I strongly oppose this ordinance and beg of you to consider the larger economic impact.

Sincerely,



**Jenny Patterson**  
Director of Contracting – USA market  
[jenny@grupohotusa.com](mailto:jenny@grupohotusa.com)

P. (702) 210-9841  
[www.hotusa.com](http://www.hotusa.com)

**From:** [Bruce Young](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Hotel  
**Date:** Friday, July 3, 2020 5:39:37 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Bruce Young and I worked as [server] at [Sir Francis Drake]. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards. Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color. Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily. Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

**From:** [Adriaan Vanderzwan](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Healthy building ordinance  
**Date:** Friday, July 3, 2020 6:00:54 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good day. I am a hotel worker and have been for 42 years. I have been laid off since March 19 as well as all of my coworkers.

It is my understanding that if the board passes the new healthy building ordinance on Tuesday 7/7 it will affect my employer negatively. In fact we may all lose our jobs as the owners/investors and management may pull out of San Francisco entirely and sell for what they can. Please consider this ordinance carefully to avoid unnecessary restrictions and loss of business. Thank you.

**From:** [Denki Kaminari](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Opposition to the Emergency Healthy Business Ordinance  
**Date:** Friday, July 3, 2020 6:02:24 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is MiaoQing Zhang and I worked as housekeeper at the Harbor Court Hotel. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This unfair ordinance attacks not only hotels workers, but target minority groups, especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed that I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned.

Please hear me now as I express strong opposition to this ordinance.

Sincerely,

MiaoQing Zhang

**From:** [Leocadio Casilla](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Reopening Hotel Adagio to Return to Work  
**Date:** Friday, July 3, 2020 6:18:57 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

July 3, 2020

To The Board of Supervisors & Mayor London Breed,

My name is Leocadio Casilla and I worked as a Houseman at Hotel Adagio. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

Sincerely,

Leocadio Casilla

**From:** [roger@iccsfbay.com](mailto:roger@iccsfbay.com)  
**To:** [Board of Supervisors, \(BOS\)](#); [mayorlondonbreed@sfgov.org](mailto:mayorlondonbreed@sfgov.org)  
**Subject:** proposed Healthy Buildings Ordinance  
**Date:** Friday, July 3, 2020 6:39:00 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

*Dear Supervisors and Mayor Breed,*

*I have been operating businesses in the Fisherman's Wharf for over 40 years and the hotels in the City of San Francisco are extremely important to our success, my livelihood and my business's future depend upon the ability to re-open hotels. I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.*

*With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk of a disastrous economic ripple effect that could lead to permanent job loss and migration of our businesses and communities.*

*The effect across San Francisco would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.*

*Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.*

*I strongly oppose this ordinance and beg of you to consider the larger economic impact.*

*Sincerely,*

**Roger S Kaufman**  
President  
Alcatraz Enterprises, Inc.  
2390 Powell Street, Suite A  
San Francisco, CA 94133  
Cell 415-308-5943  
Fax 415-249-4682

**From:** [Declan 098](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Please help open hotels in SF sooner rather than later...  
**Date:** Friday, July 3, 2020 6:44:09 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

My name is Lauraine Edir. I am a single mom that lives in the Sunset with two boys that attend Presidio Middle School. I worked as a Private Dining Manager at the Sir Francis Drake Hotel in Union Square. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I cannot afford to live in SF and pay my current rent on Unemployment Benefits. There are very few hospitality jobs in SF right now and it seems it will be this way for awhile. What am I to do? Where can I find a job that supports me and my family? I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

There are many people that are depending on you to make the right decision so we can **GET BACK TO WORK.**

Thank you for listening,

Lauraine Edir

**From:** [HUAN HONG DENG](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Save San Francisco Tourism  
**Date:** Friday, July 3, 2020 6:52:26 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Hui Huang and I worked as Housekeeper at the Harbor Court Hotel. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This unfair ordinance attacks not only hotels workers, but target minority groups, especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed that I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned.

Please hear me now as I express strong opposition to this ordinance.

Sincerely,

Hui Huang

**From:** [Oliver D.](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Date:** Friday, July 3, 2020 7:00:40 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Oliver Daguro and I worked as Night Auditor/Supervisor at the Harbor Court Hotel. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This unfair ordinance attacks not only hotels workers, but target minority groups, especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction.

However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed that I was not part of the conversation that is keeping me unemployed and affecting my family.

These additional costs will certainly keep my hotel closed longer than previously planned.

Please hear me now as I express strong opposition to this ordinance.

Sincerely,

Oliver Daguro

Get [Outlook for iOS](#)

**From:** [Ben](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** SF Healthy Building Ordinance  
**Date:** Friday, July 3, 2020 7:06:46 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello.

My name is Benjamin Lau and I worked as a Front Office Supervisor at Hotel Zelos. I live in the Sunset in San Francisco, I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color. Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

Thank you,  
Benjamin Lau  
25 Year Resident of the Sunset District and immigrant from Hong Kong

**From:** [Lonnie Shotwell](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Cc:** [lonnie26@pacbell.net](mailto:lonnie26@pacbell.net)  
**Subject:** Emergency Healthy Business Ordinance Regulations  
**Date:** Friday, July 3, 2020 7:10:44 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Greetings. My name is Lonnie Shotwell and I worked as Night Auditor at Hotel Adagio until the end of March 2020. I have been employed in the Hospitality Industry for over 30 years and enjoy my job.

I am writing to express strong opposition to the Emergency Healthy Business Ordinance coming before the Board this week. I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. No other city in the US is following these unproven cleaning standards. Most of my co-workers are out of work, including myself. This ordinance attacks not only unfairly target hotel workers, but minority groups especially. More than 80% of employees in the hotel industry are minorities. Federal and State health officials recommend limiting personal interaction. However, the City Supervisors are increasing our exposure to the potentially infected guest by mandating we enter occupied rooms, strip beds and perform deep cleaning daily.

I am the sole person financially supporting my family and need to return to work. The stimulus funds are due to expire at the end of July, and I cannot survive without this additional income. This means I need to move out of state or become homeless or go upon Welfare.

Please reconsider the damage this ordinance will do to the SF Hotel Industry.

**From:** [Arlene Samonte](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** The New Healthy Building Ordinance hurts hotel workers  
**Date:** Friday, July 3, 2020 7:15:51 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To Board of Supervisors/San Francisco:

Hello. My name is Arlene G. Samonte and I worked as Sales/Admin Assistant at Hotel Adagio. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

Your prompt attention to this matter is greatly appreciated.

Thank you.

Arlene Samonte  
Unemployed due to COVID-19  
Hotel Adagio/SF

**From:** [Elias Moreno](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** I'm ready to back to work  
**Date:** Friday, July 3, 2020 7:21:20 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

e email:

Hello. My name is Elias and I worked as cook at argonaut hotel I am writing to express strong opposition to the Emergency Healthy Business Ordinance.

My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction.

However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed and affecting my family.

These additional costs will certainly keep my hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

Thank you.

**From:** [Gregory August](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Friday, July 3, 2020 7:53:09 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Gregory August  
gaugust@mail.sfsu.edu  
1135 Ellis st a211  
Sf, California 94109

**From:** [Bernardo Dimarucut](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Friday, July 3, 2020 8:00:20 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Bernardo Dimarucut  
bernardodimarucut33@gmail.com  
170 Lisbon  
San Francisco , California 94112

**From:** [Pierre Bee](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Pierre Bee](#)  
**Subject:** Opposition to Emergency Ordinance Cleaning and Disease Prevention  
**Date:** Friday, July 3, 2020 8:07:07 PM  
**Attachments:** [image001.png](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

My name is Pierre Bee and I am the local Hotel Textile Consultant, with Standard Textile.

As a partner and vendor to many hotels in the City of San Francisco, my livelihood and my business's future depend upon the ability to re-open hotels. I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk of a disastrous economic ripple effect that could lead to permanent job loss and migration of our businesses and communities.

The effect across San Francisco would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

I strongly oppose this ordinance and beg of you to consider the larger economic impact.

Sincerely,

**Pierre Bee**  
Northern California Textile Consultant

**Jeanette Wiley**  
Inside Sales Textile Support – [jwiley@standardtextile.com](mailto:jwiley@standardtextile.com)

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**From:** [Dennis](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Please helping all of us get back to our jobs  
**Date:** Friday, July 3, 2020 8:33:54 PM  
**Attachments:** [Hyatt letter to SF supervisors & Mayor 7-3-2020.docx](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Supervisors and Mayor London Breed

Hello. My name is [Dennis Fung] and I worked as [Banquet Bartender and Server] at [Hyatt Centric Fisherman's Wharf]. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. I want my hotel to continue to stay open and call me back. When that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

Thank you for helping all of us get back to our jobs, welcoming guests back to San Francisco and reuniting our family once again.

Sincerely,

Dennis Fung

July 3<sup>rd</sup> 2020

Hyatt Centric SF

Dear San Francisco Supervisors and Mayor London Breed

Hello. My name is [Dennis Fung] and I worked as [Banquet Bartender and Server] at [Hyatt Centric Fisherman's Wharf]. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. I want my hotel to continue to stay open and call me back. When that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

Thank you for helping all of us get back to our jobs, welcoming guests back to San Francisco and reuniting our family once again.

Sincerely,

Dennis Fung  
Hyatt Centric SF

July 3<sup>rd</sup> 2020

**From:** [Susana Coronado](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#); [Stefan Muhle](#)  
**Subject:** Hotel Zoe Fisherman's Wharf  
**Date:** Friday, July 3, 2020 9:10:26 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is [ GLADYS HERNANDEZ ] and I worked as [ HOUSE-KEEPING ] at [ HOTEL ZOE SF ]. I am writing to express strong opposition to the Emergency Healthy Business Ordinance.

My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation

that is keeping me unemployed and affecting my family.  
These additional costs will certainly keep my hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.  
Thank you.

Sent from my iPhone

**From:** [Jenny Ayala](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Date:** Friday, July 3, 2020 10:04:42 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Jenny Ayala and I worked as Kitchen steward at Hotel Adagio. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

**From:** [Andrew Cuison](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Hotel Zelos 12 4th St. SF, CA 94103  
**Date:** Friday, July 3, 2020 10:16:07 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello,

My name is Andrew Cuison and I worked as Director of Engineering at Hotel Zelos. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

**Andrew Cuison** | Director Of Engineering

**HOTEL ZELOS SAN FRANCISCO | DIRTY HABIT**

T 415 344 3310

E [andrew.cuison@viceroyhotelgroup.com](mailto:andrew.cuison@viceroyhotelgroup.com)

12 Fourth Street

San Francisco, CA 94103



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1 hotelzelos  
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**From:** [Jenny Ayala](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Hotel Adagio  
**Date:** Friday, July 3, 2020 10:44:45 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To whom it may concern,

Hello. My name is Jenny Ayala and I worked as a Kitchen Steward at Hotel Adagio. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards. Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotel workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color. Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily. Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

Best regards,  
Jenny Ayala

**From:** [Erick Ramirez Arce](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Saturday, July 4, 2020 12:08:45 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Erick Ramirez Arce  
erickramirezarce@yahoo.com  
5001 Fray Ave  
Richmond, California 94804

**From:** [Kevin Carroll](#)  
**To:** [Volkart, Jacqueline](#)  
**Cc:** [Board of Supervisors \(BOS\)](#); [Breed, Mayor London \(MYR\)](#); [Kelly Powers](#); [Kimball, Jon](#); [Chen, Gena](#); [Chou, Spencer](#); [Gordon, James](#); [Hofilena, Henry](#); [O'Neill, Kevin \(SFOXR\)](#); [Taccioli, Lesley](#); [Weber, Stephen](#); [Wells, Felicity](#)  
**Subject:** Re: The St. Regis San Francisco - Opposition to Emergency Ordinance File #200638 Cleaning and Disease Prevention  
**Date:** Saturday, July 4, 2020 8:14:07 AM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Thank you so much Jackie

Sent from my iPhone

On Jul 3, 2020, at 11:15 AM, Volkart, Jacqueline  
<Jacqueline.Volkart@stregis.com> wrote:

Dear Supervisors,

I am writing to express **The St. Regis San Francisco's** strong opposition to the Emergency Ordinance – Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings File #200638. The health and safety of our employees and guests is our industry's number one priority. However, health guidelines must be determined by the medical experts in the Department of Health, not by the Board of Supervisors.

San Francisco Hotels already have guidelines developed by the Hotel Council of San Francisco, California Hotel & Lodging, and American Hotel & Lodging that are all based on medical expert guidance from CDC, CDPH and CAL OSHA guidelines. Our company, Marriott International has followed strict cleaning guidelines for over 93 years, and has strengthened them even further to ensure our employees and guests experience a safe environment.

Personally, I have worked for over three decades with Marriott International. I am very proud of what we do to apply our fundamental philosophy of **“putting people first”**.

*As Mr. Marriot says, if we take care of our people, they will take care of our guests and they will then return over and over again.*

Supervisors, what you are trying to do is putting our industry at risk, my hosts (employees) love to come to work, are proud to work at The St. Regis San Francisco and know that their environment will be safe when they return. One of the most beautiful industries is hospitality, moving forward with the Ordinance you are proposing will destroy the livelihood of so many dedicated hospitality professional.

Please reconsider seriously, the future is bright, we need you to trust our

companies that we are doing the right thing to protect our most valuable asset,  
our employees.

<image001.jpg>

Warm regards & Live Exquisite

*Jackie*

Jacqueline Volkart, MBA, CMA, CMP

*General Manager*

The St. Regis San Francisco

125 Third Street San Francisco, California 94103

t. +1 415 284 4050 | m. +1-415-748-7014

[stregissanfrancisco.com](http://stregissanfrancisco.com)

<image004.jpg>

**From:** [smartiny@strategicbeveragesolutions.com](mailto:smartiny@strategicbeveragesolutions.com)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Proposed Hotel Cleaning Regulations  
**Date:** Saturday, July 4, 2020 8:59:36 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To whom it may concern,

Your proposed cleaning regulations for the hotel industry should not be approved. This is a ridiculous standard to impose and one you are not even imposing on all businesses??

Scott

Scott Martiny  
CEO Strategic Beverage Solutions

**From:** [Laura Campi](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Please do not pass the HEALTHY BUILDING ORDINANCE  
**Date:** Saturday, July 4, 2020 10:11:09 AM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

My name is Laura Campi and I am a fifth generation San Franciscan who is extremely passionate about our city.

I attended San Francisco State University and received a bachelor of science in hospitality management In 2010. I began working at Omni San Francisco Hotel in April 2010 as a front desk associate and over the years worked my way up to Senior Sales Manager.

In late March I was furloughed, along with my entire team (aka my family) and have been counting down the days until I can return to work. This time has been extremely difficult for all of us as we have been forced to live off unemployment, lost healthcare benefits and most importantly we miss each other. Personally, I only feel fulfilled when I am helping others and making people happy, something that I was able to do every day at work.

Omni Hotels & Resorts has adopted safety and cleaning standards that meet or exceed the guidelines set by the CDC and AHLA. For more information on these standards please see our website: <https://www.omnihotels.com/-/media/files/omni-safe-and-clean-standards>

I understand that the new Healthy Building Ordinance would NOT apply to government buildings. Why would you require cleaning standards for hotels and other offices that you do not feel is needed in your own space?

I agree that new safety and cleaning standards do need to be created as a result of Covid-19, however you should work WITH the San Francisco Hotel Council on creating these rules. I understand that the current ordinance was created only with the local unions, which should take part in the conversation; however they only have their best interest in mind (aka more money for themselves), not the interest of keeping guests safe.

I am incredibly concerned that if you pass this ordinance many hotels will never be able to reopen and large groups of furloughed employees will be laid off due to the unnecessary added labor and other costs to the hotels. Locals, like myself, will be forced to move out of the city because we can no longer find employment or pay rent.

Los Angeles and San Diego Hotels have already been able to reopen. Please consider reworking the ordinance with the Hotel Council, so we can get on track to reopen San Francisco to our much needed visitors.

Thank you for your time and consideration.

Happy Independence Day!

Sincerely,  
Laura Campi

**From:** [Alex Jung](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Kapoulis, Michael \(SFOFW-F\)](#); [gracia.shi@hyatt.com](mailto:gracia.shi@hyatt.com); [Breed, Mayor London \(MYR\)](#)  
**Subject:** I need your help with a call to action!  
**Date:** Saturday, July 4, 2020 10:14:39 AM

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## 取得 [iOS 版 Outlook](#)

Hello. My name is [ Alex Jung ] and I worked as [Lobby porter] at [Hyatt Centric Hotel]. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. I want my hotel to continue to stay open and call me back. When that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

-  
Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

-  
Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

-  
Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

**From:** [Ana Coreas](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Saturday, July 4, 2020 10:27:10 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Ana Coreas  
acoreas2003@gmail.com  
629 spruce ave  
South San Francisco , California 94080

**From:** [Michael Kapoulis](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Save our jobs  
**Date:** Saturday, July 4, 2020 10:43:40 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Michael Kapoulis and I work as General Manager at Hyatt Centric Fishermans Wharf. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. I want my hotel to continue to stay open and call me back. When that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

**Michael Kapoulis**

**From:** [Padam Malasi](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Hotel openings and cleanliness  
**Date:** Saturday, July 4, 2020 11:15:44 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Warm greetings everyone.

My name is padam singh malasi and i worked as a room service server at Hotel Adagio. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction.

However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

Thanking you all in advance for the support and consideration in this critical situation.

Regards

Padam malasi  
Sf  
5103094724.

**From:** [Vicky He](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** San Francisco Tourism  
**Date:** Saturday, July 4, 2020 12:04:49 PM  
**Importance:** High

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Supervisors,

My name is Vicky He and I am the Accounting Manager with Harbor Court Hotel. As a partners and vendors of many hotels in the City of San Francisco, my livelihood and my business's future, also fringe on the ability to re-open hotels. As I recently learned of the new Heathy Buildings Ordinance and the unrealistic business expenses that will keep hotels shuttered, I became very concerned that our partners in the hotel industry will be able to open. I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk of a disastrous economic ripple effect that could lead to permanent job loss and migration of our businesses and communities.

The affect across San Francisco would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

I strongly oppose this ordinance and beg of you to consider the larger economic impact.

Sincerely,

**Vicky He** | Accounting Manager  
D. 415.537.7581 | M. 415.882.1300 | E. [vicky.he@harborcourthotel.com](mailto:vicky.he@harborcourthotel.com)  
165 Steuart Street San Francisco CA 94105



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**P** Please consider your environmental responsibility before printing this e-mail & any documents

**From:** [Dev oli](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Fwd: Opening and cleanliness of hotels  
**Date:** Saturday, July 4, 2020 12:06:14 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

----- Forwarded message -----

**From:** **Padam Malasi** <[padammalasi@hotmail.com](mailto:padammalasi@hotmail.com)>  
**Date:** Sat, Jul 4, 2020 at 12:04 PM  
**Subject:** Opening and cleanliness of hotels  
**To:** [bashanti1979@gmail.com](mailto:bashanti1979@gmail.com) <[bashanti1979@gmail.com](mailto:bashanti1979@gmail.com)>

Hello. My name is Devram Oli and I worked as server at Hotel Adagio. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

Thanking you for supporting us.

Regards

devram oli  
San Francisco

Get [Outlook for iOS](#)

**From:** [Sandra Jimenez](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Saturday, July 4, 2020 2:11:07 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Sandra Jimenez  
ssofiajimenez788@gmail.com  
283 mar vista rd  
Bay point, California 94565

**From:** [John Kelly Saligo](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Opposition to EHotel Zetta Opposition to Emergency Ordinance File # 200638 Cleaning and Disease Prevention Standards  
**Date:** Saturday, July 4, 2020 2:39:47 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I am writing to express *John Kelly Saligo* strong opposition to the Emergency Ordinance – Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings File #200638. The health and safety of our employees and guests is our industry's number one priority. However, health guidelines must be determined by the medical experts in the Department of Health, not by the Board of Supervisors.

San Francisco Hotels already have guidelines developed by the Hotel Council of San Francisco, California Hotel & Lodging, and American Hotel & Lodging that are all based on medical expert guidance from CDC, CDPH and CAL OSHA guidelines.

*As a graveyard houseperson we need to keep our hotel in safety and keeping cleanliness for our guest satisfaction. Due to Covid 19 our work are affected by cutting three days every pay check, working 7 days in two weeks. Hotel Zetta still keeping to continue to business for saving employee for being jobless inspite our hotel are negative in earnings for this business. We are blessed for having this company and we are thankful for having a company owners with good heart and to have hardworking GM in our group. To our part is to protect and follow our leads for the safety for everyone. Thank you!*

*John Kelly Saligo*

*Graveyard Houseperson at Hotel Zetta*

**From:** [clarencandiaz@gmail.com](mailto:clarencandiaz@gmail.com)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Healthy Business Ordinance Fact Sheet THE NEW HEALTHY BUILDING ORDINANCE HURTS HOTEL WORKERS  
**Date:** Saturday, July 4, 2020 2:52:05 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To whom it may concern,

I am writing this letter to beg and hope not to pass this bill. I am a hotel worker since i migrate to USA since 2012. I found and put my passion and life in hotel industry same with my other fellow employees. I understand the pandemic and we are putting all the efforts to keep our hotel safe and clean not only for our guest but also for employees and family. Thousands of people are loosing the job and future not only for the employee but also for the family and children that we are feeding and to provide for their school.

Please help us back to work and fight with the pandemic together and not left us behind.

Thank you so much in advance and please stay safe.

Clarence Diaz

Sent from my iPhone

**From:** [Eduardo Ponce](#)  
**To:** [Breed, Mayor London \(MYR\); Board of Supervisors. \(BOS\)](#)  
**Subject:** Re: Save San Francisco Tourism  
**Date:** Saturday, July 4, 2020 3:20:38 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Eduardo Ponce and I worked as Houseman at the Harbor Court Hotel. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This unfair ordinance attacks not only hotels workers, but target minority groups, especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed that I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned.

Please hear me now as I express strong opposition to this ordinance.

Sincerely,

Eduardo Ponce

On Friday, July 3, 2020, 12:11:24 PM PDT, Errol Reyes <ereyes@olshotels.com> wrote:

Hello Harbor Court Family,

We hope that you and your family are safe and doing well.

**Please note that this is VOLUNTARY but we thought that we send this to you as well so you are aware.**

We are sharing some important information about our future as a hotel family. The COVID-19 pandemic has closed our hotel for more than three months. We have worked hard to be prepared to reopen and re-start the careers you have worked equally hard to have.

Through the Hotel Council of San Francisco, we have worked closely with the guidelines from the Centers for Disease Control (CDC) and Prevention, Governor Newsom, the California Department of Public Health and San Francisco's public health office to develop safety standards that exceed any other industry, short of hospitals. We are following our own brand/owner guidelines closely to ensure your safety. They include:

- Customized plans for employee safety trainings
- Clear and appropriate physical distancing signage
- Delivery and use of personal protective equipment for employees
- Cleaning directions that keep employees and guests safe
- Plans to educate and train employees when they return to work on enhanced cleaning protocols

We're prepared, we're safe and we want to reopen. We want you to return to work.

Unfortunately, we face roadblocks from the San Francisco Board of Supervisors and union leaders who have created re-opening standards that prevent you from returning to work, delay guests from returning to our hotel and, frankly, risk our future in San Francisco. Their ordinance would result in much higher costs from mandated continuous cleaning for areas which have been determined to be unnecessary as determined by the CDC such as walls, windows, drapes, floors, etc. Their cleaning protocols are regardless of need, and mandate daily room cleaning. We would need to achieve much higher occupancy levels to have a viable operation. To cover these costs, we would have to generate 30 to 40 more points of occupancy. And we all know there is virtually no demand currently.

At our hotel, these are how this ordinance would affect us:

1. It completely defies the logic of keeping our front line employees safe and social distanced. For example, having a room attendant enter stayover rooms every day increases your exposure to Covid-19 with other individuals who may not have the same safety concerns.
2. Cleaning areas in the hotel "at least every 30 minutes..." increases the exposure of the individual cleaning the area.
3. "Bed linens and towels will be changed no less than daily, unless the guest requests

otherwise.” Making this mandatory will be extra work.

4. If this becomes a law, they will ban the “use of shared beverage and food equipment.” So, associates can no longer use the microwave and refrigerator at work.

**We already have high standards at our own Hotel, from our excellent customer service to the safety of everyone. Making this proposal into a law does NOT make it extra safe. It is extra cost to the hotel (and other hotels) which then affects all of us, from our future pay increase to the other fun associate events that we do in our own hotel. As a Harbor Court associate, we, all pride ourselves of our cleanliness and safety for everyone. Even our hotel guests agree as they mention that on social media/TripAdvisor reviews.**

Please read the enclosed fact sheet about our struggle to reopen safely and bring you back to work. Although this is voluntary, we encourage you to reach out to the Board of Supervisors ([board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org)) and the Mayor ([mayorlondonbreed@sfgov.org](mailto:mayorlondonbreed@sfgov.org)) if you agree with our efforts to oppose this unnecessary ordinance. We have provided a sample letter template should you choose to do so. Just **cut and paste then put your name and title.**

Your voice makes a difference! Let it be heard.

Sincerely,

**Errol Reyes, SHRM-CP, PHR | Director of Talent Development**

OLS Hotels & Resorts

O: 415.537.7542 | F: 415.276-4543 | E: [ereyes@olshotels.com](mailto:ereyes@olshotels.com)



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165 Steuart Street San Francisco CA 94105



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**Please consider your environmental responsibility before printing this e-mail & any documents.**

**From:** [Eduardo Aguilar](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** RE: Healthy Business Ordinance  
**Date:** Saturday, July 4, 2020 5:28:39 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Eduardo Aguilar and I worked as Convention Services at Hyatt Centric San Francisco. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. I want my hotel to continue to stay open and call me back. When that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

**From:** [Chato Flores](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Letter of Petition to hear our voices.  
**Date:** Saturday, July 4, 2020 6:30:38 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Charito Flores and I worked as Housekeeping Supervisor at Hotel Adagio. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance and hoping for your profound consideration.

