BOARD of SUPERVISORS



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MEMORANDUM

TO: Youth Commission

FROM: Angela Calvillo, Clerk of the Board

DATE: November 10, 2020

SUBJECT: REFERRAL FROM BOARD OF SUPERVISORS

The Board of Supervisors has received the following, which at the request of the Youth Commission is being referred as per Charter Section 4.124 for comment and recommendation. The Commission may provide any response it deems appropriate within 12 days from the date of this referral.

File No. 201185

Ordinance amending the Administrative Code to establish a standard of 30% of the monthly adjusted household income as the maximum contribution to rent for households participating in Permanent Supportive Housing Programs operated by the City and County of San Francisco.

Chairperson, Youth Commission

Please return this cover sheet with the Commission's response to Erica Major, Assistant

1	[Administrative Code - Permanent Supportive Housing - Rent Contribution Standard]
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3	Ordinance amending the Administrative Code to establish a standard of 30% of the
4	monthly adjusted household income as the maximum contribution to rent for
5	households participating in Permanent Supportive Housing Programs operated by the
6	City and County of San Francisco.
7	NOTE: Unchanged Code text and uncodified text are in plain Arial font.
8	Additions to Codes are in <u>single-underline italics Times New Roman font</u> . Deletions to Codes are in <u>strikethrough italics Times New Roman font</u> .
9	Board amendment additions are in double-underlined Arial font. Board amendment deletions are in strikethrough Arial font. Actoricks (* * * * *) indicate the amission of unabanged Code.
10	Asterisks (* * * *) indicate the omission of unchanged Code subsections or parts of tables.
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12	Be it ordained by the People of the City and County of San Francisco:
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14	Section 1. Findings.
15	(a) The City and County of San Francisco contains approximately 8,000 units of
16	Permanent Supportive Housing serving approximately 10,000 formerly homeless individuals
17	and families that are funded by a variety of local, state, and federal programs.
18	(b) Recognizing the impacts of "rent burden" on low income households, providers
19	of Permanent Supportive Housing subsidize rents in amounts based on the rules of the
20	funding source for the respective housing unit, and calculate the household's rent contribution
21	accordingly.
22	(c) Due to the diversity of funding sources with different regulations, rent
23	contributions can vary greatly between buildings, or even between units in a particular
24	building. These inconsistent practices lead to inequities among Permanent Supportive
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1	Housing clients based simply on the funding stream. This ordinance is intended to reduce
2	such inequities.
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4	Section 2. The Administrative Code is hereby amended by revising Section 20.54.1;
5	adding a new Section 20.54.2; renumbering existing Sections 20.54.2 and 20.54.3 as
6	Sections 20.54.3 and 20.54.4 respectively, and revising both of those Sections; adding a new
7	Section 20.54.5; renumbering existing Section 20.54.4 as Section 20.54.6, and revising that
8	Section; renumbering existing Section 20.54.5 as Section 20.54.7; and adding new Sections
9	20.54.8 and 20.54.9, to read as follows:
10	ARTICLE VI:
11	ENROLLMENT IN SOCIAL SERVICES
12	SEC. 20.54.1. TITLE.
13	This Article VI shall be known as the "Permanent Supportive Housing and Public Benefits
14	Utilization Ordinance."
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16	SEC. 20.54.2. FINDINGS.
17	(a) In 2004, the "San Francisco Plan to Abolish Chronic Homelessness" (the "Ten Year
18	Plan") prepared by the S.F. Ten Year Planning Council, developed the City's "Housing First" policy,
19	finding that "permanent supportive housing has been proven to be the most effective and efficient way
20	to take chronically homeless off the streets."
21	(b) The U.S. Department of Housing and Urban Development ("HUD") considers housing
22	"affordable" if it costs no more than 30% of a household's monthly income.
23	(c) Based on the U.S. Housing Act of 1937, and on the McKinney-Vento Act of 1987, HUD
24	limits the monthly maximum rental occupancy charges for housing provided through the federal
25	Continuum of Care Program ("CoC") to the highest of: 1) 30% of the family's monthly adjusted

