File No. <u>211009</u>	Committee Item No. 2							
	Board Item No. 7							
	D OF SUPERVISORS							
AGENDA PACKE	T CONTENTS LIST							
Committee: Budget and Finance Cor	mmittee Date November 3, 2021							
<b>Board of Supervisors Meeting</b>	Date November 9, 2021							
Cmte Board								
Motion								
Resolution Ordinance								
Legislative Digest								
Budget and Legislative	•							
Youth Commission Repo	ort							
Department/Agency Cov	er Letter and/or Report							
MOU								
Grant Information Form								
☐ ☐ Grant Budget ☐ Subcontract Budget								
Form 126 – Ethics Comm	nission							
Award Letter								
Application Public Correspondence								
I ublic correspondence								
OTHER (Use back side if additio	nal space is needed)							
□ DPH Email on Retroactive	rity 10/29/21							
Executed Agreement 4/8	3/21							
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Ш								
Completed by: Brent Jalipa	Date October 28, 2021							
Completed by: Brent Jalipa	<b>Date</b> November 5, 2021							

## AMENDED IN COMMITTEE 11/3/2021 RESOLUTION NO.

FILE NO. 210009

1	[Contract Agreement Amendment - Retroactive - HealthRIGHT 360 - Fiscal Intermediary Check-Writing Services - Not to Exceed \$46,766,160]
2	Check-Writing Services - Not to Exceed \$40,700,100]
3	Resolution retroactively approving Amendment No. 1 to the agreement between
4	HealthRIGHT 360 and the Department of Public Health (DPH) for fiscal
5	intermediary check-writing services, in an amount not to exceed \$46,766,160; to
6	extend the term by one year and eleven months, from July 31, 2021, for a total
7	agreement term of January 1, 2021, through June 30, 2023; and to authorize DPH
8	to enter into amendments or modifications to the contract, as defined herein, that
9	do not increase the obligations or liabilities to the City and are necessary to
10	effectuate the purposes of the contract.
11	
12	WHEREAS, The Department of Public Health selected HealthRIGHT 360
13	through a competitive solicitation in December 2019 to provide fiscal intermediary
14	check-writing services for a period of January 1, 2021 through July 31, 2021, for a total
15	contract amount not to exceed \$9,987,371; and
16	WHEREAS, Under this contract, HealthRIGHT 360 enables the provision of
17	community-based residential care facilities for adults and elderly people with mental
18	illness, client wraparound services, out-of-network provider reimbursement, emergent
19	behavioral health related needs, workforce and training, and emergency housing
20	stabilization and related services; now, therefore, be it
21	RESOLVED, That the Board of Supervisors hereby authorizes the Director of
22	Public Health and the Director of the Office of Contract Administration/Purchaser, on
23	behalf of the City and County of San Francisco, to amend the agreement with
24	HealthRIGHT 360 to increase the agreement amount by \$36,778,789 for a total amount
25	not to exceed \$46,766,160, and to extend the term by one year and eleven months from

1	July 31, 2021, for a total agreement term of January 1, 2020, through June 30, 2023;
2	and, be it
3	FURTHER RESOLVED, That the Board of Supervisors authorizes the
4	Department of Public Health to enter into any amendments or modifications to the
5	contract, prior to its final execution by all parties, that the Department determines, in
6	consultation with the City Attorney, are in the best interest of the City, do not otherwise
7	materially increase the obligations or liabilities of the City, are necessary or advisable to
8	effectuate the purposes of the contract, and are in compliance with all applicable laws;
9	and, be it
10	FURTHER RESOLVED, That within thirty (30) days of the contract being fully executed
11	by all parties, the Director of Heath and/or the Director of the Office of Contract
12	Administration/Purchaser shall provide the final contracts to the Clerk of the Board for
13	inclusion into the official File No. 210009.
14	
15	RECOMMENDED:
16	
17	<u>/s/</u>
18	Director of Health
19	
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## City and County of San Francisco Office of Contract Administration Purchasing Division

#### **First Amendment**

THIS AMENDMENT (this "Amendment") is made as of July 1, 2021, in San Francisco, California, by and between **Health Right 360** ("Contractor"), and the City and County of San Francisco, a municipal corporation ("City"), acting by and through its Director of the Office of Contract Administration.

#### **Recitals**

WHEREAS, City and Contractor have entered into the Agreement (as defined below); and

WHEREAS, City and Contractor desire to modify the Agreement on the terms and conditions set forth herein to extend the term, increase contract amount and update standard contractual clauses; and

WHEREAS, the Agreement was competitively procured as required by San Francisco Administrative Code Chapter 21.1 through RFP-16-2019 issued on December 19, 2019 and this modification is consistent therewith; and

WHEREAS, the City's Civil Service Commission approved Contract number 41183-19-20 on February 3, 2020;

WHEREAS, approval for this Amendment under S.F. Charter 9.118 was obtained when the Board of Supervisors approved Resolution No. \_\_\_\_\_ on \_\_\_\_.

NOW, THEREFORE, Contractor and the City agree as follows:

#### **Article 1 Definitions**

The following definitions shall apply to this Amendment:

- 1.1 **Agreement.** The term "Agreement" shall mean the Agreement dated January 1, 2021 between Contractor and City.
- 1.2 **Other Terms**. Terms used and not defined in this Amendment shall have the meanings assigned to such terms in the Agreement.

## **Article 2 Modifications to the Agreement**

The Agreement is hereby modified as follows:

- **2.1 Term of the Agreement.** *Section 2 Term of the Agreement currently reads as follows:*
- 2.1 The term of this Agreement shall commence on January 1, 2021 and expire on July 31, 2021, unless earlier terminated as otherwise provided herein.

Such section is hereby amended in its entirety to read as follows:

- 2.1 The term of this Agreement shall commence on (i) January 1, 2021 and expire on June 30, 2023, unless earlier terminated as otherwise provided herein.
- **2.2 Compensation.** *Section 3.3.1 Payment currently reads as follows:*
- 3.3.1 Payment. Contractor shall provide an invoice to the City on a monthly basis for Services completed in the immediate preceding month, unless a different schedule is set out in Appendix B, "Calculation of Charges." Compensation shall be made for Services identified in the invoice that the Director of Health, in his or her sole discretion, concludes has been satisfactorily performed. Payment shall be made within 30 calendar days of receipt of the invoice, unless the City notifies the Contractor that a dispute as to the invoice exists. In no event shall the amount of this Agreement exceed Nine Million Nine Hundred Eighty-Seven Thousand Three Hundred Seventy-One Dollars (\$9,987,371). The breakdown of charges associated with this Agreement appears in Appendix B, "Calculation of Charges," attached hereto and incorporated by reference as though fully set forth herein. A portion of payment may be withheld until conclusion of the Agreement if agreed to by both parties as retainage, described in Appendix B. In no event shall City be liable for interest or late charges for any late payments.

## Such section is hereby amended in its entirety to read as follows:

- 3.3.1 Payment. Contractor shall provide an invoice to the City on a monthly basis for Services completed in the immediate preceding month, unless a different schedule is set out in Appendix B, "Calculation of Charges." Compensation shall be made for Services identified in the invoice that the Director of Health, in his or her sole discretion, concludes has been satisfactorily performed. Payment shall be made within 30 calendar days of receipt of the invoice, unless the City notifies the Contractor that a dispute as to the invoice exists. In no event shall the amount of this Agreement exceed Forty-Six Million Seven Hundred Sixty-Six Thousand One Hundred Sixty Dollars (\$46,766,160). The breakdown of charges associated with this Agreement appears in Appendix B, "Calculation of Charges," attached hereto and incorporated by reference as though fully set forth herein. A portion of payment may be withheld until conclusion of the Agreement if agreed to by both parties as retainage, described in Appendix B. In no event shall City be liable for interest or late charges for any late payments.
- **2.3 Getting Paid by the City for Goods and/or Services.** *The following is hereby added to Article 3 of the Agreement, replacing the previous Section 3.3.6 in its entirety.*
- 3.3.6 Getting paid by the City for Goods and/or Services.
- (a) The City and County of San Francisco utilizes the Paymode-X® service offered by Bank of America Merrill Lynch to pay City contractors. Contractor must sign up to receive electronic payments to be paid under this Agreement. To sign up for electronic payments, visit <a href="http://portal.paymode.com/city\_countyofsanfrancisco">http://portal.paymode.com/city\_countyofsanfrancisco</a>.
- (b) At the option of the City, Contractor may be required to submit invoices directly in the City's financial and procurement system (PeopleSoft) via eSettlement. Refer to <a href="https://sfcitypartner.sfgov.org/pages/training.aspx">https://sfcitypartner.sfgov.org/pages/training.aspx</a> for more information on eSettlement. For access to PeopleSoft eSettlement, submit a request through <a href="mailto:sfemployeeportalsupport@sfgov.org">sfgov.org</a>.
- **2.4 Audit and Inspection of Records.** *The following is hereby added to Article 3 of the Agreement, replacing the previous Section 3.4 in its entirety.*
- 3.4 Audit and Inspection of Records.

3.4.1 Contractor agrees to maintain and make available to the City, during regular business hours, accurate books and accounting records relating to its Services. Contractor will permit City to audit, examine and make excerpts and transcripts from such books and records, and to make audits of all invoices, materials, payrolls, records or personnel and other data related to all other matters covered by this Agreement, whether funded in whole or in part under this Agreement. Contractor shall maintain such data and records in an accessible location and condition for a period of not fewer than five years, unless required for a longer duration due to Federal, State, or local requirements of which the City will notify contractor in writing, after final payment under this Agreement or until after final audit has been resolved, whichever is later. The State of California or any Federal agency having an interest in the subject matter of this Agreement shall have the same rights as conferred upon City by this Section. Contractor shall include the same audit and inspection rights and record retention requirements in all subcontracts.

Contractor shall annually have its books of accounts audited by a Certified Public Accountant and a copy of said audit report and the associated management letter(s) shall be transmitted to the Director of Public Health or his /her designee within one hundred eighty (180) calendar days following Contractor's fiscal year end date. If Contractor expends \$750,000 or more in Federal funding per year, from any and all Federal awards, said audit shall be conducted in accordance with 2 CFR Part 200 Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards. Said requirements can be found at the following website address: <a href="https://www.ecfr.gov/cgi-bin/text-idx?tpl=/ecfrbrowse/Title02/2cfr200\_main\_02.tpl">https://www.ecfr.gov/cgi-bin/text-idx?tpl=/ecfrbrowse/Title02/2cfr200\_main\_02.tpl</a>.

- 3.4.2 If Contractor expends less than \$750,000 a year in Federal awards, Contractor is exempt from the single audit requirements for that year, but records must be available for review or audit by appropriate officials of the Federal Agency, pass-through entity and General Accounting Office. Contractor agrees to reimburse the City any cost adjustments necessitated by this audit report. Any audit report which addresses all or part of the period covered by this Agreement shall treat the service components identified in the detailed descriptions attached to Appendix A and referred to in the Program Budgets of Appendix B as discrete program entities of the Contractor.
- 3.4.3 The Director of Public Health or his / her designee may approve a waiver of the audit requirement in Section 3.4.1 above, if the contractual Services are of a consulting or personal services nature, these Services are paid for through fee for service terms which limit the City's risk with such contracts, and it is determined that the work associated with the audit would produce undue burdens or costs and would provide minimal benefits. A written request for a waiver must be submitted to the DIRECTOR ninety (90) calendar days before the end of the Agreement term or Contractor's fiscal year, whichever comes first.
- 3.4.4 Any financial adjustments necessitated by this audit report shall be made by Contractor to the City. If Contractor is under contract to the City, the adjustment may be made in the next subsequent billing by Contractor to the City, or may be made by another written schedule determined solely by the City. In the event Contractor is not under contract to the City, written arrangements shall be made for audit adjustments.
- **2.5 Payment Terms. Payment Due Date.** *The following is hereby added to Article 3. 8 of the Agreement:*
- **3.8 Payment Terms. Payment Due Date**: Unless City notifies the Contractor that a dispute exists, Payment shall be made within 30 calendar days, measured from (1) the delivery of goods and/or the rendering of services or (2) the date of receipt of the invoice, whichever is later. Payment is deemed to be made on the date on which City has issued a check to Contractor or, if Contractor has agreed to electronic payment, the date on which City has posted electronic payment to Contractor.

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July 1, 2021; 1000018756 P-650 (11-20; DPH 4-18) **2.6 Insurance.** *The following is hereby added to Article 5 of the Agreement, replacing the previous Section 5.1 in its entirety.* 

### 5.1 Insurance

- **5.1.1 Required Coverages.** Insurance limits are subject to Risk Management review and revision, as appropriate, as conditions warrant. Without in any way limiting Contractor's liability pursuant to the "Indemnification" section of this Agreement, Contractor must maintain in force, during the full term of the Agreement, insurance in the following amounts and coverages:
- (a) Commercial General Liability Insurance with limits not less than \$1,000,000 each occurrence for Bodily Injury and Property Damage, including Contractual Liability, Personal Injury, Products and Completed Operations.
- (b) Commercial Automobile Liability Insurance with limits not less than \$1,000,000 each occurrence, "Combined Single Limit" for Bodily Injury and Property Damage, including Owned, Non-Owned and Hired auto coverage, as applicable.
- (c) Workers' Compensation Insurance, in statutory amounts, with Employers' Liability Limits not less than \$1,000,000 each accident, injury, or illness.
- (d) Professional Liability Insurance, applicable to Contractor's profession, with limits not less than \$1,000,000 for each claim with respect to negligent acts, errors or omissions in connection with the Services.
- (e) Technology Errors and Omissions Liability Insurance, with limits of \$1,000,000 for each claim and each loss. The policy shall at a minimum cover professional misconduct or lack of the requisite skill required for the performance of services defined in the Agreement and shall also provide coverage for the following risks:
- (i) Network security liability arising from the unauthorized access to, use of, or tampering with computers or computer systems, including hacker attacks; and
- (ii) Liability arising from the introduction of any form of malicious software including computer viruses into, or otherwise causing damage to the City's or third person's computer, computer system, network, or similar computer related property and the data, software, and programs thereon.
- (f) Cyber and Privacy Insurance with limits of not less than \$2,000,000 per claim. Such insurance shall include coverage for liability arising from theft, dissemination, and/or use of confidential information, including but not limited to, bank and credit card account information or personal information, such as name, address, social security numbers, protected health information or other personally identifying information, stored or transmitted in any form.
  - (g) Reserved. (Pollution Liability Insurance).

#### **5.1.2** Additional Insured Endorsements

- (a) The Commercial General Liability policy must be endorsed to name as Additional Insured the City and County of San Francisco, its Officers, Agents, and Employees.
- (b) The Commercial Automobile Liability Insurance policy must be endorsed to name as Additional Insured the City and County of San Francisco, its Officers, Agents, and Employees.
  - (c) Reserved. Pollution Auto Liability Insurance Additional Insured Endorsement

#### **5.1.3** Waiver of Subrogation Endorsements

(a) The Workers' Compensation policy(ies) shall be endorsed with a waiver of subrogation in favor of the City for all work performed by the Contractor, its employees, agents and subcontractors.

## **5.1.4** Primary Insurance Endorsements

- (a) The Commercial General Liability policy shall provide that such policies are primary insurance to any other insurance available to the Additional Insureds, with respect to any claims arising out of this Agreement, and that the insurance applies separately to each insured against whom claim is made or suit is brought.
- (b) The Commercial Automobile Liability Insurance policy shall provide that such policies are primary insurance to any other insurance available to the Additional Insureds, with respect to any claims arising out of this Agreement, and that the insurance applies separately to each insured against whom claim is made or suit is brought.
- (c) Reserved. (Pollution Liability Insurance Primary Insured Endorsement). policy shall provide that such policies are primary insurance to any other insurance available to the Additional Insureds, with respect to any claims arising out of this Agreement, and that the insurance applies separately to each insured against whom claim is made or suit is brought.

#### 5.1.5 Other Insurance Requirements

- (a) Thirty (30) days' advance written notice shall be provided to the City of cancellation, intended non-renewal, or reduction in coverages, except for non-payment for which no less than ten (10) days' notice shall be provided to City. Notices shall be sent to the City email address: <a href="mailto:insurance-contractsrm410@sfdph.org">insurance-contractsrm410@sfdph.org</a>.
- (b) Should any of the required insurance be provided under a claims-made form, Contractor shall maintain such coverage continuously throughout the term of this Agreement and, without lapse, for a period of three years beyond the expiration of this Agreement, to the effect that, should occurrences during the Agreement term give rise to claims made after expiration of the Agreement, such claims shall be covered by such claims-made policies.
- (c) Should any of the required insurance be provided under a form of coverage that includes a general annual aggregate limit or provides that claims investigation or legal defense costs be included in such general annual aggregate limit, such general annual aggregate limit shall be double the occurrence or claims limits specified above.
- (d) Should any required insurance lapse during the term of this Agreement, requests for payments originating after such lapse shall not be processed until the City receives satisfactory evidence of reinstated coverage as required by this Agreement, effective as of the lapse date. If insurance is not reinstated, the City may, at its sole option, terminate this Agreement effective on the date of such lapse of insurance.
- (e) Before commencing any Services, Contractor shall furnish to City certificates of insurance and additional insured policy endorsements with insurers with ratings comparable to A-, VIII or higher, that are authorized to do business in the State of California, and that are satisfactory to City, in form evidencing all coverages set forth above. Approval of the insurance by City shall not relieve or decrease Contractor's liability hereunder.
- (f) If Contractor will use any subcontractor(s) to provide Services, Contractor shall require the subcontractor(s) to provide all necessary insurance and to name the City and County of San Francisco, its officers, agents and employees and the Contractor as additional insureds.
- **2.7 Termination for Default; Remedies.** *The following is hereby added to Article 8 of the Agreement, replacing the previous Section 8.2.2 in its entirety.*

- 8.2.2. On and after any Event of Default, City shall have the right to exercise its legal and equitable remedies, including, without limitation, the right to terminate this Agreement or to seek specific performance of all or any part of this Agreement. In addition, under San Francisco Administrative Code Section 21.33, City shall have the right (but no obligation) to cure (or cause to be cured) on behalf of Contractor any Event of Default; Contractor shall pay to City on demand all costs and expenses incurred by City in effecting such cure, with interest thereon from the date of incurrence at the maximum rate then permitted by law. Under San Francisco Administrative Code Section 10.27, City shall have the right to offset from any amounts due to Contractor under this Agreement or any other agreement between City and Contractor: (i) all damages, losses, costs or expenses incurred by City as a result of an Event of Default; and (ii) any liquidated damages levied upon Contractor pursuant to the terms of this Agreement; and (iii), any damages imposed by any ordinance or statute that is incorporated into this Agreement by reference, or into any other agreement with the City. This Section 8.2.2 shall survive termination of this Agreement.
- **2.8 Slavery Era Disclosure.** The following is hereby added to Article 10 of the Agreement, replacing the previous Section 10.12 in its entirety.
- 10.12 Slavery Era Disclosure. Contractor shall comply with San Francisco Administrative Code Chapter 12Y, San Francisco Slavery Era Disclosure Ordinance, including but not limited to Contractor's affirmative duty to research and disclose evidence of Contractor, its parent or subsidiary entity, or its Predecessor Company's Participation in the Slave Trade or receipt of Profits from the Slave Trade. Contractor is subject to the enforcement and penalty provisions in Chapter 12Y.
- 2.9 Order of Precedence. The following is hereby added to Article 11 of the Agreement, replacing the previous Section 11.13 in its entirety.
- 11.13, Order of Precedence. Contractor agrees to perform the services described below in accordance with the terms and conditions of this Agreement, implementing task orders, the RFP, and Contractor's proposal dated February 10, 2020. The RFP and Contractor's proposal are incorporated by reference as though fully set forth herein. Should there be a conflict of terms or conditions, this Agreement and any implementing task orders shall control over the RFP and the Contractor's proposal. If the Appendices to this Agreement include any standard printed terms from the Contractor, Contractor agrees that in the event of discrepancy, inconsistency, gap, ambiguity, or conflicting language between the City's terms and Contractor's printed terms attached, the City's terms shall take precedence, followed by the procurement issued by the department, Contractor's proposal, and Contractor's printed terms, respectively.
- 2.10 Management of City Data. The following Section 13.4 is hereby added to the Agreement, replacing the previous 13.4 in its entirety.
- 13.4 Management of City Data and Confidential Information.
- 13.4.1 Use of City Data and Confidential Information. Contractor agrees to hold City's Data received from, or collected on behalf of, the City, in strictest confidence. Contractor shall not use or disclose City's Data except as permitted or required by the Agreement or as otherwise authorized in writing by the City. Any work using, or sharing or storage of, City's Data outside the United States is subject to prior written authorization by the City. Access to City's Data must be strictly controlled and limited to Contractor's staff assigned to this project on a need-to-know basis only. Contractor is provided a limited non-exclusive license to use the City Data solely for performing its obligations under the Agreement and not for Contractor's own purposes or later use. Nothing herein shall be construed to confer any license or right to the City Data or Confidential Information, by implication, estoppel or otherwise, under copyright or other intellectual property rights, to any third-party. Unauthorized use of City Data by Contractor, subcontractors or other third-parties is prohibited. For purpose of this requirement, the phrase "unauthorized use" means the data mining or processing of data, stored or transmitted by the service, for commercial purposes, advertising or advertising-related purposes, or for any purpose other than security or service delivery analysis that is not explicitly authorized.

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July 1, 2021; 1000018756 P-650 (11-20; DPH 4-18)

- 13.4.2 Disposition of Confidential Information. Upon request of City or termination or expiration of this Agreement, and pursuant to any document retention period required by this Agreement, Contractor shall promptly, but in no event later than thirty (30) calendar days, return all data given to or collected by Contractor on City's behalf, which includes all original media. Once Contractor has received written confirmation from City that City's Data has been successfully transferred to City, Contractor shall within ten (10) business days clear or purge all City Data from its servers, any hosted environment Contractor has used in performance of this Agreement, including its subcontractors environment(s), work stations that were used to process the data or for production of the data, and any other work files stored by Contractor in whatever medium. Contractor shall provide City with written certification that such purge occurred within five (5) business days of the purge. Secure disposal shall be accomplished by "clearing," "purging" or "physical destruction," in accordance with National Institute of Standards and Technology (NIST) Special Publication 800-88 or most current industry standard.
- 13.4.3 Protected Health Information. Contractor, all subcontractors, all agents and employees of Contractor and any subcontractor shall comply with all federal and state laws regarding the transmission, storage and protection of all private health information disclosed to Contractor by City in the performance of this Agreement. Contractor agrees that any failure of Contractor to comply with the requirements of federal and/or state and/or local privacy laws shall be a material breach of the Contract. In the event that City pays a regulatory fine, and/or is assessed civil penalties or damages through private rights of action, based on an impermissible use or disclosure of protected health information given to Contractor or its subcontractors or agents by City, Contractor shall indemnify City for the amount of such fine or penalties or damages, including costs of notification. In such an event, in addition to any other remedies available to it under equity or law, the City may terminate the Contract.
- **2.11 Ownership of City Data.** *The following is hereby added to Article 13.5 of the Agreement.*
- **13.5** Ownership of City Data. The Parties agree that as between them, all rights, including all intellectual property rights, in and to the City Data and any derivative works of the City Data is the exclusive property of the City.
- 2.12 Appendices A and A-1 dated 07/01/21 (i.e. July 1, 2021) are hereby added for 2021-22.
- 2.13 Appendices B and B-1 dated 07/01/21 (i.e. July 1, 2021) are hereby added for 2021-22.
- 2.14 Appendix F, Invoices, dated 07/01/21 (July 1, 2021) are hereby added for 2021-22.
- 2.15 Appendix H, Data Access Terms, dated 07/01/21 (July 1, 2021) is hereby added for 2021-22.

#### **Article 3** Effective Date

**Effective Date.** Each of the modifications set forth in Section 2 shall be effective on and after the effective date of the agreement.

#### Article 4 Legal Effect

**Legal Effect.** Except as expressly modified by this Amendment, all of the terms and conditions of the Agreement shall remain unchanged and in full force and effect.

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July 1, 2021; 1000018756 P-650 (11-20; DPH 4-18) IN WITNESS WHEREOF, the parties hereto have executed this Agreement on the day first mentioned above.

CITY	CONTRACTOR	
Recommended by:	Health Right 360  Docusigned by:  Vilka Eisen  Vitka Eisen	10/13/2021   6:23 PM PDT
Grant Colfax Director of Health Department of Public Health	Chief Executive Director City Supplier ID: 0000018936	
Approved as to Form:		
Dennis J. Herrera City Attorney		
By:  Henry Lifton Deputy City Attorney		
Approved:		
Sailaja Kurella Acting Director of the Office of Contract Administration, and Purchaser		

## Appendix A Scope of Services – DPH Behavioral Health Services

#### 1. Terms

- A. Contract Administrator
- B. Reports
- C. Evaluation
- D. Possession of Licenses/Permits
- E. Adequate Resources
- F. Admission Policy
- G. San Francisco Residents Only
- H. Grievance Procedure
- I. Infection Control, Health and Safety
- J. Aerosol Transmissible Disease Program, Health and Safety
- K. Acknowledgement of Funding
- L. Client Fees and Third Party Revenue
- M.DPH Behavioral Health (BHS) Electronic Health Records (EHR) System
- N. Patients' Rights
- O. Under-Utilization Reports
- P. Quality Improvement
- Q. Working Trial Balance with Year-End Cost Report
- R. Harm Reduction
- S. Compliance with Behavioral Health Services Policies and Procedures
- T. Fire Clearance
- U. Clinics to Remain Open
- V. Compliance with Grant Award Notices

#### 2. Description of Services

#### 3. Services Provided by Attorneys

#### 1. Terms

## A. Contract Administrator:

In performing the Services hereunder, Contractor shall report to **Elizabeth Davis**, Program Manager, Contract Administrator for the City, or his / her designee.

#### B. Reports:

Contractor shall submit written reports as requested by the City. The format for the content of such reports shall be determined by the City. The timely submission of all reports is a necessary and material term and condition of this Agreement. All reports, including any copies, shall be submitted on recycled paper and printed on double-sided pages to the maximum extent possible.

## C. Evaluation:

Contractor shall participate as requested with the City, State and/or Federal government in evaluative studies designed to show the effectiveness of Contractor's Services. Contractor agrees to meet the requirements of and participate in the evaluation program and management information systems of the City. The City agrees that any final written reports generated through the evaluation program shall be made available to Contractor within thirty (30) working days. Contractor may submit a written response within thirty working days of receipt of any evaluation report and such response will become part of the official report.

#### D. Possession of Licenses/Permits:

Contractor warrants the possession of all licenses and/or permits required by the laws and regulations of the United States, the State of California, and the City to provide the Services. Failure to maintain these licenses and permits shall constitute a material breach of this Agreement.

## E. <u>Adequate Resources</u>:

Contractor agrees that it has secured or shall secure at its own expense all persons, employees and equipment required to perform the Services required under this Agreement, and that all such Services

shall be performed by Contractor, or under Contractor's supervision, by persons authorized by law to perform such Services.

## F. Admission Policy:

Admission policies for the Services shall be in writing and available to the public. Except to the extent that the Services are to be rendered to a specific population as described in the programs listed in Section 2 of Appendix A, such policies must include a provision that clients are accepted for care without discrimination on the basis of race, color, creed, religion, sex, age, national origin, ancestry, sexual orientation, gender identification, disability, or AIDS/HIV status.

#### G. San Francisco Residents Only:

Only San Francisco residents shall be treated under the terms of this Agreement. Exceptions must have the written approval of the Contract Administrator.

### H. Grievance Procedure:

Contractor agrees to establish and maintain a written Client Grievance Procedure which shall include the following elements as well as others that may be appropriate to the Services: (1) the name or title of the person or persons authorized to make a determination regarding the grievance; (2) the opportunity for the aggrieved party to discuss the grievance with those who will be making the determination; and (3) the right of a client dissatisfied with the decision to ask for a review and recommendation from the community advisory board or planning council that has purview over the aggrieved service. Contractor shall provide a copy of this procedure, and any amendments thereto, to each client and to the Director of Public Health or his/her designated agent (hereinafter referred to as "DIRECTOR"). Those clients who do not receive direct Services will be provided a copy of this procedure upon request.

#### I. Infection Control, Health and Safety:

- (1) Contractor must have a Bloodborne Pathogen (BBP) Exposure Control plan as defined in the California Code of Regulations, Title 8, Section 5193, Bloodborne Pathogens (http://www.dir.ca.gov/title8/5193.html), and demonstrate compliance with all requirements including, but not limited to, exposure determination, training, immunization, use of personal protective equipment and safe needle devices, maintenance of a sharps injury log, post-exposure medical evaluations, and recordkeeping.
- (2) Contractor must demonstrate personnel policies/procedures for protection of staff and clients from other communicable diseases prevalent in the population served. Such policies and procedures shall include, but not be limited to, work practices, personal protective equipment, staff/client Tuberculosis (TB) surveillance, training, etc.
- (3) Contractor must demonstrate personnel policies/procedures for Tuberculosis (TB) exposure control consistent with the Centers for Disease Control and Prevention (CDC) recommendations for health care facilities and based on the Francis J. Curry National Tuberculosis Center: Template for Clinic Settings, as appropriate.
- (4) Contractor is responsible for site conditions, equipment, health and safety of their employees, and all other persons who work or visit the job site.
- (5) Contractor shall assume liability for any and all work-related injuries/illnesses including infectious exposures such as BBP and TB and demonstrate appropriate policies and procedures for reporting such events and providing appropriate post-exposure medical management as required by State workers' compensation laws and regulations.
- (6) Contractor shall comply with all applicable Cal-OSHA standards including maintenance of the OSHA 300 Log of Work-Related Injuries and Illnesses.

- (7) Contractor assumes responsibility for procuring all medical equipment and supplies for use by their staff, including safe needle devices, and provides and documents all appropriate training.
- (8) Contractor shall demonstrate compliance with all state and local regulations with regard to handling and disposing of medical waste.

## J. Aerosol Transmissible Disease Program, Health and Safety:

- (1) Contractor must have an Aerosol Transmissible Disease (ATD) Program as defined in the California Code of Regulations, Title 8, Section 5199, Aerosol Transmissible Diseases (http://www.dir.ca.gov/Title8/5199.html), and demonstrate compliance with all requirements including, but not limited to, exposure determination, screening procedures, source control measures, use of personal protective equipment, referral procedures, training, immunization, post-exposure medical evaluations/follow-up, and recordkeeping.
- (2) Contractor shall assume liability for any and all work-related injuries/illnesses including infectious exposures such as Aerosol Transmissible Disease and demonstrate appropriate policies and procedures for reporting such events and providing appropriate post-exposure medical management as required by State workers' compensation laws and regulations.
- (3) Contractor shall comply with all applicable Cal-OSHA standards including maintenance of the OSHA 300 Log of Work-Related Injuries and Illnesses.
- (4) Contractor assumes responsibility for procuring all medical equipment and supplies for use by their staff, including Personnel Protective Equipment such as respirators, and provides and documents all appropriate training.

#### K. Acknowledgment of Funding:

Contractor agrees to acknowledge the San Francisco Department of Public Health in any printed material or public announcement describing the San Francisco Department of Public Health-funded Services. Such documents or announcements shall contain a credit substantially as follows: "This program/service/activity/research project was funded through the Department of Public Health, City and County of San Francisco."

#### L. Client Fees and Third Party Revenue:

- (1) Fees required by Federal, state or City laws or regulations to be billed to the client, client's family, Medicare or insurance company, shall be determined in accordance with the client's ability to pay and in conformance with all applicable laws. Such fees shall approximate actual cost. No additional fees may be charged to the client or the client's family for the Services. Inability to pay shall not be the basis for denial of any Services provided under this Agreement.
- (2) Contractor agrees that revenues or fees received by Contractor related to Services performed and materials developed or distributed with funding under this Agreement shall be used to increase the gross program funding such that a greater number of persons may receive Services. Accordingly, these revenues and fees shall not be deducted by Contractor from its billing to the City, but will be settled during the provider's settlement process.

# M. <u>DPH Behavioral Health Services (BHS) Electronic Health Records (EHR)</u> <u>System</u>

Treatment Service Providers use the BHS Electronic Health Records System and follow data reporting procedures set forth by SFDPH Information Technology (IT), BHS Quality Management and BHS Program Administration.

## N. Patients' Rights:

All applicable Patients' Rights laws and procedures shall be implemented.

#### O. <u>Under-Utilization Reports</u>:

For any quarter that CONTRACTOR maintains less than ninety percent (90%) of the total agreed upon units of service for any mode of service hereunder, CONTRACTOR shall immediately notify the Contract Administrator in writing and shall specify the number of underutilized units of service.

## P. Quality Improvement:

CONTRACTOR agrees to develop and implement a Quality Improvement Plan based on internal standards established by CONTRACTOR applicable to the SERVICES as follows:

- (1) Staff evaluations completed on an annual basis.
- (2) Personnel policies and procedures in place, reviewed and updated annually.
- (3) Board Review of Quality Improvement Plan.

### Q. Working Trial Balance with Year-End Cost Report

If CONTRACTOR is a Non-Hospital Provider as defined in the State of California Department of Mental Health Cost Reporting Data Collection Manual, it agrees to submit a working trial balance with the year-end cost report.

#### R. Harm Reduction

The program has a written internal Harm Reduction Policy that includes the guiding principles per Resolution # 10-00 810611 of the San Francisco Department of Public Health Commission.

## S. Compliance with Behavioral Health Services Policies and Procedures

In the provision of SERVICES under BHS contracts, CONTRACTOR shall follow all applicable policies and procedures established for contractors by BHS, as applicable, and shall keep itself duly informed of such policies. Lack of knowledge of such policies and procedures shall not be an allowable reason for noncompliance.

#### T. Fire Clearance

Space owned, leased or operated by San Francisco Department of Public Health providers, including satellite sites, and used by CLIENTS or STAFF shall meet local fire codes. Providers shall undergo of fire safety inspections at least every three (3) years and documentation of fire safety, or corrections of any deficiencies, shall be made available to reviewers upon request."

#### U. Clinics to Remain Open:

Outpatient clinics are part of the San Francisco Department of Public Health Community Behavioral Health Services (CBHS) Mental Health Services public safety net; as such, these clinics are to remain open to referrals from the CBHS Behavioral Health Access Center (BHAC), to individuals requesting services from the clinic directly, and to individuals being referred from institutional care. Clinics serving children, including comprehensive clinics, shall remain open to referrals from the 3632 unit and the Foster Care unit. Remaining open shall be in force for the duration of this Agreement. Payment for SERVICES provided under this Agreement may be withheld if an outpatient clinic does not remain open.

Remaining open shall include offering individuals being referred or requesting SERVICES appointments within 24-48 hours (1-2 working days) for the purpose of assessment and disposition/treatment planning, and for arranging appropriate dispositions.

In the event that the CONTRACTOR, following completion of an assessment, determines that it cannot provide treatment to a client meeting medical necessity criteria, CONTACTOR shall be responsible for the client until CONTRACTOR is able to secure appropriate services for the client.

CONTRACTOR acknowledges its understanding that failure to provide SERVICES in full as specified in Appendix A of this Agreement may result in immediate or future disallowance of payment for such SERVICES, in full or in part, and may also result in CONTRACTOR'S default or in termination of this Agreement.

## V. Compliance with Grant Award Notices:

Contractor recognizes that funding for this Agreement may be provided to the City through federal, State or private grant funds. Contractor agrees to comply with the provisions of the City's agreements with said funding sources, which agreements are incorporated by reference as though fully set forth.

Contractor agrees that funds received by Contractor from a source other than the City to defray any portion of the reimbursable costs allowable under this Agreement shall be reported to the City and deducted by Contractor from its billings to the City to ensure that no portion of the City's reimbursement to Contractor is duplicated.

## 2. Description of Services

Contractor agrees to perform the following Services:

All written Deliverables, including any copies, shall be submitted on recycled paper and printed on double-sided pages to the maximum extent possible.

Detailed description of services are listed below and are attached hereto

#### Appendix A-1 Fiscal Administrator- Check Writing Services

3. Services Provided by Attorneys. Any services to be provided by a law firm or attorney to the City must be reviewed and approved in writing in advance by the City Attorney. No invoices for services provided by law firms or attorneys, including, without limitation, as subcontractors of Contractor, will be paid unless the provider received advance written approval from the City Attorney.

## 1. Agency and Program Identification

Name: HealthRIGHT360 Fiscal Administrator for BHS and Department of Homeless and

**Supportive Housing** 

Address: 1563 Mission Street

San Francisco, CA 94103

Phone: 415-226-1775

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## 3. Background

The San Francisco Department of Public Health's (SFDPH) Behavioral Health Services (BHS) solicited proposals from qualified vendors to serve as a FISCAL INTERMEDIARY (CONTRACTOR) for checkwriting services for four types of BHS services:

- 1) Private Provider Network (PPN)/ Out of Network Provider Reimbursement;
- 2) Residential Care Facilities (RCFs);
- 3) Client wraparound services and related expenses; and
- 4) Emergency Housing/Stabilization Rooms and Related Expenses Workforce and Training and Other Emergent Needs such as Mental Health and Substance Use Disorder consultations, and hospital payments for psychiatric emergency and eating disorders.

The four types of services are described as follows:

# A. San Francisco Health Plan Private Provider Network (PPN)/Out of Network Provider Reimbursement:

On April 1, 1998, the Department assumed responsibility from the State for providing specialty mental health services to San Francisco Medi-Cal beneficiaries and other eligible San Francisco Mental Health Plan (SFMHP) members, including residents who are indigent and/or uninsured. Most of the providers of these services have a contract with BHS for the provision of these services. However, BHS utilizes non-contract providers to serve SFMHP members, who reside in other California counties, with emergency or urgent care needs. Since non-contract providers are not considered "VENDORS" in the City's accounts payable system, the SFMHP needs a FISCAL INTERMEDIARY (CONTRACTOR) mechanism to provide payment to non-contract providers, both within San Francisco County and out-of-county. A FISCAL INTERMEDIARY (CONTRACTOR) selected under this RFP will make claim payments to providers who are in the SFMHP Private Provider Network (PPN) but whose claims cannot be processed through the City's Controller's Office. (For the purposes of this RFP, a "provider" is defined as an entity that provides services directly to BHS clients.)

B. Residential Care Facilities (RCFs) and Residential Care Facilities for the Elderly (RCFEs)
BHS has as one of its longest-standing missions the goal of achieving and maintaining optimal health for its clients in non-institutional settings, such as, licensed Residential Care Facilities (RCFs) and licensed Residential Care Facilities for the Elderly (RCFEs). BHS recognizes these licensed facilities as a key component within the continuum of care that assists its clients to live in a stable community setting.

BHS needs a fiscal intermediary mechanism to provide payment to several dozen providers, both within San Francisco and out-of-county. Many of these providers are small, home-like operations that are owner-occupied licensed facilities unable to contract with the City and County of San Francisco but who are willing to enter into a Memorandum of Agreement ("MOA") regarding placement of mental health clients at their facility. BHS enters into a MOA with each participating provider and agrees to pay to the provider a daily per diem for each client or bed utilized by mental health clients. Payments are made either monthly or quarterly for services rendered during the previous month or quarter, or in some cases payments are made in advance of services rendered.

- C. <u>Client Wraparound Services and Related Expenses</u>; Workforce and Training; and Emergent Needs BHS needs a FISCAL INTERMEDIARY (CONTRACTOR) to provide check writing and tracking services to support the function of providing client wraparound and related services. These fiscal management services include: direct check writing for services or expenses that will assist in a client's stabilization efforts, such as for emergency housing needs or food, and for non-emergency services such as transportation, clothing, and vocational training. Additionally, consultants are occasionally hired for amounts up to approximately \$10,000 to assist in various efforts related to the service delivery system, which may include work force or specialty training. Finally, there may be miscellaneous related costs that occur from time to time that require check writing to respond to emergent needs.
- D. Emergency Housing/Stabilization Rooms and Related Expenses , including for the Department of Homeless and Supportive Housing (HSH)

The Department requires a fiscal intermediary to provide payment to several providers within San Francisco. These providers are small hotel operators who have entered into a Memorandum of Agreement ("MOA") regarding placement of clients at their buildings for a limited time period. The Department or HSH enters into a MOA with each participating provider and agrees to pay to the provider a monthly rate for a specified number of rooms. Payments are made monthly or quarterly for services rendered during the previous month, or in some cases, payments are made in advance to secure the rooms. Furthermore, housing vouchers and housing subsidies are needed for clients served by four different UCSF programs: SFGH/UCSF case management programs: Citywide Case Management, Crisis Resolution Team (CRT), Emergency Department (ED), and Community Focus are managed through this agreement.

Target populations are clients experiencing homelessness with special needs who are referred by the San Francisco Homeless Outreach Team (SFHOT). This fiscal intermediary service includes managing monthly rental payments for rooms at the Kean, Riviera and Crystal hotels and up to 30 or more additional rooms at other sites identified throughout the year as necessary.

## 4. Services to be Provided

CONTRACTOR. will provide fiscal intermediary check-writing services for the BHS Section of the San Francisco Department of Public Health. The check-writing services will be provided for the following types of services offered by BHS:

- 1. Private Provider Network (PPN)/ Out of Network Provider Reimbursement;
- 2. Residential Care Facilities (RCFs);
- 3. Client wraparound services and related expenses; and

4. Emergency Housing/Stabilization Rooms and Related Expenses Workforce and Training and Other Emergent Needs such as Mental Health and Substance Use Disorder consultations, and hospital payments for psychiatric emergency and eating disorders.

The FISCAL INTERMEDIARY (CONTRACTOR) will open and maintain a bank account to deposit contract funds, which are paid either weekly or monthly depending upon the type of service being paid for, and the FISCAL INTERMEDIARY (CONTRACTOR) will draw on such bank account funds on a weekly or monthly basis to pay BHS providers. The FISCAL INTERMEDIARY (CONTRACTOR) will not co-mingle BHS funds with non-BHS funds. BHS will require the FISCAL INTERMEDIARY (CONTRACTOR) to have adequate funds in the account(s) prior to writing and distributing checks against the account(s).

The FISCAL INTERMEDIARY (CONTRACTOR) will provide bank account status and an expenditure report by cost center to BHS monthly (See "General Procedures"), as well as an electronic file listing out information on checks issued. Additionally, a monthly invoice will be provided to BHS itemizing the total value of the checks, by cost center, and the value of the total check-writing fee. The monthly invoice will be required for reimbursement. Any bank interest earned in the bank account will be returned to BHS and any funds not utilized at the end of the fiscal year will be returned to BHS within 45 days, unless an alternative is negotiated. The FISCAL INTERMEDIARY (CONTRACTOR) will also keep records regarding an annual accounting of monies spent per provider and issue the annual Form 1099 to each provider, as necessary.

The price-per-cl	heck shall	be as	follows:
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\$22 per check

This cost to BHS per check should be unrelated to the actual dollar value of the check and will be a fixed rate as determined by award of this RFP.

The FISCAL INTERMEDIARY (CONTRACTOR) shall provide a report each month following the month of check writing that displays:

- 1) To whom each check was paid,
- 2) Date of check,
- 3) Check number,
- 4) Date mailed,
- 5) Amount of check,
- 6) Account balance,
- 7) Individual cost center balances and
- 8) A monthly invoice indicating the value of the checks, by cost center and the total monthly check fee to be paid to the FISCAL INTERMEDIARY (CONTRACTOR).

## **GENERAL PROCEDURES:**

The procedures below are applicable to the check-writing services to be provided under this contract

1. Any disagreement about claims, payment inquiries, and other related issues from the providers will be handled and resolved by BHS.

- 2. The FISCAL INTERMEDIARY (CONTRACTOR) will maintain accounting records and disclosures.
- 3. The FISCAL INTERMEDIARY (CONTRACTOR) will adhere to BHS Confidentiality and Privacy requirements of maintaining provider financial information such as provider social security number, tax I.D. number, name, address, etc.
- 4. The FISCAL INTERMEDIARY (CONTRACTOR) will issue checks for claims based on authorized payment requests as submitted by the appropriate BHS Staff. See specific payment procedures for details about turnaround time for writing checks for the three types of BHS services.
- 5. The FISCAL INTERMEDIARY (CONTRACTOR) will be responsible for tracking all payments to each provider. The FISCAL INTERMEDIARY (CONTRACTOR) will keep individual provider's data of Federal ID number, report of monthly payment information, and generate annual Tax Form 1099 where applicable or requested by BHS. A final report (Annual Payment Summary) containing a summary of these 1099 records will be sent to BHS by January 31 of the New Year.
- 6. The FISCAL INTERMEDIARY (CONTRACTOR) will develop and generate contract budget modifications as directed by BHS. The FISCAL INTERMEDIARY (CONTRACTOR) will obtain prior approval from BHS before changing a budget.
- 7. The FISCAL INTERMEDIARY (CONTRACTOR) will comply with audit requirements as pursuant to the contract.
- 8. The FISCAL INTERMEDIARY (CONTRACTOR) will comply with cost report requirements as directed by BHS, including annual settlement and reconciliation procedures.
- 9. The FISCAL INTERMEDIARY (CONTRACTOR) will provide access to financial records and internal back-up documents related to BHS funds as requested by BHS.
- The FISCAL INTERMEDIARY (CONTRACTOR) will provide insurance for liability and malpractice as outlined in the insurance requirements attached. As well as any bonding required by the Dept

#### **PAYMENT PROCEDURES:**

## Private Practitioners Monthly Payment Procedures:

- 1. The BHS Claims Supervisor or BHS Billing Manager will send multiple weekly batches of authorized request for payments to CONTRACTOR via encrypted e-mail message and followed by a confidential fax.
- 2. CONTRACTOR will direct all claim and payment questions to the BHS Claims Supervisor or Billing Manager for solution.
- 3. CONTRACTOR will write checks based upon payment requests received, and return the checks within three business days from the date the request is received to the BHS Claims Supervisor. The

BHS Claims Supervisor will reconcile check amounts against the payment request and Explanation of Benefits (EOBs) and then will mail checks to providers.

### Residential Care Facility and Residential Care Facility for the Elderly Monthly Payment Procedures:

- 1. BHS will send authorized payment requests once a month to CONTRACTOR, Inc. via encrypted email message and followed by a confidential fax.
- 2. CONTRACTOR will write checks based upon payment requests received and will mail the checks within five business days of receiving the request directly to the RCFs and RCFEs.
- 3. CONTRACTOR will direct all claim and payment questions to BHS for resolution.
- 4. CONTRACTOR will mail a check and a photocopy of the invoice to each residential care provider no later than the 20th day of each month.
- 5. CONTRACTOR will send the following information monthly to the BHS RCNM: a) a profit-loss statement of how much was paid out and a general ledger report, b) a budget vs. actual report, c) a bank statement report, and d) a cost reimbursement report. CONTRACTOR will also prepare an End-of-the-Year reconciliation report.

#### Client Wraparound Services and All Other Monthly Payment Procedures:

- 1. BHS will send requests for payments to CONTRACTOR. CONTRACTOR will issue checks within five working days from the date the request is received. Checks will be distributed directly to the provider, or based on separate instructions.
- 2. CONTRACTOR will provide record keeping for all funding transactions.
- 3. CONTRACTOR will pay all consultant expenses approved by BHS and is responsible for maintaining agreement with consultants.

The checks will be prepared by a staff accountant who forwards the checks and a copy of the payment request to the manager for review. The checks will be signed by the principal of the firm who will then forward the checks and payment requests to the appropriate persons. Monthly and annual reports will be prepared and maintained by the firm manager who will forward the required reports to BHS by the 15<sup>th</sup> of the following month.

## Department of Homeless and Supportive Housing:

BHS will send requests for payments to the FISCAL INTERMEDIARY (CONTRACTOR) as they
are received by BHS. The FISCAL INTERMEDIARY (CONTRACTOR) will issue and mail checks
within five working/business days from the date the request is received via confidential fax. Original
copy of the request will be mail to FISCAL INTERMEDIARY (Contractor) for record keeping.
Checks will be mailed directly to the provider, or based on separate instructions.

- 2. The FISCAL INTERMEDIARY (CONTRACTOR) will direct all claim and payment questions to the BHS Claims Supervisor or Billing Manager for solution. Hotel operators will not be contacted by FISCAL INTERMEDIARY (CONTRACTOR).
- 3. The FISCAL INTERMEDIARY (CONTRACTOR) will provide record keeping for all funding transactions.
- 4. The FISCAL INTERMEDIARY (CONTRACTOR) will send the following information monthly to the BHS RCNM: a) a profit-loss statement of how much was paid out and a general ledger report, b) a budget vs. actual report, c) a bank statement report, and d) a cost reimbursement report. An End-of-the-Year reconciliation report is also required.

The FISCAL INTERMEDIARY (CONTRACTOR) will pay all expenses approved by the Department of Homeless and Supportive Housing

Reports to be provided by the FISCAL INTERMEDIARY (CONTRACTOR) to BHS/ Department of Homeless and Supportive Housing:

- 1. Monthly payment summary containing the following payment information: dollar amount of each check, check date, check numbers, and a copy of the authorized payment request marked "PAID" and date-stamped on the invoice to document the date of check mailing.
- 2. Annual payment summary on fiscal year basis.
- 3. Monthly photocopy of bank statement(s), which will be a separate account opened and maintained by FISCAL INTERMEDIARY (CONTRACTOR). FISCAL INTERMEDIARY (CONTRACTOR) will not co-mingle non-BHS funds in the bank account with BHS funds.
- 4. Monthly Fee Statement: FISCAL INTERMEDIARY (CONTRACTOR) will submit a monthly invoice detailing the value of all of the checks written, categorized by cost center, and the total value of the check fees to be paid to the FISCAL INTERMEDIARY (CONTRACTOR) within 15 working days following the end of the previous calendar month. The FISCAL INTERMEDIARY (CONTRACTOR) will not be entitled to any bank interest earned by the account. BHS will monitor fee statements and number of checks issued in each calendar month submitted by FISCAL INTERMEDIARY (CONTRACTOR).
- 5. Monthly Accounts Payable Cost Center Report that contains revenue and expenditure detail by cost center and general ledger detail.

## Appendix B Calculation of Charges

#### 1. Method of Payment

A. Invoices furnished by CONTRACTOR under this Agreement must be in a form acceptable to the Contract Administrator and the CONTROLLER and must include the Contract Progress Payment Authorization number or Contract Purchase Number. All amounts paid by CITY to CONTRACTOR shall be subject to audit by CITY. The CITY shall make monthly payments as described below. Such payments shall not exceed those amounts stated in and shall be in accordance with the provisions of Section 3.3, COMPENSATION, of this Agreement.

Compensation for all SERVICES provided by CONTRACTOR shall be paid in the following manner. For the purposes of this Section, "General Fund" shall mean all those funds which are not Work Order or Grant funds. "General Fund Appendices" shall mean all those Appendices which include General Fund monies.

#### (1) Fee For Service (Monthly Reimbursement by Certified Units at Budgeted Unit Rates)

CONTRACTOR shall submit monthly invoices in the format attached, Appendix  $\mathbf{F}$ , and in a form acceptable to the Contract Administrator, by the fifteenth (15<sup>th</sup>) calendar day of each month, based upon the number of units of service that were delivered in the preceding month. All deliverables associated with the SERVICES defined in Appendix  $\mathbf{A}$  times the unit rate as shown in the appendices cited in this paragraph shall be reported on the invoice(s) each month. All charges incurred under this Agreement shall be due and payable only after SERVICES have been rendered and in no case in advance of such SERVICES.

#### (2) Cost Reimbursement (Monthly Reimbursement for Actual Expenditures within Budget):

CONTRACTOR shall submit monthly invoices in the format attached, Appendix **F**, and in a form acceptable to the Contract Administrator, by the fifteenth (15<sup>th</sup>) calendar day of each month for reimbursement of the actual costs for SERVICES of the preceding month. All costs associated with the SERVICES shall be reported on the invoice each month. All costs incurred under this Agreement shall be due and payable only after SERVICES have been rendered and in no case in advance of such SERVICES.

#### B. Final Closing Invoice

#### (1) Fee For Service Reimbursement:

A final closing invoice, clearly marked "FINAL," shall be submitted no later than forty-five (45) calendar days following the closing date of each fiscal year of the Agreement, and shall include only those SERVICES rendered during the referenced period of performance. If SERVICES are not invoiced during this period, all unexpended funding set aside for this Agreement will revert to CITY. CITY'S final reimbursement to the CONTRACTOR at the close of the Agreement period shall be adjusted to conform to actual units certified multiplied by the unit rates identified in Appendix B attached hereto, and shall not exceed the total amount authorized and certified for this Agreement.

### (2) Cost Reimbursement:

A final closing invoice, clearly marked "FINAL," shall be submitted no later than forty-five (45) calendar days following the closing date of each fiscal year of the Agreement, and shall include only those costs incurred during the referenced period of performance. If costs are not invoiced during this period, all unexpended funding set aside for this Agreement will revert to CITY.