**From:** [A. Patterson](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Safety first  
**Date:** Saturday, July 4, 2020 8:24:36 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Geraldine Patterson and I worked as Front Office Supervisors at Hotel Zelos. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

--

Kind regards,  
A. Patterson

**From:** [Azuregaming 2](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Date:** Saturday, July 4, 2020 9:56:12 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Yong Ying Huang and I worked as House Keeper at Hotel Adagio. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily. Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

**From:** [Mendez, Macky](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** THE NEW HEALTHY BUILDING ORDINANCE HURTS HOTEL WORKERS  
**Date:** Sunday, July 5, 2020 7:23:18 AM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Please vote NO.

As you painfully know, many hotels in the city are closed, and most of our 15,000 hotel employees do not have jobs to provide for their families. San Francisco's hotels can resume operations only when there are enough guests to support reopening. The Supervisors' new cleaning ordinance, which is unproven, would significantly increase the cost to open every hotel. This means that a large number of hotels will remain closed, which means they will not be able to hire back workers.

The Supervisors are excluding all government buildings, including their own offices, from their new unproven cleaning standards. This shows this isn't about worker safety. This is about rewarding UniteHere, the largest national hotel union, who helped write this ordinance.

The hotel industry already has adopted new stringent and cleaning standards to fight COVID-19 that are based on the CDC's recommendations and other science experts. The standards will help keep you safe and encourage guests to return to San Francisco.

**Macky Mendez**

Complex Engineering Manager  
Shell San Francisco

**Wyndham Destinations**

501 Post Street  
San Francisco, CA 94102  
office: 415-885-8841  
fax: 415-885-8891  
cell: 510-677-6041  
macky.mendez@wyn.com

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**From:** [Ashesh Manandhar](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Opposition to Emergency Ordinance Cleaning and Disease Prevention  
**Date:** Sunday, July 5, 2020 8:44:36 AM  
**Attachments:** [image001.png](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello.

My name is Ashesh Manandhar and I work as Revenue Analyst at Argonaut Hotel and Hotel Zoe. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. Both of our hotel is currently closed. I want the hotels to reopen, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing me and my co-workers exposure to potentially infected guests by mandating we enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

Thank you.

Kind Regards,

Ashesh Manandhar  
*Revenue Analyst*

  
FISHERMAN'S WHARF

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**ARGONAUT™**  
A NOBLE HOUSE HOTEL

495 Jefferson St, San Francisco, CA 94109  
(O) 415.345.5516  
[amanandhar@noblehousehotels.com](mailto:amanandhar@noblehousehotels.com)

**From:** [Edwina Tiongco](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Adagio Employee  
**Date:** Sunday, July 5, 2020 9:07:29 AM  
**Attachments:** [Adagio GM to Employee Email.docx](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Sent from my iPhone

Hello. My name is [ Edwina Tiongco] and I worked as [ Housekeeping ] at Hotel Adagio. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

**From:** [Sonia Melendez](#)  
**To:** [mayorlondeonbreed@sfgov.org](mailto:mayorlondeonbreed@sfgov.org); [Board of Supervisors. \(BOS\)](#)  
**Subject:** Harbor Court Hotel New Ordinance  
**Date:** Sunday, July 5, 2020 1:36:43 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello.

My name is Sonia Melendez and I worked as the Executive Housekeeping Manager at the Harbor Court Hotel. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This unfair ordinance attacks not only hotels workers, but target minority groups, especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed that I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned.

Please hear me now as I express strong opposition to this ordinance.

Sincerely,

Sonia Melendez

**From:** [Jessica Santiago](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Harbor Court Hotel/ New Ordinance  
**Date:** Sunday, July 5, 2020 1:37:37 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello,

My name is Jessica Wright and I worked as the Assistant Front Office Manager at the Harbor Court Hotel. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my coworkers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This unfair ordinance attacks not only hotels workers, but targets minority groups, especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed that I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned.

Please hear me now as I express strong opposition to this ordinance.

Sincerely,

Jessica Wright

**From:** [gee le](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Opinion to the new ordinance provided by the CDC  
**Date:** Sunday, July 5, 2020 2:06:41 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Lily Guo and I worked as a Housekeeper at Argonaut Hotel. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure to hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco is increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds, and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

Thank you.

Sent from [Outlook](#)

**From:** [Jeremy Kueffner](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Axiom Hotel Opposition to Emergency Ordinance File #200638 Cleaning and Disease Prevention Standards  
**Date:** Sunday, July 5, 2020 2:59:22 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I am writing to express Axiom Hotel's strong opposition to the Emergency Ordinance – Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings File #200638. The health and safety of our employees and guests is our industry's number one priority. However, health guidelines must be determined by the medical experts in the Department of Health, not by the Board of Supervisors.

San Francisco Hotels already have guidelines developed by the Hotel Council of San Francisco, California Hotel & Lodging, and American Hotel & Lodging that are all based on medical expert guidance from CDC, CDPH and CAL OSHA guidelines.

More than anything, we are prepared to welcome back our team with robust safety training and new cleaning procedures leveraging cutting-edge technology. This legislation is bad for business and will be detrimental to San Francisco's economy by forcing an unnecessary loss of jobs. Once safe and permitted from the state and county levels, we'll be more than ready to actively participate in reopening the City's economy.

Again, we ask that you not approve this ordinance and allow the medical experts to provide proper guidance.

Sincerely,

**Jeremy Kueffner, CRDE** | Hotel Manager

**Email:** [jeremy.kueffner@axiomhotel.com](mailto:jeremy.kueffner@axiomhotel.com)

**Tel:** 415.39AXIOM ([415.392.9466](tel:415.392.9466)) **Direct:** [628.242.0303](tel:628.242.0303)

[28 Cyril Magnin Street, San Francisco, CA 94102](#)



<https://www.axiomhotel.com/>

**From:** [Kretsch, Kevin \(SFOBU\)](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Opposition to Healthy Buildings Ordinance  
**Date:** Sunday, July 5, 2020 3:03:24 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever.

The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco and the Bay Area!

Sincerely,

Kevin Kretsch  
General Manager  
Hyatt Regency San Francisco Airport  
1333 Bayshore Highway  
Burlingame, CA 94010

**From:** [Mei yun Xie](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Sunday, July 5, 2020 3:05:08 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Mei yun Xie  
mimiusa2006@yahoo.com  
4800 Hershey court  
Richmond , California 94804

**From:** [Heiko Novak](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Axiom Hotel Opposition to Emergency Ordinance File #200638 Cleaning and Disease Prevention Standards  
**Date:** Sunday, July 5, 2020 4:23:12 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I am writing to express Axiom Hotel's strong opposition to the Emergency Ordinance – Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings File #200638. The health and safety of our employees and guests is our industry's number one priority. However, health guidelines must be determined by the medical experts in the Department of Health, not by the Board of Supervisors.

San Francisco Hotels already have guidelines developed by the Hotel Council of San Francisco, California Hotel & Lodging, and American Hotel & Lodging that are all based on medical expert guidance from CDC, CDPH and CAL OSHA guidelines.

More than anything, we are prepared to welcome back our team with robust safety training and new cleaning procedures leveraging cutting-edge technology. This legislation is bad for business and will be detrimental to San Francisco's economy by forcing an unnecessary loss of jobs. Once safe and permitted from the state and county levels, we'll be more than ready to actively participate in reopening the City's economy.

Again, we ask that you not approve this ordinance and allow the medical experts to provide proper guidance.

Sincerely,

**Heiko Novak** Director of Sales & Marketing

E-Mail: [heiko.novak@axiomhotel.com](mailto:heiko.novak@axiomhotel.com)

Main: 415.39AXIOM (415.392.9466) Direct: 628.242.0304

[28 Cyril Magnin Street, San Francisco, CA 94102](#)

**From:** [Yan Liu](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Axiom Hotel Opposition to Emergency Ordinance File #200638 Cleaning and Disease Prevention Standards  
**Date:** Sunday, July 5, 2020 6:13:25 PM  
**Attachments:** [image013.png](#)  
[image014.png](#)  
[image010.png](#)  
[image012.png](#)  
[image011.png](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I am writing to express Axiom Hotel's strong opposition to the Emergency Ordinance – Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings File #200638. The health and safety of our employees and guests is our industry's number one priority. However, health guidelines must be determined by the medical experts in the Department of Health, not by the Board of Supervisors.

San Francisco Hotels already have guidelines developed by the Hotel Council of San Francisco, California Hotel & Lodging, and American Hotel & Lodging that are all based on medical expert guidance from CDC, CDPH and CAL OSHA guidelines.

More than anything, we are prepared to welcome back our team with robust safety training and new cleaning procedures leveraging cutting-edge technology. This legislation is bad for business and will be detrimental to San Francisco's economy by forcing an unnecessary loss of jobs. Once safe and permitted from the state and county levels, we'll be more than ready to actively participate in reopening the City's economy.

Again, we ask that you not approve this ordinance and allow the medical experts to provide proper guidance.

Sincerely,

Yan Liu

**[Yan Liu , Housekeeping Manager](#)**

**Email:** [yan.liu@axiomhotel.com](mailto:yan.liu@axiomhotel.com)

**Tel:** 415.39AXIOM ([415.392.9466](tel:415.392.9466)) **Direct:** 628.242.0301

[28 Cyril Magnin Street, San Francisco, CA 94102](#)



**From:** [erickson agustin](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** SAVE SAN FRANCISCO TOURISM:  
**Date:** Sunday, July 5, 2020 6:28:18 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is [Ericson Agustin](#) and I worked as Houseman at the Harbor Court Hotel. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This unfair ordinance attacks not only hotels workers, but target minority groups, especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed that I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned.

Please hear me now as I express strong opposition to this ordinance.

Sincerely,

Ericson Agustin

**From:** [Anabel Jarillo](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Don't pass the law  
**Date:** Sunday, July 5, 2020 7:02:38 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

**We already have high standards at our own Hotel, from our excellent customer service to the safety of everyone. Making this proposal into a law does NOT make it extra safe. It is extra cost to the hotel (and other hotels) which then affects all of us, from our future pay increase to the other fun associate events that we do in our own hotel. As a Harbor Court associate, we, all pride ourselves of our cleanliness and safety for everyone. Even our hotel guests agree as they mention that on social media/TripAdvisor reviews.**

**Anabel Jarillo corona  
Room cleaner**

**From:** [Xiomara Jarillo](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Do not pass the law  
**Date:** Sunday, July 5, 2020 7:04:11 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

**We already have high standards at our own Hotel, from our excellent customer service to the safety of everyone. Making this proposal into a law does NOT make it extra safe. It is extra cost to the hotel (and other hotels) which then affects all of us, from our future pay increase to the other fun associate events that we do in our own hotel. As a Harbor Court associate, we, all pride ourselves of our cleanliness and safety for everyone. Even our hotel guests agree as they mention that on social media/TripAdvisor reviews.**

**Xiomara Jarillo**

[Sent from Yahoo Mail for iPhone](#)

**From:** [Dilyana Batalova](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Hotel Zetta"s Opposition to Emergency Ordinance File #200638 Cleaning and Disease Prevention Standards  
**Date:** Sunday, July 5, 2020 7:22:02 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

My name is Dilyana Totin. I work in Hotel Zetta in San Francisco as a Room Division Supervisor. I am writing to you to express **my personal and hotel Zetta's strong opposition** to the Emergency Ordinance – Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings File #200638. The health and safety of our employees and guests is our industry's number one priority, more than ever now in the situation of pandemic. However, health guidelines must be determined by the medical experts in the Department of Health, not by the Board of Supervisors.

San Francisco Hotels already have guidelines developed by the Hotel Council of San Francisco, California Hotel & Lodging, and American Hotel & Lodging that are all based on medical expert guidance from CDC, CDPH and CAL OSHA guidelines. It is completely illogical that hotels and offices need to follow these rules but government owned buildings do not have to. The risk of the virus infections is less in the government buildings than in the hotels???

As the number of people filing for unemployment benefits is rising, the approval of the Emergency Ordinance File # 200638 Cleaning and Disease Prevention Standards will worsen the situation for me and my colleagues in hotel Zetta. I might lose my job, together with thousands of people in the city working in the tourism industry. Many hotels in San Francisco won't be able to re-open, will remain closed and workers won't be hired back. People won't be able to come back to work and provide for their families. Thousands of people all over the world come each year to visit San Francisco and bring business in California. Instead of trying to improve and relieve the current travel and tourism situation in San Francisco, the Emergency Ordinance File # 200638 will have devastating impact on the industry! Do you want to kill the hotel jobs and end the tourism in San Francisco???

**And it is not only about the hotels, this will impact restaurants, site seeing places, all businesses directly and indirectly connected to the travel industry.**

**Again, I ask that you DO NOT approve this ordinance and allow the medical experts to provide the guidance.**

Thank you for your consideration and understanding,

Dilyana Totin

Room Division Supervisor

Hotel Zetta, San Francisco

**From:** [Margarita Zuniga](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Sunday, July 5, 2020 9:21:57 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Margarita Zuniga  
Isabellaz1717@gmail.com  
1975Grand Avenue  
Sacramento , California 95838

**From:** [Margarita Zuniga](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Sunday, July 5, 2020 9:26:39 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Margarita Zuniga  
Isabellaz1717@gmail.com  
1975Grand Avenue  
Sacramento California , California 95838

**From:** [Agnes Tubre](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Opposition to ordinance  
**Date:** Sunday, July 5, 2020 10:58:37 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Agnes Tubre and I worked as a Front Desk Agent the Harbor Court Hotel. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This unfair ordinance attacks not only hotels workers, but target minority groups, especially. More than 75% of the employees in the hotel industry are people of color. Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed that I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned.

Please hear me now as I express strong opposition to this ordinance.

Sincerely,  
Agnes Tubre

**From:** [Sonia Hernandez](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** COVID New laws for SF Hotels  
**Date:** Monday, July 6, 2020 12:33:02 AM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

*Francisco H. From Bellman from OLS Hotels & Resorts.*

**We already have high standards at our own Hotel, from our excellent customer service to the safety of everyone. Making this proposal into a law does NOT make it extra safe. It is extra cost to the hotel (and other hotels) which then affects all of us, from our future pay increase to the other fun associate events that we do in our own hotel. As a Harbor Court associate, we, all pride ourselves of our cleanliness and safety for everyone. Even our hotel guests agree as they mention that on social media/TripAdvisor reviews.**

**Thank you.**

**From:** [Marvin Navas](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** mayorlondonbreed@sfgov.org  
**Date:** Monday, July 6, 2020 6:12:43 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Subject: Hotel Zetta Opposition to Emergency Ordinance File #200638 Cleaning and Disease Prevention

Standards

Dear Supervisors,

I am writing to express *Hotel Zetta's* strong opposition to the Emergency Ordinance – Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings File #200638. The health and safety of our employees and guests is our industry's number one priority. However, health guidelines must be determined by the medical experts in the Department of Health, not by the Board of Supervisors.

San Francisco Hotels already have guidelines developed by the Hotel Council of San Francisco, California Hotel & Lodging, and American Hotel & Lodging that are all based on medical expert guidance from CDC, CDPH and CAL OSHA guidelines.

*(Please take into consideration in this pass , it will more difficult to keep getting more hours at work , which means it will more harder to take care of my family, mortgage , and bills )*

Again, we ask that you not approve this ordinance and allow the medical experts to provide the guidance.

Thank you

Marvin Navas  
Night Auditor

**From:** [Stefan Muhle](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** FW: San Francisco Healthy Building Ordinance  
**Date:** Monday, July 6, 2020 7:45:40 AM  
**Attachments:** [image001.png](#)  
[image003.png](#)  
[image004.png](#)  
[image005.png](#)  
[image006.png](#)  
[image002.png](#)  
[Indoor Water Conservation LLC San Francisco Hotel Cleaning Regulation.docx](#)

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors and Mayor Breed:

I am forwarding you the attached letter as requested by the co-founder and managing director of Indoor Water Conservation, LLC, Ken Leddon.

Thank you.

Stefan Mühle  
*Area Managing Director*



495 Jefferson St, San Francisco, CA 94109

(O) 415-345-5505

(F) 415-345-5513

[smuhle@noblehousehotels.com](mailto:smuhle@noblehousehotels.com)



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**From:** Ken Leddon [mailto:kleddon@indoorh2o.com]

**Sent:** Saturday, July 4, 2020 2:36 PM

**To:** Stefan Muhle <smuhle@noblehousehotels.com>

**Cc:** Rick Skinker <rskinker@indoorh2o.com>

**Subject:** San Francisco Healthy Building Ordinance



Indoor Water Conservation LLC  
750 Otay Lakes Road #334  
Chula Vista, CA 91910

July 4, 2020

Dear Supervisors and Mayor Breed,

My name is Kenneth Leddon and I am a Managing Director with Indoor Water Conservation LLC.

As a partner and vendor to many hotels in the City of San Francisco, my livelihood and my business's future depend upon the ability to re-open hotels. I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk of a disastrous economic ripple effect that could lead to permanent job loss and migration of our businesses and communities.

The effect across San Francisco would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

I strongly oppose this ordinance and beg of you to consider the larger economic impact.

Sincerely,

*Kenneth Leddon*

Kenneth Leddon  
Managing Director

Hi Stephan,

Please forward my attached letter to the San Francisco Mayor and Board of Supervisors regarding the proposed hotel cleaning regulations. We want to express our support to prevent this Ordinance from being implemented.

Best regards,

Ken

**Kenneth Leddon**

Managing Director and Co-Founder

Indoor Water Conservation LLC

[kledon@indoorh2o.com](mailto:kledon@indoorh2o.com)

714.404.6970



**From:** [Stefan Muhle](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** FW: Opposition to Emergency Ordinance Cleaning and Disease Prevention  
**Date:** Monday, July 6, 2020 7:48:33 AM  
**Attachments:** [image009.png](#)  
[image010.png](#)  
[image011.png](#)  
[image012.png](#)  
[image013.png](#)  
[Skinker ES HCSF Petition 07-04-2020.pdf](#)  
[Skinker HCSF Petition 07-04-2020.pdf](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors and Mayor Breed:

Attached please find two letters by the managing director and project director of Indoor Water Conservation, LLC, in opposition of the proposed Healthy Buildings Ordinance.

I am forwarding them as per their request.

Thank you.

Stefan Mühle  
*Area Managing Director*

*Hotel Zoe*  
FISHERMAN'S WHARF

ARGONAUT™  
A NOBLE HOUSE HOTEL

495 Jefferson St, San Francisco, CA 94109

(O) 415-345-5505

(F) 415-345-5513

[smuhle@noblehousehotels.com](mailto:smuhle@noblehousehotels.com)



July 4, 2020

Dear Supervisors and Mayor Breed,

My name is Elaine Skinker and I am the Project Director of Indoor Water Conservation.

As a partner and vendor to many hotels in the City of San Francisco, my livelihood and my business's future depend upon the ability to re-open hotels. I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk of a disastrous economic ripple effect that could lead to permanent job loss and migration of our businesses and communities.

The effect across San Francisco would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

I strongly oppose this ordinance and beg of you to consider the larger economic impact.

Sincerely,



Elaine Skinker  
Project Director  
(619) 392-89613



[Facebook](#) | [YouTube](#) | [Twitter](#) | [Instagram](#)



July 4, 2020

Dear Supervisors and Mayor Breed,

My name is Rick Skinker and I am the Managing Director, Indoor Water Conservation.

As a partner and vendor to many hotels in the City of San Francisco, my livelihood and my business's future depend upon the ability to re-open hotels. I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk of a disastrous economic ripple effect that could lead to permanent job loss and migration of our businesses and communities.

The effect across San Francisco would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

I strongly oppose this ordinance and beg of you to consider the larger economic impact.

Sincerely,



Rick Skinker  
Managing Director  
(619) 392-8961



View my  
LinkedIn  
Profile

[Facebook](#) | [YouTube](#) | [Twitter](#) | [Instagram](#)



**From:** [Laurenne Douglas - Pacific Plaza Hotels](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Healthy Buildings Ordinance  
**Date:** Monday, July 6, 2020 8:14:28 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever.

The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Sincerely,

Laurenne Douglas

Director of Operations  
Pacific Plaza Hotels, Inc.  
1000 Marina Village Square Pkwy  
Alameda, CA 94501  
510-832-6868

**From:** [Brad Shinn](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Healthy Building Ordinance  
**Date:** Monday, July 6, 2020 8:14:58 AM  
**Attachments:** [image003.png](#)  
[image004.png](#)  
[image005.png](#)  
[image006.png](#)  
[image007.png](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello,

My name is Brad Shinn and I am the Corporate Director of Internal Audit for Noble House Hotels and Resorts. I am writing to express strong opposition to the Emergency Healthy Business Ordinance.

The two hotels we manage in Fisherman's Wharf (The Argonaut and Hotel Zoe) remain closed. I want our hotels to reopen and so we can call our employees back, and when that happens, I want them to feel safe in their work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of our hotel employees are out of work. Our employees were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing employees' exposure to potentially infected guests by mandating they enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of our employees' job but a #1 priority for all our hotels so we can serve our guests. I am disappointed our employees were not part of the conversation that is keeping them unemployed and affecting their families. These additional costs will certainly keep our hotels closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

Thank you.

**Brad Shinn**  
Corporate Director of Internal Audit

**NÖBLE HOUSE**  
HOTELS & RESORTS

600 6th Street S, Kirkland, WA 98033  
(o) 425-636-5639

(c) 214-395-0998  
[bshinn@noblehousehotels.com](mailto:bshinn@noblehousehotels.com)



**From:** [Phelan, Jim](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Strong Opposition to the Emergency Healthy Business Ordinance  
**Date:** Monday, July 6, 2020 8:44:39 AM  
**Attachments:** [image001.png](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Jim Phelan and I worked as Director of Revenue Strategy at Hotel Vitale. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping our teams unemployed and affecting their families. These additional costs will certainly keep my hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

Jim Phelan  
Director of Revenue Strategy  
**HOTEL VITALE** | AMERICANO RESTAURANT & BAR | SPA VITALE  
A Joie de Vivre Hotel, Restaurant & Spa  
Eight Mission Street  
San Francisco, California 94105  
Mobile 919-586-1885



[jdvhoteles.com](http://jdvhoteles.com) | [hotelvitale.com](http://hotelvitale.com)

[facebook.com/hotelvitale](https://facebook.com/hotelvitale)

[instagram.com/hotelvitale](https://instagram.com/hotelvitale)

**From:** [Kimberly Atkinson](#)  
**To:** [Breed, Mayor London \(MYR\)](#)  
**Cc:** [Board of Supervisors. \(BOS\)](#)  
**Subject:** Emergency Healthy Business Ordinance  
**Date:** Monday, July 6, 2020 8:52:55 AM  
**Attachments:** [image009.png](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good Morning Mayor Breed,

.My name is Kimberly Atkinson and I work as the Director of Human Resources at the Hotel Zephyr Fisherman's Wharf. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel has been closed since March 2020. I want my hotel to reopen and call back our team members, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my team members exposure to potentially infected guests by mandating they enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of our jobs but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping that majority of our team members unemployed and affecting their families. These additional costs will certainly keep my hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance. Thank you for your time and consideration.

Respectfully,

Kimberly Atkinson

**Kimberly Atkinson**



**Area Director of People and Culture**  
250 Beach Street San Francisco, CA 94133  
D: 415-617-6550  
[Kimberly.Atkinson@HotelZephyrSF.com](mailto:Kimberly.Atkinson@HotelZephyrSF.com)  
[www.hotelzephyrsf.com](http://www.hotelzephyrsf.com)



**From:** [Marco Perry](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Healthy Building Ordinance  
**Date:** Monday, July 6, 2020 8:54:11 AM  
**Attachments:** [image001.png](#)  
[image003.png](#)  
[image004.png](#)  
[image005.png](#)  
[image006.png](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello,

My name is Marco Perry and I am the Vice President, Regional Managing Director for Noble House Hotels and Resorts for our West Coast properties. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. The two hotels we manage in Fisherman's Wharf (The Argonaut and Hotel Zoe) remain closed. I want our hotels to reopen and so we can call our employees back, and when that happens, I want them to feel safe in their work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of our hotel employees are out of work. Our employees were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing employees' exposure to potentially infected guests by mandating they enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of our employees' job but a #1 priority for all our hotels so we can serve our guests. I am disappointed our employees were not part of the conversation that is keeping them unemployed and affecting their families. These additional costs will certainly keep our hotels closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

Thank you.

**Marco Perry**  
*Vice President, Regional Managing Director*

**NÖBLE HOUSE**  
HOTELS & RESORTS



600 6th St S, Kirkland, WA 98033

(O) 425-636-5631

(C) 714-916-6109

[mperry@noblehousehotels.com](mailto:mperry@noblehousehotels.com)



**From:** [Karen J. Ranker](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** return to work  
**Date:** Monday, July 6, 2020 9:00:08 AM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.png](#)  
[image005.png](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

My name is Karen Ranker and I am the Vice President of Human Resources for Noble House Hotels and Resorts. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. The two hotels we manage in Fisherman's Wharf (The Argonaut and Hotel Zoe) remain closed. I want our hotels to reopen and so we can call our employees back, and when that happens, I want them to feel safe in their work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of our hotel employees are out of work. Our employees were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance unfairly targets hotel workers and deprives them of the ability to return to productive work and provide for their families.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing employees' exposure to potentially infected guests by mandating they enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of our employees' job but a #1 priority for all our hotels so we can serve our guests. I am disappointed our employees were not part of the conversation that is keeping them unemployed and affecting their families. These additional costs will certainly keep our hotels closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

Sincerely, KR

Karen J Ranker  
*VP Human Resources*



600 6th Street S, Kirkland, WA 98033

(O) 425-636-5683 message only

(C) 214-632-3743

[kranker@noblehousehotels.com](mailto:kranker@noblehousehotels.com)



**From:** [Rick Skinker](#)  
**To:** [Breed, Mayor London \(MYR\); Board of Supervisors. \(BOS\)](#)  
**Subject:** Please Read  
**Date:** Monday, July 6, 2020 9:05:04 AM  
**Attachments:** [image001.png](#)  
[image003.png](#)  
[Skinker HCSF Petition 07-04-2020.pdf](#)  
[Skinker ES HCSF Petition 07-04-2020.pdf](#)

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Please consider out position.

