

November 30, 2020

The Honorable Garrett L. Wong Presiding Judge, Superior Court of California, County of San Francisco 400 McAllister Street, Room 008 San Francisco, CA 94102-4512

Dear Judge Wong,

In accordance with Penal Code 933 and 933.05, the following is in response to the 2019-2020 Civil Grand Jury Report, *Sustain Our City's High Performing Moscone Convention Center*. We would like to thank the members of the 2019-2020 Civil Grand Jury (the Jury) for their interest in the travel, tourism, and business sector to ensure the Moscone Convention Center (Moscone) continues to attract and retain clients and to remain as one of the nation's leading convention venues.

San Francisco is one of the highest in-demand destinations for conventions and visitors, and the Moscone Convention Center is a significant part of the City's tourism sector. The Jury assessed the risks and challenges the City faces in sustaining Moscone in the convention business, and found that competition from other venues across the nation, high costs, and concerns about the cleanliness and safety of the City's streets could jeopardize the future of the Moscone business and associated revenues generated by tourism. Prior to the COVID-19 pandemic, San Francisco enjoyed robust convention business, regularly booking events at a cost comparable to other major first-tier cities across the nation. The City has achieved great success by working with partner stakeholders in the hotel, transportation, and tourism industry to draw convention business to San Francisco, and will continue these partnerships as part of the City's economic recovery process.

A detailed response from the Mayor's Office, City Administrator's Office, Office of Economic and Workforce Development, and Police Department is attached.

Each signatory prepared its own responses and is able to respond to questions related to its respective part of the report.

Thank you again for the opportunity to comment on this Civil Grand Jury report.

Sincerely,

London N. Breed Mayor Naomi M. Kelly City Administrator

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1 Dr. Carlton B. Goodlett Place, Room 200 San Francisco, California 94102-4681 Telephone: (415) 554-6141 William Scott

William Scott Chief, Police Department

Joaquin Torres Director, Office of Economic and Workforce Development

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Report Title		Finding	Respondent Assigned by	Finding Response	
[Publication Date]	F#	(text may be duplicated due to spanning and	CGJ	(Agree/Disagree)	Finding Response Text
		multiple respondent effects)	[Response Due Date]		
Sustain Our City's	F1	MED and TID assessments to support	Mayor	Agree with the	
High Performing		convention sales and San Francisco Travel are	[November 30, 2020]	finding	
Moscone		a key support to Moscone's competitiveness			
Convention Center		and success.			
[October 1, 2020]					
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[Publication Date]	F#	(text may be duplicated due to spanning and multiple respondent effects)	CGJ [Response Due Date]	(Agree/Disagree)	Finding Response Text
Sustain Our City's	F4			Agree with the	
High Performing		significant travel and tourism-based	[November 30, 2020]	finding	
Moscone		workforce that is largely local, vital and			
Convention Center		diverse.			
[October 1, 2020]					

Report Title [Publication Date]	F#	Finding (text may be duplicated due to spanning and multiple respondent effects)	Respondent Assigned by CGJ [Response Due Date]	Finding Response (Agree/Disagree)	Finding Response Text
Sustain Our City's	F5			Agree with the	
High Performing		conventions is a significant part of the City's	[November 30, 2020]	finding	
Moscone		entire tourism sector, about one fifth of it.			
Convention Center					
[October 1, 2020]					

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[Publication Date]		multiple respondent effects)	[Response Due Date]	(Agree/Disagree)	,
Sustain Our City's	F6	Compared to many cities' competing venues,	Mayor	Disagree, partially	The overall costs of hosting a convention in
High Performing		high local hotel costs, labor costs, and	[November 30, 2020]		San Francisco are comparable to other major
Moscone		Moscone facility costs make contracting			first-tier cities across the country, and San
Convention Center		future conventions a significant challenge			Francisco is one of the highest in-demand
[October 1, 2020]		(notwithstanding current MED and TID			destinations for conventions and visitors.
		assessments).			Historically, clients have been willing to pay
					these costs and continue to bring their
					meetings back to Moscone, year after year.
					Prior to the pandemic, San Francisco did not
					face challenges booking the convention
					facilities.

Report Title [Publication Date]	F#	Finding (text may be duplicated due to spanning and multiple respondent effects)	Respondent Assigned by CGJ [Response Due Date]	Finding Response (Agree/Disagree)	Finding Response Text
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	F4	Moscone's convention business supports a significant travel and tourism-based workforce that is largely local, vital and diverse.	Mayor [November 30, 2020]	Agree with the finding	
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	F3	Moscone's primary economic benefit to San Francisco is indirect, deriving from conventions that help fill hotel rooms and support local travel and tourism-related activities.	Mayor [November 30, 2020]	Agree with the finding	
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	F5	Economic activity due to Moscone's conventions is a significant part of the City's entire tourism sector, about one fifth of it.	Mayor [November 30, 2020]	Agree with the finding	
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	F6	Compared to many cities' competing venues, high local hotel costs, labor costs, and Moscone facility costs make contracting future conventions a significant challenge (notwithstanding current MED and TID assessments).	Mayor [November 30, 2020]	Disagree, partially	The overall costs of hosting a convention in San Francisco are comparable to other major first-tier cities across the country, and San Francisco is one of the highest in-demand destinations for conventions and visitors. Historically, clients have been willing to pay these costs and continue to bring their meetings back to Moscone, year after year. Prior to the pandemic, San Francisco did not face challenges booking the convention

Report Title [Publication Date] Sustain Our City's High Performing	F#	Finding (text may be duplicated due to spanning and multiple respondent effects) Compared to some cities' competing venues, convention planner and conventioneer	Respondent Assigned by CGJ [Response Due Date] Mayor [November 30, 2020]	Finding Response (Agree/Disagree) Disagree, partially	Finding Response Text Attendee safety, both real and perceived, is a top priority for meeting planners when
Moscone Convention Center [October 1, 2020]		concerns about insecurity (real and perceived) in San Francisco make contracting and retaining future conventions a significant challenge.			researching prospective host cities, and these concerns are a challenge for most major city convention facilities. Moscone actively partners with convention planners, SF Travel, the San Francisco Police Department, OEWD, Yerba Buena Community Benefit District, Yerba Buena Gardens Conservancy, surrounding businesses, community groups and others to develop and implement strategies that address security concerns.
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	F8	Unwelcome street behaviors and uncleanliness that bother convention attendees and exhibitors have been important reasons for convention planners of some medium and large size events to select venues in other cities.	Mayor [November 30, 2020]	Disagree, partially	The decline of street conditions and behavior in every major city across the country has been well documented and is a consideration by planners when they select a city for their event. That being said, meeting planners have a number of first-tier cities from which to choose, and carefully evaluate a comprehensive list of criteria in an overall effort to select the best possible destination for their attendees. San Francisco continues to be a desirable destination for conventions.

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Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	F9	In the face of San Francisco's challenges in the areas of (i) event hosting costs, (ii) street blight and (iii) unwelcome street behavior, increasing Moscone's pricing discounts could at least partly offset these to more effectively attract and retain convention events.		Disagree, partially	Moscone's posted rental rates are constantly reviewed to remain competitive with every other major convention facility across the country. San Francisco has achieved great success by reaching out to partner stakeholders (host hotels, transportation companies, attractions) to contribute towards an attractive overall package that will draw convention business to the City.
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	F8		Mayor [November 30, 2020]	Disagree, partially	The decline of street conditions and behavior in every major city across the country has been well documented and is a consideration by planners when they select a city for their event. That being said, meeting planners have a number of first-tier cities from which to choose, and carefully evaluate a comprehensive list of criteria in an overall effort to select the best possible destination for their attendees. San Francisco continues to be a desirable destination for conventions.