1	income; 2) 10% of the family's monthly income; or 3) the portion of a family's welfare assistance that
2	is designated for housing costs.
3	(d) It is in the best interest of the City and of the individuals living in Permanent Supportive
4	Housing funded by the City and County of San Francisco, regardless of funding stream, to pay a
5	standard rent contribution that is consistent with federal policy and regulations.
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7	SEC. 20.54.23. DEFINITIONS.
8	For purposes of this Article VI, the following definitions shall apply.
9	"CalFresh" shall mean the program that provides monthly benefits to low-income
10	households that can be used for the purchase of food, as set forth in California Welfare and
11	Institutions Code Sections 18900 et seq., including any future amendments to those sections.
12	"CALM" shall mean Cash Assistance Linked to Medi-Cal, as set forth in Administrative
13	Code, Chapter 20, Article $X\underline{VII}$, including any future amendments to that Article.
14	"CalWORKs" shall mean the California Work Opportunity and Responsibility to Kids
15	program as set forth in California Welfare and Institutions Code Sections 11200 et seq.,
16	including any future amendments to those sections.
17	"City" shall mean the City and County of San Francisco.
18	"Client" shall mean any person residing in or seeking to reside in Permanent
19	Supportive Housing. "Client" shall include any dependent children under 18 years of age
20	residing with or seeking to reside with the Client in Permanent Supportive Housing.
21	"Contractor" shall mean any person or persons, firm, partnership, corporation, or combination
22	thereof, or other entity that enters into a Housing-Related Contract with the City.
23	"General Assistance" shall mean the General Assistance Program as set forth $under$ \underline{in}
24	Administrative Code, Chapter 20, Article VII, Sections 20.55 et seq including any future amendments to

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that Article.

"Housing Provider" shall mean any Person Contractor that contracts with the Department
of Human Services or the Department of Homelessness and Supportive Housing, or other City
departments to administer Permanent Supportive Housing.

"Housing-Related Contract" shall mean any *City-funded* contract, lease, memorandum of understanding, or other agreement or amendment thereto entered into *on or after the operative date of this Article VI* between the *Department of Human Services or the Department of Homelessness and Supportive Housing City* and a Housing Provider that provides for the administration of Permanent Supportive Housing *paid for in whole or in part by the City to Clients of the Department of Human Services*. "Housing-Related Contract" shall not include agreements between the San Francisco Housing Authority and the City, or contracts to provide Cityfunded services at Housing Authority developments.

"IHSS" shall mean the In-Home Supportive Services Program, as set forth in Administrative Code, Chapter 70, including any future amendments to that Chapter.

"Medi-Cal" shall mean the Medi-Cal Program as set forth in California Welfare and Institutions Code Sections 14000 et seq., including any future amendments to those sections.

"PAES" shall mean the Personal Assisted Employment Services Program, as set forth in Administrative Code, Chapter 20, Article *IXVII*, including any future amendments to that Article.

"Permanent Supportive Housing" shall mean housing units for Clients that include on-site supportive services, including, without limitation, intake and assessment of Clients' needs, outreach to the Clients to assist them with health or social needs, management of the health or social needs of Clients, mediation of disputes with the property management, and referrals for services to the Clients. "Permanent Supportive Housing" shall not include any shelter <u>or</u> <u>site</u> that offers temporary overnight sleeping space on a short-term basis provided by the City on City-owned or leased property or through a contractual arrangement.

"Person" shall mean an individual, proprietorship, corporation, partnership, limited
partnership, limited liability partnership or company, trust, business trust, estate, association, joint
venture, agency, instrumentality, or any other legal or commercial entity, whether domestic or foreign.
"Public Benefits" shall mean CalFresh, CalWORKs, General Assistance, Medi-Cal,
SSI, VA Benefits, PAES, IHSS, SSIP, and CALM, or any comparable successor programs.

"SSI" shall mean Supplemental Security Income/State Supplementary Program for Aged, Blind, and Disabled as set forth in California Welfare and Institutions Code Sections.

12000 et seq., including any future amendments to those sections.

"SSIP" shall mean Supplemental Security Income Pending, as set forth in Administrative Code, Chapter 20, Article *XIVII*, including any future amendments to that Article.

"VA Benefits" shall mean benefits and entitlements provided by the United States

Department of Veterans Affairs, as set forth in 38 U.S.C. Sections 101 et seq., including any
future amendments to those sections.

SEC. 20.54.34. CONTRACT REQUIREMENTS.