Rick Skinker  
Managing Director  
(619) 392-8961



[Facebook](#) | [YouTube](#) | [Twitter](#) | [Instagram](#)



July 4, 2020

Dear Supervisors and Mayor Breed,

My name is Rick Skinker and I am the Managing Director, Indoor Water Conservation.

As a partner and vendor to many hotels in the City of San Francisco, my livelihood and my business's future depend upon the ability to re-open hotels. I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk of a disastrous economic ripple effect that could lead to permanent job loss and migration of our businesses and communities.

The effect across San Francisco would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

I strongly oppose this ordinance and beg of you to consider the larger economic impact.

Sincerely,



Rick Skinker  
Managing Director  
(619) 392-8961



View my  
LinkedIn  
Profile

[Facebook](#) | [YouTube](#) | [Twitter](#) | [Instagram](#)



July 4, 2020

Dear Supervisors and Mayor Breed,

My name is Elaine Skinker and I am the Project Director of Indoor Water Conservation.

As a partner and vendor to many hotels in the City of San Francisco, my livelihood and my business's future depend upon the ability to re-open hotels. I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk of a disastrous economic ripple effect that could lead to permanent job loss and migration of our businesses and communities.

The effect across San Francisco would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

I strongly oppose this ordinance and beg of you to consider the larger economic impact.

Sincerely,



Elaine Skinker  
Project Director  
(619) 392-89613



[Facebook](#) | [YouTube](#) | [Twitter](#) | [Instagram](#)



**From:** [David Cook](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Proposed Healthy Building Ordinance  
**Date:** Monday, July 6, 2020 9:17:30 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

As a hotelier in San Francisco I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever.

The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Sincerely,

David Cook

David Cook  
Director of Operations  
Hyatt Centric San Francisco

**From:** [Cook, David \(SFOFW-F\)](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Healthy Business Ordinance  
**Date:** Monday, July 6, 2020 9:21:29 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is David Cook and I work as a Director of Operations at the Hyatt Centric Fishermans Wharf. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. I want my hotel to continue to stay open and call me back. When that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

David Cook  
Hyatt Centric San Francisco

**From:** [Ken Leddon](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Healthy Building Ordinance  
**Date:** Monday, July 6, 2020 9:23:12 AM  
**Attachments:** [image001.png](#)  
[image002.png](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Indoor Water Conservation LLC



750 Otay Lakes Road #334  
Chula Vista, CA 91910

July 4, 2020

Dear Supervisors,

My name is Kenneth Leddon and I am a Managing Director with Indoor Water Conservation LLC.

As a partner and vendor to many hotels in the City of San Francisco, my livelihood and my business's future depend upon the ability to re-open hotels. I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk of a disastrous economic ripple effect that could lead to permanent job loss and migration of our businesses and communities.

The effect across San Francisco would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

I strongly oppose this ordinance and beg of you to consider the larger economic impact.

Sincerely,

*Kenneth Leddon*

Kenneth Leddon  
Managing Director

**Kenneth Leddon**

Managing Director and Co-Founder

Indoor Water Conservation LLC

[kledon@indoorh2o.com](mailto:kledon@indoorh2o.com)

714.404.6970



**From:** [Robel Seyoum](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Axiom Hotel Opposition to Emergency Ordinance File #200638 Cleaning and Disease Prevention Standards  
**Date:** Monday, July 6, 2020 9:35:15 AM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

**Dear Supervisors,**

**I am writing to express Axiom Hotel's strong opposition to the Emergency Ordinance – Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings File #200638. The health and safety of our employees and guests is our industry’s number one priority. However, health guidelines must be determined by the medical experts in the Department of Health, not by the Board of Supervisors.**

**San Francisco Hotels already have guidelines developed by the Hotel Council of San Francisco, California Hotel & Lodging, and American Hotel & Lodging that are all based on medical expert guidance from CDC, CDPH and CAL OSHA guidelines.**

**More than anything, we are prepared to welcome back our team with robust safety training and new cleaning procedures leveraging cutting-edge technology. This legislation is bad for business and will be detrimental to San Francisco's economy by forcing an unnecessary loss of jobs. Once safe and permitted from the state and county levels, we'll be more than ready to actively participate in reopening the City's economy.**

**Again, we ask that you not approve this ordinance and allow the medical experts to provide proper guidance.**

**Sincerely,**

**Robel Seyoum** | Controller

**Email:** [robels@axiomhotel.com](mailto:robels@axiomhotel.com)

**Tel:** 415.39AXIOM ([415.392.9466](tel:415.392.9466)) **Direct:** [628.242.0306](tel:628.242.0306)

[28 Cyril Magnin Street, San Francisco, CA 94102](#)



**From:** [Justin McCabe](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Healthy Buildings Ordinance  
**Date:** Monday, July 6, 2020 9:48:40 AM  
**Attachments:** [image006.png](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever.

The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

**JUSTIN MCCABE**

Regional Director, Revenue Management  
**1 Ravinia Dr BE #1600 | Atlanta, GA 30346**  
Mobile: 901.568.4122

[jmccabe@davidsonhotels.com](mailto:jmccabe@davidsonhotels.com)  
[www.davidsonhotels.com](http://www.davidsonhotels.com) | [www.pivohotels.com](http://www.pivohotels.com)



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**From:** [Bettencourt, Heidi \(MRYDM-F\)](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Healthy Buildings Ordinance  
**Date:** Monday, July 6, 2020 9:56:33 AM  
**Attachments:** [image001.png](#)

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Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever.

The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Sincerely,

**Heidi Bettencourt-Keith**  
*Director of Sales & Marketing*

**HYATT REGENCY MONTEREY HOTEL & SPA**  
One Old Golf Course Rd, Monterey, CA 93940, USA  
T +1.831.657.6570 E [heidi.bettencourt@hyatt.com](mailto:heidi.bettencourt@hyatt.com)  
[hyattregencymonterey.com](http://hyattregencymonterey.com)

**Top 25 Hotels in Northern California in Condé Nast Traveler's 2019 Readers Choice Awards**

**From:** [Nikki Wood](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** DO NOT PASS HEALTHY BUILDING ORDINANCE  
**Date:** Monday, July 6, 2020 9:57:04 AM  
**Attachments:** [image002.png](#)  
[image004.png](#)  
[image003.png](#)

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Dear Board of Supervisors

On behalf of myself, my company, my hotel partners and my tourism partners,  
I am writing to implore you **not to pass the new Healthy Building ordinance.**

I have been speaking with my hotel partners weekly for the last 4 months to understand what measures are being taken for the health and well being of visitors and staff alike. Every hotel has stated that they are following the CDC guidelines to the letter and some to ensure the safety of reopening.

As I am sure you are all well aware, the guidelines from the Centers for Disease Control and Prevention and other national scientific institutions **do not support** these new rules and regulations of the San Francisco Healthy Building ordinance. This is unjust.

The ripple effect of passing this bill and postponing the opening of hotels to the leisure visitors will be insurmountable. From local attractions, to the restaurants to the cultural institutions to the local guides like Where Traveler - it will be near impossible to come back from this.

**PLEASE DO NOT PASS THIS ORDINANCE.**

Nikki Wood  
Group Publisher Where Traveler Northern California  
Where Traveler | Where GuestBook  
415 336 6682



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**From:** [Billy Heitz](#)  
**To:** [Board of Supervisors \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Emergency Clean Hotels Legislation  
**Date:** Monday, July 6, 2020 9:57:30 AM

---

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To The Board of Supervisors:

I am a San Francisco hotel employee and urge you not to pass the Emergency Clean Hotels legislation.

I am concerned that this would endanger jobs at my hotel and further delay the reopening of hotels.

My Hotel has been working for months on cleaning, disinfection and social distancing measures recommended by the CDC and the State Health Department, as well as the SF Health Department. These are based on science, not politics. As someone who works in a hotel, I believe the rules to create a healthy hotel environment should be written by medical and scientific experts in health departments. Please do not pass this proposed ordinance.

Thank you,

**Billy Heitz**

**Chief Engineer**

**The Orchard Hotels of San Francisco**

Tel: 415-362-8878 ext 1343

Cell: 707-708-1309

Email: [eng@theorchardhotels.com](mailto:eng@theorchardhotels.com)



[Vote for us: Conde Nast Traveler 2019 Readers' Choice Awards](#)





665 Bush Street, San  
Francisco,  
California 94108  
**W:** [www.theorchardhotel.com](http://www.theorchardhotel.com)  
**Tel:** 1-415-362-8878



466 Bush Street, San Francisco,  
California 94108  
**W:** [www.theorchardgardenhotel.com](http://www.theorchardgardenhotel.com)  
**Tel:** 1-415-399-9807



**From:** [Marisa Serrano](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Healthy Buildings Ordinance  
**Date:** Monday, July 6, 2020 9:59:13 AM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.png](#)  
[image005.png](#)  
[image006.png](#)  
[image007.png](#)  
[image008.png](#)

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever.

The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Sincerely,

**Marisa Serrano** | Regional Vice President of Operations



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**From:** [Justin Accornero](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Healthy Buildings Ordinance  
**Date:** Monday, July 6, 2020 10:15:41 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever.

The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Sincerely,

*Justin Accornero*

Director of Revenue Management



**Hilton Garden Inn San Francisco/Oakland Bay Bridge**

1800 Powell Street

Emeryville, CA 94608

Phone #: 510-658-9300 ext. 2025

Direct #: 510-285-1725

[Jaccornero@hgiemeryville.com](mailto:Jaccornero@hgiemeryville.com)

**From:** [Dovi Berger](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Save San Francisco Tourism - Healthy Building Ordinance Opposition  
**Date:** Monday, July 6, 2020 10:32:09 AM  
**Attachments:** [V20njQh\\_d655853a-0bfc-41c1-a465-c56683a7c3a0.png](#)  
**Importance:** High

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors and Mayor Breed,

My name is Dovi Berger and I am the Regional Director, with The Regency Group.

As a partners and vendors of many hotels in the City of San Francisco, my livelihood and my business's future, also fringe on the ability to re-open hotels. As I recently learned of the new Heathy Buildings Ordinance and the unrealistic business expenses that will keep hotels shuttered, I became very concerned that our partners in the hotel industry will be able to open. I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk of a disastrous economic ripple effect that could lead to permanent job loss and migration of our businesses and communities.

The affect across San Francisco would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

I strongly oppose this ordinance and beg of you to consider the larger economic impact.

Sincerely,

Dovi Berger

Regional Director

The Regency Group

[dovi@theregencygroup.net](mailto:dovi@theregencygroup.net)

The logo for Regency Group, featuring the words "Regency Group" in a stylized, cursive script font.

**Dovi Berger**

Regional Director

1436 South La Cienega Blvd, Suite 109

Los Angeles, CA 90035

T. 323 879 9670

[Dovi@theregencygroup.net](mailto:Dovi@theregencygroup.net)

[theregencygroup.net](http://theregencygroup.net)

**From:** [Czezar, Jenny \(SFOFW-F\)](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Regarding the Emergency Healthy Business Ordinance  
**Date:** Monday, July 6, 2020 10:37:08 AM  
**Attachments:** [Outlook-yqexgnsww.png](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To whom it may concern:

My name is Jenny Czezar and I worked as Executive Housekeeper at Hyatt Centric Fisherman's Wharf. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. I want my hotel to continue to stay open and call staff back. When that happens, I want to feel safe in our work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

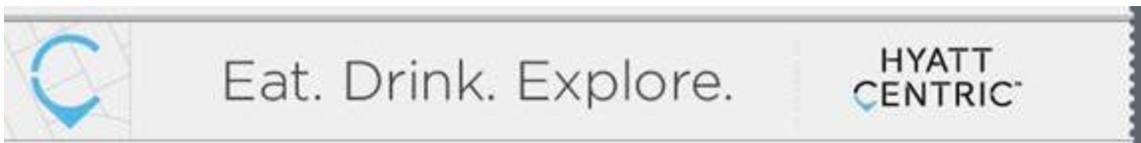
Most of my co-workers are out of work. They were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating us entering occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed we were not part of the conversation that is keeping our staff unemployed, which also affects their families. Please hear me now as I express strong opposition to this ordinance.

Thank you,

Jenny Czezar, *Executive Housekeeper- Hyatt Centric Fisherman's Wharf San Francisco*  
555 North Point Street, San Francisco, CA 94133 | 415-486-4370 | [jenny.czezar@hyatt.com](mailto:jenny.czezar@hyatt.com)



[fishermanswharf.centric.hyatt.com/](http://fishermanswharf.centric.hyatt.com/) | [Facebook](#) | [Instagram](#)

**From:** [Michael Baier](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Opposition to Emergency Ordinance Cleaning and Disease Prevention  
**Date:** Monday, July 6, 2020 10:39:13 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I am writing to express Highgate Hotels' strong opposition to the Emergency Ordinance – Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings File #200638. The health and safety of our employees and guests is our industry's number one priority. However, health guidelines must be determined by the medical experts in the Department of Health, not by the Board of Supervisors.

San Francisco Hotels already have guidelines developed by the Hotel Council of San Francisco, California Hotel & Lodging, and American Hotel & Lodging that are all based on medical expert guidance from CDC, CDPH and CAL OSHA guidelines.

The proposed legislation does absolutely nothing to add to the health and safety of our workers yet adds millions in operation expense to an industry already suffering the effects of the pandemic. Should this legislation pass it will only unnecessarily delay thousands of workers from returning to work upon our industry's reopening.

Again, we ask that you not approve this ordinance and allow the medical experts to provide the guidance.

Michael Baier  
Managing Director  
Highgate Hotels of Nob Hill  
Huntington Hotel & Stanford Court  
[mbaier@stanfordcourt.com](mailto:mbaier@stanfordcourt.com)  
+1 (415) 432-0857

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**From:** [Michelle Dzoan](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Emergency Healthy Business Ordinance  
**Date:** Monday, July 6, 2020 10:41:39 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Michelle Dzoan and I worked as the Area Human Resources Manager at Hotel Zelos. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

**From:** [Max Nesser](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#); [Dovi Berger](#)  
**Date:** Monday, July 6, 2020 10:43:49 AM  
**Attachments:** [V20njOh\\_d655853a-0bfc-41c1-a465-c56683a7c3a0.png](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To Supervisors and Mayor Breed:

My name is Max Nesser. I am the Regional Director of Sales with The Regency Group. We service the hospitality industry for the west coast.

My livelihood fringes upon the ability to reopen hotels. I recently learned of the new 'Healthy Buildings Ordinance', which carries with it unrealistic business expenses that will keep hotels shuttered.

I am extremely concerned that many hotels will subsequently never be able to reopen. I write in strong opposition to the proposed 'Healthy Buildings Ordinance' that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials, and will likely force hotels to remain closed.

With hotels facing the worst economic crisis on record- nine times worse than September 11<sup>th</sup>, and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who are unable to afford the required implementation, subsequently resulting in the closure of their businesses. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk of a disastrous economic ripple effect that could lead to permanent job loss and migration of our businesses and communities.

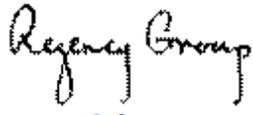
The affect across San Francisco will result in the loss of hundreds of millions of taxable revenue, impacting important funding for education, transportation, parks, and other vital government services.

Furthermore, this ordinance contradicts both federal and state health officials, who recommend only the limiting of personal interaction, not mandating that it occur on a daily basis.

I strongly oppose this ordinance and beg of you to consider the larger negative economic impact that is sure to result from it.

Sincerely,

Max Nesser



**E** [max@theregencygroup.net](mailto:max@theregencygroup.net)

**D** 323-480-9781

**F** 212- 714-0007

theregencygroup.net

501 South Fairfax Ave #205 Los Angeles CA 90036



**Max Nesser**

Director of Sales

1436 South la Cienega Blvd. Suite 109

Los Angeles, CA 90035

T. 323 480 9781

max@theregencygroup.net

theregencygroup.net

**From:** [Levi Kehaty](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Save San Francisco Tourism - Healthy Building Ordinance Opposition  
**Date:** Monday, July 6, 2020 10:45:20 AM  
**Attachments:** [V20njQh\\_d655853a-0bfc-41c1-a465-c56683a7c3a0.png](#)  
[Healthy Building Ordinance Vendor Opposition .pdf](#)

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Mayor and Board of supervisors of San Francisco,

Please read my attached email.

Thank you.

The logo for Regency Group, featuring the words "Regency Group" in a stylized, handwritten-style font.

**Levi Kehaty**

Regional Inventory & Production Manager

1436 South la Cienega Blvd. Suite 109

Los Angeles, CA 90035

T. 323 480 9780

[levi@theregencygroup.net](mailto:levi@theregencygroup.net)

[theregencygroup.net](http://theregencygroup.net)

**From:** [John Trudeau](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** I oppose the Healthy Business Ordinance  
**Date:** Monday, July 6, 2020 10:48:53 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is John Trudeau and I work as the General Manager for the Hotel Whitcomb.

I am writing to express strong opposition to the Emergency Healthy Business Ordinance. When we reopen to the public, I want our entire staff to feel safe in the work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for all hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of our employees are out of work. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly targeted hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and State health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are recommending to INCREASE associate exposure to potentially infected guests by mandating they enter occupied rooms, strip beds and perform deep cleaning daily. Cleanliness is not only a critical and essential part of their job but a #1 priority for our hotel so we can serve our guests.

I am disappointed I was not part of the conversation that is keeping thousands of hotel workers unemployed. The additional costs in your proposed ordinance will certainly keep our hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

Thank you.



**JOHN TRUDEAU**

*General Manager, Hotel Indigo Coachella  
Task Force General Manager, Hotel Whitcomb, San Francisco*

C (760) 285-1957  
[JTRUDEAU@HIGHGATE.COM](mailto:JTRUDEAU@HIGHGATE.COM)

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transmission in error, please immediately contact the sender and delete all copies including all attachments

**From:** [Linda Yau](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** URGENT - PLEASE READ  
**Date:** Monday, July 6, 2020 10:58:29 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever.

The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Sincerely,

Linda Yau  
Vice President, Asset Management  
Pebblebrook Hotel Trust (NYSE: PEB)

***Please note new address:***

4747 Bethesda Avenue, Suite 1100  
Bethesda, MD 20814

240.507.1367 (O)

347.256.7381 (M)

[lyau@pebblebrookhotels.com](mailto:lyau@pebblebrookhotels.com)

**From:** [Clara Sohn](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Please save San Francisco Tourism  
**Date:** Monday, July 6, 2020 11:11:15 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello.

My name is Clara Sohn and I worked as Front Office Agent at the Harbor Court Hotel. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This unfair ordinance attacks not only hotels workers, but target minority groups, especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed that I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned.

Please hear me now as I express strong opposition to this ordinance.

Sincerely,

Clara Sohn

**From:** [Baltazar Ceja](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Date:** Monday, July 6, 2020 11:12:33 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Baltazar Ceja and I worked as Dir. Engineering at Hotel Zeppelin. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily. Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

Baltazar Ceja | Director of Engineering

**Hotel Zelos | Hotel Zeppelin | Hotel Zetta**

**T** 415-447-6986 **M** 707-344-7662 **F** 415-563-6831

**E** [baltazar.ceja@viceroyhotelgroup.com](mailto:baltazar.ceja@viceroyhotelgroup.com)

545 Post Street

San Francisco, CA 94102

Follow us [@HotelZelos](#) [@HotelZetta](#) [@HotelZeppelin](#)

**From:** [Alan McConnell](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Healthy Buildings Ordinance  
**Date:** Monday, July 6, 2020 11:13:23 AM  
**Attachments:** [image001.png](#)

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever.

The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Sincerely,

Alan McConnell | Director of Sales & Marketing | Embassy Suites San Diego Bay-Downtown | [601 Pacific Hwy, San Diego, CA 92101](#)

P: [619-819-0185](#) | M: [619-251-5392](#) | F: [619-239-](#)

[1520](#) | **web:**[www.sandiegobay.embassysuites.com](http://www.sandiegobay.embassysuites.com) | **email:**[alan.mcconnell@hilton.com](mailto:alan.mcconnell@hilton.com)



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**From:** [Ashley Gochnauer](#)  
**To:** [Breed, Mayor London \(MYR\); Board of Supervisors. \(BOS\)](#)  
**Subject:** Opposition to SF Healthy Buildings Ordinance  
**Date:** Monday, July 6, 2020 11:23:40 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Mayor Breed & Board of Supervisors,

My name is Ashley Gochnauer and I am the General Manager of Hotel Zelos located at 4<sup>th</sup> and Market. I both live and work in San Francisco, and I am writing you today to oppose this legislation. At my hotel specifically, 70% of our employees are San Francisco residents. We actively give back through advocacy and volunteering to help marginalized groups within our community.

This ordinance will increase the risk of exposure to our employees and guests, most notably from the mandated daily room cleaning, which goes against industry expert recommendations as well as state and CDC guidelines. It bears mentioning that this ordinance would also disproportionately affect minority groups who overwhelmingly occupy the positions who would be at the highest risk of exposure should this ordinance pass.

I would also like to call attention to the mandate of single use plastics, which aside from the exorbitant cost, also defies sustainability efforts. In California we have been at the forefront of green initiatives such as banning plastic straws and reducing water waste. This ordinance would mandate an excessive amount of waste rather than giving the hotel community the opportunity to come up with creative alternatives.

Additionally, passing this ordinance will make it cost prohibitive for hotels to reopen, and it is not financially sustainable during the slow ramp up to pre-COVID business levels.

This ordinance exempts City, State and Federal office buildings. Targeting specific industries is inconsistent and suggests bias.

I know I speak for many in our industry when I ask that you oppose this legislation.

Thank you,  
Ashley Gochnauer

**ASHLEY GOCHNAUER** | GENERAL MANAGER

**Hotel Zelos | Dirty Habit**

**T** 415 344 3301 **M** 424 901 5160

**E** [ashley.gochnauer@viceroyhotelgroup.com](mailto:ashley.gochnauer@viceroyhotelgroup.com)

12 4<sup>th</sup> Street

San Francisco, CA 94103

Follow us [@HotelZelos](#) [@DirtyHabitSF](#)

**From:** [Beth Patty](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Covid 19 and Healthy Business Ordinance  
**Date:** Monday, July 6, 2020 11:26:02 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Beth Patty  
1289 16th Avenue  
San Francisco, Ca 94122  
415-269-6457

Dear Board of Supervisors;

My name is Beth Patty, I have worked the hospitality industry in San Francisco for 45 years and recently worked as a Convention Services Manager at the Argonaut Hotel. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed since March due to Covid 19. I want my hotel to reopen and call me back to work, and when that happens, I want to feel safe in work environment. This new ordinance is not endorsed by the CDC or other US based scientific experts. Furthermore it adds significant cost with no benefit to associates or guests. It will only result in more exposure for hotel employees. NO OTHER CITY in the US is following these troublesome cleaning standards.

Most of co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and State health officials. This ordinance attacks not only unfairly target hotel workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating that staff enter occupied rooms, stripping beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of our job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed and affecting myself and my family. These additional costs will certainly keep my hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

Thank you,

Beth Patty

**From:** [Honan, Irene](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Let Hospitality Get Back to Work!  
**Date:** Monday, July 6, 2020 11:27:11 AM  
**Attachments:** [Letter to SF Leads.pdf](#)

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Attached is my letter outlining my need and strong desire to begin working full time again. I hope that you will read acknowledge the strong will that hospitality has to get back to work.

STAY HOME, STAY SAFE

**IRENE HONAN, CMP**

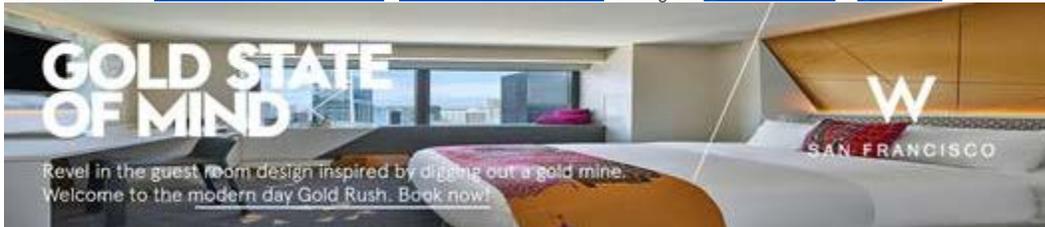
**DIRECTOR OF EVENT MANAGEMENT / W SAN FRANCISCO**

181 Third Street / San Francisco, CA 94103

T 415.817.7858 / E [irene.honan@whotels.com](mailto:irene.honan@whotels.com)

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July 6<sup>th</sup> 2020

Hello Mayor Breed and The San Francisco Board of Supervisors,

My name is Irene Honan and I worked as the Director of Events at W San Francisco. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back. When that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

Sincerely,

A handwritten signature in black ink, appearing to read 'Irene Honan', with a stylized, cursive script.

Irene Honan

**From:** [Nick Hoppe](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Healthy Building Ordinance  
**Date:** Monday, July 6, 2020 11:35:06 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I own restaurants and retail stores at Fisherman's Wharf in San Francisco and we are obviously struggling right now. We need the hotels to open back up for leisure travelers if we are to have a chance of improving our business. The Healthy Building Ordinance, if approved, will apparently prevent many hotels from opening due to exorbitant costs involved.