- C. Payment shall be made by the CITY to CONTRACTOR at the address specified in the section entitled "Notices to Parties."
- D. Upon the effective date of this Agreement, contingent upon prior approval by the CITY'S Department of Public Health of an invoice or claim submitted by Contractor, and of each year's revised Appendix A (Description of Services) and each year's revised Appendix B (Program Budget and Cost Reporting Data Collection Form), and

within each fiscal year, the CITY agrees to make an initial payment to CONTRACTOR not to exceed twenty-five per cent (25%) of the General Fund and MHSA Fund of the CONTRACTOR'S allocation for the applicable fiscal year.

CONTRACTOR agrees that within that fiscal year, this initial payment shall be recovered by the CITY through a reduction to monthly payments to CONTRACTOR during the period of October through March of the applicable fiscal year, unless and until CONTRACTOR chooses to return to the CITY all or part of the initial payment for that fiscal year. The amount of the initial payment recovered each month shall be calculated by dividing the total initial payment for the fiscal year by the total number of months for recovery. Any termination of this Agreement, whether for cause or for convenience, will result in the total outstanding amount of the initial payment for that fiscal year being due and payable to the CITY within thirty (30) calendar days following written notice of termination from the CITY.

#### 2. Program Budgets and Final Invoice

A. Program Budgets are listed below and are attached hereto.

#### Appendix B-1: Fiscal Intermediary Budget and Fee

#### B. COMPENSATION

Compensation shall be made in monthly payments on or before the 30<sup>th</sup> day after the DIRECTOR, in his or her sole discretion, has approved the invoice submitted by CONTRACTOR. The breakdown of costs and sources of revenue associated with this Agreement appears in Appendix B, Cost Reporting/Data Collection (CR/DC) and Program Budget, attached hereto and incorporated by reference as though fully set forth herein. The maximum dollar obligation of the CITY under the terms of this Agreement shall not exceed Forty-Six Million Seven Hundred Sixty-Six Thousand One Hundred Sixty Dollars (\$46,766,160) for the period of January 1, 2021 through June 30, 2023.

CONTRACTOR understands that, of this maximum dollar obligation, \$4,187,032 is included as a contingency amount and is neither to be used in Appendix B, Budget, or available to CONTRACTOR without a modification to this Agreement executed in the same manner as this Agreement or a revision to Appendix B, Budget, which has been approved by the Director of Health. CONTRACTOR further understands that no payment of any portion of this contingency amount will be made unless and until such modification or budget revision has been fully approved and executed in accordance with applicable CITY and Department of Public Health laws, regulations and policies/procedures and certification as to the availability of funds by the Controller. CONTRACTOR agrees to fully comply with these laws, regulations, and policies/procedures.

- (1) For each fiscal year of the term of this Agreement, CONTRACTOR shall submit for approval of the CITY's Department of Public Health a revised Appendix A, Description of Services, and a revised Appendix B, Program Budget and Cost Reporting Data Collection form, based on the CITY's allocation of funding for SERVICES for the appropriate fiscal year. CONTRACTOR shall create these Appendices in compliance with the instructions of the Department of Public Health. These Appendices shall apply only to the fiscal year for which they were created. These Appendices shall become part of this Agreement only upon approval by the CITY.
- (2) CONTRACTOR understands that, of the maximum dollar obligation stated above, the total amount to be used in Appendix B, Budget and available to CONTRACTOR for the entire term of the contract is as follows, not withstanding that for each fiscal year, the amount to be used in Appendix B, Budget and available to CONTRACTOR for that fiscal year shall conform with the Appendix A, Description of Services, and a Appendix B, Program Budget and Cost Reporting Data Collection form, as approved by the CITY's Department of Public Health based on the CITY's allocation of funding for SERVICES for that fiscal year.

January 1, 2021 - June 30, 2021	\$7,163,815
July 1, 2021- June 30, 2022	\$17,445,967
July 1, 2022- June 30, 2023	\$17,969,346
January 1, 2021 - July 31, 2023 Contingency	\$4,187,032
TOTAL January 1, 2021 - July 31, 2023	\$46,766,160

CONTRACTOR understands that the CITY may need to adjust sources of revenue and agrees that these needed adjustments will become part of this Agreement by written modification to CONTRACTOR. In event that such reimbursement is terminated or reduced, this Agreement shall be terminated or proportionately reduced accordingly. In no event will CONTRACTOR be entitled to compensation in excess of these amounts for these periods without there first being a modification of the Agreement or a revision to Appendix B, Budget, as provided for in this section of this Agreement.

#### 3. Services of Attorneys

No invoices for Services provided by law firms or attorneys, including, without limitation, as subcontractors of Contractor, will be paid unless the provider received advance written approval from the City Attorney.

#### 4. State or Federal Medi-Cal Revenues

- A. CONTRACTOR understands and agrees that should the CITY'S maximum dollar obligation under this Agreement include State or Federal Medi-Cal revenues, CONTRACTOR shall expend such revenues in the provision of SERVICES to Medi-Cal eligible clients in accordance with CITY, State, and Federal Medi-Cal regulations. Should CONTRACTOR fail to expend budgeted Medi-Cal revenues herein, the CITY'S maximum dollar obligation to CONTRACTOR shall be proportionally reduced in the amount of such unexpended revenues. In no event shall State/Federal Medi-Cal revenues be used for clients who do not qualify for Medi-Cal reimbursement.
- B. CONTRACTOR further understands and agrees that any State or Federal Medi-Cal funding in this Agreement subject to authorized Federal Financial Participation (FFP) is an estimate, and actual amounts will be determined based on actual services and actual costs, subject to the total compensation amount shown in this Agreement."

#### 5. Reports and Services

No costs or charges shall be incurred under this Agreement nor shall any payments become due to CONTRACTOR until reports, SERVICES, or both, required under this Agreement are received from CONTRACTOR and approved by the DIRECTOR as being in accordance with this Agreement. CITY may withhold payment to CONTRACTOR in any instance in which CONTRACTOR has failed or refused to satisfy any material obligation provided for under this Agreement.

# 6. Monthly Financial Statements, Notification of Proposed Mergers and Notification of Intent to Sell or Lease 890 Hayes Street and/or 214 Haight Street.

In consideration of City's subordination of CONTRACTOR'S Seismic and Safety Loan Program liens on 890 Hayes Street and 214 Haight Street, in 2016, and as a material term of this Agreement, CONTRACTOR shall:

- A. Comply with all CITY's asset management and reporting requirements, including, but not limited to, providing SFDPH with monthly financial statements to the Chief Financial Officer located at 101 Grove, Room 308, San Francisco, CA 94110.
- B. Provide written notification to SFDPH of any proposed merger negotiations, and obtain City approval of any such proposed merger negotiations prior to executing any documents regarding an intent to enter into merger negotiations or an intent to merge. SFDPH shall respond within thirty (30) business days from the date that CONTRACTOR provides a merger plan to SFDPH.

C. Provide written notification to SFDPH and the Mayor's Office of Housing and Community Development no less than one hundred twenty (120) days prior to any intent to sell or lease CONTRACTOR's properties located at 890 Hayes Street and/or 214 Haight Street, and obtain City's prior written approval of any sale or lease of such properties, which shall not be unreasonably withheld, conditioned, or delayed. Within 30 days of executing this Agreement, CONTRACTOR shall record a notice, substantially in a form acceptable to the City, against the properties located at 890 Hayes Street and/or 214 Haight Street setting forth City's rights and CONTRACTOR's obligations set forth in this Section 6(C).

## HealthRIGHT360

Appendix B-1: Fiscal Intermediary Budget and Fee Fiscal Year FY21/22

		Date: 08/1/21			21-22
		Fee \$22 as of 7/1/21	PeopleSoft Charge Codes	Funding Notification #1 August 30, 2021	Amend#1 Aug 30, 2021 July 1, 21-June 30, 22
Division	•	Funding Source	•		
BHS	General Fund	HMHMLT730416	240645-10000-10026703-0001	14,497,000	14,497,000
BHS	General Fund	HMHMCC730515	251984-10000-10001792-0001	807,553	807,553
BHS	Project	HMHMOPMGDCAR-PHMGDC19	251984-17128-10031195-0004	-	-
BHS	Grant	HCHPDTBCTLGR-HCPD211901	251974-10001-10036925-0002	25,000	25,000
BHS	Grant	HMHMRCGRANTS HMM007-1901 CFDA#93.958	251984-10001-10035198-0001	-	-
BHS	Grant	HMHMRCGRANTS HMM007-1901 CFDA#93.958	251984-10001-10036957-0001	54,079	54,079
BHS	Project	HMHMPROP63 PMHS63	251984-17156-10031199-0043	-	-
BHS	Project	HMHMPROP63 PMHS63	251984-17156-10031199-0045	-	-
BHS	Project	HMHMPROP63 PMHS63	251984-17156-10031199-0046	-	-
BHS	Project	HMHMPROP63 PMHS63	251984-17156-10031199-0047	-	-
BHS	Project	HMHMPROP63 PMHS63	251984-17156-10031199-0044	-	-
BHS	Work Order	Work Order	251984-10002-10033255-0005	20,000	20,000
BHS	Project	HMHMPROP63 PMHS63	251984-17156-10031199-0006	460,754	460,754
BHS	Project	HMHMPROP63 PMHS63	251984-17156-10031199-0057	78,000	78,000
BHS	Project	HMHMPROP63 PMHS63	251984-17156-10031199-0058	381,910	381,910
BHS	Project	HMHMPROP63 PMHS63	251984-17156-10031199-0059	15,000	15,000
BHS	Project	HMHMPROP63 PMHS63	251984-17156-10031199-0060	125,000	125,000
BHS	Project	HMHMPROP63 PMHS63	251984-17156-10031199-0061	211,100	211,100
Sub Adu	Ilt MH Total:			16,675,396	16,675,396
		I was a second	1	-	
BHS	General Fund	HMHMCP751594	251962-10000-10001670-0001	412,702	412,702
BHS	General Fund	HMHMCP8828CH - Cap MediCal	251962-10000-10001794-0001	110,000	110,000
BHS	Work Order	HMHMCHTBSSWO	251962-10002-10001803-0012	33,572	33,572
BHS	Work Order	HMHMCHTHFCWO	251962-10002-10001803-0013	-	-
BHS	Work Order	HMHMCHPTINWO	251962-10002-10001800-0002	-	-
BHS	Work Order	HMHMCHPTRIWO	251962-10002-10001799-0005	-	-
BHS	Work Order	HMHMPROP63	251984-17156-10031199-0042	-	
BHS	Work Order	HMHMPROP63	251984-17156-10031199-0056	30,000	30,000
Sub Chil	dren MH Total:			586,274	586,274
BHS	General Fund	HMHSOTHERSGF	240646-10000-10001681-0008	184,297	184,297
	S SA/Check Fees Tot	tal:		184,297	184,297
HUH				,	,
SF HOT	SF Homeless Outre	HOMHOUSINGF	203646-10000-10026739-0001	-	-
Sub HUH	l Total:			0	0
G. Total:				17,445,967	17,445,967

Appendix F Invoices

Appendix F PAGE A Contract ID# 1000018756 INVOICE NUMBER: M03JL21 Contractor: HealthRIGHT360 - CW Template Version Amendment 1 User Cd SFGOV-TBD Address: 1735 Mission St., San Francisco, CA 94103 Ct. PO No.: POHM Tel. No.: (415) 692-8225 Fund Source: 251962-10000-10001670-0001 BHS Fax No.: (415) Invoice Period: July 2021 Funding Term: 07/01/2021 - 06/30/2022 Final Invoice: (Check if Yes) PHP Division: Behavioral Health Services DELIVERED DELIVERED REMAINING TOTAL % OF % OF CONTRACTED THIS PERIOD TO DATE TOTAL **DELIVERABLES** TOTAL Program/Exhibit UOS UDC UOS UDC UOS UDC UOS UDC UDC UOS UDC UOS Monthly Check Writing Unduplicated Counts for AIDS Use Only. **EXPENSES EXPENSES** REMAINING % OF Description BUDGET THIS PERIOD **BALANCE** TO DATE **BUDGET Total Salaries** 0.00% \$ \$ Fringe Benefits \$ \$ \$ 0.00% \$ Total Personnel Expenses \$ \$ 0.00% \$ Funds for Payment to Providers MH Consultation - Chld GF 53,112.00 \$ \$ 0.00% \$ 53,112.00 MH Consultation - Chld Realignment 84,242.00 \$ \$ \$ 0.00% \$ 84,242.00 122,422.00 \$ Children's Acute Svcs - Chld GF \$ \$ 0.00% \$ 122,422.00 Children's Acute Svcs - Chld Realignment \$ 131,350.00 \$ \$ 0.00% \$ 131,350.00 FMP Wrap Around - Chld GF 2,326.00 \$ \$ 0.00% \$ 2,326.00 Child Crisis - Chld GF 14,250.00 \$ \$ 0.00% \$ 14,250.00 Training-TIS 5,000.00 \$ \$ 0.00% \$ 5,000.00 Total Operating Expenses 412,702.00 \$ 0.00% \$ 412,702.00 \$ \$ 0.00% \$ **Capital Expenditures** TOTAL DIRECT EXPENSES \$ 412,702.00 \$ \$ 0.00% \$ 412,702.00 Indirect Expenses \$ \$ \$ 0.00% \$ TOTAL EXPENSES 412,702.00 \$ \$ 0.00% \$ 412,702.00 Less: Initial Payment Recovery NOTES: Other Adjustments (DPH use only) REIMBURSEMENT I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: Date: Printed Name: Title: Phone: Send to: DPH Authorization for Payment Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103 Or email to: cbhsinvoices@sfdph.org Authorized Signatory Date

Jul Prepared: 9/17/2021

Appendix F PAGE A

Contract ID# 1000018756

				1000	018	756								
								INVOICE N	IUMBER:	M04JL21	]			
Contractor: HealthRIGHT360 - CW						Template \	/ersion	Amendm	ent 1					
Address 4705 Mississ Ct. Con Fassis						Ct. PO No.	· DOUM	SFGOV-	TDD		User	Cd		
Address: 1735 Mission St., San Francisc	0, CA 94	103			1			CI. PO NO.	. POHIVI	SFGUV-	וסט			
Tel. No.: (415) 692-8225				<b>3HS</b>				Fund Sour	ce:	251984-1	10000-10	0017	92-00	)01
Fax No.: (415)					J			Invoice Pe	riod.	July 20	21			
										0 , 20	1			
Funding Term: 07/01/2021 - 06/30/2022								Final Invoid	e:		(0	Check	if Yes	s)
PHP Division: Behavioral Health Service	s													
	TO	TAL	DE	LIVERED		DELIVE	RED	%	OF	REMA	AINING		% (	OF.
		RACTED		S PERIOD		TO D			TAL		RABLES		ТОТ	
Program/Exhibit	UOS	UDC	UOS	UDC		UOS	UDC	UOS	UDC	UOS	UDC	UC	S	UDC
RCF Monthly Check Writing					-						<u> </u>			
Unduplicated Counts for AIDS Use Only.														
D windia u				UDOET		EXPEN			NSES		OF			INING
Description Total Salaries			\$	BUDGET -	\$	THIS PE	- RIOD	\$	DATE -	BOD	0.00%	_	BALA	NCE
Fringe Benefits			\$		\$			\$			0.00%			
Total Personnel Expenses			\$	-	\$		-	\$	-		0.00%	\$		-
Funds for Payment to Providers  Mission ACT (Adult GF)			\$	212,856.00	\$			\$	_	1	0.00%	¢.	212	2,856.00
Coordinator Case Mgt (Adult GF	)		\$	88,264.00			<u> </u>	\$	<u> </u>		0.00%			,264.00
Outcome Project (Adult GF)	<u> </u>		\$	31,254.00			-	\$	-		0.00%	_		,254.00
IMD Alter Alternatives (Adult GF)			\$	15,006.00	\$		-	\$	-		0.00%	\$		,006.00
Mobile Crisis (Adult GF)			\$	9,516.00			-	\$	-		0.00%			,516.00
Special Needs (Adult GF)			\$	85,008.00			-	\$	-		0.00%			,008.00
Managed Care (Adult GF)			\$	50,000.00			-	\$	-		0.00%	-		,000.00
HR360 Fee (Adult GF)			\$	82,000.00	-		-	\$	-		0.00%	•	82	2,000.00
			Ψ		\$			<b>\$</b>			0.00%	<b>&gt;</b>		<del></del>
Total Operating Expenses			\$	573,904.00	\$		-	\$	-		0.00%	\$	573	,904.00
Capital Expenditures			\$	-	\$		-	\$	-		0.00%	\$		-
TOTAL DIRECT EXPENSES			\$	573,904.00	_		-	\$	-		0.00%		573	,904.00
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Other Adjustments (DPH use only)								INOTES.						
REIMBURSEMENT					\$		-							
I certify that the information provided abo	ve is, to tl	ne best of	my kno	owledge, cor	nple	ete and a	ccurate;	the amount	requested f	or reimburs	sement is	in		
accordance with the contract approved for	r services	provided	l under	the provisior	n of	that conf	tract. Ful	ll justification	and backu	p records f	or those			
claims are maintained in our office at the	address i	ndicated.												
Signature:					_			Date:						
Printed Name:					_				,					
Title:					•			Phone:						
			1		-									
Send to:								DPH Author	zation for F	ayment				
Behavioral Health Services-Budget/ Invo	ice Analys	t												
1380 Howard St., 4th Floor														
San Francisco, CA 94103			1											
Or amail to:			1											
Or email to: cbhsinvoices@sfdph.org							∧uthori-	ed Signator	N/	_		D.	ate	
consilivoices@stupit.org						4	AUU IOHZ	eu Signator	у			Da	ale	
Jul			_								Prepare	ed: 9/1	7/2021	

Contractor: HealthRIGHT360 - CW

# DEPARTMENT OF PUBLIC HEALTH CONTRACTOR COST REIMBURSEMENT INVOICE

Appendix F PAGE A

M06JL21

Amendment 1

INVOICE NUMBER:

Template Version

Contract ID# 1000018756

											-	Hs	ser Cd
Address: 1735 Mission St., San Francisc	co, CA 94	103						Ct. PO No.	: POHM	SFGOV-	ГВD	- 00	ici od
	,				1					054004	7100.10	004405	2222
Tel. No.: (415) 692-8225 Fax No.: (415)				3HS				Fund Sour	und Source: 251984-17128-10				0006
1 ax 140 (413)					J			Invoice Pe	riod:	July 20	21		
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Turiding Term. 07/01/2021 - 00/30/2022								i illai ilivoit	ъ.		(	JIICK II	165)
PHP Division: Behavioral Health Service	es												
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Program/Exhibit PPN-Adult (Managed Care)	UOS	UDC	UOS	UDC		UOS	UDC	UOS	UDC	UOS	UDC	UOS	UDC
													+
Traditions-MD (Managed Care)											<u> </u>		
Unduplicated Counts for AIDS Use Only.													
						EXPE	NSES	EXPE	ENSES	%	OF	REM	MAINING
Description			+	UDGET		THIS P	ERIOD	TO	DATE	BUD	GET		LANCE
Total Salaries			\$	-	\$		-	\$	-		0.00%		-
Fringe Benefits			\$	-	\$		-	\$	-		0.00%		-
Total Personnel Expenses			\$	-	\$		-	\$			0.00%	\$	-
Funds for Payment to Providers													
PPN - Adult - (Managed Care)			\$	52,102.00	\$			\$			0.00%	¢	52,102.00
251984-17128-10031195-	.0006		\$	-	\$			\$			0.00%		
Traditions - MD - (Managed Ca			\$	408,652.00	\$			\$			0.00%		08,652.00
251984-17128-10031195-			\$	-	\$		_	\$	_		0.00%		-
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			\$	-	\$		-	\$	-		0.00%	\$	-
Total Operating Expenses				460,754.00	\$		-	\$	-		0.00%		60,754.00
Capital Expenditures			\$	-	\$		-	\$	-		0.00%		-
TOTAL DIRECT EXPENSES				460,754.00	\$		-	\$	-		0.00%		60,754.00
Indirect Expenses TOTAL EXPENSES			\$	460,754.00	\$			\$  \$	-		0.00%		60.754.00
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Other Adjustments (DPH use only)								NOTES.					
Carol Adjustmente (B111 des emy)								-					
REIMBURSEMENT					\$		-						
I certify that the information provided aboraccordance with the contract approved for claims are maintained in our office at the Signature:	or services address i	s provided ndicated.	l under	the provisior								in	
Drintad Names					-								
Title:								Phone:					
Send to:			1		_			DPH Author	ization for P	avment			
Behavioral Health Services-Budget/ Invo 1380 Howard St., 4th Floor San Francisco, CA 94103 Or email to:	ice Analys	st						DI II Author	ization for f	aymont			
cbhsinvoices@sfdph.org							Authoriz	ed Signator	У	_		Date	
Jul Jul			_					<u> </u>	-		Prepar	ed. 9/17/20	<del>)21</del>

Contract ID#

Appendix F PAGE A

Prepared: 9/17/2021

1000018756 INVOICE NUMBER: M07JL21 Contractor: HealthRIGHT360 - CW Amendment 1 Template Version User Cd Ct. PO No.: POHM SFGOV-TBD Address: 1735 Mission St., San Francisco, CA 94103 Fund Source: 251962-10000-10001794-0001 Tel. No.: (415) 692-8225 **BHS** Fax No.: (415) Invoice Period: July 2021 Funding Term: 07/01/2021 - 06/30/2022 Final Invoice: (Check if Yes) PHP Division: Behavioral Health Services TOTAL DELIVERED DELIVERED % OF REMAINING % OF TO DATE CONTRACTED THIS PERIOD TOTAL **DELIVERABLES** TOTAL UDC UDC UOS UDC Program/Exhibit UOS UDC UOS UDC UOS UOS UOS UDC FMP Wrap Around - Chld Family Mosaic #DIV/0! #DIV/0! Unduplicated Counts for AIDS Use Only. **EXPENSES EXPENSES** % OF REMAINING Description BUDGET THIS PERIOD TO DATE **BUDGET** BALANCE **Total Salaries** \$ 0.00% \$ \$ Fringe Benefits \$ \$ \$ 0.00% \$ -Total Personnel Expenses \$ \$ \$ 0.00% \$ 0.00% Funds for Payment to Providers 0.00% \$ \$ \$ \$ FMP Wrap Around - Chld Family Mosaic 110,000.00 \$ 110,000.00 \$ \$ 0.00% \$ 251962-10000-10001794-0001 \$ \$ 0.00% \$ \$ \$ \$ \$ 0.00% \$ \$ 0.00% Total Operating Expenses 110,000.00 \$ 0.00% 110,000.00 \$ Capital Expenditures 0.00% \$ \$ \_ \$ \_ \$ TOTAL DIRECT EXPENSES \$ 110,000.00 \$ \$ 0.00% \$ 110,000.00 Indirect Expenses \$ \$ \$ 0.00% \$ TOTAL EXPENSES \$ 110,000.00 \$ \$ 0.00% \$ 110,000.00 Less: Initial Payment Recovery NOTES: Other Adjustments (DPH use only) REIMBURSEMENT I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: Printed Name: Phone: Send to: DPH Authorization for Payment Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103 Or email to: cbhsinvoices@sfdph.org **Authorized Signatory** Date

Appendix F PAGE A

Contract ID# 1000018756

INVOICE NUMBER: M08JL21 Contractor: HealthRIGHT360 - CW Template Version Amendment 1 User Cd Ct. PO No.: POHM SFGOV-TBD Address: 1735 Mission St., San Francisco, CA 94103 251984-10000-10001792-0001 Tel. No.: (415) 692-8225 **BHS** Fund Source: Fax No.: (415) Invoice Period: July 2021 Funding Term: 07/01/2021 - 06/30/2022 Final Invoice: (Check if Yes) PHP Division: Behavioral Health Services TOTAL **DELIVERED DELIVERED** REMAINING % OF % OF THIS PERIOD TOTAL CONTRACTED **DELIVERABLES** TOTAL TO DATE UDC Program/Exhibit UOS UDC UOS UOS UOS UDC UOS UDC UOS UDC Program Expenses (Adult GF) Unduplicated Counts for AIDS Use Only. **EXPENSES EXPENSES** % OF REMAINING BUDGET THIS PERIOD TO DATE BUDGET **BALANCE** Description **Total Salaries** 0.00% \$ \$ 0.00% \$ Fringe Benefits \$ \$ Total Personnel Expenses \$ 0.00% \$ \$ **Funds for Payment to Providers** Program Expenses (Adult GF) 251984-10000-10001792-0001 30,000.00 \$ 0.00% \$ 30,000.00 \$ Total Operating Expenses 30,000.00 \$ 0.00% \$ 30,000.00 \$ 0.00% \$ **Capital Expenditures** \$ \$ TOTAL DIRECT EXPENSES \$ 30,000.00 \$ 0.00% \$ 30,000.00 Indirect Expenses \$ \$ 0.00% \$ 0.00% \$ 30,000.00 TOTAL EXPENSES \$ 30,000.00 \$ \$ Less: Initial Payment Recovery NOTES: Other Adjustments (DPH use only) REIMBURSEMENT I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: \_ Printed Name: \_\_\_\_\_ Phone: Send to: DPH Authorization for Payment Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103 Or email to: cbhsinvoices@sfdph.org Authorized Signatory Date Prepared: 9/17/2021

Appendix F

PAGE A Contract ID# 1000018756 M10JL21 INVOICE NUMBER: Contractor: HealthRIGHT360 - CW Template Version Amendment 1 User Cd Ct. PO No.: POHM SFGOV-TBD Address: 1735 Mission St., San Francisco, CA 94103 251962-10002-10001803-0012 Tel. No.: (415) 692-8225 **BHS** Fund Source: Fax No.: (415) Invoice Period: July 2021 Funding Term: 07/01/2021 - 06/30/2022 Final Invoice: (Check if Yes) PHP Division: Behavioral Health Services TOTAL **DELIVERED DELIVERED** REMAINING % OF % OF TOTAL THIS PERIOD **DELIVERABLES** CONTRACTED TO DATE TOTAL Program/Exhibit UOS UDC UOS UDC UOS UOS UDC UOS UDC UOS UDC MH Consultation - HSA WO TBS Shadow Unduplicated Counts for AIDS Use Only. **EXPENSES EXPENSES** % OF REMAINING BUDGET THIS PERIOD TO DATE BUDGET **BALANCE** Description **Total Salaries** 0.00% \$ \$ \$ Fringe Benefits \$ \$ 0.00% \$ Total Personnel Expenses \$ 0.00% \$ \$ Funds for Payment to Providers 33,572.00 \$ MH Consultation - HSA WO TBS Shadow 0.00% \$ 33,572.00 \$ \$ 251962-10002-10001803-0012 \$ 0.00% \$ \$ \$ 0.00% \$ \$ \$ \$ 0.00% \$ \$ \$ \$ \$ \$ 0.00% \$ \$ 0.00% \$ \$ \$ \$ 0.00% \$ \$ \$ \$ 0.00% \$ \$ \$ \$ 0.00% \$ Total Operating Expenses 33,572.00 \$ \$ 0.00% \$ 33,572.00 \$ \$ \$ 0.00% \$ **Capital Expenditures** \$ TOTAL DIRECT EXPENSES \$ 33,572.00 \$ 0.00% \$ 33,572.00 Indirect Expenses \$ \$ 0.00% \$ 0.00% \$ 33,572.00 TOTAL EXPENSES \$ 33,572.00 \$ \$ Less: Initial Payment Recovery NOTES: Other Adjustments (DPH use only) REIMBURSEMENT I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: \_ Printed Name: \_\_\_\_\_ Phone: Send to: DPH Authorization for Payment Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103 Or email to: cbhsinvoices@sfdph.org Authorized Signatory Date

Jul Prepared: 9/17/2021

Appendix F PAGE A

Contract ID#

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Address: 1735 Mission St., San Francisc	co, CA 94	103						Ct. PO No.	: POHM	SFGOV-	TBD		Jser Cd
Tel. No.: (415) 692-8225	,		В	HS				Fund Sour	ce:	251962-	10002-10	00180	3-0012
Fax No.: (415)								Invesion Do		A	0004		
								Invoice Pe	rioa:	August	2021		
Funding Term: 07/01/2021 - 06/30/2022								Final Invoi	ce:		(0	Check i	f Yes)
PHP Division: Behavioral Health Service	es												
	TO	TAL	DEL	IVERED		DELIVE	ERED	%	OF	REMA	INING		% OF
5 (5.11)		RACTED		PERIOD		TO D			TAL		RABLES		TOTAL
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Unduplicated Counts for AIDS Use Only.			1					1		1			
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Fringe Benefits			\$	-	\$		-	\$	-		0.00%		-
Total Personnel Expenses			\$	-	\$		-	\$	-		0.00%	\$	-
Funds for Payment to Providers													
MH Consultation - HSA WO TE		W	\$	33,572.00	\$		-	\$	-		0.00%		33,572.00
251962-10002-10001803-	0012		\$	-	\$			\$	-		0.00%	•	-
			\$	-	\$		-	\$	-		0.00%	-	-
			\$	-	\$		-	\$	-		0.00%		-
			\$	-	\$		-	\$	-		0.00%		-
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			\$	-	\$			\$	-	+	0.00%		-
			φ		\$		-	\$	-		0.00%	\$	-
Total Operating Expenses			\$	33,572.00	\$		_	\$	_		0.00%	\$	33,572.00
Capital Expenditures			\$	-	\$		-	\$	-		0.00%		-
TOTAL DIRECT EXPENSES			\$	33,572.00	\$		-	\$	-		0.00%		33,572.00
Indirect Expenses			\$	-	\$		-	\$	-		0.00%	-	-
TOTAL EXPENSES			\$	33,572.00	\$		-	\$	-		0.00%	\$	33,572.00
Less: Initial Payment Recovery								NOTES:					
Other Adjustments (DPH use only)													
REIMBURSEMENT					\$		-						
I certify that the information provided aboraccordance with the contract approved for claims are maintained in our office at the	or services	s provided	,	0 /	•				•			in	
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Printed Name:													
Title:								Phone:					
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Behavioral Health Services-Budget/ Invo 1380 Howard St., 4th Floor San Francisco, CA 94103	ice Analys	st											
Or email to: cbhsinvoices@sfdph.org							Authoriz	ed Signato	у	_		Dat	е
Aug			_								Prepare	ed: 9/17	2021

Appendix F PAGE A

Contract ID#

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							INVOICE N	IUMBER:	M10SE21			
Contractor: HealthRIGHT360 - CW							Template \	ersion	Amendment 1			
Address: 1735 Mission St., San Francisco, CA 94103					_		Ct. PO No.	SFGOV-	User Cd SFGOV-TBD			
Tel. No.: (415) 692-8225				BHS			Fund Source	ce:	251962-10002-10001803-0012			
Fax No.: (415)			ВПО									
							Invoice Per	iod:	Septem	nber 2021		
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Sep Prepared: 9/17/2021

Appendix F PAGE A

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Contractor: HealthRIGHT360 - CW							Template \	/ersion	Amendm	ent 1		
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Behavioral Health Services-Budget/ Invoid 1380 Howard St., 4th Floor San Francisco, CA 94103	ce Analys	t										
Or email to: cbhsinvoices@sfdph.org						Authorize	ed Signator	У	_		Date	
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Oct Prepared: 9/17/2021

Appendix F PAGE A

				1000	0187	756		INVOICE N	NUMBER:	M10NO2	1		
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Appendix F PAGE A

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Appendix F PAGE A

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Feb			J									Prepare	rd. 01.	17/2021	
1 00												i-Tehali	.u. 3/	11/2021	

Appendix F PAGE A

Contract ID#

1000018756 INVOICE NUMBER: M10MR22 Contractor: HealthRIGHT360 - CW Template Version Amendment 1 User Cd Address: 1735 Mission St., San Francisco, CA 94103 Ct. PO No.: POHM SFGOV-TBD 251962-10002-10001803-0012 Tel. No.: (415) 692-8225 **BHS** Fund Source: Fax No.: (415) Invoice Period: March 2022 Funding Term: 07/01/2021 - 06/30/2022 Final Invoice: (Check if Yes) PHP Division: Behavioral Health Services **TOTAL** DELIVERED **DELIVERED** REMAINING % OF % OF THIS PERIOD **DELIVERABLES** CONTRACTED TO DATE TOTAL TOTAL Program/Exhibit UOS UDC UOS UDC UOS UOS UDC UOS UDC UOS UDC MH Consultation - HSA WO TBS Shadow Unduplicated Counts for AIDS Use Only. **EXPENSES EXPENSES** % OF REMAINING **BUDGET** THIS PERIOD TO DATE BUDGET **BALANCE** Description Total Salaries 0.00% \$ \$ Fringe Benefits 0.00% \$ \$ \$ Total Personnel Expenses 0.00% \$ \$ \$ Funds for Payment to Providers 33,572.00 \$ MH Consultation - HSA WO TBS Shadow 33,572.00 0.00% \$ 251962-10002-10001803-0012 \$ 0.00% \$ \$ \$ \$ 0.00% \$ \$ \$ \$ 0.00% \$ \$ \$ \$ \$ \$ 0.00% \$ \$ \$ 0.00% \$ \$ \$ 0.00% \$ \$ \$ \$ 0.00% \$ 0.00% \$ \$ \$ 33,572.00 \$ 0.00% \$ 33,572.00 Total Operating Expenses \$ 0.00% \$ Capital Expenditures TOTAL DIRECT EXPENSES \$ 33,572.00 \$ \$ 0.00% \$ 33,572.00 Indirect Expenses \$ \$ 0.00% \$ 0.00% \$ 33,572.00 TOTAL EXPENSES \$ 33,572.00 \$ \$ Less: Initial Payment Recovery NOTES: Other Adjustments (DPH use only) REIMBURSEMENT I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: Printed Name: \_\_\_\_\_ Phone: Send to: DPH Authorization for Payment Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103 Or email to: cbhsinvoices@sfdph.org Authorized Signatory Date Mar Prepared: 9/17/2021

Appendix F PAGE A

					act ID# 018756	1						
						_	INVOICE N	IUMBER:	M10AP22	2		
Contractor: HealthRIGHT360 - CW							Template V	ersion	Amendme	ent 1		
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Address: 1735 Mission St., San Francisco	o, CA 94	103			1		Ct. PO No.:	POHM	SFGOV-	ГBD		
Tel. No.: (415) 692-8225 Fax No.: (415)			В	HS			Fund Source	ce:	251962-1	0002-100	01803-0	0012
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Behavioral Health Services-Budget/ Invoid 1380 Howard St., 4th Floor San Francisco, CA 94103	ce Analys	t										
Or email to:												
cbhsinvoices@sfdph.org						Authoriz	ed Signator	у	_		Date	

Apr Prepared: 9/17/2021

Appendix F PAGE A

Contract ID#

1000018756 INVOICE NUMBER: M10MY22 Contractor: HealthRIGHT360 - CW Template Version Amendment 1 User Cd Address: 1735 Mission St., San Francisco, CA 94103 Ct. PO No.: POHM SFGOV-TBD 251962-10002-10001803-0012 Tel. No.: (415) 692-8225 **BHS** Fund Source: Fax No.: (415) Invoice Period: May 2022 Funding Term: 07/01/2021 - 06/30/2022 Final Invoice: (Check if Yes) PHP Division: Behavioral Health Services **TOTAL** DELIVERED **DELIVERED** REMAINING % OF % OF THIS PERIOD **DELIVERABLES** CONTRACTED TO DATE TOTAL TOTAL Program/Exhibit UOS UDC UOS UDC UOS UOS UDC UOS UDC UOS UDC MH Consultation - HSA WO TBS Shadow Unduplicated Counts for AIDS Use Only. **EXPENSES EXPENSES** % OF REMAINING **BUDGET** THIS PERIOD TO DATE BUDGET **BALANCE** Description Total Salaries 0.00% \$ \$ Fringe Benefits 0.00% \$ \$ \$ Total Personnel Expenses 0.00% \$ \$ Funds for Payment to Providers 33,572.00 \$ MH Consultation - HSA WO TBS Shadow 33,572.00 0.00% \$ 251962-10002-10001803-0012 \$ 0.00% \$ \$ \$ \$ 0.00% \$ \$ \$ \$ \$ \$ 0.00% \$ \$ \$ \$ 0.00% \$ \$ \$ 0.00% \$ \$ \$ 0.00% \$ \$ \$ \$ 0.00% \$ 0.00% \$ \$ \$ 33,572.00 \$ 0.00% \$ 33,572.00 Total Operating Expenses \$ 0.00% \$ Capital Expenditures TOTAL DIRECT EXPENSES \$ 33,572.00 \$ \$ 0.00% \$ 33,572.00 Indirect Expenses \$ \$ 0.00% \$ 0.00% \$ 33,572.00 TOTAL EXPENSES \$ 33,572.00 \$ \$ Less: Initial Payment Recovery NOTES: Other Adjustments (DPH use only) REIMBURSEMENT I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: \_ Printed Name: \_\_\_\_\_ Phone: Send to: DPH Authorization for Payment Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103 Or email to: cbhsinvoices@sfdph.org Authorized Signatory Date May Prepared: 9/17/2021

Appendix F PAGE A

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Contractor: HealthRIGHT360 - CW								Template V	ersion	Amendm	ent 1	_	User Cd
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Tel. No.: (415) 692-8225			В	HS				Fund Source	ce:	251962-1	0002-100	0180	3-0012
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Contract ID# 1000018756 Appendix F PAGE A

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Behavioral Health Services-Budget/ Invo 1380 Howard St., 4th Floor San Francisco, CA 94103													
Or email to: cbhsinvoices@sfdph.org					Au	thorized	Signato	ry	_		Dat	e	
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Contractor: HealthRIGHT360 - CW

Address: 1735 Mission St., San Francisco, CA 94103

## DEPARTMENT OF PUBLIC HEALTH CONTRACTOR COST REIMBURSEMENT INVOICE

Contract ID# 1000018756

INVOICE NUMBER:

Template Version

Ct. PO No.: POHM

M13JL21

Amendment 1

SFGOV-TBD

Appendix F PAGE A

User Cd

Tel. No.: (415) 692-8225 Fund Source: 251984-17156-10031199-0058 **BHS** Fax No.: (415) Invoice Period: July 2021 Funding Term: 07/01/2021 - 06/30/2022 Final Invoice: (Check if Yes) PHP Division: Behavioral Health Services DELIVERED DELIVERED REMAINING % OF TOTAL % OF CONTRACTED THIS PERIOD TO DATE **TOTAL DELIVERABLES TOTAL** UOS UOS UDC UDC UDC Program/Exhibit UOS UDC UDC UOS UOS UDC UOS MHSA Adult SF First Client Expenses Unduplicated Counts for AIDS Use Only. **EXPENSES EXPENSES** % OF REMAINING BUDGET BALANCE Description BUDGET THIS PERIOD TO DATE Total Salaries 0.00% \$ \$ \$ \$ Fringe Benefits \$ \$ \$ 0.00% \$ Total Personnel Expenses \$ \$ \$ 0.00% \$ 0.00% Funds for Payment to Providers \$ MHSA Adult SF First Client Expenses 52,000.00 52,000.00 \$ \$ \$ 0.00% \$ 251984-17156-10031199-0058 \$ \$ 0.00% \$ \$ \$ \$ 0.00% \$ 0.00% \$ \$ \$ \$ Total Operating Expenses \$ 52,000.00 \$ \$ 0.00% \$ 52,000.00 0.00% \$ Capital Expenditures \$ \$ \$ TOTAL DIRECT EXPENSES 0.00% \$ \$ 52,000.00 \$ \$ 52,000.00 Indirect Expenses \$ 0.00% \$ \$ \$ 52,000.00 \$ TOTAL EXPENSES \$ 0.00% \$ 52,000.00 \$ Less: Initial Payment Recovery NOTES: Other Adjustments (DPH use only) REIMBURSEMENT \$ I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Date: \_\_\_\_ Signature: Printed Name: Title: Phone: Send to: DPH Authorization for Payment Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103 Or email to: cbhsinvoices@sfdph.org Authorized Signatory Date Jul Prepared: 9/17/2021

Appendix F

PAGE A Contract ID# 1000018756 M14JL21 INVOICE NUMBER: Contractor: HealthRIGHT360 - CW Template Version Amendment 1 User Cd Ct. PO No.: POHM SFGOV-TBD Address: 1735 Mission St., San Francisco, CA 94103 251984-17156-10031199-0061 Tel. No.: (415) 692-8225 **BHS** Fund Source: Fax No.: (415) Invoice Period: July 2021 Funding Term: 07/01/2021 - 06/30/2022 Final Invoice: (Check if Yes) PHP Division: Behavioral Health Services TOTAL **DELIVERED DELIVERED** REMAINING % OF % OF TOTAL CONTRACTED THIS PERIOD **DELIVERABLES** TO DATE TOTAL Program/Exhibit UOS UDC UOS UDC UOS UOS UDC UOS UDC UOS UDC MHSA WET Trainings Unduplicated Counts for AIDS Use Only. **EXPENSES EXPENSES** % OF REMAINING BUDGET THIS PERIOD TO DATE BUDGET **BALANCE** Description **Total Salaries** 0.00% \$ \$ Fringe Benefits \$ \$ 0.00% \$ Total Personnel Expenses \$ 0.00% \$ \$ Funds for Payment to Providers 50,000.00 \$ MHSA WET Trainings 0.00% \$ 50,000.00 \$ 251984-17156-10031199-0061 \$ \$ 0.00% \$ \$ \$ 0.00% \$ \$ \$ \$ 0.00% \$ \$ \$ \$ \$ \$ 0.00% \$ \$ 0.00% \$ \$ \$ \$ 0.00% \$ \$ \$ \$ 0.00% \$ \$ \$ \$ 0.00% \$ Total Operating Expenses 50,000.00 \$ \$ 0.00% \$ 50,000.00 \$ \$ \$ 0.00% \$ **Capital Expenditures** \$ TOTAL DIRECT EXPENSES \$ 50,000.00 \$ 0.00% \$ 50,000.00 Indirect Expenses \$ \$ 0.00% \$ 0.00% \$ 50,000.00 TOTAL EXPENSES \$ 50,000.00 \$ \$ Less: Initial Payment Recovery NOTES: Other Adjustments (DPH use only) REIMBURSEMENT I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: \_ Printed Name: \_\_\_\_\_ Phone: Send to: DPH Authorization for Payment Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103 Or email to: cbhsinvoices@sfdph.org Authorized Signatory Date

Appendix F PAGE A

Contract ID#

1000018756 INVOICE NUMBER: M15JL21 Contractor: HealthRIGHT360 - CW Template Version Amendment 1 User Cd Ct. PO No.: POHM SFGOV-TBD Address: 1735 Mission St., San Francisco, CA 94103 281984-17156-10031199-0056 Tel. No.: (415) 692-8225 **BHS** Fund Source: Fax No.: (415) Invoice Period: July 2021 Funding Term: 07/01/2021 - 06/30/2022 Final Invoice: (Check if Yes) PHP Division: Behavioral Health Services TOTAL **DELIVERED DELIVERED** REMAINING % OF % OF TOTAL THIS PERIOD **DELIVERABLES** CONTRACTED TO DATE TOTAL Program/Exhibit UOS UDC UOS UDC UOS UOS UDC UOS UDC UOS UDC FMP Wrap Around - MHSA CYF Unduplicated Counts for AIDS Use Only. **EXPENSES EXPENSES** % OF REMAINING BUDGET THIS PERIOD TO DATE BUDGET **BALANCE** Description **Total Salaries** 0.00% \$ \$ \$ Fringe Benefits \$ \$ 0.00% \$ Total Personnel Expenses \$ 0.00% \$ \$ Funds for payment to providers FMP Wrap Around - MHSA CYF 30,000.00 \$ 30,000.00 281984-17156-10031199-0056 0.00% \$ \$ \$ 0.00% \$ \$ \$ \$ 0.00% \$ \$ \$ \$ \$ \$ 0.00% \$ \$ 0.00% \$ \$ \$ \$ 0.00% \$ \$ \$ \$ 0.00% \$ \$ \$ \$ 0.00% \$ Total Operating Expenses 30,000.00 \$ \$ 0.00% \$ 30,000.00 \$ \$ \$ 0.00% \$ **Capital Expenditures** \$ TOTAL DIRECT EXPENSES \$ 30,000.00 \$ 0.00% \$ 30,000.00 Indirect Expenses \$ \$ 0.00% \$ 0.00% \$ 30,000.00 TOTAL EXPENSES \$ 30,000.00 \$ \$ Less: Initial Payment Recovery NOTES: Other Adjustments (DPH use only) REIMBURSEMENT I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: \_ Printed Name: \_\_\_\_\_ Phone: Send to: DPH Authorization for Payment Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103 Or email to: cbhsinvoices@sfdph.org Authorized Signatory Date

Prepared: 9/17/2021

INVOICE NUMBER:

M16JL21

Contract ID# 1000018756 Appendix F PAGE A

Contractor: HealthRIGHT360 - CV	N						Template	e Version	Amendn	nent 1		
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Address: 1735 Mission St., San Fra	ancisco, C	A 94103			_		Ct. PO N	o.: POHM	SFGOV-	-TBD		
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Appendix F PAGE A

Contract ID# 1000018756 M19JL21 INVOICE NUMBER: Contractor: HealthRIGHT360 - CW Template Version Amendment 1 User Cd Ct. PO No.: POHM SFGOV-TBD Address: 1735 Mission St., San Francisco, CA 94103 251984-17156-10031199-0057 Tel. No.: (415) 692-8225 **BHS** Fund Source: Fax No.: (415) Invoice Period: July 2021 Funding Term: 07/01/2021 - 06/30/2022 Final Invoice: (Check if Yes) PHP Division: Behavioral Health Services **DELIVERED DELIVERED** REMAINING TOTAL % OF % OF TOTAL CONTRACTED THIS PERIOD **DELIVERABLES** TOTAL TO DATE UOS UDC UOS UDC UOS UOS UDC UOS UDC UOS UDC Program/Exhibit MHSA TAY Client Expenses MHSA TAY Program Expenses Unduplicated Counts for AIDS Use Only. **EXPENSES EXPENSES** % OF REMAINING Description BUDGET THIS PERIOD TO DATE BUDGET **BALANCE Total Salaries** 0.00% \$ \$ Fringe Benefits \$ \$ 0.00% \$ Total Personnel Expenses \$ 0.00% \$ \$ Funds for Payment to Providers 35,000.00 \$ MHSA TAY Client Expenses 0.00% \$ 35,000.00 \$ 43,000.00 \$ MHSA TAY Prorgam Expenses \$ 43,000.00 \$ 0.00% \$ 251984-17156-10031199-0057 \$ 0.00% \$ \$ \$ \$ 0.00% \$ \$ \$ \$ \$ \$ 0.00% \$ \$ 0.00% \$ \$ \$ \$ 0.00% \$ \$ \$ \$ 0.00% \$ \$ \$ \$ 0.00% \$ Total Operating Expenses 78,000.00 \$ \$ 0.00% \$ 78,000.00 \$ \$ \$ 0.00% \$ **Capital Expenditures** \$ TOTAL DIRECT EXPENSES \$ 78,000.00 \$ 0.00% \$ 78,000.00 Indirect Expenses \$ \$ 0.00% \$ 0.00% \$ 78,000.00 TOTAL EXPENSES \$ 78,000.00 \$ \$ Less: Initial Payment Recovery NOTES: Other Adjustments (DPH use only) REIMBURSEMENT I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: \_ Printed Name: \_\_\_\_\_ Phone: Send to: DPH Authorization for Payment Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103 Or email to: cbhsinvoices@sfdph.org Authorized Signatory Date

Appendix F PAGE A

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Program/Exhibit  MHSA Older Adult Expenses	UOS	UDC	UOS	UDC	UOS	UDC	UOS	UDC	UOS	UDC	UOS	UDC
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Unduplicated Counts for AIDS Use Only.												
Description			BU	DGET	EXPE THIS P			NSES DATE	% BUD			AINING ANCE
Total Salaries			\$	-	\$	-	\$	-	505	0.00%		-
Fringe Benefits			\$	-	\$	-	\$	-		0.00%	\$	-
Total Personnel Expenses			\$	-	\$	-	\$	-		0.00%	\$	-
Funds for Payment to Providers												
MHSA Older Adult Expenses			\$	15,000.00	\$	_	\$	_		0.00%	\$	15,000.00
251984-17156-10031199-	0059		\$	-	\$	-	\$	-		0.00%		-
			\$	-	\$	-	\$	-		0.00%		-
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Total One water a Francisco			<b>c</b>	15 000 00	œ.		Φ.			0.000/	ф ,	15 000 00
Total Operating Expenses  Capital Expenditures			\$	15,000.00	\$		\$	-		0.00%	_	15,000.00
TOTAL DIRECT EXPENSES			<u> </u>	15,000.00	\$	_	\$	_		0.00%		15,000.00
Indirect Expenses			\$	-	\$	-	\$	-		0.00%		-
TOTAL EXPENSES			\$	15,000.00	\$	-	\$	-		0.00%	\$ ^	15,000.00
Less: Initial Payment Recovery							NOTES:					
Other Adjustments (DPH use only)												
REIMBURSEMENT					\$	-						
I certify that the information provided abo accordance with the contract approved for claims are maintained in our office at the Signature:	or services address i	s provided ndicated.	under th	e provisior							in	
Printed Name:												
Title:					•		Phone:					
Send to:			1			l	DPH Authori	zation for P	ayment			
Behavioral Health Services-Budget/ Invoi 1380 Howard St., 4th Floor San Francisco, CA 94103	ice Analys	st										
Or email to:						Authoriza	ed Signator	v	_		Data	
cbhsinvoices@sfdph.org			]			AutilOHZ	eu oignaidh	у			Date	

Appendix F PAGE A

Contract ID#

					018756	1						
						_	INVOICE N	NUMBER:	M21JL21	i		
Contractor: HealthRIGHT360 - CW							Template \	/ersion	Amendm	nent 1		
Address: 1735 Mission St., San Francis	co, CA 94	103					Ct. PO No.	: РОНМ	SFGOV-	TBD	Us	er Cd
Tel. No.: (415) 692-8225			B	HS			Fund Sour	ce:	251984-	10002-10	033255-	0005
Fax No.: (415)					J		Invoice Do	riod:	July 20	121		
							Invoice Pe	nou.	July 20	21		
Funding Term: 07/01/2021 - 06/30/2022	2						Final Invoid	ce:		((	Check if Y	'es)
PHP Division: Behavioral Health Service	es											
	TC	TAL	DEL	VERED	DELIVI	ERED	%	OF	REMA	AINING	%	6 OF
	CONT	RACTED	THIS	PERIOD	TO D	ATE	TC	TAL	DELIVE	RABLES	TO	DTAL
Program/Exhibit	UOS	UDC	UOS	UDC	UOS	UDC	UOS	UDC	UOS	UDC	UOS	UDC
TAY Mental Acedemy WO Program Expens	ses									<del> </del>		_
	1	ļ.		1			I	I	1			<u>.</u>
Unduplicated Counts for AIDS Use Only.					EXPE	NSES	EXPE	ENSES	%	OF	REM	IAINING
Description			BU	DGET	THIS PI			DATE		GET		_ANCE
Total Salaries			\$	-	\$	-	\$	-		0.00%	\$	-
Fringe Benefits			\$	-	\$	-	\$	-		0.00%		-
Total Personnel Expenses			\$	-	\$	-	\$			0.00%	\$	
Funds for Payment to Providers	3											
TAY Mental Academy WO Pr		penses	\$	20,000.00	\$	-	\$	-		0.00%	\$ 2	20,000.00
251984-10002-10033255			\$	-	\$	-	\$	-		0.00%	\$	-
			\$	-	\$	-	\$	-		0.00%		-
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			\$	-	\$		\$			0.00%		
			\$	-	\$	-	\$	-		0.00%		-
			\$	-	\$	-	\$	-		0.00%	\$	-
Total Operating Expenses			\$	20,000.00	\$		\$	_		0.00%	\$ 1	20,000.00
Capital Expenditures			\$	-	\$		\$			0.00%		-
TOTAL DIRECT EXPENSES				20,000.00	\$	-	\$	-		0.00%	\$ 2	20,000.00
Indirect Expenses			\$	-	\$	-	\$	-		0.00%		-
TOTAL EXPENSES			\$	20,000.00	\$	-	\$	-		0.00%	\$ 2	20,000.00
Less: Initial Payment Recovery  Other Adjustments (DPH use only)							NOTES:					
Other Adjustments (DFTT use only)							1					
REIMBURSEMENT					\$	-						
I certify that the information provided aboaccordance with the contract approved for claims are maintained in our office at the Signature:  Printed Name:  Title:	or service: address	s provided indicated.	d under th	e provisior			l justification		ıp records f	for those		
Send to:			1				DPH Author	ization for F	Payment			
Behavioral Health Services-Budget/ Invo 1380 Howard St., 4th Floor San Francisco, CA 94103	vice Analys	st										
Or email to: cbhsinvoices@sfdph.org						Authorize	ed Signator	ТУ	_		Date	

