File No. 211106

Committee Item No. _____ Board Item No. 55

COMMITTEE/BOARD OF SUPERVISORS

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Committee: _____ Board of Supervisors Meeting

Date:

Date: October 26, 2021

Cmte Board

		Motion
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		Youth Commission Report
	\bowtie	Introduction Form
		Department/Agency Cover Letter and/or Report
		MOU
		Grant Information Form
		Grant Budget
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Ħ	H	Award Letter
H		
		Application
		Public Correspondence

OTHER

\boxtimes	Wall Street Journal Article - The Facebook Files The Disinformation Dozen Report

Prepared by:	Lisa Lew	Date:	October 22, 2021
Prepared by:		Date:	

FILE NO. 211106

RESOLUTION NO.

1	[Urging Social Media Companies to Mitigate Harmful Effects and Improve Transparency]
2	
3	Resolution urging Facebook, Twitter, Google, and other social media platforms to take
4	responsibility for the harmful effects of their products and improve transparency by
5	publishing all internal research.
6	
7	WHEREAS, On September 13, 2021, the Wall Street Journal released the first story in
8	an investigation titled "The Facebook Files"; and
9	WHEREAS, This investigation found, based on internal company documents and
10	research, that "Facebook Inc. knows, in acute detail, that its platforms are riddled with flaws
11	that cause harm"; and
12	WHEREAS, This investigation revealed that researchers inside Instagram found
13	"Thirty-two percent of teen girls said that when they felt bad about their bodies, Instagram
14	made them feel worse"; and
15	WHEREAS, Internal research also found that "among teens who reported suicidal
16	thoughts, 13% of British users and 6% of American users traced the desire to kill themselves
17	to Instagram"; and
18	WHEREAS, Facebook employees attempted to alert company leadership that human
19	traffickers, armed groups in Ethiopia, and other dangerous actors were utilizing the platform;
20	and
21	WHEREAS, A report by the Center for Countering Digital Hate titled "The
22	Disinformation Dozen," concludes that Facebook, Google, and Twitter have all "failed to
23	satisfactorily enforce" policies intended to prevent the spread of vaccine misinformation; and
24	
25	

WHEREAS, The Wall Street Journal found that Facebook "hasn't fixed the systems
 that allowed offenders to repeat the bad behavior. Instead priority is given to retaining users,
 helping business partners and at times placating authoritarian governments"; and

WHEREAS, The Wall Street Journal found that Facebook has few employees who
speak the languages and dialects necessary to reign in harmful use of their platform in some
of the countries where it operates; and

WHEREAS, Last year the San Francisco Board of Supervisors, in a resolution on file
with the Clerk of the Board of Supervisors in File No. 201072, unanimously condemned social
media platforms for failing to intervene in antisemitic and homophobic attacks on Senator
Scott Wiener and protect their users from hate speech; and

11 WHEREAS, In spite of abundant research and numerous reports from employees 12 highlighting the harms of major social media platforms and the steps necessary to mitigate 13 them, their leadership has consistently chosen to prioritize profits at the cost of civil society, 14 youth mental health, and countless human lives; now, therefore, be it

RESOLVED, That the San Francisco Board of Supervisors hereby urges Facebook,
Twitter, and Google leadership to take responsibility for the harmful effects of their products;
and, be it

FURTHER RESOLVED, That the San Francisco Board of Supervisors hereby urges all social media platforms to take additional steps to mitigate their harmful effects, including but not limited to fully implementing the recommendations in the "Disinformation Dozen" report, hiring additional staff to review content with a focus on global equity, and limiting the number of hours users can spend on a platform per day; and, be it FURTHER RESOLVED, That San Francisco Board of Supervisors hereby urges all

23 FORTHER RESOLVED, That San Francisco Board of Supervisors hereby urges an
 24 social media platforms to release all internal research so the public can engage in an informed
 25 decision-making process about how best to engage with and regulate them; and, be it

Supervisors Mandelman; Stefani BOARD OF SUPERVISORS

1	FUTHER RESOLVED, That the San Francisco Board of Supervisors directs the Clerk
2	of the Board to send a copy of this resolution to the Chief Executive Officers of Facebook,
3	Twitter, YouTube, and Instagram upon its final adoption.
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The Facebook Files

A Wall Street Journal investigation

Updated Oct. 1, 2021 10:02 am ET

<u>Facebook</u> Inc. <u>FB 0.02%</u> knows, in acute detail, that its platforms are riddled with flaws that cause harm, often in ways only the company fully understands. That is the central finding of a Wall Street Journal series, based on a review of internal Facebook documents, including research reports, online employee discussions and drafts of presentations to senior management.

Time and again, the documents show, Facebook's researchers have identified the platform's ill effects. Time and again, despite congressional hearings, its own pledges and numerous media exposés, the company didn't fix them. The documents offer perhaps the clearest picture thus far of how broadly Facebook's problems are known inside the company, up to the chief executive himself.

_01 | Facebook Says Its Rules Apply to All. Company Documents Reveal a Secret Elite That's Exempt

By Jeff Horwitz

Mark Zuckerberg has said Facebook allows its users to speak on equal footing with the elites of politics, culture and journalism, and that its standards apply to everyone. In private, the company has built a system that has exempted high-profile users from some or all of its rules. The program, known as "cross check" or "XCheck," was intended as a quality-control measure for high-profile accounts. Today, it shields millions of VIPs from

the company's normal enforcement, the documents show. Many abuse the privilege, posting material including harassment and incitement to violence that would typically lead to sanctions. Facebook says criticism of the program is fair, that it was designed for a good purpose and that the company is working to fix it. (Listen to a related <u>podcast</u>.)

<u>Continue Story \rightarrow </u>

_02 | Facebook Knows Instagram Is Toxic for Many Teen Girls, Company Documents Show

By Georgia Wells, Jeff Horwitz and Deepa Seetharaman

Researchers inside Instagram, which is owned by Facebook, have been studying for years how its photo-sharing app affects millions of young users. Repeatedly, the company found that Instagram is harmful for a sizable percentage of them, most notably teenage girls, more so than other social-media platforms. In public, Facebook has consistently played down the app's negative effects, including in comments to Congress, and hasn't made its research public or available to academics or lawmakers who have asked for it. In response, Facebook says the negative effects aren't widespread, that the mental-health research is valuable and that some of the harmful aspects aren't easy to address. (Listen to a related <u>podcast</u>.)

<u>Continue Story \rightarrow </u>

_03 | Facebook Tried to Make Its Platform a Healthier Place. It Got Angrier Instead.

By Keach Hagey and Jeff Horwitz

Facebook made a heralded change to its algorithm in 2018 designed to improve its platform—and arrest signs of declining user engagement. Mr. Zuckerberg declared his aim was to strengthen bonds between users and improve their well-being by fostering interactions between friends and family. Within the company, the documents show, staffers warned the change was having the opposite effect. It was making Facebook, and those who used it, angrier. Mr. Zuckerberg resisted some fixes proposed by his team, the documents show, because he worried they would lead people to interact with Facebook less. Facebook, in response, says any algorithm can promote objectionable or harmful content and that the company is doing its best to mitigate the problem. (Listen to a related <u>podcast</u>.)

<u>Continue Story \rightarrow </u>

_04 | Facebook Employees Flag Drug Cartels and Human Traffickers. The Company's Response Is Weak, Documents Show.

By Justin Scheck, Newley Purnell and Jeff Horwitz

Scores of Facebook documents reviewed by The Wall Street Journal show employees raising alarms about how its platforms are used in developing countries, where its user base is huge and expanding. Employees flagged that human traffickers in the Middle East used the site to lure women into abusive employment situations. They warned that armed groups in Ethiopia used the site to incite violence against ethnic minorities. They sent alerts to their bosses about organ selling, pornography and government action against political dissent, according to the documents. They also show the company's response, which in many instances is inadequate or nothing at all. A Facebook spokesman said the company has deployed global teams, local partnerships and third-party fact checkers to keep users safe. (Listen to a related podcast.)