Existing guidelines for hotel cleaning from the CDC will protect visitors to San Francisco hotels, just as they are doing throughout the country. To add more stringent measures in San Francisco is unfair not only to the hotels, but to the many, many businesses that rely on hotels for their customers.

An "abundance of caution" is a noble idea, but not when it costs thousands of jobs and the livelihoods of business owners. Caution is enough---we don't need to add the abundance. Let's do what the rest of the country is doing and not only protect the travelers to hotels, but also protect the jobs and businesses that hotels provide. Please vote no on the Healthy Building Ordinance.

Sincerely,

--

Nick Hoppe  
President/CEO  
SFO Forecast, Inc/Portco, Inc.  
496 Jefferson St.  
San Francisco, Ca. 94109  
415-699-4140 (cell)  
[www.hoppecolumns.com](http://www.hoppecolumns.com)

**From:** [Vermolen, Raymond](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** InterContinental San Francisco Hotel: Opposition to Emergency Ordinance File #200638 Cleaning and Disease Prevention Standards  
**Date:** Monday, July 6, 2020 11:41:53 AM  
**Attachments:** [Outlook-zx4l2qm2.png](#)  
[Outlook-s4er0m0k.png](#)  
[Outlook-v5tttliu.png](#)  
[Outlook-jfzp1ivc.png](#)  
[Outlook-zbyrhw5j.png](#)  
[Outlook-zbgqp2we.png](#)  
[Outlook-10q4i2yh.png](#)  
[Outlook-al0dmqvf.png](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I am writing to express InterContinental San Francisco Hotel's strong opposition to the Emergency Ordinance – Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings File #200638. The health and safety of our employees and guests is our industry's number one priority. However, health guidelines must be determined by the medical experts in the Department of Health, not by the Board of Supervisors.

San Francisco Hotels already have guidelines developed by the Hotel Council of San Francisco, California Hotel & Lodging, and American Hotel & Lodging that are all based on medical expert guidance from CDC, CDPH and CAL OSHA guidelines.

**We are not in favor of sending our employees into occupied rooms for example. The less interaction with guests and guests' belongings the better.**

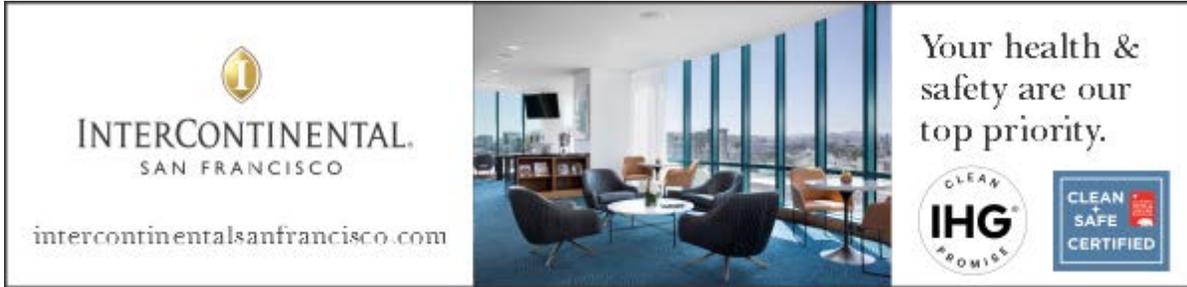
We ask that you not approve this ordinance and allow the medical experts to provide the guidance.

Sincerely,

**Raymond Vermolen**  
General Manager  
**INTERCONTINENTAL SAN FRANCISCO HOTEL**

Tel: +1 415 616 6532  
Fax: +1 415 616 6531  
Email: [raymond.vermolen@ihg.com](mailto:raymond.vermolen@ihg.com)

*Live the InterContinental life*



The banner is divided into three sections. The left section features the InterContinental logo (a gold shield with a white 'I') above the text 'INTERCONTINENTAL. SAN FRANCISCO' and the website 'intercontinentalsanfrancisco.com'. The middle section is a photograph of a modern lounge with blue carpeting, dark armchairs, and a large window overlooking a city. The right section contains the text 'Your health & safety are our top priority.' above two certification logos: the 'IHG CLEAN PROMISE' logo and the 'CLEAN + SAFE CERTIFIED' logo.

**INTERCONTINENTAL<sup>®</sup> SAN FRANCISCO**

888 Howard Street, San Francisco, CA 94103  
Tel: +1 415 616 6500 Fax: +1 415 616 6581

**From:** [Erik Hilburn](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Monday, July 6, 2020 11:42:48 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Erik Hilburn

Erik Hilburn  
samba67@me.com  
1905 Pacific Ave  
San Francisco, California 94109-2335

**From:** [Jenny Chow](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Please Save San Francisco Hotels and Tourism  
**Date:** Monday, July 6, 2020 11:45:34 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Supervisors,

My name is Jenny Chow and I am the mother of Vicky He, who works at the Harbor Court Hotel as an Accounting Manager. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. Her hotel is currently closed. I want her hotel to reopen and call her back to work, and when that happens, I want her to feel safe in her work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of her co-workers are out of work. They were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This unfair ordinance attacks not only hotels workers, but target minority groups, especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of her job but a #1 priority for her hotel so they can serve their guests. I am disappointed that they were not part of the conversation that is keeping my daughter unemployed and affecting my family. These additional costs will certainly keep her hotel closed longer than previously planned.

Please hear me now as I express strong opposition to this ordinance.

Sincerely,

Jenny Chow

**From:** [Jimmy He](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Save San Francisco Hotels and Tourism  
**Date:** Monday, July 6, 2020 11:53:15 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Supervisors,

My name is Jimmy He and I am the brother of Vicky He, who works at the Harbor Court Hotel as an Accounting Manager. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. Her hotel is currently closed. I want her hotel to reopen and call her back to work, and when that happens, I want her to feel safe in her work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of her co-workers are out of work. They were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This unfair ordinance attacks not only hotel workers, but targets minority groups, especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of her job but a #1 priority for her hotel so they can serve their guests. I am disappointed that they were not part of the conversation that is keeping my sister unemployed and affecting my family. These additional costs will certainly keep her hotel closed longer than previously planned.

Please hear me now as I express strong opposition to this ordinance.

Sincerely,

Jimmy He

**From:** [Michelle Lau](#)  
**To:** [Breed, Mayor London \(MYR\)](#)  
**Cc:** [Board of Supervisors. \(BOS\)](#)  
**Subject:** Harbor Court Hotel  
**Date:** Monday, July 6, 2020 12:05:56 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Supervisors (Mayor Breed),

My name is Michelle and I am the friend of Vicky He, who works at the Harbor Court Hotel as an Accounting Manager. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. Her hotel is currently closed. I want her hotel to reopen and call her back to work, and when that happens, I want her to feel safe in her work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of her co-workers are out of work. They were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This unfair ordinance attacks not only hotels workers, but target minority groups, especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of her job but a #1 priority for her hotel so they can serve their guests. I am disappointed that they were not part of the conversation that is keeping my friend unemployed and affecting my family. These additional costs will certainly keep her hotel closed longer than previously planned.

Please hear me now as I express strong opposition to this ordinance.

Sincerely,

Michelle L.

**From:** [Jeanne Doyle](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Healthy Buildings Ordinance  
**Date:** Monday, July 6, 2020 12:05:58 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

I am writing to you today, as ally of the San Francisco hotel community. The new cleaning ordinance will likely impact the opening of hotels in San Francisco. The hotel industry already has adopted new stringent and cleaning standards to fight COVID-19 that are based on the CDC's recommendations and other science experts. This ordinance excludes all government buildings, including San Francisco officials.

I would like to ask that the Board revisits this ordinance before the final vote on July 7.

The welfare of workers should be very important, but it does not appear that this ordinance has been well thought out on the full impact.

Thank you for your consideration.

Jeanne Doyle  
360 Tampa Ct, Foster City, CA 94070

**From:** [Natalia](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Re: Emergency Healthy Business Ordinance.  
**Date:** Monday, July 6, 2020 12:20:50 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello,

My name is Natalia Godina and I worked as a Revenue Analyst at Hotel Vitale in SF. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating employees enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of a hospitality job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

Thank you,

Natalia

**From:** [Michelle Chodor](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Do NOT approve healthy building ordinance  
**Date:** Monday, July 6, 2020 12:24:14 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Please do not approve this. Our hospitality community needs to welcome guests in a safe way. Requiring masks and the other social distance protocols can be successfully done.

Please!  
Thank you,  
Michelle Chodor

Sent from my iPhone

**From:** [Brittany Wimer](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** I oppose the Healthy Business Ordinance  
**Date:** Monday, July 6, 2020 12:26:41 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Brittany Wimer and I work as the Chief Accountant for the Hotel Whitcomb.

I am writing to express strong opposition to the Emergency Healthy Business Ordinance. When we reopen to the public, I want our entire staff to feel safe in the work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for all hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of our employees are out of work. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly targeted hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and State health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are recommending to INCREASE associate exposure to potentially infected guests by mandating they enter occupied rooms, strip beds and perform deep cleaning daily. Cleanliness is not only a critical and essential part of their job but a #1 priority for our hotel so we can serve our guests.

I am disappointed I was not part of the conversation that is keeping thousands of hotel workers unemployed. The additional costs in your proposed ordinance will certainly keep our hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

Thank you.

Thank you,



**Brittany Wimer, Chief Accountant**  
**Hotel Whitcomb**  
1231 Market Street | San Francisco, CA 94103  
Email: [bwimer@hotelwhitcomb.com](mailto:bwimer@hotelwhitcomb.com)  
Direct: 415-487-4428  
[www.hotelwhitcomb.com](http://www.hotelwhitcomb.com)

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**From:** [Orchard Hotel Food & Beverages](#)  
**To:** [Breed, Mayor London \(MYR\); Board of Supervisors. \(BOS\)](#)  
**Subject:** NO to pass the Emergency Clean Hotels legislation  
**Date:** Monday, July 6, 2020 12:27:51 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To The Board of Supervisors:

I am a San Francisco hotel employee and urge you not to pass the Emergency Clean Hotels legislation.

I am concerned that this would endanger jobs at my hotel and further delay the reopening of hotels.

My Hotel has been working for months on cleaning, disinfection and social distancing measures recommended by the CDC and the State Health Department, as well as the SF Health Department. These are based on science, not politics. As someone who works in a hotel, I believe the rules to create a healthy hotel environment should be written by medical and scientific experts in health departments. Please do not pass this proposed ordinance.

Thank you,

--

**Isabela Maravilla** / Restaurant Manager

The Orchard Hotel & The Orchard Garden Hotel

San Francisco, USA

Email | [fb@theorchardhotels.com](mailto:fb@theorchardhotels.com)

Phone | (415) 365-0313

Cell | (415) 724-4293

**From:** [Travis Jay](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** mayorlondonbreed@sfgov.org  
**Date:** Monday, July 6, 2020 12:29:41 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello.

My name is Travis Jay and I worked as Marketing Manager at W San Francisco, I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards. Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color. Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily. Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

Best Regards,  
Travis Jay

**From:** [Collins Chu](#)  
**To:** [Board of Supervisors \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Opposition to Emergency Hotel Cleaning Legislation  
**Date:** Monday, July 6, 2020 12:30:04 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To The Board of Supervisors:

I am a San Francisco hotel employee and urge you not to pass the Emergency Clean Hotels legislation.

I am concerned that this would endanger jobs at my hotel and further delay the reopening of hotels.

My Hotel has been working for months on cleaning, disinfection and social distancing measures recommended by the CDC and the State Health Department, as well as the SF Health Department. These are based on science, not politics. As someone who works in a hotel, I believe the rules to create a healthy hotel environment should be written by medical and scientific experts in health departments. Please do not pass this proposed ordinance.

Thank you

--

**Collins Chu** / Front Office Manager

The Orchard Hotel & The Orchard Garden Hotel

San Francisco, USA

Email | [fom@theorchardhotels.com](mailto:fom@theorchardhotels.com)

Phone | (415) 362-8878

**From:** [Tyler Layton](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Opposition to Emergency Ordinance Cleaning and Disease Prevention  
**Date:** Monday, July 6, 2020 12:34:20 PM  
**Attachments:** [image001.png](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

*Dear Supervisors and Mayor Breed,*

*My name is Tyler Layton and I am the General Manager with Hotel Diva and Hotel Union Square. .*

*As a partner and vendor to many hotels in the City of San Francisco, my livelihood and my business's future depend upon the ability to re-open hotels. I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.*

*With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk of a disastrous economic ripple effect that could lead to permanent job loss and migration of our businesses and communities.*

*The effect across San Francisco would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.*

*Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.*

*I strongly oppose this ordinance and beg of you to consider the larger economic impact.*

*Sincerely,*

Tyler Layton  
Complex General Manager  
C: 408.891.1258  
Hotel Union Square / Hotel Diva  
440 Geary Street | San Francisco CA 94102  
[www.hotelunionsquare.com](http://www.hotelunionsquare.com) | [www.hoteldiva.com](http://www.hoteldiva.com)



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**From:** [Aric Briggle](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Vote NO - Healthy Buildings Ordinance  
**Date:** Monday, July 6, 2020 12:34:37 PM  
**Attachments:** [image006.png](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever.

The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Sincerely,

**ARIC BRIGGLE**  
Regional Controller  
**One Ravinia Drive, Suite 1600 | Atlanta, GA 30346**  
Direct: 678.221.2161

[abriggle@davidsonhotels.com](mailto:abriggle@davidsonhotels.com)  
[www.davidsonhotels.com](http://www.davidsonhotels.com) | [www.pivohotels.com](http://www.pivohotels.com)



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**From:** [Bess Liboro](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** I oppose the Healthy Business Ordinance  
**Date:** Monday, July 6, 2020 12:36:09 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Bess Liboro and I work as the Director of Sales for the Hotel Whitcomb.

I am writing to express strong opposition to the Emergency Healthy Business Ordinance. When we reopen to the public, I want our entire staff to feel safe in the work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for all hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of our employees are out of work. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly targeted hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and State health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are recommending to INCREASE associate exposure to potentially infected guests by mandating they enter occupied rooms, strip beds and perform deep cleaning daily. Cleanliness is not only a critical and essential part of their job but a #1 priority for our hotel so we can serve our guests.

I am disappointed I was not part of the conversation that is keeping thousands of hotel workers unemployed. The additional costs in your proposed ordinance will certainly keep our hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

**Many Thanks and have a great day,**



**Bess Liboro**  
**Director of Sales**  
**Hotel Whitcomb**  
1231 Market Street | San Francisco, CA 94103  
P: (415) 487-4466  
E: [bliboro@hotelwhitcomb.com](mailto:bliboro@hotelwhitcomb.com)  
[www.hotelwhitcomb.com](http://www.hotelwhitcomb.com)

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**From:** [johanna hurlock](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Please Re-Open San Francisco's Hotels  
**Date:** Monday, July 6, 2020 12:37:07 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To The Board of Supervisors:

We have all been enduring this challenging time and for the most part, we San Franciscans have done a very good job staying safe. Our COVID-19 cases and deaths have been low due to our adherence. Please consider allowing our hotels to reopen.

Recently, I stayed five days at a hotel in Ventura County, and found it to be a safe experience: masks were required, hand sanitizer stations everywhere, limited people in elevators, maid service as requested, no food service, exercise equipment placed outdoors, 48 hours between room turns, plexiglass at the check-in desk, cleaning crews wiping and mopping. And, these were just what I observed. I felt more safe there than I feel walking down Union and Chestnut Street these days which feels like Spring Break.

Additionally, I am in the hospitality business, and have been placed on furlough. If the City's hotels do not open soon, this 61 year old will never get her job back. And, at my age, it will become almost impossible to find other employment.

Please allow our hotels to re-open. It can be done safely!

Kind regards,

Johanna Hurlock

1916 Vallejo St. 94123

435.901.2552

**From:** [Gonzalez, Irelis](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Emergency Healthy Business Ordinance  
**Date:** Monday, July 6, 2020 12:59:02 PM  
**Attachments:** [Outlook-Gold State.png](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Irelis Gonzalez and I worked as Bars and Restaurant Manager at W San Francisco, I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

Best Regards,  
**IRELIS GONZALEZ**

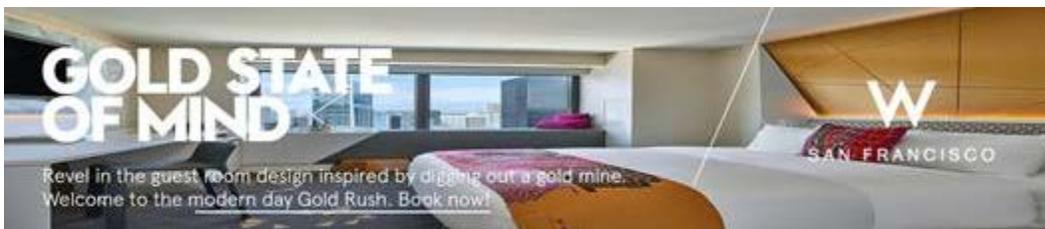
Bars and restaurant manager / W SAN FRANCISCO

181 Third Street / San Francisco, CA 94103

T 939.272.4955 / E [irelis.gonzalez@whotels.com](mailto:irelis.gonzalez@whotels.com)

**EXPLORE WHAT'S NEW / NEXT AT W HOTELS WORLDWIDE**

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**From:** [Mary Grace Arellano](#)  
**To:** [Breed, Mayor London \(MYR\); Board of Supervisors. \(BOS\)](#)  
**Subject:** Villa Florence Hotel San Francisco  
**Date:** Monday, July 6, 2020 1:10:48 PM  
**Attachments:** [image001.png](#)

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello,

My name is Mary Arellano and I worked as Hotel Manager at the Villa Florence Hotel. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

***Stay safe and healthy,***

**MARY ARELLANO**  
HOTEL MANAGER

**VILLA FLORENCE SAN FRANCISCO**

225 Powell Street  
San Francisco, CA 94102

[www.villaflorence.com](http://www.villaflorence.com)

H 415.397.7700

D 415.397.1081

F 415.397.1006

E [MArellano@villaflorence.com](mailto:MArellano@villaflorence.com)

**From:** [Farmer, Mary](#)  
**To:** [Breed, Mayor London \(MYR\)](#); [Board of Supervisors \(BOS\)](#)  
**Subject:** Opposition to Emergency Ordinance Cleaning and Disease Prevention  
**Date:** Monday, July 6, 2020 1:12:35 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

I am writing to express my opposition to the ordinance for the Hotel Industry. The hospitality industry, specifically in San Francisco proper, has been hit so severely relative to the rest of the country. While efforts to curb Covid-19 have been positive as a result of your leadership – I must express that tighter restrictions on this fragile industry will only negatively impact the hotel industry to such a significant extent, that many hotels will not be able to bounce back.

Thank you for your consideration.

Mary Farmer

**From:** [Nina Pham](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Save San Francisco Hotels & Tourism  
**Date:** Monday, July 6, 2020 1:20:14 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Supervisors,

My name is Nina Pham and I am the friend of Vicky He, who works at the Harbor Court Hotel as an Accounting Manager. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. Her hotel is currently closed. I want her hotel to reopen and call her back to work, and when that happens, I want her to feel safe in her work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of her co-workers are out of work. They were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This unfair ordinance attacks not only hotels workers, but target minority groups, especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing her exposure to potentially infected guests by mandating that she enters occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of her job but a #1 priority for her hotel so they can serve their guests. I am disappointed that they were not part of the conversation that is keeping my friend unemployed and affecting my family. These additional costs will certainly keep her hotel closed longer than previously planned.

Please hear me now as I express strong opposition to this ordinance.

Sincerely,

Nina Pham

**From:** [Jon Handlery](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Emergency Ordinance File #200638 Cleaning and Disease Prevention  
**Date:** Monday, July 6, 2020 1:28:37 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I am extremely concerned about this new Emergency Ordinance that was passed last Tuesday by the Land Use Committee. The health and safety of our employees and guests are paramount and my number one priority before re-opening our hotel. These rules developed by the supervisors of the ordinance should have been reviewed and determined by the medical staff at the Department of Health. We already have guidelines that were created in collaboration with the Hotel Council of San Francisco, California Hotel & Lodging Association and the American Hotel and Lodging Association. The hotel industry has in the past and in the future will maintain the highest level of safe and clean protocols for the benefit of our employees and guests. I feel this ordinance will increase contact between our employees and guests and is counter to the recommendations by health experts and our Governor to practice safe distancing. We've already seen a surge in new COVID 19 cases because of loosening of social distancing. If this ordinance should be passed it would seriously hinder my ability to open my hotel again both from a health concern but also would put me back in the same economic situation that lead to the closing our family run hotel for the first time in its 112 year history. We want to bring our employees back to our hotels but should you pass this, it will only lead to them remaining on the unemployment line.

Sincerely,

*Jon S. Handlery*  
President  
Handlery Hotels, Inc.  
351 Geary Street  
San Francisco, Ca 94102  
[www.handlery.com](http://www.handlery.com)  
Telephone: 1-415-781-7800  
Fax: 1-415-362-1157  
*"Creating great experiences"*

**From:** [Eric Williams](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** I oppose the Emergency Healthy Business Ordinance  
**Date:** Monday, July 6, 2020 1:28:37 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Eric Williams and I work as the Director of Sales and Marketing for the Hotel Whitcomb.

I am writing to express strong opposition to the Emergency Healthy Business Ordinance. When we reopen to the public, I want our entire staff to feel safe in the work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for all hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of our employees are out of work. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly targeted hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.



Federal and State health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are recommending to INCREASE associate exposure to potentially infected guests by mandating they enter occupied rooms, strip beds and perform deep cleaning daily. Cleanliness is not only a critical and essential part of their job but a #1 priority for our hotel so we can serve our guests.

I am disappointed I was not part of the conversation that is keeping thousands of hotel workers unemployed. The additional costs in your proposed ordinance will certainly keep our hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

Thank you.

**Eric Williams**  
**Director of Sales and Marketing**  
**Hotel Whitcomb**  
1231 Market Street | San Francisco, CA 94103  
P: (415) 487-4468  
E: [ewilliams@hotelwhitcomb.com](mailto:ewilliams@hotelwhitcomb.com)  
[www.hotelwhitcomb.com](http://www.hotelwhitcomb.com)

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strictly prohibited. If you received this transmission in error, please immediately contact the sender and delete all copies including all attachments

**From:** [Stephanie Chui](#)  
**To:** [Breed, Mayor London \(MYR\)](#); [Board of Supervisors. \(BOS\)](#)  
**Subject:** Save San Francisco Hotels & Tourism  
**Date:** Monday, July 6, 2020 1:28:58 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Supervisors (Mayor Breed),

My name is Stephanie Chui and I am the friend of Vicky He, who works at the Harbor Court Hotel as an Accounting Manager. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. Her hotel is currently closed. I want her hotel to reopen and call her back to work, and when that happens, I want her to feel safe in her work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of her co-workers are out of work. They were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This unfair ordinance attacks not only hotels workers, but target minority groups, especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of her job but a #1 priority for her hotel so they can serve their guests. I am disappointed that they were not part of the conversation that is keeping my friend unemployed and affecting my family. These additional costs will certainly keep her hotel closed longer than previously planned.

Please hear me now as I express strong opposition to this ordinance.

Sincerely,

Stephanie Chui

Sent from my iPhone

**From:** [Jane Hopley](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Healthy Buildings Ordinance  
**Date:** Monday, July 6, 2020 1:29:27 PM  
**Attachments:** [image001.png](#)  
[image002.png](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever.

The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Sincerely,

**Jane Hopley | Director of Revenue Management**

435 6th Avenue San Diego, CA 92101

**Dir:** 619.248.6241

[www.hotelsolamar.com](http://www.hotelsolamar.com) | [www.jsixrestaurant.com](http://www.jsixrestaurant.com)



**From:** [Aly W](#)  
**To:** [Breed, Mayor London \(MYR\)](#); [Board of Supervisors. \(BOS\)](#)  
**Subject:** Healthy Business Ordinance- Save San Francisco Hotels & Tourism  
**Date:** Monday, July 6, 2020 1:50:41 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Supervisors (Mayor Breed),

My name is Alyssa Wu and I am the friend of Vicky He, who works at the Harbor Court Hotel as an Accounting Manager. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. Her hotel is currently closed. I want her hotel to reopen and call her back to work, and when that happens, I want her to feel safe in her work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of her co-workers are out of work. They were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This unfair ordinance attacks not only hotels workers, but target minority groups, especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing her exposure to potentially infected guests by mandating the employees to enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of her job but a #1 priority for her hotel so they can serve their guests. I am disappointed that they were not part of the conversation that is keeping my friend unemployed and affecting her family. These additional costs will certainly keep her hotel closed longer than previously planned.

Please hear me now as I express strong opposition to this ordinance.

Sincerely,

Alyssa Wu

**From:** [anamejia1212@yahoo.co.uk](mailto:anamejia1212@yahoo.co.uk)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Emergency Health Business Ordinance  
**Date:** Monday, July 6, 2020 2:03:03 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. Board of San Francisco Supervisor, My name is, Ana Mejia and I worked as Director of Housekeeping at the Hotel Zelos at 12 Fourth street . I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned. **Please hear me now as I express strong opposition to this ordinance.**

If you have any question you can reach at any time either by email, phone or mail at :286 Hahn Street San Francisco CA, 94134 # (415)312-5921

Att. Ana Mejia.

**From:** [Joseph Bojanowski](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Healthy Buildings Ordinance  
**Date:** Monday, July 6, 2020 2:04:16 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever. The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis. The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk.

I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Regards,

**JOSEPH BOJANOWSKI**  
*President*  
**PM HOTEL GROUP**

**From:** [Ford, John \(GM\)](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Healthy Buildings Ordinance  
**Date:** Monday, July 6, 2020 2:21:36 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever.

