



DEPARTMENT OF  
HOMELESSNESS AND  
SUPPORTIVE HOUSING

Shireen McSpadden, Executive Director



London Breed, Mayor

## Interdepartmental Agreement Candlestick Point Vehicle Triage Center Scope of Services

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To ensure the success of the Candlestick Safe Parking program, key City department commit to providing services and resources to the area surrounding the Candlestick Point State Recreation Area. These resources are intended to ensure the success of the program, support the operations of the park, the community and people experiencing homelessness.

In order for the Safe Parking Program to be a good neighbor to the Candlestick Point community, the Department of Homelessness and Supportive Housing, the San Francisco Police Department, San Francisco Public Works, and the San Francisco Municipal Transportation Agency will work together to deliver high-quality city services to the community. Below are the steps that City departments will make to ensure safety and cleanliness in the Candlestick Point neighborhood.

**SAFE PARKING PROGRAM:** HSH, in partnership with a non-profit service provider, will operate a Safe Parking / Vehicle Triage Center program in the Boat Launch Parking Lot at Candlestick State Recreation Area. This program will include:

- Safe place to park and live in your vehicle (car, van or RV)
- 24/7 staffing
- Social services
- Hygiene facilities
- Potable water
- Electrical power

**PUBLIC SAFETY:** SFPD's top priorities are and continue to be responding to and reducing violent crime. To respond to the needs of the neighborhood, program, and Candlestick Point State Park the SFPD Bayview station, will:

- Set up a schedule of daily passing calls to the Park and program.
- SFPD will advise the design and operations teams on Crime Prevention Through Environmental *Design* (CPTED) to ensure that the program is designed and operated in a way that prioritizes public safety.
- SFPD Bayview station officers will meet regularly with park staff and Safe Parking Program Staff to address safety issues in the Park and surrounding the safe parking program.
- SFPD will create an emergency access plan with the safe parking program to ensure that emergency vehicles can efficiently access the site.
- Support SFMTA in enforcing parking regulations in the area.

- SFPD will provide crime data for the neighborhood to inform the public about safety and crime stats in the neighborhood upon request from the community.

ENCAMPMENT OUTREACH AND RESOLUTION: Prior to the opening of the Safe Parking Program and on an ongoing basis, the Healthy Street Operations Center (HSOC) and the San Francisco Homeless Outreach Team (HOT) agree to conduct regular outreach to people living in vehicles on Hunter's Point Expressway and the streets surrounding Candlestick Point State Park. HSOC and HOT will facilitate the outreach and placement of people into the safe parking program. Following placements HSOC will coordinate with City departments to respond to resolve remaining encampment and address any reemergence of encampment activity.

CLIENT PLACEMENT: To ensure that the Safe Parking program helps relieve vehicle encampments in the surrounding areas, HOT and HSOC will conduct an assessment of the area, outreach to people living in their vehicles, create a by name and vehicle list of the target group, and invite these people into the center. This work will be conducted prior to the opening of the Safe Parking Program. People with extended time encamped in the area will be prioritized for placement into the Safe Parking Program or other Homeless Response System program, as appropriate.

- Prioritize vehicle encampments and population in the Candlestick Point neighborhood in the response effort to the opening of the Safe Parking Program. As vehicle encampments in the area are addressed prior to the opening of the center, residents of the encampments will be prioritized, triaged and referred to all appropriate resources throughout the system, including shelter, housing, Navigation Centers or other appropriate care.

CLEANING / DUMPING: San Francisco Public Works will provide regular cleaning to the encampments along Hunter's Point Expressway and the surrounding the Candlestick Point State Park and will implement dumping prevention and mitigation efforts including:

- Litter and debris removal at least 3 days per week
- Posting no dumping signs
- Explore the possibility of deploying Illegal Dumping Surveillance Cameras

PARKING ENFORCEMENT: The San Francisco Municipal Transportation Authority (SFMTA) will take the following actions along Hunter's Point Expressway between Jamestown Avenue/Harney Way and Arelious Walker Drive to support the Candlestick Point neighborhood and the operations of the Safe Parking Program:

- Repost the removed or damaged parking regulations signs that reflect the current parking regulations.

- When the program opens, and people encamped in the area are invited into the program the SFMTA will focus on enforcing parking regulations in the area to prevent re-encampment.

PERFORMANCE MEASURES: The Department of Homelessness and Supportive Housing will provide data related to program success, including but not limited

- Placement and occupancy
- Service connections
- Housing placement and exit data

HSOC and/or HOT will provide regular data updates including:

- Inhabited vehicle count in the area
- Outreach attempts and service/placement offers
- Encampment resolution information

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*Mary Ellen Carroll*

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Mary Ellen Carroll

Executive Director

Department of Emergency Management – Healthy Streets Operation Center

DocuSigned by:

*Shireen McSpadden*

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Shireen McSpadden

Executive Director

Department of Homelessness and Supportive Housing

DocuSigned by:

*William Scott*

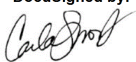
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William Scott

Chief of Police

San Francisco Police Department

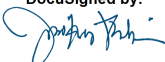
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Carla Short  
Interim Director  
San Francisco Public Works

DocuSigned by:



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Jeffrey Tumlin  
Director of Transportation  
San Francisco Municipal Transportation Agency