<u>Continue Story \rightarrow </u>

_05 | <u>How Facebook Hobbled Mark Zuckerberg's Bid to Get America</u> <u>Vaccinated</u>

By Sam Schechner, Jeff Horwitz and Emily Glazer

Facebook threw its weight behind promoting Covid-19 vaccines—"a top company priority," one memo said—in a demonstration of Mr. Zuckerberg's faith that his creation is a force for social good in the world. It ended up demonstrating the gulf between his aspirations and the reality of the world's largest social platform. Activists flooded the network with what Facebook calls "barrier to vaccination" content, the internal memos show. They used Facebook's own tools to sow doubt about the severity of the pandemic's threat and the safety of authorities' main weapon to combat it. The Covid-19 problems make it uncomfortably clear: Even when he set a goal, the chief executive couldn't steer the platform as he wanted. A Facebook spokesman said in a statement that the data shows vaccine hesitancy for people in the U.S. on Facebook has declined by about 50% since January, and that the documents show the company's "routine process for dealing with difficult challenges."

<u>Continue Story \rightarrow </u>

_06 | Facebook's Effort to Attract Preteens Goes Beyond Instagram Kids, Documents Show

By Georgia Wells and Jeff Horwitz

Facebook has come under increasing fire in recent days for its effect on young users. Inside the company, teams of employees have for years been laying plans to attract preteens that go beyond what is publicly known, spurred by fear that it could lose a wave of users critical to its future. "Why do we care about tweens?" said one document from 2020. "They are a valuable but untapped audience." Adam Mosseri, head of Instagram, said Facebook is not recruiting people too young to use its apps—the current age limit is 13—but is instead trying to understand how teens and preteens use technology and to appeal to the next generation. (Listen to a related <u>podcast</u>.)

<u>Continue Story \rightarrow </u>

_07 | Facebook's Documents About Instagram and Teens, Published

By Wall Street Journal Staff

A Senate Commerce Committee hearing about Facebook, teens and mental health was prompted by a mid-September article in The Wall Street Journal. Based on internal company documents, it detailed Facebook's internal research on the negative impact of its Instagram app on teen girls and others. Six of the documents that formed the basis of the Instagram article are published here.

<u>Continue Story \rightarrow </u>

_08 | <u>Is Sheryl Sandberg's Power Shrinking? Ten Years of Facebook</u> <u>Data Offers Clues</u>

By Stephanie Stamm, John West and Deepa Seetharaman

The Wall Street Journal reviewed 10 years of Facebook annual employee lists, which showed names, titles and managers for Facebook's staffers and contract workers. The data show which teams under which executives have expanded the fastest, providing an unusually detailed public view of the company's shifting power centers and priorities.

<u>Continue Story \rightarrow </u>

_09 | The Facebook Whistleblower, Frances Haugen, Says She Wants

to Fix the Company, Not Harm It

By Jeff Horwitz

Frances Haugen, a former Facebook product manager who gathered documents that formed the basis for the Journal's series, said she had grown frustrated by what she saw as the company's lack of openness about its platforms' potential for harm and unwillingness to address its flaws. A Facebook spokesman Andy Stone said the company strives to balance free expression with safety. "To suggest we encourage bad content and do nothing is just not true," he said. Listen to Ms. Haugen <u>on the Journal's podcast</u>.

<u>Continue Story \rightarrow </u>

_10 | Facebook Says AI Will Clean Up the Platform. Its Own Engineers Have Doubts.

By Deepa Seetharaman, Jeff Horwitz and Justin Scheck

Facebook executives have long said that artificial intelligence would address the company's chronic problems keeping what it deems hate speech and excessive violence off its platforms. That future is farther away than those executives suggest, according to internal documents reviewed by The Wall Street Journal. Employees say Facebook removes only a sliver of the posts that violate its rules, and that Facebook's AI can't consistently identify first-person shooting videos, racist rants and even, in one notable episode that puzzled internal researchers for weeks, the difference between cockfighting and car crashes, according to the documents. Facebook, in response, says it takes other actions to reduce how many people view content that violates its policies and that the prevalence of that material has been shrinking.

<u>Continue Story \rightarrow </u>

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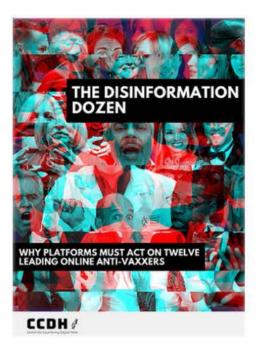
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The Disinformation Dozen

Why platforms must act on twelve leading online anti-vaxxers

Just twelve anti-vaxxers are responsible for almost two-thirds of anti-vaccine content circulating on social media platforms. This new analysis of content posted or shared to social media over 812,000 times between February and March uncovers how a tiny group of determined anti-vaxxers is responsible for a tidal wave of disinformation - and shows how platforms can fix it by enforcing their standards.



Read the Report

Executive Summary

Center for Countering Digital Hate Ltd (UK) Center for Countering Digital Hate Inc (US)

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THE DISINFORMATION DOZEN

WHY PLATFORMS MUST ACT ON TWELVE LEADING ONLINE ANTI-VAXXERS







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CCDH 🖉

The Center for Countering Digital Hate is a not-for-profit NGO that seeks to disrupt the architecture of online hate and misinformation.

Digital technology has changed forever the way we communicate, build relationships, share knowledge, set social standards, and negotiate and assert our society's values.

Digital spaces have been colonised and their unique dynamics exploited by fringe movements that instrumentalise hate and misinformation. These movements are opportunistic, agile and confident in exerting influence and persuading people.

Over time these actors, advocating diverse causes - from anti-feminism to ethnic nationalism to denial of scientific consensus - have formed a Digital Counter Enlightenment. Their trolling, disinformation and skilled advocacy of their causes has resocialised the offline world for the worse.

The Center's work combines both analysis and active disruption of these networks. CCDH's solutions seek to increase the economic, political and social costs of all parts of the infrastructure - the actors, systems and culture - that support, and often profit from hate and misinformation.

Anti-Vax Watch

Anti-Vax Watch is an alliance of concerned individuals who are seeking to educate the American public about the dangers of the anti-vax industry.

As the anti-vaccine industry actively seeks to undermine the rollout of the COVID vaccine – capitalizing on a heightened sense of hesitancy from the public and targeting communities of color who have already been disproportionately impacted by the pandemic – we recognize that this is an all-hands-on-deck moment. We believe we must join together to bring science and facts to the forefront and alert the public to the dangerous agenda of anti-vaccine leaders.

Our efforts center around bringing to light the nefarious activities of the anti-vaccine industry and working with leading experts to dispute their falsehoods and non-medical disinformation with science, research and expert analysis. Our goal is to support the efforts of leading health experts, pro-vaccine researchers and educators, civil rights and business organizations, and others who, like us, recognize the importance of raising awareness of the science of vaccines.



Introduction

We are in the middle of the deadliest US public health crisis in more than a century. Covid-19 has killed more than 500,000 Americans and undermined the livelihood of millions of American workers and families. The virus has had a particularly devastating impact on Black, Latino, and Native American communities, all of whom are suffering severe illness and death from COVID-19 at rates far greater than the general population.¹ Compounding this crisis, vaccination rates in communities of color have also lagged those for whites, and skepticism and distrust of the vaccines are greater in these marginalized communities.²

With widespread distribution of coronavirus vaccines, we have an opportunity to turn a corner on the pandemic. Our recovery depends on the public's willingness to receive a vaccine. However, researchers are increasingly connecting misinformation disseminated via social media to increased vaccine hesitancy, which will ultimately cause unnecessary deaths.³

Living in full view of the public on the internet are a small group of individuals who do not have relevant medical expertise and have their own pockets to line, who are abusing social media platforms to misrepresent the threat of Covid and spread misinformation about the safety of vaccines. According to our recent report, anti-vaccine activists on Facebook, YouTube, Instagram and Twitter reach more than 59 million followers, making these the largest and most important social media platforms for anti-vaxxers.⁴ Our research has also found anti-vaxxers using social media platforms to target Black Americans, exploiting higher rates of vaccine hesitancy in that community to spread conspiracies and lies about the safety of Covid vaccines.⁵

Facebook, Google and Twitter have put policies into place to prevent the spread of vaccine misinformation; yet to date, all have failed to satisfactorily enforce those policies. All have been particularly ineffective at removing harmful and dangerous misinformation about coronavirus vaccines, though the scale of misinformation on Facebook, and thus the impact of their failure, is larger. Further, they have all failed to remove the accounts of prominent anti-vaxxers who have repeatedly violated their terms of service, as documented in later sections of this report.