The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Sincerely,

John Ford

**From:** [nicolas.althuser](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Date:** Monday, July 6, 2020 2:26:11 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello,

My name is Nicolas Althuser and I worked as Bars and Restaurant Manager at W San Francisco, I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily. Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

Atte,

Nicolas Althuser

Sent from [Mail](#) for Windows 10

**From:** [Bennett, Jim](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** No on Healthy Buildings Ordinance  
**Date:** Monday, July 6, 2020 2:30:47 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever.

The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Sincerely,

**Jim Bennett**

Director of Engineering, **ME FMA**

**From:** [juan robledo](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Date:** Monday, July 6, 2020 2:32:27 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is [\_\_\_Juan Carlos robledo\_\_\_] and I worked as [waiter] at (Argonath hotels). I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed and affecting my family. These additional costs will certainly keep my hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

Thank you.

**From:** [Mike Walsh](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Help Us Put Employees Back To Work  
**Date:** Monday, July 6, 2020 2:32:45 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I am writing to express Viceroy Hotel Group's strong opposition to the Emergency Ordinance – Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings File #200638. The health and safety of our employees and guests is our industry's number one priority. However, health guidelines must be determined by the medical experts in the Department of Health, not by the Board of Supervisors.

The COVID-19 pandemic has closed our hotels for more than three months. As a management company, we have been working day in and day out preparing readiness plans to reopen and re-start the careers of over 200 of our colleagues in San Francisco.

Through the Hotel Council of San Francisco, California Hotel & Lodging, and American Hotel & Lodging that are all based on medical expert guidance from CDC, CDPH and CAL OSHA guidelines and Governor Newsom, the California Department of Public Health and San Francisco's public health office to develop safety standards that exceed any other industry, short of hospitals. We are following our own brand/owner guidelines closely to ensure your safety. They include:

- Customized plans for employee safety trainings
- Clear and appropriate physical distancing signage
- Delivery and use of personal protective equipment for employees
- Cleaning directions that keep employees and guests safe
- Plans to educate and train employees when they return to work on enhanced cleaning protocols

Unfortunately, we face roadblocks from you, the San Francisco Board of Supervisors and union leaders, who have created re-opening standards that would prevent us from bringing our colleagues back to work, delay guests from returning to our hotels and risk our future in San Francisco. The ordinance will result in much higher costs from mandated continuous cleaning for areas which have been determined to be unnecessary as determined by the CDC such as walls, windows, drapes, floors, etc. Their cleaning protocols are regardless of need, and mandate daily room cleaning. We would need to achieve much higher occupancy levels to have a viable operation. To cover these costs, we would have to generate 30 to 40 more points of occupancy. And we all know there is virtually no demand currently in San Francisco for the next 30, 60, 90 days nor any encouraging signs for business in Q1 2021.

We're prepared, we're safe and we want to reopen. Once again, we want to restart the careers of over 200 of our colleagues in San Francisco.

Again, we ask that you not approve this ordinance and allow the medical experts to provide the guidance.

**Mike Walsh** | Chief Operating Officer

**Viceroy Hotel Group**

T 323 930 3736 M 323 365 8949

E [mike.walsh@viceroyhotelgroup.com](mailto:mike.walsh@viceroyhotelgroup.com)

West Hollywood, CA 90069

Follow us [@ViceroyHotels](https://www.instagram.com/ViceroyHotels)



**From:** [walkerdca@aol.com](mailto:walkerdca@aol.com)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Emergency Healthy Business Ordinance  
**Date:** Monday, July 6, 2020 2:37:56 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Sirs and Madams:

My name is Diana Walker and I live and work in San Francisco. I am an employee that works as a PBX operator/Guest Services agent at Hotel Vitale which is currently closed due to the Covid19 pandemic. I desperately want to return to work and understand the reasons for the current hotel closures, however I do believe the current Emergency Healthy Business Ordinance is unnecessary and may do more damage than good. Passing this ordinance will cause even more economic hardship and stress on individuals and families that are already struggling with the current shelter in place and business closures. Please reconsider putting this ordinance in place.

Thank you for your time and consideration.

Sincerely,

Diana Walker  
415.519.4968

**From:** [Nixon, Sharon](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Vote No on Healthy Buildings Ordinance  
**Date:** Monday, July 6, 2020 2:41:20 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever.

The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Sincerely,

Sharon Nixon

## Sharon M. Nixon, SPHR-SCP

Director of Human Resources

### THE WESTIN SAN DIEGO GASLAMP QUARTER

910 Broadway Circle  
San Diego, CA 92101, USA  
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Apply for an job opportunity via the internet at <http://www.careers.marriott.com>

**From:** [Sam Torgerson](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Please - help us put San Francisco employees back to work quickly  
**Date:** Monday, July 6, 2020 2:47:25 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To whom it may concern,

Viceroy Hotel Group manages four hotels in the heart of the San Francisco Union Square area, which employ hundreds of colleagues (in our hospitality industry – we call them colleagues, not employees).

Unfortunately, the Emergency Ordinance – Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings File #200638 is creating significant challenges for us in trying to bring them back to work. The hospitality industry would not be possible if the health and safety of our employees and guests weren't our first priority – we are hosts, first and always - but it is reasonable to express that health guidelines must be determined by the medical experts in the Department of Health (and should not be by the Board of Supervisors).

We are following our own brand/owner guidelines all based on medical expert guidance from CDC, CDPH and CAL OSHA guidelines closely to ensure your safety, and they include:

- Customized plans for employee safety trainings
- Clear and appropriate physical distancing signage
- Delivery and use of personal protective equipment for employees
- Cleaning directions that keep employees and guests safe
- Plans to educate and train employees when they return to work on enhanced cleaning protocols

Unfortunately, we face roadblocks from you, the San Francisco Board of Supervisors and union leaders, who have created re-opening standards that would prevent us from bringing our colleagues back to work, delay guests from returning to our hotels and risk our future in San Francisco. The ordinance will result in much higher costs from mandated continuous cleaning for areas which have been determined to be unnecessary as determined by the CDC such as walls, windows, drapes, floors, etc. Their cleaning protocols are regardless of need, and mandate daily room cleaning. We would need to achieve much higher occupancy levels to have a viable operation. To cover these costs, we would have to generate 30 to 40 more points of occupancy. And we all know there is virtually no demand currently in San Francisco for the next 30, 60, 90 days nor any encouraging signs for business in Q1 2021.

We're prepared, we're safe and we want to reopen. Once again, we want to restart the careers of over 200 of our colleagues in San Francisco.

Again, we ask that you not approve this ordinance and allow the medical experts to provide the

guidance.

Thank you,

Sam

**Sam Torgerson** | Director of Global Sales

**Viceroy Hotel Group**

**M** 970 390 8903

**E** [sam.torgerson@viceroyhotelgroup.com](mailto:sam.torgerson@viceroyhotelgroup.com)

750 North San Vicente Boulevard – East, Suite 1000

West Hollywood, CA 90069

**#RememberToLive** | Follow us @ViceroyHotels



**From:** [Kate Foster, CMP, CWC](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** NO vote on Healthy Buildings Ordinance  
**Date:** Monday, July 6, 2020 2:57:01 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

The Healthy Building Ordinance would put undue financial burden on dozens of hotels in the San Francisco area. These unproven and excessive sanitation restrictions will have far greater negative impact than the potential spread of the COVID infection. Many of my clients in the SF area would have their business devastated with this ordinance. I beg you to vote NOT on The Healthy Building Ordinance July 7th.

Thank you in advance,

*Kate Foster, CWC, CMP*  
**Hospitality Marketing Solutions, Inc.**  
*President*

Greater Los Angeles Area  
1-800-856-5075  
[www.hospitalitymarketingsolutions.com](http://www.hospitalitymarketingsolutions.com)

**From:** [Said Mohamed](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Monday, July 6, 2020 3:05:51 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Said Mohamed  
yoyoakabeth@yahoo.com  
1602 jetty dr  
Richmond California , California 94804

**From:** [Roberto Vizcaino](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Help Us Put Employees Back To Work  
**Date:** Monday, July 6, 2020 3:08:30 PM

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I am writing to express Viceroy Hotel Group's strong opposition to the Emergency Ordinance – Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings File #200638. The health and safety of our employees and guests is our industry's number one priority. However, health guidelines must be determined by the medical experts in the Department of Health, not by the Board of Supervisors.

The COVID-19 pandemic has closed our hotels for more than three months. As a management company, we have been working day in and day out preparing readiness plans to reopen and re-start the careers of over 200 of our colleagues in San Francisco.

Through the Hotel Council of San Francisco, California Hotel & Lodging, and American Hotel & Lodging that are all based on medical expert guidance from CDC, CDPH and CAL OSHA guidelines and Governor Newsom, the California Department of Public Health and San Francisco's public health office to develop safety standards that exceed any other industry, short of hospitals. We are following our own brand/owner guidelines closely to ensure your safety. They include:

- Customized plans for employee safety trainings
- Clear and appropriate physical distancing signage
- Delivery and use of personal protective equipment for employees
- Cleaning directions that keep employees and guests safe
- Plans to educate and train employees when they return to work on enhanced cleaning protocols

Unfortunately, we face roadblocks from you, the San Francisco Board of Supervisors and union leaders, who have created re-opening standards that would prevent us from bringing our colleagues back to work, delay guests from returning to our hotels and risk our future in San Francisco. The ordinance will result in much higher costs from mandated continuous cleaning for areas which have been determined to be unnecessary as determined by the CDC such as walls, windows, drapes, floors, etc. Their cleaning protocols are regardless of need, and mandate daily room cleaning. We would need to achieve much higher occupancy levels to have a viable operation. To cover these costs, we would have to generate 30 to 40 more points of occupancy. And we all know there is virtually no demand currently in San Francisco for the next 30, 60, 90 days nor any encouraging signs for business in Q1 2021.

We're prepared, we're safe and we want to reopen. Once again, we want to restart the careers of over 200 of our colleagues in San Francisco.

Again, we ask that you not approve this ordinance and allow the medical experts to provide the guidance.

**Roberto Vizcaino** | Vice President, Learning & Development

**VICEROY HOTEL GROUP**

T +1 323 930 3730 M +1 213 361 2292

E [Roberto.Vizcaino@viceroyhotelgroup.com](mailto:Roberto.Vizcaino@viceroyhotelgroup.com)

West Hollywood, CA 90069

Follow us [@ViceroyHotels](#)

signature\_717640532



**From:** [Vivian Peng](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Monday, July 6, 2020 3:15:04 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,  
Vivian Peng

Vivian Peng  
vivianpeng212@gmail.com  
59 Vienna Street  
San Francisco, California 94112

**From:** [Randy Wilson](#)  
**Date:** Monday, July 6, 2020 3:16:10 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Sample email to send-

Hello. My name is Randall Wilson and I worked as a food service employee at Le Meridien San Francisco. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly targets hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

--

**RANDALL WILSON**

Director of Food and Beverage  
T + 415 296 2924 F + 415 296 2919

N 37° 47' W 122° 24'

N 37° 47' W 122° 24'

**LE MERIDIEN SAN FRANCISCO** 333 Battery Street | San Francisco, CA 94111 USA

Winter\_email banner LF



**From:** [Moses Villanueva](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Monday, July 6, 2020 3:16:31 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,  
Moses Villanueva

Moses Villanueva  
mosesdumdumaya@gmail.com  
761 Girard Street  
San Francisco, California 94134

**From:** [loc mai](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Hotel Concerns - Emergency Healthy Business Ordinance  
**Date:** Monday, July 6, 2020 3:16:40 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello,

My name is Loc Mai and I worked as Engineer at Le Meridien San Francisco. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

Best regards,  
Loc Mai

**From:** [Ai Tang](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Opposition to Emergency Healthy Business Ordinance  
**Date:** Monday, July 6, 2020 3:20:23 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello,

My name is Ai Tang and I worked Office Coordinator at Le Meridien San Francisco. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

Best wishes,  
Ai Tang

**From:** [Thomas Joubert](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Emergency Healthy Business Ordinance  
**Date:** Monday, July 6, 2020 3:22:03 PM  
**Attachments:** [LSF 2017\\_sophisticationreinterpreted.png](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Thomas Joubert and I worked as the Director of Housekeeping at Le Meridien San Francisco. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

I implore you to respect all of the hotel workers in San Francisco and let out voices be heard through this process.

Respectfully,  
Thomas Joubert

--

THOMAS JOUBERT

Executive Director of Housekeeping

T + 415 296 2970 F + 415 296 2939

N 37° 47' W 122° 24'

LE MERIDIEN

SAN FRANCISCO

333 Battery Street | San Francisco, CA 94111 USA

[lemeridien.com](http://lemeridien.com)



**From:** [Lynn Mohrfeld](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** File # 200638 Comments  
**Date:** Monday, July 6, 2020 3:23:32 PM  
**Attachments:** [Cal-OSHA Opinion on SF Healthy Buildings Ordinance 07-06-20.pdf](#)

---

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To Whom It May Concern:

Please see that the attached letter is provided to the Board of Supervisors in advance of tomorrow's meeting.

Thank you –

Lynn

**Lynn S. Mohrfeld, CAE**  
**President & CEO**

CA Hotel & Lodging Assn. - [www.calodging.com](http://www.calodging.com)

Office: 916.554.2664 | Mobile: 916.799.4592

**A. Lennox Welsh, Attorney  
3060 El Cerrito Plaza, No. 262  
El Cerrito, CA 94530  
415-850-4085  
lenwelsh@berkeley.edu**

6 July 2020

Lynn S. Mohrfeld, CAE  
President and CEO  
California Hotel and Lodging Association  
414 29<sup>th</sup> Street  
Sacramento, CA 95816-3211

Dear Mr. Mohrfeld:

You have asked me to review an emergency ordinance proposed by the City and County Board of Supervisors Pekin, Safari, Walton, and Preston entitled "*Emergency Ordinance – Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings*," File No.200638, and to provide my opinion on whether any parts of it appear unnecessary to minimize the risk of hotel guests or employees from becoming infected with SARS-CoV-2, commonly referred to as the coronavirus, producing the disease officially named COVID-19.

This proposed ordinance, which was amended in the Land Use and Transportation Committee on June 29, 2020, is informally referred to as the "Healthy Buildings Ordinance."

The following is my opinion:

At the outset, it is important to understand that protecting against any environmental hazard is a matter of reducing risk to the extent reasonably possible. Arriving at reasonably acceptable risk is a matter of balancing the protection sought to be gained against the availability and feasibility of protective measures and equipment. It is for this reason that the California Department of Public Health guidance on preventing exposure to the coronavirus mandates the wearing of masks as a measure the wearer can take to protect others in case he or she is infected, as well as to protect the wearer.

Due to considerations of availability of personal protective equipment that may be more effective as well as the likelihood of people complying with the advice given, the mandate has not gone as far as specifying the material to be used as a mask or how the mask is designed, other than to state that the nose and mouth should be covered,

Lynn S. Mohrfeld, CAE  
6 July 2020  
Page two

and if a respirator is used as a mask, that it should not have a valve that releases unfiltered exhalation air.

Compliance with this masking advice and with other measures like social distancing will reduce risk, but we should all have a clear understanding that this is a matter of risk reduction, not absolute protection.

That said, the following are my observations about the proposed San Francisco Emergency Ordinance.

There are two provisions that stand out as being unnecessary and possibly likely to *increase* the risk of disease transmission, as follows:

**Daily Guest Room Cleaning - Section (4)(e)(1)**

This provision states that:

*“[a]ll surfaces in Tourist Hotel guest rooms that have been occupied in the preceding 24 hours shall be cleaned and disinfected on a daily basis, unless the guest requests otherwise.”*

It appears the intent of this provision is to require daily cleaning even for occupants who continue in a room for more than one day unless they request that daily cleaning not be performed. However, I do not see any reason to disallow what I understand is a current, commonly employed hotel policy of encouraging occupants to forego daily cleaning when they are staying for more than one day. Such cleaning is unlikely to reduce occupant exposure to the coronavirus, and if it were, we would probably be seeing government guidance to the effect that wherever a person resides, they should be cleaning their premises daily to reduce risk.

This policy, to the extent it results in a greater frequency of room cleaning by staff, will also unnecessarily cause the staff performing cleaning services to be exposed to greater workload pressure, to cleaning materials, and potentially to the risk of exposure to the coronavirus.

I also expect this language will be amended to make it clearer that guestrooms will always be cleaned before a new occupant enters.

Lynn S. Mohrfeld, CAE  
6 July 2020  
Page three

**Door and Door Handle Cleaning - Section (4)(d)(7)**

This provision states that:

*“[d]oors and door handles at all exterior entrances, and door handles at interior entrances regularly accessed by multiple Employees and guests” must be cleaned and disinfected multiple times daily...”*

I do not see a benefit to be gained by cleaning exterior doors, and similarly, I question the benefit to be derived from cleaning interior door handles other than as part of standard room-cleaning procedures that precede a new occupant's first entry into the room. In my view, compliance with these proposed requirements is likely to create unnecessary work for staff and unnecessary staff exposure to occupants, while being unlikely to reduce exposure to the coronavirus.

To summarize, it is generally a prudent practice to be cleaning surfaces where there is a significant chance the surface may be contaminated and that the surface will be contacted in a way that transmits the virus if not cleaned. Cleaning surfaces that are not likely to transmit the virus is not advisable, because the act of cleaning carries some likelihood that the person doing it will be doing so with other people in proximity who may be symptom free but still infectious.

Please do not hesitate to contact me if you have any questions regarding the above.

Sincerely,

A handwritten signature in black ink, appearing to read "Len Welsh". The signature is fluid and cursive, with the first name "Len" being more prominent than the last name "Welsh".

Len Welsh

**From:** [Kat S.](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** hotels  
**Date:** Monday, July 6, 2020 3:27:43 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Katherine Szeto and I worked as a communications agent at Le Meridien San Francisco. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my colleagues are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotel workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

**From:** [Alysia Briggs](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Emergency Ordinance – Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings File #200638  
**Date:** Monday, July 6, 2020 3:27:59 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors,

I am writing to you on behalf of Viceroy Hotel Group and our strong opposition to the Emergency Ordinance – Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings File #200638.

We as a management company have seen first hand how COVID-19 has impacted our industry and put so many of our valued colleagues out of work. Our main focus over the past few months while our hotels have been closed, has been to conduct as much research as possible to set up the most stringent Stand Operating Procedures and ensure that upon reopening our colleague would be returning to safe work place. This research has been done through the Hotel Council of San Francisco, California Hotel & Lodging, and American Hotel & Lodging that are all based on medical expert guidance from CDC, CDPH and CAL OSHA guidelines as well as Governor Newsom, the California Department of Public Health and San Francisco's public health office. We put together an entire task force to develop safety standards based on these guidelines that exceed any other industry, short of hospitals.

We want to bring our colleagues back to work, and we assure you that their safety is our first priority. This ordinance will create an unnecessary protocols that would be a road block and hinder our ability to reopen our hotels and bring some 200 colleagues of San Francisco back to work. For example, experts have already stated that it is much safer to have guest room left vacant for 24-48 hours after a guest checks out, yet this ordinance would require daily cleanings which then is exposing our colleagues unnecessarily.

We urge you to vote NO on this ordinance and allow us to continue to listen to the experts with regards to the safest way to reopen hotels in San Francisco.

Sincerely,

Alysia Briggs

**Alysia Briggs** | VP, Human Resources  
**Viceroy Hotel Group**

**T** +1 323-330-2206 **M** +1 323-363-6766

**E** [alysia.briggs@viceroyhotelgroup.com](mailto:alysia.briggs@viceroyhotelgroup.com)

750 North San Vicente Boulevard – East, Suite 1000

West Hollywood, CA 90069

Follow us [@ViceroyHotels](https://www.instagram.com/ViceroyHotels)



A promotional banner for Viceroy Hotels. On the left, the word "VICEROY" is written in a gold, serif font. In the center is a black and white photograph of a woman sitting on a bed talking on a mobile phone while a man sits next to her reading a magazine. On the right, the text "VIBE WITH #VICEROYATHOME" is displayed in a bold, sans-serif font, with "MUSIC, RECIPES & MORE" in a smaller font below it. At the bottom right, there is a gold rectangular button with the text "EXPLORE NOW" in white, uppercase letters.

**From:** [Kevin Steindler](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Healthy Building Ordinance - Vote No  
**Date:** Monday, July 6, 2020 3:32:27 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever.

The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis. The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Sincerely,

KEVIN STEINDLER  
Assistant General Manager  
[Kevin.Steindler@achotelsunnyvale.com](mailto:Kevin.Steindler@achotelsunnyvale.com)

AC HOTELS BY MARRIOTT SUNNYVALE CUPERTINO  
597 E EL CAMINO REAL, SUNNYVALE, CA 94087



**From:** [Scott Muety](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Work smarter, not harder  
**Date:** Monday, July 6, 2020 3:35:11 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

I am writing today to express my opposition, and Viceroy Hotel Group's opposition, to the Emergency Ordinance – Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings File #200638. The health & safety of our guests, colleagues, and family members is of the utmost importance. The tourism industry, like all industries, lost many jobs because of the COVID-19 pandemic. Fear not, this industry is ready to listen, learn, adapt and embrace the changes needed. Guidance to defeat a pandemic **must incorporate expertise from medical experts**, and we are lucky to have organizations that acknowledge this cornerstone. Some of these organizations include the Hotel Council of San Francisco, California Hotel & Lodging, and the American Hotel & Lodging Association. Each of those organizations has liaised with reputable and recognized medical experts to deploy health and safety guidelines of the future. Some changes include:

- Customized plans for employee safety training
- Clear and appropriate physical distancing protocol and signage
- Delivery and use of personal protective equipment for employees
- Cleaning instructions that keep employees **and** guests safe
- Plans to educate and train employees returning to work on enhanced cleaning protocols.

Unfortunately, your ordinance File #200638 erodes the great progress our industry has already made therefore delaying our ability to bring colleagues back to work. We are ready today to open our doors, we have a couple hundred employees wishing to work today. Additionally, we have couple hundred more ready to start work when stronger demand returns and occupancy rises.

Your ordinance puts employees in harm's way, by forcing them to work in confined spaces inhabited by guests. Medical experts and Tourism associations oppose your guidance, and instead suggest limiting entering inhabited spaces until a waiting period at least 24 hours. Our employees do not want to be put in harm's way.

Your ordinance is a burden too great for any business to 'not lose more money' than they already have. It is not feasible to clean public spaces every 30 minutes. We all agree increased cleaning is a necessity, but where does 30 minutes come from? Is the city cleaning public office lobbies every 30 minutes? Are public transportation vehicles and terminals cleaned every 30 minutes? No, they are not. Passing this ordinance does not make spaces cleaner, and instead puts too many businesses in jeopardy of forever closing its doors, resulting in lost jobs for many many months to come.

We are prepared. We are safe. We want to open. We want to work. 200 of my colleagues want to

work.

We support the guidance of Medical Experts. We oppose this ordinance.

Thank you,  
Scott

**Scott Muety** | VP, Revenue Management

**Viceroy Hotel Group**

**M** 212 882 1090

**E** [scott.muety@viceroyhotelgroup.com](mailto:scott.muety@viceroyhotelgroup.com)

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**From:** [KACI MATSUYAMA](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Healthy Business Ordinance  
**Date:** Monday, July 6, 2020 3:39:56 PM

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Hello,

My name is Kaci Matsuyama and I worked as an Assistant Director of Finance at Le Meridien San Francisco. I am writing to express strong opposition to the Emergency Health Business Ordinance. My hotel is currently closed. I want my hotel to open and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not enforced by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotel workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily. Cleanliness is not only a critical and essential part of my job, but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

Thank you,  
Kaci Matsuyama

**From:** [Taylor Kralovenec](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Help Us Put Our Colleagues Back To Work  
**Date:** Monday, July 6, 2020 3:44:59 PM

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Dear Supervisors,

I am writing to express Viceroy Hotel Group's strong opposition to the Emergency Ordinance – Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings File #200638. The health and safety of our colleagues and guests is our industry's number one priority. However, health guidelines must be determined by the medical experts in the Department of Health, not by the Board of Supervisors.

The COVID-19 pandemic has closed our hotels for more than three months. As a management company, we have been working day in and day out preparing readiness plans to reopen and re-start the careers of over 200 of our colleagues in San Francisco.

Through the Hotel Council of San Francisco, California Hotel & Lodging, and American Hotel & Lodging that are all based on medical expert guidance from CDC, CDPH and CAL OSHA guidelines and Governor Newsom, the California Department of Public Health and San Francisco's public health office to develop safety standards that exceed any other industry, short of hospitals. We are following our own brand/owner guidelines closely to ensure your safety. They include:

- Customized plans for employee safety trainings
- Clear and appropriate physical distancing signage
- Delivery and use of personal protective equipment for employees
- Cleaning directions that keep employees and guests safe
- Plans to educate and train employees when they return to work on enhanced cleaning protocols

Unfortunately, we face roadblocks from you, the San Francisco Board of Supervisors and union leaders, who have created re-opening standards that would prevent us from bringing our colleagues back to work, delay guests from returning to our hotels and risk our future in San Francisco. The ordinance will result in much higher costs from mandated continuous cleaning for areas which have been determined to be unnecessary as determined by the CDC such as walls, windows, drapes, floors, etc. Their cleaning protocols are regardless of need, and mandate daily room cleaning. We would need to achieve much higher occupancy levels to have a viable operation. To cover these costs, we would have to generate 30 to 40 more points of occupancy. And we all know there is virtually no demand currently in San Francisco for the next 30, 60, 90 days nor any encouraging signs for business in Q1 2021.

We're prepared, we're safe and we want to reopen. Once again, we want to restart the careers of over 200 of our colleagues in San Francisco.

Again, we ask that you not approve this ordinance and allow the medical experts to provide the guidance.