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Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	F7	Compared to some cities' competing venues, convention planner and conventioneer concerns about insecurity (real and perceived) in San Francisco make contracting and retaining future conventions a significant challenge.	Mayor [November 30, 2020]	Disagree, partially	Attendee safety, both real and perceived, is a top priority for meeting planners when researching prospective host cities, and these concerns are a challenge for most major city convention facilities. Moscone actively partners with convention planners, SF Travel, the San Francisco Police Department, OEWD, Yerba Buena Community Benefit District, Yerba Buena Gardens Conservancy, surrounding businesses, community groups and others to develop and implement strategies that address security concerns.
Sustain Our City's High Performing Moscone Convention Center [October 1 2020]	F2	Currently, strong Moscone and San Francisco value propositions attract corporate and association conventions to the city, underpinning a robust convention business.	Mayor [November 30, 2020]	Agree with the finding	

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Sustain Our City's	R1	Renew the current Tourism Improvement	Mayor	Will not be	Renewal of the Tourism Improvement District
High Performing	[for F1, F4-	District that expires December 31, 2023 to at	[November 30, 2020]	implemented	cannot be unilaterally implemented through
Moscone	F6]	least maintain then current levels of TID		because it is not	establishment legislation by the Board of
Convention Center		assessments and other terms no less		warranted or	Supervisors without a special election vote by
[October 1, 2020]		favorable than the current agreement.		reasonable	all hotels within San Francisco that results in a
					no majority protest against the renewal of the
					TID. The SFTID Board of Directors will create
					and vote on the final SFTID renewal
					management plan that would then need to be
					voted on by the hotels in San Francisco during
					a special ballot election for the renewal of the
					TID. Whether or not the SFTID Board of
					Directors proposes a management plan for
					the renewal of the TID that maintains then
					current levels of TID assessments and other
					terms no less favorable than the current
					agreement is a decision that lies within the
					SFTID board of directors and hotels voting in
					the special election, not the City and County
					of San Francisco. The SFTID Board of Directors
					must create the TID renewal management
					plan with input from hotels, tourism
					constituents and the City and County of San
					Francisco. All SF hotels must then be mailed
					the TID renewal management plan and a
					ballot to state their position on the
					management plan and the renewal of the TID.
					If the results of the special ballot election
					result in a majority protest the San Francisco
					Board of Supervisors would not have the legal

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Sustain Our City's High Performing	R2 [for F3-F6,	supplement current MED assessments with an	Mayor [November 30, 2020]	Will not be implemented	The City is currently unable to commit additional General Fund dollars at this time to
Moscone Convention Center [October 1, 2020]	F9]	additional general fund allocation of at least \$2,500,000 to provide additional discounts to Moscone gross rental charges, targeting multiyear deals with priority organizations, subject to case by case approval by the City's Director of Convention Facilities.		because it is not warranted or reasonable	supplement current MED assessments in future years, due to the significant fiscal uncertainty that the City faces as the impacts of the COVID-19 pandemic continue
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	R2 [for F3-F6, F9]	Starting with FY 2021/2022 city budget, supplement current MED assessments with an additional general fund allocation of at least \$2,500,000 to provide additional discounts to Moscone gross rental charges, targeting multi-year deals with priority organizations, subject to case by case approval by the City's Director of Convention Facilities.	Mayor [November 30, 2020]	Will not be implemented because it is not warranted or reasonable	The City is currently unable to commit additional General Fund dollars at this time to supplement current MED assessments in future years, due to the significant fiscal uncertainty that the City faces as the impacts of the COVID-19 pandemic continue
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	R2 [for F3-F6, F9]	Starting with FY 2021/2022 city budget, supplement current MED assessments with an additional general fund allocation of at least \$2,500,000 to provide additional discounts to Moscone gross rental charges, targeting multiyear deals with priority organizations, subject to case by case approval by the City's Director of Convention Facilities.	l '	Will not be implemented because it is not warranted or reasonable	The City is currently unable to commit additional General Fund dollars at this time to supplement current MED assessments in future years, due to the significant fiscal uncertainty that the City faces as the impacts of the COVID-19 pandemic continue
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	R2 [for F3-F6, F9]	Starting with FY 2021/2022 city budget, supplement current MED assessments with an additional general fund allocation of at least \$2,500,000 to provide additional discounts to Moscone gross rental charges, targeting multi-year deals with priority organizations, subject to case by case approval by the City's Director of Convention Facilities.	Mayor [November 30, 2020]	Will not be implemented because it is not warranted or reasonable	The City is currently unable to commit additional General Fund dollars at this time to supplement current MED assessments in future years, due to the significant fiscal uncertainty that the City faces as the impacts of the COVID-19 pandemic continue

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Sustain Our City's	R3	Effective with conventions taking place after	Mayor	Will not be	Moscone Center is in the SFPD Southern
High Performing	[for F7-F8]	July 1, 2021, the Police Department must	[November 30, 2020]	implemented	District Station's jurisdiction. This
Moscone		assign at least an additional 3 uniformed beat		because it is not	recommendation would require
Convention Center		patrol officers per 10,000 expected event		warranted or	Southern Station to relocate full duty foot
[October 1, 2020]		attendees, dedicated to patrolling areas		reasonable	patrol officers from their sector or beat patrol
		extending four or more blocks from any side			area and would impede the station Captain's
		of Moscone Convention Center during the 8			ability to maintain adequate staffing to
		busiest convention hours overlapping daily			ensure sufficient police services can be
		start and end times.			provided district-wide. Due to recent budget
					cuts including cuts to three upcoming
					academy classes, SFPD will not have the
					staffing capacity to assign an additional three
					uniformed beat patrol officers per 10,000
					event attendees during conventions.
Sustain Our City's		By June 30, 2021, establish a task force	Mayor	Will not be	San Francisco has already established active
High Performing	[for F7-F8]	comprised of at least (i) ASM Global, (ii)	[November 30, 2020]	implemented	relationships with a number of multi-
Moscone		Community Behavioral Health Services, (iii)		because it is not	stakeholder security organizations. The
Convention Center		Convention Facilities Department, (iv) the San			Convention Facilities Department and ASM
[October 1, 2020]		Francisco Hotel Council, (v) San Francisco		reasonable	Global's security management team work in
		Police Department, and (vi) San Francisco			close partnership with the Yerba Buena
		Travel, to develop a comprehensive strategic			Community Benefit District (YBCBD) and the
		plan for event security and street			Southern Station (SFPD) command staff to
		management, to achieve a goal of 25% or			monitor street conditions 24/7. The Moscone
		fewer "needs improvement" responses in			Center Security Department is also
		convention post-event surveys for security			represented at the San Francisco Hotel
		and street cleanliness.			Security Directors Association, the Council of
					District Merchants, the SFPD Small Business
					Advisory Board and the Bay Area Security
					Directors Association. The Convention
					Facilities Department maintains a direct line
					of communication with the Human Services
					Agency (HSA), the Department of
					Homelessness and Supportive Housing (HSH),
					SF Public Works (SFPW), SF Fire Department
					Emergency Medical Services (SFFD), SF Police
					Department (SFPD) local beat officers, San
					Francisco Travel and the Hotel Council of San

Report Title [Publication Date] Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	R# [for F#] R2 [for F3-F6, F9]	Recommendation (text may be duplicated due to spanning and multiple respondent effects) Starting with FY 2021/2022 city budget, supplement current MED assessments with an additional general fund allocation of at least \$2,500,000 to provide additional discounts to Moscone gross rental charges, targeting multiyear deals with priority organizations, subject	Recommendation Response (Implementation) Will not be implemented because it is not warranted or reasonable	Recommendation Response Text The City is currently unable to commit additional General Fund dollars at this time to supplement current MED assessments in future years, due to the significant fiscal uncertainty that the City faces as the impacts of the COVID-19 pandemic continue.
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	R3 [for F7-F8]	to case by case approval by the City's Director of Convention Facilities. Effective with conventions taking place after July 1, 2021, the Police Department must assign at least an additional 3 uniformed beat patrol officers per 10,000 expected event attendees, dedicated to patrolling areas extending four or more blocks from any side of Moscone Convention Center during the 8 busiest convention hours overlapping daily start and end times.	 Will not be implemented because it is not warranted or reasonable	Moscone Center is in the SFPD Southern District Station's jurisdiction. This recommendation would require Southern Station to relocate full duty foot patrol officers from their sector or beat patrol area and would impede the station Captain's ability to maintain adequate staffing to ensure sufficient police services can be provided district-wide. Due to recent budget
				cuts including cuts to three upcoming academy classes, SFPD will not have the staffing capacity to assign an additional three uniformed beat patrol officers per 10,000 event attendees during conventions.

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					Agency (HSA), the Department of
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High Performing		convention sales and San Francisco Travel are	[November 30, 2020]	finding	
Moscone		a key support to Moscone's competitiveness			
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Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	F6	Compared to many cities' competing venues, high local hotel costs, labor costs, and Moscone facility costs make contracting future conventions a significant challenge (notwithstanding current MED and TID assessments).	Administrator [November 30, 2020]	Disagree, partially	The overall costs of hosting a convention in San Francisco are comparable to other major first-tier cities across the country, and San Francisco is one of the highest in-demand destinations for conventions and visitors. Historically, clients have been willing to pay these costs and continue to bring their meetings back to Moscone, year after year. Prior to the pandemic, San Francisco did not face challenges booking the convention facilities.