Imran Ahmed CEO, CCDH



Executive Summary

- The Disinformation Dozen are twelve anti-vaxxers who play leading roles in spreading digital misinformation about Covid vaccines. They were selected because they have large numbers of followers, produce high volumes of anti-vaccine content or have seen rapid growth of their social media accounts in the last two months.
- 2. Analysis of a sample of anti-vaccine content that was shared or posted on Facebook and Twitter a total of 812,000 times between 1 February and 16 March 2021 shows that 65 percent of anti-vaccine content is attributable to the Disinformation Dozen.
- 3. Despite repeatedly violating Facebook, Instagram and Twitter's terms of service agreements, nine of the Disinformation Dozen remain on all three platforms, while just three have been comprehensively removed from just one platform.
- 4. This is the product of a series of failures from social media platforms:
 - a. Research conducted by CCDH last year has shown that platforms fail to act on 95 percent of the Covid and vaccine misinformation reported to them.
 - b. CCDH's recent report, Malgorithm, uncovered evidence that Instagram's algorithm actively recommends similar misinformation.
 - c. Tracking of 425 anti-vaccine accounts by CCDH shows that their total following across platforms now stood at 59.2 million in December, an increase of 877,000 more than they had in June.
 - d. CCDH's ongoing tracking shows that the 20 anti-vaxxers with the largest followings account for over two-thirds of this total cross-platform following of 59.2 million.
- 5. Analysis of anti-vaccine content posted to Facebook over 689,000 times in the last two months shows that up to 73 percent of that content originates with members of the Disinformation Dozen of leading online anti-vaxxers.
- 6. Facebook's own internal analysis of vaccine hesitant content on its platform is likely to underestimate the influence of leading anti-vaxxers by failing to address the ultimate source of this content, and by the recorded failure of its algorithms to identify content concerning vaccines.
- 7. Analysis of over 120,000 anti-vaccine tweets collected in the last two months shows that up to 17 percent feature the Disinformation Dozen of leading online anti-vaxxers.
- 8. The most effective and efficient way to stop the dissemination of harmful information is to deplatform the most highly visible repeat offenders, who we term the Disinformation Dozen. This should also include the organisations these individuals control or fund, as well as any backup accounts they have established to evade removal.
- 9. Platforms should establish a clear threshold for enforcement action, such as two strikes, after which restrictions are applied to accounts short of deplaforming them.
- 10. Users should be presented with warning screens when attempting to follow links to sites known to host vaccine misinformation, and users exposed to posts containing misinformation should be shown effective corrections.
- 11. Facebook should not allow private and secret anti-vaccine Groups where dangerous anti-vaccine disinformation can be spread with impunity.



The Disinformation Dozen are responsible for up to 65% of antivaccine content

At the outset of this research, we identified a dozen individuals who appeared to be extremely influential creators of digital anti-vaccine content. These individuals were selected either because they run anti-vaccine social media accounts with large numbers of followers, because they produce high volumes of anti-vaccine content or because their growth was accelerating rapidly at the outset of our research in February. Full profiles of each are available at the end of this report.

- 1. Joseph Mercola
- 2. Robert F. Kennedy, Jr.
- 3. Ty and Charlene Bollinger
- 4. Sherri Tenpenny
- 5. Rizza Islam
- 6. Rashid Buttar
- 7. Erin Elizabeth
- 8. Sayer Ji
- 9. Kelly Brogan
- 10. Christiane Northrup
- 11. Ben Tapper
- 12. Kevin Jenkins

The Disinformation Dozen are responsible for up to 65% of anti-vaccine content

Our analysis of over 812,000 posts extracted from Facebook and Twitter between 1 February and 16 March 2021 shows that 65 percent of anti-vaccine content is attributable to the Disinformation Dozen.

This shows that while many people might spread anti-vaccine content on social media platforms, the content they share often comes from a much more limited range of sources. Exposure to even a small amount of online vaccine misinformation has been shown by the Vaccine Confidence Project to reduce the number of people willing to take a Covid vaccine by up to 8.8 percent.⁶

Platforms have failed to act on the Disinformation Dozen

Despite repeatedly violating Facebook, Instagram and Twitter's terms of service agreements, nine of the Disinformation Dozen remain on all three platforms, while just three have been comprehensively removed from just one platform.

This is an extension of platforms' failure to act on vaccine misinformation. Research conducted by CCDH last year has shown that platforms fail to act on 95 percent of the Covid and vaccine misinformation reported to them, and we have uncovered evidence that Instagram's algorithm actively recommends similar misinformation.⁷

Tracking of 425 anti-vaccine accounts by CCDH shows that their total following across platforms now stands at 59.2 million as a result of these failures.⁸ The 20 anti-vaxxers with the largest followings account for over two-thirds of this total.



The Disinformation Dozen account for up to 73% of Facebook's anti-vaxx content

Analysis of anti-vaccine content posted to Facebook over 689,000 times in the last two months shows that up to 73 percent of that content originates with members of the Disinformation Dozen of leading online anti-vaxxers.

This analysis is based on a representative sample of 483 pieces of anti-vaccine content that are known to be circulating in anti-vaccine Facebook Groups.

We collected this sample by analyzing anti-vaccine posts containing URL links from 10 private and 20 public anti-vaccine Facebook Groups between 1 February and 16 March 2021. Groups in this sample have between 2,500 and 235,000 members and generate up to 10,000 posts per month.

Vaccination Re-education Discussion Forum

Private group · 236.0K members
The largest anti-vaccine Facebook
Group now has 236,000 members.

Researchers then analyzed the content of these URL links, tagging each of them to indicate whether they contained a member of the Disinformation Dozen or originated from a website controlled by or related to one of those members. For example, URL links to articles hosted on Robert F. Kennedy, Jr.'s Children's Health Defense website were attributed to Kennedy, Jr.

Finally, in order to establish the full distribution of this content on Facebook, we used Facebook's own CrowdTangle analytics tool to establish how many times these URLs have been shared on the platform.



This article by Joseph Mercola is from our sample of posts in anti-vaccine Facebook Groups. Facebook's CrowdTangle analytics tool shows it was shared over 12,000 times on the platform.

This revealed that the anti-vaccine content in our sample had been posted or shared across Facebook a total of 689,404 times. Content attributed to members of the Disinformation Dozen had been posted or shared 503,896 times, representing 73.1 percent of the total anti-vaccine posts represented by our sample.



Facebook is underestimating the influence of leading anti-vaxxers

Recent reports suggest that Facebook conducted its own internal analysis to understand the spread of vaccine hesitant content on its platform.⁹

According to these reports, Facebook's data scientists discovered that just 10 out of 638 population segments contained 50 percent of all vaccine hesitancy content on the platform. These segments represented distinct types of users, Groups and Pages that could each be at least each 3 million people.

Facebook also found that in the population segment containing the most vaccine hesitancy, just 111 individual users contributed half of all vaccine hesitant content.

These findings corroborate our research showing that just a small number of determined anti-vaxxers are responsible for much of the anti-vaccine content on Facebook, but Facebook is likely to be under-representing the concentration of the problem for two reasons.

Facebook does not address the sources of anti-vaccine content

Facebook's internal research does not seem to examine the ultimate source of "vaccine hesitant content" on its platform. This means that posts that share someone else's vaccine hesitant content are attributed to the individual users that share that content, instead of the ultimate source. In this case, Facebook would attribute 12,000 shares of an anti-vaccine article from Joseph Mercola's website to the individual users who shared it, instead of Mercola himself.

This approach is also in keeping with Facebook's failure to recognise the real-world connections between accounts, for example by deplatforming the Instagram accounts of some anti-vaxxers while leaving their Facebook and organisational accounts intact, as was the case with Robert F. Kennedy, Jr.