Thank you,

Taylor Kralovenec

**Taylor Kralovenec** | Human Resources Manager  
**Viceroy Hotel Group**

T +1 323 330 2262

E [taylor.kralovenec@viceroyhotelgroup.com](mailto:taylor.kralovenec@viceroyhotelgroup.com)

750 North San Vicente Boulevard – East, Suite 1000

West Hollywood, CA 90069

Follow us [@ViceroyHotels](https://www.instagram.com/ViceroyHotels)



A promotional banner for Viceroy Hotels. On the left, the word "VICEROY" is written in a gold, serif font. In the center, a black and white photograph shows a woman sitting on a bed talking on a phone and a man sitting next to her reading a magazine. On the right, the text "VIBE WITH #VICEROYATHOME" is displayed in a bold, sans-serif font, with "MUSIC, RECIPES & MORE" underneath it. Below this text is a gold button with the words "EXPLORE NOW" in white, uppercase letters.

**From:** [Amanda Allan](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Help Us Bring Our Colleagues Back To Work  
**Date:** Monday, July 6, 2020 3:48:53 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I am writing to express Viceroy Hotel Group's strong opposition to the Emergency Ordinance – Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings File #200638. The health and safety of our colleagues and guests is our industry's number one priority. However, health guidelines must be determined by the medical experts in the Department of Health, not by the Board of Supervisors.

The COVID-19 pandemic has closed our hotels for more than three months. As a management company, we have been working day in and day out preparing readiness plans to reopen and re-start the careers of over 200 of our colleagues in San Francisco.

Through the Hotel Council of San Francisco, California Hotel & Lodging, and American Hotel & Lodging that are all based on medical expert guidance from CDC, CDPH and CAL OSHA guidelines and Governor Newsom, the California Department of Public Health and San Francisco's public health office to develop safety standards that exceed any other industry, short of hospitals. We are following our own brand/owner guidelines closely to ensure your safety. They include:

- Customized plans for employee safety trainings
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Unfortunately, we face roadblocks from you, the San Francisco Board of Supervisors and union leaders, who have created re-opening standards that would prevent us from bringing our colleagues back to work, delay guests from returning to our hotels and risk our future in San Francisco. The ordinance will result in much higher costs from mandated continuous cleaning for areas which have been determined to be unnecessary as determined by the CDC such as walls, windows, drapes, floors, etc. Their cleaning protocols are regardless of need, and mandate daily room cleaning. We would need to achieve much higher occupancy levels to have a viable operation. To cover these costs, we would have to generate 30 to 40 more points of occupancy. And we all know there is virtually no demand currently in San Francisco for the next 30, 60, 90 days nor any encouraging signs for business in Q1 2021.

We're prepared, we're safe and we want to reopen. Once again, we want to restart the careers of over 200 of our colleagues in San Francisco.

Again, we ask that you not approve this ordinance and allow the medical experts to provide the guidance.

**Amanda Allan** | AVP, Head of Compensation & Benefits

**Viceroy Hotel Group**

**T** +1 323 330 2220

**E** [amanda.allan@viceroyhotelgroup.com](mailto:amanda.allan@viceroyhotelgroup.com)

750 North San Vicente Boulevard – East, Suite 1000

West Hollywood, CA 90069

Follow us [@ViceroyHotels](https://www.instagram.com/ViceroyHotels)



**From:** [Marc Intermaggio](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Yee, Norman \(BOS\)](#); [Haney, Matt \(BOS\)](#); [Mar, Gordon \(BOS\)](#); [Fewer, Sandra \(BOS\)](#); [Ronen, Hillary](#); [Stefani, Catherine \(BOS\)](#); [MandelmanStaff, \(BOS\)](#); [Colfax, Grant \(DPH\)](#); [Aragon, Tomas \(DPH\)](#); [Peskin, Aaron \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Walton, Shamann \(BOS\)](#); [Preston, Dean \(BOS\)](#)  
**Cc:** [Elsbernd, Sean \(MYR\)](#); [Torres, Joaquin \(ECN\)](#); [kevin@hotelcouncilsf.org](mailto:kevin@hotelcouncilsf.org); [Rodney Fong](#)  
**Subject:** Opposition to Emergency Ordinance - Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings, File #200638  
**Date:** Monday, July 6, 2020 3:54:30 PM  
**Attachments:** [image002.png](#)  
[Emergency Ordinance Letter.pdf](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

The Building Owners and Managers Association (BOMA) of San Francisco remains opposed to the proposed emergency ordinance on cleaning and disease prevention standards in tourist hotels and large commercial office buildings.

Thank you for the opportunity to provide additional input to the above-referenced proposed legislation. BOMA San Francisco members own, operate and service 75 million square feet of office space. Although our buildings were 96% occupied in March, San Francisco's office occupancy has dropped to five percent at best. When buildings are fully occupied, our members spend \$1.5 billion annually to operate and service them, benefitting businesses in dozens of categories and their employees, who in turn, support other businesses throughout our community. The cost burden of this proposed ordinance will make it more difficult for us to bring building service firms and office tenants back downtown, and without those tenants and the employees working for the companies providing products and services to office buildings, there won't be people to patronize sandwich shops, restaurants, copy shops, coffee joints and any manner of other small businesses that provide jobs and tax revenue to the City.

We first expressed our objections in our June 24, 2020 communication that was made part of the public hearing record (thank you). While we are appreciative of certain amendments that were made as a result of that hearing, most particularly changing the required cleaning frequency from "at least every 30 minutes" to "multiple times daily", many of our original concerns remain and we respectfully remain opposed to the proposed ordinance.

- This ordinance is redundant when we have guidance from agencies such as Cal/OSHA and the California Department of Public Health covering the same topics. Having multiple authorities issuing guidance and standards is confusing and accomplishes little. The other agencies are the ones tasked by law with issuing this type of guidance and they have done so and the City should be aligned with these health authorities.
- The fact that SFHD just issued new Office Facility guidelines on June 13th further confuses as to why this new 'emergency' order is being considered.
- The exemption for buildings owned by governments is an acknowledgement that compliance

with this ordinance will be burdensome and very expensive, so the City does not want to impose those burdens on itself. It is ironic that the building in which this ordinance has been drafted is exempt from that ordinance, which is being imposed on all *but* public, government buildings.

- We certainly share your concern for ensuring the public safety in buildings, but there are already multiple guidance documents from the Centers for Disease Control (CDC), California Department of Public Health (CDPH), and San Francisco's Department of Public Health (DPH), and property managers and tenants are following them.
- The private cause of action for employees to enforce violations in court is unnecessary with all of the worker protections already in existence. This is burdensome and redundant. This is in contrast with both state and federal whistleblower programs, which call for an administrative fact-finding process, with appeals to administrative judges and then to court as a last resort. Furthermore, the enforcement provision is not limited to retaliation; it creates a right for an employee to bring an action of any violation of the EO in court, to be awarded damages, including a penalty of \$1,000 per violation, exemplary damages, and attorney fees. This is clearly creating a whole separate enforcement regime from the authorized Cal/OSHA system of inspections, enforcement and penalties, undercutting that program, and is likely not acceptable to either Cal/OSHA or federal OSHA. California went through this years ago with Proposition 65, when federal OSHA said that the occupational exposure arm of Proposition 65 could not lawfully be implemented until Cal/OSHA adopted regulations addressing Proposition 65 in the context of workplace exposures and federal OSHA approved those regulations with notice in the Federal Register. Violations of occupational safety standards belong in the Cal/OSHA system, not the courts.
- The increased costs that will result from this unnecessary ordinance will likely force further layoffs, as the reduced occupancy of buildings continues across 2020 and into 2021. Put simply, there is not enough cash flow to afford the increased operating costs, and owners will seek to reduce that cost burden. For example, while most buildings have kept janitors at pre-lock down full staffing levels, this new ordinance will only accelerate and increase the likelihood of staffing reductions. It's a simple fact of life: reduced operating revenue will lead to reduced staffing.
- The definition of large buildings as greater than 50,000 square feet is problematic. There are many buildings in the lower end of this size range that simply won't be able to operationally accomplish the ordinance's intent. In a smaller property, cleaning costs would jump by 25% just by having to hire one additional day porter.
- The ordinance is asking for regular cleaning and disinfection of "High-contact" areas. Is this just during business hours? A full-time, union day porter costs approximately \$8K per month. Depending on the interpretation of "regular cleaning", if buildings are to maintain restrooms, elevators and stairwells, they could be required to hire at least 3 additional day porters. That's an additional and unbudgeted expense of \$24K a month. This is simply not reasonable.

- Ultimately, tenants will foot the bill for these increased costs, and it's just another reason to drive office occupancy lower. Many buildings have tenants who have not occupied their space since March 17th. These tenants have been begrudgingly paying base rent and Operating Expenses every month. If we are now expected to hand them a bill for this additional expense, it's another major impediment to San Francisco's economic recovery.

As to operational impacts to office buildings, please understand these additional concerns:

- Chemicals which disinfect must often be left on surfaces for a period of time to be effective, i.e., 5+ minutes. If occupants are in the building during cleaning, this won't be feasible. Other options include using much stronger chemicals which can have negative impacts of their own when left on surfaces such as desks and high touch areas.
- This so-called "Healthy Building" ordinance is introducing new environmental health concerns due to the frequency and amount of locations where disinfectant cleaning product will be used (i.e., flooring and walls).
- Cleaning elevators completely - floors, walls, ceilings - several times a day will take those cars out of service while being cleaned and lead to passengers being further delayed (because of existing wait times due to social distancing), thus adding even more persons congregating together.
- The cost to completely clean fire stairwells multiple times a day (including floors) will simply lead to fire stairs being closed off again. Handrails are already being cleaned in those fire stairwells where tenants are being allowed to travel.
- It is unclear how soon the required number of janitorial personnel can be trained and available for this new requirement.
- Disinfecting carpets multiple times a day is not physically possible in any practical way during the day, when people are in occupancy. The same is true with disinfecting lobby floors and other common area floors multiple times a day - this is a safety concern due to increase of slipping while floors dry.
- Disinfecting windows? Several times a day? Not sure how that is going to happen in a high rise office building. Cleaning interior windows is usually one once per year by a crew of window washers and takes anywhere from 1 to 3 days to complete.

Please reject this proposed ordinance. It is redundant in many respects, not necessary, and will further cripple local employers to the further detriment of San Francisco.

Sincerely,

Marc Intermaggio, CAE  
Executive Vice President, BOMA San Francisco

Marc Intermaggio, CAE  
Executive Vice President, BOMA San Francisco  
Executive Director & CEO, BOMA San Francisco Foundation  
233 Sansome Street, 8th Floor  
San Francisco, CA 94104-2314  
P: 415-362-8567, ext. 1117  
E: [mli@boma.com](mailto:mli@boma.com)  
<http://www.bomasf.org>  
<http://www.createworkforce.org>





July 6, 2020

San Francisco Board of Supervisors  
1 Dr. Carlton B. Goodlett Place  
San Francisco, CA 94102

**Re: Opposition to Emergency Ordinance - Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings, File #200638**

Dear Supervisors,

Thank you for the opportunity to provide additional input to the above-referenced proposed legislation. BOMA San Francisco members own, operate and service 75 million square feet of office space. Although our buildings were 96% occupied in March, San Francisco's office occupancy has dropped to five percent at best. When buildings are fully occupied, our members spend \$1.5 billion annually to operate and service them, benefitting businesses in dozens of categories and their employees, who in turn, support other businesses throughout our community. The cost burden of this proposed ordinance will make it more difficult for us to bring building service firms and office tenants back downtown, and without those tenants and the employees working for the companies providing products and services to office buildings, there won't be people to patronize sandwich shops, restaurants, copy shops, coffee joints and any manner of other small businesses that provide jobs and tax revenue to the City.

We first expressed our objections in our June 24, 2020 communication that was made part of the public hearing record (thank you). While we are appreciative of certain amendments that were made as a result of that hearing, most particularly changing the required cleaning frequency from "at least every 30 minutes" to "multiple times daily", many of our original concerns remain and we respectfully remain opposed to the proposed ordinance.

- This ordinance is redundant when we have guidance from agencies such as Cal/OSHA and the California Department of Public Health covering the same topics. Having multiple authorities issuing guidance and standards is confusing and accomplishes little. The other agencies are the ones tasked by law with issuing this type of guidance and they have done so and the City should be aligned with these health authorities.
- The fact that SFHD just issued new Office Facility guidelines on June 13th further confuses as to why this new 'emergency' order is being considered.
- The exemption for buildings owned by governments is an acknowledgement that compliance with this ordinance will be burdensome and very expensive, so the City does not want to impose those burdens on itself. It is ironic that the building in which this ordinance has been drafted is exempt from that ordinance, which is being imposed on all *but* public, government buildings.
- We certainly share your concern for ensuring the public safety in buildings, but there are already multiple guidance documents from the Centers for Disease Control (CDC), California Department of



*Opposition to Emergency Ordinance - Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings*

*Page two*

Public Health (CDPH), and San Francisco's Department of Public Health (DPH), and property managers and tenants are following them.

- The private cause of action for employees to enforce violations in court is unnecessary with all of the worker protections already in existence. This is burdensome and redundant. This is in contrast with both state and federal whistleblower programs, which call for an administrative fact-finding process, with appeals to administrative judges and then to court as a last resort. Furthermore, the enforcement provision is not limited to retaliation; it creates a right for an employee to bring an action of any violation of the EO in court, to be awarded damages, including a penalty of \$1,000 per violation, exemplary damages, and attorney fees. This is clearly creating a whole separate enforcement regime from the authorized Cal/OSHA system of inspections, enforcement and penalties, undercutting that program, and is likely not acceptable to either Cal/OSHA or federal OSHA. California went through this years ago with Proposition 65, when federal OSHA said that the occupational exposure arm of Proposition 65 could not lawfully be implemented until Cal/OSHA adopted regulations addressing Proposition 65 in the context of workplace exposures and federal OSHA approved those regulations with notice in the Federal Register. Violations of occupational safety standards belong in the Cal/OSHA system, not the courts.
- The increased costs that will result from this unnecessary ordinance will likely force further layoffs, as the reduced occupancy of buildings continues across 2020 and into 2021. Put simply, there is not enough cash flow to afford the increased operating costs, and owners will seek to reduce that cost burden. For example, while most buildings have kept janitors at pre-lock down full staffing levels, this new ordinance will only accelerate and increase the likelihood of staffing reductions. It's a simple fact of life: reduced operating revenue will lead to reduced staffing.
- The definition of large buildings as greater than 50,000 square feet is problematic. There are many buildings in the lower end of this size range that simply won't be able to operationally accomplish the ordinance's intent. In a smaller property, cleaning costs would jump by 25% just by having to hire one additional day porter.
- The ordinance is asking for regular cleaning and disinfection of "High-contact" areas. Is this just during business hours? A full-time, union day porter costs approximately \$8K per month. Depending on the interpretation of "regular cleaning", if buildings are to maintain restrooms, elevators and stairwells, they could be required to hire at least 3 additional day porters. That's an additional and unbudgeted expense of \$24K a month. This is simply not reasonable.
- Ultimately, tenants will foot the bill for these increased costs, and it's just another reason to drive office occupancy lower. Many buildings have tenants who have not occupied their space since March 17th. These tenants have been begrudgingly paying base rent and Operating Expenses every



*Opposition to Emergency Ordinance - Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings*

*Page three*

month. If we are now expected to hand them a bill for this additional expense, it's another major impediment to San Francisco's economic recovery.

As to operational impacts to office buildings, please understand these additional concerns:

- Chemicals which disinfect must often be left on surfaces for a period of time to be effective, i.e., 5+ minutes. If occupants are in the building during cleaning, this won't be feasible. Other options include using much stronger chemicals which can have negative impacts of their own when left on surfaces such as desks and high touch areas.
- This so-called "Healthy Building" ordinance is introducing new environmental health concerns due to the frequency and amount of locations where disinfectant cleaning product will be used (i.e., flooring and walls).
- Cleaning elevators completely - floors, walls, ceilings - several times a day will take those cars out of service while being cleaned and lead to passengers being further delayed (because of existing wait times due to social distancing), thus adding even more persons congregating together.
- The cost to completely clean fire stairwells multiple times a day (including floors) will simply lead to fire stairs being closed off again. Handrails are already being cleaned in those fire stairwells where tenants are being allowed to travel.
- It is unclear how soon the required number of janitorial personnel can be trained and available for this new requirement.
- Disinfecting carpets multiple times a day is not physically possible in any practical way during the day, when people are in occupancy. The same is true with disinfecting lobby floors and other common area floors multiple times a day - this is a safety concern due to increase of slipping while floors dry.
- Disinfecting windows? Several times a day? Not sure how that is going to happen in a high rise office building. Cleaning interior windows is usually one once per year by a crew of window washers and takes anywhere from 1 to 3 days to complete.

Please reject this proposed ordinance. It is redundant in many respects, not necessary, and will further cripple local employers to the further detriment of San Francisco.

Sincerely,

Marc Intermaggio, CAE  
Executive Vice President, BOMA San Francisco

**From:** [Gino](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Letter of opposition to Healthy Building Ordinance  
**Date:** Monday, July 6, 2020 3:55:59 PM  
**Attachments:** [scanf.pdf](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good afternoon all. Kindly see my attached letter of opposition to the proposed Healthy Building Ordinance to be decided upon tomorrow afternoon. This health ordinance, although well intentioned, is incredibly short sighted and will cause the continued unemployment of thousands of hospitality employees directly in San Francisco.

In preparation for our hopeful August 1st reopening, numerous hotels in San Francisco have already begun to design and prepare intensive cleaning programs, all in alignment with the very stringent all guidelines as prescribed by the CDC. This proposed initiative will cause numerous hotels to delay their planned reopening which will then result in hotel employees going from a "furloughed status" to a "permanently laid off status". Moreover, as thousands of us employees have already been receiving unemployment benefits and compensation since mid-March, any further delay by the hotels will cause tremendously dire financial difficulties for thousands of us hotel workers as those very same benefits and compensation are quickly approaching their expiration dates by the end of July. I beseech each of you to please vote NO to this initiative tomorrow afternoon.

Sincerely,

Eugene Santistevan  
Director of Rooms  
Hotel Zeppelin  
545 Post Street, San Francisco, CA

4 Iris Lane, San Carlos, CA  
415-971-9439 cellphone

Hello. My name is Eugene Santistevan, and I worked as the Director of Rooms at Hotel Zeppelin, San Francisco. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

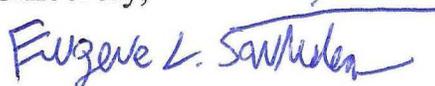
Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed and affecting my family.

These additional costs will certainly keep my hotel closed longer than previously planned. Please hear me now as I express strong opposition to this ordinance.

Sincerely,

A handwritten signature in blue ink that reads "Eugene L. Santistevan". The signature is written in a cursive style with a horizontal line above the name.

Eugene L Santistevan  
415-971-9439  
4 Iris Ln, San Carlos, CA 94070

**From:** [Jens Von Gierke](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Opposing the Health Building Ordinance  
**Date:** Monday, July 6, 2020 4:36:24 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board:

We are strongly opposing the new legislation for the new Health Building ordinance. We don't believe it will do anymore than rewarding the Union, instead of keep hotels open and jobs for the workers. All hotels are already following all CDC cleaning standards and the highest priority is already the workers safety.

Best.

Jens von Gierke

**From:** [Alison Li](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Opposition to the Emergency Healthy Business Ordinance  
**Date:** Monday, July 6, 2020 4:54:42 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To whom it may concern,

Hello. My name is Alison Li and I worked as a Front Desk Agent at Le Meridien San Francisco. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

Thank you,

Alison

**From:** [nihad vatres](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Hotel reopening  
**Date:** Monday, July 6, 2020 4:56:19 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Nihad Vatres and I worked as Front Desk Agent at Le Meridien San Francisco. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

**From:** [Sarah Mabry](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Emergency Healthy Business Ordinance  
**Date:** Monday, July 6, 2020 5:05:06 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Sarah Mabry and I worked as Associate Director of Sales at Le Meridien San Francisco. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks and unfairly targets hotel workers, minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

**From:** [Adrian Ramirez](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Date:** Monday, July 6, 2020 5:12:13 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is [adrian ramirez] and I worked as [line cook] at Le Meridien San Francisco. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

**From:** [Noyes, Mark](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Noyes, Mark](#)  
**Subject:** Emergency Healthy Business Ordinance  
**Date:** Monday, July 6, 2020 5:14:59 PM  
**Attachments:** [image001.png](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

San Francisco Board of Supervisors,

My name is Mark Noyes and I worked as the General Manager at Hotel Vitale. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed and has been since March. I want my hotel to reopen soon and when that happens, I want my hotel to feel safe for my guests and employees. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no real benefit. It will only result in more exposure for my hotel employees. No other city in the US is following these troublesome cleaning standards.

Most of my co-workers are out of work. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance unfairly targets hotel workers and will have a negative impact on many minorities trying to get back to work. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, you will be increasing my teams exposure to potentially infected guests by mandating we enter occupied rooms, strip beds and perform unnecessary deep cleaning activities on a daily basis. This is not a good use of time, money and effort to maintain cleanliness in my hotel.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests and employees. These additional costs will certainly keep my hotel closed longer than previously planned. Please hear me, as I express strong opposition to this ordinance.

Respectfully,

**Mark Noyes**

General Manager

**HOTEL VITALE** | AMERICANO RESTAURANT & BAR | SPA VITALE

A Joie de Vivre Hotel, Restaurant & Spa

Eight Mission Street

San Francisco, California 94105

Tel: (415) 278-3710

**Mark Noyes**

General Manager

HOTEL VITALE | AMERICANO RESTAURANT & BAR | SPA VITALE

A Joie de Vivre Hotel, Restaurant & Spa

Eight Mission Street

San Francisco, California 94105

Tel: (415) 278-3710



[jdvhoteles.com](http://jdvhoteles.com) | [hotelvital.com](http://hotelvital.com)

[facebook.com/hotelvital](https://facebook.com/hotelvital)

[instagram.com/hotelvital](https://instagram.com/hotelvital)

**From:** [Katie Rueland](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Opposition to Healthy Business Ordinance  
**Date:** Monday, July 6, 2020 5:22:28 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors and Ms. London Breed,

I would like to write to you in opposition of the Healthy Business Ordinance for Cleaning and Disease Prevention legislation. I work for a small business in the Bay Area who supplies Top of Bed to the hospitality industry.

As you are aware, the hotel industry has been deeply impacted by the Covid-19 situation. The new legislation enforcing certain cleaning policies would cause hotels to remain closed for the foreseeable future; ultimately having a disastrous ripple effect on the city, our industries and our communities.

As the guidelines from the Centers for Disease Control and Prevention and other national scientific institutions do not support these new rules and regulations we also do not feel they are necessary and are prohibitive to the success of hotels in San Francisco.

We ask that re-examine this Ordinance for the future of Hospitality in San Francisco.

We support your efforts to reduce the spread through reasonable practices, but this is not reasonable.

Thank you!

Katie Reuland  
Down Etc  
305 Adrian Road  
Millbrae, CA 94030  
415-348-0084 p.  
415-348-0085 f.  
[ops@downetc.com](mailto:ops@downetc.com)  
[www.downetc.com](http://www.downetc.com)

**From:** [Mina, Vanessa](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Please Help Hotel Workers  
**Date:** Monday, July 6, 2020 5:41:55 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello,

My name is Vanessa Mina and I worked as the W Insider at W San Francisco, I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts.

Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

Kindest Regards,

Vanessa Mina  
W Insider - W San Francisco Hotel

**From:** [Mary Ann Moratto](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** No to the Emergency Healthy Business Ordinance  
**Date:** Monday, July 6, 2020 5:42:52 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Mary Ann Moratto and I worked as a telephone operator in Le Meridien San Francisco. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds a significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily. Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

Respectfully Yours,

Mary Ann Moratto

**From:** [Frederic Hoffmann](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** W San Francisco Hotel  
**Date:** Monday, July 6, 2020 5:49:07 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of supervisors and Mayor London Breed,

My name is *Frederic Hoffmann* and I worked as Executive Chef at W San Francisco, I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

Sincerely,

**Frédéric Hoffmann**

Frederic Hoffmann  
Executive Chef W San Francisco

**From:** [Julieta de Lara](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Emergency Healthy Business Ordinance  
**Date:** Monday, July 6, 2020 5:53:12 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Julieta Delara and I worked the housekeeping department of Le Meridien San Francisco. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds a significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

Respectfully Yours,

Julieta Delara

**From:** [Frances Young](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Healthy Building Ordinance  
**Date:** Monday, July 6, 2020 5:57:03 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello:

Please don't pass the Healthy Building Ordinance. Hotels provide good paying jobs to immigrants and their families.

Sent from my iPhone

**From:** [Maisha Daniel Jamerson](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Please vote NO on the Healthy Buildings Ordinance  
**Date:** Monday, July 6, 2020 6:04:52 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

I'm writing you today because while I do not live in your District, one of the hotels that I have the privilege of working with as the Vice President of Human Resources and Deputy Labor Counsel for Highgate Hotels is in your district and six more hotels with hundreds of associates are also managed by Highgate in San Francisco.

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever.

The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

*Warm Regards,*

MDJ

**MAISHA DANIEL-JAMERSON**

Regional Vice President Human Resources and  
Deputy Labor Counsel, West Coast

Direct: 626.429.5602

[MDJamerson@highgate.com](mailto:MDJamerson@highgate.com)

Office:

[@hotelfiguerna](#) [@hotelfigueroadtla](#)



*\*This email may have been dictated and not read.*

This email is confidential and may contain information that is privileged, attorney work product and/or exempt from disclosure under applicable law and should be read or retained only by the intended recipient. Any review, reliance or distribution by others or forwarding without express permission of the sender is strictly prohibited. If you received this transmission in error, please immediately contact the sender and delete all copies including all attachments.