Every Housing-Related Contract executed after the operative date of this Article VI shall contain provisions in which the Housing Provider agrees to the following requirements:

(a) (1) The Housing Provider shall make reasonable efforts to help Clients determine the Public Benefits for which they may be reasonably eligible, and help Clients enroll in all Public Benefits for which they may be reasonably eligible. "Reasonable efforts" within the meaning of the previous sentence shall include but not be limited to meeting, or attempting to meet, with all Clients within three months of the Client's placement in Permanent Supportive Housing and at least once per calendar year thereafter to discuss the Public Benefits the Client is receiving, the Public Benefits for which the Client has applied, and the

- Public Benefits for which the Client may be eligible but for which the Client has not applied. A Housing Provider satisfies the requirement of "attempting to meet" with a Client within the meaning of the previous sentence if the Housing Provider supplies the Client with a written notice of the date, time, and location of the proposed meeting at least two weeks before the meeting, then attempts to notify the Client at least twice by phone and at least once in person of the date, time, and location of the meeting. A Client "may be reasonably eligible" for a Public Benefit within the meaning of this Section 20.54.34 if the Housing Provider determines that the Client satisfies all of the criteria set forth on the worksheet created by the *Department* of Human Services Agency pursuant to Section 20.54.46 of this Article VI.
 - (2) During each meeting with the Client described in subsection (a)(1), the Housing Provider shall provide the Client with a document listing all Public Benefits for which the Client may be reasonably eligible and the different manners in which the Client may apply for those Public Benefits. The Provider shall assist the Client to apply for all Public Benefits for which the Client may be reasonably eligible by: making an intake appointment for the Client at the *Department of* Human Services *Agency* and providing the date, time and location of the appointment to the Client in writing; by assisting the Client to apply online; by assisting the Client to fill out and mail a paper application; or by assisting the Client to call the *Department of* Human Services *Agency* to apply by phone.
 - (b) During each meeting with the Client described in subsection (a)(1), the Housing Provider shall provide the Client with the release described in subsection (b) of Section 20.54.46 of this Article VI. The Housing Provider shall explain to the Client the purpose of the release.
 - (c) Each Housing Provider shall produce and provide to the Department of Homelessness and Supportive Housing and *Department of the* Human Services *Agency* a report each year that includes the following information:

(1) The percentage of Clients enrolled in each Public Benefit;
(2) The percentage of Clients who have applied for all of the Public Benefits for
which they may be reasonably eligible;
(3) A summary of the reasonable efforts made pursuant to subsection (a) of this
Section 20.54.34 to help Clients enroll in all Public Benefits for which they may be reasonably
eligible; and
(4) If all Clients are not enrolled in the maximum Public Benefits for which they
may be reasonably eligible, an explanation as to why a higher percentage of Clients are not
so enrolled and a description of efforts that will be made to enroll more Clients in all Public
Benefits for which they may be reasonably eligible.
A Housing Provider's first report required by this subsection (c) shall be due one year
from the execution of any Housing-Related Contract entered into after <i>the</i> operative date of
this Article VI.
(d) Each Housing Provider shall retain for three years copies of all documents
generated or received pursuant to this Section 20.54.34 of this Article VI.
(e) Each Housing Provider shall cooperate fully with the Department of Homelessness
and Supportive Housing when it conducts its annual contract monitoring visit, as well as any
audits and investigations, including allowing the Department full and complete access to
documents and employees.
(f) No Housing Provider shall discharge, reduce in compensation, or otherwise
discriminate against any employee for notifying the Department of Homelessness and
Supportive Housing of a possible violation of this Article VI.

SEC. 20.54.45. STANDARD RENT CONTRIBUTION.

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1	(a) Every Housing-Related Contract executed after the effective date of this Section 20.54.5
2	(the effective date of the ordinance in Board File No.) shall contain provisions in which the
3	City and Housing Provider agree to the following rent standards:
4	(1) Housing Providers are not required to impose occupancy charges on clients as a
5	condition of participating in Permanent Supportive Housing.
6	(2) If rent is required, the rent contribution of clients participating in Permanent
7	Supportive Housing Programs shall not exceed 30% of the household's monthly adjusted income, as
8	calculated in accordance with a specific project and/or unit's prescribed calculation methodology. In
9	any instance where the rent contribution calculation methodology is not governed by the project's
10	existing contracts, the calculation methodology set forth in 24 C.F.R. Sections 5.603 and 578.77, and
11	related regulations, or any successor provisions, shall apply.
12	(b) All Housing-Related Contracts executed before the effective date of this Section shall be
13	amended by October 1, 2023, to contain provisions in which the City and Housing Provider agree to
14	the above stated rent standards.
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16	SEC. 20.54.46. DOCUMENTS TO BE CREATED BY THE $DEPARTMENT\ OF$
17	HUMAN SERVICES <u>AGENCY</u> .
18	(a) The <i>Department of</i> Human Services <i>Agency</i> shall create a worksheet that lists the
19	general criteria for eligibility for each Public Benefit. The Department of Homelessness and
20	Supportive Housing shall provide this worksheet to all Housing Providers and shall post this
21	worksheet on its website. The $\frac{Department\ of}{Department\ of}$ Human Services $\frac{Agency}{Department\ of}$ shall regularly update
22	this worksheet to reflect any changes that are made to the laws regarding eligibility for Public

The *Department of* Human Services *Agency* shall create a consent to release

information form that allows the Housing Providers, other service providers, the Department of

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Benefits.