Facebook's algorithms struggle to identify vaccine content

The Center for Countering Digital Hate's previous report, Malgorithm, showed that Instagram's algorithm would not always identify posts that contained content about vaccines, and so many posts about vaccines would not carry information labels as intended.¹⁰ Facebook is reported to have carried out this internal research using similar "software algorithms", meaning it may have missed significant amounts of vaccine hesitant content. It also makes it far less likely that Facebook has developed algorithmic methods of distinguishing between individual expressions of vaccine hesitancy and the organised vaccine disinformation that this report examines.



Up to 17% of anti-vaccine tweets feature the Disinformation Dozen

Analysis of over 120,000 anti-vaccine tweets collected in the last two months shows that up to 17 percent feature the Disinformation Dozen of leading online anti-vaxxers.

This analysis is based on a representative sample of 123,494 anti-vaccine tweets identified by analysis of their text contents.

We collected this sample using Brandwatch, an enterprise social listening tool, to extract anti-vaccine tweets posted between 1 February and 16 March 2021 based on text analysis. Retweets and quote tweets were also extracted to discover which pieces of anti-vaccine content were shared most frequently.

Tweets were selected based on their use of anti-vaccine keywords, phrases and hashtags, as well as selecting tweets about vaccines from known anti-vaxxers including those who are not members of the Disinformation Dozen. This process selected tweets using phrases commonly used by anti-vaxxers such as "informed consent" and "casedemic" in combination with more common terms regarding Covid vaccines.

This sample was then analysed using an automated set of rules to tag those that featured the name or username of a member of the Disinformation Dozen, or contained a link to a website controlled by or related to one of them.

Tweets that were extracted and tagged using these methods were then checked by researchers on a daily basis to maintain the quality of our data.

This analysis showed that 21,351 of the tweets in our sample featured members of the Disinformation Dozen equivalent to 17.3% of the whole sample.



An example tweet from our sample in which Rizza Islam, a member of the Disinformation Dozen, promotes an anti-vaccine film featuring Robert F. Kennedy Jr.



You have a greater chance of dying from falling in the shower than from the rona.... but yeah we all need a vaccine for the plandemic going on.



This tweet from our sample was identified by its use of the words "rona", "vaccine" and "plandemic".



Platforms must act on the Disinformation Dozen

Social media companies must now follow their repeated promises with concrete action. Updated policies and statements hold little value unless they are strongly and consistently enforced.

With the vast majority of harmful content being spread by a select number of accounts, removing those few most dangerous individuals and groups can significantly reduce the amount of disinformation being spread across platforms.

The public cannot make informed decisions about their health when they are constantly inundated by disinformation and false content. By removing the source of disinformation, social media platforms including Facebook, Instagram and Twitter can enable individuals to make a truly informed choice about vaccines.

Deplatform the Disinformation Dozen

The most effective and efficient way to stop the dissemination of harmful information is to deplatform the most highly visible repeat offenders, who we term the Disinformation Dozen. This should also include the organisations these individuals control or fund, as well as any backup accounts they have established to evade removal.

- 1. Joseph Mercola
- 2. Robert F. Kennedy, Jr.
- 3. Ty and Charlene Bollinger
- 4. Sherri Tenpenny
- 5. Rizza Islam
- 6. Rashid Buttar
- 7. Erin Elizabeth
- 8. Sayer Ji
- 9. Kelly Brogan
- 10. Christiane Northrup
- 11. Ben Tapper
- 12. Kevin Jenkins

Deplatform key anti-vaxxer organisations

In addition to deplatforming the personal accounts of the Disinformation Dozen, platforms must also acknowledge the real-world networks they use to spread their antivaccine messages. This means deplatforming key organisations that are linked to the Disinformation Dozen or simply help spread their messages.

- Children's Health Defense (Robert F. Kennedy, Jr.)
- Informed Consent Action Network (ICAN) (Del Bigtree)
- National Vaccine Information Center (NVIC) (Barbara Loe Fisher, Joseph Mercola)
- Organic Consumers Association (OCA) (Joseph Mercola)
- Millions Against Medical Mandates



Platforms must do more to protect users from harmful misinformation

In addition to removing repeat offenders, in taking the following steps, social media platforms can make monumental strides toward decreasing the presence of misinformation on feeds.

Establish a clear threshold for enforcement action

A low threshold, such as two strikes, would allow for moderate enforcement that does not rise to the level of removal, such as restriction of a page's ability to go live or post video content without moderated review. Such an approach could allow for efficient balancing of harm reduction with the preservation of free speech on a large scale.

Display corrective posts to users exposed to disinformation

Serve users who have been exposed to content deemed to be in violation of the policy with corrective posts from trusted providers at three times the frequency at which they consumed misinformation. These corrective posts should be designed with input from experts to ensure that they help address the negative social consequences of misinformation such as vaccine hesitancy without inadvertently entrenching their opinions through the "backfire effect".¹¹

Add warning screens when users click links to misinformation sites

Add a warning screen in front of third-party websites housing content associated with vaccine misinformation profiteering. Additionally, platforms should stand up a task force to maintain awareness of trends in vaccine misinformation dissemination and provide updated recommendations as needed.

Institute an Accountability API

Institute an Accountability API to allow experts on sensitive and high-importance topics to perform the human analysis that will ultimately make Facebook's AI more effective. Platforms can also offer guidance for users wishing to debunk information without running afoul of enforcers.

Ban private and secret anti-vaccine Facebook Groups

Ban private groups that traffic primarily in vaccine disinformation and prevent groups that require a Facebook disclaimer from existing as private or secret Groups. Anti-vaxxers rely on the privacy of these Groups to spread dangerous anti-vaccine disinformation with impunity.



Appendix: The Disinformation Dozen

The following profiles of the Disinformation Dozen collate their current access to Facebook, Twitter and Instagram; key biographical details; and examples of their content and posts which breach platform standards.

1 Joseph Mercola

Facebook: Active Twitter: Active Instagram: Active

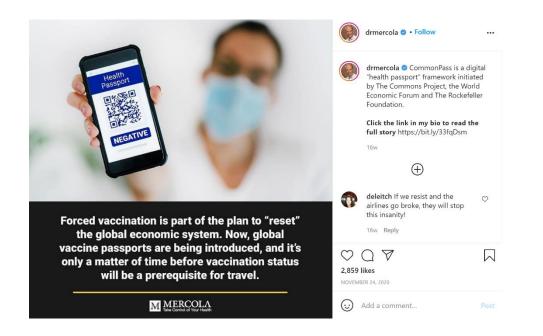


Joseph Mercola is a successful anti-vaccine entrepreneur, peddling dietary supplements and false cures as alternatives to vaccines. Mercola's combined personal social media accounts have around 3.6 million followers.

Example Violations







This Mercola article included in our sample of URLs posted in anti-vaccine Facebook Groups claims that "hydrogen peroxide treatment can successfully treat most viral respiratory illnesses, including coronavirus" has been shared on Facebook 4,600 times.

Could Hydrogen Peroxide Treat Coronavirus?





2 Robert F. Kennedy Jr.

Facebook:ActiveTwitter:ActiveInstagram:Part Removed



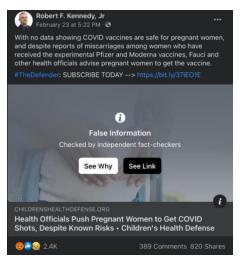
Kennedy is a long-standing anti-vaxxer, and his Children's Health Defense (CHD) hosts a range of anti-vaccine articles.

Kennedy's account was banned from Instagram on 8 February, yet his Facebook Page remains active, as does the CHD's Instagram page.

Kennedy and <u>Children's Health Defense released a film</u> in mid-March targeting members of the Black and Latino communities with tailored anti-vaccine messages. Facebook and Twitter continue to allow him a platform to promote these false claims.

Example Violations

Robert F. Kennedy Jr. shared <u>this post</u> which contains misinformation about Covid vaccines posing a threat to pregnant women.