Appendix F PAGE A

					018756	1						
						_	INVOICE N	IUMBER:	M22JL21			
Contractor: HealthRIGHT360 - CW							Template \	/ersion	Amendm	ent 1		
Address: 1735 Mission St., San Francisc	co, CA 94°	103					Ct. PO No.	: POHM	SFGOV-	ГВО	Us	er Cd
Tel. No.: (415) 692-8225			В	HS			Fund Source		251984-1		131100_0	0061
Fax No.: (415)				по			Tuna ooure				751155-0	5001
							Invoice Per	riod:	July 202	21		
Funding Term: 07/01/2021 - 06/30/2022							Final Invoid	e:		(0	Check if Y	es)
PHP Division: Behavioral Health Service	es											
	ТО	TAL	DEL	IVERED	DELIV	ERED	%	OF	REMA	INING	%	OF
	CONTR	RACTED	THIS	PERIOD	TOE	DATE	ТО	TAL	DELIVE	RABLES	TC	TAL
Program/Exhibit	UOS	UDC	UOS	UDC	UOS	UDC	UOS	UDC	UOS	UDC	UOS	UDC
BHS Trainings												
	I.	I		L	l		1			ı		I.
Unduplicated Counts for AIDS Use Only.					EYDE	NSES	EYDE	NSES	% (	∩F	REM	AINING
Description			BU	IDGET	THIS P			DATE	BUD			ANCE
Total Salaries			\$	-	\$	-	\$	-		0.00%		-
Fringe Benefits			\$	-	\$	-	\$	-		0.00%		-
Total Personnel Expenses			Ф	-	Ф		φ			0.00%	Þ	-
Funds for Payment to Providers												
BHS Trainings				100,000.00	\$	-	\$	-		0.00%		00,000.00
251984-17156-10031199-	-0061		\$	-	\$	-	\$	-		0.00%		-
			\$	-	\$	-	\$	-		0.00%		-
			\$		\$	-	\$	-		0.00%		-
			\$	_	\$		\$			0.00%	•	
			\$	-	\$	_	\$	_		0.00%	•	_
			\$	-	\$	-	\$	-		0.00%	\$	-
			\$	-	\$	-	\$	-		0.00%	\$	-
Total Operating Expenses			\$ 1	00,000.00	\$		\$			0.00%	¢ 10	00,000.00
Capital Expenditures			\$	-	\$		\$	<u> </u>		0.00%		-
TOTAL DIRECT EXPENSES				00,000.00	\$	-	\$	-		0.00%		00,000.00
Indirect Expenses			\$	-	\$	-	\$	-		0.00%		-
TOTAL EXPENSES			\$ 1	00,000.00	\$	-	\$	-		0.00%	\$ 10	00,000.00
Less: Initial Payment Recovery							NOTES:					
Other Adjustments (DPH use only)							1					
REIMBURSEMENT					\$	-						
I certify that the information provided abo	we is to th	ne hest of	my knov	vledae con	nnlete and	accurate: t	he amount i	reauseted f	or reimbure	ement is	in	
accordance with the contract approved for claims are maintained in our office at the	or services	provided										
Signature:							Date:					
Printed Name:												
Title:							Phone:					
Send to:			1		•		DPH Authori	zation for F	Payment			
Behavioral Health Services-Budget/ Invo 1380 Howard St., 4th Floor San Francisco, CA 94103	ice Analys	t										
Or email to: cbhsinvoices@sfdph.org						Authorize	ed Signator	у	_		Date	
Jul			J							Prepare	ed: 9/17/20	21

Appendix F PAGE A

			act ID							170	OL /\
		1000	01875	56		INVOICE N	UMBER:	M23JL21			
Contractor: HealthRIGHT360 - CW						Template V	ersion	Amendm	ent 1		
Address: 1735 Mission St., San Francisco, CA 94103						Ct. PO No.:	POHM	SFGOV-	TRD	Use	er Cd
Address. 1735 Mission St., San Francisco, CA 94103			1			Ct. 1 O No	. I OI IIVI				
Tel. No.: (415) 692-8225 Fax No.: (415)	B	SHS				Fund Source	e:	251984-1	7156-100	)31199-(	0061
			1			Invoice Per	iod:	July 202	21		
Funding Term: 07/01/2021 - 06/30/2022						Final Invoice	e:		((	Check if Y	es)
PHP Division: Behavioral Health Services											,
TOTAL	DEL	IVERED	I	DELIVERE		%	OF	REMA	INING	%	OF
CONTRACTED		PERIOD	<u></u>	TO DATE			TAL	DELIVER			TAL
Program/Exhibit UOS UDC  MHSA Staff Wellness	UOS	UDC	U	OS L	JDC	UOS	UDC	UOS	UDC	UOS	UDC
WITCH Stall Welliess											
Unduplicated Counts for AIDS Use Only.	'	•	•	•				-			
oriduplicated Courts for AIDS Use Offig.				EXPENSE	S	EXPE	NSES	% (	OF	REM	AINING
Description	BU	JDGET	Т	THIS PERIC	DD	TO I	DATE	BUD	GET	BAL	ANCE
Total Salaries	\$	-	\$		-	\$	-		0.00%		-
Fringe Benefits	\$	-	\$		-	\$	-		0.00%		-
Total Personnel Expenses	\$	-	\$		-	\$	-		0.00%	\$	-
Funds for Payment to Providers											
MHSA Staff Wellness	\$	50,000.00	\$			\$	_		0.00%	\$ 5	0,000.00
251984-17156-10031199-0061	\$	-	\$		-	\$	-		0.00%		-
231904-17130-10031199-0001	\$		\$			\$			0.00%		
	\$		\$			\$			0.00%		
	\$	_	\$			\$			0.00%		
	\$	-	\$		-	\$	_		0.00%	\$	_
	\$	-	\$		-	\$	_		0.00%		-
	\$	-	\$		-	\$	_		0.00%		_
	\$	-	\$		-	\$	-		0.00%	•	-
T. (10	•	50,000,00	Φ.			Φ.			0.000/	Φ -	0.000.00
Total Operating Expenses		50,000.00	\$		-	\$	-		0.00%		0,000.00
Capital Expenditures	\$	-	\$		-	\$	-		0.00%	•	-
TOTAL DIRECT EXPENSES  Indirect Expenses	\$ \$	50,000.00	\$		-	\$	-		0.00%	\$ 5	50,000.00
TOTAL EXPENSES	_	50,000.00				\$			0.00%		50,000.00
Less: Initial Payment Recovery	Ψ	00,000.00	Ψ			NOTES:			0.0070	Ψ	70,000.00
Other Adjustments (DPH use only)						NOTES.					
(=											
REIMBURSEMENT			\$		-						
certify that the information provided above is, to the best of accordance with the contract approved for services provided claims are maintained in our office at the address indicated	ed under th	-	•							in	
Signature:						Date:					
Printed Name:											
Title:						Phone:					
Send to:						DPH Authori	zation for F	ayment			
Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103											
Or email to: cbhsinvoices@sfdph.org				Aut	horize	ed Signator	у	_		Date	

INVOICE NUMBER:

M30JL21

Contract ID# 1000018756 Appendix F PAGE A

Contractor: HealthRigh 1360 - CV					rempiate	version	Amendr	nent i					
Address: 1735 Mission St., San Fra	ncisco, C	A 94103			1			Ct. PO No	o.: POHM	SFGOV	-TBD	Us	er Cd
Tel. No.: (415) 692-8225 Fax No.: (415)			В	HS				Fund Sou	rce:	240645	-10000-10	0026703-	0001
an iiii (iii)								Invoice Pe	eriod:	July 20	021		
Funding Term: 01/01/2021- 06/30/2	021							Final Invo	ice:		(	Check if \	'es)
PHP Division: Behavioral Health Se	rvices												
		TAL		VERED		ELIVER			% OF		AINING		OF.
Program/Exhibit	UOS	UDC	UOS	PERIOD UDC	UOS	TO DA	UDC	UOS	OTAL UDC	UOS	RABLES UDC	UOS	DTAL UDC
Adult RCF/E and SNF Beds (LT)		020						000			020		020
Unduplicated Counts for AIDS Use Only													
Description			BU	DGET		XPENS			PENSES DATE		OF OGET	BAL	AINING ANCE
Total Salaries Fringe Benefits			\$	-	\$		-	\$  \$	-		0.00%		-
Total Personnel Expenses			\$	-	\$		-	\$	-		0.00%	•	-
<u>-</u>											0.000/		
Funds for Payment to Providers Adult RCF/E and SNFI Beds			\$ \$ 14,4	97,000.00	\$		-	<b>\$</b>	<u> </u>		0.00%		97,000.00
240645-10000-10026703			\$	- -	\$		-	\$	-		0.00%		-
			\$	-	\$		-	\$	-		0.00%		-
			\$ \$	-	\$			<b>\$</b>	<del></del>		0.00%	\$ \$	
			\$		\$		-	\$	-		0.00%		-
			\$	-	\$		-	\$	-		0.00%	\$	-
Total Operating Expenses			\$ 14,4	97,000.00	\$			\$			0.00%	\$ 14.4	97,000.00
Capital Expenditures			\$	-	\$		-	\$	-		0.00%	\$	-
TOTAL DIRECT EXPENSES				97,000.00			-	\$	-		0.00%		97,000.00
Indirect Expenses TOTAL EXPENSES			\$ \$ 14.4	97,000.00	\$		-	\$   \$			0.00% 0.00%		97,000.00
Less: Initial Payment Recovery			ψ,.		Ψ			NOTES:		<u> </u>	0.0070	Ψ,	,
Other Adjustments (DPH use only)													
REIMBURSEMENT					\$		-	-					
certify that the information provided aboraccordance with the contract approved folialms are maintained in our office at the Signature:  Printed Name:	or services	provided											
Title:					•			Phone:					
-			1		1					Daymaant			
Send to:  Behavioral Health Services-Budget/ 1380 Howard St., 4th Floor San Francisco, CA 94103  Or email to:	Invoice A	nalyst						DPH Auth	orization for	Payment			
cbhsinvoices@sfdph.org						A	Authoriz	zed Signat	ory			Date	
Jul											Prepare	d: 9/17/202	21

Appendix F

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					act ID 01875								
								INVOICE N	IUMBER:	M32JL21			
Contractor: HealthRIGHT360 - CW								Template \	ersion/	Amendm	ent 1		
Address: 1735 Mission St., San Franci	sco. CA 94	103						Ct. PO No.	: РОНМ	SFGOV-	TBD	Use	er Cd
Tel. No.: (415) 692-8225	,			ше				Fund Sour	20.	251094 1	17156-100	21100 (	2061
Fax No.: (415)				BHS				Fulla Soul	Je.			731199-0	J00 I
								Invoice Per	riod:	July 202	21		
Funding Term: 07/01/2021 - 06/30/202	2							Final Invoid	e:		(0	Check if Y	es)
PHP Division: Behavioral Health Servio	ces												
	TC	TAL	DE	LIVERED		DELIVE	RED	%	OF	REMA	INING	%	OF
		RACTED		S PERIOD		TO DA			TAL	DELIVE			TAL
Program/Exhibit  Training - Interms	UOS	UDC	UOS	UDC	U	os	UDC	UOS	UDC	UOS	UDC	UOS	UDC
Truming - micrins													
Unduplicated Counts for AIDS Use Only	<i>,</i>												
<u> </u>	, .					EXPEN			NSES		OF		AINING
Description Total Salarias				UDGET		HIS PE	RIOD	1	DATE	BUD			ANCE
Total Salaries Fringe Benefits			\$	<u> </u>	\$			\$	<u> </u>		0.00%		<u> </u>
Total Personnel Expenses			\$	-	\$		-	\$	-		0.00%		-
Funds for Payment to Providers			1										
Training - Interms			\$	11,100.00	\$		_	\$	_		0.00%	\$ 1	1,100.00
251984-17156-1003119	9-0061		\$	-	\$		-	\$	_		0.00%		-
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Total Operating Expenses			\$	11,100.00	\$		_	\$			0.00%	\$ 1	1,100.00
Capital Expenditures			\$	-	\$		-	\$	_		0.00%		-
TOTAL DIRECT EXPENSES			\$	11,100.00	\$		-	\$	-		0.00%	\$ 1	1,100.00
Indirect Expenses			\$	-	\$		-	\$	-		0.00%		-
TOTAL EXPENSES			\$	11,100.00	\$		-	\$	-		0.00%	\$ 1	1,100.00
Less: Initial Payment Recovery  Other Adjustments (DPH use only)								NOTES:					
REIMBURSEMENT					\$		-						
I certify that the information provided at												in	
accordance with the contract approved		•	l under t	he provision	of the	at conti	ract. Full	justification	and backu	ıp records f	or those		
claims are maintained in our office at th	e address	indicated.											
Signature:								Date:					
Printed Name:													
Title:					•			Phone:					
Send to:			1				[	DPH Authori	zation for F	Payment			
Behavioral Health Services-Budget/ Inv 1380 Howard St., 4th Floor San Francisco, CA 94103	oice Analys	st											
Or email to: cbhsinvoices@sfdph.org						P	Authorize	ed Signator	у	_		Date	

Appendix F PAGE A

				1000	018	756							
								INVOICE I	NUMBER:	M43JL21			
Contractor: HealthRIGHT360 - CW								Template	Version	Amendm	ent 1		
Address: 1735 Mission St., San Francisc	o CA 04	102						Ct. PO No	· DOHM	SFGOV-	TRD	ι	Jser Cd
Address. 1733 Mission St., San Flancisc	0, CA 94	103			1			Ct. 1 C No	I OI IIVI	31 00 4-	100		
Tel. No.: (415) 692-8225 Fax No.: (415)			E	BHS				Fund Sour	ce:	251984-1	10000-100	00179	2-0001
					•			Invoice Pe	riod:	July 20	21		
Funding Term: 07/01/2021 - 06/30/2022								Final Invoi	ce:		(0	Check i	f Yes)
PHP Division: Behavioral Health Services	S												
	ТО	TAL	DE	LIVERED		DELIVE	RED	9/	OF	REMA	INING		% OF
	CONTR	RACTED	THIS	S PERIOD		TO DA	ATE	TO	TAL	DELIVE	RABLES		TOTAL
Program/Exhibit	UOS	UDC	UOS	UDC		UOS	UDC	UOS	UDC	UOS	UDC	UOS	S UDC
UC Dept of Psychiatry-Subsidies (Adult GF)	)									1			
					<u> </u>								
Unduplicated Counts for AIDS Use Only.													
						EXPEN			ENSES		OF		MAINING
Description				UDGET	_	THIS PE	RIOD		DATE	BUD			ALANCE
Total Salaries Fringe Benefits			\$	-	\$		-	\$	-		0.00%		-
Total Personnel Expenses			\$		\$			\$			0.00%		
Total I croomer Expenses			ΙΨ		Ψ			T T			0.0070	Ψ	
Funds for Payment to Providers													
UC Dept of Psychiatry-Subsidy (A	dult-GF)												
251984-10000-10001792-0			\$	145,000.00	\$		-	\$	-		0.00%	\$	145,000.00
			\$	-	\$		-	\$	-		0.00%	\$	-
			\$	-	\$		-	\$	-		0.00%	\$	-
			\$	-	\$		-	\$	-		0.00%	\$	-
			\$	-	\$		-	\$	-		0.00%		-
			\$	-	\$		-	\$	-		0.00%		-
			\$	-	\$		-	\$	-		0.00%	\$	-
			\$	-	\$		-	\$	-		0.00%	\$	-
Total Onevating Evenence			¢ .	145,000.00	\$			\$			0.00%	Φ	145,000.00
Total Operating Expenses			\$	145,000.00	\$		-	\$	-		0.00%		145,000.00
Capital Expenditures TOTAL DIRECT EXPENSES			_	145,000.00	\$			\$			0.00%		145,000.00
Indirect Expenses			\$	143,000.00	\$			\$			0.00%		143,000.00
TOTAL EXPENSES				145,000.00			_	\$	_		0.00%		145,000.00
Less: Initial Payment Recovery				,	T			NOTES:				<del></del>	,
Other Adjustments (DPH use only)								1.0.20.					
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REIMBURSEMENT					\$		-						
I certify that the information provided above accordance with the contract approved for claims are maintained in our office at the	r services	s provided										in	
Signature:								Date:					
Printed Name:													
Title:								Phone:					
Send to:			1					DPH Author	ization for F	ayment			
Behavioral Health Services-Budget/ Invoid 1380 Howard St., 4th Floor San Francisco, CA 94103 Or email to:	ce Analys	st											
cbhsinvoices@sfdph.org					_	,	Authorize	ed Signato	ry	_		Dat	e
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Jul											Prepare	ed: 9/17	/2021

Appendix F PAGE A

				10000	0187	756							
							_	INVOICE	NUMBER:	M47JL21			
Contractor: HealthRIGHT360 - CW								Template	Version	Amendm	ent 1		
Address: 1735 Mission St., San Francis	co CA 94	103						Ct. PO No	.: POHM	SFGOV-	TBD	U	ser Cd
Fel. No.: (415) 692-8225			В	ПС				Fund Sou			10000-100	nn1702	-0001
Fax No.: (415)			Ь	HS				i una sou	ice.	231904-	10000-100	001792	-0001
					_			Invoice Pe	eriod:	July 20	21		
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Appendix F PAGE A

Contract ID# 1000018756 M59JL21 INVOICE NUMBER: Contractor: HealthRIGHT360 - CW Template Version Amendment 1 User Cd Ct. PO No.: POHM SFGOV-TBD Address: 1735 Mission St., San Francisco, CA 94103 251974-10001-10036925-0002 Tel. No.: (415) 692-8225 **BHS** Fund Source: Fax No.: (415) Invoice Period: July 2021 Funding Term: 07/01/2021 - 06/30/2022 Final Invoice: (Check if Yes) PHP Division: Behavioral Health Services TOTAL **DELIVERED DELIVERED** REMAINING % OF % OF TOTAL THIS PERIOD **DELIVERABLES** CONTRACTED TO DATE TOTAL UOS UDC UOS UDC UOS UOS UDC UOS UDC UOS UDC Program/Exhibit TB SRO Hotels (HPH Desease Ctl) Unduplicated Counts for AIDS Use Only. **EXPENSES EXPENSES** % OF REMAINING BUDGET THIS PERIOD TO DATE BUDGET **BALANCE** Description **Total Salaries** 0.00% \$ \$ Fringe Benefits \$ \$ 0.00% \$ Total Personnel Expenses \$ 0.00% \$ \$ Funds for Payment to Providers 25,000.00 \$ TB SRO Hotels (HPH Disease Ctl) 0.00% \$ 25,000.00 \$ 251974-10001-10036925-0002 \$ \$ 0.00% \$ \$ \$ 0.00% \$ \$ \$ \$ 0.00% \$ \$ \$ \$ \$ \$ 0.00% \$ \$ 0.00% \$ \$ \$ \$ 0.00% \$ \$ \$ \$ 0.00% \$ \$ \$ \$ 0.00% \$ Total Operating Expenses 25,000.00 \$ \$ 0.00% \$ 25,000.00 \$ \$ \$ 0.00% \$ **Capital Expenditures** \$ TOTAL DIRECT EXPENSES \$ 25,000.00 \$ 0.00% \$ 25,000.00 Indirect Expenses \$ \$ 0.00% \$ 0.00% \$ 25,000.00 TOTAL EXPENSES \$ 25,000.00 \$ \$ Less: Initial Payment Recovery NOTES: Other Adjustments (DPH use only) REIMBURSEMENT I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: \_ Printed Name: \_\_\_\_\_ Phone: Send to: DPH Authorization for Payment Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103 Or email to: cbhsinvoices@sfdph.org Authorized Signatory Date

Appendix F

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#### APPENDIX H

### **Data Access and Sharing Terms**

#### **Article 1 Access**

## 1.1 Revision to Scope of Access (RSA):

Any added access may be granted by the City to Agency and each Agency Data User through a Revision to Scope of Access in writing and executed by both parties. Any Revision to Scope of Access shall be considered a part of and incorporated into this Agreement, governed by all its terms, by reference.

### 1.2 Primary and Alternate Agency Site Administrator.

Before System(s) access is granted, Agency must appoint a primary and alternate Agency Site Administrator responsible for System(s) access tasks, including but not limited to the following:

- **1.2.3** Completing and obtaining City approval of the Account Provisioning Request documents and/or Data Set Request documents;
  - **1.2.4** Communicating with the SFDPH IT Service Desk;
  - **1.2.5** Providing Agency Data User(s) details to the City;
- **1.2.6** Ensuring that Agency Data User(s) complete required SFDPH trainings annually;
- **1.2.7** Ensuring that Agency Data User(s) understand and execute SFDPH's data access confidentiality agreement; and
- **1.2.8** Provisioning and deprovisioning Agency Data Users as detailed herein. To start the process, the Agency Site Administrator must contact the SFDPH IT Service Desk at 628-206-7378, **dph.helpdesk@sfdph.org**.

### 1.3 **SFDPH IT Service Desk.**

For new provisioning requests, only Agency Site Administrators are authorized to contact the SFDPH IT Service Desk. The City reserves the right to decline any call placed by other than the Agency Site Administrator. Individual Agency Data Users are not authorized to contact the SFDPH IT Service Desk.

## 1.4 **Deprovisioning Schedule.**

Agency, through the Agency Site Administrator, has sole responsibility to deprovision Agency Data Users from the System(s) as appropriate on an ongoing basis. Agency must immediately deprovision an Agency Data User upon any event ending that Data User's need to access the System(s), including job duty change and/or termination. Agency remains liable for the conduct of Agency Data Users until deprovisioned. When deprovisioning employees via the SFDPH IT Service Desk, Agency must maintain evidence that the SFDPH IT Service Desk was notified.

#### 1.5 **Active Directory.**

Agency Data Users will need an SFDPH Active Directory account in order to access each System(s). These Active Directory Accounts will be created as part of the provisioning process.

#### 1.6 Role Based Access.

Each Agency Data User's access to the System(s) will be role-based and access is limited to that necessary for treatment, payment, and health care operations. The City will assign Agency Data User roles upon provisioning and reserves the right to deny, revoke, limit, or modify Agency Data User's access acting in its sole discretion.

### 1.7 Training Requirements.

Before System(s) access is granted, and annually thereafter, each Agency Data User must complete SFDPH compliance, privacy, and security training. Agency must maintain written records evidencing such annual training for each Agency Data User and provide copies upon request to the City. For questions about how to complete SFDPH's compliance, privacy, and security training, contact Compliance.Privacy@sfdph.org, (855) 729-6040.

Before Agency Data User first access to System(s), system-specific training must be completed. For training information, Agency Site Administrator may contact the SFDPH IT Service Desk,

### 1.8 Agency Data User Confidentiality Agreement.

Before System(s) access is granted, as part of SFDPH's compliance, privacy, and security training, each Agency Data User must complete SFDPH's individual user confidentiality, data security and electronic signature agreement form. The agreement must be renewed annually.

#### 1.9 Corrective Action.

Agency shall take corrective action, including but not limited to termination and/or suspension of any System(s) access by any Agency Data User who acts in violation of this Agreement and/or applicable regulatory requirements.

#### 1.10 User ID and Password.

Each Agency Data User will be assigned or create a User ID and password. Agency and each Agency Data User shall protect the confidentiality of User IDs and passwords and shall not divulge them to any other person(s). Agency is responsible for the security of the User IDs and passwords issued to or created by Agency Data Users and is liable for any misuse.

## 1.11 Notification of Compromised Password.

In the event that a password assigned to or created by an Agency Data User is compromised or disclosed to a person other than the Agency Data User, Agency shall upon learning of the compromised password immediately notify the City, at Compliance.Privacy@sfdph.org, (855) 729-6040. Agency is liable for any such misuse. Agency's failure to monitor each Agency Data User's ID and/or password use shall provide grounds for the City to terminate and/or limit Agency's System(s) access.

#### 1.12 Multi Factor Authentication.

Agency and each Agency Data User must use multi-factor authentication as directed by the City to access the System(s).

## 1.13 Qualified Personnel.

Agency shall allow only qualified personnel under Agency's direct supervision to act as Agency Data Users with access to the System(s).

## 1.14 Workstation/Laptop encryption.

All workstations and laptops that process and/or store City Data must be encrypted using a current industry standard algorithm. The encryption solution must be full disk unless approved by the SFDPH Information Security Office.

#### 1.15 Server Security.

Servers containing unencrypted City Data must have sufficient administrative, physical, and technical controls in place to protect that data, based upon a risk assessment/system security review.

#### 1.16 Removable media devices.

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All electronic files that contain City Data must be encrypted using a current industry standard algorithm when stored on any removable media or portable device (i.e. USB thumb drives, CD/DVD, smart devices tapes etc.).

#### 1.17 Antivirus software.

All workstations, laptops and other systems that process and/or store City Data must install and actively use a comprehensive anti-virus software solution with automatic updates scheduled at least daily.

#### 1.18 Patch Management.

All workstations, laptops and other systems that process and/or store City Data must have operating system and application security patches applied, with system reboot if necessary. There must be a documented patch management process that determines installation timeframe based on risk assessment and vendor recommendations.

### 1.19 **System Timeout.**

The system must provide an automatic timeout, requiring reauthentication of the user session after no more than 20 minutes of inactivity.

## 1.20 Warning Banners.

All systems containing City Data must display a warning banner each time a user attempts access, stating that data is confidential, systems are logged, and system use is for business purposes only. User must be directed to log off the system if they do not agree with these requirements.

#### 1.21 Transmission encryption.

All data transmissions of City Data outside the Agency's secure internal network must be encrypted using a current industry standard algorithm. Encryption can be end to end at the network level, or the data files containing City Data can be encrypted. This requirement pertains to any type of City Data in motion such as website access, file transfer, and e-mail.

#### 1.22 No Faxing/Mailing.

City Data may not be faxed or mailed.

#### 1.23 **Intrusion Detection.**

All systems involved in accessing, holding, transporting, and protecting City Data that are accessible via the Internet must be protected by a comprehensive intrusion detection and prevention solution. of the City.

### 1.24 Security of PHI.

Agency is solely responsible for maintaining data security policies and procedures, consistent with those of the City that will adequately safeguard the City Data and the System. Upon request, Agency will provide such security policies and procedures to the City. The City may examine annually, or in response to a security or privacy incident, Agency's facilities, computers, privacy and security policies and procedures and related records as may be necessary to be assured that Agency is in compliance with the terms of this Agreement, and as applicable HIPAA, the HITECH Act, and other federal and state privacy and security laws and regulations. Such examination will occur at a mutually acceptable time agreed upon by the parties but no later than ten (10) business days of Agency's receipt of the request.

#### 1.25 Data Security and City Data

Agency shall provide security for its networks and all internet connections consistent with industry best practices, and will promptly install all patches, fixes, upgrades, updates and new versions of any security

software it employs. For information disclosed in electronic form, Agency agrees that appropriate safeguards include electronic barriers (e.g., "firewalls", Transport Layer Security (TLS), Secure Socket Layer [SSL] encryption, or most current industry standard encryption, intrusion prevention/detection or similar barriers).

## 1.26 Data Privacy and Information Security Program.

Without limiting Agency's obligation of confidentiality as further described herein, Agency shall be responsible for establishing and maintaining a data privacy and information security program, including physical, technical, administrative, and organizational safeguards, that is designed to: (i) ensure the security and confidentiality of the City Data; (ii) protect against any anticipated threats or hazards to the security or integrity of the City Data; (iii) protect against unauthorized disclosure, access to, or use of the City Data; (iv) ensure the proper disposal of City Data; and, (v) ensure that all of Agency's employees, agents, and subcontractors, if any, comply with all of the foregoing. In no case shall the safeguards of Agency's data privacy and information security program be less stringent than the safeguards and standards recommended by the National Institute of Standards and Technology (NIST) Cybersecurity Framework and the Health Information Technology for Economic and Clinical Health Act (HITECH).

#### 1.27 **Disaster Recovery.**

Agency must establish a documented plan to protect the security of electronic City Data in the event of an emergency. Emergency means any circumstance or situation that causes normal computer operations to become unavailable for use in performing the work required under this agreement for more than 24 hours.

## 1.28 Supervision of Data.

City Data in paper form shall not be left unattended at any time, unless it is locked in a file cabinet, file room, desk or office. Unattended means that information is not being observed by an Agency Data User authorized to access the information. City Data in paper form shall not be left unattended at any time in vehicles or planes and shall not be checked in baggage on commercial airplanes.

#### 1.29 As Is Access.

The City provides Agency and each Agency Data User with System(s) access on an "as is" basis with no guarantee as to uptime, accessibility, or usefulness. To the fullest extent permissible by applicable law, the City disclaims all warranties, express or implied, including, without limitation, implied warranties of merchantability, fitness for a particular purpose, title and non-infringement.

#### 1.30 No Technical or Administrative Support.

Except as provided herein, the City will provide no technical or administrative support to Agency or Agency Data Users for System(s) access.

#### 1.31 City Audit of Agency and Agency Data Users.

The City acting in its sole discretion may audit Agency and Agency Data Users at any time. If an audit reveals an irregularity or security issue, the City may take corrective action including but not limited to termination of such Agency's and/or Agency Data User's access to the System(s) permanently or until the City determines that all irregularities have been satisfactorily cured. Agency and each Agency Data User understands that the City may create and review an audit trail for each Agency Data User, including but not limited to, noting each Agency Data User's ID(s), the patient information accessed, and/or the date accessed. Agency and each Agency Data User understands that any inappropriate access or use of patient information, as determined by the City, may result in the temporary and/or permanent termination of Agency's or such Agency Data User's access to the System(s). Agency remains liable for all inappropriate System(s) access, misuse and/or breach of patient information, whether in electronic or hard-copy form.

### 1.32 Minimum Necessary.

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Amendment One
Health Right 360

Agency and each Agency Data User shall safeguard the confidentiality of all City Data that is viewed or obtained through the System(s) at all times. Agency and each Agency Data User shall access patient information in the System(s) only to the minimum extent necessary for its assigned duties and shall only disclose such information to persons authorized to receive it, as minimally necessary for treatment, payment and health care operations.

### 1.33 No Re-Disclosure or Reporting.

Agency may not in any way re-disclose SFDPH Data or otherwise prepare reports, summaries, or any other material (in electronic or hard-copy format) regarding or containing City Data for transmission to any other requesting individuals, agencies, or organizations without prior written City approval and where such re-disclosure is otherwise permitted or required by law.

### 1.34 **Health Information Exchange.**

If Agency is qualified to enroll in a health information exchange, the City encourages Agency to do so in order to facilitate the secure exchange of data between Agency's electronic health record system (EHR) and the City's Epic EHR.

#### 1.35 **Subcontracting.**

Agency may not subcontract any portion of Data Access Agreement, except upon prior written approval of City. If the City approves a subcontract, Agency remains fully responsible for its subcontractor(s) throughout the term and/or after expiration of this Agreement. All Subcontracts must incorporate the terms of this Data Access Agreement. To the extent that any subcontractor would have access to a System, each such subcontractor's access must be limited and subject to the same governing terms to the same extent as Agency's access. In addition, each contract between Agency and that subcontractor must, except as the City otherwise agrees, include a Business Associate Agreement requiring such subcontractor to comply with all regulatory requirements regarding third-party access, and include a provision obligating that subcontractor to (1) defend, indemnify, and hold the City harmless in the event of a data breach in the same manner in which Agency would be so obligated, (2) provide cyber and technology errors and omissions insurance with limits identified in Article 5, and (3) ensure that such data has been destroyed, returned, and/or protected as provided by HIPAA at the expiration of the subcontract term.

#### **Article 2** Indemnity

## 2.1 Medical Malpractice Indemnification.

Agency recognizes that the System(s) is a sophisticated tool for use only by trained personnel, and it is not a substitute for competent human intervention and discretionary thinking. Therefore, if providing patient treatment, Agency agrees that it will:

- 1. Read information displayed or transmitted by the System accurately and completely;
- **2.** Ensure that Agency Data Users are trained on the use of the System;
- **3.** Be responsible for decisions made based on the use of the System;
- **4.** Verify the accuracy of all information accessed through the System using applicable standards of good medical practice to no less a degree than if Agency were using paper records;
- **5.** Report to the City as soon as reasonably practicable all data errors and suspected problems related to the System that Agency knows or should know could adversely affect patient care;

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- **6.** Follow industry standard business continuity policies and procedures that will permit Agency to provide patient care in the event of a disaster or the System unavailability;
  - 7. Use the System only in accordance with applicable standards of good medical practice.

Agency agrees to indemnify, hold harmless and defend City from any claim by or on behalf of any patient, or by or on behalf of any other third party or person claiming damage by virtue of a familial or financial relationship with such a patient, regardless of the cause, if such claim in any way arises out of or relates to patient care or outcomes based on Agency's or an Agency Data User's System access.

#### **Article 3** Proprietary Rights and Data Breach

### 3.1 Ownership of City Data.

The Parties agree that as between them, all rights, including all intellectual property rights in and to the City Data and any derivative works of the City Data shall remain the exclusive property of the City.

## 3.2 Data Breach; Loss of City Data.

The Agency shall notify City immediately by telephone call plus email upon the discovery of a breach (as herein). For purposes of this Section, breaches and security incidents shall be treated as discovered by Agency as of the first day on which such breach or security incident is known to the Agency, or, by exercising reasonable diligence would have been known to the Agency. Agency shall be deemed to have knowledge of a breach if such breach is known, or by exercising reasonable diligence would have been known, to any person, other than the person committing the breach, who is an employee or agent of the Agency.

#### Agency shall take:

- i. prompt corrective action to mitigate any risks or damages involved with the breach or security incident and to protect the operating environment; and
- ii. any action pertaining to a breach required by applicable federal and state laws.
- **3.2.3** Investigation of Breach and Security Incidents: The Agency shall immediately investigate such breach or security incident. As soon as the information is known and shall inform the City of:
  - i. what data elements were involved, and the extent of the data disclosure or access involved in the breach, including, specifically, the number of individuals whose personal information was breached; and
  - ii.a description of the unauthorized persons known or reasonably believed to have improperly used the City Data and/or a description of the unauthorized persons known or reasonably believed to have improperly accessed or acquired the City Data, or to whom it is known or reasonably believed to have had the City Data improperly disclosed to them; and
  - iii. a description of where the City Data is believed to have been improperly used or disclosed; and
  - iv.a description of the probable and proximate causes of the breach or security incident; and
  - v. whether any federal or state laws requiring individual notifications of breaches have been triggered.
- **3.2.4 Written Report**: Agency shall provide a written report of the investigation to the City as soon as practicable after the discovery of the breach or security incident. The report shall include,

but not be limited to, the information specified above, as well as a complete, detailed corrective action plan, including information on measures that were taken to halt and/or contain the breach or security incident, and measures to be taken to prevent the recurrence or further disclosure of data regarding such breach or security incident.

- **3.2.5** Notification to Individuals: If notification to individuals whose information was breached is required under state or federal law, and regardless of whether Agency is considered only a custodian and/or non-owner of the City Data, Agency shall, at its sole expense, and at the sole election of City, either:
  - i.make notification to the individuals affected by the breach (including substitute notification), pursuant to the content and timeliness provisions of such applicable state or federal breach notice laws. Agency shall inform the City of the time, manner and content of any such notifications, prior to the transmission of such notifications to the individuals; or
  - ii.cooperate with and assist City in its notification (including substitute notification) to the individuals affected by the breach.
- **3.2.6** Sample Notification to Individuals: If notification to individuals is required, and regardless of whether Agency is considered only a custodian and/or non-owner of the City Data, Agency shall, at its sole expense, and at the sole election of City, either:
  - i.electronically submit a single sample copy of the security breach notification as required to the state or federal entity and inform the City of the time, manner and content of any such submissions, prior to the transmission of such submissions to the Attorney General; or
  - ii.cooperate with and assist City in its submission of a sample copy of the notification to the Attorney General.

#### 3.3 Media Communications

City shall conduct all media communications related to such Data Breach, unless in its sole discretion, City directs Agency to do so.

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July 1, 2021; 1000018756

## Attachment 1 to Appendix H System Specific Requirements

### I. For Access to SFDPH Epic through Care Link the following terms shall apply:

#### **A.** SFDPH Care Link Requirements:

- 1. Connectivity.
  - a) Agency must obtain and maintain connectivity and network configuration and required hardware and equipment in accordance with specifications provided by Epic and must update the configuration of all first and third-party software as required. Technical equipment and software specifications for accessing SFDPH Care Link will change over time. Current required browser, system and connection requirements can be found on the Target Platform Roadmap and Target Platform Notes sections of the Epic Galaxy website galaxy.epic.com. Agency is responsible for all associated costs. Agency shall ensure that Agency Data Users access the System only through equipment owned or leased and maintained by Agency.
- 2. Compliance with Epic Terms and Conditions.
  - a) Agency will at all times access and use the System strictly in accordance with the Epic Terms and Conditions. The following Epic Care Link Terms and Conditions are embedded within the SFDPH Care Link application, and each Data User will need to agree to them electronically upon first sign-in before accessing SFDPH Care Link:
- **3.** Epic-Provided Terms and Conditions
  - a) Some short, basic rules apply to you when you use your EpicCare Link account. Please read them carefully. The Epic customer providing you access to EpicCare Link may require you to accept additional terms, but these are the rules that apply between you and Epic.
  - b) Epic is providing you access to EpicCare Link, so that you can do useful things with data from an Epic customer's system. This includes using the information accessed through your account to help facilitate care to patients shared with an Epic customer, tracking your referral data, or otherwise using your account to further your business interests in connection with data from an Epic customer's system. However, you are not permitted to use your access to EpicCare Link to help you or another organization develop software that is similar to EpicCare Link. Additionally, you agree not to share your account information with anyone outside of your organization.

# II. For Access to SFDPH Epic through Epic Hyperspace and Epic Hyperdrive the following terms shall apply:

- **A.** SFDPH Epic Hyperspace and Epic Hyperdrive:
  - 1. Connectivity.
    - a) Agency must obtain and maintain connectivity and network configuration and required hardware and equipment in accordance with specifications provided by Epic and SFDPH and must update the configuration of all first and third-party software as required. Technical equipment and software specifications for accessing SFDPH Epic Hyperspace will change over time. Epic Hyperdrive is a web-based platform that will replace Epic Hyperspace in the future. You may request a copy of current required browser, system

- and connection requirements from the SFDPH IT team. Agency is responsible for all associated costs. Agency shall ensure that Agency Data Users access the System only through equipment owned or leased and maintained by Agency.
- 2. Application For Access and Compliance with Epic Terms and Conditions.
  - a) Prior to entering into agreement with SFDPH to access SFDPH Epic Hyperspace or Epic Hyperdrive, Agency must first complete an Application For Access with Epic Systems Corporation of Verona, WI. The Application For Access is found at: https://userweb.epic.com/Forms/AccessApplication. Epic Systems Corporation must notify SFDPH, in writing, of Agency's permissions to access SFDPH Epic Hyperspace or Epic Hyperdrive prior to completing this agreement. Agency will at all times access and use the system strictly in accordance with the Epic Terms and Conditions.

# III. For Access to SFDPH myAvatar through WebConnect and VDI the following terms shall apply:

- A. SFDPH myAvatar via WebConnect and VDI:
- 1. Connectivity.
  - a. Agency must obtain and maintain connectivity and network configuration and required hardware and equipment in accordance with specifications provided by SFDPH and must update the configuration of all first and third-party software as required. Technical equipment and software specifications for accessing SFDPH myAvatar will change over time. You may request a copy of current required browser, system and connection requirements from the SFDPH IT team. Agency is responsible for all associated costs. Agency shall ensure that Agency Data Users access the System only through equipment owned or leased and maintained by Agency.
- 2. Information Technology (IT) Support.
  - a. Agency must have qualified and professional IT support who will participate in quarterly CBO Technical Workgroups.
- 3. Access Control.
  - a. Access to the BHS Electronic Heath Record is granted based on clinical and business requirements in accordance with the Behavioral Health Services EHR Access Control Policy (6.00-06). The Access Control Policy is found at: https://www.sfdph.org/dph/files/CBHSPolProcMnl/6.00-06.pdf
  - b. Each user is unique and agrees not to share accounts or passwords.
  - Applicants must complete the myAvatar Account Request Form found at https://www.sfdph.org/dph/files/CBHSdocs/BHISdocs/UserDoc/Avatar\_Account\_Reque st\_Form.pdf
  - d. Applicants must complete the credentialling process in accordance with the DHCS MHSUDS Information Notice #18-019.
  - e. Applicants must complete myAvatar Training.
- f. Level of access is based on "Need to Know", job duties and responsibilities.



## CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 6/30/2021

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

001/504.050	AEDTIEIAATE NIIIABED 440000000								
		INSURER F: HSB Specialty Insurance Company	14438						
		INSURER E: Tokio Marine Specialty Insurance Compar	ny 23850						
1563 Mission Street San Francisco CA 94103		INSURER D: Great American Insurance Company	16691						
HealthRIGHT 360 1563 Mission Street		INSURER c: Nationwide Mutual Fire Insurance Compa	ny 23779						
INSURED	HAIGASH-05	ınsurer в : Depositors Insurance Company	42587						
	License#: 0564249	INSURER A: Nationwide Mutual Insurance Company	23787						
		INSURER(S) AFFORDING COVERAGE	NAIC#						
Walnut Creek CA 94596		E-MAIL ADDRESS: ShelaineG@heffins.com							
(WC) Heffernan Insurance Broke 1350 Carlback Avenue	rs		x C, No): 925-934-8278						
PRODUCER		NAME: Shelaine Gonsalves							
BROBLIGER		CONTACT							

#### COVERAGES CERTIFICATE NUMBER: 1423830250 REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

	EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.								
INSR LTR		TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMIT	S
Α	Χ	COMMERCIAL GENERAL LIABILITY	Υ		3009735962	7/1/2021	7/1/2022	EACH OCCURRENCE	\$1,000,000
		CLAIMS-MADE X OCCUR						DAMAGE TO RENTED PREMISES (Ea occurrence)	\$ 1,000,000
	Х	Prof Liab\$1m/\$3m						MED EXP (Any one person)	\$ 20,000
	Х	SMC \$1m/\$2m						PERSONAL & ADV INJURY	\$ 1,000,000
	GEN	N'L AGGREGATE LIMIT APPLIES PER:						GENERAL AGGREGATE	\$3,000,000
		POLICY PRO- X LOC						PRODUCTS - COMP/OP AGG	\$3,000,000
		OTHER:							\$
В	AUT	OMOBILE LIABILITY	Υ		BAPD3009735962	7/1/2021	7/1/2022	COMBINED SINGLE LIMIT (Ea accident)	\$1,000,000
	Χ	ANY AUTO						BODILY INJURY (Per person)	\$
		OWNED SCHEDULED AUTOS ONLY						BODILY INJURY (Per accident)	\$
	Х	HIRED X NON-OWNED AUTOS ONLY						PROPERTY DAMAGE (Per accident)	\$
									\$
С		UMBRELLA LIAB X OCCUR			CAA3009735962	7/1/2021	7/1/2022	EACH OCCURRENCE	\$ 10,000,000
	Χ	EXCESS LIAB CLAIMS-MADE						AGGREGATE	\$ 10,000,000
		DED X RETENTION \$ 10,000							\$
		RKERS COMPENSATION EMPLOYERS' LIABILITY						PER OTH- STATUTE ER	
	ANY	PROPRIETOR/PARTNER/EXECUTIVE CER/MEMBER EXCLUDED?	N/A					E.L. EACH ACCIDENT	\$
	(Man	ndatory in NH)						E.L. DISEASE - EA EMPLOYEE	\$
	DES	s, describe under CRIPTION OF OPERATIONS below						E.L. DISEASE - POLICY LIMIT	\$
D E F					SAA02416171000 PSD1640590 661046901	7/1/2021 7/1/2021 7/1/2021	7/1/2022 7/1/2022 7/1/2022	18.000.000 5,000,000 3,000,000	18,000,000 5,000,000 3,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

Re: As Per Contract or Agreement on File with Insured. City & County of San Francis co, Dept. of Public Health and it's officers, agents and employees are included as an additional insured (and primary) on General Liability and Automobile Liability policies per the attached endorsements, if required. This Certificate replaces and supersedes all previously issued certificates.

CERTIFICATE HOLDER	CANCELLATION
	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE C
	THE EXPIRATION DATE THEREOF, NOTICE WILL

City & County of San Francisco Dept. of Public Health 101 Grove Street, Rm. #402 San Francisco, CA 94102 SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

© 1988-2015 ACORD CORPORATION. All rights reserved.

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

### **HUMAN SERVICES LIABILITY ENDORSEMENT**

This endorsement modifies insurance provided by the following:

### COMMERCIAL GENERAL LIABILITY COVERAGE PART

It is understood and agreed that the following extensions only apply in the event that no other more specific coverage for the indicated loss exposure is provided by your policy in addition to the coverages provided by the Commercial General Liability Coverage Part. If such other more specific coverage applies, the terms, conditions and limits of such other more specific coverage are the sole and exclusive coverage applicable under this policy, unless otherwise expressly stated on this endorsement. The following is a summary of the Limits of Insurance and additional coverages provided by this endorsement. For complete details on specific coverages, consult the policy's and this endorsement's contract wording.

Coverage Applicable	Limit of Insurance	Page Number
Damage to Premises Rented to You	\$1,000,000	2
Extended Property Damage	Included	2
Non-Owned Watercraft	Less than 58 feet	2
Medical Payments	\$20,000	3
Medical Payments-Extended Reporting Period	3 years	3
Athletic Activities	Amended	3
Supplementary Payments – Bail Bonds	\$7,500	3
Supplementary Payment – Loss of Earnings	\$1,500 per day	3
Employee Indemnification Defense Coverage for Employee	\$25,000	3
Named Insured – Newly Acquired	Included	3
Named Insured – Broadened Named Insured	Included	4
Additional Insured – Medical Directors and Administrators	Included	4
Additional Insured – Funding Source	Included	4
Additional Insured – Home Care Providers	Included	4
Additional Insured – Managers, Landlords, or Lessors of Premises	Included	4
Additional Insured – Lessor of Leased Equipment – Automatic Status When Required in Lease Agreement With You	Included	4
Additional Insured – Grantors of Permits	Included	4
Additional Insured – Broad Form Vendors	Included	5
Additional Insured – Grantor of Franchise	Included	5
Additional Insured – As Required by Contract	Included	6
Additional Insured – State or Political Subdivisions	Included	7
Limited Rental Lease Agreement Contractual Liability	\$100,000 limit	8
Damage to Property You Own, Rent or Occupy	\$50,000 limit	8
Transfer of Rights of Recovery Against Others To Us	Clarification	8
Duties in the Event of Occurrence, Claim or Suit	Included	8
Unintentional Failure to Disclose Hazards	Included	9
Liberalization	Included	9
Bodily Injury – includes Mental Anguish	Included	9
Personal and Advertising Injury – includes Abuse of Process, Discrimination	Included	9
Key and Lock Replacement – Janitorial Services Client Coverage	\$15,000 Limit	10

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### A. Damage to Premises Rented to You

- 1. If damage by fire to premises rented to you is not otherwise excluded from this Coverage Part, the word "fire" is changed to "fire, lightning, explosion, smoke or leakage from automatic fire protective systems" where it appears in:
  - a. The last paragraph of SECTION I COVERAGES, COVERAGE A BODILY INJURY AND PROPERTY DAMAGE LIABILITY, Subsection 2. Exclusions;
  - b. The first paragraph immediately following Exclusion j.(6) of SECTION I COVERAGES, COVERAGE A BODILY INJURY AND PROPERTY DAMAGE LIABILITY under Subsection 2. Exclusions
  - c. SECTION III LIMITS OF INSURANCE, Paragraph 6.;
  - d. SECTION V DEFINITIONS, Paragraph 9.a.
- 2. If damage by fire to premises rented to you is not otherwise excluded from this Coverage Part, the term "Fire insurance" is changed to "insurance for fire, lightning, explosion, smoke, or leakage from automatic fire protective systems" where it appears in:
  - a. SECTION IV COMMERCIAL GENERAL LIABILITY CONDITIONS, Subsection 4. Other Insurance, Paragraph b. Excess Insurance, items b.(1)(a)(ii).
- 3. The Damage to Premises Rented to You Limit shown on the Declarations is deleted and replaced by \$1,000,000. \$1,000,000 is the only limit of liability for Damage to Premises Rented to You and this limit will not be combined with the limit shown on the Declarations for this coverage. This is the most we will pay for all damage proximately caused by the same event, whether such damage results from fire, lightning, explosion, smoke, or leaks from automatic fire protective systems or any combination thereof.

Provided, however, that if you assume liability in a contract or agreement regarding the rental or lease of a premises on behalf of your client, this Damage to Premises Rented by You limit is superceded and replaced by the limit of insurance provided by **Section I. Limited Rental Lease Agreement Contractual Liability** of this endorsement. The term client as used in this section has the same meaning as provided by **Section I. Limited Rental Lease Agreement Contractual Liability** herein.

### B. Extended "Property Damage"

SECTION I – COVERAGES, COVERAGE A BODILY INJURY AND PROPERTY DAMAGE LIABILITY, Subsection 2. Exclusions, Paragraph a. is deleted and replaced by the following:

a. Expected or Intended Injury

"Bodily injury" or "property damage" expected or intended from the standpoint of the insured. This exclusion does not apply to "bodily injury" or "property damage" resulting from the use of reasonable force to protect persons or property.

### C. Non-Owned Watercraft

SECTION I – COVERAGES, COVERAGE A BODILY INJURY AND PROPERTY DAMAGE LIABILITY, Subsection 2. Exclusions, Paragraph g. (2) is deleted and replaced by the following:

- (2) A watercraft you do not own that is:
  - (a) Less than 58 feet long; and
  - (b) Not being used to carry persons or property for a charge;

This provision applies to any person, who with your consent, either uses or is responsible for the use of such a watercraft. This insurance is excess over any other valid and collectible insurance available to the insured whether primary, excess or contingent.

### D. Medical Payments - Limit Increased to \$20,000, Extended Reporting Period

If COVERAGE C MEDICAL PAYMENTS is not otherwise excluded from this Coverage Part:

- 1. The Medical Expense Limit shown on the Declarations is deleted and replaced by \$20,000. \$20,000 is the only limit of insurance for Medical Expenses and this limit will not be combined with the limit shown on the Declarations for this coverage.
- 2. COVERAGE C MEDICAL PAYMENTS, Subsection 1. Insuring Agreement, Paragraph a(3)(b) is amended to read: provided that:
  - (b) The expenses are incurred and reported to us within three years of the date of the accident; and

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### E. Athletic Activities

SECTION I – COVERAGES, COVERAGE C MEDICAL PAYMENTS, Subsection 2. Exclusions, Exclusion e. Athletic Activities is deleted and replaced with the following:

### e. Athletic Activities

To a person injured while practicing or participating in any physical exercises or games, sports, or athletic contests. This exclusion shall not apply to an insured while providing instruction with respect to any physical exercises or games, sports, or athletic contests.

### F. Supplementary Payments

Under the SUPPLEMENTARY PAYMENTS – COVERAGE A AND B provision, items 1.b. and 1.d. are amended as follows:

- 1. The limit for the cost of bail bonds is changed from \$250 to \$7,500; and
- 2. The limit for loss of earnings is changed from \$250 a day to \$1,500 a day.

### G. Employee Indemnification Defense Coverage

Under the SUPPLEMENTARY PAYMENTS - COVERAGES A AND B provision, the following is added:

3. We will reimburse you for defense costs that you incur in the defense of an "employee" who is directly involved in a criminal proceeding that arises out of such "employee's" acts or omissions within the scope of their employment by you or while performing duties related to the conduct of your business and which would otherwise be covered by this insurance.

The most we will reimburse you for defense costs that you incur in the defense of an "employee" who is alleged to be directly involved in a criminal proceeding is \$25,000, subject to an aggregate limit of \$25,000 for all reimbursements that we make during the policy period on behalf of all "employees", regardless of the numbers of "employees", claims or "suits" brought or persons or organizations making claims or bringing "suits".

### H. SECTION II - WHO IS AN INSURED is amended as follows:

- 1. If coverage for newly acquired or formed organizations is not otherwise excluded from this Coverage Part, Paragraph 3.a. is deleted and replaced with the following:
  - **a.** Coverage under this provision is afforded until the end of the policy period during which you acquired or formed the organization.
- 2. Each of the following is also an insured:

Broadened Named Insured – Any organization and subsidiary thereof which you control and actively manage (whether through ownership of voting securities, by contract or otherwise) on the effective date of this Coverage Part which is not named in the Declarations as a Named Insured, and which is also not insured under another similar policy, or would not have been insured but for such policy's termination or the exhaustion of its limits of insurance.

- **3.** Each of the following is also an additional insured:
  - a. Medical Directors and Administrators Your medical directors and administrators, but only while acting within the scope of and during the course of their duties as such. Such duties do not include the furnishing or failure to furnish professional services as a physician or psychiatrist in the treatment of a patient.
  - b. Funding Source Any person or organization with respect to their liability arising out of:
    - (1) Their financial control of you; or
    - (2) Premises they own, maintain or control while you lease or occupy these premises.

