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		100304		

Committee	Item	No	4	\$ 2	
Board Item	No.				

COMMITTEE/BOARD OF SUPERVISORS

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Committee: _	Rules	Date <u>April 1, 2010</u>
Board of Sup	pervisors Meeting	Date
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	Motion Resolution Ordinance Legislative Digest Budget Analyst Report Legislative Analyst Report Youth Commission Report Introduction Form (for hearings Department/Agency Cover Lett MOU Grant Information Form Grant Budget Subcontract Budget Contract/Agreement Award Letter Application Public Correspondence	•
OTHER OTHER OTHER OTHER OTHER OTHER	(Use back side if additional spa	
Completed b	y: <u>Linda Wong</u> y:	Date March 26, 2010 - Date

An asterisked item represents the cover sheet to a document that exceeds 25 pages. The complete document is in the file.

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Motion approving the Mayor's reappointment of Luke O'Brien to the Small Business Commission, for the term ending January 6, 2014.

[Reappointment, Small Business Commission – Luke O'Brien]

WHEREAS, Pursuant to Charter Section 3.100, the Mayor has submitted a communication notifying the Board of Supervisors of the reappointment of Luke O'Brien to the Small Business Commission, received by the Clerk of the Board on March 12, 2010; and

WHEREAS, Under Charter Section 3.100, the Board of Supervisors has the authority to reject the reappointment by a two-thirds vote (eight votes) within thirty days following transmittal of the Mayor's Notice of Reappointment, and the failure of the Board to reject the reappointment by two-thirds vote within the thirty day time period shall result in the reappointee continuing to serve as reappointed; and

WHEREAS, The Board of Supervisors, by Motion 01-34, established a process to review the Mayor's reappointment to the Small Business Commission; now, therefore, be it

MOVED, That the Board of Supervisors hereby approves the Mayor's reappointment of Luke O'Brien to the Small Business Commission, for the term ending January 6, 2014.

1	[Reappointment, Small Business Commission – Luke O'Brien]
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3	Motion rejecting the Mayor's reappointment of Luke O'Brien to the Small Business
4	Commission, for the term ending January 6, 2014.
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6	WHEREAS, Pursuant to Charter Section 3.100, the Mayor has submitted a
7	communication notifying the Board of Supervisors of the reappointment of Luke O'Brien to the
8	Small Business Commission, received by the Clerk of the Board on March 12, 2010; and
9	WHEREAS, Under Charter Section 3.100, the Board of Supervisors has the authority
10	to reject the reappointment by a two-thirds vote (eight votes) within thirty days following
11	transmittal of the Mayor's Notice of Reappointment, and the failure of the Board to reject the
12	reappointment by two-thirds vote within the thirty day time period shall result in the
13	reappointee continuing to serve as reappointed; and
14	WHEREAS, The Board of Supervisors, by Motion 01-34, established a process to
15	review the Mayor's reappointment to the Small Business Commission; now, therefore, be it
16	MOVED, That the Board of Supervisors hereby rejects the Mayor's reappointment of
17	Luke O'Brien to the Small Business Commission, for the term ending January 6, 2014.
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Office of the Mayor City & County of San Francisco



orig: Rules Clerke C: COB, Leg Dep

Gavin Newsom

March 12, 2010

Angela Calvillo Clerk of the Board, Board of Supervisors San Francisco City Hall 1 Carlton B. Goodlett Place San Francisco, California 94102

Dear Ms. Calvillo:

Pursuant to the Charter Section 3.100 (17), I have reappointed Luke O'Brien as a member of the Small Business Commission effective, March 4, 2010. Luke O'Brien has been reappointed to fill his same seat, and the term of Luke O'Brien will expire on January 6, 2014.

Please see the attached resume which will illustrate that Luke O'Brien's qualifications allow him to represent the communities of interest, neighborhoods and diverse populations of the City and County.

Should you have any questions, please contact my Director of Appointments, Matthew Goudeau at 415-554,6674.

Sin**g**erely

Gawn Newsom

Mayor



Notice of Appointment

March 12, 2010

Honorable Board of Supervisors:

I hereby appoint Luke O'Brien to serve as member of the Small Business Commission for a 4-year term commencing March 4, 2010, in accordance with the 1996 Charter, Section 3.100, (17).