**This email is confidential and may contain information that is privileged, attorney work product and/or exempt from disclosure under applicable law and should be read or retained only by the intended recipient. Any review, reliance or distribution by others or forwarding without express permission of the sender is strictly prohibited. If you received this transmission in error, please immediately contact the sender and delete all copies including all attachments**

**From:** [yolanda rosales](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Emergency Healthy Business Ordinance  
**Date:** Monday, July 6, 2020 6:12:28 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Ana Yolanda Hernandez and I worked as Line Cook at Le Meridien San Francisco. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly targeting hotel workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

Regards

Ana Yolanda Hernandez

**From:** [Max Ehlert](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Regarding Emergency Health Business Ordinance  
**Date:** Monday, July 6, 2020 6:13:31 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello,

My name is Maximilian Ehlert, Director of guest services at W hotel San Francisco.

I humbly and urgently ask you to please review the Emergency Health Business Ordinance. The proposed regulations, from my perspective as a hospitality professional, are unreasonable and have the very realistic potential of detrimentally impacting the San Francisco hospitality industry. I sincerely ask that guidelines and standards are based on health and cleaning expert opinions and testimony - not driven by political motives. From the perspective of a self declared reasonable person with relative expertise in hotel cleanliness standards, current industry COVID-19 prevention standards, and hotel housekeeping operations - I would like to express my concern that the proposed regulations are not reasonable nor feasible.

I would be happy to discuss this matter further and answer any questions this may leave you with. Thank you for considering my concerns and for doing the best for San Francisco.

Humbly and Sincerely.

Maximilian Ehlert

Sent from my iPhone

**From:** [D Cheri](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** "Healthy Buildings Ordinance" - please do NOT approve  
**Date:** Monday, July 6, 2020 6:13:47 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To Whom It May Concern:

Please take into consideration NOT approving the Healthy Buildings Ordinance scheduled to be voted on July 7. The ordinance will greatly delay multiple hotels from reopening after the already tragic state that COVID-19 has left us in.

Over 10,000 hospitality industry workers have been laid off or furloughed since the pandemic has started as numerous hotels have been forced to close due to lack of business. The measure will add heightened costs to an industry already struggling to reopen and will further cause a delay in tourism for the city of San Francisco. The current cleaning protocols for hotels in San Francisco are already aligned with and exceed the guidelines given by the Centers for Disease Control and Prevention (CDC) and the proposed measure does not further benefit hotels and their cleanliness. In addition, the expectation set by the Healthy Buildings Ordinance is redundant to guidelines given by Cal/OSHA and the California Department of Public Health. These guidelines should be held as standard and any further measure issued by the city of San Francisco should align with them.

While UniteHere represents numerous hotel employees and has pushed for this measure, the union does not correctly represent the hospitality industry. The CEO of the Hotel Council of San Francisco, Kevin Carroll, has stated that the hotel community has not been asked for input regarding the Healthy Buildings Ordinance. Had the hotel industry been consulted regarding this matter, it would have been able to provide information that would have been in the best interest for hotel employees, guests, and tourism in San Francisco.

Please consider not approving the Healthy Buildings Ordinance.

Thank you,  
Danielle Ranoa

**From:** [Laura Lara](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Monday, July 6, 2020 7:02:41 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Laura Lara  
anamin03@hotmail.com  
521 holly hock circle  
Patterson , California 95363

**From:** [Elizabeth Sanders](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Opposition to Emergency Healthy Business Ordinance  
**Date:** Monday, July 6, 2020 7:05:12 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Elizabeth Sanders and I worked as an Event Manager at W San Francisco. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color. Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

--

Beth Sanders  
m. 415.301.8458

**From:** [Donna Lum](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Monday, July 6, 2020 7:05:14 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Donna Lum  
lum\_dg@yahoo.com  
2641 Tuller Avenue  
El Cerrito, California 94530

**From:** [Jorge Canales](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Monday, July 6, 2020 7:06:09 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Jorge Canales  
joalcagu@yahoo.com  
366 Imperial Dr.  
Pacifica, California 94044

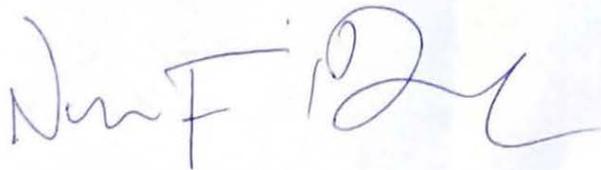
**From:** [nelson ramirez](#)  
**To:** [Breed, Mayor London \(MYR\); Board of Supervisors. \(BOS\)](#)  
**Date:** Monday, July 6, 2020 7:11:35 PM  
**Attachments:** [Sample email cut and paste and email to.pdf](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Sample email: cut and paste and email to  
[board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org) and copy  
[mayorlondonbreed@sfgov.org](mailto:mayorlondonbreed@sfgov.org)

Hello. My name is [ Nelson Ramirez ] and I worked as [Job Title] at W San Francisco, I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards. Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color. Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily. Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.



**From:** [Xing lan Huang](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Monday, July 6, 2020 7:15:52 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Xing lan Huang  
hk13882@hotmail.com  
65 partridge lane  
Daly city, California 94014

**From:** [Luis Nunez](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Monday, July 6, 2020 7:34:32 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Luis Nunez  
l.nunez81@icloud.com  
1763San Andres dr  
Pittsburgh C A, California 94565

**From:** [Chuen ming Chung lai](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Monday, July 6, 2020 7:39:59 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Chuen ming Chung lai  
chuenming2012@gmail.com  
1093 Ashbury Dr  
Concord CA, California 94520

**From:** [Rafael Romero López](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Monday, July 6, 2020 7:41:11 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Rafael Romero López  
rafaelromerolopez3@gmail.com  
3311 mission st apt 222  
San Francisco ca, California 94110

**From:** [Beatriz Chavez](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Monday, July 6, 2020 7:57:14 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Beatriz Chavez  
m4beatriz@hotmail.com  
26 Isis Street  
San Francisco , California 94103

**From:** [Maricar Miller](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Healthy Buildings Ordinance  
**Date:** Monday, July 6, 2020 7:57:30 PM  
**Attachments:** [image001.png](#)  
[image002.png](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever.

The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Best,

**MARICAR MILLER**  
Area Director of Finance



Hotel Spero | 405 Taylor Street, San Francisco, CA 94102  
Direct: 707-688-4632 | Email: [mmiller@hotelspero.com](mailto:mmiller@hotelspero.com)



The Marker | 501 Geary Street, San Francisco, CA 94102  
Direct: 707-688-4632 | Email: [mmiller@TheMarkerSF.com](mailto:mmiller@TheMarkerSF.com)

**From:** [Lasantha Ranasinha](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Monday, July 6, 2020 7:57:41 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Lasantha Ranasinha  
lasantha.ranasinha@gmail.com  
619, 16th Avenue  
San Francisco, Colorado CA-94118

**From:** [Ana Erickson](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Monday, July 6, 2020 8:03:28 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Ana Erickson  
ana.moreno402010@yahoo.com  
2695 Bryant street  
San Francisco , California 94110

**From:** [Rong Xu](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Monday, July 6, 2020 8:15:39 PM

---

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Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Rong Xu  
rongjuanxu@yahoo.com  
1451 Silver Ave.  
San Francisco, California 94134

**From:** [Precioso Santiago Adena](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Emergency Healthy Business Ordinance  
**Date:** Monday, July 6, 2020 8:28:27 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Precioso Adena and I work as Valet/Bellman at Hyatt Centric Fisherman's Wharf San Francisco. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back and when that happens, I want to feel safe in my work environment. This ordinance is unproven and is not endorsed by the CDC or other US based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotel workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

**From:** [David Lu](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Monday, July 6, 2020 8:31:49 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

David Lu  
dvdlu5810@gmail.com  
503 Gellert Blvd  
Daly City , California 94015

**From:** [Jessica Carvalho](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Vote No and protect Hospitality industry in SF!!!!  
**Date:** Monday, July 6, 2020 9:02:07 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello BOSSF,

My name is Jessica Carey and I worked as Group Sales Manager at Le Meridien San Francisco a place I've called my second home for 4 years and many of my colleagues have worked for decades. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed and has been since end of March. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is NOT endorsed by the CDC or other US-based scientific experts.

Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself since March. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color!

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am more than disappointed that I was not part of the conversation that is keeping me unemployed, which also affects my family and my colleagues. Please hear me now as I express strong opposition to this ordinance!

Stop this insanity and let us get back to work!

Thank you for your valued time and consideration!

Jessica Carey  
Le Meridien Hotel

**From:** [Carlin Wong](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Monday, July 6, 2020 9:06:36 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Carlin Wong  
Swtytofu@hotmail.com  
2094 17th ave  
San Francisco , California 94116

**From:** [Jorge Vidrios](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Healthy Business Ordinance  
**Date:** Monday, July 6, 2020 9:08:32 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Jorge Vidrios and I worked as a cook at Le Meridien San Francisco. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

Sent from my iPhone

**From:** [Blanca Flores](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Monday, July 6, 2020 9:16:06 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Blanca Flores  
blanca.flores348@gmail.com  
3042  
Antioch , California 94509

**From:** [Tecla Duran](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Fwd: Reopen SF Hotels  
**Date:** Monday, July 6, 2020 9:55:38 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Tecla Duran and I worked as Assistant Front Office Manager at Le Meridien San Francisco. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

Thank you for hearing us.

Tecla Duran

----- Forwarded message -----

**From:** **Tecla Duran** <[tecla143duran@gmail.com](mailto:tecla143duran@gmail.com)>  
**Date:** Mon, Jul 6, 2020, 9:45 PM  
**Subject:** Reopen SF Hotels  
**To:** <[mayorlondonbreed@sf.gov](mailto:mayorlondonbreed@sf.gov)>

Hello. My name is Tecla Duran and I worked as Assistant Front Office Manager at Le Meridien San Francisco. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

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Thank you for hearing us.

**From:** [Mouna Saadini](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Monday, July 6, 2020 10:03:54 PM

---

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Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Mouna Saadini  
mouna\_saadini@hotmail.com  
132 Shipley ave  
San Francisco , California 94015

**From:** [Fabian, Karen](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Healthy Building Ordinance  
**Date:** Monday, July 6, 2020 10:05:09 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Board of Supervisors and Mayor London Breed,

Please consider revising the Healthy Building Ordinance. As it reads now, the standards will actually put our guests and staff more at risk. Going into an occupied room to do “touch up” cleaning on a daily basis may only bring more of a possibility of contamination. Sure there are a lot of cost factors when it comes to staffing an operation that requires daily cleaning but what really needs to be addressed are the uncontrollable factors which are outside of the building and in public.

I propose and support that once the guests have checked out, the room sets for 24 to 48 hours before it is entered and cleaned. This will give our housekeeping staff the confidence to come to work and perform to their best ability knowing that we as their employer are taking their health into consideration.

**Karen Fabian**

Office Supervisor - Wyndham Canterbury San Francisco

**Wyndham Destinations**

750 Sutter Street

San Francisco, CA 94109

Office: 415-345-3210

Fax: 415-345-4996

[Karen.Fabian@wyn.com](mailto:Karen.Fabian@wyn.com)

This email message (including all attachments) is for the sole use of the intended recipient(s) and may contain confidential and/or privileged information, or may otherwise be protected by work product or other legal rules. If you are not the intended recipient, please contact the sender by reply email and destroy all copies of the original message. Unless otherwise indicated in the body of this email, nothing in this communication is intended to operate as an electronic signature and this transmission cannot be used to form, document, or authenticate a contract. Wyndham Destinations, Inc., and/or its affiliates may monitor all incoming and outgoing email communications, including the content of emails and attachments, for security, legal compliance, training, quality assurance and other purposes.

The sender believes that this email and any attachments were free of any virus, worm, Trojan horse, malicious code and/or other contaminants when sent. Email transmissions cannot be guaranteed to be secure or error-free, so this message and its attachments could have been infected, corrupted or made incomplete during transmission. By reading the message and opening any attachments, the recipient accepts full responsibility for any viruses or other defects that may arise, and for taking remedial action relating to such viruses and other defects. Neither Wyndham Destinations, Inc., nor any of its affiliated entities is liable for any loss or damage arising in any way from, or for errors or omissions in the contents of, this message or its attachments.

**From:** [Francisca Corena](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Monday, July 6, 2020 10:06:22 PM

---

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Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Francisca Corena  
finacorena@yahoo.com  
349 Baden Av  
South San Francisco , Ca 94080

**From:** [Francisca Corena](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Monday, July 6, 2020 10:06:22 PM

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Please vote for the Healthy Buildings Ordinance.

Sincerely,

Francisca Corena  
finacorena@yahoo.com  
349 Baden Av  
South San Francisco , Ca 94080

**From:** [Maria Corena](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Monday, July 6, 2020 10:08:27 PM

---

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Please vote for the Healthy Buildings Ordinance.

Sincerely,

Maria Corena  
mariacorena45@gmail.com  
1404 Floribunda ave apt 211 Burlingame  
Ca , California 94010

**From:** [Maria Corena](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Monday, July 6, 2020 10:08:27 PM

---

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Please vote for the Healthy Buildings Ordinance.

Sincerely,

Maria Corena  
mariacorena45@gmail.com  
1404 Floribunda ave apt 211 Burlingame  
Ca , California 94010

**From:** [Xuexiao Zhao](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Monday, July 6, 2020 10:14:06 PM

---

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Please vote for the Healthy Buildings Ordinance.

Sincerely,

Xuexiao Zhao  
ukiitomi@gmail.com  
1632 141st Ave  
San Leandro , California 94578

**From:** [Xuexiao Zhao](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Monday, July 6, 2020 10:14:06 PM

---

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Please vote for the Healthy Buildings Ordinance.

Sincerely,

Xuexiao Zhao  
ukiitomi@gmail.com  
1632 141st Ave  
San Leandro , California 94578

**From:** [Denise Lao](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Monday, July 6, 2020 10:18:07 PM

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Please vote for the Healthy Buildings Ordinance.

Sincerely,

Denise Lao  
jessicaaom@gmail.com  
601. London Street  
San Francisco , California 94112

**From:** [Denise Lao](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Monday, July 6, 2020 10:18:07 PM

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Please vote for the Healthy Buildings Ordinance.

Sincerely,

Denise Lao  
jessicaaom@gmail.com  
601. London Street  
San Francisco , California 94112

**From:** [Estefania Fabian](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Hello  
**Date:** Monday, July 6, 2020 10:50:05 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is [\_\_Estefania\_\_] and I worked as [ Housekeeping ] at Hotel Adagio. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

Enviado desde mi iPhone

**From:** [Carlos Vargas](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Reopen hotels in SF!  
**Date:** Monday, July 6, 2020 10:54:10 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To Whom This May Concern,

Hello. My name is Carlos Vargas and I worked as a cook at Le Meridien San Francisco. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

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Thank you,  
**Carlos Vargas**

**From:** [Carlos Vargas](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Reopen hotels in SF!  
**Date:** Monday, July 6, 2020 10:54:10 PM

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Thank you,  
**Carlos Vargas**

**From:** [- Karen -](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Emergency Healthy Business Ordinance  
**Date:** Monday, July 6, 2020 11:26:34 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Government,

I understand that you are trying to make a decision on whether to close our SF hotels for the rest of the year. I am one of the many people affected by the hotels closing and have been unemployed since March.

It is utterly contradictory that you will keep hotels closed YET have allowed the remodeling to resume in my SF apartment building. There are countless numbers of people/workers/delivery people in and out of my building every, single day. They are not always six feet apart, and from what I can tell, they do wear masks but they are touching every, single surface in our building. (And I will also mention the inhumane noise from their machines that have deafened us, along with made us bonkers as we SHELTER IN PLACE).

If you are going to open up all construction in occupied buildings, then you should at least consider slowly reopening hotels as I can assure you, the hotels will follow stricter guidelines than what is happening all around me in my home.

Karen Wilkinson  
861 Sutter Street

**From:** [- Karen -](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Emergency Healthy Business Ordinance  
**Date:** Monday, July 6, 2020 11:26:34 PM

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Karen Wilkinson  
861 Sutter Street

**From:** [Irfan PM](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** San Francisco Hotels  
**Date:** Monday, July 6, 2020 11:32:52 PM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello,

My name is Irfan Peer Mohamed and I worked as Director of Food & Beverage at Argonaut Hotel I'm writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

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Thank you.

Irfan PM

**From:** [Irfan PM](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** San Francisco Hotels  
**Date:** Monday, July 6, 2020 11:32:52 PM

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Thank you.

Irfan PM

**From:** [Rafael Fernandes](#)  
**To:** [Breed, Mayor London \(MYR\); Board of Supervisors. \(BOS\)](#)  
**Subject:** Healthy Business Ordinance Fact Sheet  
**Date:** Tuesday, July 7, 2020 12:11:22 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Rafael Fernandes de Medeiros and I worked as a Bellman at Hotel Zeppelin. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no benefit. It will only result in more exposure for hotel employees. No other city in the US is following these troublesome cleaning standards.

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**From:** [Jane O'Shea](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Help Us To Put Our Employees Back To Work  
**Date:** Tuesday, July 7, 2020 4:53:23 AM  
**Attachments:** [image001.png](#)

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I am writing to express Viceroy Hotel Group's strong opposition to the Emergency Ordinance – Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings File #200638. The health and safety of our employees and guests is our industry's number one priority. However, health guidelines must be determined by the medical experts in the Department of Health, not by the Board of Supervisors.

The COVID-19 pandemic has closed our hotels for more than three months. As a management company, we have been working day in and day out preparing readiness plans to reopen and re-start the careers of over 200 of our colleagues in San Francisco.

Through the Hotel Council of San Francisco, California Hotel & Lodging, and American Hotel & Lodging that are all based on medical expert guidance from CDC, CDPH and CAL OSHA guidelines and Governor Newsom, the California Department of Public Health and San Francisco's public health office to develop safety standards that exceed any other industry, short of hospitals. We are following our own brand/owner guidelines closely to ensure your safety. They include:

- Customized plans for employee safety trainings
- Clear and appropriate physical distancing signage
- Delivery and use of personal protective equipment for employees
- Cleaning directions that keep employees and guests safe
- Plans to educate and train employees when they return to work on enhanced cleaning protocols

Unfortunately, we face roadblocks from you, the San Francisco Board of Supervisors and union leaders, who have created re-opening standards that would prevent us from bringing our colleagues back to work, delay guests from returning to our hotels and risk our future in San Francisco. The ordinance will result in much higher costs from mandated continuous cleaning for areas which have been determined to be unnecessary as determined by the CDC such as walls, windows, drapes, floors, etc. Their cleaning protocols are regardless of need, and mandate daily room cleaning. We would need to achieve much higher occupancy levels to have a viable operation. To cover these costs, we would have to generate 30 to 40 more points of occupancy. And we all know there is virtually no demand currently in San Francisco for the next 30, 60, 90 days nor any encouraging signs for business in Q1 2021.

We're prepared, we're safe and we want to reopen. Once again, we want to restart the careers of

over 200 of our colleagues in San Francisco.

Again, we ask that you not approve this ordinance and allow the medical experts to provide the guidance.

**Jane O'Shea** | Vice President of Sales

**VICEROY HOTEL GROUP**

**M** +44 7801 456 798

**E** Jane.oshea@viceroymotelgroup.com

**#RememberToLive** | Follow us [@ViceroyHotels](#)



**From:** [Lourdes Chow](#)  
**To:** [Board of Supervisors \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Please Do Not Approve New Healthy Building Ordinance 2020  
**Date:** Tuesday, July 7, 2020 5:13:28 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear SF Board of Supervisors,

Please do not approve the New Healthy Building Ordinance, it hurts Hotel Workers and our respective families. This is an unfair step that targets the loss of thousands of hotel jobs. Tourism in San Francisco will dwindle down and will eventually affect the entire community. I hope this note will help everyone out in finding a better solution for not just our health and safety, but also for our community, environment and tourists.



### **Healthy Business Ordinance Fact Sheet**

#### **THE NEW HEALTHY BUILDING ORDINANCE HURTS HOTEL WORKERS**

- San Francisco Supervisors moved the Healthy Buildings ordinance on June 29, 2020 for approval. It's scheduled to be approved July 7th by the full Board of Supervisors and, if that happens, it will result in massive job losses at hotels in San Francisco.
- While hotels in many cities across the country are reopening, including Los Angeles and San Diego, the San Francisco Supervisors are doing the opposite. They are making up rules about how hotel rooms and hotels should be cleaned. The guidelines from the Centers for Disease Control and Prevention and other national scientific institutions do not support these new rules and regulations.
- If passed, this will keep many hotels in San Francisco closed for the rest of 2020, and possibly much longer. This means many of our employees will not be able to return to work.
- Why will this occur? As you painfully know, many hotels in the city are closed, and most of our 15,000 hotel employees do not have jobs to provide for their families. San Francisco's hotels can resume operations only when there are enough guests to support reopening. The Supervisors' new cleaning ordinance, which is unproven, would significantly increase the cost to open every hotel. This means that a large number of hotels will remain closed, which means they will not be able to hire back workers.
- The hotels, the tourism industry and San Francisco businesses pleaded with the Supervisors not to pass this bill because of its impact on our employees. San Francisco is the only city in the nation that passed such standards. The hotel industry already has adopted new stringent and cleaning standards to fight COVID-19 that are based on the CDC's recommendations and other science experts. The standards will help keep you safe and encourage guests to return to San Francisco.
- The Supervisors are excluding all government buildings, including their own offices, from their new unproven cleaning standards. This shows this isn't about worker safety. This is about rewarding UniteHere, the largest national hotel union, who helped write this ordinance.
- As you know so well, our business depends on our hotels being clean and safe. You already are dedicated to ensuring our rooms, our lobbies, our restaurants and our meeting rooms and all public areas are clean. We're one of the few industries the San Francisco Board of Supervisors do not need to over-regulate on cleanliness.
- What can you do to save hotel jobs, and help reopen hotels in San Francisco? Please send a letter or email to the Supervisors and ask them NOT to approve the Healthy Building ordinance. This new ordinance unfairly targets hotel workers and is a hotel jobs killer.
- Email: [board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org) and copy [mayorlondonbreed@sfgov.org](mailto:mayorlondonbreed@sfgov.org)

Sincerely,

Lourdes Chow

**From:** [Jay Shah](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Healthy Building Ordinance - Opposition  
**Date:** Tuesday, July 7, 2020 7:22:08 AM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors and Mayor Breed,

My name is Jay Shah, I am the Managing Director at The Wharf Inn.

The Wharf Inn is a family business, the only remaining family run hotel at the Wharf. We have been in the hotel industry for 20+ years having gone through the 9/11 disaster as well as the 2008 Great Depression. Sadly, the economic impact from Covid19 significantly outweighs the economic damage that was caused by the previous 2 disasters, **combined**. I'm sure SF has its own data to show the same.

My livelihood, my family's livelihood, and the livelihood of our business significantly depend on our ability to re-open our hotel in a fair manner. Attached is a picture of a Study done by the Texas Medical Association, showing the risk exposure of COVID19 to daily activities. In this Study, a hotel stay of 2 nights is ranked low compared to the things that we do everyday.

While I agree with the intention of the Emergency Healthy Building Ordinance, frankly it does not make sense. The hotel industry has created multiple programs in which hotels can be reopened safely, as the safe reopening has been our concern for the last few months, not something that has been drafted in a knee jerk reaction over the last few weeks.

The Healthy Building Ordinance far exceeds the guidance that Federal and State public health officials have recommended which puts an incredible burden on hotels, especially the smaller run properties like mine, where it would be impossible to sustain the overhead from the required manpower, Furthermore, this ordinance is creating an unintended double standard. A reason that this Ordinance has been drafted is to let future visitors know that SF is a safe place to visit, essentially protecting our City's #1 industry, Tourism. The double standard that is being set, is why is this Ordinance only to hotels/offices?

To illustrate this example - How would the future tourist get to the hotel? How would the office worker get to their Office? Public transportation? Uber/Taxi? So, why is the transportation industry (public & private) or other industries not involved in this Ordinance? As a member on the Ownership side of a hotel, we understand that the Labor Unions have had a say in this Ordinance to protect their jobs. If there are no hotels, there are no jobs and simply this is not a time for politics.

The hotel industry, and travel as a whole are hurting severely. We should not be kicked while we are down. We strongly oppose the proposed Healthy Building Ordinance.

Thank you

--

Jay Shah, CHIA  
Managing Director  
Wharf Inn - Located in the Heart of Fisherman's Wharf  
2601 Mason Street

# COVID-19

CORONAVIRUS DISEASE

## BE INFORMED:

### Know Your Risk During COVID-19

On a scale of 1 to 10, how risky is...

Ranked by physicians from the TMA COVID-19 Task Force and the TMA Committee on Infectious Diseases



Member Since 1905



San Francisco, CA 94133

Website: [www.wharfinn.com](http://www.wharfinn.com)

***Book Direct and Save! Best rates and availability are always directly through the hotel.***

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**From:** [Hunter Dietz](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Do Not Approve Healthy Building Ordinance  
**Date:** Tuesday, July 7, 2020 7:38:30 AM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good morning,

My family and thousands of your residents will be personally effected by the bill that is planned for approval today.

Hotels are the backbone of San Francisco's thriving tourism economy and these new rules will be devastating not only to the hotels themselves, but also to the men and women that run them.

I urge you to please vote No on the Healthy Building Ordinance for the betterment of your citizens and tourism industry.

Thanks,

Hunter Dietz

**From:** [Esmirna Aguilar](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Tuesday, July 7, 2020 9:21:07 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Esmirna Aguilar  
aleyda437@gmail.com  
2000 18th st  
San pablo, California 94806

**From:** [Dennis Berris](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Vote NO  
**Date:** Tuesday, July 7, 2020 9:31:37 AM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed. With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever. The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services. Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis. The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco and Oakland markets!