This insurance does not apply to:

- (a) Any "occurrence" or offense which takes place after you cease to lease or occupy that premises; or
- (b) Structural alterations, new construction or demolition operations performed by or on behalf of that person or organization.
- c. Home Care Providers At the first Named Insured's option, any person or organization under your direct supervision and control while providing on your behalf private home respite or foster home care for the developmentally disabled.
- d. Managers, Landlords, or Lessors of Premises Any person or organization with respect to their liability arising out of the ownership, maintenance or use of that part of the premises leased or rented to you subject to the following additional exclusions:

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This insurance does not apply to:

- (1) Any "occurrence" which takes place after you cease to be a tenant in that premises; or
- (2) Structural alterations, new construction or demolition operations performed by or on behalf of that person or organization.
- e. Lessor of Leased Equipment Automatic Status When Required in Lease Agreement With You Any person or organization from whom you lease equipment when you and such organization or person have agreed in writing in a contract or agreement that such person or organization is to be added as an additional insured on your policy. Such person or organization is an insured only with respect to liability for "bodily injury", "property damage" or "personal and advertising injury" caused, in whole or in part, by your maintenance, operation or use of equipment leased to you by such person or organization and only as specified by such written contract or agreement.

A person's or organization's status as an additional insured under this endorsement ends when their contract or agreement with you for such leased equipment ends.

With respect to the insurance afforded to these additional insureds, this insurance does not apply to any "occurrence" which takes place after the equipment lease expires.

- **f.** Grantors of Permits Any state or political subdivision granting you a permit in connection with your premises subject to the following additional provision:
  - (1) This insurance applies only with respect to the following hazards for which the state or political subdivision has issued a permit in connection with the premises you own, rent, or control and to which this insurance applies:
    - (a) The existence, maintenance, repair, construction, erection, or removal of advertising signs, awnings, canopies, cellar entrances, coal holes, driveways, manholes, marquees, hoist away openings, sidewalk vaults, street banners or decorations and similar exposures; or
    - (b) The construction, erection, or removal of elevators; or
    - (c) The ownership, maintenance, or use of any elevators covered by this insurance.
- g. Broad Form Vendors Any person(s) or organization(s) which or who is or are a vendor of "your products" with whom you agreed under a written contract or agreement to add as an additional insured to your policy, but only with respect to "bodily injury" or "property damage" arising out of "your products" which are distributed or sold in the regular course of the vendor's business, subject to the following additional exclusions:

The insurance afforded the vendor does not apply to:

- 1. "Bodily injury" or "property damage" for which the vendor is obligated to pay damages by reason of the assumption of liability in a contract or agreement. This exclusion does not apply to liability for damages that the vendor would have in the absence of the contract or agreement;
- 2. Any express warranty unauthorized by you;
- 3. Any physical or chemical change the vendor intentionally made to the product;
- 4. Repackaging, except when unpacked solely for the purpose of inspection, demonstration, testing, or the substitution of parts under instructions from the manufacturer, and then repackaged in the original container;
- 5. Any failure to make such inspections, adjustments, tests or servicing as the vendor has agreed to make or normally undertakes to make in the usual course of business, in connection with the distribution or sale of the products.
- **6.** Demonstration, installation, servicing or repair operations, except such operations performed at the vendor's premises in connection with the sale of the product;
- 7. Products which, after distribution or sale by you, have been labeled or relabeled or used as a container, part or ingredient of any other thing or substance by or for the vendor; or
- 8. "Bodily injury" or "property damage" arising out of the negligence of the vendor for its own acts or omissions or those of its employees or anyone else acting on its behalf and which was not caused in whole or in part by you or any person or organization acting on your behalf. However, this exclusion does not apply to:
  - (a) The exceptions contained in Subparagraphs 4. or 6.; or
  - (b) Such inspections, adjustments, tests or servicing as the vendor has agreed to make or normally undertakes to make in the usual course of business, in connection with the distribution or sale of the products.

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The insurance provided to such additional insured vendor by this endorsement is further limited as follows:

- 1. The additional insured is covered only for such sums that such additional insured is legally obligated to pay as damages under tort law principles to the injured party because of "bodily injury", "property damage" or "personal and advertising injury" to which this insurance applies, and in accordance with the stated policy limits, exclusions, limitations and conditions except as expressly modified by this endorsement.
- 2. The limits of insurance are those set forth in the policy Declarations or those specified in the written contract or agreement referenced above in the first paragraph of this subsection **g**., whichever is less.

This insurance does not apply to any insured person or organization, from whom you have acquired such products, or any ingredient, part or container, entering into, accompanying or containing such products.

### Other Insurance

- 1. If specifically required by the written contract or agreement referenced above in the first paragraph of this subsection g., any coverage provided by this endorsement to an additional insured shall be primary and any other valid and collectible insurance available to the additional insured shall be non-contributory with this insurance. If the written contract does not require this coverage to be primary and the additional insured's coverage to be non-contributory, then this insurance will be excess over any other valid and collectible insurance available to the additional insured.
- 2. Even if the requirements of paragraph 1. immediately above are met establishing this coverage as primary and the additional insured's coverage as being non-contributory, this coverage will be excess over any other insurance available to the additional insured which is conferred onto said person or organization by a separate additional insured endorsement.
- h. Grantor of Franchise Any person(s) or organization(s) with whom you agreed under a written contract or agreement to add as an additional insured to your policy but only with respect to their liability as grantor of a franchise to you.

The insurance provided to such additional insured franchisor by this endorsement is further limited as follows:

- 1. The additional insured is covered only for such sums that such additional insured is legally obligated to pay as damages under tort law principles to the injured party because of "bodily injury", "property damage" or "personal and advertising injury" to which this insurance applies, and in accordance with the stated policy limits, exclusions, limitations and conditions except as expressly modified by this endorsement.
- 2. The limits of insurance are those set forth in the policy Declarations or those specified in the written contract or agreement referenced above, whichever is less.

### Other Insurance

- 1. If specifically required by the written contract or agreement referenced above in the first paragraph of this subsection h., any coverage provided by this endorsement to an additional insured shall be primary and any other valid and collectible insurance available to the additional insured shall be non-contributory with this insurance. If the written contract does not require this coverage to be primary and the additional insured's coverage to be non-contributory, then this insurance will be excess over any other valid and collectible insurance available to the additional insured.
- 2. Even if the requirements of paragraph 1. immediately above are met establishing this coverage as primary and the additional insured's coverage as being non-contributory, this coverage will be excess over any other insurance available to the additional insured which is conferred onto said person or organization by a separate additional insured endorsement.
- i. As Required by Contract Any person or organization for whom "you" are performing operations, or to whom you are leasing, subleasing or otherwise entrusting the use or occupancy of premises owned by or rented to "you", only as specified under a written contract, lease, sublease or agreement that requires that such person or organization be added as an additional insured on "your" policy. Such person or organization is an additional insured only with respect to liability caused, in whole or in part, by the acts or omissions of the "Named Insured" in the performance of the "Named Insured's" ongoing operations for the additional insured or in connection with such premises owned by or rented to a "Named Insured", but in both instances only as specified under the written contract, lease, sublease or agreement. A person's or organization's status as an additional insured under this endorsement ends the earlier of when "your" on-going operations for that additional insured are completed or when "you" no longer are contractually required to include such person or organization as an additional insured under "your" policy.

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The insurance provided to an additional insured by this endorsement is limited as follows:

- 1. The additional insured is covered only for such damages which are caused, in whole or in part, by the acts or omissions of the "Named Insured" to which the additional insured is entitled to be indemnified by the "Named Insured" pursuant to the written contract, lease, sublease or agreement referenced in the first paragraph of this subsection i. above and only for those sums that the additional insured is legally obligated to pay as damages under tort law principles to the injured party because of "bodily injury", "property damage" or "personal and advertising injury" to which this insurance applies, and in accordance with the stated policy limits and policy conditions. This coverage does not apply for defense or indemnity of the additional insured if state or federal law does not permit indemnification of the additional insured by the "Named Insured" for the claim of the third party.
- 2 The limits of insurance are those set forth in the policy and Declarations or those specified in the written contract, lease, sublease or agreement referenced in the first paragraph of this subsection i., whichever is less.

With respect to the insurance afforded to an additional insured under this subsection i., the following exclusions are added:

- 1. This insurance does not apply if the written contract, lease, sublease or agreement referenced in the first paragraph of this subsection i. above was not executed by the "Named Insured" prior to the "occurrence" giving rise to the additional insured's potential liability.
- 2. This insurance does not apply to the additional insured's liability to indemnify, defend or hold harmless a third party.
- 3. This insurance does not apply to "bodily injury", "property damage" or "personal and advertising injury" for which the additional insured is obligated to pay damages by reason of the assumption of liability in a contract or agreement. This exclusion does not apply to liability for damages that the additional insured would have in the absence of the contract or agreement.
- **4.** "Bodily injury", "property damage" or "personal and advertising injury" arising out of the rendering of, or the failure to render, any professional architectural, engineering or, surveying services, including:
  - (a) The preparing, approving, or failing to prepare or approve, maps, shop drawings, opinions, reports, surveys, field orders, change orders or drawings and specifications; and
  - (b) Supervisory, inspection, architectural or engineering activities.
- 5. "Bodily injury" or "property damage" occurring after:
  - (a) All work, including materials, parts or equipment furnished in connection with such work, on the project (other than service maintenance or repairs) to be performed by or on behalf of the additional insured(s) at the site of the covered operations has been completed; or
  - (b) That portion of "your work" out of which the injury or damage arises has been put to its intended use by any person or organization other than another contractor or subcontractor engaged in performing operations for a principal as a part of the same project.

### Other Insurance

- 1. If specifically required by the written contract, lease, sublease or agreement referenced in the first paragraph of this subsection i. above, any coverage provided by this endorsement to an additional insured shall be primary and any other valid and collectible insurance available to the additional insured shall be non-contributory with this insurance. If the written contract, lease or sublease does not require this coverage to be primary and the additional insured's coverage to be non-contributory, then this insurance will be excess over any other valid and collectible insurance available to the additional insured.
- 2. Even if the requirements of paragraph 1. immediately above are met establishing this coverage as primary and the additional insured's coverage as being non-contributory, this coverage will be excess over other insurance available to the additional insured which is conferred onto said person or organization by a separate additional insured endorsement.

### **Definitions**

Solely for purposes of the insurance afforded to an additional insured by this endorsement:

"Named Insured" is defined as the entity to whom the insurance policy is issued as shown on the Declarations.

"You" or "your" means a "Named Insured" as defined above.

j. State or Political Subdivisions – Any state or political subdivision with whom you agreed under a written contract or agreement to add as an additional insured to your policy but only with respect to their liability with respect to on-going operations performed by you or on your behalf for which the state or political subdivision has issued a permit or license.

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This insurance does not apply to:

- 1. "Bodily injury", "property damage" or "personal and advertising injury" arising out of operations performed for the state or political subdivision; or
- 2. "Bodily injury" or "property damage" included within the "products-completed operations hazard".

The insurance provided to such additional insured state or political subdivision by this endorsement is further limited as follows:

- 1. The additional insured is covered only for such sums that such additional insured is legally obligated to pay as damages under tort law principles to the injured party because of "bodily injury", "property damage" or "personal and advertising injury" to which this insurance applies, and in accordance with the stated policy limits, exclusions, limitations and conditions except as expressly modified by this endorsement.
- 2. The limits of insurance are those set forth in the policy Declarations or those specified in the written contract or agreement referenced above, whichever is less.

### Other Insurance

- 1. If specifically required by the written contract or agreement referenced above, any coverage provided by this subsection **k**. to an additional insured shall be primary and any other valid and collectible insurance available to the additional insured shall be non-contributory with this insurance. If the written contract does not require this coverage to be primary and the additional insured's coverage to be non-contributory, then this insurance will be excess over any other valid and collectible insurance available to the additional insured.
- 2. Even if the requirements of paragraph 1. immediately above are met establishing this coverage as primary and the additional insured's coverage as being non-contributory, this coverage will be excess over any other insurance available to the additional insured which is conferred onto said person or organization by a separate additional insured endorsement.

### I. Limited Rental Lease Agreement Contractual Liability

The following is added to paragraph (2) of Exclusion b. Contractual Liability of SECTION I – COVERAGES, COVERAGE A. BODILY INJURY AND PROPERTY DAMAGE LIABILITY, under Subsection 2. Exclusions:

We agree to indemnify the Named Insured for their liability expressly assumed in a contract or agreement regarding the rental or lease of a premises on behalf of their client, up to \$100,000 per "occurrence". This limit of insurance is the only limit of insurance for your liability expressly assumed in a contract or agreement regarding the rental or lease of a premises on behalf of your client whether or not such contract qualifies as an "insured contract". This limit will not be combined with the Each Occurrence Limit set forth in **Section III – Limits of Insurance** and is included within and not in addition to the Each Occurrence Limit. This coverage extension only applies to rental lease agreements. This coverage is excess over any renter's liability insurance of the client.

Any and all damages paid under the terms and conditions of this provision will further be applied against and will reduce the Aggregate Limit of Insurance shown on the Declarations page, as provided in the Commercial General Liability Coverage Form in the same manner and in addition to all other coverages of the Commercial General Liability Coverage Form that are also subject to the Aggregate Limit.

### J. Damage to Property You Own, Rent or Occupy

SECTION I – COVERAGES, COVERAGE A BODILY INJURY AND PROPERTY DAMAGE LIABILITY, Subsection 2. Exclusions, Paragraph j. Damage to Property, Item (1) is deleted in its entirety and is replaced with the following:

Property you own, rent, or occupy, including any costs or expenses incurred by you, or any other person, organization or entity, for repair, replacement, enhancement, restoration or maintenance of such property for any reason, including prevention of injury to a person or damage to another's property, unless the damage to property is caused by your client, in which case we will provide coverage for such "property damage" for which you are legally obligated to pay up to a \$50,000 limit per "occurrence". This limit is the only limit of insurance for such "property damage" and will not be combined with the Each Occurrence Limit set forth in **Section III – Limits of Insurance** and will be included within and not be in addition to the Each Occurrence Limit. A client, as used in this provision, is defined as a person under your direct care and supervision for whom you are providing goods and/or services.

Any and all damages paid under the terms and conditions of this provision will further be applied against and will reduce the Aggregate Limit of Insurance shown on the Declarations page, as provided in the Commercial General Liability Coverage Form in the same manner and in addition to all other coverages of the Commercial General Liability Coverage Form that are also subject to the Aggregate Limit.

### K. Transfer of Rights of Recovery Against Others To Us

As a clarification, the following is added to SECTION IV – COMMERCIAL GENERAL LIABILITY CONDITIONS, Paragraph 8. Transfer of Rights of Recovery Against Others To Us:

Therefore, the insured can waive the insurer's Rights of Recovery prior to the occurrence of a loss, provided the waiver is expressly made in a written contract.

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### L. Duties in the Event of Occurrence, Claim or Suit

- 1. The requirement in Paragraph 2.a. of SECTION IV COMMERCIAL GENERAL LIABILITY CONDITIONS that you must see to it that we are notified as soon as practicable of an "occurrence" or an offense which may result in a claim or a "suit", applies only when the "occurrence" or offense which may result in a claim or a "suit" is known to:
  - a. You, if you are an individual;
  - b. A partner, if you are a partnership; or
  - c. An executive officer or insurance manager, if you are a corporation.
- 2. The requirement in Paragraph 2.b. of SECTION IV COMMERCIAL GENERAL LIABILITY CONDITIONS that you must see to it that we receive notice of a claim or "suit" as soon as practicable will not be considered breached unless the breach occurs after such claim or "suit" is known to:
  - a. You, if you are an individual;
  - b. A partner, if you are a partnership; or
  - c. An executive officer or insurance manager, if you are a corporation.

### M. Unintentional Failure to Disclose Hazards

It is agreed that, based on our reliance on your representations as to existing hazards, if you should unintentionally fail to disclose all such hazards prior to the beginning of the policy period of this Coverage Part, we shall not deny coverage under this Coverage Part because of such failure.

### N. Liberalization

If we make a change which broadens coverage under this edition of this endorsement without additional premium charge, that change will automatically apply to your insurance as of the date we implement the change in your state, provided that this implementation date falls within 45 days prior to or during the policy period stated in the Declarations.

This Liberalization Clause does not apply to changes implemented with a general program revision that includes both broadenings and restrictions in coverage, whether that general program revision is implemented through introduction of:

- 1. A subsequent edition of this endorsement; or
- 2. Another amendatory endorsement.

### O. Bodily Injury - Mental Anguish

SECTION V - DEFINITIONS, Paragraph 3. is deleted in its entirety and replaced by the following:

"Bodily Injury":

- Means bodily injury, sickness or disease sustained by a person, and includes mental anguish resulting from any of these; and
- b. Except for mental anguish, includes death resulting from the foregoing (Item a. above) at any time.

### P. Personal and Advertising Injury – Abuse of Process, Discrimination

If COVERAGE B PERSONAL AND ADVERTISING INJURY LIABILITY COVERAGE is not otherwise excluded from this Coverage Part, the definition of "personal and advertising injury" is amended as follows:

- 1. SECTION V DEFINITIONS, Paragraph 14.b. is amended to read:
  - b. Malicious prosecution or abuse of process;
- 2. SECTION V DEFINITIONS, Paragraph 14. is amended to include the following:

"Personal and advertising injury" also means injury, including consequential "bodily injury", arising out of discrimination based on race, color, religion, sex, age or national origin, except when:

- (1) Done intentionally by or at the direction of, or with the knowledge or consent of:
  - (a) Any insured; or
  - (b) Any executive officer, director, stockholder, partner or member of the insured; or
- (2) Directly or indirectly related to the employment, former or prospective employment, termination of employment, demotion, failure to promote or application for employment of any person or persons by an insured; or
- (3) Directly or indirectly related to the sale, rental, lease or sublease or prospective sales, rental, lease or sub-lease of any room, dwelling or premises by or at the direction of any insured; or
- (4) Insurance for such discrimination is prohibited by or held in violation of law, public policy, legislation, court decision or administrative ruling.

This coverage does not apply to fines or penalties imposed because of discrimination.

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### Q. Key and Lock Replacement - Janitorial Services Client Coverage

- 1. We will pay for the cost to replace keys and locks at the "client's" premises due to theft or other loss to keys entrusted to you by your "client", up to a \$15,000 limit per occurrence/\$15,000 policy aggregate.
- 2. We will not pay for loss or damage resulting from theft or any other dishonest or criminal act that you or any of your partners, members, officers, "employees", "managers", directors, trustees, authorized representatives or any one to whom you entrust the keys of a "client" for any purpose commit, whether acting alone or in collusion with other persons.
- 3. The following, when used in this coverage only, are defined as follows:
  - a. "Client" means an individual, company or organization with whom you have a written contract or work order for your services for a described premises and you have billed for your services.
  - b. "Employee" means:
    - (1) Any natural person:
      - (a) While in your services or for 30 days after termination of service;
      - (b) Who you compensate directly by salary, wages or commissions; and
      - (c) Who you have the right to direct and control while performing services for you; or
    - (2) Any natural person who is furnished temporarily to you:
      - (a) To substitute for an "employee" as defined in Paragraph 1. above, who is on leave; or
      - (b) To meet seasonal or short-term workload conditions; while that person is subject to your direction and control and performing services for you.
    - (3) "Employee" does not mean:
      - (a) Any agent, broker, person leased to you by a labor leasing firm, factor, commission merchant, consignee, independent contractor or representative of the same general character; or
      - **(b)** Any "manager", director or trustee except while performing acts coming within the scope of the usual duties of an "employee".
  - c. "Manager" means a person serving in a directorial capacity for a limited liability company.

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THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY

### COMMERCIAL AUTOMOBILE BROAD FORM ENDORSEMENT

This endorsement modifies insurance provided under the following:

BUSINESS AUTO COVERAGE FORM GARAGE COVERAGE FORM

With respect to coverage provided by this endorsement, the provisions of the Coverage Form apply unless modified by the endorsement.

### Schedule

The premium for this endorsement is \$

(If no entry appears above, information required to complete this endorsement will be shown in the Declarations as applicable to this endorsement.)

### **SUMMARY OF COVERAGES**

- I. Section II Liability Coverage
  - A. Broad Form Insured
  - B. Employees as Insureds
  - C. Liability Coverage Extensions Supplementary Payments
  - D. Prejudgment Interest Coverage
  - E. Amendment of Fellow Employee Liability Exclusion
  - F. Additional Insured by Contract, Permit or Agreement
- II. Sections III and IV Physical Damage Coverage
  - A. Hired Car Physical Damage
  - **B. Physical Damage Coverage Extensions** 
    - a. Transportation Expenses
    - b. Loss of Use Expenses
    - c. Extra Expense
  - C. Personal Effects Coverage
  - D. Accidental Discharge of Airbag
  - E. Lease/Loan Gap Coverage
  - F. Deductible Amendments
  - G. Towing and Labor
  - H. Rental Reimbursement
- III. Sections IV and V Conditions
  - A. Notice of and Knowledge of Occurrence
  - B. Unintentional Failure to Disclose Hazards
  - C. Hired Car Coverage Territory
  - D. Waiver of Subrogation
- IV. Sections V and VI Definitions
  - A. Mental Anguish
  - **B.** Additional Definitions
- V. Cancellation Conditions

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### I. SECTION II - LIABILITY COVERAGE is amended as follows:

### A. BROAD FORM INSURED

Paragraph 1. of the BUSINESS AUTO COVERAGE FORM and paragraph 3. of the GARAGE COVERAGE FORM, under Coverage A – Who Is An Insured, are amended as follows:

- 1. For covered "autos", the Named Insured shown in the Declarations is amended to include:
  - a. Any legally incorporated subsidiary in which you own more than 50% of the voting stock on the effective date of the Coverage Form. However, the Named Insured does not include any subsidiary that is an "insured" under any other automobile policy or would be an "insured" under such a policy but for its termination or the exhaustion of its Limits of Insurance.
  - b. Any organization that is newly acquired or formed by you during the policy period and over which you maintain majority ownership. However, the Named Insured does not include any newly formed or acquired organization:
    - (1) That is a joint venture or partnership,
    - (2) That is an "insured" under any other automobile policy,
    - (3) That has exhausted its Limits of Insurance under any other automobile policy, or
    - (4) That has been acquired or formed by you for more than 180 days unless you have given us written notice of the acquisition or formation by the end of such 180 day period or the end of the policy period, whichever occurs first.

Coverage does not apply to "bodily injury" or "property damage" that results from an "accident" that occurred before you formed or acquired the organization, or an "accident" that occurs before or after the end of the policy period.

### **B. EMPLOYEES AS INSUREDS**

For covered "autos", paragraph 1. of the BUSINESS AUTO COVERAGE FORM and paragraph 3. of the GARAGE COVERAGE FORM, under Coverage A – Who Is An Insured, are amended as follows:

Any "employee" of yours while using a covered "auto" you don't own, hire or borrow in your business or your personal affairs.

### C. LIABILITY COVERAGE EXTENSIONS - SUPPLEMENTARY PAYMENTS

Supplementary Payments (2) and (4) under paragraphs **A.2.a** of the BUSINESS AUTO COVERAGE FORM and **A.4.a** of the GARAGE COVERAGE FORM, are replaced by the following:

- (2) Up to \$2,500 for cost of bail bonds (including bonds for related traffic law violations) required because of an "accident" we cover. We do not have to furnish these bonds.
- (4) All reasonable expenses incurred by the "insured" at our request, including actual loss of earnings, up to \$500 a day because of time off from work.

### D. PREJUDGMENT INTEREST COVERAGE

The following paragraph is added to **Section II**, **LIABILITY COVERAGE**, **Supplementary Payments** under items **A.2.a.** of the BUSINESS AUTO COVERAGE FORM and **A.4.a.** of the GARAGE COVERAGE FORM:

(7) Prejudgment interest awarded against the "insured" on that part of the judgment we pay. If we make an offer to pay the applicable limit of insurance, we will not pay any prejudgment interest based on that period of time after the offer.

### E. AMENDMENT OF FELLOW EMPLOYEE LIABILITY EXCLUSION

Paragraph **B.5. Exclusions** – **Fellow Employee** does not apply if the "bodily injury" results from the use of a covered "auto" you own or hire. The insurance provided under this provision is excess over any other collectible insurance.

### F. ADDITIONAL INSURED BY CONTRACT, PERMIT OR AGREEMENT

The following is added to A.1. Who Is An Insured of Section II – Liability Coverage of the BUSINESS AUTO COVERAGE FORM and A.3.a. and A.3.b. if Section II – Liability Coverage of the GARAGE COVERAGE FORM:

Any person or organization that you are required to name as an additional insured in a written contract or agreement that is executed or signed by you prior to a "bodily injury" or "property damage" occurrence is an "insured" for liability coverage. However, with respect to covered "autos", such person or organization is an insured only to the extent that person or organization qualifies as an "insured" under A.1. Who is an Insured of Section II – Liability Coverage of the BUSINESS AUTO COVERAGE FORM or A.3. of Section II – Liability Coverage of the GARAGE COVERAGE FORM.

If specifically required by the written contract or agreement referenced in the paragraph above, any coverage provided by this endorsement to an additional insured shall be primary and any other valid and collectible insurance available to the additional insured shall be non-contributory with this insurance. If the written contract does not require this coverage to be primary and the additional insured's coverage to be non-contributory, then this insurance will be excess over any other valid and collectible insurance available to the additional insured.

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II. SECTION III – PHYSICAL DAMAGE COVERAGE of the BUSINESS AUTO COVERAGE FORM and SECTION IV – PHYSICAL DAMAGE COVERAGE of the GARAGE COVERAGE FORM are amended by adding the following:

### A. HIRED CAR PHYSICAL DAMAGE

If hired "autos" are covered "autos" for Liability Coverage and if Comprehensive, Specified Causes of Loss or Collision Coverages are provided under this Coverage Form for any "auto" you own, then the Physical Damage Coverages provided are extended to "autos" you hire, subject to the following limit and applicable deductible:

The most we will pay for any one "accident" or "loss" to any hired "auto" is the lesser of:

- 1. the actual cash value of the hired "auto". An adjustment for depreciation and physical condition will be made in determining actual cash value in the event of a total "loss";
- 2. the cost to restore the hired "auto" to its "pre-accident physical condition"; or
- 3. \$50,000.

If a repair or replacement part restores the hired "auto" to better than its "pre-accident physical condition" we will not pay for the amount of the "betterment".

The deductible will be equal to the largest deductible applicable to any owned "auto" for that coverage. No deductible applies to "loss" caused by fire or lightning. Hired Auto Physical Damage coverage is excess over any other collectible insurance. Subject to the above limit, deductible and excess provisions, we will provide coverage equal to the broadest coverage applicable to any covered "auto" you own.

### **B. PHYSICAL DAMAGE COVERAGE EXTENSIONS**

Paragraph 4. – Coverage Extension of A. Coverage of the BUSINESS AUTO COVERAGE FORM and paragraph 3. – Coverage Extension – Loss of Use Expenses of Coverage A. Coverage of the GARAGE COVERAGE FORM is replaced by the following:

### Coverage Extensions

### a. Transportation Expenses

We will pay up to \$50 per day to a maximum of \$1,500 for temporary expense incurred by you because of the total theft of a covered "auto". We will pay only for those covered "autos" for which you carry either Comprehensive or Specified Causes of Loss Coverage. We will pay for temporary transportation expenses incurred during the period beginning 24 hours after the theft and ending, regardless of the policy's expiration, when the covered "auto" is returned to use or we pay for its "loss."

### b. Loss of Use Expenses

For Hired Auto, Physical Damage, we will pay expenses for which an "insured" becomes legally responsible to pay for loss of use of a vehicle rented or hired without a driver, under a written rental contract or agreement. We will pay for loss of use expenses if caused by:

- (1) Other than collision if the Declarations indicate that Comprehensive Coverage is provided for any covered "auto";
- (2) Specified Causes of Loss only if the Declarations indicate that Specified Causes of Loss Coverage is provided for any covered "auto"; or
- (3) Collision only if the Declarations indicate that Collision Coverage is provided for any covered "auto."

However, the most we will pay for any expenses for loss of use is \$50 per day, to a maximum of \$1,500. The insurance provided by this provision is excess over any other collectible insurance.

### c. Extra Expense

We will also pay for the expense of returning a stolen covered "auto" to you.

### C. PERSONAL EFFECTS COVERAGE

The following paragraph is added as **A.5**. of the BUSINESS AUTO COVERAGE FORM and **A.4**. of the GARAGE COVERAGE FORM, **Personal Effects Coverage**:

- 5. We will pay up to \$500 for "loss" to wearing apparel and other personal effects which are:
  - a. owned by an "insured"; and
  - b. in or on your covered "auto".

This coverage applies only in the event of a total theft of your covered "auto." No deductible applies to this coverage.

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### D. ACCIDENTAL DISCHARGE OF AIRBAG

The following is added to Section B. Exclusions:

However, the exclusion relating to mechanical breakdown does not apply to the accidental discharge of an airbag.

### E. LEASE/LOAN GAP COVERAGE

If a long term leased or financed "auto" is a covered "auto", we will pay, in the event of a total "loss", your additional legal obligation to the lessor or financial institution for any difference between the actual cash value of the "auto" at the time of the "loss" and the "outstanding balance" of the lease or loan.

"Outstanding balance" means the amount you owe on the lease or loan at the time of "loss" less any amounts:

- 1. representing taxes;
- overdue payments;
- 3. penalties, interest or charges resulting from overdue payments;
- 4. additional mileage charges;
- 5. excess wear and tear charges;
- 6. lease termination fees;
- 7. security deposits not refunded by the lessor or financial institution;
- 8. costs for extended warranties, Credit Life Insurance, Health, Accident or Disability Insurance purchased with the loan or lease:
- 9. carry-over balances from previous loans or leases;
- 10.final payment due under a "balloon loan";
- 11.the dollar amount of any unrepaired damage which occurred prior to the "total loss" of a covered "auto"; and
- 12.any refunds payable or paid to you as a result of the early termination of a lease or loan agreement or as a result of the early termination of any warranty or extended agreement on a covered a "auto."

"Total loss" means a "loss" in which the cost of repairs plus the salvage value exceeds the actual cash value.

"Balloon loan" is a loan with periodic payments that are insufficient to repay the balance over the term of the loan, thereby requiring a large final payment.

### F. DEDUCTIBLE AMENDMENTS

The following are added to paragraph D. Deductible of the BUSINESS AUTO COVERAGE FORM:

If another policy or coverage form that is not an automobile policy or coverage form issued by this company applies to the same "accident", the following applies:

- 1. If the deductible under this coverage is the smaller (or smallest) deductible, it will be waived:
- 2. If the deductible under this coverage is not the smaller (or smallest) deductible, it will be reduced by the amount of the smaller (or smallest) deductible.

If a Comprehensive or Specified Causes of Loss Coverage "loss" from one "accident" involves two or more covered "autos", only the highest deductible applicable to those coverages will be applied to the "accident," if the cause of the loss is covered for those vehicles. This provision only applies if you carry Comprehensive or Specified Causes of Loss Coverage for those vehicles, and does not extend coverage to any covered "autos" for which you do not carry such coverage.

No deductible applies to glass if the glass is repaired, in a manner acceptable to us, rather than replaced.

### G. TOWING AND LABOR

We will pay up to the following limits for towing and labor costs incurred each time a covered "auto" of the private passenger type or light truck is disabled:

- 1. \$100 for a covered "auto" rated and classified as a private passenger type vehicle.
- 2. \$150 for a covered "auto" rated and classified as a light truck type. For the purpose of this coverage light trucks are defined as a truck with a gross vehicle weight of 10,000 lbs. or less as defined by the manufacture as the maximum loaded weight the auto is designed to carry.

However, the labor must be performed at the place of disablement.

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### H. RENTAL REIMBURSEMENT

Section III – Physical Damage Coverage Item A. Coverage of the BUSINESS AUTO COVERAGE FORM or Section IV – Physical Damage Coverage Item A. Coverage of the GARAGE COVERAGE FORM is amended by adding the following:

This coverage applies only to a covered "auto" rated and classified as a private passenger or light truck type as follows:

- 1. We will pay for rental reimbursement expenses incurred by you for the rental of a private passenger or light truck type "auto" because of "loss" to a covered private passenger or light truck type "auto". Payment applies in addition to the otherwise applicable amount of each coverage you have on a covered private passenger or light truck type "auto". We will pay only for those covered "autos" for which you carry comprehensive and collision coverage. Payment applies in addition to the otherwise applicable amount of each coverage you have on a covered "auto". No deductibles apply to this coverage.
- 2. We will pay only for those expenses incurred during the policy period beginning 24 hours after the "loss" and ending, regardless of the policy's expiration, with the lesser of the following number of days:
  - a. The number of days reasonably required to repair or replace the covered private passenger or light truck type "auto". If "loss" is caused by theft, this number of days is added to the number of days it takes to locate the covered private passenger or light truck type "auto" and return it to you; or
  - b. 30 days.
- 3. Our payment is limited to the lesser of the following amounts:
  - a. Necessary and actual expenses incurred, or
  - b. \$50 per day, up to a maximum of \$1,500.
- 4. This coverage does not apply while there are spare or reserve private passenger or light truck type "autos" available to you for your operations.
- 5. If "loss" results from the total theft of a covered "auto" of the private passenger or light truck type, we will pay under this coverage only that amount of your rental reimbursement expenses which is not already provided under Section III Physical Damage Coverage, A. Coverage, 4. Coverage Extension.

For purposes of this Rental Reimbursement coverage, light truck is defined as a truck with a gross vehicle weight of 10,000 lbs. or less as defined by the manufacture as the maximum loaded weight the auto is designed to carry.

### III. SECTION IV - BUSINESS AUTO CONDITIONS and SECTION V - GARAGE CONDITIONS are amended as follows:

### A. NOTICE OF AND KNOWLEDGE OF OCCURRENCE

- 1. Your obligation in paragraph A.2.a., Loss Conditions Duties in the Event of Accident, Claim, Suit or Loss, relative to notification requirements apples only when the "accident" or "loss" is known to:
  - a. You, if you are an individual;
  - b. A partner, if you are a partnership;
  - c. A member, if you are a Limited Liability Company; or
  - d. An executive officer or insurance manager, if you are a corporation.
- 2. Your obligation in paragraph A.2.b., Loss Conditions Duties in the Event of Accident, Claim, Suit or Loss relative to providing us with documents concerning a claim or "suit" will not be considered breached unless the breach occurs after such claim or "suit" is known to:
  - a. You, if you are an individual;
  - b. A partner, if you are a partnership;
  - c. A member, if you are a Limited Liability Company; or
  - d. An executive officer or insurance manager, if you are a corporation.

### **B. UNINTENTIONAL FAILURE TO DISCLOSE HAZARDS**

The following is added to paragraph B.2. General Conditions - Concealment, Misrepresentation or Fraud:

If you unintentionally fail to disclose any hazards existing at the inception date of your policy, we will not deny coverage under this Coverage Form because of such failure.

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### C. HIRED CAR - COVERAGE TERRITORY

Item (5).(a) of paragraph B.7. General Conditions - Policy Period, Coverage Territory is replaced by the following:

(5).(a) A covered "auto" is leased, hired, rented or borrowed without a driver for a period of 30 days or less; and

### D. WAIVER OF SUBROGATION

The Transfer of Rights of Recovery Against Others To Us Loss Condition is amended by adding the following:

We waive any right of recovery we may have against any person or organization to the extent required of you by a written contract or agreement executed prior to any "accident" because of payments we make for damages under this coverage form.

IV. SECTION V - DEFINITIONS of the BUSINESS AUTO COVERAGE FORM and SECTION VI - DEFINITIONS of the GARAGE COVERAGE FORM are amended as follows:

### A. MENTAL ANGUISH

The definition of "bodily injury" in the DEFINITIONS section is replaced by the following:

"Bodily Injury" means bodily injury, sickness or disease sustained by any person, including mental anguish and death resulting from any of these.

### **B. ADDITIONAL DEFINITIONS**

The following definitions are added:

"Betterment" means the amount of increase to the pre-damaged or pre-loss cash value of an "auto" attributed to the use of replacement parts which are of a type that are normally subject to repair and replacement during the useful life of an "auto" including but not limited to tires and batteries.

"Pre-accident physical condition" means the operational safety, function and appearance of the "auto" immediately prior to when the damage in question was sustained.

### V. CANCELLATION CONDITION

Paragraph A.2. of the COMMON POLICY CONDITION - CANCELLATION applies except as follows:

If we cancel for any reason other than nonpayment of premium, we will mail or deliver to the First Named Insured written notice of cancellation at least 60 days before the effective date of cancellation. This provision does not apply in those states that require more than 60 days prior notice of cancellation.

CA-7200 (Ed. 12-14) Includes copyrighted material of Insurance Services Office with its permission Page 6 of 6



### CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 6/25/2021

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).											
PRODUCER Arthur J. Gallagher & Co.					CONTACT NAME: Kimberly Kleinman						
Insi	rance Brokers of CA., Inc.					o, Ext): 818.539			(A/C, No):	818.53	9.8719
	N Brand Blvd, Suite 600				E-MAIL ADDRE	ss: Kimberly_	_Kleinman@a	ajg.com			
Gle	ndale CA 91203				INSURER(S) AFFORDING COVERAGE				NAIC#		
				License#: 0726293							
INSU	RED AlthRIGHT 360			HEAL360-01	INSURE	RB:					
	3 Mission Street				INSURER C:						
Sar	Francisco, CA 94103				INSURER D:						
					INSURER E :						
					INSURE	RF:					
CO	/ERAGES CER	TIFIC	CATE	NUMBER: 362135376				REVISION NUM	MBER:		
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								PERSONAL & ADV I	INJURY	\$	
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	ANYPROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED?	N/A						E.L. EACH ACCIDE		\$ 1,000	
	(Mandatory in NH)  If yes, describe under							E.L. DISEASE - EA E	EMPLOYEE		
	DESCRIPTION OF OPERATIONS below							E.L. DISEASE - POL	ICY LIMIT	\$ 1,000	,000
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Wai	Waiver of Subrogation on Worker compensation applies in favor of City and County .										
CERTIFICATE HOLDER CANCELLATION											
SHOULD ANY OF THE ABOVE THE EXPIRATION DATE ACCORDANCE WITH THE PO					N DATE THE	EREOF, NOTICE					
101 Grove Street, Rm #307 San Francisco CA 94102				AUTHORIZED REPRESENTATIVE Nelwie Cum							





RE: Quality Comp, Inc.—Self-Insured Workers' Compensation Group

### To Whom It May Concern:

As proof of workers' compensation coverage, I would like to provide you with the attached Certificate of Consent to Self-Insure issued to Quality Comp, Inc. by the Department of Industrial Relations, Office of Self-Insurance Plans. This Certificate carries an effective date of December 1, 2004 and does not have an expiration date. The Quality Comp, Inc. program has excess insurance coverage with Safety National Casualty Corporation. Safety National is a fully licensed and admitted writer of Excess Workers' Compensation Insurance in the State of California (NAIC #15105). The company is rated "A++ Superior" Category "XV" by A.M. Best & Company.

### **Specific Excess Insurance**

Excess Workers' Compensation: Statutory per occurrence excess of \$500,000

Employers Liability: \$1,000,000 Limit

### **Term of Coverage**

Effective Date: January 1, 2021 Expiration: January 1, 2022

Please contact me if you have any questions or require additional information. Thank you.

Sincerely,

Jacqueline Harris

Director of Underwriting

Jacquelise Harris

**RPS Monument** 

STATE OF CALIFORNIA
DEPARTMENT OF INDUSTRIAL RELATIONS

OFFICE OF THE DIRECTOR

NUMBER 4515

# CERTIFICATE OF CONSENT TO SELF-INSURE

Quality Comp, Inc.

THIS IS TO CERTIFY, That (a CA corporation)

Sections 3700 to 3705, inclusive, of the Labor Code of the State of California and is hereby granted this has complied with the requirements of the Director of Industrial Relations under the provisions of Certificate of Consent to Self-Insure.

This certificate may be revoked at any time for good cause shown.

EFFECTIVE:

THE 1St DAY OF December 2004

JOHN'M. REA

DEPARTMENT OF INDUSTRIAL RELATIONS

OF CALIFORNIA

HE STATE

MARK T. JOHNSON

• Revocation of Certificate—"A certificate of consent to self-fusure may be revoked by the Director of Industrial Relations at any time for good cause after a hearing. Good cause includes, among other things, the impairment of the solvency of such employer, the inability of the employer to fulfill his obligations, or the practice by such employer or his agent in charge of the administration of obligations under this division of any of the following: (a) Habitually and as a matter of practice and custom inducing claimants for compensation to accept less than the compensation due or making it necessary for them to resort to proceedings against the employer to secure the compensation due; (b) Discharging his compensation obligations in a dishonest manner: (c) Discharging his compensation obligations in such a manner as to cause injury to the public or those dealing with him." (Section 3702 of Labor Code.) The Certificate may be revoked for noncompliance with Title 8, California Administrative Code, Group 2—Administration of Self-Insurance.

A MONITO

DEPARTMENT OF INDUSTRIAL RELATIONS OFFICE OF SELF-INSURANCE PLANS

11050 Olson Drive, Suite 230 Rancho Cordova, CA 95670 Phone No. (916) 464-7000 FAX (916) 464-7007



### CERTIFICATION OF SELF-INSURANCE OF WORKERS' COMPENSATION

### TO WHOM IT MAY CONCERN:

This certifies that Certificate of Consent to Self-Insure No. 4515 was issued by the Director of Industrial Relations to:

### Quality Comp, Inc.

under the provisions of Section 3700, Labor Code of California with an effective date of **December 1, 2004.** The certificate is currently in full force and effective.

Dated at Sacramento, California This day the 03rd of December 2020

Lyn Asio Booz, Chief

ORIG: Jackie Harris

Director Of Underwriting Monument Insurance Services 255 Great Valley Pkwy, Ste 200

Malvern, Pa 19355

NUMBER: 4515 - 0088

# STATE OF CALIFORNIA DEPARTMENT OF INDUSTRIAL RELATIONS OFFICE OF THE DIRECTOR

### CERTIFICATE OF CONSENT TO SELF-INSURE

THIS IS TO CERTIFY, That

Healthright 360

(Name of Affiliate )
STATE OF INCORPORATION CA

Quality Comp, Inc.

(Master CertificateHolder)
STATE OF INCORPORATION CA

Mustine Baker

has complied with the requirements of the Director of Industrial Relations under the provisions of Sections 3700 to 3705, inclusive, of the Labor Code of the State of California and is hereby granted this Certificate of Consent to Self-Insure, holder of Master Certificate No, 4515.

This certificate may be revoked at any time for good cause shown.\*

EFFECTIVE DATE:

July 1, 2016

DEPARTMENT OF INDUSTRIAL RELATIONS
OF THE STATE OF CALIFORNIA

Lyn Asio Booz, Chief

Christine Baker, Director

\*Revocation of Certificate.--"A certificate of consent to self-insure may be revoked by the Director of Industrial Relations at any time for good cause after a hearing. Good cause includes, among other things, the impairment of solvency of such employer, the inability of the employer to fulfill his obligations, or the practice of such employer or his agent in charge of the administration of obligations, under the this division of any of the following: (a) Habitually and as a matter of practice and custom inducing claimants for compensation to accept less than the compensation due or making it necessary for them to resort to proceedings against the employer to secure the compensation due; (b) Discharging his compensation obligations in a dishonest manner; (c) Discharging his compensation obligations in such a manner as to cause injury to the public or those dealing with him." (Section 3702 of Labor Code.) The Certificate may be revoked for non compliance with Title 8, California Administrative Code, Group 2 -- Administration of Self Insurance

City and County of San Francisco
Office of Contract Administration
Purchasing Division
City Hall, Room 430
1 Dr. Carlton B. Goodlett Place
San Francisco, California 94102-4685

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### Agreement between the City and County of San Francisco and

### Health Right 360

This Agreement is made this 1st day of January 2021, in the City and County of San Francisco, State of California, by and between Health Right 360 1735 Mission Street, San Francisco, CA 94103, a non-profit entity, ("Contractor") and City.

### Recitals

WHEREAS, the Department of Public Health ("Department") wishes to provide check writing services for providers who are unable to receive reimbursement for services through the City's payroll system; and

WHEREAS, this Agreement was competitively procured as required by San Francisco Administrative Code Chapter 21.1 through RFP-19-2019, Request for Proposal ("RFP") issued on December 19, 2019 in which City selected Contractor as a qualified scorer pursuant to the RFP; and

WHEREAS, there is no Local Business Entity ("LBE") subcontracting participation requirement for this Agreement; and

WHEREAS, Contractor represents and warrants that it is qualified to perform the Services required by City as set forth under this Agreement; and

WHEREAS, the City's Civil Service Commission approved Contract number 41183-19/20 on February 3, 2020; and

Now, THEREFORE, the parties agree as follows:

### **Article 1 Definitions**

The following definitions apply to this Agreement:

- 1.1 "Agreement" means this contract document, including all attached appendices, and all applicable City Ordinances and Mandatory City Requirements which are specifically incorporated into this Agreement by reference as provided herein.
- 1.2 "City" or "the City" means the City and County of San Francisco, a municipal corporation, acting by and through both its Director of the Office of Contract Administration or the Director's designated agent, hereinafter referred to as "Purchasing" and Department of Public Health."
  - 1.3 "CMD" means the Contract Monitoring Division of the City.
- 1.4 "Confidential Information" means confidential City information including, but not limited to, personally-identifiable information ("PII"), protected health information ("PHI'), or individual financial information (collectively, "Proprietary or Confidential Information") that is subject to local, state or federal laws restricting the use and disclosure of such information, including, but not limited to, Article 1, Section 1 of the California Constitution; the California

Information Practices Act (Civil Code § 1798 et seq.); the California Confidentiality of Medical Information Act (Civil Code § 56 et seq.); the federal Gramm-Leach-Bliley Act (15 U.S.C. §§ 6801(b) and 6805(b)(2)); the privacy and information security aspects of the Administrative Simplification provisions of the federal Health Insurance Portability and Accountability Act (45 CFR Part 160 and Subparts A, C, and E of part 164); and San Francisco Administrative Code Chapter 12M (Chapter 12M).

- 1.5 "Contractor" or "Consultant" means Health Right 360, 1735 Mission Street, San Francisco, CA 94103.
- 1.6 "Deliverables" means Contractor's work product resulting from the Services that are provided by Contractor to City during the course of Contractor's performance of the Agreement, including without limitation, the work product described in the "Scope of Services" attached as Appendix A.
- 1.7 "Effective Date" means the date upon which the City's Controller certifies the availability of funds for this Agreement as provided in Section 3.1.
- 1.8 "Mandatory City Requirements" means those City laws set forth in the San Francisco Municipal Code, including the duly authorized rules, regulations, and guidelines implementing such laws, that impose specific duties and obligations upon Contractor.
- 1.9 "Party" and "Parties" mean the City and Contractor either collectively or individually.
- 1.10 "Services" means the work performed by Contractor under this Agreement as specifically described in the "Scope of Services" attached as Appendix A, including all services, labor, supervision, materials, equipment, actions and other requirements to be performed and furnished by Contractor under this Agreement.

### **Article 2** Term of the Agreement

### 2.1 **Term.**

The term of this Agreement shall commence on January 1, 2021 and expire on July 31, 2021, unless earlier terminated as otherwise provided herein.

### **Article 3** Financial Matters

# 3.1 Certification of Funds; Budget and Fiscal Provisions; Termination in the Event of Non-Appropriation.

This Agreement is subject to the budget and fiscal provisions of the City's Charter. Charges will accrue only after prior written authorization certified by the Controller, and the amount of City's obligation hereunder shall not at any time exceed the amount certified for the purpose and period stated in such advance authorization. This Agreement will terminate without penalty, liability or expense of any kind to City at the end of any fiscal year if funds are not appropriated for the next succeeding fiscal year. If funds are appropriated for a portion of the fiscal year, this Agreement will terminate, without penalty, liability or expense of any kind at the end of the term for which funds are appropriated. City has no obligation to make appropriations for this Agreement in lieu of appropriations for new or other agreements. City budget decisions are subject to the discretion

of the Mayor and the Board of Supervisors. Contractor's assumption of risk of possible non-appropriation is part of the consideration for this Agreement.

THIS SECTION CONTROLS AGAINST ANY AND ALL OTHER PROVISIONS OF THIS AGREEMENT.

### 3.2 Guaranteed Maximum Costs.

The City's payment obligation to Contractor cannot at any time exceed the amount certified by City's Controller for the purpose and period stated in such certification. Absent an authorized Emergency per the City Charter or applicable Code, no City representative is authorized to offer or promise, nor is the City required to honor, any offered or promised payments to Contractor under this Agreement in excess of the certified maximum amount without the Controller having first certified the additional promised amount and the Parties having modified this Agreement as provided in Section 11.5, "Modification of this Agreement."

### 3.3 Compensation.

- 3.3.1 **Payment**. Contractor shall provide an invoice to the City on a monthly basis for Services completed in the immediate preceding month, unless a different schedule is set out in Appendix B, "Calculation of Charges." Compensation shall be made for Services identified in the invoice that the **Director of Health**, in his or her sole discretion, concludes has been satisfactorily performed. Payment shall be made within 30 calendar days of receipt of the invoice, unless the City notifies the Contractor that a dispute as to the invoice exists. In no event shall the amount of this Agreement exceed **Nine Million Nine Hundred Eighty Seven Thousand Three Hundred Seventy One Dollars (\$9,987,371).** The breakdown of charges associated with this Agreement appears in Appendix B, "Calculation of Charges," attached hereto and incorporated by reference as though fully set forth herein. A portion of payment may be withheld until conclusion of the Agreement if agreed to by both parties as retainage, described in Appendix B. In no event shall City be liable for interest or late charges for any late payments.
- 3.3.2 **Payment Limited to Satisfactory Services.** Contractor is not entitled to any payments from City until **Department of Public Health** approves Services, including any furnished Deliverables, as satisfying all of the requirements of this Agreement. Payments to Contractor by City shall not excuse Contractor from its obligation to replace unsatisfactory Deliverables, including equipment, components, materials, or Services even if the unsatisfactory character of such Deliverables, equipment, components, materials, or Services may not have been apparent or detected at the time such payment was made. Deliverables, equipment, components, materials and Services that do not conform to the requirements of this Agreement may be rejected by City and in such case must be replaced by Contractor without delay at no cost to the City.
- 3.3.3 **Withhold Payments.** If Contractor fails to provide Services in accordance with Contractor's obligations under this Agreement, the City may withhold any and all payments

due Contractor until such failure to perform is cured, and Contractor shall not stop work as a result of City's withholding of payments as provided herein.

3.3.4 **Invoice Format**. Invoices furnished by Contractor under this Agreement must be in a form acceptable to the Controller and City, and must include a unique invoice number. Payment shall be made by City as specified in Section 3.3.6, or in such alternate manner as the Parties have mutually agreed upon in writing.

### 3.3.5 Reserved. (LBE Payment and Utilization Tracking System).

### 3.3.6 Getting paid by the City for goods and/or services.

- (a) All City vendors receiving new contracts, contract renewals, or contract extensions must sign up to receive electronic payments through, the City's Automated Clearing House (ACH) payments service/provider. Electronic payments are processed every business day and are safe and secure. To sign up for electronic payments, visit www.sfgov.org/ach.
- (b) The following information is required to sign up: (i) The enroller must be their company's authorized financial representative, (ii) the company's legal name, main telephone number and all physical and remittance addresses used by the company, (iii) the company's U.S. federal employer identification number (EIN) or Social Security number (if they are a sole proprietor), and (iv) the company's bank account information, including routing and account numbers.

### 3.3.7 Federal and/or State Funded Contracts.

(a) **Disallowance**. If Contractor requests or receives payment from City for Services, reimbursement for which is later disallowed by the State of California or United States Government, Contractor shall promptly refund the disallowed amount to City upon City's request. At its option, City may offset the amount disallowed from any payment due or to become due to Contractor under this Agreement or any other agreement between Contractor and City.

### (b) Reserved. (Grant Terms).

### 3.4 Audit and Inspection of Records.

3.4.1 Contractor agrees to maintain and make available to the City, during regular business hours, accurate books and accounting records relating to its Services. Contractor will permit City to audit, examine and make excerpts and transcripts from such books and records, and to make audits of all invoices, materials, payrolls, records or personnel and other data related to all other matters covered by this Agreement, whether funded in whole or in part under this Agreement. Contractor shall maintain such data and records in an accessible location and condition for a period of not fewer than five years, unless required for a longer duration due to Federal, State, or local requirements of which the City will notify contractor in writing, after

final payment under this Agreement or until after final audit has been resolved, whichever is later. The State of California or any Federal agency having an interest in the subject matter of this Agreement shall have the same rights as conferred upon City by this Section. Contractor shall include the same audit and inspection rights and record retention requirements in all subcontracts.

3.4.2 Contractor shall annually have its books of accounts audited by a Certified Public Accountant and a copy of said audit report and the associated management letter(s) shall be transmitted to the Director of Public Health or his /her designee within one hundred eighty (180) calendar days following Contractor's fiscal year end date. If Contractor expends \$750,000 or more in Federal funding per year, from any and all Federal awards, said audit shall be conducted in accordance with 2 CFR Part 200 Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards. Said requirements can be found at the following website address: <a href="https://www.ecfr.gov/cgi-bin/text-idx?tpl=/ecfrbrowse/Title02/2cfr200">https://www.ecfr.gov/cgi-bin/text-idx?tpl=/ecfrbrowse/Title02/2cfr200</a> main 02.tpl.