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Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	F6	Compared to many cities' competing venues, high local hotel costs, labor costs, and Moscone facility costs make contracting future conventions a significant challenge (notwithstanding current MED and TID assessments).	Administrator [November 30, 2020]	Disagree, partially	The overall costs of hosting a convention in San Francisco are comparable to other major first-tier cities across the country, and San Francisco is one of the highest in-demand destinations for conventions and visitors. Historically, clients have been willing to pay these costs and continue to bring their meetings back to Moscone, year after year. Prior to the pandemic, San Francisco did not face challenges booking the convention
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	F9	In the face of San Francisco's challenges in the areas of (i) event hosting costs, (ii) street blight and (iii) unwelcome street behavior, increasing Moscone's pricing discounts could at least partly offset these to more effectively attract and retain convention events.	Administrator [November 30, 2020]	Disagree, partially	Moscone's posted rental rates are constantly reviewed to remain competitive with every other major convention facility across the country. San Francisco has achieved great success by reaching out to partner stakeholders (host hotels, transportation companies, attractions) to contribute towards an attractive overall package that will draw convention business to the City.
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	F7	Compared to some cities' competing venues, convention planner and conventioneer concerns about insecurity (real and perceived) in San Francisco make contracting and retaining future conventions a significant challenge.	Administrator [November 30, 2020]	Disagree, partially	Attendee safety, both real and perceived, is a top priority for meeting planners when researching prospective host cities, and these concerns are a challenge for most major city convention facilities. Moscone actively partners with convention planners, SF Travel, the San Francisco Police Department, OEWD, Yerba Buena Community Benefit District, Yerba Buena Gardens Conservancy, surrounding businesses, community groups and others to develop and implement strategies that address security concerns.

Domant Title		Finding	Respondent Assigned by	Finding Bernel	
Report Title [Publication Date]	F#	(text may be duplicated due to spanning and multiple respondent effects)	CGJ [Response Due Date]	Finding Response (Agree/Disagree)	Finding Response Text
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	F8	Unwelcome street behaviors and uncleanliness that bother convention attendees and exhibitors have been important reasons for convention planners of some medium and large size events to select venues in other cities.	Administrator [November 30, 2020]	Disagree, partially	The decline of street conditions and behavior in every major city across the country has been well documented and is a consideration by planners when they select a city for their event. That being said, meeting planners have a number of first-tier cities from which to choose, and carefully evaluate a comprehensive list of criteria in an overall effort to select the best possible destination for their attendees. San Francisco continues to be a desirable destination for conventions.
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	F8	Unwelcome street behaviors and uncleanliness that bother convention attendees and exhibitors have been important reasons for convention planners of some medium and large size events to select venues in other cities.	Administrator [November 30, 2020]	Disagree, partially	The decline of street conditions and behavior in every major city across the country has been well documented and is a consideration by planners when they select a city for their event. That being said, meeting planners have a number of first-tier cities from which to choose, and carefully evaluate a comprehensive list of criteria in an overall effort to select the best possible destination for their attendees. San Francisco continues to be a desirable destination for conventions.

		Finding	Respondent Assigned by	l	
Report Title	F#	(text may be duplicated due to spanning and	CGJ	Finding Response	Finding Response Text
[Publication Date]		multiple respondent effects)	[Response Due Date]	(Agree/Disagree)	
Sustain Our City's	F7	Compared to some cities' competing venues,	Administrator	Disagree, partially	Attendee safety, both real and perceived, is a
High Performing		convention planner and conventioneer	[November 30, 2020]		top priority for meeting planners when
Moscone		concerns about insecurity (real and perceived)			researching prospective host cities, and these
Convention Center		in San Francisco make contracting and			concerns are a challenge for most major city
[October 1, 2020]		retaining future conventions a significant			convention facilities. Moscone actively
		challenge.			partners with convention planners, SF Travel,
					the San Francisco Police Department, OEWD,
					Yerba Buena Community Benefit District,
					Yerba Buena Gardens Conservancy,
					surrounding businesses, community groups
					and others to develop and implement
					strategies that address security concerns.
Sustain Our City's	F5	Economic activity due to Moscone's	Administrator	Agree with the	
High Performing		conventions is a significant part of the City's	[November 30, 2020]	finding	
Moscone		entire tourism sector, about one fifth of it.			
Convention Center					
[October 1, 2020]					
Sustain Our City's	F2	Currently, strong Moscone and San Francisco	Administrator	Agree with the	
High Performing		value propositions attract corporate and	[November 30, 2020]	finding	
Moscone		association conventions to the city,			
Convention Center		underpinning a robust convention business.			
[October 1 2020]					

	5.11	Recommendation	Respondent Assigned by	Recommendation	
Report Title	R#	(text may be duplicated due to spanning and	CGJ	Response	Recommendation Response Text
[Publication Date]	[for F#]	multiple respondent effects)	[Response Due Date]	(Implementation)	
Sustain Our City's	R1	Renew the current Tourism Improvement	Administrator	Will not be	Renewal of the Tourism Improvement District
High Performing	[for F1, F4-	District that expires December 31, 2023 to at	[November 30, 2020]	implemented	cannot be unilaterally implemented through
Moscone	F6]	least maintain then current levels of TID		because it is not	establishment legislation by the Board of
Convention Center		assessments and other terms no less		warranted or	Supervisors without a special election vote by
[October 1, 2020]		favorable than the current agreement.		reasonable	all hotels within San Francisco that results in a
					no majority protest against the renewal of the
					TID. The SFTID Board of Directors will create
					and vote on the final SFTID renewal
					management plan that would then need to be
					voted on by the hotels in San Francisco during
					a special ballot election for the renewal of the
					TID. Whether or not the SFTID Board of
					Directors proposes a management plan for
					the renewal of the TID that maintains then
					current levels of TID assessments and other
					terms no less favorable than the current
					agreement is a decision that lies within the
					SFTID board of directors and hotels voting in
					the special election, not the City and County
					of San Francisco. The SFTID Board of Directors
					must create the TID renewal management
					plan with input from hotels, tourism
					constituents and the City and County of San
					Francisco. All SF hotels must then be mailed
					the TID renewal management plan and a
					ballot to state their position on the
					management plan and the renewal of the TID.
					If the results of the special ballot election
					result in a majority protest the San Francisco
					Board of Supervisors would not have the legal

		Recommendation	Respondent Assigned by	Recommendation	
Report Title	R#	(text may be duplicated due to spanning and	CGJ	Response	Recommendation Response Text
[Publication Date]	[for F#]	multiple respondent effects)	[Response Due Date]	(Implementation)	·
Sustain Our City's	R1	Renew the current Tourism Improvement	Administrator	Will not be	Renewal of the Tourism Improvement District
High Performing	[for F1, F4-	District that expires December 31, 2023 to at	[November 30, 2020]	implemented	cannot be unilaterally implemented through
Moscone	F6]	least maintain then current levels of TID		because it is not	establishment legislation by the Board of
Convention Center		assessments and other terms no less		warranted or	Supervisors without a special election vote by
[October 1, 2020]		favorable than the current agreement.		reasonable	all hotels within San Francisco that results in a
					no majority protest against the renewal of the
					TID. The SFTID Board of Directors will create
					and vote on the final SFTID renewal
					management plan that would then need to be
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					TID. Whether or not the SFTID Board of
					Directors proposes a management plan for
					the renewal of the TID that maintains then
					current levels of TID assessments and other
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					SFTID board of directors and hotels voting in
					the special election, not the City and County
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					must create the TID renewal management
					plan with input from hotels, tourism
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					the TID renewal management plan and a
					ballot to state their position on the
					management plan and the renewal of the TID.
					If the results of the special ballot election
					result in a majority protest the San Francisco
					Board of Supervisors would not have the legal

		Recommendation	Respondent Assigned by	Recommendation	
Report Title	R#	(text may be duplicated due to spanning and	CGJ	Response	Recommendation Response Text
[Publication Date]	[for F#]	multiple respondent effects)	[Response Due Date]	(Implementation)	·
Sustain Our City's	R1	Renew the current Tourism Improvement	Administrator	Will not be	Renewal of the Tourism Improvement District
High Performing	[for F1, F4-	District that expires December 31, 2023 to at	[November 30, 2020]	implemented	cannot be unilaterally implemented through
Moscone	F6]	least maintain then current levels of TID		because it is not	establishment legislation by the Board of
Convention Center		assessments and other terms no less		warranted or	Supervisors without a special election vote by
[October 1, 2020]		favorable than the current agreement.		reasonable	all hotels within San Francisco that results in a
					no majority protest against the renewal of the
					TID. The SFTID Board of Directors will create
					and vote on the final SFTID renewal
					management plan that would then need to be
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					a special ballot election for the renewal of the
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					Directors proposes a management plan for
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					current levels of TID assessments and other
					terms no less favorable than the current
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					SFTID board of directors and hotels voting in
					the special election, not the City and County
					of San Francisco. The SFTID Board of Directors
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					plan with input from hotels, tourism
					constituents and the City and County of San
					Francisco. All SF hotels must then be mailed
					the TID renewal management plan and a
					ballot to state their position on the
					management plan and the renewal of the TID.
					If the results of the special ballot election
					result in a majority protest the San Francisco
					Board of Supervisors would not have the legal