I am confident that Luke O'Brien will serve our community well. Attached are his qualifications to serve, which demonstrate how the appointment represents the communities of interest, neighborhoods and diverse populations of the City and County of San Francisco.

I encourage your support and am pleased to advise you of this appointment.

Gavin Xewsom

Mayor

LUKE A. O'BRIEN

Dolores St., San Francisco Ca. 94110 – 3322 + Home: (415) - Cell: (415) - Cell: (415)

PROFILE

Experienced business executive with proven track record of starting, managing and developing companies in various sectors of the economy including electronic engineering, telecommunications and real estate. Founding member of Murphy & O'Brien Real Estate Investments head quartered in San Francisco. Prior to that worked as General Manager of local development company Pattani Construction. Strengths include strategic, analytical, entrepreneurial and decision making skills in both domestic and international business environments. Founding member and elected inaugural President of the San Francisco Coalition For Responsible Growth.

PROFESSIONAL ACCOMPLISHMENTS

MURPHY O'BRIEN REAL ESTATE INVESTMENTS — San Francisco, California Real Estate Brokerage and Investment Company.

2004 - Present

Secretary and Vice-President

- Founding member of company and appointed Vice-President & Secretary. Oversee all aspects of company business including management, sales force and real estate portfolio valued at over 20M dollars.
- Responsible for day to day operations including marketing, budgeting, forecasting and sales support.
- Liaison to other business interests in both the private and public sector and local business community.

PATTANI CONSTRUCTION - San Francisco, California Real Estate Development Company.

2003 - 2004

General Manager

- Project manager on multimillion dollar developments.
- Responsible for coordinating employee assignments
- Manage material requirement evaluations and estimates and employee supervision
- Interface with city inspectors and verify project completion and sign-off

SHAREGATE - Reno, Nevada

2001 - 2003

Start-up with a Digital Subscriber Line (DSL) modern product.

Director of Technical Services

Responsible for a million dollar budget, a team of six engineers, development, testing and building a support organization for this start-up company with a new DSL modem product capable of supporting eight phone voice lines and high speed data.

- Constructed a lab network and developed and executed test plans to ensure DSL, TCP/IP stack and voice communication integrity while operating in various modes and with multiple data streams.
- Coordinated flow of information, resources and strategy between CEO, engineering, marketing, beta testers
 and business development team.
- Built a support organization that featured engineers, incident reporting, tracking, process flow charts and problem resolution procedures for customer service using Support Logix and Microsoft Excel.
- Managed team that achieved stringent reliability and quality standards essential in deploying product in voice networks.

LUKE A. O'BRIEN (RESUME CONTINUED)

LUCENT TECHNOLOGIES - Alameda, California

1998 - 2001

Global technology leader in Telecommunications.

(Acquired Ascend Communications in 1999 - leading provider of voice, video and data networks)

Manager, Corporate Sales Engineering

1999 - 2001

Responsible for 10 SEs located throughout US to deliver technical support to sales organization in Asia, Europe, Pacific Rim, North and South America.

- Improved sales effectiveness with development and delivery of training programs and classes to sales and sales engineering personnel on new products, feature updates and software upgrades.
- Identified a lack of understanding of LAN technology within sales force, post merger. Designed and delivered a series of classes, with hands-on training, covering all aspects of this area including TCP/IP, Radius Authentication, VPNs, Routing protocols RIP and OSPF, Optical OC3, Ethernet switches, and network management that improved the performance of sales engineering group. Overall program was managed using Microsoft Project and course presentations in Microsoft PowerPoint.
- Managed corporate sales engineering team and demo facilities. Coordinated personnel resources, delegated tasks and responsibilities. Conducted quarterly reviews, coached individual members of group with their career development and target objectives.
- Designed a web site for department using Microsoft FrontPage

ASCEND COMMUNICATIONS

1998 - 1999

Senior Network Support Engineer

Responsible for delivery of technical expertise to TAC and customers through training, telephone support and development of effective VOIP product design and diagnostic test.