If Contractor expends less than \$750,000 a year in Federal awards, Contractor is exempt from the single audit requirements for that year, but records must be available for review or audit by appropriate officials of the Federal Agency, pass-through entity and General Accounting Office. Contractor agrees to reimburse the City any cost adjustments necessitated by this audit report. Any audit report which addresses all or part of the period covered by this Agreement shall treat the service components identified in the detailed descriptions attached to Appendix A and referred to in the Program Budgets of Appendix B as discrete program entities of the Contractor.

- 3.4.3 The Director of Public Health or his / her designee may approve a waiver of the audit requirement in Section 3.4.1 above, if the contractual Services are of a consulting or personal services nature, these Services are paid for through fee for service terms which limit the City's risk with such contracts, and it is determined that the work associated with the audit would produce undue burdens or costs and would provide minimal benefits. A written request for a waiver must be submitted to the DIRECTOR ninety (90) calendar days before the end of the Agreement term or Contractor's fiscal year, whichever comes first.
- 3.4.4 Any financial adjustments necessitated by this audit report shall be made by Contractor to the City. If Contractor is under contract to the City, the adjustment may be made in the next subsequent billing by Contractor to the City, or may be made by another written schedule determined solely by the City. In the event Contractor is not under contract to the City, written arrangements shall be made for audit adjustments.

### 3.5 Submitting False Claims.

The full text of San Francisco Administrative Code Chapter 21, Section 21.35, including the enforcement and penalty provisions, is incorporated into this Agreement. Pursuant to San Francisco Administrative Code §21.35, any contractor or subcontractor who submits a false

claim shall be liable to the City for the statutory penalties set forth in that section. A contractor or subcontractor will be deemed to have submitted a false claim to the City if the contractor or subcontractor: (a) knowingly presents or causes to be presented to an officer or employee of the City a false claim or request for payment or approval; (b) knowingly makes, uses, or causes to be made or used a false record or statement to get a false claim paid or approved by the City; (c) conspires to defraud the City by getting a false claim allowed or paid by the City; (d) knowingly makes, uses, or causes to be made or used a false record or statement to conceal, avoid, or decrease an obligation to pay or transmit money or property to the City; or (e) is a beneficiary of an inadvertent submission of a false claim to the City, subsequently discovers the falsity of the claim, and fails to disclose the false claim to the City within a reasonable time after discovery of the false claim.

- 3.6 Payment of Prevailing Wages. (Reserved)
- 3.7 Contract Amendments; Budgeting Revisions.
- 3.7.1 **Formal Contract Amendment**: Contractor shall not be entitled to an increase in the Compensation or an extension of the Term unless the Parties agree to a Formal Amendment in accordance with the San Francisco Administrative Code and Section 11.5 (Modifications of this Agreement).
- 3.7.2 **City Revisions to Program Budgets:** The City shall have authority, without the execution of a Formal Amendment, to purchase additional Services and/or make changes to the work in accordance with the terms of this Agreement (including such terms that require Contractor's agreement), not involving an increase in the Compensation or the Term by use of a written City Program Budget Revision.
- 3.7.3 **City Program Scope Reduction.** Given the local emergency, the pandemic, and the City's resulting budgetary position, and in order to preserve the Agreement and enable Contractor to continue to perform work albeit potentially on a reduced basis, the City shall have authority during the Term of the Agreement, without the execution of a Formal Amendment, to reduce scope, temporarily suspend the Agreement work, and/or convert the Term to month-to-month (Program Scope Reduction), by use of a written Revision to Program Budgets, executed by the Director of Health, or his or her designee, and Contractor. Contractor understands and agrees that the City's right to effect a Program Scope Reduction is intended to serve a public purpose and to protect the public fisc and is not intended to cause harm to or penalize Contractor. Contractor provides City with a full and final release of all claims arising from a Program Scope Reduction. Contractor further agrees that it will not sue the City for damages arising directly or indirectly from a City Program Scope Reduction

### Article 4 Services and Resources

### 4.1 Services Contractor Agrees to Perform.

Contractor agrees to perform the Services provided for in Appendix A, "Scope of Services." Officers and employees of the City are not authorized to request, and the City is not required to reimburse the Contractor for, Services beyond the Scope of Services listed in Appendix A, unless Appendix A is modified as provided in Section 11.5, "Modification of this Agreement."

### 4.2 **Qualified Personnel.**

Contractor shall utilize only competent personnel under the supervision of, and in the employment of, Contractor (or Contractor's authorized subcontractors) to perform the Services. Contractor will comply with City's reasonable requests regarding assignment and/or removal of personnel, but all personnel, including those assigned at City's request, must be supervised by Contractor. Contractor shall commit adequate resources to allow timely completion within the project schedule specified in this Agreement.

### 4.3 **Subcontracting.**

- 4.3.1 Contractor may subcontract portions of the Services only upon prior written approval of City. Contractor is responsible for its subcontractors throughout the course of the work required to perform the Services. All Subcontracts must incorporate the terms of Article 10 "Additional Requirements Incorporated by Reference" of this Agreement, unless inapplicable. Neither Party shall, on the basis of this Agreement, contract on behalf of, or in the name of, the other Party. Any agreement made in violation of this provision shall be null and void.
  - 4.3.2 Contractor will not employ subcontractors.

## 4.4 Independent Contractor; Payment of Employment Taxes and Other Expenses.

4.4.1 **Independent Contractor**. For the purposes of this Article 4, "Contractor" shall be deemed to include not only Contractor, but also any agent or employee of Contractor. Contractor acknowledges and agrees that at all times, Contractor or any agent or employee of Contractor shall be deemed at all times to be an independent contractor and is wholly responsible for the manner in which it performs the services and work requested by City under this Agreement. Contractor, its agents, and employees will not represent or hold themselves out to be employees of the City at any time. Contractor or any agent or employee of Contractor shall not have employee status with City, nor be entitled to participate in any plans, arrangements, or distributions by City pertaining to or in connection with any retirement, health or other benefits that City may offer its employees. Contractor or any agent or employee of Contractor is liable for the acts and omissions of itself, its employees and its agents. Contractor shall be responsible for all obligations and payments, whether imposed by federal, state or local law, including, but not limited to, FICA, income tax withholdings, unemployment compensation, insurance, and other similar responsibilities related to Contractor's performing services and work, or any agent or employee of Contractor providing same. Nothing in this Agreement shall be construed as creating an employment or agency relationship between City and Contractor or any agent or employee of Contractor. Any terms in this Agreement referring to direction from City shall be construed as providing for direction as to policy and the result of Contractor's work only, and not as to the means by which such a result is obtained. City does not retain the right to control the means or the method by which Contractor performs work under this Agreement. Contractor agrees to maintain and make available to City, upon request and during regular business hours,

accurate books and accounting records demonstrating Contractor's compliance with this section. Should City determine that Contractor, or any agent or employee of Contractor, is not performing in accordance with the requirements of this Agreement, City shall provide Contractor with written notice of such failure. Within five (5) business days of Contractor's receipt of such notice, and in accordance with Contractor policy and procedure, Contractor shall remedy the deficiency. Notwithstanding, if City believes that an action of Contractor, or any agent or employee of Contractor, warrants immediate remedial action by Contractor, City shall contact Contractor and provide Contractor in writing with the reason for requesting such immediate action

4.4.2 **Payment of Employment Taxes and Other Expenses.** Should City, in its discretion, or a relevant taxing authority such as the Internal Revenue Service or the State Employment Development Division, or both, determine that Contractor or a Contractor staff member is an employee for purposes of collection of any employment taxes, the amounts payable under this Agreement shall be reduced by amounts equal to both the employee and employer portions of the employment tax due (and offsetting any credits for amounts already paid by Contractor which can be applied against this liability). City shall then forward those amounts to the relevant taxing authority. Should a relevant taxing authority find an employment tax liability for past services performed by Contractor for City, upon notification of such fact by City, Contractor shall promptly remit such amount due or arrange with City to have the amount due withheld from future payments to Contractor under this Agreement (again, offsetting any amounts already paid by Contractor which can be applied as a credit against such liability). A determination of employment status pursuant to this Section 4.4 shall be solely limited to the purposes of the particular tax in question, and for all other purposes of this Agreement, Contractor shall not be considered an employee of City. Notwithstanding the foregoing, Contractor agrees to indemnify and save harmless City and its officers, agents and employees from, and, if requested, shall defend them against any and all claims, losses, costs, damages, and expenses, including attorneys' fees, arising from this section.

### 4.5 **Assignment.**

The Services to be performed by Contractor are personal in character. Neither this Agreement, nor any duties or obligations hereunder, may be directly or indirectly assigned, novated, hypothecated, transferred, or delegated by Contractor, or, where the Contractor is a joint venture, a joint venture partner, (collectively referred to as an "Assignment") unless first approved by City by written instrument executed and approved in the same manner as this Agreement in accordance with the Administrative Code. The City's approval of any such Assignment is subject to the Contractor demonstrating to City's reasonable satisfaction that the proposed transferee is: (i) reputable and capable, financially and otherwise, of performing each of Contractor's obligations under this Agreement and any other documents to be assigned, (ii) not forbidden by applicable law from transacting business or entering into contracts with City; and (iii) subject to the jurisdiction of the courts of the State of California. A change of ownership or control of

Contractor or a sale or transfer of substantially all of the assets of Contractor shall be deemed an Assignment for purposes of this Agreement. Contractor shall immediately notify City about any Assignment. Any purported Assignment made in violation of this provision shall be null and void.

### 4.6 Warranty.

Contractor warrants to City that the Services will be performed with the degree of skill and care that is required by current, good and sound professional procedures and practices, and in conformance with generally accepted professional standards prevailing at the time the Services are performed so as to ensure that all Services performed are correct and appropriate for the purposes contemplated in this Agreement.

- 4.7 Reserved. (Liquidated Damages).
- 4.8 Reserved. (Bonding Requirements).

### **Article 5 Insurance and Indemnity**

### 5.1 **Insurance.**

- 5.1.1 **Required Coverages.** Insurance limits are subject to Risk Management review and revision, as appropriate, as conditions warrant. Without in any way limiting Contractor's liability pursuant to the "Indemnification" section of this Agreement, Contractor must maintain in force, during the full term of the Agreement, insurance in the following amounts and coverages:
- (a) Workers' Compensation, in statutory amounts, with Employers' Liability Limits not less than \$1,000,000 each accident, injury, or illness; and
- (b) Commercial General Liability Insurance with limits not less than \$1,000,000 each occurrence for Bodily Injury and Property Damage, including Contractual Liability, Personal Injury, Products and Completed Operations; and
- (c) Commercial Automobile Liability Insurance with limits not less than \$1,000,000 each occurrence, "Combined Single Limit" for Bodily Injury and Property Damage, including Owned, Non-Owned and Hired auto coverage, as applicable.
- (d) Professional Liability Insurance, applicable to Contractor's profession, with limits not less than \$1,000,000 for each claim with respect to negligent acts, errors or omissions in connection with the Services.
- (e) Blanket Fidelity Bond or Crime Policy with limits of in the amount of any Initial Payment included under this Agreement covering employee theft of money written with a per loss limit.
- (f) Technology Errors and Omissions Liability coverage, with limits of \$1,000,000 for each claim and each loss. The policy shall at a minimum cover professional

misconduct or lack of the requisite skill required for the performance of services defined in the contract and shall also provide coverage for the following risks:

- (i) Network security liability arising from the unauthorized access to, use of, or tampering with computers or computer systems, including hacker attacks; and
- (ii) Liability arising from the introduction of any form of malicious software including computer viruses into, or otherwise causing damage to the City's or third person's computer, computer system, network, or similar computer related property and the data, software, and programs thereon.
- (g) Contractor shall maintain in force during the full life of the agreement Cyber and Privacy Insurance with limits of not less than \$2,000,000 per claim. Such insurance shall include coverage for liability arising from theft, dissemination, and/or use of confidential information, including but not limited to, bank and credit card account information or personal information, such as name, address, social security numbers, protected health information or other personally identifying information, stored or transmitted in any form.
- 5.1.2 Commercial General Liability and Commercial Automobile Liability Insurance policies must be endorsed to name as Additional Insured the City and County of San Francisco, its Officers, Agents, and Employees.
- 5.1.3 Contractor's Commercial General Liability and Commercial Automobile Liability Insurance policies shall provide that such policies are primary insurance to any other insurance available to the Additional Insureds, with respect to any claims arising out of this Agreement, and that the insurance applies separately to each insured against whom claim is made or suit is brought.
- 5.1.4 All policies shall be endorsed to provide thirty (30) days' advance written notice to the City of cancellation for any reason, intended non-renewal, or reduction in coverages. Notices shall be sent to the City address set forth in Section 11.1, entitled "Notices to the Parties."
- 5.1.5 Should any of the required insurance be provided under a claims-made form, Contractor shall maintain such coverage continuously throughout the term of this Agreement and, without lapse, for a period of three years beyond the expiration of this Agreement, to the effect that, should occurrences during the contract term give rise to claims made after expiration of the Agreement, such claims shall be covered by such claims-made policies.
- 5.1.6 Should any of the required insurance be provided under a form of coverage that includes a general annual aggregate limit or provides that claims investigation or legal defense costs be included in such general annual aggregate limit, such general annual aggregate limit shall be double the occurrence or claims limits specified above.

- 5.1.7 Should any required insurance lapse during the term of this Agreement, requests for payments originating after such lapse shall not be processed until the City receives satisfactory evidence of reinstated coverage as required by this Agreement, effective as of the lapse date. If insurance is not reinstated, the City may, at its sole option, terminate this Agreement effective on the date of such lapse of insurance.
- 5.1.8 Before commencing any Services, Contractor shall furnish to City certificates of insurance and additional insured policy endorsements with insurers with ratings comparable to A-, VIII or higher, that are authorized to do business in the State of California, and that are satisfactory to City, in form evidencing all coverages set forth above. Approval of the insurance by City shall not relieve or decrease Contractor's liability hereunder.
- 5.1.9 The Workers' Compensation policy(ies) shall be endorsed with a waiver of subrogation in favor of the City for all work performed by the Contractor, its employees, agents and subcontractors.
- 5.1.10 If Contractor will use any subcontractor(s) to provide Services, Contractor shall require the subcontractor(s) to provide all necessary insurance and to name the City and County of San Francisco, its officers, agents and employees and the Contractor as additional insureds.

### 5.2 Indemnification.

5.2.1 Contractor shall indemnify and hold harmless City and its officers, agents and employees from, and, if requested, shall defend them from and against any and all claims, demands, losses, damages, costs, expenses, and liability (legal, contractual, or otherwise) arising from or in any way connected with any: (i) injury to or death of a person, including employees of City or Contractor; (ii) loss of or damage to property; (iii) violation of local, state, or federal common law, statute or regulation, including but not limited to privacy or personally identifiable information, health information, disability and labor laws or regulations; (iv) strict liability imposed by any law or regulation; or (v) losses arising from Contractor's execution of subcontracts not in accordance with the requirements of this Agreement applicable to subcontractors; so long as such injury, violation, loss, or strict liability (as set forth in subsections (i) – (v) above) arises directly or indirectly from Contractor's performance of this Agreement, including, but not limited to, Contractor's use of facilities or equipment provided by City or others, regardless of the negligence of, and regardless of whether liability without fault is imposed or sought to be imposed on City, except to the extent that such indemnity is void or otherwise unenforceable under applicable law, and except where such loss, damage, injury, liability or claim is the result of the active negligence or willful misconduct of City and is not contributed to by any act of, or by any omission to perform some duty imposed by law or agreement on Contractor, its subcontractors, or either's agent or employee. Contractor shall also indemnify, defend and hold City harmless from all suits or claims or administrative proceedings for breaches of federal and/or state law regarding the privacy of health information, electronic

records or related topics, arising directly or indirectly from Contractor's performance of this Agreement. The foregoing indemnity shall include, without limitation, reasonable fees of attorneys, consultants and experts and related costs and City's costs of investigating any claims against the City.

- 5.2.2 In addition to Contractor's obligation to indemnify City, Contractor specifically acknowledges and agrees that it has an immediate and independent obligation to defend City from any claim which actually or potentially falls within this indemnification provision, even if the allegations are or may be groundless, false or fraudulent, which obligation arises at the time such claim is tendered to Contractor by City and continues at all times thereafter.
- 5.2.3 Contractor shall indemnify and hold City harmless from all loss and liability, including attorneys' fees, court costs and all other litigation expenses for any infringement of the patent rights, copyright, trade secret or any other proprietary right or trademark, and all other intellectual property claims of any person or persons arising directly or indirectly from the receipt by City, or any of its officers or agents, of Contractor's Services.

### **Article 6** Liability of the Parties

### 6.1 **Liability of City.**

CITY'S PAYMENT OBLIGATIONS UNDER THIS AGREEMENT SHALL BE LIMITED TO THE PAYMENT OF THE COMPENSATION PROVIDED FOR IN SECTION 3.3.1, "PAYMENT," OF THIS AGREEMENT. NOTWITHSTANDING ANY OTHER PROVISION OF THIS AGREEMENT, IN NO EVENT SHALL CITY BE LIABLE, REGARDLESS OF WHETHER ANY CLAIM IS BASED ON CONTRACT OR TORT, FOR ANY SPECIAL, CONSEQUENTIAL, INDIRECT OR INCIDENTAL DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, ARISING OUT OF OR IN CONNECTION WITH THIS AGREEMENT OR THE SERVICES PERFORMED IN CONNECTION WITH THIS AGREEMENT

### 6.2 Liability for Use of Equipment.

City shall not be liable for any damage to persons or property as a result of the use, misuse or failure of any equipment used by Contractor, or any of its subcontractors, or by any of their employees, even though such equipment is furnished, rented or loaned by City.

### 6.3 Liability for Incidental and Consequential Damages.

Contractor shall be responsible for incidental and consequential damages resulting in whole or in part from Contractor's acts or omissions.

### **Article 7 Payment of Taxes**

71 Taxes.

Except for any applicable California sales and use taxes charged by Contractor to City, Contractor shall pay all taxes, including possessory interest taxes levied upon or as a result of this Agreement, or the Services delivered pursuant hereto. Contractor shall remit to the State of California any sales or use taxes paid by City to Contractor under this Agreement. Contractor agrees to promptly provide information requested by the City to verify Contractor's compliance with any State requirements for reporting sales and use tax paid by City under this Agreement.

## 7.2 Possessory Interest Taxes.

Contractor acknowledges that this Agreement may create a "possessory interest" for property tax purposes. Generally, such a possessory interest is not created unless the Agreement entitles the Contractor to possession, occupancy, or use of City property for private gain. If such a possessory interest is created, then the following shall apply:

- 7.2.1 Contractor, on behalf of itself and any permitted successors and assigns, recognizes and understands that Contractor, and any permitted successors and assigns, may be subject to real property tax assessments on the possessory interest.
- 7.2.2 Contractor, on behalf of itself and any permitted successors and assigns, recognizes and understands that the creation, extension, renewal, or assignment of this Agreement may result in a "change in ownership" for purposes of real property taxes, and therefore may result in a revaluation of any possessory interest created by this Agreement. Contractor accordingly agrees on behalf of itself and its permitted successors and assigns to report on behalf of the City to the County Assessor the information required by Revenue and Taxation Code section 480.5, as amended from time to time, and any successor provision.
- 7.2.3 Contractor, on behalf of itself and any permitted successors and assigns, recognizes and understands that other events also may cause a change of ownership of the possessory interest and result in the revaluation of the possessory interest. (see, e.g., Rev. & Tax. Code section 64, as amended from time to time). Contractor accordingly agrees on behalf of itself and its permitted successors and assigns to report any change in ownership to the County Assessor, the State Board of Equalization or other public agency as required by law.
- 7.2.4 Contractor further agrees to provide such other information as may be requested by the City to enable the City to comply with any reporting requirements for possessory interests that are imposed by applicable law.

## 7.3 Withholding.

Contractor agrees that it is obligated to pay all amounts due to the City under the San Francisco Business and Tax Regulations Code during the term of this Agreement. Pursuant to Section 6.10-2 of the San Francisco Business and Tax Regulations Code, Contractor further acknowledges and agrees that City may withhold any payments due to Contractor under this Agreement if Contractor is delinquent in the payment of any amount required to be paid to the City under the San Francisco Business and Tax Regulations Code. Any payments withheld

under this paragraph shall be made to Contractor, without interest, upon Contractor coming back into compliance with its obligations.

## **Article 8** Termination and Default

## 8.1 Termination for Convenience

- 8.1.1 City shall have the option, in its sole discretion, to terminate this Agreement, at any time during the term hereof, for convenience and without cause. City shall exercise this option by giving Contractor written notice of termination. The notice shall specify the date on which termination shall become effective.
- 8.1.2 Upon receipt of the notice of termination, Contractor shall commence and perform, with diligence, all actions necessary on the part of Contractor to effect the termination of this Agreement on the date specified by City and to minimize the liability of Contractor and City to third parties as a result of termination. All such actions shall be subject to the prior approval of City. Such actions may include any or all of the following, without limitation:
- (a) Halting the performance of all Services under this Agreement on the date(s) and in the manner specified by City.
- (b) Terminating all existing orders and subcontracts, and not placing any further orders or subcontracts for materials, Services, equipment or other items.
- (c) At City's direction, assigning to City any or all of Contractor's right, title, and interest under the orders and subcontracts terminated. Upon such assignment, City shall have the right, in its sole discretion, to settle or pay any or all claims arising out of the termination of such orders and subcontracts.
- (d) Subject to City's approval, settling all outstanding liabilities and all claims arising out of the termination of orders and subcontracts.
- (e) Completing performance of any Services that City designates to be completed prior to the date of termination specified by City.
- (f) Taking such action as may be necessary, or as the City may direct, for the protection and preservation of any property related to this Agreement which is in the possession of Contractor and in which City has or may acquire an interest.
- 8.1.3 Within 30 days after the specified termination date, Contractor shall submit to City an invoice, which shall set forth each of the following as a separate line item:
- (a) The reasonable cost to Contractor, without profit, for all Services prior to the specified termination date, for which Services City has not already tendered payment. Reasonable costs may include a reasonable allowance for actual overhead, not to exceed a total of 10% of Contractor's direct costs for Services. Any overhead allowance shall be separately itemized. Contractor may also recover the reasonable cost of preparing the invoice.

- (b) A reasonable allowance for profit on the cost of the Services described in the immediately preceding subsection (a), provided that Contractor can establish, to the satisfaction of City, that Contractor would have made a profit had all Services under this Agreement been completed, and provided further, that the profit allowed shall in no event exceed 5% of such cost.
- (c) The reasonable cost to Contractor of handling material or equipment returned to the vendor, delivered to the City or otherwise disposed of as directed by the City.
- (d) A deduction for the cost of materials to be retained by Contractor, amounts realized from the sale of materials and not otherwise recovered by or credited to City, and any other appropriate credits to City against the cost of the Services or other work.
- 8.1.4 In no event shall City be liable for costs incurred by Contractor or any of its subcontractors after the termination date specified by City, except for those costs specifically listed in Section 8.1.3. Such non-recoverable costs include, but are not limited to, anticipated profits on the Services under this Agreement, post-termination employee salaries, post-termination administrative expenses, post-termination overhead or unabsorbed overhead, attorneys' fees or other costs relating to the prosecution of a claim or lawsuit, prejudgment interest, or any other expense which is not reasonable or authorized under Section 8.1.3.
- 8.1.5 In arriving at the amount due to Contractor under this Section, City may deduct: (i) all payments previously made by City for Services covered by Contractor's final invoice; (ii) any claim which City may have against Contractor in connection with this Agreement; (iii) any invoiced costs or expenses excluded pursuant to the immediately preceding subsection 8.1.4; and (iv) in instances in which, in the opinion of the City, the cost of any Service performed under this Agreement is excessively high due to costs incurred to remedy or replace defective or rejected Services, the difference between the invoiced amount and City's estimate of the reasonable cost of performing the invoiced Services in compliance with the requirements of this Agreement.
- 8.1.6 City's payment obligation under this Section shall survive termination of this Agreement.

## 8.2 Termination for Default; Remedies.

- 8.2.1 Each of the following shall constitute an immediate event of default ("Event of Default") under this Agreement:
- (a) Contractor fails or refuses to perform or observe any term, covenant or condition contained in any of the following Sections of this Agreement:

3.5	Submitting False Claims.	10.10	Alcohol and Drug-Free Workplace
4.5	Assignment	10.13	Working with Minors

Article 5	Insurance and Indemnity	11.10	Compliance with Laws
Article 7	Payment of Taxes	Article 13	Data and Security

- (b) Contractor fails or refuses to perform or observe any other term, covenant or condition contained in this Agreement, including any obligation imposed by ordinance or statute and incorporated by reference herein, and such default is not cured within ten days after written notice thereof from City to Contractor. If Contractor defaults a second time in the same manner as a prior default cured by Contractor, City may in its sole discretion immediately terminate the Agreement for default or grant an additional period not to exceed five days for Contractor to cure the default.
- (c) Contractor (i) is generally not paying its debts as they become due; (ii) files, or consents by answer or otherwise to the filing against it of a petition for relief or reorganization or arrangement or any other petition in bankruptcy or for liquidation or to take advantage of any bankruptcy, insolvency or other debtors' relief law of any jurisdiction; (iii) makes an assignment for the benefit of its creditors; (iv) consents to the appointment of a custodian, receiver, trustee or other officer with similar powers of Contractor or of any substantial part of Contractor's property; or (v) takes action for the purpose of any of the foregoing.
- (d) A court or government authority enters an order (i) appointing a custodian, receiver, trustee or other officer with similar powers with respect to Contractor or with respect to any substantial part of Contractor's property, (ii) constituting an order for relief or approving a petition for relief or reorganization or arrangement or any other petition in bankruptcy or for liquidation or to take advantage of any bankruptcy, insolvency or other debtors' relief law of any jurisdiction or (iii) ordering the dissolution, winding-up or liquidation of Contractor.
- 8.2.2 On and after any Event of Default, City shall have the right to exercise its legal and equitable remedies, including, without limitation, the right to terminate this Agreement or to seek specific performance of all or any part of this Agreement. In addition, City shall have the right (but no obligation) to cure (or cause to be cured) on behalf of Contractor any Event of Default, including by exercising its rights under San Francisco Administrative Code § 21.33; Contractor shall pay to City on demand all costs and expenses incurred by City in effecting such cure, with interest thereon from the date of incurrence at the maximum rate then permitted by law. City shall have the right to offset from any amounts due to Contractor under this Agreement or any other agreement between City and Contractor: (i) all damages, losses, costs or expenses incurred by City as a result of an Event of Default; and (ii) any liquidated damages levied upon Contractor pursuant to the terms of this Agreement; and (iii), any damages imposed by any ordinance or statute that is incorporated into this Agreement by reference, or into any other agreement with the City.

- 8.2.3 All remedies provided for in this Agreement may be exercised individually or in combination with any other remedy available hereunder or under applicable laws, rules and regulations. The exercise of any remedy shall not preclude or in any way be deemed to waive any other remedy. Nothing in this Agreement shall constitute a waiver or limitation of any rights that City may have under applicable law.
- 8.2.4 Any notice of default must be sent by registered mail to the address set forth in Article 11.

## 8.3 Non-Waiver of Rights.

The omission by either party at any time to enforce any default or right reserved to it, or to require performance of any of the terms, covenants, or provisions hereof by the other party at the time designated, shall not be a waiver of any such default or right to which the party is entitled, nor shall it in any way affect the right of the party to enforce such provisions thereafter.

## 8.4 Rights and Duties upon Termination or Expiration.

8.4.1 This Section and the following Sections of this Agreement listed below, shall survive termination or expiration of this Agreement:

3.3.2	Payment Limited to Satisfactory Services	9.1	Ownership of Results	
3.3.7(a)	Grant Funded Contracts - Disallowance	9.2	Works for Hire	
3.4	Audit and Inspection of Records	11.6	Dispute Resolution Procedure	
3.5	Submitting False Claims	11.7	Agreement Made in California; Venue	
Article 5	Insurance and Indemnity	11.8	Construction	
6.1	Liability of City	11.9	Entire Agreement	
6.3	Liability for Incidental and Consequential Damages	11.10	Compliance with Laws	
Article 7	Payment of Taxes	11.11	Severability	
8.1.6	Payment Obligation	Article 13	Data and Security	
		Appendix E	Business Associate Agreement	

8.4.2 Subject to the survival of the Sections identified in Section 8.4.1, above, if this Agreement is terminated prior to expiration of the term specified in Article 2, this Agreement shall be of no further force or effect. Contractor shall transfer title to City, and deliver in the manner, at the times, and to the extent, if any, directed by City, any work in progress, completed work, supplies, equipment, and other materials produced as a part of, or acquired in connection with the performance of this Agreement, and any completed or partially completed

work which, if this Agreement had been completed, would have been required to be furnished to City.

## **Article 9 Rights In Deliverables**

## 9.1 **Ownership of Results.**

Any interest of Contractor or its subcontractors, in the Deliverables, including any drawings, plans, specifications, blueprints, studies, reports, memoranda, computation sheets, computer files and media or other documents prepared by Contractor or its subcontractors for the purposes of this agreement, shall become the property of and will be transmitted to City. However, unless expressly prohibited elsewhere in this Agreement, Contractor may retain and use copies for reference and as documentation of its experience and capabilities.

## 9.2 Works for Hire.

If, in connection with Services, Contractor or its subcontractors creates Deliverables including, without limitation, artwork, copy, posters, billboards, photographs, videotapes, audiotapes, systems designs, software, reports, diagrams, surveys, blueprints, source codes, or any other original works of authorship, whether in digital or any other format, such works of authorship shall be works for hire as defined under Title 17 of the United States Code, and all copyrights in such works shall be the property of the City. If any Deliverables created by Contractor or its subcontractor(s) under this Agreement are ever determined not to be works for hire under U.S. law, Contractor hereby assigns all Contractor's copyrights to such Deliverables to the City, agrees to provide any material and execute any documents necessary to effectuate such assignment, and agrees to include a clause in every subcontract imposing the same duties upon subcontractor(s). With City's prior written approval, Contractor and its subcontractor(s) may retain and use copies of such works for reference and as documentation of their respective experience and capabilities.

## **Article 10** Additional Requirements Incorporated by Reference

## 10.1 Laws Incorporated by Reference.

The full text of the laws listed in this Article 10, including enforcement and penalty provisions, are incorporated by reference into this Agreement. The full text of the San Francisco Municipal Code provisions incorporated by reference in this Article and elsewhere in the Agreement ("Mandatory City Requirements") are available at http://www.amlegal.com/codes/client/san-francisco\_ca/

## 10.2 Conflict of Interest.

By executing this Agreement, Contractor certifies that it does not know of any fact which constitutes a violation of Section 15.103 of the City's Charter; Article III, Chapter 2 of City's Campaign and Governmental Conduct Code; Title 9, Chapter 7 of the California Government Code (Section 87100 *et seq.*), or Title 1, Division 4, Chapter 1, Article 4 of the California

Government Code (Section 1090 *et seq.*), and further agrees promptly to notify the City if it becomes aware of any such fact during the term of this Agreement.

## 10.3 Prohibition on Use of Public Funds for Political Activity.

In performing the Services, Contractor shall comply with San Francisco Administrative Code Chapter 12G, which prohibits funds appropriated by the City for this Agreement from being expended to participate in, support, or attempt to influence any political campaign for a candidate or for a ballot measure. Contractor is subject to the enforcement and penalty provisions in Chapter 12G.

## 10.4 Consideration of Salary History.

Contractor shall comply with San Francisco Administrative Code Chapter 12K, the Consideration of Salary History Ordinance or "Pay Parity Act." Contractor is prohibited from considering current or past salary of an applicant in determining whether to hire the applicant or what salary to offer the applicant to the extent that such applicant is applying for employment to be performed on this Agreement or in furtherance of this Agreement, and whose application, in whole or part, will be solicited, received, processed or considered, whether or not through an interview, in the City or on City property. The ordinance also prohibits employers from (1) asking such applicants about their current or past salary or (2) disclosing a current or former employee's salary history without that employee's authorization unless the salary history is publicly available. Contractor is subject to the enforcement and penalty provisions in Chapter 12K. Information about and the text of Chapter 12K is available on the web at https://sfgov.org/olse/consideration-salary-history. Contractor is required to comply with all of the applicable provisions of 12K, irrespective of the listing of obligations in this Section.

## 10.5 **Nondiscrimination Requirements**

10.5.1 **Non Discrimination in Contracts**. Contractor shall comply with the provisions of Chapters 12B and 12C of the San Francisco Administrative Code. Contractor shall incorporate by reference in all subcontracts the provisions of Sections12B.2(a), 12B.2(c)-(k), and 12C.3 of the San Francisco Administrative Code and shall require all subcontractors to comply with such provisions. Contractor is subject to the enforcement and penalty provisions in Chapters 12B and 12C.

# 10.5.2 **Nondiscrimination in the Provision of Employee Benefits**. San Francisco Administrative Code 12B.2. Contractor does not as of the date of this Agreement, and will not during the term of this Agreement, in any of its operations in San Francisco, on real property owned by San Francisco, or where work is being performed for the City elsewhere in the United States, discriminate in the provision of employee benefits between employees with domestic partners and employees with spouses and/or between the domestic partners and spouses of such employees, subject to the conditions set forth in San Francisco Administrative Code Section12B.2.

# 10.6 Local Business Enterprise and Non-Discrimination in Contracting Ordinance.

Contractor shall comply with all applicable provisions of Chapter 14B ("LBE Ordinance"). Contractor is subject to the enforcement and penalty provisions in Chapter 14B.

## 10.7 Minimum Compensation Ordinance.

If Administrative Code Chapter 12P applies to this contract, Contractor shall pay covered employees no less than the minimum compensation required by San Francisco Administrative Code Chapter 12P, including a minimum hourly gross compensation, compensated time off, and uncompensated time off. Contractor is subject to the enforcement and penalty provisions in Chapter 12P. Information about and the text of the Chapter 12P is available on the web at http://sfgov.org/olse/mco. Contractor is required to comply with all of the applicable provisions of 12P, irrespective of the listing of obligations in this Section. By signing and executing this Agreement, Contractor certifies that it complies with Chapter 12P.

## 10.8 Health Care Accountability Ordinance.

If Administrative Code Chapter 12Q applies to this contract, Contractor shall comply with the requirements of Chapter 12Q. For each Covered Employee, Contractor shall provide the appropriate health benefit set forth in Section 12Q.3 of the HCAO. If Contractor chooses to offer the health plan option, such health plan shall meet the minimum standards set forth by the San Francisco Health Commission. Information about and the text of the Chapter 12Q, as well as the Health Commission's minimum standards, is available on the web at http://sfgov.org/olse/hcao. Contractor is subject to the enforcement and penalty provisions in Chapter 12Q. Any Subcontract entered into by Contractor shall require any Subcontractor with 20 or more employees to comply with the requirements of the HCAO and shall contain contractual obligations substantially the same as those set forth in this Section.

## 10.9 First Source Hiring Program.

Contractor must comply with all of the provisions of the First Source Hiring Program, Chapter 83 of the San Francisco Administrative Code, that apply to this Agreement, and Contractor is subject to the enforcement and penalty provisions in Chapter 83.

## 10.10 Alcohol and Drug-Free Workplace.

City reserves the right to deny access to, or require Contractor to remove from, City facilities personnel of any Contractor or subcontractor who City has reasonable grounds to believe has engaged in alcohol abuse or illegal drug activity which in any way impairs City's ability to maintain safe work facilities or to protect the health and well-being of City employees and the general public. City shall have the right of final approval for the entry or re-entry of any such person previously denied access to, or removed from, City facilities. Illegal drug activity means possessing, furnishing, selling, offering, purchasing, using or being under the influence of illegal drugs or other controlled substances for which the individual lacks a valid prescription. Alcohol

abuse means possessing, furnishing, selling, offering, or using alcoholic beverages, or being under the influence of alcohol.

Contractor agrees in the performance of this Agreement to maintain a drug-free workplace by notifying employees that unlawful drug use is prohibited and specifying what actions will be taken against employees for violations; establishing an on-going drug-free awareness program that includes employee notification and, as appropriate, rehabilitation. Contractor can comply with this requirement by implementing a drug-free workplace program that complies with the Federal Drug-Free Workplace Act of 1988 (41 U.S.C. § 701)

## 10.11 Limitations on Contributions.

By executing this Agreement, Contractor acknowledges its obligations under section 1.126 of the City's Campaign and Governmental Conduct Code, which prohibits any person who contracts with, or is seeking a contract with, any department of the City for the rendition of personal services, for the furnishing of any material, supplies or equipment, for the sale or lease of any land or building, for a grant, loan or loan guarantee, or for a development agreement, from making any campaign contribution to (i) a City elected official if the contract must be approved by that official, a board on which that official serves, or the board of a state agency on which an appointee of that official serves, (ii) a candidate for that City elective office, or (iii) a committee controlled by such elected official or a candidate for that office, at any time from the submission of a proposal for the contract until the later of either the termination of negotiations for such contract or twelve months after the date the City approves the contract. The prohibition on contributions applies to each prospective party to the contract; each member of Contractor's board of directors; Contractor's chairperson, chief executive officer, chief financial officer and chief operating officer; any person with an ownership interest of more than 10% in Contractor; any subcontractor listed in the bid or contract; and any committee that is sponsored or controlled by Contractor. Contractor certifies that it has informed each such person of the limitation on contributions imposed by Section 1.126 by the time it submitted a proposal for the contract, and has provided the names of the persons required to be informed to the City department with whom it is contracting.

- 10.12 Reserved. (Slavery Era Disclosure).
- 10.13 Reserved. (Working with Minors).

## 10.14 Consideration of Criminal History in Hiring and Employment Decisions

10.14.1 Contractor agrees to comply fully with and be bound by all of the provisions of Chapter 12T, "City Contractor/Subcontractor Consideration of Criminal History in Hiring and Employment Decisions," of the San Francisco Administrative Code ("Chapter 12T"), including the remedies provided, and implementing regulations, as may be amended from time to time. The provisions of Chapter 12T are incorporated by reference and made a part of this Agreement as though fully set forth herein. The text of the Chapter 12T is available on the web at http://sfgov.org/olse/fco. Contractor is required to comply with all of the applicable

provisions of 12T, irrespective of the listing of obligations in this Section. Capitalized terms used in this Section and not defined in this Agreement shall have the meanings assigned to such terms in Chapter 12T.

10.14.2 The requirements of Chapter 12T shall only apply to a Contractor's or Subcontractor's operations to the extent those operations are in furtherance of the performance of this Agreement, shall apply only to applicants and employees who would be or are performing work in furtherance of this Agreement, and shall apply when the physical location of the employment or prospective employment of an individual is wholly or substantially within the City of San Francisco. Chapter 12T shall not apply when the application in a particular context would conflict with federal or state law or with a requirement of a government agency implementing federal or state law.

## 10.15 Public Access to Nonprofit Records and Meetings.

If Contractor receives a cumulative total per year of at least \$250,000 in City funds or City-administered funds and is a non-profit organization as defined in Chapter 12L of the San Francisco Administrative Code, Contractor must comply with the City's Public Access to Nonprofit Records and Meetings requirements, as set forth in Chapter 12L of the San Francisco Administrative Code, including the remedies provided therein.

## 10.16 Food Service Waste Reduction Requirements.

Contractor shall comply with the Food Service Waste Reduction Ordinance, as set forth in San Francisco Environment Code Chapter 16, including but not limited to the remedies for noncompliance provided therein.

## 10.17 Distribution of Beverages and Water.

- 10.17.1 **Sugar-Sweetened Beverage Prohibition**. Contractor agrees that it shall not sell, provide, or otherwise distribute Sugar-Sweetened Beverages, as defined by San Francisco Administrative Code Chapter 101, as part of its performance of this Agreement.
- 10.17.2 **Packaged Water Prohibition.** Contractor agrees that it shall not sell, provide, or otherwise distribute Packaged Water, as defined by San Francisco Environment Code Chapter 24, as part of its performance of this Agreement.

## 10.18 Tropical Hardwood and Virgin Redwood Ban.

Pursuant to San Francisco Environment Code Section 804(b), the City urges Contractor not to import, purchase, obtain, or use for any purpose, any tropical hardwood, tropical hardwood wood product, virgin redwood or virgin redwood wood product.

## 10.19 Reserved. (Preservative Treated Wood Products).

## **Article 11 General Provisions**

## 11.1 Notices to the Parties.

Unless otherwise indicated in this Agreement, all written communications sent by the Parties may be by U.S. mail or e-mail, and shall be addressed as follows:

To CITY: Office of Contract Management and

Compliance

Department of Public Health

1380 Howard Street

San Francisco, California 94103 e-mail: David.Folmar@sfdph.org

And: Edwin Batongbacal

CONTRACTS DEVELOPMENT AND

TECHNICAL ANALYSIS 1380 HOWARD STREET

SAN FRANCISCO, CA 94102 e-mail: Edwin. Batongbacal@sfdph.org

To CONTRACTOR: HEALTH RIGHT 360

1735 MISSION STREET

SAN FRANCISCO, CA 94103 e-mail: tduong@healhtright360.org

Any notice of default must be sent by registered mail or other trackable overnight mail. Either Party may change the address to which notice is to be sent by giving written notice thereof to the other Party. If email notification is used, the sender must specify a receipt notice.

## 11.2 Compliance with Americans with Disabilities Act.

Contractor shall provide the Services in a manner that complies with the Americans with Disabilities Act (ADA), including but not limited to Title II's program access requirements, and all other applicable federal, state and local disability rights legislation.

## 11.3 **Incorporation of Recitals.**

The matters recited above are hereby incorporated into and made part of this Agreement.

## 11.4 Sunshine Ordinance.

Contractor acknowledges that this Agreement and all records related to its formation, Contractor's performance of Services, and City's payment are subject to the California Public Records Act, (California Government Code §6250 et. seq.), and the San Francisco Sunshine Ordinance, (San Francisco Administrative Code Chapter 67). Such records are subject to public inspection and copying unless exempt from disclosure under federal, state or local law.

## 11.5 **Modification of this Agreement.**

This Agreement may not be modified, nor may compliance with any of its terms be waived, except as noted in Section 11.1, "Notices to Parties," regarding change in personnel or place, and except by written instrument executed and approved in the same manner as this Agreement.

Contractor shall cooperate with Department to submit to the Director of CMD any amendment,

modification, supplement or change order that would result in a cumulative increase of the original amount of this Agreement by more than 20% (CMD Contract Modification Form).

## 11.6 **Dispute Resolution Procedure.**

11.6.1 **Negotiation; Alternative Dispute Resolution.** The Parties will attempt in good faith to resolve any dispute or controversy arising out of or relating to the performance of services under this Agreement. If the Parties are unable to resolve the dispute, then, pursuant to San Francisco Administrative Code Section 21.36, Contractor may submit to the Contracting Officer a written request for administrative review and documentation of the Contractor's claim(s). Upon such request, the Contracting Officer shall promptly issue an administrative decision in writing, stating the reasons for the action taken and informing the Contractor of its right to judicial review. If agreed by both Parties in writing, disputes may be resolved by a mutually agreed-upon alternative dispute resolution process. If the parties do not mutually agree to an alternative dispute resolution process or such efforts do not resolve the dispute, then either Party may pursue any remedy available under California law. The status of any dispute or controversy notwithstanding, Contractor shall proceed diligently with the performance of its obligations under this Agreement in accordance with the Agreement and the written directions of the City. Neither Party will be entitled to legal fees or costs for matters resolved under this section.

11.6.2 **Government Code Claim Requirement.** No suit for money or damages may be brought against the City until a written claim therefor has been presented to and rejected by the City in conformity with the provisions of San Francisco Administrative Code Chapter 10 and California Government Code Section 900, et seq. Nothing set forth in this Agreement shall operate to toll, waive or excuse Contractor's compliance with the California Government Code Claim requirements set forth in San Francisco Administrative Code Chapter 10 and California Government Code Section 900, et seq.

## 11.6.3 Health and Human Service Contract Dispute Resolution Procedure.

The Parties shall resolve disputes that have not been resolved administratively by other departmental remedies in accordance with the Dispute Resolution Procedure set forth in Appendix G incorporated herein by this reference.

## 11.7 Agreement Made in California; Venue.

The formation, interpretation and performance of this Agreement shall be governed by the laws of the State of California. Venue for all litigation relative to the formation, interpretation and performance of this Agreement shall be in San Francisco.

### 11.8 Construction.

All paragraph captions are for reference only and shall not be considered in construing this Agreement.

## 11.9 Entire Agreement.

This contract sets forth the entire Agreement between the parties, and supersedes all other oral or written provisions. This Agreement may be modified only as provided in Section 11.5, "Modification of this Agreement."

## 11.10 Compliance with Laws.

Contractor shall keep itself fully informed of the City's Charter, codes, ordinances and duly adopted rules and regulations of the City and of all state, and federal laws in any manner affecting the performance of this Agreement, and must at all times comply with such local codes, ordinances, and regulations and all applicable laws as they may be amended from time to time.

## 11.11 Severability.

Should the application of any provision of this Agreement to any particular facts or circumstances be found by a court of competent jurisdiction to be invalid or unenforceable, then (a) the validity of other provisions of this Agreement shall not be affected or impaired thereby, and (b) such provision shall be enforced to the maximum extent possible so as to effect the intent of the parties and shall be reformed without further action by the parties to the extent necessary to make such provision valid and enforceable.

## 11.12 Cooperative Drafting.

This Agreement has been drafted through a cooperative effort of City and Contractor, and both Parties have had an opportunity to have the Agreement reviewed and revised by legal counsel. No Party shall be considered the drafter of this Agreement, and no presumption or rule that an ambiguity shall be construed against the Party drafting the clause shall apply to the interpretation or enforcement of this Agreement.

## 11.13 Order of Precedence.

Contractor agrees to perform the services described below in accordance with the terms and conditions of this Agreement, implementing task orders, the RFP, and Contractor's proposal dated **December 19, 2019**. The RFP and Contractor's proposal are incorporated by reference as though fully set forth herein. Should there be a conflict of terms or conditions, this Agreement and any implementing task orders shall control over the RFP and the Contractor's proposal. If the Appendices to this Agreement include any standard printed terms from the Contractor, Contractor agrees that in the event of discrepancy, inconsistency, gap, ambiguity, or conflicting language between the City's terms and Contractor's printed terms attached, the City's terms shall take precedence, followed by the procurement issued by the department, Contractor's proposal, and Contractor's printed terms, respectively.

## 11.14 Notification of Legal Requests.

Contractor shall immediately notify City upon receipt of any subpoenas, service of process, litigation holds, discovery requests and other legal requests ("Legal Requests") related to all data given to Contractor by City in the performance of this Agreement ("City Data" or "Data"), or which in any way might reasonably require access to City's Data, and in no event later than 24 hours after it receives the request. Contractor shall not respond to Legal Requests related to City without first notifying City other than to notify the requestor that the information sought is potentially covered under a non-disclosure agreement. Contractor shall retain and preserve City Data in accordance with the City's instruction and requests, including, without limitation, any retention schedules and/or litigation hold orders provided by the City to Contractor, independent of where the City Data is stored.

## **Article 12** Department Specific Terms

## 12.1 Third Party Beneficiaries.

No third parties are intended by the parties hereto to be third party beneficiaries under this Agreement, and no action to enforce the terms of this Agreement may be brought against either party by any person who is not a party hereto.

## 12.2 Exclusion Lists and Employee Verification.

Upon hire and monthly thereafter, Contractor will check the exclusion lists published by the Office of the Inspector General (OIG), General Services Administration (GSA), and the California Department of Health Care Services (DHCS) to ensure that any employee, temporary employee, volunteer, consultant, or governing body member responsible for oversight, administering or delivering state or federally-funded services who is on any of these lists is excluded from (may not work in) your program or agency. Proof of checking these lists must be retained for seven years.

## 12.3 Materials Review.

CONTRACTOR agrees that all materials, including without limitation print, audio, video, and electronic materials, developed, produced, or distributed by personnel or with funding under this Agreement shall be subject to review and approval by the Contract Administrator prior to such production, development or distribution. CONTRACTOR agrees to provide such materials sufficiently in advance of any deadlines to allow for adequate review. CITY agrees to conduct the review in a manner which does not impose unreasonable delays on CONTRACTOR'S work, which may include review by members of target communities.

## 12.4 Emergency Response.

CONTRACTOR will develop and maintain an Agency Disaster and Emergency Response Plan containing Site Specific Emergency Response Plan(s) for each of its service sites. The Plan should include site specific plans to respond at the time of an emergency (emergency response plans) and plans to continue essential services after a disaster (continuity of operations plans). The agency-wide plan should address disaster coordination between and among service

sites. CONTRACTOR will update the Agency/site(s) plan as needed and CONTRACTOR will train all employees regarding the provisions of the plan for their Agency/site(s). CONTRACTOR will attest on its annual Community Programs' Contractor Declaration of Compliance whether it has developed and maintained an Agency Disaster and Emergency Response Plan, including a site specific emergency response plan and a continuity of operations plan for each of its service sites. CONTRACTOR is advised that Community Programs Contract Compliance Section staff will review these plans during a compliance site review. Information should be kept in an Agency/Program Administrative Binder, along with other contractual documentation requirements for easy accessibility and inspection.

In a declared emergency, CONTRACTOR'S employees shall become emergency workers and participate in the emergency response of Community Programs, Department of Public Health. Contractors are required to identify and keep Community Programs staff informed as to which two staff members will serve as CONTRACTOR'S prime contacts with Community Programs in the event of a declared emergency.

## **Article 13** Data and Security

- 13.1 Nondisclosure of Private, Proprietary or Confidential Information.
- 13.1.1 **Protection of Private Information.** If this Agreement requires City to disclose "Private Information" to Contractor within the meaning of San Francisco Administrative Code Chapter 12M, Contractor and subcontractor shall use such information only in accordance with the restrictions stated in Chapter 12M and in this Agreement and only as necessary in performing the Services. Contractor is subject to the enforcement and penalty provisions in Chapter 12M.
- 13.1.2 **Confidential Information.** In the performance of Services, Contractor may have access to City's proprietary or Confidential Information, the disclosure of which to third parties may damage City. If City discloses proprietary or Confidential Information to Contractor, such information must be held by Contractor in confidence and used only in performing the Agreement. Contractor shall exercise the same standard of care to protect such information as a reasonably prudent contractor would use to protect its own proprietary or Confidential Information.
  - 13.2 Reserved. (Payment Card Industry ("PCI") Requirements).
  - 13.3 Business Associate Agreement.

The parties acknowledge that CITY is a Covered Entity as defined in the Healthcare Insurance Portability and Accountability Act of 1996 ("HIPAA") and is required to comply with the HIPAA Privacy Rule governing the access, use, disclosure, transmission, and storage of protected health information (PHI) and the Security Rule under the Health Information Technology for Economic and Clinical Health Act, Public Law 111-005 ("the HITECH Act").

## The parties acknowledge that CONTRACTOR will:

- 1. Do at least one or more of the following:
  - A. Create, receive, maintain, or transmit PHI for or on behalf of CITY/SFDPH (including storage of PHI, digital or hard copy, even if Contractor does not view the PHI or only does so on a random or infrequent basis); or
  - B. Receive PHI, or access to PHI, from CITY/SFDPH or another Business Associate of City, as part of providing a service to or for CITY/SFDPH, including legal, actuarial, accounting, consulting, data aggregation, management, administrative, accreditation, or financial; or
  - C. Transmit PHI data for CITY/SFDPH and require access on a regular basis to such PHI. (Such as health information exchanges (HIEs), e-prescribing gateways, or electronic health record vendors)

FOR PURPOSES OF THIS AGREEMENT, CONTRACTOR IS A BUSINESS ASSOCIATE OF CITY/SFDPH, AS DEFINED UNDER HIPAA. CONTRACTOR MUST COMPLY WITH AND COMPLETE THE FOLLOWING ATTACHED DOCUMENTS, INCORPORATED TO THIS AGREEMENT AS THOUGH FULLY SET FORTH HEREIN:

- a. **Appendix E** SFDPH Business Associate Agreement (BAA) (04-12-2018)
  - 1. SFDPH Attestation 1 PRIVACY (06-07-2017)
  - 2. SFDPH Attestation 2 DATA SECURITY (06-07-2017)
- NOT do any of the activities listed above in subsection 1;
   Contractor is not a Business Associate of CITY/SFDPH. Appendix E and attestations are not required for the purposes of this Agreement.
   DPH NOTE: This option requires review and approval from the SFDPH

Office of Compliance and Privacy Affairs.