	D.//	Recommendation	Respondent Assigned by	Recommendation	
Report Title	R#	(text may be duplicated due to spanning and	CGJ	Response	Recommendation Response Text
[Publication Date]	[for F#]	multiple respondent effects)	[Response Due Date]	(Implementation)	
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	R2 [for F3-F6, F9]	Starting with FY 2021/2022 city budget, supplement current MED assessments with an additional general fund allocation of at least \$2,500,000 to provide additional discounts to Moscone gross rental charges, targeting multiyear deals with priority organizations, subject to case by case approval by the City's Director of Convention Facilities.	Administrator [November 30, 2020]	Will not be implemented because it is not warranted or reasonable	The City is currently unable to commit additional General Fund dollars at this time to supplement current MED assessments in future years, due to the significant fiscal uncertainty that the City faces as the impacts of the COVID-19 pandemic continue.
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	R2 [for F3-F6, F9]	Starting with FY 2021/2022 city budget, supplement current MED assessments with an additional general fund allocation of at least \$2,500,000 to provide additional discounts to Moscone gross rental charges, targeting multiyear deals with priority organizations, subject to case by case approval by the City's Director of Convention Facilities.		Will not be implemented because it is not warranted or reasonable	The City is currently unable to commit additional General Fund dollars at this time to supplement current MED assessments in future years, due to the significant fiscal uncertainty that the City faces as the impacts of the COVID-19 pandemic continue.
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	R3 [for F7-F8]	Effective with conventions taking place after July 1, 2021, the Police Department must assign at least an additional 3 uniformed beat patrol officers per 10,000 expected event attendees, dedicated to patrolling areas extending four or more blocks from any side of Moscone Convention Center during the 8 busiest convention hours overlapping daily start and end times.	Administrator [November 30, 2020]	Will not be implemented because it is not warranted or reasonable	Moscone Center is in the SFPD Southern District Station's jurisdiction. This recommendation would require Southern Station to relocate full duty foot patrol officers from their sector or beat patrol area and would impede the station Captain's ability to maintain adequate staffing to ensure sufficient police services can be provided district-wide. Due to recent budget cuts including cuts to three upcoming academy classes, SFPD will not have the staffing capacity to assign an additional three uniformed beat patrol officers per 10,000 event attendees during conventions.

Papart Title	D#	Recommendation	Respondent Assigned by	Recommendation	
Report Title [Publication Date]	R# [for F#]	(text may be duplicated due to spanning and	CGJ	Response	Recommendation Response Text
		multiple respondent effects)	[Response Due Date]	(Implementation)	
Sustain Our City's	R4	By June 30, 2021, establish a task force	Administrator	Will not be	San Francisco has already established active
High Performing	[for F7-F8]	comprised of at least (i) ASM Global, (ii)	[November 30, 2020]	implemented	relationships with a number of multi-
Moscone		Community Behavioral Health Services, (iii)		because it is not	stakeholder security organizations. The
Convention Center		Convention Facilities Department, (iv) the San		warranted or	Convention Facilities Department and ASM
[October 1, 2020]		Francisco Hotel Council, (v) San Francisco		reasonable	Global's security management team work in
		Police Department, and (vi) San Francisco			close partnership with the Yerba Buena
		Travel, to develop a comprehensive strategic			Community Benefit District (YBCBD) and the
		plan for event security and street			Southern Station (SFPD) command staff to
		management, to achieve a goal of 25% or			monitor street conditions 24/7. The Moscone
		fewer "needs improvement" responses in			Center Security Department is also
		convention post-event surveys for security			represented at the San Francisco Hotel
		and street cleanliness.			Security Directors Association, the Council of
					District Merchants, the SFPD Small Business
					Advisory Board and the Bay Area Security
					Directors Association. The Convention
					Facilities Department maintains a direct line
					of communication with the Human Services
					Agency (HSA), the Department of
					Homelessness and Supportive Housing (HSH),
					SF Public Works (SFPW), SF Fire Department
					Emergency Medical Services (SFFD), SF Police
					Department (SFPD) local beat officers, San
					Francisco Travel and the Hotel Council of San
Sustain Our City's	R3	Effective with conventions taking place after	Administrator	Will not be	Moscone Center is in the SFPD Southern
High Performing			[November 30, 2020]	implemented	District Station's jurisdiction. This
Moscone	[assign at least an additional 3 uniformed beat	[because it is not	recommendation would require
Convention Center		patrol officers per 10,000 expected event		warranted or	Southern Station to relocate full duty foot
[October 1, 2020]		attendees, dedicated to patrolling areas		reasonable	patrol officers from their sector or beat patrol
[00:000:1,2020]		extending four or more blocks from any side		reasonasie	area and would impede the station Captain's
		of Moscone Convention Center during the 8			ability to maintain adequate staffing to
		busiest convention hours overlapping daily			ensure sufficient police services can be
		start and end times.			provided district-wide. Due to recent budget
		start and end times.			cuts including cuts to three upcoming
					academy classes, SFPD will not have the
					staffing capacity to assign an additional three
					uniformed beat patrol officers per 10,000
					event attendees during conventions.

		Recommendation	Respondent Assigned by	Recommendation	
Report Title	R#	(text may be duplicated due to spanning and	CGJ	Response	Recommendation Response Text
[Publication Date]	[for F#]	multiple respondent effects)	[Response Due Date]	(Implementation)	·
Sustain Our City's	R4	By June 30, 2021, establish a task force	Administrator	Will not be	San Francisco has already established active
High Performing	[for F7-F8]	comprised of at least (i) ASM Global, (ii)	[November 30, 2020]	implemented	relationships with a number of multi-
Moscone		Community Behavioral Health Services, (iii)		because it is not	stakeholder security organizations. The
Convention Center		Convention Facilities Department, (iv) the San		warranted or	Convention Facilities Department and ASM
[October 1, 2020]		Francisco Hotel Council, (v) San Francisco		reasonable	Global's security management team work in
		Police Department, and (vi) San Francisco			close partnership with the Yerba Buena
		Travel, to develop a comprehensive strategic			Community Benefit District (YBCBD) and the
		plan for event security and street			Southern Station (SFPD) command staff to
		management, to achieve a goal of 25% or			monitor street conditions 24/7. The Moscone
		fewer "needs improvement" responses in			Center Security Department is also
		convention post-event surveys for security			represented at the San Francisco Hotel
		and street cleanliness.			Security Directors Association, the Council of
					District Merchants, the SFPD Small Business
					Advisory Board and the Bay Area Security
					Directors Association. The Convention
					Facilities Department maintains a direct line
					of communication with the Human Services
					Agency (HSA), the Department of
					Homelessness and Supportive Housing (HSH),
					SF Public Works (SFPW), SF Fire Department
					Emergency Medical Services (SFFD), SF Police
					Department (SFPD) local beat officers, San
					Francisco Travel and the Hotel Council of San
Sustain Our City's	R2	Starting with FY 2021/2022 city budget,	Administrator	Will not be	The City is currently unable to commit
High Performing	[for F3-F6,	supplement current MED assessments with an	[November 30, 2020]	implemented	additional General Fund dollars at this time to
Moscone	F9]	additional general fund allocation of at least		because it is not	supplement current MED assessments in
Convention Center		\$2,500,000 to provide additional discounts to		warranted or	future years, due to the significant fiscal
[October 1, 2020]		Moscone gross rental charges, targeting multi-		reasonable	uncertainty that the City faces as the impacts
		year deals with priority organizations, subject			of the COVID-19 pandemic continue.
		to case by case approval by the City's Director			
		of Convention Facilities.			
Sustain Our City's					
High Performing					
Moscone					
Convention Center					
[October 1 2020]					

Report Title [Publication Date]	F#	Finding (text may be duplicated due to spanning and multiple respondent effects)	Respondent Assigned by CGJ [Response Due Date]	Finding Response (Agree/Disagree)	Finding Response Text
Sustain Our City's	F1	MED and TID assessments to support		Agree with the	
High Performing		convention sales and San Francisco Travel are	Facilities	finding	
Moscone		a key support to Moscone's competitiveness	[November 30, 2020]		
Convention Center		and success.			
[October 1, 2020]					