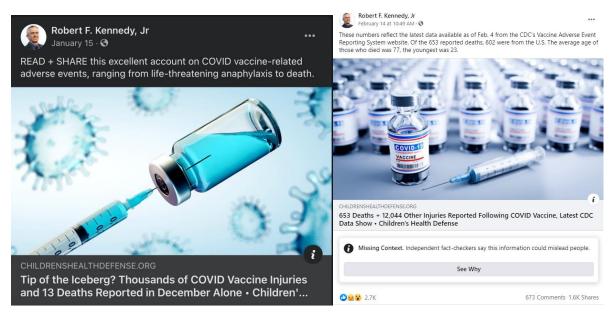
A <u>misleading claim</u> that Hank Aaron's death was "part of a wave of suspicious deaths" remains available with a "missing context" label, despite the Medical Examiner confirming no association.



Home Run King Hank Aaron Dies of 'Undisclosed Cause' 18... The 86-year-old sports icon received the first of two doses of Moderna's v...



<u>Here</u> and <u>here</u>, Kennedy promotes misinformation linking Covid vaccines to deaths.





3 Ty & Charlene Bollinger

Facebook:ActiveTwitter:ActiveInstagram:Active



Ty and Charlene Bollinger are anti-vax entrepreneurs who run a network of accounts that market books and DVDs about vaccines, cancer and COVID-19. In 2020 they launched the United Medical Freedom Super PAC ahead of last year's United States elections.

The Bollingers have <u>promoted</u> the conspiracy theory that Bill Gates plans to inject everyone with microchips as part of a vaccination program.

Example Violations



vaccine/autism link while at the same time, its Vaccine Injury Compensation Program has been awarding damages for vaccine injury to children with brain damage, seizures, and autism... Vaccines cause autism."

VACCINES.

i) For information about vaccines, visit who.int.



vaccinate my children because I believe there is a link. However, one of my children has Autism

anyway. There must be other reasons - environmental factors etc that are also contributing to the

rising numbers of children with

Autism.

QQ

754 likes

FEBRUARY 2

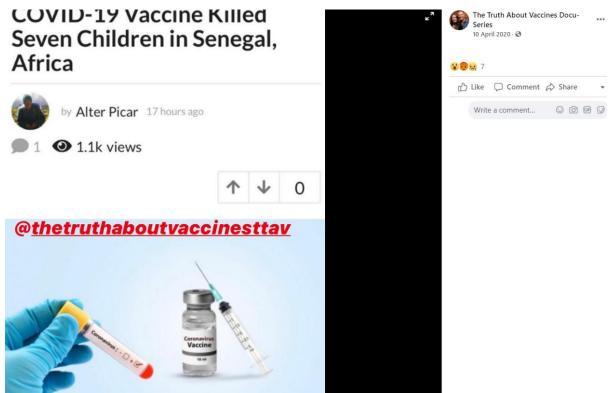
1w 5 likes Reply

V

Add a comment...



Promoting a <u>debunked story</u> which claims that the Covid vaccine is responsible for several deaths in Senegal.



The Bollingers have also posted content that violates platform standards on election misinformation. <u>This</u> post falsely claims the US Presidential election was "stolen" and promotes the rally the Bollingers spoke at on 6 January.





4 Sherri Tenpenny

Facebook:	Part Removed
Twitter:	Active
Instagram:	Active



Sherri Tenpenny is an osteopath physician who spreads anti-vaccine sentiment and false claims about the safety and efficacy of masks via her social media channels. While her Facebook account has been removed, her Twitter and Instagram are still intact.

Example Violations

Facebook's policies state that false claims about the safety and efficacy of masks are prohibited. Tenpenny, who regularly advocates against mask-wearing, is clearly in violation of that policy <u>here</u>.





On 23 June 2020 Sherri Tenpenny tweeted that the longer you wear a mask, the more unhealthy you get. Tenpenny alleged that masks suppress your immune system.



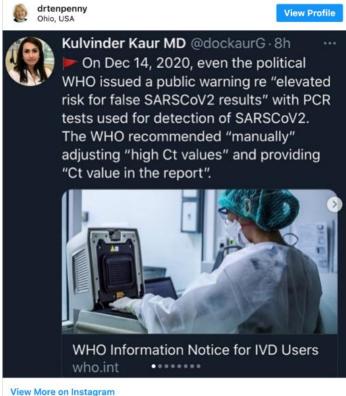
Dr Sherri Tenpenny @BusyDrT

The #MaskAgenda has nothing to do with health and everything to do with control & suppressing your #immunesystem. The longer you wear one, the more unhealthy you become.

USAVET!!! @USAVET6 · Jun 23, 2020 Hillsborough County I HAVE BEEN UP IN PANHANDLE AREA FOR TWO WEEKS AND BASICALLY NO ONE WEARS MASKS!! THEY HAVE THE LOWEST CASES AND THE LOWEST DEATHS!! EXPLAIN THAT LITTLE SHEEP!! KEEP DRINKING THE KOOL AID!!! Show this thread

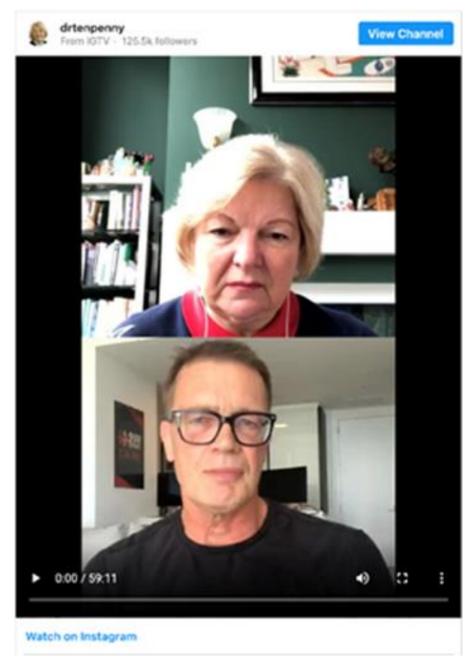
7:27 PM · Jun 23, 2020 · Twitter Web App

Tenpenny also posts, "Stop getting tested. If you are getting tested you are part of the problem." This clearly violates Facebook's policy against claims that can discourage someone from getting a government-approved COVID-19 test.





After Instagram took down an Instagram Live with disgraced former doctor Andrew Wakefield, Tenpenny took to Instagram again with Wakefield with a video where Wakefield calls COVID-19 an "alleged plague," and errantly discusses a vaccine that "has killed more children than it has saved from the targeted disease." <u>This video alone</u> contains numerous violations of Facebook's stated policies yet remains available despite Instagram seeing fit to remove it the first time it was posted.





5 Rizza Islam

Facebook:RemovedTwitter:ActiveInstagram:Active



...

Rizza Islam's anti-vaccine posts aim to spread vaccine hesitancy amongst African Americans. While Facebook removed Rizza Islam's Facebook Page in February, he continues to post anti-vaccine messages from his Instagram and Twitter accounts.

Example Violations

Rizza Islam promoted the false conspiracy theory that COVID vaccines make women infertile in a <u>tweet</u> last June.

Rizza Islam @IslamRizza

Now it has been SAID that a whistleblower at **#glaxosmithkline** just tested their new **#COVID19** vaccine on 63 women in the UK and made 61 of them infertile! Sanofi's S-protein **#Covid_19** antigen and GSK's pandemic adjuvant technology. This information is currently being confirmed.

8:46 PM · Jun 18, 2020 · Twitter for Android

Rizza Islam recently <u>tweeted</u> that he recovered from COVID in 48 hours by following a special diet.



Rizza Islam @IslamRizza

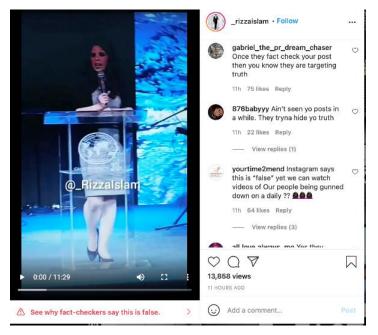
I BEAT #COVID in 48 hours. This was how; 1. No solid foods only hot soups with vegetable broth, no dairy, lots of spices including turmeric & cayenne pepper. 2. Roughly 2 gallons of water each day=4 gallons of water that i drank in 2 days. 3. 4,000 mgs of vit. C every 4 hours.