## 13.4 Management of City Data and Confidential Information

- 13.4.1 **Access to City Data**. City shall at all times have access to and control of all data given to Contractor by City in the performance of this Agreement ("City Data" or "Data"), and shall be able to retrieve it in a readable format, in electronic form and/or print, at any time, at no additional cost.
- 13.4.2 **Use of City Data and Confidential Information.** Contractor agrees to hold City's Confidential Information received from or created on behalf of the City in strictest confidence. Contractor shall not use or disclose City's Data or Confidential Information except as permitted or required by the Agreement or as otherwise authorized in writing by the City. Any work using, or sharing or storage of, City's Confidential Information outside the United States is

subject to prior written authorization by the City. Access to City's Confidential Information must be strictly controlled and limited to Contractor's staff assigned to this project on a need-to-know basis only. Contractor is provided a limited non-exclusive license to use the City Data or Confidential Information solely for performing its obligations under the Agreement and not for Contractor's own purposes or later use. Nothing herein shall be construed to confer any license or right to the City Data or Confidential Information, by implication, estoppel or otherwise, under copyright or other intellectual property rights, to any third-party. Unauthorized use of City Data or Confidential Information by Contractor, subcontractors or other third-parties is prohibited. For purpose of this requirement, the phrase "unauthorized use" means the data mining or processing of data, stored or transmitted by the service, for commercial purposes, advertising or advertising-related purposes, or for any purpose other than security or service delivery analysis that is not explicitly authorized.

13.4.3 **Disposition of Confidential Information.** Upon termination of Agreement or request of City, Contractor shall within forty-eight (48) hours return all Confidential Information which includes all original media. Once Contractor has received written confirmation from City that Confidential Information has been successfully transferred to City, Contractor shall within ten (10) business days purge all Confidential Information from its servers, any hosted environment Contractor has used in performance of this Agreement, work stations that were used to process the data or for production of the data, and any other work files stored by Contractor in whatever medium. Contractor shall provide City with written certification that such purge occurred within five (5) business days of the purge.

13.4.4 **Protected Health Information.** Contractor, all subcontractors, all agents and employees of Contractor and any subcontractor shall comply with all federal and state laws regarding the transmission, storage and protection of all private health information disclosed to Contractor by City in the performance of this Agreement. Contractor agrees that any failure of Contractor to comply with the requirements of federal and/or state and/or local privacy laws shall be a material breach of the Contract. In the event that City pays a regulatory fine, and/or is assessed civil penalties or damages through private rights of action, based on an impermissible use or disclosure of protected health information given to Contractor or its subcontractors or agents by City, Contractor shall indemnify City for the amount of such fine or penalties or damages, including costs of notification. In such an event, in addition to any other remedies available to it under equity or law, the City may terminate the Contract.

## **Article 14** MacBride Principles -Northern Ireland.

The provisions of San Francisco Administrative Code §12F are incorporated herein by this reference and made part of this Agreement. By signing this Agreement, Contractor confirms that Contractor has read and understood that the City urges companies doing business in Northern Ireland to resolve employment inequities and to abide by the MacBride Principles, and urges San Francisco companies to do business with corporations that abide by the MacBride Principles.

IN WITNESS WHEREOF, the parties hereto have executed this Agreement on the day first mentioned above.

CITY CONTRACTOR

Recommended by: Health Right 360

Greg Wagner 4/5/2022

4/5/2021 | 5:23 PM PDT

3/26/2021 | 9:18 AM PD

Grant Colfax, MD

DocuSigned by:

Director of Health

Department of Public Health

Vitka Eisen

DocuSigned by:

Vitka Eisen

**Chief Executive Director** 

Supplier ID: 0000018936

G: Dispute Resolution

Approved as to Form:

Dennis J. Herrera City Attorney

Docusigned by:

LOWISE S. SIMPSON

3/26/2021 | 2:56 PM PDT

Louise S. Simpson
Deputy City Attorney

Approved:

—Docusigned by:

Tarancle Moayed

4/8/2021 | 11:05 AM PDT

Sailaja Kurella

Acting Director of the Office of Contract

Administration, and Purchaser

**Appendices** 

A: Scope of Services

Calculation of Charges

C: Reserved

B:

D: Reserved

E: HIPAA Business Associate Agreement

F: Invoice

## 1. Appendix A Scope of Services – DPH Behavioral Health Services

#### Terms

- A. Contract Administrator
- B. Reports
- Evaluation C.
- D. Possession of Licenses/Permits
- E. Adequate Resources
- F. Admission PolicyG. San Francisco Residents Only
- H. Grievance Procedure
- Infection Control, Health and Safety
- J. Aerosol Transmissible Disease Program, Health and Safety
   K. Acknowledgement of Funding
- L. Client Fees and Third Party Revenue
- M. DPH Behavioral Health (BHS) Electronic Health Records (EHR) System
- N. Patients' Rights
- O. Under-Utilization Reports
- **Quality Improvement**
- Q. Working Trial Balance with Year-End Cost Report
- Harm Reduction
- Compliance with Behavioral Health Services Policies and Procedures
- Fire Clearance
- U. Clinics to Remain Open
- V. Compliance with Grant Award Notices

#### **Description of Services**

#### Services Provided by Attorneys

#### 1. **Terms**

#### Contract Administrator: Α

In performing the Services hereunder, Contractor shall report to Edwin Batongbacal, Program Manager, Contract Administrator for the City, or his / her designee.

#### В. Reports:

Contractor shall submit written reports as requested by the City. The format for the content of such reports shall be determined by the City. The timely submission of all reports is a necessary and material term and condition of this Agreement. All reports, including any copies, shall be submitted on recycled paper and printed on double-sided pages to the maximum extent possible.

#### C. Evaluation:

Contractor shall participate as requested with the City, State and/or Federal government in evaluative studies designed to show the effectiveness of Contractor's Services. Contractor agrees to meet the requirements of and participate in the evaluation program and management information systems of the City. The City agrees that any final written reports generated through the evaluation program shall be made available to Contractor within thirty (30) working days. Contractor may submit a written response within thirty working days of receipt of any evaluation report and such response will become part of the official report.

#### Possession of Licenses/Permits: D.

Contractor warrants the possession of all licenses and/or permits required by the laws and regulations of the United States, the State of California, and the City to provide the Services. Failure to maintain these licenses and permits shall constitute a material breach of this Agreement.

## E. <u>Adequate Resources</u>:

Contractor agrees that it has secured or shall secure at its own expense all persons, employees and equipment required to perform the Services required under this Agreement, and that all such Services shall be performed by Contractor, or under Contractor's supervision, by persons authorized by law to perform such Services.

## F. Admission Policy:

Admission policies for the Services shall be in writing and available to the public. Except to the extent that the Services are to be rendered to a specific population as described in the programs listed in Section 2 of Appendix A, such policies must include a provision that clients are accepted for care without discrimination on the basis of race, color, creed, religion, sex, age, national origin, ancestry, sexual orientation, gender identification, disability, or AIDS/HIV status.

## G. San Francisco Residents Only:

Only San Francisco residents shall be treated under the terms of this Agreement. Exceptions must have the written approval of the Contract Administrator.

## H. Grievance Procedure:

Contractor agrees to establish and maintain a written Client Grievance Procedure which shall include the following elements as well as others that may be appropriate to the Services: (1) the name or title of the person or persons authorized to make a determination regarding the grievance; (2) the opportunity for the aggrieved party to discuss the grievance with those who will be making the determination; and (3) the right of a client dissatisfied with the decision to ask for a review and recommendation from the community advisory board or planning council that has purview over the aggrieved service. Contractor shall provide a copy of this procedure, and any amendments thereto, to each client and to the Director of Public Health or his/her designated agent (hereinafter referred to as "DIRECTOR"). Those clients who do not receive direct Services will be provided a copy of this procedure upon request.

## I. Infection Control, Health and Safety:

- (1) Contractor must have a Bloodborne Pathogen (BBP) Exposure Control plan as defined in the California Code of Regulations, Title 8, Section 5193, Bloodborne Pathogens (http://www.dir.ca.gov/title8/5193.html), and demonstrate compliance with all requirements including, but not limited to, exposure determination, training, immunization, use of personal protective equipment and safe needle devices, maintenance of a sharps injury log, post-exposure medical evaluations, and recordkeeping.
- (2) Contractor must demonstrate personnel policies/procedures for protection of staff and clients from other communicable diseases prevalent in the population served. Such policies and procedures shall include, but not be limited to, work practices, personal protective equipment, staff/client Tuberculosis (TB) surveillance, training, etc.
- (3) Contractor must demonstrate personnel policies/procedures for Tuberculosis (TB) exposure control consistent with the Centers for Disease Control and Prevention (CDC) recommendations for health care facilities and based on the Francis J. Curry National Tuberculosis Center: Template for Clinic Settings, as appropriate.
- (4) Contractor is responsible for site conditions, equipment, health and safety of their employees, and all other persons who work or visit the job site.
- (5) Contractor shall assume liability for any and all work-related injuries/illnesses including infectious exposures such as BBP and TB and demonstrate appropriate policies and procedures

for reporting such events and providing appropriate post-exposure medical management as required by State workers' compensation laws and regulations.

- (6) Contractor shall comply with all applicable Cal-OSHA standards including maintenance of the OSHA 300 Log of Work-Related Injuries and Illnesses.
- (7) Contractor assumes responsibility for procuring all medical equipment and supplies for use by their staff, including safe needle devices, and provides and documents all appropriate training.
- (8) Contractor shall demonstrate compliance with all state and local regulations with regard to handling and disposing of medical waste.

## J. <u>Aerosol Transmissible Disease Program, Health and Safety:</u>

- (1) Contractor must have an Aerosol Transmissible Disease (ATD) Program as defined in the California Code of Regulations, Title 8, Section 5199, Aerosol Transmissible Diseases (http://www.dir.ca.gov/Title8/5199.html), and demonstrate compliance with all requirements including, but not limited to, exposure determination, screening procedures, source control measures, use of personal protective equipment, referral procedures, training, immunization, post-exposure medical evaluations/follow-up, and recordkeeping.
- (2) Contractor shall assume liability for any and all work-related injuries/illnesses including infectious exposures such as Aerosol Transmissible Disease and demonstrate appropriate policies and procedures for reporting such events and providing appropriate post-exposure medical management as required by State workers' compensation laws and regulations.
- (3) Contractor shall comply with all applicable Cal-OSHA standards including maintenance of the OSHA 300 Log of Work-Related Injuries and Illnesses.
- (4) Contractor assumes responsibility for procuring all medical equipment and supplies for use by their staff, including Personnel Protective Equipment such as respirators, and provides and documents all appropriate training.

## K. Acknowledgment of Funding:

Contractor agrees to acknowledge the San Francisco Department of Public Health in any printed material or public announcement describing the San Francisco Department of Public Health-funded Services. Such documents or announcements shall contain a credit substantially as follows: "This program/service/activity/research project was funded through the Department of Public Health, City and County of San Francisco."

## L. Client Fees and Third Party Revenue:

- (1) Fees required by Federal, state or City laws or regulations to be billed to the client, client's family, Medicare or insurance company, shall be determined in accordance with the client's ability to pay and in conformance with all applicable laws. Such fees shall approximate actual cost. No additional fees may be charged to the client or the client's family for the Services. Inability to pay shall not be the basis for denial of any Services provided under this Agreement.
- (2) Contractor agrees that revenues or fees received by Contractor related to Services performed and materials developed or distributed with funding under this Agreement shall be used to increase the gross program funding such that a greater number of persons may receive Services. Accordingly, these revenues and fees shall not be deducted by Contractor from its billing to the City, but will be settled during the provider's settlement process.
- M. DPH Behavioral Health Services (BHS) Electronic Health Records (EHR) System

Treatment Service Providers use the BHS Electronic Health Records System and follow data reporting procedures set forth by SFDPH Information Technology (IT), BHS Quality Management and BHS Program Administration.

## N. <u>Patients' Rights</u>:

All applicable Patients' Rights laws and procedures shall be implemented.

## O. Under-Utilization Reports:

For any quarter that CONTRACTOR maintains less than ninety percent (90%) of the total agreed upon units of service for any mode of service hereunder, CONTRACTOR shall immediately notify the Contract Administrator in writing and shall specify the number of underutilized units of service.

## P. <u>Quality Improvement</u>:

CONTRACTOR agrees to develop and implement a Quality Improvement Plan based on internal standards established by CONTRACTOR applicable to the SERVICES as follows:

- (1) Staff evaluations completed on an annual basis.
- (2) Personnel policies and procedures in place, reviewed and updated annually.
- (3) Board Review of Quality Improvement Plan.

## Q. Working Trial Balance with Year-End Cost Report

If CONTRACTOR is a Non-Hospital Provider as defined in the State of California Department of Mental Health Cost Reporting Data Collection Manual, it agrees to submit a working trial balance with the year-end cost report.

## R. Harm Reduction

The program has a written internal Harm Reduction Policy that includes the guiding principles per Resolution # 10-00 810611 of the San Francisco Department of Public Health Commission.

## S. Compliance with Behavioral Health Services Policies and Procedures

In the provision of SERVICES under BHS contracts, CONTRACTOR shall follow all applicable policies and procedures established for contractors by BHS, as applicable, and shall keep itself duly informed of such policies. Lack of knowledge of such policies and procedures shall not be an allowable reason for noncompliance.

## T. Fire Clearance

Space owned, leased or operated by San Francisco Department of Public Health providers, including satellite sites, and used by CLIENTS or STAFF shall meet local fire codes. Providers shall undergo of fire safety inspections at least every three (3) years and documentation of fire safety, or corrections of any deficiencies, shall be made available to reviewers upon request."

## U. Clinics to Remain Open:

Outpatient clinics are part of the San Francisco Department of Public Health Community Behavioral Health Services (CBHS) Mental Health Services public safety

net; as such, these clinics are to remain open to referrals from the CBHS Behavioral Health Access Center (BHAC), to individuals requesting services from the clinic directly, and to individuals being referred from institutional care. Clinics serving children, including comprehensive clinics, shall remain open to referrals from the 3632 unit and the Foster Care unit. Remaining open shall be in force for the duration of this Agreement. Payment for SERVICES provided under this Agreement may be withheld if an outpatient clinic does not remain open.

Remaining open shall include offering individuals being referred or requesting SERVICES appointments within 24-48 hours (1-2 working days) for the purpose of assessment and disposition/treatment planning, and for arranging appropriate dispositions.

In the event that the CONTRACTOR, following completion of an assessment, determines that it cannot provide treatment to a client meeting medical necessity criteria, CONTACTOR shall be responsible for the client until CONTRACTOR is able to secure appropriate services for the client.

CONTRACTOR acknowledges its understanding that failure to provide SERVICES in full as specified in Appendix A of this Agreement may result in immediate or future disallowance of payment for such SERVICES, in full or in part, and may also result in CONTRACTOR'S default or in termination of this Agreement.

## V. Compliance with Grant Award Notices:

Contractor recognizes that funding for this Agreement may be provided to the City through federal, State or private grant funds. Contractor agrees to comply with the provisions of the City's agreements with said funding sources, which agreements are incorporated by reference as though fully set forth.

Contractor agrees that funds received by Contractor from a source other than the City to defray any portion of the reimbursable costs allowable under this Agreement shall be reported to the City and deducted by Contractor from its billings to the City to ensure that no portion of the City's reimbursement to Contractor is duplicated.

## 2. Description of Services

Contractor agrees to perform the following Services:

Detailed description of services are listed below and are attached hereto

# **Appendix A-1 Check Writing Services for Behavioral Health Services Programming**

3. Services Provided by Attorneys. Any services to be provided by a law firm or attorney to the City must be reviewed and approved in writing in advance by the City Attorney. No invoices for services provided by law firms or attorneys, including, without limitation, as subcontractors of Contractor, will be paid unless the provider received advance written approval from the City Attorney.

## Appendix A-1

## 1. Agency and Program Identification

Program Name: Check writing Services for Behavioral Health Services programming

Agency Name: HealthRIGHT360

Address: 1563 Mission Street, 4<sup>th</sup> floor

San Francisco, CA 94103

Contact Person: Britt Miazgowicz

E-mail: contracts@healthright360.org

🛛 Original 🗌 Renewal 🔲 RP	P <b>B</b> #1
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## 3. Background

The San Francisco Department of Public Health's (SFDPH), Behavioral Health Services (BHS) is contracting with HR360 to serve as a PROGRAM ADMINISTRATOR for check writing services within the following primary cost centers:

- i. Residential Facility Based Services
- ii. Out of Network Provider Reimbursement
- iii. San Francisco Health Plan Private Provider Network (PPN)
- iv. Client Wrap-Around and Related Expenses
- v. Emergency Housing/Stabilization Rooms and Related Expenses
- vi. Parent Institute Training
- vii. Workforce and Training
- viii. Other Emergent Needs, such as Mental Health and Substance Use Disorder consultations, or hospital payments for psychiatric emergency and eating disorder.

Additionally, if necessary, the Contractor will set-up and maintain subcontract/MOU agreements to include the scope of work and deliverables for any subcontractor utilized per one or more of the categories listed.

## 4. Program Administrator (Contractor) Obligations/Requirements

CONTRACTOR will provide check-writing services primarily for the BHS Section of the San Francisco Department of Public Health. The CONTRACTOR will be expected to write approximately 2,300 checks annually up to the total contract award. The timing of these check requests is spread throughout the twelve months based on demand, with some set recurring payments, but otherwise no defined

Page | 1

January 1, 2021 – July 31, 2021

Original, #1000018756 Health Right 360 amount for each month or particular trend for the year. The CONTRACTOR will be expected to have enough cash reserves to process the checks before being reimbursed. CONTRACTOR must also meet the below general, check-writing and reporting requirements.

## a. General Requirements

- 1. Any disagreement about claims, payment inquiries, and other related issues from the providers will be handled and resolved by BHS.
- 2. The CONTRACTOR will maintain accounting records and disclosures.
- **3.** The CONTRACTOR will adhere to BHS Confidentiality and Privacy requirements of maintaining provider financial information such as provider social security number, tax I.D. number, name, address, etc.
- **4.** The CONTRACTOR will develop and generate contract budget modifications as directed by BHS. The CONTRACTOR will obtain prior approval from BHS before changing a budget.
- 5. The CONTRACTOR will comply with audit requirements as pursuant to the contract.
- **6.** The CONTRACTOR will comply with cost report requirements as directed by BHS, including annual settlement and reconciliation procedures.
- 7. The CONTRACTOR will provide access to financial records and internal back-up documents related to BHS funds as requested by BHS.

## b. Check Writing Requirements

- 1. The CONTRACTOR will process and pay the requisition of expenditures/Purchase Order within 1 week (unless other timeline indicated by the assigned BHS staff) of receipt.
- 2. The CONTRACTOR will maintain a cash reserve adequate enough to process checks prior to receiving reimbursements from BHS.

## c. Reporting Requirements

- 1. The CONTRACTOR will allocate expenses to the correct funding source, budget, and/or program/cost center, as identified by the assigned BHS staff.
- 2. The CONTRACTOR will submit weekly a list of issued checks, (or on an alternative schedule if indicated), to assigned BHS staff.
- 3. The CONTRACTOR will submit monthly actual-to-budget reports by funding source, budget, and/or program/cost center to the assigned BHS staff within 30 days of the report closing date. If utilized, the CONTRACTOR will also include detail for all sub-contractors paid during this period, by these same categories.
- **4.** The CONTRACTOR will keep individual provider's data of Federal ID number, report of monthly payment information, and generate annual Tax Form 1099 where applicable or requested by BHS. A final report (Annual Payment Summary) containing a summary of these 1099 records will be sent to BHS by January 31 of the New Year.
- **5.** The CONTRACTOR will provide other reports regarding expenses and issued checks as needed by BHS.

## 5. Program Administrator (CONTRACTOR) Reimbursement.

PROGRAM ADMINISTRATOR (CONTRACTOR) will be reimbursed from BHS as follows:

• \$22/check issued

The fee to BHS per each check issued will be unrelated to the actual dollar value of the check. The check fee will be a fixed rate at \$22 per check. The CONTRACTOR will be responsible to submit multiple invoices monthly, broken down by funding source and/or program to BHS for reimbursement for the value of all checks issued in the prior month, and the fee for issuing these checks. These invoice templates are submitted together, once per month. The invoice shall include the dollar amounts and number of checks processed for reimbursement.

Invoices are due to BHS no later than the 15<sup>th</sup> of the following month of service. BHS is expected to process the invoices and reimburse the CONTRACTOR within 20 working days.

## 6. Monitoring of PROGRAM ADMINISTRATOR (CONTRACTOR).

## **Regular/Ongoing monitoring:**

BHS's PROGRAM MANAGER will continuously track the subject CONTRACTOR requirements and document the following.

- 1. Any providers (the payment receivers) complaints about late or incorrect payments.
- 2. Receipt of required reports from the CONTRACTOR.
- 3. Alert the CONTRACTOR to any provider complaints, delays in reports or discrepancies, so (a) the CONTRACTOR can fix immediately, and (b) BHS may implement mid-year performance improvement steps if needed to remediate unresolved or ongoing issues.

## **Annual monitoring:**

In addition, on an annual basis, the Business Office of Contract Compliance (BOCC) will conduct a monitoring process. This may include the following:

- 1. BOCC will utilize a sample of checks, requisition of expenditure/purchase order, and the CONTRACTOR's accounting policies and procedures to validate accuracy and timeliness of the service.
- 2. BOCC will review documentation maintained by BHS's PROGRAM MANAGER, and will include any documented issues as part of BOCC's annual report.

The above Scope of Work is to be used as a general guide and is not intended to be a complete list of all work necessary to complete the project.

1. general ledger detail.

# Appendix B Calculation of Charges

## 1. Method of Payment

A. Invoices furnished by CONTRACTOR under this Agreement must be in a form acceptable to the Contract Administrator and the CONTROLLER and must include the Contract Progress Payment Authorization number or Contract Purchase Number. All amounts paid by CITY to CONTRACTOR shall be subject to audit by CITY. The CITY shall make monthly payments as described below. Such payments shall not exceed those amounts stated in and shall be in accordance with the provisions of Section 5, COMPENSATION, of this Agreement.

Compensation for all SERVICES provided by CONTRACTOR shall be paid in the following manner. For the purposes of this Section, "General Fund" shall mean all those funds which are not Work Order or Grant funds. "General Fund Appendices" shall mean all those Appendices which include General Fund monies.

## (1) Fee For Service (Monthly Reimbursement by Certified Units at Budgeted Unit Rates)

CONTRACTOR shall submit monthly invoices in the format attached, Appendix F, and in a form acceptable to the Contract Administrator, by the fifteenth (15<sup>th</sup>) calendar day of each month, based upon the number of units of service that were delivered in the preceding month. All deliverables associated with the SERVICES defined in Appendix A times the unit rate as shown in the appendices cited in this paragraph shall be reported on the invoice(s) each month. All charges incurred under this Agreement shall be due and payable only after SERVICES have been rendered and in no case in advance of such SERVICES.

## (2) <u>Cost Reimbursement (Monthly Reimbursement for Actual Expenditures within Budget):</u>

CONTRACTOR shall submit monthly invoices in the format attached, Appendix F, and in a form acceptable to the Contract Administrator, by the fifteenth (15<sup>th</sup>) calendar day of each month for reimbursement of the actual costs for SERVICES of the preceding month. All costs associated with the SERVICES shall be reported on the invoice each month. All costs incurred under this Agreement shall be due and payable only after SERVICES have been rendered and in no case in advance of such SERVICES.

## B. Final Closing Invoice

#### (1) Fee For Service Reimbursement:

A final closing invoice, clearly marked "FINAL," shall be submitted no later than forty-five (45) calendar days following the closing date of each fiscal year of the Agreement, and shall include only those SERVICES rendered during the referenced period of performance. If SERVICES are not invoiced during this period, all unexpended funding set aside for this Agreement will revert to CITY. CITY'S final reimbursement to the CONTRACTOR at the close of the Agreement period shall be adjusted to conform to actual units certified multiplied by the unit rates identified in Appendix B attached hereto, and shall not exceed the total amount authorized and certified for this Agreement.

## (2) <u>Cost Reimbursement</u>:

A final closing invoice, clearly marked "FINAL," shall be submitted no later than forty-five (45) calendar days following the closing date of each fiscal year of the Agreement, and shall include only those costs incurred during the referenced period of performance. If costs are not invoiced during this period, all unexpended funding set aside for this Agreement will revert to CITY.

C. Payment shall be made by the CITY to CONTRACTOR at the address specified in the section entitled "Notices to Parties."

**D.** Upon the effective date of this Agreement, contingent upon prior approval by the CITY'S Department of Public Health of an invoice or claim submitted by Contractor, and of each year's revised Appendix A (Description of Services) and each year's revised Appendix B (Program Budget and Cost Reporting Data Collection Form), and within each fiscal year, the CITY agrees to make an initial payment to CONTRACTOR not to exceed twenty-five per cent (25%) of the General Fund and MHSA Fund of the CONTRACTOR'S allocation for the applicable fiscal year.

CONTRACTOR agrees that within that fiscal year, this initial payment shall be recovered by the CITY through a reduction to monthly payments to CONTRACTOR during the period of January 1 through June 30of the applicable fiscal year, unless and until CONTRACTOR chooses to return to the CITY all or part of the initial payment for that fiscal year. The amount of the initial payment recovered each month shall be calculated by dividing the total initial payment for the fiscal year by the total number of months for recovery. Any termination of this Agreement, whether for cause or for convenience, will result in the total outstanding amount of the initial payment for that fiscal year being due and payable to the CITY within thirty (30) calendar days following written notice of termination from the CITY.

Contractor further understands that CITY made an initial payment to the CONTRACTOR of One Million Eight Hundred Eighteen Thousand Two Hundred Thirty One Dollars (\$1,818,231) under Contract ID# 1000003036 for the period July 1, 2020 to December 31, 2020. CONTRACTORagrees that a reduction shall be made from monthly payments to Contract ID#1000018756 equal to \$303,039 during the period January 1, 2021 through June 30, 2021. Any termination of this Agreement whether for cause or for convenience, will result in the total outstanding amount of the advance being due and payable to the CITY within thirty (30) calendar days following written notice of termination from the CITY.

## 2. Program Budgets and Final Invoice

A. Program Budgets are listed below and are attached hereto.

## Appendix B-1: Fiscal Intermediary Budget & Fee

## B. COMPENSATION

Compensation shall be made in monthly payments on or before the 30<sup>th</sup> day after the DIRECTOR, in his or her sole discretion, has approved the invoice submitted by CONTRACTOR. The breakdown of costs and sources of revenue associated with this Agreement appears in Appendix B, Cost Reporting/Data Collection (CR/DC) and Program Budget, attached hereto and incorporated by reference as though fully set forth herein. The maximum dollar obligation of the CITY under the terms of this Agreement shall not exceed Nine Million Nine Hundred Eighty Seven Thousand Three Hundred Seventy One Dollars (\$9,987,371) for the period of January 1, 2021 through July 31, 2021.

CONTRACTOR understands that, of this maximum dollar obligation, **\$0.00** is included as a contingency amount and is neither to be used in Appendix B, Budget, or available to CONTRACTOR without a modification to this Agreement executed in the same manner as this Agreement or a revision to Appendix B, Budget, which has been approved by the Director of Health. CONTRACTOR further understands that no payment of any portion of this contingency amount will be made unless and until such modification or budget revision has been fully approved and executed in accordance with applicable CITY and Department of Public Health laws, regulations and policies/procedures and certification as to the availability of funds by the Controller. CONTRACTOR agrees to fully comply with these laws, regulations, and policies/procedures.

- (1) For each fiscal year of the term of this Agreement, CONTRACTOR shall submit for approval of the CITY's Department of Public Health a revised Appendix A, Description of Services, and a revised Appendix B, Program Budget and Cost Reporting Data Collection form, based on the CITY's allocation of funding for SERVICES for the appropriate fiscal year. CONTRACTOR shall create these Appendices in compliance with the instructions of the Department of Public Health. These Appendices shall apply only to the fiscal year for which they were created. These Appendices shall become part of this Agreement only upon approval by the CITY.
- (2) CONTRACTOR understands that, of the maximum dollar obligation stated above, the total amount to be used in Appendix B, Budget and available to CONTRACTOR for the entire term of the contract is as follows, not withstanding that for each fiscal year, the amount to be used in Appendix B, Budget and available to CONTRACTOR for that fiscal year shall conform with the Appendix A, Description of Services, and a Appendix B, Program Budget and Cost Reporting Data Collection form, as approved by the CITY's Department of Public Health based on the CITY's allocation of funding for SERVICES for that fiscal year.

January 1, 2021 - June 30, 2021	\$8,802,104
July 1, 2021- July 31, 2021	\$1,185,267
January 1, 2021 - July 31, 2021 Contingency	\$0
TOTAL January 1, 2021 - July 31, 2021	\$9,987,371

CONTRACTOR understands that the CITY may need to adjust sources of revenue and agrees that these needed adjustments will become part of this Agreement by written modification to CONTRACTOR. In event that such reimbursement is terminated or reduced, this Agreement shall be terminated or proportionately reduced accordingly. In no event will CONTRACTOR be entitled to compensation in excess of these amounts for these periods without there first being a modification of the Agreement or a revision to Appendix B, Budget, as provided for in this section of this Agreement.

CONTRACTOR understands that any CONTRACTOR invoicing in excess of July 1, 2020 through December 31, 2020 maximum dollar obligations under Contract ID 1000003036 shall be adjusted during the period January 1, 2021 through June 30, 2021 of this Contract ID 1000018756.

## 3. Services of Attorneys

No invoices for Services provided by law firms or attorneys, including, without limitation, as subcontractors of Contractor, will be paid unless the provider received advance written approval from the City Attorney.

## 4. State or Federal Medi-Cal Revenues

- A. CONTRACTOR understands and agrees that should the CITY'S maximum dollar obligation under this Agreement include State or Federal Medi-Cal revenues, CONTRACTOR shall expend such revenues in the provision of SERVICES to Medi-Cal eligible clients in accordance with CITY, State, and Federal Medi-Cal regulations. Should CONTRACTOR fail to expend budgeted Medi-Cal revenues herein, the CITY'S maximum dollar obligation to CONTRACTOR shall be proportionally reduced in the amount of such unexpended revenues. In no event shall State/Federal Medi-Cal revenues be used for clients who do not qualify for Medi-Cal reimbursement.
- B. CONTRACTOR further understands and agrees that any State or Federal Medi-Cal funding in this Agreement subject to authorized Federal Financial Participation (FFP) is an estimate, and actual amounts will be determined based on actual services and actual costs, subject to the total compensation amount shown in this Agreement."

## 5. Reports and Services

No costs or charges shall be incurred under this Agreement nor shall any payments become due to CONTRACTOR until reports, SERVICES, or both, required under this Agreement are received from CONTRACTOR and approved by the DIRECTOR as being in accordance with this Agreement. CITY may withhold payment to CONTRACTOR in any instance in which CONTRACTOR has failed or refused to satisfy any material obligation provided for under this Agreement.

# 6. Monthly Financial Statements, Notification of Proposed Mergers and Notification of Intent to Sell or Lease 890 Hayes Street and/or 214 Haight Street.

In consideration of City's subordination of CONTRACTOR'S Seismic and Safety Loan Program liens on 890 Hayes Street and 214 Haight Street, in 2016, and as a material term of this Agreement, CONTRACTOR shall:

- A. Comply with all CITY's asset management and reporting requirements, including, but not limited to, providing SFDPH with monthly financial statements to the Chief Financial Officer located at 101 Grove, Room 308, San Francisco, CA 94110.
- B. Provide written notification to SFDPH of any proposed merger negotiations, and obtain City approval of any such proposed merger negotiations prior to executing any documents regarding an intent to enter into merger negotiations or an intent to merge. SFDPH shall respond within thirty (30) business days from the date that CONTRACTOR provides a merger plan to SFDPH.
- C. Provide written notification to SFDPH and the Mayor's Office of Housing and Community Development no less than one hundred twenty (120) days prior to any intent to sell or lease CONTRACTOR's properties located at 890 Hayes Street and/or 214 Haight Street, and obtain City's prior written approval of any sale or lease of such properties, which shall not be unreasonably withheld, conditioned, or delayed. Within 30 days of executing this Agreement, CONTRACTOR shall record a notice, substantially in a form acceptable to the City, against the properties located at 890 Hayes Street and/or 214 Haight Street setting forth City's rights and CONTRACTOR's obligations set forth in this Section 6(C).

Appendix B-1 Budget

## HealthRIGHT360

## Appendix B-1: Fiscal Intermediary Budget and Fee Fiscal Year FY20/21

		Date: 01/1/21			20-21
		Fee \$22 as of 7/1/20	PeopleSoft Charge Codes	Funding Notification #1 Jan 12, 2021	Original Jan 1, 2021 Jan 1, 21-June 30, 21
Division		Funding Source			
BHS	General Fund	HMHMLT730416	240645-10000-10026703-0001	6,858,500	6,858,500
BHS	General Fund	HMHMCC730515	251984-10000-10001792-0001	383,902	383,902
BHS	Project	HMHMOPMGDCAR-PHMGDC19	251984-17128-10031195-0004	230,377	230,377
BHS	Grant	HCHPDTBCTLGR-HCPD211901	251974-10001-10035494-0002	12,500	12,500
BHS	Grant	HMHMRCGRANTS HMM007-1901 CFDA#93.958	251984-10001-13035777-0001	40,500	40,500
BHS	Project	HMHMPROP63 PMHS63	251984-17156-10031199-0043	40,500	40,500
BHS	Project	HMHMPROP63 PMHS63	251984-17156-10031199-0045	7,500	7,500
BHS	Project	HMHMPROP63 PMHS63	251984-17156-10031199-0046	62,500	62,500
BHS	Project	HMHMPROP63 PMHS63	251984-17156-10031199-0047	50,000	50,000
BHS	Project	HMHMPROP63 PMHS63	251984-17156-10031199-0044	172,055	172,055
BHS	Project		251984-10002-10033255-0005	25,000	25,000
Sub Adul	t MH Total:			7,883,334	7,883,334
BHS	General Fund	HMHMCP751594	251962-10000-10001670-0001	203,851	203,851
BHS	General Fund	HMHMCP8828CH - Cap MediCal	251962-10000-10001794-0001	55,000	55,000
BHS	Work Order	HMHMCHTBSSWO	251962-10002-10001803-0012	11,786	11,786
BHS	Work Order	HMHMCHTHFCWO	251962-10002-10001803-0013	13,284	13,284
BHS	Work Order	HMHMCHPTINWO	251962-10002-10001800-0002	5,000	5,000
BHS	Work Order	HMHMCHPTRIWO	251962-10002-10001799-0005	55,000	55,000
BHS	Work Order	HMHMPROP63	251984-17156-10031199-0042	15,000	15,000
Sub Child	dren MH Total:			358,921	358,921
BHS	General Fund	HMHSOTHERSGF	240646-10000-10001681-0008	80,649	80,649
Sub BHS SA/Check Fees Total:		80,649	80,649		
HUH					
SF HOT	SF Homeless Outreach Team	HOMHOUSINGF	203646-10000-10026739-0001	479,200	479,200
Sub HUH	Total:			479,200	479,200
G. Total:				8,802,104	8,802,104

Appendix C Insurance Waiver Reserved

## Appendix D Reserved

## Appendix E HIPAA Business Associate Agreement



## San Francisco Department of Public Health Business Associate Agreement

This Business Associate Agreement ("BAA") supplements and is made a part of the contract by and between the City and County of San Francisco, the Covered Entity ("CE"), and Contractor, the Business Associate ("BA") (the "Agreement"). To the extent that the terms of the Agreement are inconsistent with the terms of this BAA, the terms of this BAA shall control.

## **RECITALS**

- A. CE, by and through the San Francisco Department of Public Health ("SFDPH"), wishes to disclose certain information to BA pursuant to the terms of the Agreement, some of which may constitute Protected Health Information ("PHI") (defined below).
- B. For purposes of the Agreement, CE requires Contractor, even if Contractor is also a covered entity under HIPAA, to comply with the terms and conditions of this BAA as a BA of CE.
- C. CE and BA intend to protect the privacy and provide for the security of PHI disclosed to BA pursuant to the Agreement in compliance with the Health Insurance Portability and Accountability Act of 1996, Public Law 104-191 ("HIPAA"), the Health Information Technology for Economic and Clinical Health Act, Public Law 111-005 ("the HITECH Act"), and regulations promulgated there under by the U.S. Department of Health and Human Services (the "HIPAA Regulations") and other applicable laws, including, but not limited to, California Civil Code §§ 56, et seq., California Health and Safety Code § 1280.15, California Civil Code §§ 1798, et seq., California Welfare & Institutions Code §§5328, et seq., and the regulations promulgated there under (the "California Regulations").
- D. As part of the HIPAA Regulations, the Privacy Rule and the Security Rule (defined below) require CE to enter into a contract containing specific requirements with BA prior to the disclosure of PHI, as set forth in, but not limited to, Title 45, Sections 164.314(a), 164.502(a) and (e) and 164.504(e) of the Code of Federal Regulations ("C.F.R.") and contained in this BAA.
- E. BA enters into agreements with CE that require the CE to disclose certain identifiable health information to BA. The parties desire to enter into this BAA to permit BA to have access to such information and comply with the BA requirements of HIPAA, the HITECH Act, and the corresponding Regulations.

In consideration of the mutual promises below and the exchange of information pursuant to this BAA, the parties agree as follows:

## 1. Definitions.

**a. Breach** means the unauthorized acquisition, access, use, or disclosure of PHI that compromises the security or privacy of such information, except where an unauthorized person to whom such information is disclosed would not reasonably have been able to retain such information, and shall have the meaning given to such term under

1 | P a g e OCPA & CAT v4/12/2018



### San Francisco Department of Public Health

### **Business Associate Agreement**

the HITECH Act and HIPAA Regulations [42 U.S.C. Section 17921 and 45 C.F.R. Section 164.402], as well as California Civil Code Sections 1798.29 and 1798.82.

- **b. Breach Notification Rule** shall mean the HIPAA Regulation that is codified at 45 C.F.R. Parts 160 and 164, Subparts A and D.
- **c. Business Associate** is a person or entity that performs certain functions or activities that involve the use or disclosure of protected health information received from a covered entity, but other than in the capacity of a member of the workforce of such covered entity or arrangement, and shall have the meaning given to such term under the Privacy Rule, the Security Rule, and the HITECH Act, including, but not limited to, 42 U.S.C. Section 17938 and 45 C.F.R. Section 160.103.
- **d.** Covered Entity means a health plan, a health care clearinghouse, or a health care provider who transmits any information in electronic form in connection with a transaction covered under HIPAA Regulations, and shall have the meaning given to such term under the Privacy Rule and the Security Rule, including, but not limited to, 45 C.F.R. Section 160.103.
- **e. Data Aggregation** means the combining of Protected Information by the BA with the Protected Information received by the BA in its capacity as a BA of another CE, to permit data analyses that relate to the health care operations of the respective covered entities, and shall have the meaning given to such term under the Privacy Rule, including, but not limited to, 45 C.F.R. Section 164.501.
- **f. Designated Record Set** means a group of records maintained by or for a CE, and shall have the meaning given to such term under the Privacy Rule, including, but not limited to, 45 C.F.R. Section 164.501.
- **g. Electronic Protected Health Information** means Protected Health Information that is maintained in or transmitted by electronic media and shall have the meaning given to such term under HIPAA and the HIPAA Regulations, including, but not limited to, 45 C.F.R. Section 160.103. For the purposes of this BAA, Electronic PHI includes all computerized data, as defined in California Civil Code Sections 1798.29 and 1798.82.
- **h.** Electronic Health Record means an electronic record of health-related information on an individual that is created, gathered, managed, and consulted by authorized health care clinicians and staff, and shall have the meaning given to such term under the HITECH Act, including, but not limited to, 42 U.S.C. Section 17921.
- **i. Health Care Operations** shall have the meaning given to such term under the Privacy Rule, including, but not limited to, 45 C.F.R. Section 164.501.
- **j. Privacy Rule** shall mean the HIPAA Regulation that is codified at 45 C.F.R. Parts 160 and 164, Subparts A and E.
- **k.** Protected Health Information or PHI means any information, including electronic PHI, whether oral or recorded in any form or medium: (i) that relates to the past, present or future physical or mental condition of an



# San Francisco Department of Public Health

### **Business Associate Agreement**

individual; the provision of health care to an individual; or the past, present or future payment for the provision of health care to an individual; and (ii) that identifies the individual or with respect to which there is a reasonable basis to believe the information can be used to identify the individual, and shall have the meaning given to such term under the Privacy Rule, including, but not limited to, 45 C.F.R. Sections 160.103 and 164.501. For the purposes of this BAA, PHI includes all medical information and health insurance information as defined in California Civil Code Sections 56.05 and 1798.82.

- **l. Protected Information** shall mean PHI provided by CE to BA or created, maintained, received or transmitted by BA on CE's behalf.
- **m. Security Incident** means the attempted or successful unauthorized access, use, disclosure, modification, or destruction of information or interference with system operations in an information system, and shall have the meaning given to such term under the Security Rule, including, but not limited to, 45 C.F.R. Section 164.304.
- **n. Security Rule** shall mean the HIPAA Regulation that is codified at 45 C.F.R. Parts 160 and 164, Subparts A and C.
- **o.** Unsecured PHI means PHI that is not secured by a technology standard that renders PHI unusable, unreadable, or indecipherable to unauthorized individuals and is developed or endorsed by a standards developing organization that is accredited by the American National Standards Institute, and shall have the meaning given to such term under the HITECH Act and any guidance issued pursuant to such Act including, but not limited to, 42 U.S.C. Section 17932(h) and 45 C.F.R. Section 164.402.

### 2. Obligations of Business Associate.

- **a.** Attestations. Except when CE's data privacy officer exempts BA in writing, the BA shall complete the following forms, attached and incorporated by reference as though fully set forth herein, SFDPH Attestations for Privacy (Attachment 1) and Data Security (Attachment 2) within sixty (60) calendar days from the execution of the Agreement. If CE makes substantial changes to any of these forms during the term of the Agreement, the BA will be required to complete CE's updated forms within sixty (60) calendar days from the date that CE provides BA with written notice of such changes. BA shall retain such records for a period of seven years after the Agreement terminates and shall make all such records available to CE within 15 calendar days of a written request by CE.
- **b.** User Training. The BA shall provide, and shall ensure that BA subcontractors, provide, training on PHI privacy and security, including HIPAA and HITECH and its regulations, to each employee or agent that will access, use or disclose Protected Information, upon hire and/or prior to accessing, using or disclosing Protected Information for the first time, and at least annually thereafter during the term of the Agreement. BA shall maintain, and shall ensure that BA subcontractors maintain, records indicating the name of each employee or agent and date on which the PHI privacy and security trainings were completed. BA shall retain, and ensure that BA subcontractors retain, such records for a period of seven years after the Agreement terminates and shall make all such records available to CE within 15 calendar days of a written request by CE.



### San Francisco Department of Public Health Business Associate Agreement

- **c. Permitted Uses.** BA may use, access, and/or disclose Protected Information only for the purpose of performing BA's obligations for, or on behalf of, the City and as permitted or required under the Agreement and BAA, or as required by law. Further, BA shall not use Protected Information in any manner that would constitute a violation of the Privacy Rule or the HITECH Act if so used by CE. However, BA may use Protected Information as necessary (i) for the proper management and administration of BA; (ii) to carry out the legal responsibilities of BA; (iii) as required by law; or (iv) for Data Aggregation purposes relating to the Health Care Operations of CE [45 C.F.R. Sections 164.502, 164.504(e)(2). and 164.504(e)(4)(i)].
- d. Permitted Disclosures. BA shall disclose Protected Information only for the purpose of performing BA's obligations for, or on behalf of, the City and as permitted or required under the Agreement and BAA, or as required by law. BA shall not disclose Protected Information in any manner that would constitute a violation of the Privacy Rule or the HITECH Act if so disclosed by CE. However, BA may disclose Protected Information as necessary (i) for the proper management and administration of BA; (ii) to carry out the legal responsibilities of BA; (iii) as required by law; or (iv) for Data Aggregation purposes relating to the Health Care Operations of CE. If BA discloses Protected Information to a third party, BA must obtain, prior to making any such disclosure, (i) reasonable written assurances from such third party that such Protected Information will be held confidential as provided pursuant to this BAA and used or disclosed only as required by law or for the purposes for which it was disclosed to such third party, and (ii) a written agreement from such third party to immediately notify BA of any breaches, security incidents, or unauthorized uses or disclosures of the Protected Information in accordance with paragraph 2 (n) of this BAA, to the extent it has obtained knowledge of such occurrences [42 U.S.C. Section 17932; 45 C.F.R. Section 164.504(e)]. BA may disclose PHI to a BA that is a subcontractor and may allow the subcontractor to create, receive, maintain, or transmit Protected Information on its behalf, if the BA obtains satisfactory assurances, in accordance with 45 C.F.R. Section 164.504(e)(1), that the subcontractor will appropriately safeguard the information [45 C.F.R. Section 164.502(e)(1)(ii)].
- e. Prohibited Uses and Disclosures. BA shall not use or disclose Protected Information other than as permitted or required by the Agreement and BAA, or as required by law. BA shall not use or disclose Protected Information for fundraising or marketing purposes. BA shall not disclose Protected Information to a health plan for payment or health care operations purposes if the patient has requested this special restriction, and has paid out of pocket in full for the health care item or service to which the Protected Information solely relates [42 U.S.C. Section 17935(a) and 45 C.F.R. Section 164.522(a)(1)(vi)]. BA shall not directly or indirectly receive remuneration in exchange for Protected Information, except with the prior written consent of CE and as permitted by the HITECH Act, 42 U.S.C. Section 17935(d)(2), and the HIPAA regulations, 45 C.F.R. Section 164.502(a)(5)(ii); however, this prohibition shall not affect payment by CE to BA for services provided pursuant to the Agreement.
- **f. Appropriate Safeguards.** BA shall take the appropriate security measures to protect the confidentiality, integrity and availability of PHI that it creates, receives, maintains, or transmits on behalf of the CE, and shall prevent any use or disclosure of PHI other than as permitted by the Agreement or this BAA, including, but



### San Francisco Department of Public Health Business Associate Agreement

not limited to, administrative, physical and technical safeguards in accordance with the Security Rule, including, but not limited to, 45 C.F.R. Sections 164.306, 164.308, 164.310, 164.312, 164.314 164.316, and 164.504(e)(2)(ii)(B).

BA shall comply with the policies and procedures and documentation requirements of the Security Rule, including, but not limited to, 45 C.F.R. Section 164.316, and 42 U.S.C. Section 17931. BA is responsible for any civil penalties assessed due to an audit or investigation of BA, in accordance with 42 U.S.C. Section 17934(c).

g. Business Associate's Subcontractors and Agents. BA shall ensure that any agents and subcontractors that create, receive, maintain or transmit Protected Information on behalf of BA, agree in writing to the same restrictions and conditions that apply to BA with respect to such PHI and implement the safeguards required by paragraph 2.f. above with respect to Electronic PHI [45 C.F.R. Section 164.504(e)(2) through (e)(5); 45 C.F.R. Section 164.308(b)]. BA shall mitigate the effects of any such violation.

- h. Accounting of Disclosures. Within ten (10) calendar days of a request by CE for an accounting of disclosures of Protected Information or upon any disclosure of Protected Information for which CE is required to account to an individual, BA and its agents and subcontractors shall make available to CE the information required to provide an accounting of disclosures to enable CE to fulfill its obligations under the Privacy Rule, including, but not limited to, 45 C.F.R. Section 164.528, and the HITECH Act, including but not limited to 42 U.S.C. Section 17935 (c), as determined by CE. BA agrees to implement a process that allows for an accounting to be collected and maintained by BA and its agents and subcontractors for at least seven (7) years prior to the request. However, accounting of disclosures from an Electronic Health Record for treatment, payment or health care operations purposes are required to be collected and maintained for only three (3) years prior to the request, and only to the extent that BA maintains an Electronic Health Record. At a minimum, the information collected and maintained shall include: (i) the date of disclosure; (ii) the name of the entity or person who received Protected Information and, if known, the address of the entity or person; (iii) a brief description of Protected Information disclosed; and (iv) a brief statement of purpose of the disclosure that reasonably informs the individual of the basis for the disclosure, or a copy of the individual's authorization, or a copy of the written request for disclosure [45 C.F.R. 164.528(b)(2)]. If an individual or an individual's representative submits a request for an accounting directly to BA or its agents or subcontractors, BA shall forward the request to CE in writing within five (5) calendar days.
- i. Access to Protected Information. BA shall make Protected Information maintained by BA or its agents or subcontractors in Designated Record Sets available to CE for inspection and copying within (5) days of request by CE to enable CE to fulfill its obligations under state law [Health and Safety Code Section 123110] and the Privacy Rule, including, but not limited to, 45 C.F.R. Section 164.524 [45 C.F.R. Section 164.504(e)(2)(ii)(E)]. If BA maintains Protected Information in electronic format, BA shall provide such information in electronic format as necessary to enable CE to fulfill its obligations under the HITECH Act and HIPAA Regulations, including, but not limited to, 42 U.S.C. Section 17935(e) and 45 C.F.R. 164.524.
- **j.** Amendment of Protected Information. Within ten (10) days of a request by CE for an amendment of Protected Information or a record about an individual contained in a Designated Record Set, BA and its agents and 5 | P a g e

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# San Francisco Department of Public Health

### **Business Associate Agreement**

subcontractors shall make such Protected Information available to CE for amendment and incorporate any such amendment or other documentation to enable CE to fulfill its obligations under the Privacy Rule, including, but not limited to, 45 C.F.R Section 164.526. If an individual requests an amendment of Protected Information directly from BA or its agents or subcontractors, BA must notify CE in writing within five (5) days of the request and of any approval or denial of amendment of Protected Information maintained by BA or its agents or subcontractors [45 C.F.R. Section 164.504(e)(2)(ii)(F)].

- **k.** Governmental Access to Records. BA shall make its internal practices, books and records relating to the use and disclosure of Protected Information available to CE and to the Secretary of the U.S. Department of Health and Human Services (the "Secretary") for purposes of determining BA's compliance with HIPAA [45 C.F.R. Section 164.504(e)(2)(ii)(I)]. BA shall provide CE a copy of any Protected Information and other documents and records that BA provides to the Secretary concurrently with providing such Protected Information to the Secretary.
- **I. Minimum Necessary.** BA, its agents and subcontractors shall request, use and disclose only the minimum amount of Protected Information necessary to accomplish the intended purpose of such use, disclosure, or request. [42 U.S.C. Section 17935(b); 45 C.F.R. Section 164.514(d)]. BA understands and agrees that the definition of "minimum necessary" is in flux and shall keep itself informed of guidance issued by the Secretary with respect to what constitutes "minimum necessary" to accomplish the intended purpose in accordance with HIPAA and HIPAA Regulations.
- **m. Data Ownership.** BA acknowledges that BA has no ownership rights with respect to the Protected Information
- n. Notification of Breach. BA shall notify CE within 5 calendar days of any breach of Protected Information; any use or disclosure of Protected Information not permitted by the BAA; any Security Incident (except as otherwise provided below) related to Protected Information, and any use or disclosure of data in violation of any applicable federal or state laws by BA or its agents or subcontractors. The notification shall include, to the extent possible, the identification of each individual whose unsecured Protected Information has been, or is reasonably believed by the BA to have been, accessed, acquired, used, or disclosed, as well as any other available information that CE is required to include in notification to the individual, the media, the Secretary, and any other entity under the Breach Notification Rule and any other applicable state or federal laws, including, but not limited, to 45 C.F.R. Section 164.404 through 45 C.F.R. Section 164.408, at the time of the notification required by this paragraph or promptly thereafter as information becomes available. BA shall take (i) prompt corrective action to cure any deficiencies and (ii) any action pertaining to unauthorized uses or disclosures required by applicable federal and state laws. [42 U.S.C. Section 17921; 42 U.S.C. Section 17932; 45 C.F.R. 164.410; 45 C.F.R. Section 164.504(e)(2)(ii)(C); 45 C.F.R. Section 164.308(b)]
- o. Breach Pattern or Practice by Business Associate's Subcontractors and Agents. Pursuant to 42 U.S.C. Section 17934(b) and 45 C.F.R. Section 164.504(e)(1)(iii), if the BA knows of a pattern of activity or practice



### San Francisco Department of Public Health

### **Business Associate Agreement**

of a subcontractor or agent that constitutes a material breach or violation of the subcontractor or agent's obligations under the Contract or this BAA, the BA must take reasonable steps to cure the breach or end the violation. If the steps are unsuccessful, the BA must terminate the contractual arrangement with its subcontractor or agent, if feasible. BA shall provide written notice to CE of any pattern of activity or practice of a subcontractor or agent that BA believes constitutes a material breach or violation of the subcontractor or agent's obligations under the Contract or this BAA within five (5) calendar days of discovery and shall meet with CE to discuss and attempt to resolve the problem as one of the reasonable steps to cure the breach or end the violation.