(b)

1	Human Services Agency, and the Department of Homelessness and Supportive Housing to
2	exchange information regarding the public aid status of the Client. The Department of
3	Homelessness and Supportive Housing shall provide this release to all Housing Providers and
4	shall post this release on its website.
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6	SEC. 20.54.57. NO CONFLICT WITH FEDERAL OR STATE LAW.
7	Nothing in this Article VI shall be interpreted or applied so as to create any
8	requirement, power, or duty in conflict with any federal or state law.
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10	SEC. 20.54.8. UNDERTAKING FOR THE GENERAL WELFARE.
11	In enacting and implementing this Article VI, the City is assuming an undertaking only to
12	promote the general welfare. It is not assuming, nor is it imposing on its officers and employees, an
13	obligation for breach of which it is liable in money damages to any person who claims that such breach
14	proximately caused injury.
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16	SEC. 20.54.9. SEVERABILITY.
17	If any section, subsection, sentence, clause, phrase, or word of this Article VI, or any
18	application thereof to any person or circumstance, is held to be invalid or unconstitutional by a
19	decision of a court of competent jurisdiction, such decision shall not affect the validity of the remaining
20	portions or applications of the Article. The Board of Supervisors hereby declares that it would have
21	passed this Article and each and every section, subsection, sentence, clause, phrase, and word not
22	declared invalid or unconstitutional without regard to whether any other portion of this Article or
23	application thereof would be subsequently declared invalid or unconstitutional.
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1	Section 3. Effective Date. This ordinance shall become effective 30 days after
2	enactment. Enactment occurs when the Mayor signs the ordinance, the Mayor returns the
3	ordinance unsigned or does not sign the ordinance within ten days of receiving it, or the Board
4	of Supervisors overrides the Mayor's veto of the ordinance.
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6	Section 4. Scope of Ordinance. In enacting this ordinance, the Board of Supervisors
7	intends to amend only those words, phrases, paragraphs, subsections, sections, articles,
8	numbers, punctuation marks, charts, diagrams, or any other constituent parts of the Municipal
9	Code that are explicitly shown in this ordinance as additions, deletions, Board amendment
10	additions, and Board amendment deletions in accordance with the "Note" that appears under
11	the official title of the ordinance.
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13	
14	APPROVED AS TO FORM: DENNIS J. HERRERA, City Attorney
15	DENING J. HERRERA, City Attomey
16	By: <u>/s/ Virginia Dario Elizondo</u> VIRGINIA DARIO ELIZONDO
17	Deputy City Attorney
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LEGISLATIVE DIGEST

[Administrative Code - Permanent Supportive Housing - Rent Contribution Standard]

Ordinance amending the Administrative Code to establish a standard of 30% of the monthly adjusted household income as the maximum contribution to rent for households participating in Permanent Supportive Housing Programs operated by the City and County of San Francisco.

Existing Law

S.F. Administrative Code Chapter 20, Article VI, defines Permanent Supportive Housing ("PSH") as housing with on-site supportive services, and requires agencies that contract with the City to administer PSH ("Housing Providers") to provide those PSH tenants with information regarding the availability of, and assistance in applying for, various public benefit programs for which those tenants may be eligible.

Amendments to Current Law

This amendment will require Housing Providers to set a standard rent contribution for tenants in Permanent Supportive Housing of 30% of the household's monthly adjusted income, as calculated in accordance with a specific project and/or unit's prescribed calculation methodology, or under the calculation methodology set forth in 24 C.F.R. Sections 5.603 and 578.77.

Background Information

The City and County of San Francisco contains approximately 8,000 units of Permanent Supportive Housing serving approximately 10,000 formerly homeless individuals and families that are funded by a variety of local, state, and federal programs. Recognizing the impacts of "rent burden" on low income tenants, providers of PSH subsidize rents in amounts based on the rules of the funding source for the respective housing unit, and calculate the tenant's rent contribution accordingly. However, due to the diversity of funding sources with different regulations, rent contributions can vary greatly between buildings, or even between units in a particular building. These inconsistent practices lead to inequities among PSH tenants based simply on the funding stream. This ordinance is intended to reduce such inequities and set a consistent 30% standard of adjusted household income rent contribution for all participants in PSH programs.

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BOARD OF SUPERVISORS Page 1