12:31 AM · Feb 3, 2021 · Twitter for Android

. . .



<u>In this February 2021 post</u>, Islam posts a video which contains contains the claim that vaccines cause autism in higher rates in non-white children.



<u>This post</u> claims that "Satan" is behind the COVID vaccine and discourages audience members from receiving the vaccine.





<u>In this February 2021 post</u>, Islam suggests that Bill Gates had a role in planning the pandemic.





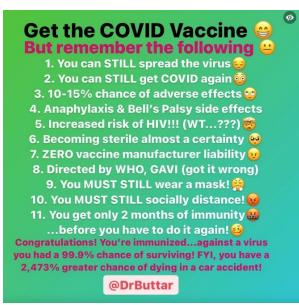
6 Rashid Buttar

Facebook:ActiveTwitter:ActiveInstagram:Active

Rashid Buttar is an osteopath physician and conspiracy theorist known for <u>videos</u> posted to his YouTube channel.

Example Violations

In this Facebook post, Buttar claimed that Covid vaccines cause infertility.



In <u>this video</u> posted to Facebook, Buttar claims that COVID-19 tests have living microorganisms (discouraging people from getting government-approved tests).





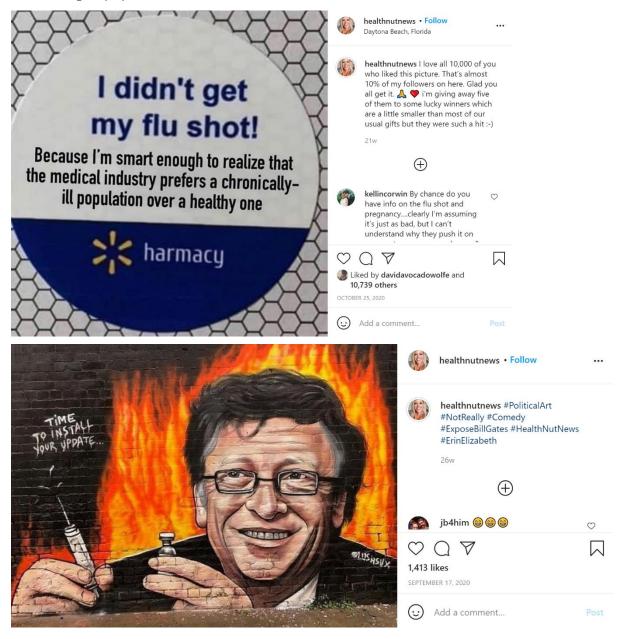
7 Erin Elizabeth

Facebook:ActiveTwitter:ActiveInstagram:Active

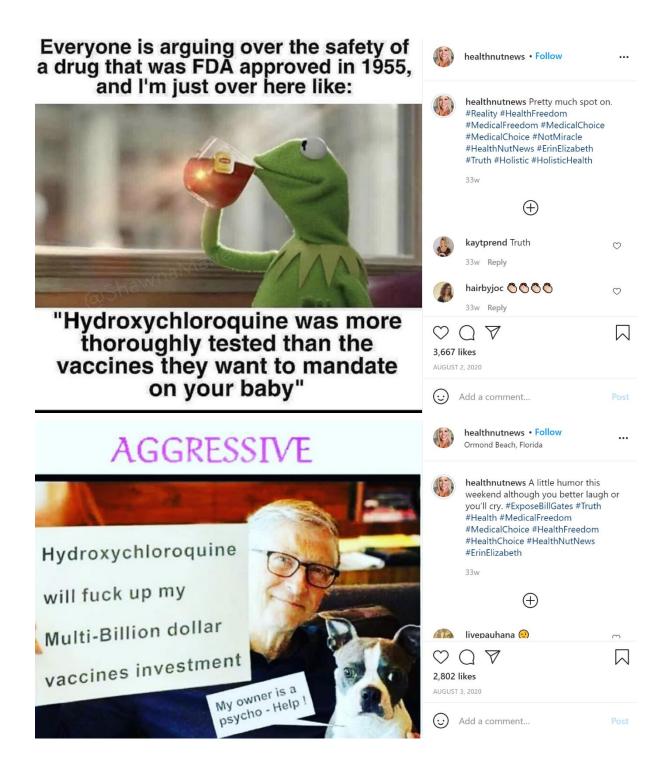
Erin Elizabeth, partner to Joseph Mercola, runs <u>Health Nut News</u>, a prominent 'alternative health' website with affiliated newsletter and social media accounts.

Example Violations

This <u>Instagram post</u> claims vaccines are part of a medical industry plan to create "a chronically-ill population".









Erin Elizabeth also <u>posted</u> this antisemitic conspiracy theory about the Rothschilds to her Instagram account





8 Sayer Ji

Facebook: Active Twitter: Removed Instagram: Part Removed



Sayer Ji runs a popular alternative health website, <u>GreenMedInfo.com</u>, and affiliated social media accounts that promote pseudoscience and anti-vaccine misinformation. Despite his GreenMedInfo accounts being removed by Twitter and Instagram, it is still available on Facebook.

An <u>article</u> on GreenMedInfo.com falsely claimed that "The FDA knows that rushed-tomarket COVID-19 vaccines may cause a wide range of life-threatening side effects, including death."

Example Violations

<u>In this March 2021 post</u> Ji shares claims that the Pfizer vaccine has killed more people than COVID.

...



"We conclude that the Pfizer vaccines, for the elderly, killed during the 5-week vaccination period about 40 times more people than the disease itself would have killed, and about 260 times more people than the disease among the younger age class. We stress that this is in order to produce a green passport valid at most 6 months, and promote Pfizer sales."

> ~ Haim Yativ and Dr Seligmann, Israeli researchers

GreenMedInfo.com 4h · ♥ Please share this breaking story: https://www.greenmedinfo.com/.../orders-magnitude-higher... And ta... See More



They are using the threat of a vaccine passport to fool you into submitting to 'vaccination'.....

Without sufficient 'vaccine' uptake The idea of a 'vaccine passport' Is completely unworkable.

...Think about that for a minute..... now get busy....sharing is caring.

so you'r telling me, the same guy that said " we can lower the amount of people on earth with vaccines "is now making a vaccine and the people cant wait to get injected with it







...

sayergmi • Follow

The FLU has decided to identify as COVID-19 and we should all respect and support its decision.

I refuse to participate in a medical conspiracy that says wearing a mask is healthy and we all pretend healthy people are ill and can make us all sick. @sayergmi

carmen.badan And I identify as 0 healthy 💙 1w 16 likes Reply jill_anne_m I'm convinced most 0 positive pcr tests are really just actually the flu! 1w 16 likes Reply View replies (5) $\bigcirc \bigcirc \land$ 4,551 likes MARCH 13 (:) Add a comment... sayergmi • Follow ... davidavocadowolfe 🔗 Amen. \heartsuit What a total abomination. 2w 8 likes Reply hellomama.nutrition The sadde 0 part is that people who wea masks sit on their high freaking horse and think that they are the righteous ones 🙄 🙄 🙄 2w 31 likes Reply — View replies (1) yojimd WE Talkin Asymptomatic C transmission? #cmonMeng 2w 14 likes Reply seanlphotog Right! People have 0 been brainwashed to think they $\bigcirc \forall$ \mathbb{C} Liked by davidavocadowolfe and 5.858 others MARCH 3

Missing Context. Independent fact-checkers say information in this post could mislead people.

>

 $(\cdot \cdot)$

Add a comment...