#### 3. Termination.

- **a. Material Breach.** A breach by BA of any provision of this BAA, as determined by CE, shall constitute a material breach of the Agreement and this BAA and shall provide grounds for immediate termination of the Agreement and this BAA, any provision in the AGREEMENT to the contrary notwithstanding. [45 C.F.R. Section 164.504(e)(2)(iii).]
- **b.** Judicial or Administrative Proceedings. CE may terminate the Agreement and this BAA, effective immediately, if (i) BA is named as defendant in a criminal proceeding for a violation of HIPAA, the HITECH Act, the HIPAA Regulations or other security or privacy laws or (ii) a finding or stipulation that the BA has violated any standard or requirement of HIPAA, the HITECH Act, the HIPAA Regulations or other security or privacy laws is made in any administrative or civil proceeding in which the party has been joined.
- c. Effect of Termination. Upon termination of the Agreement and this BAA for any reason, BA shall, at the option of CE, return or destroy all Protected Information that BA and its agents and subcontractors still maintain in any form, and shall retain no copies of such Protected Information. If return or destruction is not feasible, as determined by CE, BA shall continue to extend the protections and satisfy the obligations of Section 2 of this BAA to such information, and limit further use and disclosure of such PHI to those purposes that make the return or destruction of the information infeasible [45 C.F.R. Section 164.504(e)(2)(ii)(J)]. If CE elects destruction of the PHI, BA shall certify in writing to CE that such PHI has been destroyed in accordance with the Secretary's guidance regarding proper destruction of PHI.
- **d.** Civil and Criminal Penalties. BA understands and agrees that it is subject to civil or criminal penalties applicable to BA for unauthorized use, access or disclosure or Protected Information in accordance with the HIPAA Regulations and the HITECH Act including, but not limited to, 42 U.S.C. 17934 (c).
- **e. Disclaimer.** CE makes no warranty or representation that compliance by BA with this BAA, HIPAA, the HITECH Act, or the HIPAA Regulations or corresponding California law provisions will be adequate or satisfactory for BA's own purposes. BA is solely responsible for all decisions made by BA regarding the safeguarding of PHI.
  - 4. Amendment to Comply with Law.



### San Francisco Department of Public Health Business Associate Agreement

The parties acknowledge that state and federal laws relating to data security and privacy are rapidly evolving and that amendment of the Agreement or this BAA may be required to provide for procedures to ensure compliance with such developments. The parties specifically agree to take such action as is necessary to implement the standards and requirements of HIPAA, the HITECH Act, the HIPAA regulations and other applicable state or federal laws relating to the security or confidentiality of PHI. The parties understand and agree that CE must receive satisfactory written assurance from BA that BA will adequately safeguard all Protected Information. Upon the request of either party, the other party agrees to promptly enter into negotiations concerning the terms of an amendment to this BAA embodying written assurances consistent with the updated standards and requirements of HIPAA, the HITECH Act, the HIPAA regulations or other applicable state or federal laws. CE may terminate the Agreement upon thirty (30) days written notice in the event (i) BA does not promptly enter into negotiations to amend the Agreement or this BAA when requested by CE pursuant to this section or (ii) BA does not enter into an amendment to the Agreement or this BAA providing assurances regarding the safeguarding of PHI that CE, in its sole discretion, deems sufficient to satisfy the standards and requirements of applicable laws.

#### 5. Reimbursement for Fines or Penalties.

In the event that CE pays a fine to a state or federal regulatory agency, and/or is assessed civil penalties or damages through private rights of action, based on an impermissible access, use or disclosure of PHI by BA or its subcontractors or agents, then BA shall reimburse CE in the amount of such fine or penalties or damages within thirty (30) calendar days from City's written notice to BA of such fines, penalties or damages.

Attachment 1 – SFDPH Privacy Attestation, version 06-07-2017 Attachment 2 – SFDPH Data Security Attestation, version 06-07-2017

Office of Compliance and Privacy Affairs San Francisco Department of Public Health 101 Grove Street, Room 330, San Francisco, CA 94102

Email: <a href="mailto:compliance.privacy@sfdph.org">compliance.privacy@sfdph.org</a> Hotline (Toll-Free): 1-855-729-6040

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-	SFDPH.								
<u>Ex</u>	cceptions: If you	u believe that a r	equiremer	is Not Applicable to you, see instructions belo	w in Section	IV on h	ow to request clarification or obtain	an exception	on.
All Contr									_
	UR ORGANIZAT							Yes	No <sup>*</sup>
_	•		-	Health Insurance Portability and Accountabil	-	-			
Have		r or other individ	dual design	ted as the person in charge of investigating p	ivacy breach	es or re	lated incidents?		
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docur	mentation of tra	ainings for a perio	od of 7 yea	s.] [SFDPH privacy training materials are avail	ble for use;	contact	OCPA at 1-855-729-6040.]		
Have	proof that emp	loyees have sign	ed a form i	oon hire and annually thereafter, with their n	me and the	date, ad	knowledging that they have received		
health	h information p	rivacy training? [	Retain doc	mentation of acknowledgement of trainings f	or a period o	f 7 year	s.]		
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health	h information?								
Assur	e that staff who	create, or trans	fer health	formation (via laptop, USB/thumb-drive, han	dheld), have	prior su	pervisorial authorization to do so		
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Contract	tors who serve	nationts/clients	and have a	cess to SFDPH PHI, must also complete this	ection				
		JR ORGANIZATIO		cess to 31 bi i i i iii, must also complete tilis s	ection.			Yes	No*
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	•			2 business days for regular terminations and		•	• •		
_				electronic file that a <u>Privacy Notice</u> that mee					
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Contractor Name:	Contractor	
	City Vendor ID	

### **DATA SECURITY ATTESTATION**

**INSTRUCTIONS**: Contractors and Partners who receive or have access to health or medical information or electronic health record systems maintained by SFDPH must complete this form. Retain completed Attestations in your files for a period of 7 years. Be prepared to submit completed attestations, along with evidence related to the following items, if requested to do so by SFDPH.

**Exceptions:** If you believe that a requirement is Not Applicable to you, see instructions in Section III below on how to request clarification or obtain an exception.

#### I. All Contractors.

DC	ES YOU	JR ORGANIZA	TION					Yes	No*	
Α	Condu	uct assessme	nts/audits of your data security safeguards to	demonstrate and	document complian	ce with your	r security policies and the			
	requir	rements of H	PAA/HITECH at least every two years? [Retai	n documentation	or a period of 7 year	s]				
В	Use fi	indings from t	he assessments/audits to identify and mitiga	te known risks int	o documented remed	diation plans	s?			
		Date of la	st Data Security Risk Assessment/Audit:							
		Name of f	irm or person(s) who performed the							
		Assessme	nt/Audit and/or authored the final report:							
С	Have	a formal Data	Security Awareness Program?							
D	Have	formal Data S	ecurity Policies and Procedures to detect, co	ntain, and correct	security violations th	nat comply w	vith the Health Insurance Portability			
	and Accountability Act (HIPAA) and the Health Information Technology for Economic and Clinical Health Act (HITECH)?									
Ε	Have a Data Security Officer or other individual designated as the person in charge of ensuring the security of confidential information?									
	If	Name &		Phone	<b>‡</b>	Email:				
	yes:	Title:								
F	Requi	ire Data Secu	ity Training upon hire and annually thereafte	er for all employee	s who have access to	health info	rmation? [Retain documentation of			
	trainiı	ngs for a peri	od of 7 years.] [SFDPH data security training i	materials are avail	able for use; contact	OCPA at 1-8	55-729-6040.]			
G			ployees have signed a form upon hire and a							
	have	received data	security training? [Retain documentation of	acknowledgemen	of trainings for a pe	riod of 7 yea	ars.]			
Н	Have	(or will have	f/when applicable) Business Associate Agree	ments with subco	ntractors who create	, receive, ma	aintain , transmit, or access SFDPH's			
	health	h information	?							
I	Have	(or will have	f/when applicable) a diagram of how SFDPH	data flows betwe	n your organization	and subcont	ractors or vendors (including named			
	users,	, access meth	ods, on-premise data hosts, processing syste	ms, etc.)?						

II. ATTEST: Under penalty of perjury, I hereby attest that to the best of my knowledge the information herein is true and correct and that I have authority to sign on behalf of and bind Contractor listed above.

ATTESTED by Data Security	Name:			
Officer or designated person	(nrint)	Signature	Date	

III. \*EXCEPTIONS: If you have answered "NO" to any question or believe a question is Not Applicable, please contact OCPA at 1-855-729-6040 or compliance.privacy@sfdph.org for a consultation. All "No" or "N/A" answers must be reviewed and approved by OCPA below.

EXCEPTION(S) APPROVED by	Name			
OCPA	(print)			
OCFA		Signature	Date	

Or email to:

cbhsinvoices@sfdph.org

#### DEPARTMENT OF PUBLIC HEALTH CONTRACTOR **COST REIMBURSEMENT INVOICE**

Appendix F

Date

PAGE A Contract ID# 1000018756 INVOICE NUMBER: M03 JA 21 Contractor: HealthRIGHT360 - CW Ct. Blanket No.: BPHM N/A User Cd Address: 1735 Mission St., San Francisco, CA 94103 Ct. PO No.: POHM TBD Tel. No.: (415) 692-8225 Fund Source: 251962-10000-10001670-0001 **BHS** Fax No.: (415) Invoice Period: January 2021 Funding Term: 01/01/2021 - 06/30/2021 Final Invoice: (Check if Yes) PHP Division: Behavioral Health Services TOTAL **DELIVERED** DELIVERED % OF REMAINING % OF TO DATE **DELIVERABLES** CONTRACTED THIS PERIOD TOTAL TOTAL UOS UDC UOS UDC UOS UDC UOS UDC UOS UDC Program/Exhibit UOS **Monthly Check Writing EXPENSES EXPENSES** REMAINING Description % OF **Total Salaries BUDGET** THIS PERIOD **BALANCE** TO DATE **BUDGET** \$ \$ 0.00% Fringe Benefits \$ 0.00% \$ Total Personnel Expenses \$ \$ \$ 0.00% \$ Funds for Payment to Providers \$ 0.00% MH Consultation - Chld GF 26,556.00 \$ 0.00% \$ 26,556.00 MH Consultation - Chld Realignment 42,121.00 \$ \$ 0.00% \$ 42,121.00 61,211.00 \$ Children's Acute Svcs - Chld GF 0.00% 61,211.00 \$ \$ 65,675.00 \$ Children's Acute Svcs - Chld Realignment \$ \$ 0.00% \$ 65,675.00 FMP Wrap Around - Chld GF \$ 1,163.00 \$ 0.00% \$ \$ 1,163.00 Child Crisis - Chld GF 7,125.00 \$ \$ 0.00% \$ 7,125.00 \$ 0.00% \$ \$ Total Operating Expenses \$ 203,851.00 \$ \$ 0.00% \$ 203,851.00 0.00% \$ **Capital Expenditures** \$ \$ 0.00% \$ TOTAL DIRECT EXPENSES \$ 203,851.00 \$ \$ 203,851.00 Indirect Expenses \$ 0.00% \$ TOTAL EXPENSES 203,851.00 \$ \$ 0.00% \$ 203,851.00 **Less: Initial Payment Recovery** NOTES: Other Adjustments (DPH use only) REIMBURSEMENT I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: Date: \_\_\_\_\_ Printed Name: Title: Phone: Send to: **DPH Authorization for Payment** Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103

Jan Original revised 02-02 Prepared: 2/3/2021

Authorized Signatory

Appendix F

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Contractor: HealthRIGHT360 - CW								Ct. Blanket	No.: BPHM	1 N/A		Lle	or Od
dress: 1735 Mission St., San Francisco, CA 94103  No.: (415) 692-8225  No.: (415)  Inding Term: 01/01/2021 - 06/30/2021  P Division: Behavioral Health Services  TOTAL CONTRACT Program/Exhibit UOS  Guplicated Counts for AIDS Use Only.  Beription Cotal Salaries Fringe Benefits In Personnel Expenses  Funds for Payment to Providers Mission ACT (Adult GF) Coordinator Case Mgt (Adult GF) UCCOME Project (Adult GF) Mobile Crisis (Adult GF) Special Needs (Adult GF) Mobile Crisis (Adult GF) HR360 Fee (Adult GF) HR360 Fee (Adult GF)  In Operating Expenses Fall Expenditures Fall DIRECT EXPENSES Indirect Expenses Fall Expen					_			Ct. PO No.	: POHM	TBD		US	er Cd
Tel. No.: (415) 692-8225				BHS				Fund Sour	ce:	251984-1	0000-100	001792-0	0001
Fax No.: (415)								lavaias Da			0004		
								Invoice Per	100:	Januar	y 2021		
Funding Term: 01/01/2021 - 06/30/2021								Final Invoid	ce:		(0	Check if Y	es)
PHP Division: Behavioral Health Service	s												
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Fringe Benefits			\$		\$			\$			0.00%		
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Freedo for Dormontto Durvidono			r.		•			Φ.			0.000/	Φ.	
			\$	106,428.00	\$			\$	-		0.00%	-	6,428.00
, ,		\$	53,582.00				\$			0.00%		3,582.00	
<u> </u>	<u> </u>		\$	15,627.00			-	\$	-		0.00%	•	5,627.00
, , ,			\$	7,503.00	, ,		-	\$	-		0.00%		7,503.00
Mobile Crisis (Adult GF)			\$	4,758.00	\$		-	\$	-		0.00%		4,758.00
Special Needs (Adult GF)			\$	42,504.00	\$		-	\$	-		0.00%	\$ 4	2,504.00
			\$	25,000.00	\$		-	\$	-		0.00%	\$ 2	25,000.00
HR360 Fee (Adult GF)			\$	41,000.00	\$		-	\$	-		0.00%		1,000.00
			\$		\$		-	\$	-		0.00%	\$	-
Total Operating Expenses			\$	296,402.00	\$		-	\$	-		0.00%	\$ 29	6,402.00
Capital Expenditures			\$	-	\$		-	\$	-		0.00%	\$	-
TOTAL DIRECT EXPENSES			\$	296,402.00	\$		-	\$	-		0.00%		6,402.00
Indirect Expenses			\$	-	\$		-	\$	-		0.00%		-
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Other Adjustments (Bi 11 use only)								1					
REIMBURSEMENT					\$		•						
I certify that the information provided abo	ve is, to th	he best of	my kno	owledge, com	plete	and ac	curate; th	ne amount re	equested for	r reimburse	ement is in	n	
accordance with the contract approved for			-	-	•				•				
claims are maintained in our office at the	address i	ndicated.											
Signature:								Date:					
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Send to:								DPH Author	ization for P	avment			
Behavioral Health Services-Budget/ Invo 1380 Howard St., 4th Floor San Francisco, CA 94103	ice Analys	st						Dr Try taution		ayo.ii			
Or email to:													
cbhsinvoices@sfdph.org						-	Authorize	ed Signator	V	_		Date	

cbhsinvoices@sfdph.org Jan Original Rev 02-02

### DEPARTMENT OF PUBLIC HEALTH CONTRACTOR COST REIMBURSEMENT INVOICE

Date Prepared: 2/3/2021

														ppendix F PAGE A		
			С	ontr	ract ID#											
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Contractor: HealthRIGHT360 -	CW							Ct. Blan	ket No.:	BPHM	N/A					
Address: 1735 Mission St., San F	Francisco	CA 94103						Ct PO	No.: PC	НМ	TBD	User Cd				
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Tel. No.: (415) 692-8225 Fax No.: (415)				В	HS			Fund So	ource:		251984	-17128-1	0031195	-0004		
(110)						1		Invoice	Period:		Janua	ary 2021				
Funding Term: 01/01/2021 - 06/3	0/2021							Final Inv	voice:				(Check	if Yes)		
PHP Division: Behavioral Health													·	·		
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PPN-Adult (Managed Care)									#DIV/0				#DIV//01			
Traditions-MD (Managed Care)									#DIV/0	!	-		#DIV/0!			
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Fringe Benefits			\$		-	\$		-	\$	-	1	0.00%				
Total Personnel Expenses			\$			\$		-	\$			0.00%	\$	-		
Funds for Payment to Provid	ere		\$			\$		_	\$			0.00%	\$			
PPN - Adult - (Managed	l Care)		\$	- ;	26,051.00	\$		_	\$	_		0.00%		26,051.00		
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Other Adjustments (DPH use onl									1	-						
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I certify that the information provid accordance with the contract appr																
claims are maintained in our office				unc	ici tile pro	VISIOI	1 01	triat corit	iact. 1 c	ii justinot	ation and	раскир п	ccords 10	1 11030		
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Title:						•			Phone:							
Send to:			1						DPH Au	ıthorizatio	on for Pa	yment				
											•					
Behavioral Health Services-Budge	et/ Invoice	Analyst														
1380 Howard St., 4th Floor																
San Francisco, CA 94103																
Or email to:																

Authorized Signatory

Contractor: HealthRIGHT360 - CW

## DEPARTMENT OF PUBLIC HEALTH CONTRACTOR COST REIMBURSEMENT INVOICE

INVOICE NUMBER:

Ct. Blanket No.: BPHM

Contract ID# 1000018756 Appendix F PAGE A

User Cd

M07 JA 21

N/A

TBD Address: 1735 Mission St., San Francisco, CA 94103 Ct. PO No.: POHM Tel. No.: (415) 692-8225 Fund Source: 251962-10000-10001794-0001 BHS Fax No.: (415) Invoice Period: January 2021 Funding Term: 01/01/2021 - 06/30/2021 Final Invoice: (Check if Yes) PHP Division: Behavioral Health Services TOTAL DELIVERED DELIVERED REMAINING CONTRACTED THIS PERIOD TO DATE **TOTAL DELIVERABLES TOTAL** SOU UOS UOS Program/Exhibit UDC UOS UDC UOS UDC UDC UDC UOS UDC FMP Wrap Around - Chld Family Mosaic #DIV/0! #DIV/0! Unduplicated Counts for AIDS Use Only. **EXPENSES EXPENSES** % OF REMAINING Description **BUDGET** THIS PERIOD TO DATE **BUDGET BALANCE** Total Salaries \$ \$ \$ 0.00% \$ -Fringe Benefits 0.00% \$ \$ \_ \$ -\$ \_ -Total Personnel Expenses 0.00% \$ \$ \$ \_ \$ -\_ 0.00% \$ \$ \$ Funds for Payment to Providers \$ \$ \$ 0.00% \$ FMP Wrap Around - Chld Family Mosaic \$ 55,000.00 \$ \$ 0.00% \$ 55,000.00 251962-10000-10001794-0001 0.00% \$ \$ \$ \$ 0.00% \$ \$ \$ \$ \$ \$ \$ 0.00% \$ **Total Operating Expenses** 55,000.00 \$ 0.00% \$ 55,000.00 **Capital Expenditures** \$ 0.00% \$ TOTAL DIRECT EXPENSES 55,000.00 55,000.00 \$ \$ \$ 0.00% \$ Indirect Expenses \$ 0.00% \$ \$ \$ TOTAL EXPENSES 55,000.00 \$ 0.00% \$ 55,000.00 \$ Less: Initial Payment Recovery NOTES: Other Adjustments (DPH use only) REIMBURSEMENT \$ I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: Printed Name: Phone: Send to: **DPH Authorization for Payment** Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103 Or email to: cbhsinvoices@sfdph.org Authorized Signatory Date Jan Original Rev 02-02 Prepared: 2/3/2021

Contract ID# 1000018756 Appendix F PAGE A

INVOICE NUMBER: M10 JA 21 Contractor: HealthRIGHT360 - CW Ct. Blanket No.: BPHM N/A User Cd Address: 1735 Mission St., San Francisco, CA 94103 Ct. PO No.: POHM **TBD** Tel. No.: (415) 692-8225 251962-10002-10001803-0013 Fund Source: BHS Fax No.: (415) January 2021 Invoice Period: Funding Term: 01/01/2021 - 06/30/2021 Final Invoice: (Check if Yes) PHP Division: Behavioral Health Services TOTAL DELIVERED DELIVERED % OF REMAINING % OF THIS PERIOD DELIVERABLES CONTRACTED TO DATE **TOTAL** TOTAL Program/Exhibit UOS UDC UOS UDC UOS UDC UOS UDC UOS UDC UOS UDC MH Consultation - HSA WO Foster Care #DIV/0! #DIV/0! Unduplicated Counts for AIDS Use Only. **EXPENSES EXPENSES** % OF REMAINING **BUDGET** THIS PERIOD **BUDGET BALANCE** Description TO DATE **Total Salaries** 0.00% Fringe Benefits \$ \$ \$ 0.00% \$ Total Personnel Expenses \$ \$ \$ 0.00% \$ Funds for Payment to Providers 0.00% \$ \$ \$ \$ MH Consultation - HSA WO Foster Care \$ 13,284.00 \$ 0.00% \$ 13,284.00 \$ 251962-10002-10001803-0013 0.00% \$ \$ \$ \$ \$ \$ 0.00% \$ 0.00% \$ \$ \$ \$ \$ 0.00% \$ \$ \$ Total Operating Expenses 0.00% \$ 13.284.00 \$ \$ \$ 13.284.00 **Capital Expenditures** \$ \$ \$ 0.00% \$ TOTAL DIRECT EXPENSES 13,284.00 \$ 13,284.00 \$ \$ 0.00% \$ Indirect Expenses 0.00% \$ \$ \$ \$ TOTAL EXPENSES 13,284.00 0.00% \$ 13,284.00 \$ \$ Less: Initial Payment Recovery NOTES: Other Adjustments (DPH use only) REIMBURSEMENT I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: Printed Name: Title: Phone: Send to: **DPH Authorization for Payment** Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103 Or email to: cbhsinvoices@sfdph.org **Authorized Signatory** Date

Contract ID# 1000018756 Appendix F PAGE A

INVOICE NUMBER: M11 JA 21 Contractor: HealthRIGHT360 - CW Ct. Blanket No.: BPHM User Cd Address: 1735 Mission St., San Francisco, CA 94103 Ct. PO No.: POHM TBD Tel. No.: (415) 692-8225 251962-10002-10001803-0012 Fund Source: **BHS** Fax No.: (415) Invoice Period: January 2021 Funding Term: 01/01/2021 - 06/30/2021 Final Invoice: (Check if Yes) PHP Division: Behavioral Health Services DELIVERED TOTAL **DELIVERED** % OF REMAINING % OF CONTRACTED TOTAL **DELIVERABLES** THIS PERIOD TO DATE **TOTAL** UOS UDC UOS UDC UOS UDC Program/Exhibit UOS UDC UOS UDC UOS UDC MH Consultation - HSA WO TBS Shadow #DIV/0! #DIV/0! (Children's Program) Unduplicated Counts for AIDS Use Only. **EXPENSES EXPENSES** % OF REMAINING **BUDGET** Description THIS PERIOD TO DATE **BUDGET BALANCE** Total Salaries \$ \$ \$ 0.00% \$ Fringe Benefits \$ \_ \$ -\$ -0.00% \$ \_ Total Personnel Expenses \$ \$ \$ 0.00% \$ Funds for Payment to Providers \$ \$ \$ 0.00% \$ MH Consultation - HSA WO TBS Shadow \$ 11,786.00 \$ \$ \_ 0.00% \$ 11,786.00 251962-10002-10001803-0012 \$ \_ 0.00% \$ \$ \$ \$ \$ 0.00% \$ \$ \$ \$ 0.00% \$ 0.00% \$ 11,786.00 11,786.00 \$ \$ Total Operating Expenses \$ \$ 0.00% \$ **Capital Expenditures** \$ TOTAL DIRECT EXPENSES \$ 11,786.00 \$ \$ 0.00% \$ 11,786.00 \$ \$ 0.00% \$ **Indirect Expenses** \$ \$ 11,786.00 \$ \$ 0.00% \$ 11,786.00 TOTAL EXPENSES Less: Initial Payment Recovery NOTES: Other Adjustments (DPH use only) REIMBURSEMENT I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: Printed Name: Phone: Send to: DPH Authorization for Payment Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103 Or email to: cbhsinvoices@sfdph.org Authorized Signatory Date

Contract ID# 1000018756 Appendix F PAGE A

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Contractor: HealthRIGHT360 - CW						Ct. Bl€	inket Nc	o.: BPHM	N/A			
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un,		ļ				Invoice	e Period:	1.	Janua	ary 2021		
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certify that the information provided aboraccordance with the contract approved fo claims are maintained in our office at the Signature:	or services paddress ind	provided un ndicated.	nder the	provision of t				ation and b				
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Behavioral Health Services-Budget/ Invoi 1380 Howard St., 4th Floor San Francisco, CA 94103	ce Analyst											
Or email to: cbhsinvoices@sfdph.org		!				Authorize	d Sign:	atory	_		Date	
		!					u = .g	,				

Contractor: HealthRIGHT360 - CW

Address: 1735 Mission St., San Francisco, CA 94103

# DEPARTMENT OF PUBLIC HEALTH CONTRACTOR COST REIMBURSEMENT INVOICE

INVOICE NUMBER:

Ct. PO No.: POHM

Ct. Blanket No.: BPHM N/A

M13

TBD

JA

21

Contract ID# 1000018756 Appendix F PAGE A

User Cd

Tel. No.: (415) 692-8225 Fund Source: 251984-17156-10031199-0044 **BHS** Fax No.: (415) Invoice Period: January 2021 Funding Term: 01/01/2021 - 01/31/2021 Final Invoice: (Check if Yes) PHP Division: Behavioral Health Services TOTAL DELIVERED DELIVERED % OF REMAINING % OF CONTRACTED THIS PERIOD TO DATE **TOTAL DELIVERABLES** TOTAL UOS UDC UOS UDC UOS UDC UOS UDC Program/Exhibit UOS UDC UOS UDC MHSA Adult SF First Client Expenses Unduplicated Counts for AIDS Use Only. **EXPENSES EXPENSES** % OF REMAINING Description **BUDGET** THIS PERIOD TO DATE **BUDGET BALANCE Total Salaries** \$ 0.00% \$ \$ Fringe Benefits \$ \$ \$ 0.00% \$ \_ Total Personnel Expenses \$ \$ \$ 0.00% \$ Funds for Payment to Providers 0.00% \$ MHSA Adult SF First Client Expenses 26,000.00 \$ 26000.00% \$ 26,000.00 \$ \$ 251984-17156-10031199-0044 \$ \$ \$ 0.00% \$ 0.00% \$ \$ \$ \$ 0.00% \$ \$ \$ \$ Total Operating Expenses \$ 26,000.00 \$ \$ 0.00% \$ 26,000.00 0.00% \$ **Capital Expenditures** \$ \$ \$ 26,000.00 \$ **TOTAL DIRECT EXPENSES** 26,000.00 \$ \$ 0.00% \$ \$ 0.00% \$ **Indirect Expenses** \$ \$ \$ 26,000.00 \$ 26,000.00 0.00% \$ TOTAL EXPENSES \$ Less: Initial Payment Recovery NOTES: Other Adjustments (DPH use only) REIMBURSEMENT \$ I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: Printed Name: Title: Phone: **DPH Authorization for Payment** Send to: Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103 Or email to: cbhsinvoices@sfdph.org Authorized Signatory Date Jan Original Rev 02-02 Prepared: 2/3/2021

Contract ID# 1000018756 Appendix F PAGE A

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Contractor: HealthRIGHT360 - CW						Ct. Blan	ket No.:	BPHM	N/A			
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cbhsinvoices@sfdph.org

# DEPARTMENT OF PUBLIC HEALTH CONTRACTOR COST REIMBURSEMENT INVOICE

				act ID# 018756	]							Appen PAG	
						INVOIC	E NUMBEF	₹:	M15	JA	21		
Contractor: HealthRIGHT360 - CW						Ct. Blan	ket No.: B	PHM	N/A				
												User	Cd
Address: 1735 Mission St., San Francisco,	CA 94103					Ct. PO I	No.: POHM	1	SFGOV	-0000446	668		
Tel. No.: (415) 692-8225					1	Fund So	onice.		281084	17156-10	ากรา	199_00	42
Fax No.: (415)			l B	HS		i una oc	Juice.		201304	17 130-10	000	133-00	72
						Invoice	Period:		Janua	ry 2021			
Funding Towns 04/04/2004 00/20/2004					_	Cin al la	!			1	(Ol	-1. :f \/-	- \
Funding Term: 01/01/2021 - 06/30/2021						Final Inv	voice:				(Cne	ck if Ye	3)
PHP Division: Behavioral Health Services													
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		RACTED		PERIOD		DATE	TOT			RABLES		TOT	
Program/Exhibit	UOS	UDC	UOS	UDC	UOS	UDC	UOS	UDC	UOS	UDC		JOS	UDC
FMP Wrap Around - MHSA CYF													
							#DIV/0!		-		#[	OIV/0!	
Unduplicated Counts for AIDS Lies Only													
Unduplicated Counts for AIDS Use Only.													
						NSES	EXPEN			OF		REMAI	
Description				DGET		PERIOD	TO D	ATE	BUD	GET		BALA	NCE
Total Salaries			\$	-	\$	-	\$	-		0.00%			
Fringe Benefits			\$	-	\$		\$	-	1	0.00%	•		-
Total Personnel Expenses			Þ	-	Φ		Φ	-	1	0.00%	Ф		
Funds for payment to providers			\$	15 000 00	·		¢			0.009/	¢	1	5 000 00
FMP Wrap Around - MHSA CYF			\$	15,000.00	\$		\$	-		0.00%		13	5,000.00
281984-17156-10031199-0	1042		\$		\$		\$			0.00%	_		
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			\$		\$		\$			0.00%	_		
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Total Operating Expenses			\$	15,000.00	\$	-	\$	-		0.00%	\$	1:	5,000.00
Capital Expenditures			\$	-	\$	-	\$	-		0.00%	\$		-
TOTAL DIRECT EXPENSES			\$	15,000.00	\$	-	\$	-		0.00%	\$	1	5,000.00
Indirect Expenses			\$	-	\$	-	\$	-		0.00%	\$		-
TOTAL EXPENSES			\$	15,000.00	\$	-	\$	-		0.00%	\$	1:	5,000.00
Less: Initial Payment Recovery							NOTES:						
Other Adjustments (DPH use only)							<u> </u>						
DELINDUDOEMENT							1						
REIMBURSEMENT					\$	-							
I certify that the information provided above accordance with the contract approved for so claims are maintained in our office at the add	ervices pro	ovided unde											
Signature:							Date:						
Printed Name:													
Title:					•		Phone:						
Send to:			1			[	DPH Author	ization f	or Payme	ent			
Behavioral Health Services-Budget/ Invoice of 1380 Howard St., 4th Floor San Francisco, CA 94103  Or email to:	Analyst												

Jan Original Rev 02-02 Prepared: 2/3/2021

Authorized Signatory

Date

INVOICE NUMBER:

M16

Contract ID# 1000018756 Appendix F PAGE A

Contractor: HealthRIGHT360 - CV	W						Ct. Blanke	et No.: BPHM	N/A			
Address: 1735 Mission St., San Fra	ancisco, C	A 94103					Ct. PO No	o.: POHM	TBD		Use	er Cd
Tel. No.: (415) 692-8225			ВІ	HS			Fund Sou	ırce:	251984-	17156-10	0031199	-0044
Fax No.: (415)							Invoice P	eriod:	Janua	ry 2021		
Funding Term: 01/01/2021 - 06/30/	/2021						Final Invo	oice:		(0	heck if Y	es)
PHP Division: Behavioral Health Se	ervices											
	_	TAL		/ERED	DELIV			% OF	REMA			OF
Program/Exhibit	UOS	VACTED UDC	UOS	PERIOD UDC	UOS	UDC	UOS	OTAL UDC	UOS	RABLES UDC	UOS	TAL
MHSA Adult Stabilization Rooms	000	OBO	000	OBO	000	ODO	000	000	000	000		000
Unduplicated Counts for AIDS Use Only	у.				EXPE	NSES	EXI	PENSES	%	OF	REM	AINING
Description				GET	THIS P	ERIOD		D DATE	BUD			ANCE
Total Salaries			\$	-	\$	-	\$	-		0.00%		-
Fringe Benefits Total Personnel Expenses			\$		\$	-	\$  \$			0.00%		-
					7		1			0.007.0	<u> </u>	
Funds for Payment to Provider			\$	-	\$	-	\$	-		0.00%		-
MHSA Adult Stabilization Room 251984-17156-1003119	S 00_0044		\$ 14 \$	6,055.00	\$	-	\$	-		0.00%	\$ 14 \$	6,055.00
231904-17130-1003119	73-0044		\$		\$		\$	<u>-</u>		0.00%		-
			\$	-	\$	-	\$	-		0.00%	\$	-
			\$	-	\$	-	\$	-		0.00%		-
			\$ \$	-	\$ \$	-	\$ \$	<u>-</u>		0.00%		-
Total Operating Expenses				6,055.00	\$	-	\$	_		0.00%	\$ 14	6,055.00
Capital Expenditures			\$	-	\$	-	\$	-		0.00%		-
TOTAL DIRECT EXPENSES Indirect Expenses			\$ 14 \$	6,055.00	\$	<u> </u>	\$	<u> </u>		0.00%		6,055.00
TOTAL EXPENSES				6,055.00	\$	-	\$	-		0.00%		6,055.00
Less: Initial Payment Recovery Other Adjustments (DPH use only)							NOTES:					
REIMBURSEMENT					\$	-						
	ved for ser	vices pro ess indic	ovided und ated.	der the pro								in
Printed Name:					•							
Title:					•		Phone:					
Send to:							DPH Auth	norization for F	Payment			
Behavioral Health Services-Budget/ 1380 Howard St., 4th Floor San Francisco, CA 94103	/ Invoice A	nalyst										
Or email to:									_			
cbhsinvoices@sfdph.org						Authori	zed Signa	ntory			Date	
Jan Original Rev 02-02			-							Prepare	ed: 2/3/20	21

Contract ID# 1000018756 Appendix F PAGE A

						INVOIC	E NUMBI	ER:	M17	JA	21	
Contractor: HealthRIGHT360 - CW						Ct. Blan	ket No.:	врнм	N/A			
									ļ		Use	r Cd
Address: 1735 Mission St., San Francis	co, CA 94	103				Ct. PO N	No.: POF	łМ	TBD			
					•							
Tel. No.: (415) 692-8225				110		Fund Sc	ource:		251962-1	0002-100	001800-00	02
Fax No.: (415)			B	HS		Invoice I	Period:		Januar	v 2021		
					1	IIIVOICE I	eriou.		Januar	y 2021		
Funding Term: 01/01/2021 - 06/30/2021						Final Inv	oice:			(	Check if Y	es)
-												
PHP Division: Community Behavioral F	lealth Serv	rices										
	TO	TAL	DELI	VERED	DELIV	/ERED	%	OF	REMA	INING	%	OF
	CONTR			PERIOD		DATE	TO		DELIVER			TAL
Program/Exhibit	UOS	UDC	UOS	UDC	UOS	UDC	UOS	UDC	UOS	UDC	UOS	UDC
MH Consultation - CFC WOFirst Five PTI	4						00/				4000/	
	1						0%		1		100%	
Unduplicated Counts for AIDS Use Only.									<u>l</u>			
<b>,</b>												
						NSES	EXPE		% (			INING
Description				DGET		PERIOD	TO E	ATE	BUD			ANCE
Total Salaries			\$	-	\$	-	\$			0.00%		-
Fringe Benefits			\$	-	\$	-	\$	-		0.00%		-
Total Personnel Expenses Operating Expenses:			\$	-	\$	-	\$	-		0.00%	Ф	-
Operating Expenses.			\$		\$		\$			0.00%	Φ.	_
			\$		\$		\$			0.00%		
Funds for payment to providers			\$	-	\$	-	\$	-		0.00%		-
MH Consultation - CFC WO Fir	st Five PT	I	\$	5,000.00	\$	-	\$	-		0.00%		5,000.00
251962-10002-10001800-	-0002		\$	-	\$	-	\$	-		0.00%		-
			\$	-	\$	-	\$	-		0.00%	\$	-
T. 1.10			Φ.	F 000 00	Φ.		•			0.000/	Φ.	F 000 00
Total Operating Expenses  Capital Expenditures			\$	5,000.00	\$	-	\$			0.00%		5,000.00
TOTAL DIRECT EXPENSES			\$	5,000.00	\$		\$	<del>-</del>		0.00%		5,000.00
Indirect Expenses			\$	-	\$		\$			0.00%		-
TOTAL EXPENSES			\$	5,000.00	\$	-	\$	-		0.00%		5,000.00
Less: Initial Payment Recovery							NOTES:		1			
Other Adjustments (DPH use only)												
REIMBURSEMENT					\$	-						
I certify that the information provided above	is, to the b	est of my k	nowledge	, complete a	and accur	ate; the a	mount red	uested f	or reimburs	ement is i	n	
accordance with the contract approved for s	•		er the prov	ision of tha	t contract	. Full just	ification a	nd backu	p records fo	or those		
claims are maintained in our office at the ad	ldress indic	ated.										
Signature:					<b>-</b> 1		Date:					
Printed Name:					•							
Title:							Phone:					
Send to:			1		1	Г	)PH Διιth	orization	n for Paymo	ent		
							z. II Autii	5112ati01	or r ayırı	J. 10		
Behavioral Health Services-Budget/ Invo	ice Analys	st										
1380 Howard St., 4th Floor												
San Francisco, CA 94103												
On amail to:												
Or email to:						ا المام مالا	l Cia		_		D-4-	
cbhsinvoices@sfdph.org					Αι	unorized	d Signato	эгу			Date	
			]									

Contract ID# 1000018756 Appendix F PAGE A

INVOICE NUMBER: M19 JA Contractor: HealthRIGHT360 - CW Ct. Blanket No.: BPHM N/A User Cd Address: 1735 Mission St., San Francisco, CA 94103 Ct. PO No.: POHM TBD 251984-17156-10031199-0043 Tel. No.: (415) 692-8225 Fund Source: **BHS** Fax No.: (415) Invoice Period: January 2021 Funding Term: 01/01/2021 - 06/30/2021 Final Invoice: (Check if Yes) PHP Division: Behavioral Health Services DELIVERED **DELIVERED** REMAINING TOTAL % OF % OF THIS PERIOD **DELIVERABLES** CONTRACTED TO DATE **TOTAL** UDC Program/Exhibit UDC UOS UDC UOS UDC UOS UDC UOS UDC UOS UOS MHSA TAY Client Expenses MHSA TAY Program Expenses Unduplicated Counts for AIDS Use Only. **EXPENSES EXPENSES** % OF REMAINING **BUDGET** BUDGET Description THIS PERIOD TO DATE **BALANCE** Total Salaries \$ 0.00% \$ \$ \$ 0.00% \$ Fringe Benefits \$ \$ \$ -\_ 0.00% \$ Total Personnel Expenses \$ \$ Funds for Payment to Providers 0.00% \$ \$ -\$ 17,500.00 \$ 17,500.00 MHSA TAY Client Expenses 0.00% \$ \$ \$ MHSA TAY Prorgam Expenses 23,000.00 \$ 23,000.00 \$ \$ 0.00% \$ 251984-17156-10031199-0043 \$ 0.00% **Total Operating Expenses** 40,500.00 \$ 0.00% \$ 40,500.00 **Capital Expenditures** \$ \$ \$ 0.00% \$ 40,500.00 \$ 40,500.00 TOTAL DIRECT EXPENSES \$ 0.00% \$ \$ **Indirect Expenses** \$ \$ \$ 0.00% \$ 40,500.00 TOTAL EXPENSES 40,500.00 \$ \$ 0.00% \$ Less: Initial Payment Recovery NOTES: Other Adjustments (DPH use only) В REIMBURSEMENT I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Printed Name: Phone: Send to: **DPH Authorization for Payment** Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103 Or email to: cbhsinvoices@sfdph.org **Authorized Signatory** Date

Contractor: HealthRIGHT360 - CW

Tel. No.: (415) 692-8225

Fax No.: (415)

Address: 1735 Mission St., San Francisco, CA 94103

# DEPARTMENT OF PUBLIC HEALTH CONTRACTOR COST REIMBURSEMENT INVOICE

Appendix F PAGE A

User Cd

Contract ID# 1000018756

**BHS** 

INVOICE NUMBER:

Ct. PO No.: POHM

Fund Source:

Invoice Period:

Ct. Blanket No.: BPHM N/A

M20

January 2021

JA 21

251984-17156-10031199-0045

Funding Term: 01/01/2021 - 06/30/2021							Final Invoic	e:		(0	Check if Y	es)
PHP Division: Behavioral Health Service	es.											
I Deliver of the Control of the Cont		TAL	DELL	VERED	DELL	VERED	0/2	OF	REMAI	NING	0/_	OF
		RACTED		PERIOD		DATE		TAL	DELIVER			TAL
Program/Exhibit	UOS	UDC	UOS	UDC	UOS	_	UOS	UDC	UOS	UDC	UOS	UDC
MHSA Older Adult Expenses												
			1									
Jnduplicated Counts for AIDS Use Only.							<u> </u>					
· · · · · · · · · · · · · · · · · · ·					EXP	ENSES	EXPE	NSES	% C	)F	REMA	AINING
Description			BU	DGET	THIS	PERIOD	TO I	DATE	BUDO	GET	BAL	ANCE
Total Salaries			\$	-	\$	-	\$	-		0.00%		-
Fringe Benefits			\$	-	\$	-	\$	-		0.00%		-
Total Personnel Expenses			\$	-	\$	-	\$			0.00%	\$	-
										0.000/	•	
Funds for Payment to Providers			\$	-	\$	-	\$	-		0.00%	•	-
MHSA Older Adult Expenses 251984-17156-10031199-0	2045		\$	7 500 00	\$	-	\$			0.00%		7 500 00
251964-17156-10051199-0	JU45		\$ \$	7,500.00	\$ \$	-	\$	-		0.00%		7,500.00
			\$		\$		\$			0.00%		
			\$	_	\$	_	\$	_		0.00%		_
			\$	-	\$	-	\$	-		0.00%		-
Total Operating Expenses			\$	7,500.00	-	-	\$	-		0.00%		7,500.00
Capital Expenditures			\$	-	\$	-	\$	-		0.00%		-
TOTAL DIRECT EXPENSES			\$	7,500.00	· ·	-	\$	-		0.00%		7,500.00
Indirect Expenses			\$	7 500 00	\$	-	\$	-		0.00%		7 500 00
TOTAL EXPENSES			\$	7,500.00	\$		\$	-		0.00%	<b></b>	7,500.00
Less: Initial Payment Recovery Other Adjustments (DPH use only)							NOTES:					
Other Adjustments (DFH use only)							+					
REIMBURSEMENT					\$	-						
certify that the information provided above accordance with the contract approved for claims are maintained in our office at the a Signature:	services p ddress ind	orovided ur dicated.	nder the p								in	
Printed Name:					•							
Title:					•		Phone:					
Send to:			1				DPH Auth	orization for	Payment			
Behavioral Health Services-Budget/ Invoice 1380 Howard St., 4th Floor San Francisco, CA 94103	e Analyst											
Or email to: cbhsinvoices@sfdph.org						Author	rized Signat	orv	-		Date	
os.io.ii voices@siapii.oig						7.001101	izou Oigilat	о. <b>у</b>			Date	
Jan Original Rev 02-02										Prepared:	2/3/2021	

Contract ID# 1000018756 Appendix F PAGE A

INVOICE NUMBER: M21 JA 21 Contractor: HealthRIGHT360 - CW Ct. Blanket No.: BPHM N/A User Cd TBD Address: 1735 Mission St., San Francisco, CA 94103 Ct. PO No.: POHM Tel. No.: (415) 692-8225 Fund Source: 251984-10002-10033255-0005 BHS Fax No.: (415) Invoice Period: January 2021 Funding Term: 01/01/2021 - 06/30/2021 Final Invoice: (Check if Yes) PHP Division: Behavioral Health Services TOTAL DELIVERED DELIVERED REMAINING CONTRACTED THIS PERIOD TO DATE **TOTAL DELIVERABLES TOTAL** SOU UOS UOS Program/Exhibit UDC UOS UDC UOS UDC UDC UDC UOS UDC TAY Mental Acedemy WO Program Expenses #DIV/0! #DIV/0! Unduplicated Counts for AIDS Use Only. **EXPENSES EXPENSES** % OF REMAINING Description **BUDGET** THIS PERIOD TO DATE **BUDGET BALANCE** Total Salaries \$ \$ \$ 0.00% \$ -Fringe Benefits 0.00% \$ \$ \_ \$ -\$ \_ -Total Personnel Expenses 0.00% \$ \$ \$ \_ \$ -\_ 0.00% \$ \$ Funds for Payment to Providers \$ \$ \$ 0.00% \$ TAY Mental Academy WO Program Expenses 25,000.00 \$ 0.00% \$ 25,000.00 \$ \$ 251984-10002-10033255-0005 0.00% \$ \$ \$ \$ \$ \$ 0.00% \$ 0.00% \$ Total Operating Expenses 25,000.00 25,000.00 **Capital Expenditures** \$ 0.00% \$ TOTAL DIRECT EXPENSES \$ 25,000.00 \$ 0.00% \$ 25,000.00 \$ Indirect Expenses \$ 0.00% \$ \$ \$ TOTAL EXPENSES 25,000.00 \$ 0.00% \$ 25,000.00 \$ Less: Initial Payment Recovery NOTES: Other Adjustments (DPH use only) REIMBURSEMENT \$ I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: Printed Name: Phone: Send to: **DPH Authorization for Payment** Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103 Or email to: cbhsinvoices@sfdph.org Authorized Signatory Date Jan Original Rev 02-02 Prepared: 2/3/2021

Appendix F
Contract ID# PAGE A
1000018756

							INVOICE	NUMBER:	M30	JA	21	
Contractor: HealthRIGHT360 - CV	V						Ct. Blank	et No.: BPHM	N/A			
											Us	er Cd
Address: 1735 Mission St., San Fra	ncisco, CA	4 94103					Ct. PO No	o.: POHM	TBD			
Геl. No.: (415) 692-8225			Ь	HS			Fund Sou	ıraa:	240645	10000-10	0006702	0001
Fax No.: (415)				ПЭ			runa Soc	irce.	240045	10000-10	020703-	0001
ax 110 (410)							Invoice P	eriod:	Janua	ry 2021		
Funding Term: 01/01/2021- 06/30/2	021						Final Invo	nioo:			Check if \	/oo\
-unding reim. 01/01/2021-06/30/20	021						rinai invo	ice.		(	Check ii	res)
PHP Division: Behavioral Health Se	rvices											
	_	TAL		/ERED		IVERED		% OF		INING		6 OF
Program/Exhibit	UOS	RACTED UDC	THIS F UOS	PERIOD UDC	UOS	DATE UDC	UOS	TOTAL UDC	UOS	RABLES UDC	UOS	OTAL UDC
Adult RCF/E and SNF Beds (LT)	003	ODC	003	ODC	003	UDC	003	ODC	003	ODC	003	ODC
Induplicated Counts for AIDS Use Only	<i>/</i> .											
•						PENSES	EX	PENSES		OF		IAINING
Description				OGET		PERIOD		O DATE	BUD	GET		ANCE
Total Salaries Fringe Benefits			\$		\$		\$	-	-	0.00%		-
Total Personnel Expenses			\$	-	\$	-	\$	-		0.00%		-
•												
Funds for Payment to Providers			\$	-	\$	-	\$	-		0.00%		-
Adult RCF/E and SNFI Beds 240645-10000-10026703			\$ 6,85 \$	58,500.00	\$	-	\$ \$	-		0.00%	, -,	358,500.00
240045-10000-1002070	J-000 i		\$		\$	<u> </u>	\$			0.00%	*	-
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			\$ \$	-	\$	<u>-</u>	\$ \$	-		0.00%		-
			. D	-	Ψ		Ψ			0.0070	Ψ	_
otal Operating Expenses				58,500.00	\$	-	\$	-		0.00%	\$ 6,8	358,500.00
Capital Expenditures OTAL DIRECT EXPENSES			\$ 6,8	- 58,500.00	\$	-	\$  \$	-		0.00%		- 358,500.00
Indirect Expenses			\$ 0,0	-	\$	-	\$	-		0.00%	\$ 0,0	-
OTAL EXPENSES				58,500.00		-	\$	-		0.00%		358,500.00
Less: Initial Payment Recovery							NOTES:					
Other Adjustments (DPH use only)												
REIMBURSEMENT					\$							
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certify that the information provided ab accordance with the contract approved												
claims are maintained in our office at th				proviolon	indi oon	ili dot. T dii je	iouniounion a	na baonap rocc	100 101 1110	00		
Signature:							Date:					
Deinte d Names												
Printed Name:					•							
Title:					•		Phone:					
Send to:							DPH Auth	norization for F	ayment			
Behavioral Health Services-Budget/ 380 Howard St., 4th Floor San Francisco, CA 94103	Invoice Ar	nalyst										
Or email to:												
or email to: cbhsinvoices@sfdph.org						Authoriz	zed Signat	tory	-		Date	

Appendix F

PAGE A Contract ID# 1000018756 INVOICE NUMBER: M43 Contractor: HealthRIGHT360 - CW Ct. Blanket No.: BPHM N/A User Cd Address: 1735 Mission St., San Francisco, CA 94103 Ct. PO No.: POHM 251984-10000-10001792-0001 Tel. No.: (415) 692-8225 BHS Fund Source: Fax No.: (415) Invoice Period: January 2021 Funding Term: 01/01/2021 - 06/30/2021 Final Invoice: (Check if Yes) PHP Division: Behavioral Health Services % OF DELIVERED **DELIVERED** REMAINING % OF TOTAL CONTRACTED THIS PERIOD TO DATE TOTAL **DELIVERABLES** TOTAL UDC UDC UOS UDC UOS UDC UOS UDC UOS Program/Exhibit UOS UOS UDC UC Dept of Psychiatry-Subsidies (Adult GF) Unduplicated Counts for AIDS Use Only. **EXPENSES EXPENSES** % OF REMAINING BUDGET THIS PERIOD TO DATE BUDGET BALANCE Description **Total Salaries** 0.00% \$ Fringe Benefits 0.00% \$ \$ \$ 0.00% \$ Total Personnel Expenses 0.00% \$ Funds for Payment to Providers \$ \$ UC Dept of Psychiatry-Subsidy (Adult-GF) 251984-10000-10001792-0001 0.00% \$ 72,500.00 72.500.00 \$ \$ 0.00% \$ \$ \$ \$ \$ 0.00% \$ 0.00% \$ \$ \$ \$ \$ 0.00% \$ 0.00% \$ \$ \$ 0.00% \$ \$ \$ Total Operating Expenses 72 500 00 \$ 0.00% \$ 72 500 00 0.00% \$ Capital Expenditures \$ \$ \$ TOTAL DIRECT EXPENSES 0.00% \$ \$ \$ 72.500.00 Indirect Expenses 0.00% \$ \$ 72.500.00 TOTAL EXPENSES 0.00% \$ \$ NOTES: Less: Initial Payment Recovery Other Adjustments (DPH use only) REIMBURSEMENT I certify that the information provided above is, to the best of my knowledge, complete and accurate; the amount requested for reimbursement is in accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: Printed Name: Phone: Send to: **DPH Authorization for Payment** Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103 Or email to: cbhsinvoices@sfdph.org Authorized Signatory Date

Contract ID# 1000018756 Appendix F PAGE A

INVOICE NUMBER: M58 JA 21 Contractor: HealthRIGHT360 - CW Ct. Blanket No.: BPHM N/A User Cd Address: 1735 Mission St., San Francisco, CA 94103 TBD Ct. PO No.: POHM Tel. No.: (415) 692-8225 251962-10002-10001799-0005 Fund Source: BHS Fax No.: (415) Invoice Period: January 2021 Funding Term: 01/01/2021 - 06/30/2021 (Check if Yes) Final Invoice: ACE Control Number: PHP Division: Community Behavioral Health Services **DELIVERED** DELIVERED REMAINING % OF CONTRACTED THIS PERIOD TO DATE TOTAL **DELIVERABLES TOTAL** Program/Exhibit UOS UDC UOS UDC UOS UDC UOS UDC UOS UDC UOS UDC MH Consultation - DCYF WP PTI #DIV/0! #DIV/0! Unduplicated Counts for AIDS Use Only. **EXPENSES EXPENSES** % OF REMAINING THIS PERIOD BUDGET Description BUDGET TO DATE **BALANCE** Total Salaries \$ \$ 0.00% \$ \$ Fringe Benefits \$ \$ \$ 0.00% \$ Total Personnel Expenses 0.00% \$ \$ \$ \$ Funds for payment to providers \$ \$ \$ 0.00% \$ MH Consultation - DCYF WO PTI \$ 55.000.00 \$ \$ 0.00% \$ 55,000.00 251962-10002-10001799-0005 \$ \$ 0.00% \$ \$ \$ \$ \_ \$ 0.00% \$ \$ \$ \$ 0.00% \$ Total Operating Expenses \$ 55,000.00 \$ 0.00% \$ 55,000.00 Capital Expenditures \$ \$ \$ 0.00% \$ TOTAL DIRECT EXPENSES 55,000.00 \$ 55,000.00 \$ \$ 0.00% \$ Indirect Expenses \$ \$ \$ 0.00% \$ TOTAL EXPENSES 55,000.00 \$ 0.00% \$ 55,000.00 \$ Less: Initial Payment Recovery NOTES: Other Adjustments (DPH use only) REIMBURSEMENT I certify that the information provided above is, to the best of my knowledge, complete and accurate; the accordance with the contract approved for services provided under the provision of that contract. Full justification and backup records for those claims are maintained in our office at the address indicated. Signature: Date: \_\_\_\_\_ Printed Name: Phone: Title: Send to: DPH Authorization for Payment Behavioral Health Services-Budget/ Invoice Analyst 1380 Howard St., 4th Floor San Francisco, CA 94103 Or email to: cbhsinvoices@sfdph.org **Authorized Signatory** Date

### Appendix F Invoices

### Appendix G

# Dispute Resolution Procedure For Health and Human Services Nonprofit Contractors 9-06

#### Introduction

The City Nonprofit Contracting Task Force submitted its final report to the Board of Supervisors in June 2003. The report contains thirteen recommendations to streamline the City's contracting and monitoring process with health and human services nonprofits. These recommendations include: (1) consolidate contracts, (2) streamline contract approvals, (3) make timely payment, (4) create review/appellate process, (5) eliminate unnecessary requirements, (6) develop electronic processing, (7) create standardized and simplified forms, (8) establish accounting standards, (9) coordinate joint program monitoring, (10) develop standard monitoring protocols, (11) provide training for personnel, (12) conduct tiered assessments, and (13) fund cost of living increases. The report is available on the Task Force's website at <a href="http://www.sfgov.org/site/npcontractingtf\_index.asp?id=1270">http://www.sfgov.org/site/npcontractingtf\_index.asp?id=1270</a>. The Board adopted the recommendations in February 2004. The Office of Contract Administration created a Review/Appellate Panel ("Panel") to oversee implementation of the report recommendations in January 2005.