		Finding	Deependent Assigned by		
Report Title		Finding	Respondent Assigned by	Finding Response	Stadio - Dec
[Publication Date]	F#	(text may be duplicated due to spanning and	CGJ	(Agree/Disagree)	Finding Response Text
		multiple respondent effects)	[Response Due Date]		
Sustain Our City's	F5	Economic activity due to Moscone's		Agree with the	
High Performing				finding	
Moscone		entire tourism sector, about one fifth of it.	[November 30, 2020]		
Convention Center					
[October 1, 2020]					

Report Title [Publication Date]	F#	Finding (text may be duplicated due to spanning and multiple respondent effects)	Respondent Assigned by CGJ [Response Due Date]	Finding Response (Agree/Disagree)	Finding Response Text
Sustain Our City's High Performing	F6	Compared to many cities' competing venues, high local hotel costs, labor costs, and	Director, Convention Facilities	Disagree, partially	The overall costs of hosting a convention in San Francisco are comparable to other major
Moscone Convention Center [October 1, 2020]		Moscone facility costs make contracting future conventions a significant challenge (notwithstanding current MED and TID assessments).	[November 30, 2020]		first-tier cities across the country, and San Francisco is one of the highest in-demand destinations for conventions and visitors. Historically, clients have been willing to pay these costs and continue to bring their meetings back to Moscone, year after year. Prior to the pandemic, San Francisco did not face challenges booking the convention facilities.

Report Title [Publication Date]	F#	Finding (text may be duplicated due to spanning and multiple respondent effects)	Respondent Assigned by CGJ [Response Due Date]	Finding Response (Agree/Disagree)	Finding Response Text
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	F6	Compared to many cities' competing venues, high local hotel costs, labor costs, and Moscone facility costs make contracting future conventions a significant challenge (notwithstanding current MED and TID assessments).	Director, Convention Facilities [November 30, 2020]	Disagree, partially	The overall costs of hosting a convention in San Francisco are comparable to other major first-tier cities across the country, and San Francisco is one of the highest in-demand destinations for conventions and visitors. Historically, clients have been willing to pay these costs and continue to bring their meetings back to Moscone, year after year. Prior to the pandemic, San Francisco did not face challenges booking the convention
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	F9	In the face of San Francisco's challenges in the areas of (i) event hosting costs, (ii) street blight and (iii) unwelcome street behavior, increasing Moscone's pricing discounts could at least partly offset these to more effectively attract and retain convention events.	Director, Convention Facilities [November 30, 2020]	Disagree, partially	Moscone's posted rental rates are constantly reviewed to remain competitive with every other major convention facility across the country. San Francisco has achieved great success by reaching out to partner stakeholders (host hotels, transportation companies, attractions) to contribute towards an attractive overall package that will draw convention business to the City.
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	F7	Compared to some cities' competing venues, convention planner and conventioneer concerns about insecurity (real and perceived) in San Francisco make contracting and retaining future conventions a significant challenge.	Director, Convention Facilities [November 30, 2020]	Disagree, partially	Attendee safety, both real and perceived, is a top priority for meeting planners when researching prospective host cities, and these concerns are a challenge for most major city convention facilities. Moscone actively partners with convention planners, SF Travel, the San Francisco Police Department, OEWD, Yerba Buena Community Benefit District, Yerba Buena Gardens Conservancy, surrounding businesses, community groups and others to develop and implement strategies that address security concerns.

Domant Title		Finding	Respondent Assigned by	Finding Decrees	
Report Title [Publication Date]	F#	(text may be duplicated due to spanning and multiple respondent effects)	CGJ [Response Due Date]	Finding Response (Agree/Disagree)	Finding Response Text
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	F8	Unwelcome street behaviors and uncleanliness that bother convention attendees and exhibitors have been important reasons for convention planners of some medium and large size events to select venues in other cities.	Director, Convention Facilities [November 30, 2020]	Disagree, partially	The decline of street conditions and behavior in every major city across the country has been well documented and is a consideration by planners when they select a city for their event. That being said, meeting planners have a number of first-tier cities from which to choose, and carefully evaluate a comprehensive list of criteria in an overall effort to select the best possible destination for their attendees. San Francisco continues to be a desirable destination for conventions.
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	F8	Unwelcome street behaviors and uncleanliness that bother convention attendees and exhibitors have been important reasons for convention planners of some medium and large size events to select venues in other cities.	Director, Convention Facilities [November 30, 2020]	Disagree, partially	The decline of street conditions and behavior in every major city across the country has been well documented and is a consideration by planners when they select a city for their event. That being said, meeting planners have a number of first-tier cities from which to choose, and carefully evaluate a comprehensive list of criteria in an overall effort to select the best possible destination for their attendees. San Francisco continues to be a desirable destination for conventions.

		Finding	Respondent Assigned by	l	
Report Title	F#	(text may be duplicated due to spanning and	CGJ	Finding Response	Finding Response Text
[Publication Date]		multiple respondent effects)	[Response Due Date]	(Agree/Disagree)	
Sustain Our City's	F7	Compared to some cities' competing venues,	Director, Convention	Disagree, partially	Attendee safety, both real and perceived, is a
High Performing		convention planner and conventioneer	Facilities		top priority for meeting planners when
Moscone		concerns about insecurity (real and perceived)	[November 30, 2020]		researching prospective host cities, and these
Convention Center		in San Francisco make contracting and			concerns are a challenge for most major city
[October 1, 2020]		retaining future conventions a significant			convention facilities. Moscone actively
		challenge.			partners with convention planners, SF Travel,
					the San Francisco Police Department, OEWD,
					Yerba Buena Community Benefit District,
					Yerba Buena Gardens Conservancy,
					surrounding businesses, community groups
					and others to develop and implement
					strategies that address security concerns.
Sustain Our City's	F5	Economic activity due to Moscone's	Director, Convention	Agree with the	
High Performing		conventions is a significant part of the City's	Facilities	finding	
Moscone		entire tourism sector, about one fifth of it.	[November 30, 2020]		
Convention Center					
[October 1, 2020]					
Sustain Our City's	F2	Currently, strong Moscone and San Francisco	Director, Convention	Agree with the	
High Performing			Facilities	finding	
Moscone		association conventions to the city,	[November 30, 2020]		
Convention Center		underpinning a robust convention business.			
[October 1 2020]					

Domant Titl	D#	Recommendation	Respondent Assigned by	Recommendation	
Report Title	R#	(text may be duplicated due to spanning and	CGJ	Response	Recommendation Response Text
[Publication Date]	[for F#]	multiple respondent effects)	[Response Due Date]	(Implementation)	
Sustain Our City's	R1	Renew the current Tourism Improvement	Director, Convention	Will not be	Renewal of the Tourism Improvement District
High Performing	[for F1, F4-	District that expires December 31, 2023 to at	Facilities	implemented	cannot be unilaterally implemented through
Moscone	F6]	least maintain then current levels of TID	[November 30, 2020]	because it is not	establishment legislation by the Board of
Convention Center		assessments and other terms no less		warranted or	Supervisors without a special election vote by
[October 1, 2020]		favorable than the current agreement.		reasonable	all hotels within San Francisco that results in a
					no majority protest against the renewal of the
					TID. The SFTID Board of Directors will create
					and vote on the final SFTID renewal
					management plan that would then need to be
					voted on by the hotels in San Francisco during
					a special ballot election for the renewal of the
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					Directors proposes a management plan for
					the renewal of the TID that maintains then
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					SFTID board of directors and hotels voting in
					the special election, not the City and County
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					must create the TID renewal management
					plan with input from hotels, tourism
					constituents and the City and County of San
					Francisco. All SF hotels must then be mailed
					the TID renewal management plan and a
					ballot to state their position on the
					management plan and the renewal of the TID.
					If the results of the special ballot election
					result in a majority protest the San Francisco
					Board of Supervisors would not have the legal