Sincerely,

**Dennis Berris**

[General Manager -CHA](#)  
[Homewood Suites Oakland - Waterfront](#)  
[1103 Embarcadero](#)  
[Oakland, CA 94606](#)  
(P) 510.663.2700  
(F) 510.663.2701  
(E) [dennis.berris@hilton.com](mailto:dennis.berris@hilton.com)

*"It has been, and continues to be, our responsibility to fill the earth with the light and warmth of hospitality." - Conrad Hilton*

**From:** [Anna Le](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** HEALTHY BUILDING ORDINANCE  
**Date:** Tuesday, July 7, 2020 9:32:33 AM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Anh Le and I worked as an Human Resources Generalist at W San Francisco, I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

**Anna Tram Anh Le**

*Hospitality and Tourism Management minoring in Business Administration*  
San Francisco State University, Spring 2014  
C: 408.886.8862|[Email](#)|[LinkedIn](#)

*"You can always be taught about Hospitality, but what you cannot be taught is the heart to serve others."*

**From:** [dave mac](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** San Francisco Hotels  
**Date:** Tuesday, July 7, 2020 10:01:04 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello,

My name is David McBurney, and I worked as a Banquet Manager at W San Francisco, I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

Thank you,  
David McBurney

**From:** [Jenny Yu](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Reopening our hotel  
**Date:** Tuesday, July 7, 2020 10:09:53 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Jenny Yu and I worked as Room attendant at Le Meridien San Francisco. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards. Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color. Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds, and perform deep cleaning daily. Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

**From:** [DaisyMae Salvador](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** New Health Building Ordinance for Hotels  
**Date:** Tuesday, July 7, 2020 10:19:03 AM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello,

Please hold off or do not vote for the extreme cleaning guidelines beyond CDC hotel cleaning regulations. This is detriment to San Francisco's economy, the city and to the lives of 15000 housekeepers, bell persons, front and back of the house team, operational and sales leaders in the hotel industry.

Sincerely,  
DaisyMae

**From:** [Daisy Salvador](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** New Health Building Ordinance for Hotels  
**Date:** Tuesday, July 7, 2020 10:19:41 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello,

Please hold off or do not vote for the extreme cleaning guidelines beyond CDC hotel cleaning regulations. This is detriment to San Francisco's economy, the city and to the lives of 15000 housekeepers, bell persons, front and back of the house team, operational and sales leaders in the hotel industry.

Sincerely,  
DaisyMae

**From:** [DaisyMae Salvador](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** New Health Building Ordinance for Hotels  
**Date:** Tuesday, July 7, 2020 10:20:18 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello,

Please hold off or do not vote for the extreme cleaning guidelines beyond CDC hotel cleaning regulations. This is detriment to San Francisco's economy, the city and to the lives of 15000 housekeepers, bell persons, front and back of the house team, operational and sales leaders in the hotel industry.

Sincerely,  
DaisyMae

**From:** [Sanjuana Rodriguez](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Tuesday, July 7, 2020 10:28:10 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Sanjuana Rodriguez  
rsanjuana844@gmail.com  
2565 Clinton ave  
Richmond ca, California 94804

**From:** [Luis Blanco](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Strong cleaning standards for reopening!  
**Date:** Tuesday, July 7, 2020 10:58:25 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisor,

I am a San Francisco hotel worker. Please vote for the Healthy Buildings Ordinance. We need this law to make sure no company takes shortcuts when it comes to cleaning.

I've been laid off since the start of this crisis. And I want to go back to work. But not until it's safe for everyone. When that day comes, I want San Francisco to be able to tell tourists everywhere that our city has the highest cleaning standards in the world, and there is nowhere better to travel than the city by the Bay.

Please vote for the Healthy Buildings Ordinance.

Sincerely,

Luis Blanco  
luisblanco2873@gmail.com  
1486 South Van Ness Ave  
San Francisco, California 94110

**From:** [Stacey Bradetich](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Healthy Buildings Ordinance  
**Date:** Tuesday, July 7, 2020 11:24:38 AM

---

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors and Mayor London Breed,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed. I'm concerned that this new ordinance is not endorsed by the CDC or other US-based scientific experts, and that it seems to add significant costs without benefit. In my view, it will result in more exposure for hotel employees, putting our colleagues and guests at risk. No other city in the US is following these prohibitive cleaning standards.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes our ability to re-open our doors and bring our teams back to work. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever. I'm also concerned that this ordinance not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services. Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco.

Sincerely,  
Stacey Bradetich  
Viceroy Hotel Group | Hotel Zeppelin

**Stacey Bradetich** | Area Director of Finance, SF  
D 415 447 6951 | M 208 290 7837 | F 415 563 6831  
E [stacey.bradetich@viceroyhotelgroup.com](mailto:stacey.bradetich@viceroyhotelgroup.com)

**From:** [Jack B. Paul](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Jack B. Paul](#)  
**Subject:** Thank you for your consideration  
**Date:** Wednesday, July 1, 2020 3:22:48 PM  
**Attachments:** [image846001.png](#)  
[image761002.png](#)

This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors, As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed. With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever. The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services. Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis. The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Respectfully submitted,



**Jack B. Paul**

Vice President of Hotel Operations

[www.sbcos.com](http://www.sbcos.com)

[jpaul@sbcos.com](mailto:jpaul@sbcos.com)

**direct** 303-785-3148

**cell** 303-246-3259

**From:** [Sean Mullen](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Urgent  
**Date:** Wednesday, July 1, 2020 4:45:00 PM  
**Attachments:** [ATT00001.png](#)  
[ATT00002.png](#)  
[ATT00003.png](#)  
[ATT00004.png](#)  
[ATT00005.png](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors, As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed. With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever. The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services. Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis. The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Sincerely,

**Sean Mullen**  
President, Acquisitions, Sales & Revenue Management

**NOBLE HOUSE**  
HOTELS & RESORTS

600 6th Street S, Kirkland, WA 98033  
(o) 425-636-5668  
[smullen@noblehousehotels.com](mailto:smullen@noblehousehotels.com)



**From:** [Kevin Carroll](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Yee, Norman \(BOS\)](#); [Haney, Matt \(BOS\)](#); [Mar, Gordon \(BOS\)](#); [Fewer, Sandra \(BOS\)](#); [Ronen, Hillary](#); [Stefani, Catherine \(BOS\)](#); [MandelmanStaff, \(BOS\)](#); [Colfax, Grant \(DPH\)](#); [Aragon, Tomas \(DPH\)](#); [Peskin, Aaron \(BOS\)](#); [Safai, Ahsha \(BOS\)](#); [Walton, Shamann \(BOS\)](#); [Preston, Dean \(BOS\)](#)  
**Cc:** [Elsbernd, Sean \(MYR\)](#); [Torres, Joaquin \(ECN\)](#); [Kevin Carroll](#); [Rodney Fong](#); [lmohrfeld@calodging.com](#); [Chip Rogers](#); [mli@boma.com](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Opposition Letter: Economic and Job Impacts of "Healthy Buildings Ordinance" File #200638  
**Date:** Tuesday, July 7, 2020 1:05:35 PM  
**Attachments:** [image010.png](#)  
[Healthy Business Ordinance Impacts Hotel Opposition Letter 7.7.20.pdf](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

Your vote today on the proposed Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings ordinance will have deep financial impacts on San Francisco hotels and, as a result, extend their closures and keep our employees out of work well beyond the expected August reopening timetable.

An independent analysis of the ordinance's cleaning mandates estimates labor, cleaning material and laundering of cleaning material will cost San Francisco 215 hotels \$47 million annually with an average 250-room hotel incurring \$220,000 costs. These costs come at a time when hotels have been closed for tourism for almost four months and, at the earliest, expected to reopen mid-August, leaving 15,000 employees without work for a minimum of six months.

San Francisco hotels commissioned a study by Hotel Asset Value Enhancement based on the ordinance as amended in the Land Use and Transportation Committee last week. The study calculated costs per occupied room of the incremental cleaning and operating requirements unique to the proposed Healthy Buildings ordinance and concluded they would cost the average-sized San Francisco hotel \$220,000. The study assumed an occupancy rate of 63 percent, which is in line with the CBRE forecast for 2021. These costs are on top of an estimated \$498,000 that an average 250-room hotel will incur to install the best practices for cleaning and social distancing as recommended by the Centers for Disease Control and Prevention, the California Department of Public Health and hotel associations and major hotel brands.

This is untenable for the ongoing livelihood of San Francisco hotels, who have had no tourism business for four months. How do you, as a supervisor, think every hotel will afford an additional \$220,000 when they have no guests?

Let's be clear: These higher costs will keep San Francisco hotels closed and will keep 15,000 hotel employees out of work.

Can you honestly say the overreaching cleaning standards imposed by this ordinance will protect employees and guests any better than what the CDC, Gov. Newsom's

Office of Emergency Services, the CDPH recommend?

Can you look our 15,000 out-of-work employees in the eye and tell them they can't work because you know public health better than the experts – a number of whom are suggesting the repeated room entry demanded by the ordinance actually will increase infection risks to employees.

We understand the Board of Supervisors has a long-standing belief that hotel money just “happens” and hotels will survive. We are telling you today in clear language that the pandemic, the loss of tourism already substantial because of San Francisco's street conditions, anticipated tax increases this fall and this ordinance risks irreparable harm to the city's No. 1 industry and to our fantastic employees.

Please consider the impact of your vote today.



Kevin Carroll  
President & CEO  
Hotel Council of San Francisco.



Lynn S. Mohrfeld  
President & CEO  
California Hotel and Lodging Association



Chip Rodgers  
President & CEO  
American Hotel and Lodging Association

Cc: Board of Supervisors, Mayor London Breed



Board of Supervisors  
City Hall  
1 Dr. Carlton B. Goodlett Place Room 244  
San Francisco, Ca. 94102-4689

July 7, 2020

Dear Supervisors

Your vote today on the proposed Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings ordinance will have deep financial impacts on San Francisco hotels and, as a result, extend their closures and keep our employees out of work well beyond the expected August reopening timetable.

An independent analysis of the ordinance's cleaning mandates estimates labor, cleaning material and laundering of cleaning material will cost San Francisco 215 hotels \$47 million annually with an average 250-room hotel incurring \$220,000 costs. These costs come at a time when hotels have been closed for tourism for almost four months and, at the earliest, expected to reopen mid-August, leaving 15,000 employees without work for a minimum of six months.

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This is untenable for the ongoing livelihood of San Francisco hotels, who have had no tourism business for four months. How do you, as a supervisor, think every hotel will afford an additional \$220,000 when they have no guests?

Let's be clear: These higher costs will keep San Francisco hotels closed and will keep 15,000 hotel employees out of work.

Can you honestly say the overreaching cleaning standards imposed by this ordinance will protect employees and guests any better than what the CDC, Gov. Newsom's Office of Emergency Services, the CDPH recommend?



Can you look our 15,000 out-of-work employees in the eye and tell them they can't work because you know public health better than the experts – a number of whom are suggesting the repeated room entry demanded by the ordinance actually will increase infection risks to employees.

We understand the Board of Supervisors has a long-standing belief that hotel money just “happens” and hotels will survive. We are telling you today in clear language that the pandemic, the loss of tourism already substantial because of San Francisco’s street conditions, anticipated tax increases this fall and this ordinance risks irreparable harm to the city’s No. 1 industry and to our fantastic employees.

Please consider the impact of your vote today.

A handwritten signature in black ink, appearing to read "Kevin Carroll".

Kevin Carroll  
President & CEO  
Hotel Council of San Francisco.

A handwritten signature in black ink, appearing to read "Lynn S. Mohrfeld".

Lynn S. Mohrfeld  
President & CEO  
California Hotel and Lodging Association

A handwritten signature in black ink, appearing to read "Chip Rodgers".

Chip Rodgers  
President & CEO  
American Hotel and Lodging Association

Cc: Board of Supervisors, Mayor London Breed

**From:** [michelle villar](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Date:** Tuesday, July 7, 2020 1:36:44 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is [ \_Amy Balingit\_\_\_\_\_ ] and I worked as [ House Keeping ] at Hotel Adagio. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

**From:** [Taylor Medina](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Axiom Hotel Opposition to Emergency Ordinance File #200638 Cleaning and Disease Prevention Standards  
**Date:** Tuesday, July 7, 2020 2:02:13 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Supervisors,

I am writing to express Axiom Hotel's strong opposition to the Emergency Ordinance – Cleaning and Disease Prevention Standards in Tourist Hotels and Large Commercial Office Buildings File #200638. The health and safety of our employees and guests is our industry's number one priority. However, health guidelines must be determined by the medical experts in the Department of Health, not by the Board of Supervisors.

San Francisco Hotels already have guidelines developed by the Hotel Council of San Francisco, California Hotel & Lodging, and American Hotel & Lodging that are all based on medical expert guidance from CDC, CDPH and CAL OSHA guidelines.

More than anything, we are prepared to welcome back our team with robust safety training and new cleaning procedures leveraging cutting-edge technology. This legislation is bad for business and will be detrimental to San Francisco's economy by forcing an unnecessary loss of jobs. Once safe and permitted from the state and county levels, we'll be more than ready to actively participate in reopening the City's economy.

Again, we ask that you not approve this ordinance and allow the medical experts to provide proper guidance.

Sincerely,  
Taylor Medina

**From:** [Jennie Ellorin](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Healthy Building Ordinance  
**Date:** Tuesday, July 7, 2020 2:36:59 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever.

The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Sincerely,

Jennielyn Gutierrez

Sent from my iPhone

**From:** [mark walsh](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Guidelines for Reopening my hotel  
**Date:** Tuesday, July 7, 2020 2:40:30 PM  
**Attachments:** [SF Hotel Fact Sheet Final.pdf](#)

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To;

Distinguished members of the Board.

Hello. My name is Mark Walsh and I am an employee of Hyatt Centric at Fisherman's Wharf in San Francisco. I am writing today in the hopes of persuading you to reconsider implementing the well intended but ultimately detrimental Healthy Building Ordinance. My hotel remains one of the only hotels open in the entire Fisherman's Wharf area and are operating at minimal capacity. The vast majority of workers, myself included, have not worked since the middle of March and are eager to return to work and restore San Francisco to it's status as a world renowned tourist destination. Like all of you, I want and recognize the need for a safe working environment, social distancing, masks and disinfecting of all common environments shared by large numbers of people. Hyatt also recognizes this and has worked diligently to not only meet but exceed what is required of them in this regard. They began this process even before I left and have worked vigorously to maintain it in my absence. Hyatt is an exceptional company with a great and well established reputation for making the needs and concerns of guests AND employees paramount. Their desires for a safe and enjoyable visit experience and work environment are the same as yours and they have done everything they can to ensure public safety. While I can't speak to what other hotels have done I think we can safely assume that they, motivated by the same common interest, have also taken great pains to ensure public safety. I hope you will compel you to reconsider this ordinance that, on its face, has the best of intentions but may ultimately prove devastating to thousands of workers like me, the hospitality industry and the economy of San Francisco. Hospitality is the life blood of our city. Please don't leave us high and dry.

Thank You

Mark Walsh  
houdini816@yahoo.com



## **Healthy Business Ordinance Fact Sheet**

### **THE NEW HEALTHY BUILDING ORDINANCE HURTS HOTEL WORKERS**

- San Francisco Supervisors moved the Healthy Buildings ordinance on June 29, 2020 for approval. It's scheduled to be approved July 7th by the full Board of Supervisors and, if that happens, it will result in massive job losses at hotels in San Francisco.
- While hotels in many cities across the country are reopening, including Los Angeles and San Diego, the San Francisco Supervisors are doing the opposite. They are making up rules about how hotel rooms and hotels should be cleaned. The guidelines from the Centers for Disease Control and Prevention and other national scientific institutions do not support these new rules and regulations.
- If passed, this will keep many hotels in San Francisco closed for the rest of 2020, and possibly much longer. This means many of our employees will not be able to return to work.
- Why will this occur? As you painfully know, many hotels in the city are closed, and most of our 15,000 hotel employees do not have jobs to provide for their families. San Francisco's hotels can resume operations only when there are enough guests to support reopening. The Supervisors' new cleaning ordinance, which is unproven, would significantly increase the cost to open every hotel. This means that a large number of hotels will remain closed, which means they will not be able to hire back workers.
- The hotels, the tourism industry and San Francisco businesses pleaded with the Supervisors not to pass this bill because of its impact on our employees. San Francisco is the only city in the nation that passed such standards. The hotel industry already has adopted new stringent and cleaning standards to fight COVID-19 that are based on the CDC's recommendations and other science experts. The standards will help keep you safe and encourage guests to return to San Francisco.
- The Supervisors are excluding all government buildings, including their own offices, from their new unproven cleaning standards. This shows this isn't about worker safety. This is about rewarding UniteHere, the largest national hotel union, who helped write this ordinance.
- As you know so well, our business depends on our hotels being clean and safe. You already are dedicated to ensuring our rooms, our lobbies, our restaurants and our meeting rooms and all public areas are clean. We're one of the few industries the San Francisco Board of Supervisors do not need to over-regulate on cleanliness.
- What can you do to save hotel jobs, and help reopen hotels in San Francisco? Please send a letter or email to the Supervisors and ask them NOT to approve the Healthy Building ordinance. This new ordinance unfairly targets hotel workers and is a hotel jobs killer.
- Email: [board.of.supervisors@sfgov.org](mailto:board.of.supervisors@sfgov.org) and copy [mayorlondonbreed@sfgov.org](mailto:mayorlondonbreed@sfgov.org)

**From:** [Angel Cheung](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Date:** Tuesday, July 7, 2020 3:15:47 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever.

The ripple effect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Sincerely,  
Angel Cheung  
167 Paris St  
San Francisco CA 94112

**From:** [Karen Poon Gotico](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Healthy Building Ordinance  
**Date:** Tuesday, July 7, 2020 4:54:10 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear Sir/Madam,

I am writing in regards to the new healthy building ordinance that is up for review and approval. Please do not approve this ordinance for San Francisco city, this will result in job losses and further hurt the hospitality industry in San Francisco.

As a hotel employee, I have lost my job because of Coronavirus. If the ordinance is passed, it will further delay the opening of hotels because of the new cleaning guidelines, which will impact the tourism industry in San Francisco. I ask that you please do not approve the new guidelines so that San Francisco can recover like the rest of California.

Sincerely,  
Karen G.

**From:** [Patterson, Paul](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Please do not put hotel workers at risk!  
**Date:** Tuesday, July 7, 2020 5:42:45 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors,

As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed.

With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever.

The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services.

Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis.

The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Sincerely,

**Paul A. Patterson**

THE WESTIN SAN DIEGO GASLAMP QUARTER

910 Broadway Circle, San Diego, CA 92101

T 619.610.8940 F 619.239.0449

[paul.patterson@westin.com](mailto:paul.patterson@westin.com)

**From:** [Ada](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Cc:** [Breed, Mayor London \(MYR\)](#)  
**Subject:** Adagio Hotel. I am a housekeeping  
**Date:** Tuesday, July 7, 2020 6:15:20 PM

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Sent from my iPhone

**From:** [Steven Kirkish](#)  
**To:** [Breed, Mayor London \(MYR\)](#); [Board of Supervisors. \(BOS\)](#)  
**Subject:** Emergency Ordinance for Healthy Buildings  
**Date:** Wednesday, July 8, 2020 3:05:10 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Good Afternoon Mayr Breed,

I wanted to inform you guys of my major disappointment in the unanimous decision in the board of supervisors meeting yesterday to pass the Healthy Buildings ordinance which puts my co-workers safety in extreme jeopardy. As a front desk agent at a San Francisco hotel, I've actually spoken with my colleagues that are room attendants and they are now very scared to go to work. This ordinance puts them in harms way. The board of supervisors was going off of what the labor unions told them. Local 2, unfortunately, with this ordinance is only interested in getting as many employees back to work so they can start collecting as many union dues as possible and not looking out for employee safety and here's why.

\* Around the country, majore hotels brands are telling guests that they will not service their guest room until after check out. This limits the exposure of my co-workers to potentially asymptomatic guests that are staying in the hotel.

\* This ordinance requires the room attendants to clean the room which increase interaction between healthy employees and potentially asymptomatic guests

\* This ordinance requires that the bed linens be changed daily. This creates a horrific environmental impact by increasing energy usage, Soap and Bleach being put into our bays, and having the laundry associates more exposed to potentially contaminated linen at a faster rate. If i'm personally staying in a hotel for 2 nights, why do I need to to have my bed sheets changed after 1 night? This will not stop the spread of Covid-19 and is ridiculous.

\*Several hotels are saying they will not open this year due to the ordinance which means, leans jobs, more unemployment claims, less tax revenue for the city and state.

Again, this ordinance creates a very unsafe work environment. I urge you to please not listen completely to the labor unions that are trying to get more revenue from union dues and listen to the actual employees that are scared to go into a hotel room where a guest is occupying it and potentially get themselves and their family sick.

Thank you for doing the safe thing,  
Steven James

**From:** [Daisy Cano](#)  
**To:** [Board of Supervisors, \(BOS\)](#); [Breed, Mayor London \(MYR\)](#)  
**Subject:** Reopen Hotels in SF!  
**Date:** Wednesday, July 8, 2020 5:45:33 PM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

To Whom This May Concern,

Hello. My name is Daisy Cano-Sandoval and I worked as Front Desk Agent at Le Meridien San Francisco. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color. Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.

Thank you,  
Daisy Cano-Sandoval

**From:** [Jaygo g](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Please hear us! Please open the hotels.  
**Date:** Thursday, July 9, 2020 8:45:40 AM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Dear San Francisco Board of Supervisors, As a hotelier in California, I write in strong opposition to the proposed Healthy Buildings Ordinance that the Board of Supervisors is considering. This proposal far exceeds guidance from federal and state public health officials and will increase exposure risks for our employees and guests and likely force hotels to remain closed. With hotels facing the worst economic crisis on record, nine times worse than September 11 and lower occupancy than the Great Depression, this ordinance jeopardizes small business hotel owners who could not afford to implement it and keep their doors open. It will force San Francisco hotels to shut down for the remainder of the year, putting many at risk at closing permanently and leading to thousands of jobs lost forever. The ripple affect across San Francisco and California would result in hundreds of millions of dollars in tax revenue lost, impacting important funding for education, transportation, parks, and other vital government services. Further, the ordinance contradicts federal and state health officials who recommend limiting personal interaction, not mandating that it occur on a daily basis. The economic and health implications of the mandate would cause immense harm to our industry and put our employees at risk. I urge you to vote NO on the proposed ordinance and keep hotels open in San Francisco!

Sincerely,  
Jossie Go  
73 Leland Avenue, San Francisco CA 94134

**From:** [Selena Lu](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** The New Healthy Building Ordinance HURTS Hotel worker and Event Industry  
**Date:** Thursday, July 9, 2020 9:54:07 AM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hi Dear Board of Supervisors,

I am against the Healthy Building ordinance. This new ordinance unfairly targets hotel workers and is a hotel jobs killer. It will also hurt the event industry. Hotel rates in San Francisco are already VERY HIGH compared to other metropolitans like New York . The extra cost at hotels will eventually be paid by hotel guests like conference attendees.

- If passed, this will keep many hotels in San Francisco closed for the rest of 2020, and possibly much longer. This means many of our employees will not be able to return to work.
- Why will this occur? As you painfully know, many hotels in the city are closed, and most of our 15,000 hotel employees do not have jobs to provide for their families. San Francisco's hotels can resume operations only when there are enough guests to support reopening. The Supervisors' new cleaning ordinance, which is unproven, would significantly increase the cost to open every hotel. This means that a large number of hotels will remain closed, which means they will not be able to hire back workers.
- The hotels, the tourism industry and San Francisco businesses pleaded with the Supervisors not to pass this bill because of its impact on our employees. San Francisco is the only city in the nation that passed such standards. The hotel industry already has adopted new stringent and cleaning standards to fight COVID-19 that are based on the CDC's recommendations and other science experts. The standards will help keep you safe and encourage guests to return to San Francisco.
- The Supervisors are excluding all government buildings, including their own offices, from their new unproven cleaning standards. This shows this isn't about worker safety. This is about rewarding UniteHere, the largest national hotel union, who helped write this ordinance.
- As you know so well, our business depends on our hotels being clean and safe. You already are dedicated to ensuring our rooms, our lobbies, our restaurants and our meeting rooms and all public areas are clean. We're one of the few industries the San Francisco Board of Supervisors do not need to over-regulate on cleanliness.

Warmest regards,

-----  
Selena Lu

Sr. Housing Project Manager

George P. Johnson Experience Marketing

217 2nd Street  
San Francisco, CA 94105

[selena.lu@gpj.com](mailto:selena.lu@gpj.com)

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This email may contain confidential or privileged information. If you are not the intended recipient, please delete it and notify the sender of the error.

**From:** [Will Herrera](#)  
**To:** [Board of Supervisors, \(BOS\)](#)  
**Subject:** Hotel reopening  
**Date:** Thursday, July 9, 2020 11:32:23 AM

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This message is from outside the City email system. Do not open links or attachments from untrusted sources.

Hello. My name is Mario Herrera and I worked as a busser at Le Meridien San Francisco. I am writing to express strong opposition to the Emergency Healthy Business Ordinance. My hotel is currently closed. I want my hotel to reopen and call me back, and when that happens, I want to feel safe in my work environment. This new ordinance is unproven and is not endorsed by the CDC or other US-based scientific experts. Furthermore, it adds significant costs with no proven benefit. No other city in the US is following these unproven cleaning standards.

Most of my co-workers are out of work, including myself. We were not included in the decision to stray from the cleaning protocols provided by the CDC, as well as federal and state health officials. This ordinance attacks not only unfairly target hotels workers, but minority groups especially. More than 75% of the employees in the hotel industry are people of color.

Federal and state health officials recommend limiting personal interaction. However, the City Supervisors in San Francisco are increasing my exposure to potentially infected guests by mandating I enter occupied rooms, strip beds and perform deep cleaning daily.

Cleanliness is not only a critical and essential part of my job but a #1 priority for our hotel so we can serve our guests. I am disappointed I was not part of the conversation that is keeping me unemployed, which also affects my family. Please hear me now as I express strong opposition to this ordinance.