9 Kelly Brogan

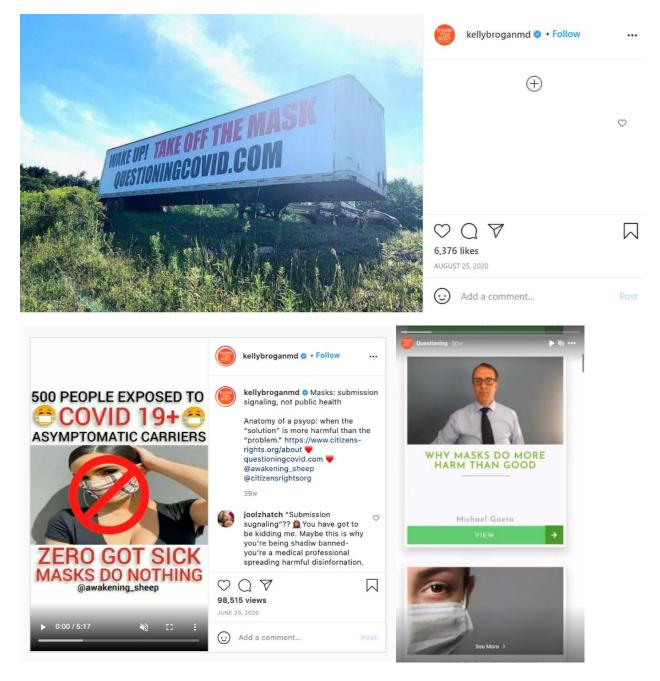
Facebook:RemovedTwitter:ActiveInstagram:Active

6.0

Kelly Brogan is the partner of fellow alternative health entrepreneur Sayer Ji. She claims to practice "holistic psychiatry" and sells a range of books and courses from her website.

Example Violations

Brogan has <u>posted messages</u> encouraging Instagram users not to wear masks





In a widely viewed video in March, 2020, Kelly Brogan <u>claimed</u> that "there is potentially no such thing as the coronavirus" because "it's not possible to prove that any given pathogen has induced death."

A <u>post</u> on Kelly Brogan's website titled "Why We Stay Asleep When Covid-19 Is Trying to Wake Us Up" cites a number of COVID conspiracy theories, including that the pandemic was planned. CrowdTangle analytics show it has been shared on Facebook nearly 11,000 times.

Why We Stay Asleep When Covid-19 Is Trying to Wake Us Up

By Kelly Brogan, MD, Ali Zeck, Sayer Ji





10 Christiane Northrup

Facebook:ActiveTwitter:ActiveInstagram:Active



Christiane Northrup is an obstetrics and gynecology physician who has embraced alternative medicine and anti-vaccine conspiracies. She has used her social media accounts to spread disinformation about the COVID-19 vaccine.

Example Violations

<u>Here</u>, Northrup links to a Google Doc that recommends HCQ and Ivermectin among several substances as cures for COVID.

	Dr. Christiane Northrup January 2 · e you haven't yet seen this. //docs.google.com//ITaRDw	XMhQHSMsgrs/mobileb			
	GOOGLE.COM n ko Protocol		i		
60	8 175		26 Comments 67 Shares		
	ြာ Like	💭 Comment	🖒 Share		
	Most Relevant 👻				
-	Write a comment		() of ()		
¢	Denise Noelle yeah, too bad our government overlords suppress or outright block this. In LA County, we are on the brink of a doomsday scenario to listen to our mayor and health officials, yet all they got for us is "stay home!!!" despite how unrealistic that is. E See More				

<u>Here</u> she makes the baseless claim that vaccines cause an 800% increase in chronic illness.



Dr. Christiane Northrup	🖍 Sign Up	🕩 Like	Q
Some evidence highlights from the case:			
National data of vaccinated children show ap condition. But in The Control Group of unvac			
That means vaccination causes an 800% int has now been proven with a 99% confidenc and over and over in The Control Group stat unvaccinated Control Group v. 10% in the vac unvaccinated v. 18% in the vaccinated), ADH vaccinated).	e interval. Moreover, this patter with 99% confidence: diabeter ccinated), digestive disorders (n is repeated over s (0% in the 0.4% in the	
The Control Group provides numerical proof	that vaccines are causing chro	nic illness.	
For example, the p-value (probability or odd vaccinated population under the age of 18 a 84,721,527,559,728,800,000,000,000,000,00 0,000,000,000,0	e not due to vaccine exposure	is 1 in	
The calculated Pearson correlation coefficie increase in the CDC vaccine schedule and th another numerical proof showing vaccines a America is suffering an epidemic of chronic collapse on the current trajectory of vaccina Vaccination is unavoidably unsafe. It is a for human immune system. Improved living conditions (not vaccination) health. See all the evidence at the Control Group W	e increase in these chronic illne re causing chronic illness illness caused by vaccination. T tion. m of experimental biological alt is responsible for historical imp	esses. This is The Nation will teration of the	
 James Grundvig New York, NY			



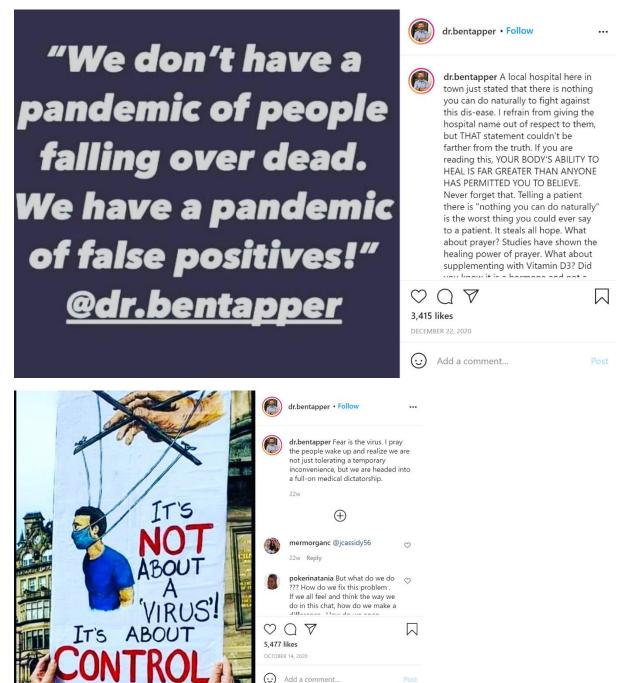
11 Ben Tapper

Facebook: Twitter: Instagram:

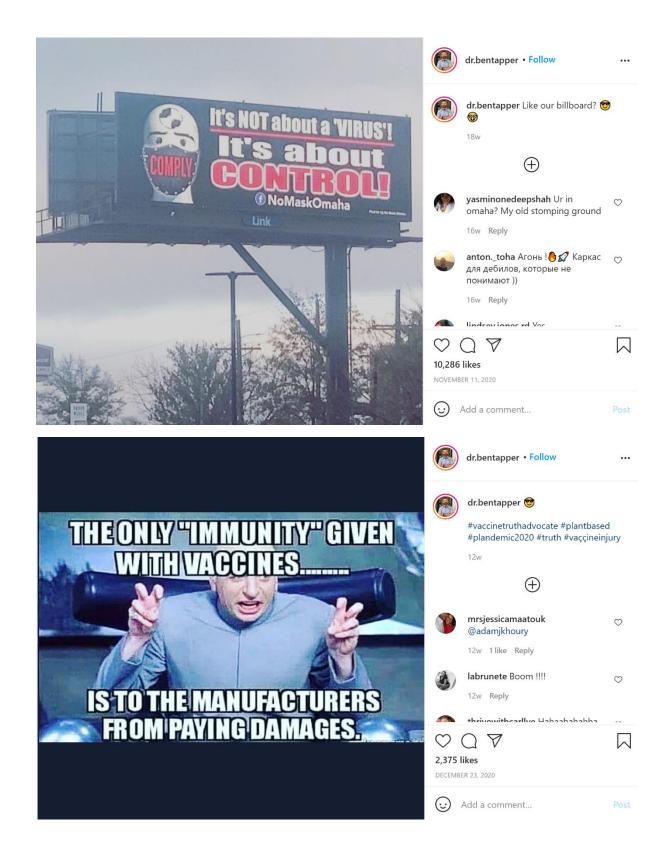
Active Active Active

Ben Tapper is a chiropractor with a growing following on social media. He has routinely posted COVID disinformation and spoken out against masking.

Example Violations











There is a total lack of evidence that viruses can live outside the body. When the whole healing profession comprehends this simple fact, there will no longer be this fear of germs, nor the need for vaccines, disinfectants, or other harmful germicides.