		Recommendation	Respondent Assigned by	Recommendation	
Report Title	R#	(text may be duplicated due to spanning and	CGJ	Response	Recommendation Response Text
[Publication Date]	[for F#]	multiple respondent effects)	[Response Due Date]	(Implementation)	•
Sustain Our City's	R1	Renew the current Tourism Improvement	Director, Convention	Will not be	Renewal of the Tourism Improvement District
High Performing	[for F1, F4-	District that expires December 31, 2023 to at	Facilities	implemented	cannot be unilaterally implemented through
Moscone	F6]	least maintain then current levels of TID	[November 30, 2020]	because it is not	establishment legislation by the Board of
Convention Center		assessments and other terms no less		warranted or	Supervisors without a special election vote by
[October 1, 2020]		favorable than the current agreement.		reasonable	all hotels within San Francisco that results in a
					no majority protest against the renewal of the
					TID. The SFTID Board of Directors will create
					and vote on the final SFTID renewal
					management plan that would then need to be
					voted on by the hotels in San Francisco during
					a special ballot election for the renewal of the
					TID. Whether or not the SFTID Board of
					Directors proposes a management plan for
					the renewal of the TID that maintains then
					current levels of TID assessments and other
					terms no less favorable than the current
					agreement is a decision that lies within the
					SFTID board of directors and hotels voting in
					the special election, not the City and County
					of San Francisco. The SFTID Board of Directors
					must create the TID renewal management
					plan with input from hotels, tourism
					constituents and the City and County of San
					Francisco. All SF hotels must then be mailed
					the TID renewal management plan and a
					ballot to state their position on the
					management plan and the renewal of the TID.
					If the results of the special ballot election
					result in a majority protest the San Francisco
					Board of Supervisors would not have the legal

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[Publication Date]	[for F#]	multiple respondent effects)	[Response Due Date]	(Implementation)	•
Sustain Our City's	R1	Renew the current Tourism Improvement	Director, Convention	Will not be	Renewal of the Tourism Improvement District
High Performing	[for F1, F4-	District that expires December 31, 2023 to at	Facilities	implemented	cannot be unilaterally implemented through
Moscone	F6]	least maintain then current levels of TID	[November 30, 2020]	because it is not	establishment legislation by the Board of
Convention Center		assessments and other terms no less		warranted or	Supervisors without a special election vote by
[October 1, 2020]		favorable than the current agreement.		reasonable	all hotels within San Francisco that results in a
					no majority protest against the renewal of the
					TID. The SFTID Board of Directors will create
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					management plan that would then need to be
					voted on by the hotels in San Francisco during
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					Directors proposes a management plan for
					the renewal of the TID that maintains then
					current levels of TID assessments and other
					terms no less favorable than the current
					agreement is a decision that lies within the
					SFTID board of directors and hotels voting in
					the special election, not the City and County
					of San Francisco. The SFTID Board of Directors
					must create the TID renewal management
					plan with input from hotels, tourism
					constituents and the City and County of San
					Francisco. All SF hotels must then be mailed
					the TID renewal management plan and a
					ballot to state their position on the
					management plan and the renewal of the TID.
					If the results of the special ballot election
					result in a majority protest the San Francisco
					Board of Supervisors would not have the legal

		Recommendation	Respondent Assigned by	Recommendation	
Report Title	R#	(text may be duplicated due to spanning and	CGJ	Response	Recommendation Response Text
[Publication Date]	[for F#]	multiple respondent effects)	[Response Due Date]	(Implementation)	·
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	R2 [for F3-F6, F9]	Starting with FY 2021/2022 city budget, supplement current MED assessments with an additional general fund allocation of at least \$2,500,000 to provide additional discounts to Moscone gross rental charges, targeting multiyear deals with priority organizations, subject to case by case approval by the City's Director of Convention Facilities.	Director, Convention Facilities [November 30, 2020]	Will not be implemented because it is not warranted or reasonable	The City is currently unable to commit additional General Fund dollars at this time to supplement current MED assessments in future years, due to the significant fiscal uncertainty that the City faces as the impacts of the COVID-19 pandemic continue.
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	R2 [for F3-F6, F9]	Starting with FY 2021/2022 city budget, supplement current MED assessments with an additional general fund allocation of at least \$2,500,000 to provide additional discounts to Moscone gross rental charges, targeting multiyear deals with priority organizations, subject to case by case approval by the City's Director of Convention Facilities.	Director, Convention Facilities [November 30, 2020]	Will not be implemented because it is not warranted or reasonable	The City is currently unable to commit additional General Fund dollars at this time to supplement current MED assessments in future years, due to the significant fiscal uncertainty that the City faces as the impacts of the COVID-19 pandemic continue.
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	R3 [for F7-F8]	Effective with conventions taking place after July 1, 2021, the Police Department must assign at least an additional 3 uniformed beat patrol officers per 10,000 expected event attendees, dedicated to patrolling areas extending four or more blocks from any side of Moscone Convention Center during the 8 busiest convention hours overlapping daily start and end times.	Director, Convention Facilities [November 30, 2020]	Will not be implemented because it is not warranted or reasonable	Moscone Center is in the SFPD Southern District Station's jurisdiction. This recommendation would require Southern Station to relocate full duty foot patrol officers from their sector or beat patrol area and would impede the station Captain's ability to maintain adequate staffing to ensure sufficient police services can be provided district-wide. Due to recent budget cuts including cuts to three upcoming academy classes, SFPD will not have the staffing capacity to assign an additional three uniformed beat patrol officers per 10,000 event attendees during conventions.

Donost Title	D#	Recommendation	Respondent Assigned by	Recommendation	
Report Title [Publication Date]	R# [for F#]	(text may be duplicated due to spanning and	CGJ	Response	Recommendation Response Text
[Publication Date]	[IOI F#]	multiple respondent effects)	[Response Due Date]	(Implementation)	
Sustain Our City's	R4	By June 30, 2021, establish a task force	Director, Convention	Will not be	San Francisco has already established active
High Performing	[for F7-F8]	, , , , , , , , , , , , , , , , , , , ,		implemented	relationships with a number of multi-
Moscone		Community Behavioral Health Services, (iii)	[November 30, 2020]	because it is not	stakeholder security organizations. The
Convention Center		Convention Facilities Department, (iv) the San		warranted or	Convention Facilities Department and ASM
[October 1, 2020]		Francisco Hotel Council, (v) San Francisco		reasonable	Global's security management team work in
		Police Department, and (vi) San Francisco			close partnership with the Yerba Buena
		Travel, to develop a comprehensive strategic			Community Benefit District (YBCBD) and the
		plan for event security and street			Southern Station (SFPD) command staff to
		management, to achieve a goal of 25% or			monitor street conditions 24/7. The Moscone
		fewer "needs improvement" responses in			Center Security Department is also
		convention post-event surveys for security			represented at the San Francisco Hotel
		and street cleanliness.			Security Directors Association, the Council of
					District Merchants, the SFPD Small Business
					Advisory Board and the Bay Area Security
					Directors Association. The Convention
					Facilities Department maintains a direct line
					of communication with the Human Services
					Agency (HSA), the Department of
					Homelessness and Supportive Housing (HSH),
					SF Public Works (SFPW), SF Fire Department
					Emergency Medical Services (SFFD), SF Police
					Department (SFPD) local beat officers, San
					Francisco Travel and the Hotel Council of San
Sustain Our City's	R3	Effective with conventions taking place after	Director, Convention	Will not be	Moscone Center is in the SFPD Southern
High Performing	[for F7-F8]	July 1, 2021, the Police Department must	Facilities	implemented	District Station's jurisdiction. This
Moscone		assign at least an additional 3 uniformed beat	[November 30, 2020]	because it is not	recommendation would require
Convention Center		patrol officers per 10,000 expected event		warranted or	Southern Station to relocate full duty foot
[October 1, 2020]		attendees, dedicated to patrolling areas		reasonable	patrol officers from their sector or beat patrol
		extending four or more blocks from any side			area and would impede the station Captain's
		of Moscone Convention Center during the 8			ability to maintain adequate staffing to
		busiest convention hours overlapping daily			ensure sufficient police services can be
		start and end times.			provided district-wide. Due to recent budget
					cuts including cuts to three upcoming
					academy classes, SFPD will not have the
					staffing capacity to assign an additional three
					uniformed beat patrol officers per 10,000
					event attendees during conventions.

