# CITY COLLEGE OF SAN FRANCISCO **RESPONSE TO CIVIL GRAND JURY REPORT** *STRATEGIC ALIGNMENT: BREAKING THROUGH TO A LIVING WAGE* SAN FRANCISCO BOARD OF SUPERVISORS GOVERNMENT AUDIT AND OVERSIGHT COMMITTEE SEPTEMBER 30, 2021





# **COMMITTEE ON CITY WORKFORCE ALIGNMENT** F1: Partially Agree/R1: Agree

- CCSF participates in other boards and committees convened by OEWD and works directly with many of the city departments with workforce programs
- City College looks forward to joining the Committee on City Workforce Alignment should it be reinstated by the Board of Supervisors.



# **CCSF CURRICULUM COMMITTEE** F2: Disagree/R2: Partially Agree

- CCSF faculty have the purview to develop and deliver innovative and relevant short- and long-term career education programs leading to employment and university transfer opportunities.
- City College's Associate Dean of Workforce Development is now a Resource Member on the Curriculum Committee. A Workforce Subcommittee of the Curriculum Committee has been formed to focus on emerging workforce curriculum needs.



# **OEWD/CCSF WORKING GROUP** F3: Disagree/R3: Partially Agree

- CCSF is working with OEWD to develop content that aligns with the needs of OEWD participants, within the context of our current meeting framework.
- CCSF faculty and staff collaborate with OEWD on workforce programs in its four priority sectors:
  - Construction: CityBuild and Construction Management
  - Healthcare: CityEMT, Certified Nurse Assistant, Health Worker Apprenticeship
  - Hospitality: Custodial, ESL and Culinary
  - Technology: Information Technology Support and Cybersecurity
  - Plus: Black Early Educator Pilot Project



# SHORT-TERM TRAINING IN SUMMER 2022 F4: Agree/R4: Disagree

- City College agrees that more short-term technical courses would benefit OEWD participants, though not necessarily during summer.
  - In the 2021-22 school year the CCSF Strong Workforce Program is supporting four short-term training programs in Child Development, Custodial, Emergency Medical Technician, and Phlebotomy.
  - We are working with CTE faculty to explore additional short-term courses, but cannot commit to six programs in summer.



# PRIORITY REGISTRATION FOR OEWD PARTICIPANTS F5: Disagree/R5: Disagree

- City College has not received any information on the number of OEWD participants who are being denied enrollment for courses needed for their training programs.
- Any updates to registration priorities would be subject to approval by the College's Academic Senate, and a must comply with the California Code of Regulations, Title 5, Section 58108.



# ELIGIBLE TRAINING PROVIDER LIST INACCURACIES F6: Agree/R6: Agree

- CCSF staff are already working on verifying and updating information on the Eligible Training Provider List (ETPL) and will complete this work by January 2022.
- OEWD job seekers who inquire about programs on the ETPL are advised to contact CCSF Academic Counselors and CTE Department Chairs to plan a program of study that meets their needs.



# OUTREACH PLAN FOR CCSF PROGRAMS F7: Disagree/R7: Disagree

- City College consistently does outreach with OEWD and community-based organizations to promote certificate programs at City College.
  - Annual CCSF CBO Summit on October 15
  - Biannual Career Education Showcase on November 17
  - Routine outreach emails to CBOs
  - Participation in CBO meetings convened by OEWD
- OEWD actively promotes CCSF programs and events to its constituents
  - Weekly e-newsletter
  - WorkforceLinkSF platform
  - Meetings and other events





## **CONTRACT EDUCATION AND INSTRUCTIONAL SERVICES AGREEMENTS** F8: Agree/R8: Agree

- CCSF is developing an overview document that describes the ways in which local businesses and CBOs can partner in offering training to their employees/clients (includes Contract Education, Continuing Education, Instructional Service Agreements, Apprenticeship Programs, etc.).
- CCSF has contracts, ISAs, and/or MOUs with 12 city departments, in addition to OEWD.



### **FOR MORE INFORMATION – CCSF CONTACTS**

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