7:26 PM · 12/21/20 · Twitter for iPhone





12 Kevin Jenkins

Facebook:	Active
Twitter:	Active
Instagram:	Active

Kevin Jenkins is an anti-vaccine activist with a growing social media presence who has <u>appeared at public events</u> with Robert F. Kennedy, Jr. Jenkins has <u>called</u> vaccines a "conspiracy" to "wipe out" black people and is a <u>co-founder of the Freedom Airway & Freedom Travel Alliance</u>, a company founded in late 2020 to help its members travel around the world without observing any masking, quarantining, vaccination, or other pandemic control measures.

Example Violations

In a now-deleted Facebook Live from DC on January 6th, Kevin Jenkins stands on stage and tells the crowd that Black people are being targeted with the vaccine. *"They are spending a trillion dollars to convince you [the Black Community] that it's ok to kill yourselves [with the COVID vaccine]."*





<u>Here</u> Jenkins claimed that the Black community is being targeted for experimentation with the vaccine.



In a now-deleted post, he also accused Hank Aaron of being paid off to take the vaccine - calling him a "modern-day slavecatcher."



Aaron gets COVID vaccine, promotes its safety Baseball Hall of Famer Hank Aaron received a COVID-19 vaccine



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¹ CDC, 10 December 2020, <u>https://www.cdc.gov/coronavirus/2019-ncov/community/health-equity/racial-ethnic-disparities/disparities-hospitalization.html</u>

CDC, 10 December 2020, <u>https://www.cdc.gov/coronavirus/2019-ncov/community/health-equity/racial-ethnic-disparities/disparities-deaths.html</u>

² KFF, 17 March 2021, <u>https://www.kff.org/coronavirus-covid-19/issue-brief/latest-data-on-covid-19-vaccinations-race-ethnicity/</u>

KFF, 26 February 2021, <u>https://www.kff.org/coronavirus-covid-19/poll-finding/kff-covid-19-vaccine-monitor-february-2021/</u>

³ Daniel Allington, Siobhan McAndrew, Vivienne Louisa Moxham-Hall, Bobby Duffy, Media usage predicts intention to be vaccinated against SARS-CoV-2 in the US and the UK, Vaccine, 2021, ISSN 0264-410X, <u>https://doi.org/10.1016/j.vaccine.2021.02.054</u>

⁴ "The Anti-Vaxx Playbook", CCDH, 22 December 2020, <u>https://www.counterhate.com/playbook</u>

⁵ USA Today, 10 March 2021, <u>https://eu.usatoday.com/story/tech/2021/03/10/covid-vaccine-facebook-youtube-instagram-black-misinformation-fight/6943180002/</u>

⁶ Loomba, S., de Figueiredo, A., Piatek, S.J. et al. Measuring the impact of COVID-19 vaccine misinformation on vaccination intent in the UK and USA. Nat Hum Behav 5, 337–348 (2021). <u>https://doi.org/10.1038/s41562-021-01056-1</u>

⁷ "Failure to Act", Center for Countering Digital Hate, 3 September 2020, <u>https://www.counterhate.co.uk/failure-to-act</u>

"Malgorithm", Center for Countering Digital Hate, 8 March 2021, <u>https://www.counterhate.com/malgorithm</u>

⁸ "The Anti-Vaxx Playbook", Center for Countering Digital Hate, 22 December 2020, <u>https://www.counterhate.com/playbook</u>

⁹ Washington Post, 14 March 2021,

https://www.washingtonpost.com/technology/2021/03/14/facebook-vaccine-hesistancy-qanon/

¹⁰ "Malgorithm", Center for Countering Digital Hate, 8 March 2021, <u>https://www.counterhate.com/malgorithm</u>

¹¹ Nyhan B, Reifler J. Does correcting myths about the flu vaccine work? An experimental evaluation of the effects of corrective information. Vaccine. 2015 Jan 9;33(3):459-64. <u>doi:</u> 10.1016/j.vaccine.2014.11.017. Epub 2014 Dec 8. PMID: 25499651.

Skurnik, I., Yoon, C., Schwarz, N. (2007). "Myths & Facts" about the flu: Health education campaigns can reduce vaccination intentions. Retrieved from http://webuser.bus.umich.edu/yoonc/research/Papers/Skurnik_Yoon_Schwarz_2005_Myths_Facts_Flu_Health_Education_Campaigns_JAMA.pdf

Peter C, Koch T. When Debunking Scientific Myths Fails (and When It Does Not): The Backfire Effect in the Context of Journalistic Coverage and Immediate Judgments as Prevention Strategy. Science Communication. 2016;38(1):3-25. <u>doi:10.1177/1075547015613523</u>

Douglas MacFarlane, Li Qian Tay, Mark J. Hurlstone, Ullrich K.H. Ecker, Refuting Spurious COVID-19 Treatment Claims Reduces Demand and Misinformation Sharing, Journal of Applied Research in Memory and Cognition, 2020, ISSN 2211-3681, <u>https://doi.org/10.1016/j.jarmac.2020.12.005</u>.

THE DISINFORMATION DOZEN

WHO WE ARE: CCDH is a UK/ US non-profit that disrupts the spread of digital hate and misinformation. Anti-Vax Watch is an alliance of concerned individuals who are seeking to educate the American public about the dangers of the anti-vax industry.

THE DISINFORMATION DOZEN reveals that just twelve individuals and their organizations are responsible for the bulk of anti-vaxx content shared or posted on Facebook and Twitter. The majority of the Disinformation Dozen remain on major social media platforms, despite repeated violations of their terms of service.

KEY FINDINGS

Analysis of a sample of anti-vaxx content that was shared or posted on Facebook and Twitter showed up to 65% of anti-vaccine content can be traced to the leading online anti-vaxxers, who we label the Disinformation Dozen.

- Individuals were selected based upon their high social media followings and high volume production of anti-vaccine content.
- Our sample of anti-vaccine content was shared or posted on Facebook or Twitter a total of 812,000 times between February 1 and March 16 2021, with 65% of that sample attributable to the Disinformation Dozen.
- In the last two months, our analysis of anti-vaxx content posted or shared to Facebook 689,000 times shows that up to 73% of that content originates from the leading anti-vaxxers included in this report.
- Analysis of 120,000 anti-vaccine tweets and shares during this period finds that up to 17% feature the Disinformation Dozen.

Deplatforming repeat offenders is the most effective way of stopping the proliferation of dangerous misinformation.

- The Disinformation Dozen -- including Robert F. Kennedy Jr., Joseph Mercola, and Ty and Charlene Bollinger, among others -- continually violate the terms of service agreements on Facebook and Twitter. While some anti-vaxxers identified by CCDH have been removed from a single platform, comprehensive action has yet to be taken, and most remain active on Facebook, Instagram and Twitter.
- CCDH's ongoing tracking of 425 anti-vaxx accounts finds that the total following across platforms reached 59.2 million in December 2020, an increase of 877,000 since June.

To read the full report go to <u>www.counterhate.com/disinformationdozen</u> For more information, contact CCDH at <u>info@counterhate.com</u>.

Introduction Form

By a Member of the Board of Supervisors or Mayor

Time stamp or meeting date

I hereby submit the following item for introduction (select only one):

1. For reference to Committee. (An Ordinance, Resolution, Motion or Charter Amendment).	
\checkmark 2. Request for next printed agenda Without Reference to Committee.	
3. Request for hearing on a subject matter at Committee.	
4. Request for letter beginning :"Supervisor	inquiries'
5. City Attorney Request.	
6. Call File No. from Committee.	
7. Budget Analyst request (attached written motion).	
8. Substitute Legislation File No.	
9. Reactivate File No.	
10. Topic submitted for Mayoral Appearance before the BOS on	
Please check the appropriate boxes. The proposed legislation should be forwarded to the following	3:
Small Business Commission Vouth Commission Ethics Commis	ssion
Planning Commission Building Inspection Commission	
Note: For the Imperative Agenda (a resolution not on the printed agenda), use the Imperative I	Form.
Sponsor(s):	
Supervisor Mandelman	
Subject: Resolution urging social media companies to mitigate harmful effects and improve transparency	
The text is listed:	
Resolution urging Facebook, Twitter, Google, and other platforms to take responsibility for the harr their products and improve transparency by publishing all internal research.	nful effects
Signature of Sponsoring Supervisor:	

For Clerk's Use Only