		Recommendation	Respondent Assigned by	Recommendation	
Report Title	R#	(text may be duplicated due to spanning and	CGJ	Response	Recommendation Response Text
[Publication Date]	[for F#]	multiple respondent effects)	[Response Due Date]	(Implementation)	·
Sustain Our City's	R4	By June 30, 2021, establish a task force	Director, Convention	Will not be	San Francisco has already established active
High Performing	[for F7-F8]	comprised of at least (i) ASM Global, (ii)	Facilities	implemented	relationships with a number of multi-
Moscone		Community Behavioral Health Services, (iii)	[November 30, 2020]	because it is not	stakeholder security organizations. The
Convention Center		Convention Facilities Department, (iv) the San		warranted or	Convention Facilities Department and ASM
[October 1, 2020]		Francisco Hotel Council, (v) San Francisco		reasonable	Global's security management team work in
		Police Department, and (vi) San Francisco			close partnership with the Yerba Buena
		Travel, to develop a comprehensive strategic			Community Benefit District (YBCBD) and the
		plan for event security and street			Southern Station (SFPD) command staff to
		management, to achieve a goal of 25% or			monitor street conditions 24/7. The Moscone
		fewer "needs improvement" responses in			Center Security Department is also
		convention post-event surveys for security			represented at the San Francisco Hotel
		and street cleanliness.			Security Directors Association, the Council of
					District Merchants, the SFPD Small Business
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					Directors Association. The Convention
					Facilities Department maintains a direct line
					of communication with the Human Services
					Agency (HSA), the Department of
					Homelessness and Supportive Housing (HSH),
					SF Public Works (SFPW), SF Fire Department
					Emergency Medical Services (SFFD), SF Police
					Department (SFPD) local beat officers, San
					Francisco Travel and the Hotel Council of San
Sustain Our City's	R2	Starting with FY 2021/2022 city budget,	Director, Convention	Will not be	The City is currently unable to commit
High Performing	[for F3-F6,	supplement current MED assessments with an	Facilities	implemented	additional General Fund dollars at this time to
Moscone	F9]	additional general fund allocation of at least	[November 30, 2020]	because it is not	supplement current MED assessments in
Convention Center		\$2,500,000 to provide additional discounts to		warranted or	future years, due to the significant fiscal
[October 1, 2020]		Moscone gross rental charges, targeting multi-		reasonable	uncertainty that the City faces as the impacts
		year deals with priority organizations, subject			of the COVID-19 pandemic continue.
		to case by case approval by the City's Director			
		of Convention Facilities.			
Sustain Our City's					
High Performing					
Moscone					
Convention Center					
[October 1 2020]					

		Fin din s	Doon and ant Assissant Live		
Report Title		Finding	Respondent Assigned by	Finding Response	_, ,, _
[Publication Date]	F#	(text may be duplicated due to spanning and	CGI	(Agree/Disagree)	Finding Response Text
		multiple respondent effects)	[Response Due Date]		
Sustain Our City's	F1	MED and TID assessments to support		Agree with the	
High Performing		convention sales and San Francisco Travel are	[November 30, 2020]	finding	
Moscone		a key support to Moscone's competitiveness			
Convention Center		and success.			
[October 1, 2020]					
[00:000: 1, 1010]					

Report Title		Finding	Respondent Assigned by	Finding Response	
[Publication Date]	F#	(text may be duplicated due to spanning and	CGJ	(Agree/Disagree)	Finding Response Text
		multiple respondent effects)	[Response Due Date]		
Sustain Our City's	F4			Agree with the	
High Performing			[November 30, 2020]	finding	
Moscone		workforce that is largely local, vital and			
Convention Center		diverse.			
[October 1, 2020]					

F#	Finding (text may be duplicated due to spanning and multiple respondent effects)	Respondent Assigned by CGJ [Response Due Date]	Finding Response (Agree/Disagree)	Finding Response Text
F5	Economic activity due to Moscone's		Agree with the	
	conventions is a significant part of the City's	[November 30, 2020]	finding	
	entire tourism sector, about one fifth of it.			
		F# (text may be duplicated due to spanning and multiple respondent effects) F5 Economic activity due to Moscone's	F# (text may be duplicated due to spanning and multiple respondent effects) F5 Economic activity due to Moscone's Director, OEWD conventions is a significant part of the City's [November 30, 2020]	F# (text may be duplicated due to spanning and multiple respondent effects) F5 Economic activity due to Moscone's conventions is a significant part of the City's [November 30, 2020] Finding Response (Agree/Disagree) Finding Response (Agree/Disagree)

Report Title [Publication Date]	F#	Finding (text may be duplicated due to spanning and multiple respondent effects)	Respondent Assigned by CGJ [Response Due Date]	Finding Response (Agree/Disagree)	Finding Response Text
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	F4	Moscone's convention business supports a significant travel and tourism-based workforce that is largely local, vital and diverse.	Director, OEWD [November 30, 2020]	Agree with the finding	
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	F3	Moscone's primary economic benefit to San Francisco is indirect, deriving from conventions that help fill hotel rooms and support local travel and tourism-related activities.	Director, OEWD [November 30, 2020]	Agree with the finding	
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	F5	Economic activity due to Moscone's conventions is a significant part of the City's entire tourism sector, about one fifth of it.	Director, OEWD [November 30, 2020]	Agree with the finding	

		Recommendation	Respondent Assigned by	Recommendation	
Report Title	R#	(text may be duplicated due to spanning and	CGJ	Response	Recommendation Response Text
[Publication Date]	[for F#]	multiple respondent effects)	[Response Due Date]	(Implementation)	
Sustain Our City's	R1	Renew the current Tourism Improvement	Director, OEWD	Will not be	Renewal of the Tourism Improvement District
High Performing	[for F1, F4-	District that expires December 31, 2023 to at	[November 30, 2020]	implemented	cannot be unilaterally implemented through
Moscone	F6]	least maintain then current levels of TID		because it is not	establishment legislation by the Board of
Convention Center		assessments and other terms no less		warranted or	Supervisors without a special election vote by
[October 1, 2020]		favorable than the current agreement.		reasonable	all hotels within San Francisco that results in a
					no majority protest against the renewal of the
					TID. The SFTID Board of Directors will create
					and vote on the final SFTID renewal
					management plan that would then need to be
					voted on by the hotels in San Francisco during
					a special ballot election for the renewal of the
					TID. Whether or not the SFTID Board of
					Directors proposes a management plan for
					the renewal of the TID that maintains then
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					SFTID board of directors and hotels voting in
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					of San Francisco. The SFTID Board of Directors
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					plan with input from hotels, tourism
					constituents and the City and County of San
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					the TID renewal management plan and a
					ballot to state their position on the
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					If the results of the special ballot election
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[Publication Date]	[for F#]	multiple respondent effects)	[Response Due Date]	(Implementation)	
Sustain Our City's	R1	Renew the current Tourism Improvement	Director, OEWD	Will not be	Renewal of the Tourism Improvement District
High Performing	[for F1, F4-	District that expires December 31, 2023 to at	[November 30, 2020]	implemented	cannot be unilaterally implemented through
Moscone	F6]	least maintain then current levels of TID		because it is not	establishment legislation by the Board of
Convention Center		assessments and other terms no less		warranted or	Supervisors without a special election vote by
[October 1, 2020]		favorable than the current agreement.		reasonable	all hotels within San Francisco that results in a
					no majority protest against the renewal of the
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[Publication Date]	[for F#]	multiple respondent effects)	[Response Due Date]	(Implementation)	·
Sustain Our City's	R1	Renew the current Tourism Improvement	Director, OEWD	Will not be	Renewal of the Tourism Improvement District
High Performing	[for F1, F4-	District that expires December 31, 2023 to at	[November 30, 2020]	implemented	cannot be unilaterally implemented through
Moscone	F6]	least maintain then current levels of TID		because it is not	establishment legislation by the Board of
Convention Center		assessments and other terms no less		warranted or	Supervisors without a special election vote by
[October 1, 2020]		favorable than the current agreement.		reasonable	all hotels within San Francisco that results in a
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					ballot to state their position on the
					management plan and the renewal of the TID.
					If the results of the special ballot election
					result in a majority protest the San Francisco
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Report Title	R#	Recommendation (text may be duplicated due to spanning and	Respondent Assigned by CGJ	Recommendation Response	Recommendation Response Text
[Publication Date]	[for F#]	multiple respondent effects)	[Response Due Date]	(Implementation)	
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	R2 [for F3-F6, F9]	Starting with FY 2021/2022 city budget, supplement current MED assessments with an additional general fund allocation of at least \$2,500,000 to provide additional discounts to Moscone gross rental charges, targeting multiyear deals with priority organizations, subject to case by case approval by the City's Director of Convention Facilities.	Director, OEWD [November 30, 2020]	Will not be implemented because it is not warranted or reasonable	The City is currently unable to commit additional General Fund dollars at this time to supplement current MED assessments in future years, due to the significant fiscal uncertainty that the City faces as the impacts of the COVID-19 pandemic continue.
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	R2 [for F3-F6, F9]	Starting with FY 2021/2022 city budget, supplement current MED assessments with an additional general fund allocation of at least \$2,500,000 to provide additional discounts to Moscone gross rental charges, targeting multiyear deals with priority organizations, subject to case by case approval by the City's Director of Convention Facilities.		Will not be implemented because it is not warranted or reasonable	The City is currently unable to commit additional General Fund dollars at this time to supplement current MED assessments in future years, due to the significant fiscal uncertainty that the City faces as the impacts of the COVID-19 pandemic continue.
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	R2 [for F3-F6, F9]	Starting with FY 2021/2022 city budget, supplement current MED assessments with an additional general fund allocation of at least \$2,500,000 to provide additional discounts to Moscone gross rental charges, targeting multiyear deals with priority organizations, subject to case by case approval by the City's Director of Convention Facilities.	[November 30, 2020]	Will not be implemented because it is not warranted or reasonable	The City is currently unable to commit additional General Fund dollars at this time to supplement current MED assessments in future years, due to the significant fiscal uncertainty that the City faces as the impacts of the COVID-19 pandemic continue.