- Delivered effective troubleshooting and software debugging through Technical Assistance Center that saved and preserved frustrated customer accounts.
- Built simulated networks combining both voice and data used to test new software releases.
- Designed and executed construction of various multinode networks supporting voice of ip technology.
- Authored book and gave a series of lectures on theory and operation of T1 networks.

VIDEOSERVER - San Francisco, California

1996 - 1998

Technology company with a video/audio multipoint conferencing bridge product.

Sales Engineer

Managed corporate relations for a difficult customer account, based in West Coast, with direct technical support and problem resolution.

- Achieved first strong customer satisfaction for previously unsupported West Coast customers with rapid resolution of all outstanding problems, primarily through redesign of poorly implemented networks.
- Improved sales and product positioning through on-site training of third party reseller engineers.
- Demonstrated excellent interpersonal and customer service skills that fostered goodwill.
- Developed and coordinated sales-building trade shows for Asian market.

TELEOS COMMUNICATIONS - Mountain View, California

1994 - 1996

Start-up company with an integrated services digital network (ISDN) switch. Customer Support Engineer

Completed field installations and training on voice, video and data networks designed, manufactured, sold and supported by this start-up.

- Saved a large account by spending 24 continuous hours on-site resolving all mis-configurations, faulty hardware installations and mismatched software releases.
- Demonstrated technical support expertise during sales presentations.
- Traveled throughout United States to test, configure and repair client systems.

LUKE A. O'BRIEN (RESUME CONTINUED)

TIMEPLEX COMMUNICATIONS - San Mateo, California; Clearwater, Florida; Dublin, Ireland Technology company with various telecommunication products including TDM and Statistical multiplexers Field Service Engineer & Telephone Support Engineer 1990 - 1994

- Directed technical support to field engineers and customers both remotely over phone and on site.
- Installed, configured and tested customer networks, including after-hours construction of a 100-node data processing network in a large financial institution with a team of eight field engineers.
- Developed and implemented test plans to ensure product compliance with all marketing requirements.
- Trained novice / experienced engineers in methodical troubleshooting of failed network systems.

Supervisor, System Test Group

1984 - 1988

Achieved fast track promotion from entry level position as a test technician to leadership of a group dedicated to testing and troubleshooting of system components, circuit boards and programmable read-only memory chips.

- Supervised 20 technicians and completed all administrative duties on schedule.
- Managed design and construction of a heat testing unit that improved product manufacture.

EDUCATION

CALIFORNIA DEPARTMENT OF REAL ESTATE - California USA Real Estate Sales License

2005

INSTITUTE OF TECHNOLOGY - Donegal, Ireland Associate Science Degree in Electronic Engineering

1979 - 1982

SCHOOL OF MARINE RADIO AND RADAR - Limerick, Ireland Certificate in Digital Electronics

1983

San Francisco **BOARD OF SUPERVISORS**

Date Printed: March 23, 2010

Date Established:

December 5, 2003

Active

SMALL BUSINESS COMMISSION

Contact and Address:

Regina Dick-Endrizzi, Contact Person **Small Business Commission** City Hall, Room 448 San Francisco, CA 94102

Phone: (415) 554-6481 Fax: (415) 558-7844

Email: regina.dick-endrizzi@sfgov.org

Authority:

Proposition D, November 4, 2003. (Charter Section 4.134) Certified by Secretary of State on 12/5/03.

Board Qualifications:

The Small Business Commission consists of seven members, who shall serve at the pleasure of the appointing authority. The Board of Supervisors shall appoint three members and the Mayor shall appoint four members.

Two of the Mayor's appointments and one of the Board of Supervisors appointments shall serve for an initial two-year term. Thereafter, all commissioners shall serve for four-year terms.

At least five of the seven individuals appointed to the Commission shall be owners, operators, or officers of San Francisco small businesses. One of the individuals appointed to the Commission may be either a current or former owner, operator, or officer of a San Francisco small business. One member of the Commission may be an officer or representative of a neighborhood economic development organization or an expert in small business finance.

Mayoral appointments handled as Charter Section 3.100.17 per City Attorney's Option letter dated 3/31/04.

Reports: None Sunset Date: None