		Finding	Respondent Assigned by		
Report Title	F#	(text may be duplicated due to spanning and	CGJ	Finding Response	Finding Response Text
[Publication Date]		multiple respondent effects)	[Response Due Date]	(Agree/Disagree)	
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	F7		Chief of Police [November 30, 2020]	Disagree, partially	Attendee safety, both real and perceived, is a top priority for meeting planners when researching prospective host cities, and these concerns are a challenge for most major city convention facilities. Moscone actively partners with convention planners, SF Travel, the San Francisco Police Department, OEWD, Yerba Buena Community Benefit District, Yerba Buena Gardens Conservancy,
					surrounding businesses, community groups and others to develop and implement strategies that address security concerns.
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	F8	Unwelcome street behaviors and uncleanliness that bother convention attendees and exhibitors have been important reasons for convention planners of some medium and large size events to select venues in other cities.	Chief of Police [November 30, 2020]	Disagree, partially	The decline of street conditions and behavior in every major city across the country has been well documented and is a consideration by planners when they select a city for their event. That being said, meeting planners have a number of first-tier cities from which to choose, and carefully evaluate a comprehensive list of criteria in an overall effort to select the best possible destination for their attendees. San Francisco continues to be a desirable destination for conventions.

Report Title [Publication Date] Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	F#	Finding (text may be duplicated due to spanning and multiple respondent effects) Unwelcome street behaviors and uncleanliness that bother convention attendees and exhibitors have been important reasons for convention planners of some medium and large size events to select venues in other cities.	Respondent Assigned by CGJ [Response Due Date] Chief of Police [November 30, 2020]	Finding Response (Agree/Disagree) Disagree, partially	Finding Response Text The decline of street conditions and behavior in every major city across the country has been well documented and is a consideration by planners when they select a city for their event. That being said, meeting planners have a number of first-tier cities from which to
					choose, and carefully evaluate a comprehensive list of criteria in an overall effort to select the best possible destination for their attendees. San Francisco continues to be a desirable destination for conventions.
Sustain Our City's High Performing Moscone Convention Center [October 1, 2020]	F7	Compared to some cities' competing venues, convention planner and conventioneer concerns about insecurity (real and perceived) in San Francisco make contracting and retaining future conventions a significant challenge.	Chief of Police [November 30, 2020]	Disagree, partially	Attendee safety, both real and perceived, is a top priority for meeting planners when researching prospective host cities, and these concerns are a challenge for most major city convention facilities. Moscone actively partners with convention planners, SF Travel, the San Francisco Police Department, OEWD, Yerba Buena Community Benefit District, Yerba Buena Gardens Conservancy, surrounding businesses, community groups and others to develop and implement strategies that address security concerns.

Report Title	R#	Recommendation	Respondent Assigned by	Recommendation	
[Publication Date]	[for F#]	(text may be duplicated due to spanning and	CGJ	Response	Recommendation Response Text
		multiple respondent effects)	[Response Due Date]	(Implementation)	
Sustain Our City's	R3	<u> </u>	Chief of Police	Will not be	Moscone Center is in the SFPD Southern
High Performing	[for F7-F8]	July 1, 2021, the Police Department must	[November 30, 2020]	•	District Station's jurisdiction. This
Moscone		assign at least an additional 3 uniformed beat			recommendation would require
Convention Center		patrol officers per 10,000 expected event			Southern Station to relocate full duty foot
[October 1, 2020]		attendees, dedicated to patrolling areas		reasonable	patrol officers from their sector or beat patrol
		extending four or more blocks from any side			area and would impede the station Captain's
		of Moscone Convention Center during the 8			ability to maintain adequate staffing to
		busiest convention hours overlapping daily			ensure sufficient police services can be
		start and end times.			provided district-wide. Due to recent budget
					cuts including cuts to three upcoming
					academy classes, SFPD will not have the
					staffing capacity to assign an additional three
					uniformed beat patrol officers per 10,000
			al . C . C . II		event attendees during conventions.
Sustain Our City's		By June 30, 2021, establish a task force	Chief of Police	Will not be	San Francisco has already established active
High Performing	[for F7-F8]	comprised of at least (i) ASM Global, (ii)	[November 30, 2020]	implemented	relationships with a number of multi-
Moscone		Community Behavioral Health Services, (iii)		because it is not	stakeholder security organizations. The
Convention Center		Convention Facilities Department, (iv) the San		warranted or	Convention Facilities Department and ASM
[October 1, 2020]		Francisco Hotel Council, (v) San Francisco		reasonable	Global's security management team work in
		Police Department, and (vi) San Francisco			close partnership with the Yerba Buena
		Travel, to develop a comprehensive strategic			Community Benefit District (YBCBD) and the
		plan for event security and street			Southern Station (SFPD) command staff to
		management, to achieve a goal of 25% or fewer "needs improvement" responses in			monitor street conditions 24/7. The Moscone
		-			Center Security Department is also
		convention post-event surveys for security			represented at the San Francisco Hotel
		and street cleanliness.			Security Directors Association, the Council of District Merchants, the SFPD Small Business
					Advisory Board and the Bay Area Security
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					Agency (HSA), the Department of
					Homelessness and Supportive Housing (HSH),
					SF Public Works (SFPW), SF Fire Department
					Emergency Medical Services (SFFD), SF Police
					Department (SFPD) local beat officers, San
					Francisco Travel and the Hotel Council of San

		Recommendation	Respondent Assigned by	Recommendation	
Report Title	R#	(text may be duplicated due to spanning and	CGJ	Response	Recommendation Response Text
[Publication Date]	[for F#]	multiple respondent effects)	[Response Due Date]	(Implementation)	
Sustain Our City's	R3	Effective with conventions taking place after	Chief of Police	Will not be	Moscone Center is in the SFPD Southern
High Performing	[for F7-F8]	July 1, 2021, the Police Department must	[November 30, 2020]	implemented	District Station's jurisdiction. This
Moscone		assign at least an additional 3 uniformed beat		because it is not	recommendation would require
Convention Center		patrol officers per 10,000 expected event		warranted or	Southern Station to relocate full duty foot
[October 1, 2020]		attendees, dedicated to patrolling areas		reasonable	patrol officers from their sector or beat patrol
		extending four or more blocks from any side			area and would impede the station Captain's
		of Moscone Convention Center during the 8			ability to maintain adequate staffing to
		busiest convention hours overlapping daily			ensure sufficient police services can be
		start and end times.			provided district-wide. Due to recent budget
					cuts including cuts to three upcoming
					academy classes, SFPD will not have the
					staffing capacity to assign an additional three
					uniformed beat patrol officers per 10,000
					event attendees during conventions.
Sustain Our City's	R4	By June 30, 2021, establish a task force	Chief of Police	Will not be	San Francisco has already established active
High Performing	[for F7-F8]	comprised of at least (i) ASM Global, (ii)	[November 30, 2020]	implemented	relationships with a number of multi-
Moscone		Community Behavioral Health Services, (iii)		because it is not	stakeholder security organizations. The
Convention Center		Convention Facilities Department, (iv) the San		warranted or	Convention Facilities Department and ASM
[October 1, 2020]		Francisco Hotel Council, (v) San Francisco		reasonable	Global's security management team work in
		Police Department, and (vi) San Francisco			close partnership with the Yerba Buena
		Travel, to develop a comprehensive strategic			Community Benefit District (YBCBD) and the
		plan for event security and street			Southern Station (SFPD) command staff to
		management, to achieve a goal of 25% or			monitor street conditions 24/7. The Moscone
		fewer "needs improvement" responses in			Center Security Department is also
		convention post-event surveys for security			represented at the San Francisco Hotel
		and street cleanliness.			Security Directors Association, the Council of
					District Merchants, the SFPD Small Business
					Advisory Board and the Bay Area Security
					Directors Association. The Convention
					Facilities Department maintains a direct line
					of communication with the Human Services
					Agency (HSA), the Department of
					Homelessness and Supportive Housing (HSH),
					SF Public Works (SFPW), SF Fire Department
					Emergency Medical Services (SFFD), SF Police
					Department (SFPD) local beat officers, San
					Francisco Travel and the Hotel Council of San