The Board of Supervisors strongly recommends that departments establish a Dispute Resolution Procedure to address issues that have not been resolved administratively by other departmental remedies. The Panel has adopted the following procedure for City departments that have professional service grants and contracts with nonprofit health and human service providers. The Panel recommends that departments adopt this procedure as written (modified if necessary to reflect each department's structure and titles) and include it or make a reference to it in the contract. The Panel also recommends that departments distribute the finalized procedure to their nonprofit contractors. Any questions for concerns about this Dispute Resolution Procedure should be addressed to purchasing@sfgov.org.

#### **Dispute Resolution Procedure**

The following Dispute Resolution Procedure provides a process to resolve any disputes or concerns relating to the administration of an awarded professional services grant or contract between the City and County of San Francisco and nonprofit health and human services contractors.

Contractors and City staff should first attempt to come to resolution informally through discussion and negotiation with the designated contact person in the department.

### <u>ACORD</u> ™ CERTIFICATE OF LIABILITY INSURANCE

Date7/2/20

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Heffernan Insurance Brokers	CONTACT NAME:	Shelaine Gonsalve	s
1350 Carlback Avenue	(A/C,No,Ext):	925-934-8500	FAX (A/C,No): 925-934-8278
Walnut Creek, CA 94596	EMAIL ADDRESS:	ShelaineG@heffins.	
CA License #0564249	INSURERS	AFFORDING COVERAGE	NAIC #
INSURED	INSURERA:	Nationwide Mutual Insurance Com	pany 23779
HealthRIGHT 360	INSURER B:	Depositors Insurance Company	42587
1563 Mission Street	INSURER C:	Nationwide Mutual Fire Insurance (	Company 23779
	INSURER D:	Philadelphia Indemnity Insurance C	company 18058
San Francisco, CA 94103	INSURER E:	Great American Insurance Compar	
	INSURER F:	Lloyd's of London	15792

COVERAGES CERTIFICATE NUMBER: REVISION NUMBER:

THIS IS TO CERTIFY THAT POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

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							]					PERSONAL & ADV INJURY	\$1,000,000
												GENERAL AGGREGATE	\$3,000,000
	GE	NL AGGRE	BATE	LIMIT APP	LIES	PER						PRODUCTS - COMP/OP AGG	\$3,000,000
		POLICY		PROJECT	Г	X LOC							\$
В	AU	TOMOBILE L	ABIL	ΠΥ								COMBINED SINGLE LIMIT (Ea accident)	\$1,000,000
	X	ANYAUTO	)				х		BAPD3009735962	07/01/20	07/01/21	BODILY INJURY (Per person)	\$
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DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (Attach ACORD 101, Additional Remarks Schedule, If more space is required)

Re: As Per Contract or Agreement on File with Insured.

City & County of San Francisco, Dept. of Public Health and it's office'rs, agents and employees are included as an additional insured (and primary) on General Liability and Automobile Liability policies per the attached endorsements, if required. The Cancellation notice endorsement has been requested for General Liability policy from the insurance company and if approved will be forwarded when received.

CERTIFICATE HOLDER	CANCELLATION
City & County of San Francisco Dept. of Public Health	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.
101 Grove Street, Rm. #402	AUTHORIZED REPRESENTATIVE
San Francisco, CA 94102	Mr

ACORD 25 (2010/05)

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January 1, 2021 – July 31, 2021

Original, #1000018756 Health Right 360 POLICY NUMBERL 3009735962 CG-7360 (Ed. 12-10)

#### THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

#### ADDITIONAL INSURED - OTHER INSURANCE AMENDMENT

This endorsement modifies insurance provided under the following:

COMMERCIAL GENERAL LIABILITY COVERAGE PART

If specifically required by a written contract or agreement, any coverage provided to an additional insured shall be primary and any other valid and collectible insurance available to the additional insured shall be non-contributory with this insurance. If the written contract does not require this coverage to be primary and the additional insured's coverage to be non-contributory, then this insurance will be excess over any other valid and collectible insurance available to the additional insured.

Even if the requirements of the above paragraph are met establishing this coverage as primary and the additional insured's coverage as being non-contributory, this coverage will be excess over any other insurance available to the additional insured which is conferred onto said person or organization by a separate additional insured endorsement.

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POLICY NUMBERL 3009735962

CG-7308 (Ed. 9-13)

THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY.

#### **HUMAN SERVICES LIABILITY ENDORSEMENT**

This endorsement modifies insurance provided by the following:

#### COMMERCIAL GENERAL LIABILITY COVERAGE PART

It is understood and agreed that the following extensions only apply in the event that no other more specific coverage for the indicated loss exposure is provided by your policy in addition to the coverages provided by the Commercial General Liability Coverage Part. If such other more specific coverage applies, the terms, conditions and limits of such other more specific coverage are the sole and exclusive coverage applicable under this policy, unless otherwise expressly stated on this endorsement. The following is a summary of the Limits of Insurance and additional coverages provided by this endorsement. For complete details on specific coverages, consult the policy's and this endorsement's contract wording.

Coverage Applicable	Limit of Insurance	Page Number
Damage to Premises Rented to You	\$1,000,000	2
Extended Property Damage	Included	2
Non-Owned Watercraft	Less than 58 feet	2
Medical Payments	\$20,000	3
Medical Payments-Extended Reporting Period	3 years	3
Athletic Activities	Amended	3
Supplementary Payments – Bail Bonds	\$7,500	3
Supplementary Payment - Loss of Earnings	\$1,500 per day	3
Employee Indemnification Defense Coverage for Employee	\$25,000	3
Named Insured – Newly Acquired	Included	3
Named Insured – Broadened Named Insured	Included	4
Additional Insured – Medical Directors and Administrators	Included	4
Additional Insured – Funding Source	Included	4
Additional Insured – Home Care Providers	Included	4
Additional Insured - Managers, Landlords, or Lessors of Premises	Included	4
Additional Insured – Lessor of Leased Equipment – Automatic Status When Required in Lease Agreement With You	Included	4
Additional Insured – Grantors of Permits	Included	4
Additional Insured – Broad Form Vendors	Included	5
Additional Insured – Grantor of Franchise	Included	5
Additional Insured – As Required by Contract	Included	6
Additional Insured - State or Political Subdivisions	Included	7
Limited Rental Lease Agreement Contractual Liability	\$100,000 limit	8
Damage to Property You Own, Rent or Occupy	\$50,000 limit	8
Transfer of Rights of Recovery Against Others To Us	Clarification	8
Duties in the Event of Occurrence, Claim or Suit	Included	8
Unintentional Failure to Disclose Hazards	Included	9
Liberalization	Included	9
Bodily Injury – includes Mental Anguish	Included	9
Personal and Advertising Injury – includes Abuse of Process, Discrimination	Included	9
Key and Lock Replacement - Janitorial Services Client Coverage	\$15,000 Limit	10

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#### A. Damage to Premises Rented to You

- If damage by fire to premises rented to you is not otherwise excluded from this Coverage Part, the word "fire" is changed to "fire, lightning, explosion, smoke or leakage from automatic fire protective systems" where it appears in:
  - The last paragraph of SECTION I COVERAGES, COVERAGE A BODILY INJURY AND PROPERTY DAMAGE LIABILITY, Subsection 2. Exclusions;
  - b. The first paragraph immediately following Exclusion j.(6) of SECTION I COVERAGES, COVERAGE A BODILY INJURY AND PROPERTY DAMAGE LIABILITY under Subsection 2. Exclusions
  - c. SECTION III LIMITS OF INSURANCE, Paragraph 6.:
  - d. SECTION V DEFINITIONS, Paragraph 9.a.
- If damage by fire to premises rented to you is not otherwise excluded from this Coverage Part, the term "Fire insurance" is changed to "insurance for fire, lightning, explosion, smoke, or leakage from automatic fire protective systems" where it appears in:
  - a. SECTION IV COMMERCIAL GENERAL LIABILITY CONDITIONS, Subsection 4. Other Insurance, Paragraph b. Excess Insurance, items b.(1)(a)(ii).
- 3. The Damage to Premises Rented to You Limit shown on the Declarations is deleted and replaced by \$1,000,000. \$1,000,000 is the only limit of liability for Damage to Premises Rented to You and this limit will not be combined with the limit shown on the Declarations for this coverage. This is the most we will pay for all damage proximately caused by the same event, whether such damage results from fire, lightning, explosion, smoke, or leaks from automatic fire protective systems or any combination thereof.

Provided, however, that if you assume liability in a contract or agreement regarding the rental or lease of a premises on behalf of your client, this Damage to Premises Rented by You limit is superceded and replaced by the limit of insurance provided by Section I. Limited Rental Lease Agreement Contractual Liability of this endorsement. The term client as used in this section has the same meaning as provided by Section I. Limited Rental Lease Agreement Contractual Liability herein.

#### B. Extended "Property Damage"

SECTION I – COVERAGES, COVERAGE A BODILY INJURY AND PROPERTY DAMAGE LIABILITY, Subsection 2. Exclusions, Paragraph a. is deleted and replaced by the following:

#### a. Expected or Intended Injury

"Bodily injury" or "property damage" expected or intended from the standpoint of the insured. This exclusion does not apply to "bodily injury" or "property damage" resulting from the use of reasonable force to protect persons or property.

#### C. Non-Owned Watercraft

SECTION I – COVERAGES, COVERAGE A BODILY INJURY AND PROPERTY DAMAGE LIABILITY, Subsection 2. Exclusions, Paragraph g. (2) is deleted and replaced by the following:

- (2) A watercraft you do not own that is:
  - (a) Less than 58 feet long; and
  - (b) Not being used to carry persons or property for a charge;

This provision applies to any person, who with your consent, either uses or is responsible for the use of such a watercraft. This insurance is excess over any other valid and collectible insurance available to the insured whether primary, excess or contingent.

#### D. Medical Payments - Limit Increased to \$20,000, Extended Reporting Period

If COVERAGE C MEDICAL PAYMENTS is not otherwise excluded from this Coverage Part:

- The Medical Expense Limit shown on the Declarations is deleted and replaced by \$20,000. \$20,000 is the only limit of insurance for Medical Expenses and this limit will not be combined with the limit shown on the Declarations for this coverage.
- COVERAGE C MEDICAL PAYMENTS, Subsection 1. Insuring Agreement, Paragraph a(3)(b) is amended to read: provided that:
  - (b) The expenses are incurred and reported to us within three years of the date of the accident; and

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#### E. Athletic Activities

SECTION I – COVERAGES, COVERAGE C MEDICAL PAYMENTS, Subsection 2. Exclusions, Exclusion e. Athletic Activities is deleted and replaced with the following:

#### e. Athletic Activities

To a person injured while practicing or participating in any physical exercises or games, sports, or athletic contests. This exclusion shall not apply to an insured while providing instruction with respect to any physical exercises or games, sports, or athletic contests.

#### F. Supplementary Payments

Under the SUPPLEMENTARY PAYMENTS - COVERAGE A AND B provision, items 1.b. and 1.d. are amended as follows:

- 1. The limit for the cost of bail bonds is changed from \$250 to \$7,500; and
- 2. The limit for loss of earnings is changed from \$250 a day to \$1,500 a day.

#### G. Employee Indemnification Defense Coverage

Under the SUPPLEMENTARY PAYMENTS - COVERAGES A AND B provision, the following is added:

3. We will reimburse you for defense costs that you incur in the defense of an "employee" who is directly involved in a criminal proceeding that arises out of such "employee's" acts or omissions within the scope of their employment by you or while performing duties related to the conduct of your business and which would otherwise be covered by this insurance.

The most we will reimburse you for defense costs that you incur in the defense of an "employee" who is alleged to be directly involved in a criminal proceeding is \$25,000, subject to an aggregate limit of \$25,000 for all reimbursements that we make during the policy period on behalf of all "employees", regardless of the numbers of "employees", claims or "suits" brought or persons or organizations making claims or bringing "suits".

#### H. SECTION II - WHO IS AN INSURED is amended as follows:

- If coverage for newly acquired or formed organizations is not otherwise excluded from this Coverage Part, Paragraph 3.a. is deleted and replaced with the following:
  - a. Coverage under this provision is afforded until the end of the policy period during which you acquired or formed the organization.
- 2. Each of the following is also an insured:

Broadened Named Insured – Any organization and subsidiary thereof which you control and actively manage (whether through ownership of voting securities, by contract or otherwise) on the effective date of this Coverage Part which is not named in the Declarations as a Named Insured, and which is also not insured under another similar policy, or would not have been insured but for such policy's termination or the exhaustion of its limits of insurance.

- 3. Each of the following is also an additional insured:
  - a. Medical Directors and Administrators Your medical directors and administrators, but only while acting within the scope of and during the course of their duties as such. Such duties do not include the furnishing or failure to furnish professional services as a physician or psychiatrist in the treatment of a patient.
  - b. Funding Source Any person or organization with respect to their liability arising out of:
    - (1) Their financial control of you; or
    - (2) Premises they own, maintain or control while you lease or occupy these premises.

This insurance does not apply to:

- (a) Any "occurrence" or offense which takes place after you cease to lease or occupy that premises; or
- (b) Structural alterations, new construction or demolition operations performed by or on behalf of that person or organization.
- c. Home Care Providers At the first Named Insured's option, any person or organization under your direct supervision and control while providing on your behalf private home respite or foster home care for the developmentally disabled.
- d. Managers, Landlords, or Lessors of Premises Any person or organization with respect to their liability arising out of the ownership, maintenance or use of that part of the premises leased or rented to you subject to the following additional exclusions;

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This insurance does not apply to:

- (1) Any "occurrence" which takes place after you cease to be a tenant in that premises; or
- (2) Structural alterations, new construction or demolition operations performed by or on behalf of that person or organization.
- e. Lessor of Leased Equipment Automatic Status When Required in Lease Agreement With You Any person or organization from whom you lease equipment when you and such organization or person have agreed in writing in a contract or agreement that such person or organization is to be added as an additional insured on your policy. Such person or organization is an insured only with respect to liability for "bodily injury", "property damage" or "personal and advertising injury" caused, in whole or in part, by your maintenance, operation or use of equipment leased to you by such person or organization and only as specified by such written contract or agreement.

A person's or organization's status as an additional insured under this endorsement ends when their contract or agreement with you for such leased equipment ends.

With respect to the insurance afforded to these additional insureds, this insurance does not apply to any "occurrence" which takes place after the equipment lease expires.

- f. Grantors of Permits Any state or political subdivision granting you a permit in connection with your premises subject to the following additional provision:
  - (1) This insurance applies only with respect to the following hazards for which the state or political subdivision has issued a permit in connection with the premises you own, rent, or control and to which this insurance applies:
    - (a) The existence, maintenance, repair, construction, erection, or removal of advertising signs, awnings, canopies, cellar entrances, coal holes, driveways, manholes, marquees, hoist away openings, sidewalk vaults, street banners or decorations and similar exposures; or
    - (b) The construction, erection, or removal of elevators; or
    - (c) The ownership, maintenance, or use of any elevators covered by this insurance.
- g. Broad Form Vendors Any person(s) or organization(s) which or who is or are a vendor of "your products" with whom you agreed under a written contract or agreement to add as an additional insured to your policy, but only with respect to "bodily injury" or "property damage" arising out of "your products" which are distributed or sold in the regular course of the vendor's business, subject to the following additional exclusions:

The insurance afforded the vendor does not apply to:

- "Bodily injury" or "property damage" for which the vendor is obligated to pay damages by reason of the assumption of liability in a contract or agreement. This exclusion does not apply to liability for damages that the vendor would have in the absence of the contract or agreement;
- 2. Any express warranty unauthorized by you;
- 3. Any physical or chemical change the vendor intentionally made to the product;
- Repackaging, except when unpacked solely for the purpose of inspection, demonstration, testing, or the substitution of parts under instructions from the manufacturer, and then repackaged in the original container;
- Any failure to make such inspections, adjustments, tests or servicing as the vendor has agreed to make or normally undertakes to make in the usual course of business, in connection with the distribution or sale of the products.
- Demonstration, installation, servicing or repair operations, except such operations performed at the vendor's premises in connection with the sale of the product;
- Products which, after distribution or sale by you, have been labeled or relabeled or used as a container, part or ingredient of any other thing or substance by or for the vendor; or
- "Bodily injury" or "property damage" arising out of the negligence of the vendor for its own acts or omissions or those of its employees or anyone else acting on its behalf and which was not caused in whole or in part by you or any person or organization acting on your behalf. However, this exclusion does not apply to:
  - (a) The exceptions contained in Subparagraphs 4. or 6.; or
  - (b) Such inspections, adjustments, tests or servicing as the vendor has agreed to make or normally undertakes to make in the usual course of business, in connection with the distribution or sale of the products.

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The insurance provided to such additional insured vendor by this endorsement is further limited as follows:

- The additional insured is covered only for such sums that such additional insured is legally obligated to pay
  as damages under tort law principles to the injured party because of "bodily injury", "property damage" or
  "personal and advertising injury" to which this insurance applies, and in accordance with the stated policy
  limits, exclusions, limitations and conditions except as expressly modified by this endorsement.
- The limits of insurance are those set forth in the policy Declarations or those specified in the written contract or agreement referenced above in the first paragraph of this subsection g., whichever is less.
  - This insurance does not apply to any insured person or organization, from whom you have acquired such products, or any ingredient, part or container, entering into, accompanying or containing such products.

#### Other Insurance

- 1. If specifically required by the written contract or agreement referenced above in the first paragraph of this subsection g., any coverage provided by this endorsement to an additional insured shall be primary and any other valid and collectible insurance available to the additional insured shall be non-contributory with this insurance. If the written contract does not require this coverage to be primary and the additional insured's coverage to be non-contributory, then this insurance will be excess over any other valid and collectible insurance available to the additional insured.
- Even if the requirements of paragraph 1. immediately above are met establishing this coverage as primary and the additional insured's coverage as being non-contributory, this coverage will be excess over any other insurance available to the additional insured which is conferred onto said person or organization by a separate additional insured endorsement.
- h. Grantor of Franchise Any person(s) or organization(s) with whom you agreed under a written contract or agreement to add as an additional insured to your policy but only with respect to their liability as grantor of a franchise to you.

The insurance provided to such additional insured franchisor by this endorsement is further limited as follows:

- The additional insured is covered only for such sums that such additional insured is legally obligated to pay
  as damages under tort law principles to the injured party because of "bodily injury", "property damage" or
  "personal and advertising injury" to which this insurance applies, and in accordance with the stated policy
  limits, exclusions, limitations and conditions except as expressly modified by this endorsement.
- The limits of insurance are those set forth in the policy Declarations or those specified in the written contract or agreement referenced above, whichever is less.

#### Other Insurance

- 1. If specifically required by the written contract or agreement referenced above in the first paragraph of this subsection h., any coverage provided by this endorsement to an additional insured shall be primary and any other valid and collectible insurance available to the additional insured shall be non-contributory with this insurance. If the written contract does not require this coverage to be primary and the additional insured's coverage to be non-contributory, then this insurance will be excess over any other valid and collectible insurance available to the additional insured.
- Even if the requirements of paragraph 1, immediately above are met establishing this coverage as primary and the additional insured's coverage as being non-contributory, this coverage will be excess over any other insurance available to the additional insured which is conferred onto said person or organization by a separate additional insured endorsement.
- i. As Required by Contract Any person or organization for whom "you" are performing operations, or to whom you are leasing, subleasing or otherwise entrusting the use or occupancy of premises owned by or rented to "you", only as specified under a written contract, lease, sublease or agreement that requires that such person or organization be added as an additional insured on "your" policy. Such person or organization is an additional insured only with respect to liability caused, in whole or in part, by the acts or omissions of the "Named Insured" in the performance of the "Named Insured's" ongoing operations for the additional insured or in connection with such premises owned by or rented to a "Named Insured", but in both instances only as specified under the written contract, lease, sublease or agreement. A person's or organization's status as an additional insured under this endorsement ends the earlier of when "your" on-going operations for that additional insured are completed or when "you" no longer are contractually required to include such person or organization as an additional insured under "your" policy.

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The insurance provided to an additional insured by this endorsement is limited as follows:

- 1. The additional insured is covered only for such damages which are caused, in whole or in part, by the acts or omissions of the "Named Insured" to which the additional insured is entitled to be indemnified by the "Named Insured" pursuant to the written contract, lease, sublease or agreement referenced in the first paragraph of this subsection i. above and only for those sums that the additional insured is legally obligated to pay as damages under tort law principles to the injured party because of "bodily injury", "property damage" or "personal and advertising injury" to which this insurance applies, and in accordance with the stated policy limits and policy conditions. This coverage does not apply for defense or indemnity of the additional insured if state or federal law does not permit indemnification of the additional insured by the "Named Insured" for the claim of the third party.
- 2 The limits of insurance are those set forth in the policy and Declarations or those specified in the written contract, lease, sublease or agreement referenced in the first paragraph of this subsection i., whichever is less.

With respect to the insurance afforded to an additional insured under this subsection i., the following exclusions are added:

- This insurance does not apply if the written contract, lease, sublease or agreement referenced in the first paragraph of this subsection i, above was not executed by the "Named Insured" prior to the "occurrence" giving rise to the additional insured's potential liability.
- This insurance does not apply to the additional insured's liability to indemnify, defend or hold harmless a third party.
- 3. This insurance does not apply to "bodily injury", "property damage" or "personal and advertising injury" for which the additional insured is obligated to pay damages by reason of the assumption of liability in a contract or agreement. This exclusion does not apply to liability for damages that the additional insured would have in the absence of the contract or agreement.
- 4. "Bodily injury", "property damage" or "personal and advertising injury" arising out of the rendering of, or the failure to render, any professional architectural, engineering or, surveying services, including:
  - (a) The preparing, approving, or failing to prepare or approve, maps, shop drawings, opinions, reports, surveys, field orders, change orders or drawings and specifications; and
  - (b) Supervisory, inspection, architectural or engineering activities.
- 5. "Bodily injury" or "property damage" occurring after:
  - (a) All work, including materials, parts or equipment furnished in connection with such work, on the project (other than service maintenance or repairs) to be performed by or on behalf of the additional insured(s) at the site of the covered operations has been completed; or
  - (b) That portion of "your work" out of which the injury or damage arises has been put to its intended use by any person or organization other than another contractor or subcontractor engaged in performing operations for a principal as a part of the same project.

## Other Insurance

- 1. If specifically required by the written contract, lease, sublease or agreement referenced in the first paragraph of this subsection i. above, any coverage provided by this endorsement to an additional insured shall be primary and any other valid and collectible insurance available to the additional insured shall be non-contributory with this insurance. If the written contract, lease or sublease does not require this coverage to be primary and the additional insured's coverage to be non-contributory, then this insurance will be excess over any other valid and collectible insurance available to the additional insured.
- Even if the requirements of paragraph 1. immediately above are met establishing this coverage as primary and the additional insured's coverage as being non-contributory, this coverage will be excess over other insurance available to the additional insured which is conferred onto said person or organization by a separate additional insured endorsement.

## Definitions

Solely for purposes of the insurance afforded to an additional insured by this endorsement:

"Named Insured" is defined as the entity to whom the insurance policy is issued as shown on the Declarations.

"You" or "your" means a "Named Insured" as defined above.

j. State or Political Subdivisions – Any state or political subdivision with whom you agreed under a written contract or agreement to add as an additional insured to your policy but only with respect to their liability with respect to on-going operations performed by you or on your behalf for which the state or political subdivision has issued a permit or license.

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This insurance does not apply to:

- "Bodily injury", "property damage" or "personal and advertising injury" arising out of operations performed for the state or political subdivision; or
- "Bodily injury" or "property damage" included within the "products-completed operations hazard".

The insurance provided to such additional insured state or political subdivision by this endorsement is further limited as follows:

- 1. The additional insured is covered only for such sums that such additional insured is legally obligated to pay as damages under tort law principles to the injured party because of "bodily injury", "property damage" or "personal and advertising injury" to which this insurance applies, and in accordance with the stated policy limits, exclusions, limitations and conditions except as expressly modified by this endorsement.
- The limits of insurance are those set forth in the policy Declarations or those specified in the written contract or agreement referenced above, whichever is less.

#### Other Insurance

- 1. If specifically required by the written contract or agreement referenced above, any coverage provided by this subsection k. to an additional insured shall be primary and any other valid and collectible insurance available to the additional insured shall be non-contributory with this insurance. If the written contract does not require this coverage to be primary and the additional insured's coverage to be non-contributory, then this insurance will be excess over any other valid and collectible insurance available to the additional insured.
- Even if the requirements of paragraph 1, immediately above are met establishing this coverage as primary and the additional insured's coverage as being non-contributory, this coverage will be excess over any other insurance available to the additional insured which is conferred onto said person or organization by a separate additional insured endorsement.

## I. Limited Rental Lease Agreement Contractual Liability

The following is added to paragraph (2) of Exclusion b. Contractual Liability of SECTION I - COVERAGES, COVERAGE A. BODILY INJURY AND PROPERTY DAMAGE LIABILITY, under Subsection 2. Exclusions:

We agree to indemnify the Named Insured for their liability expressly assumed in a contract or agreement regarding the rental or lease of a premises on behalf of their client, up to \$100,000 per "occurrence". This limit of insurance is the only limit of insurance for your liability expressly assumed in a contract or agreement regarding the rental or lease of a premises on behalf of your client whether or not such contract qualifies as an "insured contract". This limit will not be combined with the Each Occurrence Limit set forth in Section III – Limits of Insurance and is included within and not in addition to the Each Occurrence Limit. This coverage extension only applies to rental lease agreements. This coverage is excess over any renter's liability insurance of the client.

Any and all damages paid under the terms and conditions of this provision will further be applied against and will reduce the Aggregate Limit of Insurance shown on the Declarations page, as provided in the Commercial General Liability Coverage Form in the same manner and in addition to all other coverages of the Commercial General Liability Coverage Form that are also subject to the Aggregate Limit.

## J. Damage to Property You Own, Rent or Occupy

SECTION I – COVERAGES, COVERAGE A BODILY INJURY AND PROPERTY DAMAGE LIABILITY, Subsection 2. Exclusions, Paragraph j. Damage to Property, Item (1) is deleted in its entirety and is replaced with the following:

Property you own, rent, or occupy, including any costs or expenses incurred by you, or any other person, organization or entity, for repair, replacement, enhancement, restoration or maintenance of such property for any reason, including prevention of injury to a person or damage to another's property, unless the damage to property is caused by your client, in which case we will provide coverage for such "property damage" for which you are legally obligated to pay up to a \$50,000 limit per "occurrence". This limit is the only limit of insurance for such "property damage" and will not be combined with the Each Occurrence Limit set forth in Section III – Limits of Insurance and will be included within and not be in addition to the Each Occurrence Limit. A client, as used in this provision, is defined as a person under your direct care and supervision for whom you are providing goods and/or services.

Any and all damages paid under the terms and conditions of this provision will further be applied against and will reduce the Aggregate Limit of Insurance shown on the Declarations page, as provided in the Commercial General Liability Coverage Form in the same manner and in addition to all other coverages of the Commercial General Liability Coverage Form that are also subject to the Aggregate Limit.

## K. Transfer of Rights of Recovery Against Others To Us

As a clarification, the following is added to SECTION IV – COMMERCIAL GENERAL LIABILITY CONDITIONS, Paragraph 8. Transfer of Rights of Recovery Against Others To Us:

Therefore, the insured can waive the insurer's Rights of Recovery prior to the occurrence of a loss, provided the waiver is expressly made in a written contract.

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#### L. Duties in the Event of Occurrence, Claim or Suit

- The requirement in Paragraph 2.a. of SECTION IV COMMERCIAL GENERAL LIABILITY CONDITIONS that you
  must see to it that we are notified as soon as practicable of an "occurrence" or an offense which may result in a
  claim or a "suit", applies only when the "occurrence" or offense which may result in a claim or a "suit" is known to:
  - a. You, if you are an individual;
  - b. A partner, if you are a partnership; or
  - c. An executive officer or insurance manager, if you are a corporation.
- The requirement in Paragraph 2.b. of SECTION IV COMMERCIAL GENERAL LIABILITY CONDITIONS that you
  must see to it that we receive notice of a claim or "suit" as soon as practicable will not be considered breached
  unless the breach occurs after such claim or "suit" is known to:
  - a. You, if you are an individual;
  - b. A partner, if you are a partnership; or
  - c. An executive officer or insurance manager, if you are a corporation.

#### M. Unintentional Failure to Disclose Hazards

It is agreed that, based on our reliance on your representations as to existing hazards, if you should unintentionally fail to disclose all such hazards prior to the beginning of the policy period of this Coverage Part, we shall not deny coverage under this Coverage Part because of such failure.

#### N. Liberalization

If we make a change which broadens coverage under this edition of this endorsement without additional premium charge, that change will automatically apply to your insurance as of the date we implement the change in your state, provided that this implementation date falls within 45 days prior to or during the policy period stated in the Declarations.

This Liberalization Clause does not apply to changes implemented with a general program revision that includes both broadenings and restrictions in coverage, whether that general program revision is implemented through introduction of:

- 1. A subsequent edition of this endorsement; or
- 2. Another amendatory endorsement.

## O. Bodily Injury - Mental Anguish

SECTION V - DEFINITIONS, Paragraph 3, is deleted in its entirety and replaced by the following:

"Bodily Injury"

- Means bodily injury, sickness or disease sustained by a person, and includes mental anguish resulting from any of these; and
- b. Except for mental anguish, includes death resulting from the foregoing (Item a. above) at any time.

## P. Personal and Advertising Injury - Abuse of Process, Discrimination

If COVERAGE B PERSONAL AND ADVERTISING INJURY LIABILITY COVERAGE is not otherwise excluded from this Coverage Part, the definition of "personal and advertising injury" is amended as follows:

- 1. SECTION V DEFINITIONS, Paragraph 14.b. is amended to read:
  - b. Malicious prosecution or abuse of process;
- 2. SECTION V DEFINITIONS, Paragraph 14. is amended to include the following:

"Personal and advertising injury" also means injury, including consequential "bodily injury", arising out of discrimination based on race, color, religion, sex, age or national origin, except when:

- (1) Done intentionally by or at the direction of, or with the knowledge or consent of:
  - (a) Any insured; or
  - (b) Any executive officer, director, stockholder, partner or member of the insured; or
- (2) Directly or indirectly related to the employment, former or prospective employment, termination of employment, demotion, failure to promote or application for employment of any person or persons by an insured; or
- (3) Directly or indirectly related to the sale, rental, lease or sublease or prospective sales, rental, lease or sub-lease of any room, dwelling or premises by or at the direction of any insured; or
- (4) Insurance for such discrimination is prohibited by or held in violation of law, public policy, legislation, court decision or administrative ruling.

This coverage does not apply to fines or penalties imposed because of discrimination.

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## Q. Key and Lock Replacement - Janitorial Services Client Coverage

- We will pay for the cost to replace keys and locks at the "client's" premises due to theft or other loss to keys entrusted to you by your "client", up to a \$15,000 limit per occurrence/\$15,000 policy aggregate.
- We will not pay for loss or damage resulting from theft or any other dishonest or criminal act that you or any of your partners, members, officers, "employees", "managers", directors, trustees, authorized representatives or any one to whom you entrust the keys of a "client" for any purpose commit, whether acting alone or in collusion with other persons.
- 3. The following, when used in this coverage only, are defined as follows:
  - a. "Client" means an individual, company or organization with whom you have a written contract or work order for your services for a described premises and you have billed for your services.
  - b. "Employee" means:
    - (1) Any natural person:
      - (a) While in your services or for 30 days after termination of service;
      - (b) Who you compensate directly by salary, wages or commissions; and
      - (c) Who you have the right to direct and control while performing services for you; or
    - (2) Any natural person who is furnished temporarily to you:
      - (a) To substitute for an "employee" as defined in Paragraph 1. above, who is on leave; or
      - (b) To meet seasonal or short-term workload conditions; while that person is subject to your direction and control and performing services for you.
    - (3) "Employee" does not mean:
      - (a) Any agent, broker, person leased to you by a labor leasing firm, factor, commission merchant, consignee, independent contractor or representative of the same general character; or
      - (b) Any "manager", director or trustee except while performing acts coming within the scope of the usual duties of an "employee".
  - c. "Manager" means a person serving in a directorial capacity for a limited liability company.

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Policy Number: BAPD3009735962 COMMERCIAL AUTO CA-7200

(Ed. 12-14)

## THIS ENDORSEMENT CHANGES THE POLICY. PLEASE READ IT CAREFULLY

## COMMERCIAL AUTOMOBILE BROAD FORM ENDORSEMENT

This endorsement modifies insurance provided under the following:

BUSINESS AUTO COVERAGE FORM GARAGE COVERAGE FORM

With respect to coverage provided by this endorsement, the provisions of the Coverage Form apply unless modified by the endorsement.

## Schedule

The premium for this endorsement is \$

(If no entry appears above, information required to complete this endorsement will be shown in the Declarations as applicable to this endorsement.)

#### SUMMARY OF COVERAGES

- I. Section II Liability Coverage
  - A. Broad Form Insured
  - B. Employees as Insureds
  - C. Liability Coverage Extensions Supplementary Payments

  - D. Prejudgment Interest Coverage E. Amendment of Fellow Employee Liability Exclusion
  - F. Additional Insured by Contract, Permit or Agreement
- II. Sections III and IV Physical Damage Coverage
  - A. Hired Car Physical Damage
  - B. Physical Damage Coverage Extensions
    - a. Transportation Expenses
    - b. Loss of Use Expenses
    - c. Extra Expense
  - C. Personal Effects Coverage
  - D. Accidental Discharge of Airbag
  - E. Lease/Loan Gap Coverage
  - F. Deductible Amendments
  - G. Towing and Labor
  - H. Rental Reimbursement
- III. Sections IV and V Conditions
  - A. Notice of and Knowledge of Occurrence
  - B. Unintentional Failure to Disclose Hazards
  - C. Hired Car Coverage Territory D. Waiver of Subrogation
- IV. Sections V and VI Definitions
  - A. Mental Anguish
  - B. Additional Definitions
- V. Cancellation Conditions

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## I. SECTION II - LIABILITY COVERAGE is amended as follows:

## A. BROAD FORM INSURED

Paragraph 1, of the BUSINESS AUTO COVERAGE FORM and paragraph 3, of the GARAGE COVERAGE FORM, under Coverage A – Who is An insured, are amended as follows:

- 1. For covered "autos", the Named Insured shown in the Declarations is amended to include:
  - a. Any legally incorporated subsidiary in which you own more than 50% of the voting stock on the effective date of the Coverage Form. However, the Named Insured does not include any subsidiary that is an "insured" under any other automobile policy or would be an "insured" under such a policy but for its termination or the exhaustion of its Limits of Insurance.
  - b. Any organization that is newly acquired or formed by you during the policy period and over which you maintain majority ownership. However, the Named Insured does not include any newly formed or acquired organization:
    - That is a joint venture or partnership.
    - (2) That is an "insured" under any other automobile policy,
    - (3) That has exhausted its Limits of Insurance under any other automobile policy, or
    - (4) That has been acquired or formed by you for more than 180 days unless you have given us written notice of the acquisition or formation by the end of such 180 day period or the end of the policy period, whichever occurs first.

Coverage does not apply to "bodily injury" or "property damage" that results from an "accident" that occurred before you formed or acquired the organization, or an "accident" that occurs before or after the end of the policy period.

## B. EMPLOYEES AS INSUREDS

For covered "autos", paragraph 1. of the BUSINESS AUTO COVERAGE FORM and paragraph 3. of the GARAGE COVERAGE FORM, under Coverage A – Who Is An Insured, are amended as follows:

Any "employee" of yours while using a covered "auto" you don't own, hire or borrow in your business or your personal affairs.

#### C. LIABILITY COVERAGE EXTENSIONS - SUPPLEMENTARY PAYMENTS

Supplementary Payments (2) and (4) under paragraphs A.2.a of the BUSINESS AUTO COVERAGE FORM and A.4.a of the GARAGE COVERAGE FORM, are replaced by the following:

- (2) Up to \$2,500 for cost of ball bonds (including bonds for related traffic law violations) required because of an "accident" we cover. We do not have to furnish these bonds.
- (4) All reasonable expenses incurred by the "insured" at our request, including actual loss of earnings, up to \$500 a day because of time off from work.

## D. PREJUDGMENT INTEREST COVERAGE

The following paragraph is added to Section II, LIABILITY COVERAGE, Supplementary Payments under items A.2.a. of the BUSINESS AUTO COVERAGE FORM and A.4.a. of the GARAGE COVERAGE FORM:

(7) Prejudgment interest awarded against the "insured" on that part of the judgment we pay. If we make an offer to pay the applicable limit of insurance, we will not pay any prejudgment interest based on that period of time after the offer.

## E. AMENDMENT OF FELLOW EMPLOYEE LIABILITY EXCLUSION

Paragraph B.5. Exclusions – Fellow Employee does not apply if the "bodily injury" results from the use of a covered "auto" you own or hire. The insurance provided under this provision is excess over any other collectible insurance.

## F. ADDITIONAL INSURED BY CONTRACT, PERMIT OR AGREEMENT

The following is added to A.1. Who is An Insured of Section II – Liability Coverage of the BUSINESS AUTO COVERAGE FORM and A.3.a. and A.3.b. if Section II – Liability Coverage of the GARAGE COVERAGE FORM:

Any person or organization that you are required to name as an additional insured in a written contract or agreement that is executed or signed by you prior to a "bodily injury" or "property damage" occurrence is an "insured" for liability coverage. However, with respect to covered "autos", such person or organization is an insured only to the extent that person or organization qualifies as an "insured" under A.1. Who is an Insured of Section II – Liability Coverage of the BUSINESS AUTO COVERAGE FORM or A.3. of Section II – Liability Coverage of the GARAGE COVERAGE FORM.

If specifically required by the written contract or agreement referenced in the paragraph above, any coverage provided by this endorsement to an additional insured shall be primary and any other valid and collectible insurance available to the additional insured shall be non-contributory with this insurance. If the written contract does not require this coverage to be primary and the additional insured's coverage to be non-contributory, then this insurance will be excess over any other valid and collectible insurance available to the additional insured.

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II. SECTION III – PHYSICAL DAMAGE COVERAGE of the BUSINESS AUTO COVERAGE FORM and SECTION IV – PHYSICAL DAMAGE COVERAGE of the GARAGE COVERAGE FORM are amended by adding the following:

#### A. HIRED CAR PHYSICAL DAMAGE

If hired "autos" are covered "autos" for Liability Coverage and if Comprehensive, Specified Causes of Loss or Collision Coverages are provided under this Coverage Form for any "auto" you own, then the Physical Damage Coverages provided are extended to "autos" you hire, subject to the following limit and applicable deductible:

The most we will pay for any one "accident" or "loss" to any hired "auto" is the lesser of:

- the actual cash value of the hired "auto". An adjustment for depreciation and physical condition will be made in determining actual cash value in the event of a total "loss";
- 2. the cost to restore the hired "auto" to its "pre-accident physical condition"; or
- 3. \$50,000

If a repair or replacement part restores the hired "auto" to better than its "pre-accident physical condition" we will not pay for the amount of the "betterment".

The deductible will be equal to the largest deductible applicable to any owned "auto" for that coverage. No deductible applies to "loss" caused by fire or lightning. Hired Auto Physical Damage coverage is excess over any other collectible insurance. Subject to the above limit, deductible and excess provisions, we will provide coverage equal to the broadest coverage applicable to any covered "auto" you own.

#### B. PHYSICAL DAMAGE COVERAGE EXTENSIONS

Paragraph 4. – Coverage Extension of A. Coverage of the BUSINESS AUTO COVERAGE FORM and paragraph 3. – Coverage Extension – Loss of Use Expenses of Coverage A. Coverage of the GARAGE COVERAGE FORM is replaced by the following:

#### Coverage Extensions

#### a. Transportation Expenses

We will pay up to \$50 per day to a maximum of \$1,500 for temporary expense incurred by you because of the total theft of a covered "auto". We will pay only for those covered "autos" for which you carry either Comprehensive or Specified Causes of Loss Coverage. We will pay for temporary transportation expenses incurred during the period beginning 24 hours after the theft and ending, regardless of the policy's expiration, when the covered "auto" is returned to use or we pay for its "loss."

#### b. Loss of Use Expenses

For Hired Auto, Physical Damage, we will pay expenses for which an "insured" becomes legally responsible to pay for loss of use of a vehicle rented or hired without a driver, under a written rental contract or agreement. We will pay for loss of use expenses if caused by:

- (1) Other than collision if the Declarations indicate that Comprehensive Coverage is provided for any covered "auto";
- (2) Specified Causes of Loss only if the Declarations indicate that Specified Causes of Loss Coverage is provided for any covered "auto", or
- (3) Collision only if the Declarations indicate that Collision Coverage is provided for any covered "auto."

However, the most we will pay for any expenses for loss of use is \$50 per day, to a maximum of \$1,500. The insurance provided by this provision is excess over any other collectible insurance.

## c. Extra Expense

We will also pay for the expense of returning a stolen covered "auto" to you.

## C. PERSONAL EFFECTS COVERAGE

The following paragraph is added as A.5. of the BUSINESS AUTO COVERAGE FORM and A.4. of the GARAGE COVERAGE FORM, Personal Effects Coverage:

- 5. We will pay up to \$500 for "loss" to wearing apparel and other personal effects which are:
  - a. owned by an "insured"; and
  - b. in or on your covered "auto".

This coverage applies only in the event of a total theft of your covered "auto." No deductible applies to this coverage.

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#### D. ACCIDENTAL DISCHARGE OF AIRBAG

The following is added to Section B. Exclusions:

However, the exclusion relating to mechanical breakdown does not apply to the accidental discharge of an airbag.

#### E. LEASE/LOAN GAP COVERAGE

If a long term leased or financed "auto" is a covered "auto", we will pay, in the event of a total "loss", your additional legal obligation to the lessor or financial institution for any difference between the actual cash value of the "auto" at the time of the "loss" and the "outstanding balance" of the lease or loan.

"Outstanding balance" means the amount you owe on the lease or loan at the time of "loss" less any amounts:

- 1. representing taxes;
- 2. overdue payments;
- 3. penalties, interest or charges resulting from overdue payments:
- 4. additional mileage charges;
- excess wear and tear charges:
- lease termination fees:
- 7. security deposits not refunded by the lessor or financial institution;
- 8. costs for extended warranties, Credit Life Insurance, Health, Accident or Disability Insurance purchased with the loan or lease:
- carry-over balances from previous loans or leases;
- 10.final payment due under a "balloon loan":
- 11.the dollar amount of any unrepaired damage which occurred prior to the "total loss" of a covered "auto"; and
- 12.any refunds payable or paid to you as a result of the early termination of a lease or loan agreement or as a result of the early termination of any warranty or extended agreement on a covered a "auto."

Total loss" means a "loss" in which the cost of repairs plus the salvage value exceeds the actual cash value.

"Balloon loan" is a loan with periodic payments that are insufficient to repay the balance over the term of the loan, thereby requiring a large final payment.

#### F. DEDUCTIBLE AMENDMENTS

The following are added to paragraph D. Deductible of the BUSINESS AUTO COVERAGE FORM:

If another policy or coverage form that is not an automobile policy or coverage form issued by this company applies to the same "accident", the following applies:

- If the deductible under this coverage is the smaller (or smallest) deductible, it will be waived:
- 2. If the deductible under this coverage is not the smaller (or smallest) deductible, it will be reduced by the amount of the smaller (or smallest) deductible.

If a Comprehensive or Specified Causes of Loss Coverage "loss" from one "accident" involves two or more covered "autos", only the highest deductible applicable to those coverages will be applied to the "accident," if the cause of the loss is covered for those vehicles. This provision only applies if you carry Comprehensive or Specified Causes of Loss Coverage for those vehicles, and does not extend coverage to any covered "autos" for which you do not carry such coverage.

No deductible applies to glass if the glass is repaired, in a manner acceptable to us, rather than replaced.

## G. TOWING AND LABOR

We will pay up to the following limits for towing and labor costs incurred each time a covered "auto" of the private passenger type or light truck is disabled:

- \$100 for a covered "auto" rated and classified as a private passenger type vehicle.
- 2. \$150 for a covered "auto" rated and classified as a light truck type. For the purpose of this coverage light trucks are defined as a truck with a gross vehicle weight of 10,000 lbs. or less as defined by the manufacture as the maximum loaded weight the auto is designed to carry

However, the labor must be performed at the place of disablement.

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## H. RENTAL REIMBURSEMENT

Section III – Physical Damage Coverage Item A. Coverage of the BUSINESS AUTO COVERAGE FORM or Section IV – Physical Damage Coverage Item A. Coverage of the GARAGE COVERAGE FORM is amended by adding the following:

This coverage applies only to a covered "auto" rated and classified as a private passenger or light truck type as follows:

- 1. We will pay for rental reimbursement expenses incurred by you for the rental of a private passenger or light truck type "auto" because of "loss" to a covered private passenger or light truck type "auto". Payment applies in addition to the otherwise applicable amount of each coverage you have on a covered private passenger or light truck type "auto". We will pay only for those covered "autos" for which you carry comprehensive and collision coverage. Payment applies in addition to the otherwise applicable amount of each coverage you have on a covered "auto". No deductibles apply to this coverage.
- We will pay only for those expenses incurred during the policy period beginning 24 hours after the "loss" and ending, regardless of the policy's expiration, with the lesser of the following number of days:
  - a. The number of days reasonably required to repair or replace the covered private passenger or light truck type "auto". If "loss" is caused by theft, this number of days is added to the number of days it takes to locate the covered private passenger or light truck type "auto" and return it to you; or
  - b. 30 days.
- 3. Our payment is limited to the lesser of the following amounts:
  - Necessary and actual expenses incurred, or
  - \$50 per day, up to a maximum of \$1,500.
- This coverage does not apply while there are spare or reserve private passenger or light truck type "autos" available to you for your operations.
- If "loss" results from the total theft of a covered "auto" of the private passenger or light truck type, we will pay
  under this coverage only that amount of your rental reimbursement expenses which is not already provided
  under Section III Physical Damage Coverage, A. Coverage, 4. Coverage Extension.

For purposes of this Rental Reimbursement coverage, light truck is defined as a truck with a gross vehicle weight of 10,000 lbs. or less as defined by the manufacture as the maximum loaded weight the auto is designed to carry.

## III. SECTION IV - BUSINESS AUTO CONDITIONS and SECTION V - GARAGE CONDITIONS are amended as follows:

## A. NOTICE OF AND KNOWLEDGE OF OCCURRENCE

- Your obligation in paragraph A.2.a., Loss Conditions Duties in the Event of Accident, Claim, Suit or Loss, relative to notification requirements apples only when the "accident" or "loss" is known to:
  - a. You, if you are an individual;
  - b. A partner, if you are a partnership;
  - c. A member, if you are a Limited Liability Company; or
  - d. An executive officer or insurance manager, if you are a corporation.
- Your obligation in paragraph A.2.b., Loss Conditions Duties in the Event of Accident, Claim, Suit or Loss
  relative to providing us with documents concerning a claim or "suit" will not be considered breached unless the
  breach occurs after such claim or "suit" is known to:
  - a. You, if you are an individual;
  - b. A partner, if you are a partnership;
  - c. A member, if you are a Limited Liability Company; or
  - d. An executive officer or insurance manager, if you are a corporation.

## B. UNINTENTIONAL FAILURE TO DISCLOSE HAZARDS

The following is added to paragraph B.2. General Conditions - Concealment, Misrepresentation or Fraud:

If you unintentionally fail to disclose any hazards existing at the inception date of your policy, we will not deny coverage under this Coverage Form because of such failure.

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## C. HIRED CAR - COVERAGE TERRITORY

Item (5).(a) of paragraph B.7. General Conditions - Policy Period, Coverage Territory is replaced by the following:

(5).(a) A covered "auto" is leased, hired, rented or borrowed without a driver for a period of 30 days or less; and

#### D. WAIVER OF SUBROGATION

The Transfer of Rights of Recovery Against Others To Us Loss Condition is amended by adding the following:

We waive any right of recovery we may have against any person or organization to the extent required of you by a written contract or agreement executed prior to any "accident" because of payments we make for damages under this coverage form.

IV. SECTION V - DEFINITIONS of the BUSINESS AUTO COVERAGE FORM and SECTION VI - DEFINITIONS of the GARAGE COVERAGE FORM are amended as follows:

The definition of "bodily injury" in the DEFINITIONS section is replaced by the following:

"Bodily Injury" means bodily injury, sickness or disease sustained by any person, including mental anguish and death resulting from any of these.

#### B. ADDITIONAL DEFINITIONS

The following definitions are added:

"Betterment" means the amount of increase to the pre-damaged or pre-loss cash value of an "auto" attributed to the use of replacement parts which are of a type that are normally subject to repair and replacement during the useful life of an "auto" including but not limited to tires and batteries.

"Pre-accident physical condition" means the operational safety, function and appearance of the "auto" immediately prior to when the damage in question was sustained.

#### V. CANCELLATION CONDITION

Paragraph A.2. of the COMMON POLICY CONDITION - CANCELLATION applies except as follows:

If we cancel for any reason other than nonpayment of premium, we will mail or deliver to the First Named Insured written notice of cancellation at least 60 days before the effective date of cancellation. This provision does not apply in those states that require more than 60 days prior notice of cancellation.

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Page 6 of 6



# CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 12/22/2020

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

this certificate does not confer rights to	o the cer	tificate holder in lieu of su		).		
PRODUCER	CONTACT NAME: Kimberly Kleinman					
Arthur J. Gallagher & Co. Insurance Brokers of CA., Inc.	PHONE (A/C, No, Ext): 818.539.8619 (A/C, No): 818.539.8719					
505 N Brand Blvd. Suite 600	E-MAIL ADDRESS: Kimberly Kleinman@ajg.com					
Glendale CA 91203				NAIC #		
		11			KDING COVERAGE	NAIC#
INSURED		License#: 0726293 HEAL360-01	1			
HealthRIGHT 360			INSURER B:			
1563 Mission Street			INSURER C:			
San Francisco, CA 94103			INSURER D:			
			INSURER E:			
			INSURER F:			
		E NUMBER: 585714993			REVISION NUMBER:	
THIS IS TO CERTIFY THAT THE POLICIES INDICATED. NOTWITHSTANDING ANY RE CERTIFICATE MAY BE ISSUED OR MAY I EXCLUSIONS AND CONDITIONS OF SUCH	QUIREME PERTAIN,	ENT, TERM OR CONDITION THE INSURANCE AFFORDI	OF ANY CONTRACT ED BY THE POLICIE	OR OTHER I	DOCUMENT WITH RESPECT	T TO WHICH THIS
	ADDL SUBF	R	POLICY EFF POLICY EXP			
COMMERCIAL GENERAL LIABILITY	INSD WVD	FOLICT NUMBER	(MM/DD/YYYY)	(MM/DD/YYYY)		
CLAIMS-MADE OCCUR					DAMAGE TO RENTED	\$
					MED EXP (Any one person)	S
					PERSONAL & ADV INJURY	S
GEN'L AGGREGATE LIMIT APPLIES PER:						S
POLICY PRO- JECT LOC						S
OTHER:						\$
AUTOMOBILE LIABILITY					COMBINED SINGLE LIMIT (Ea accident)	S
ANY AUTO						\$
OWNED SCHEDULED					BODILY INJURY (Per accident)	
AUTOS ONLY AUTOS NON-OWNED					PROPERTY DAMAGE	\$
AUTOS ONLY AUTOS ONLY					(Fei accident)	\$
UMBRELLA LIAB OCCUP	IMPRELIATION					
EVCERSIAN						\$
CLAIMS-MADE			To the second		AGGREGATE	\$
DED RETENTIONS A WORKERS COMPENSATION						\$
A WORKERS COMPENSATION AND EMPLOYERS' LIABILITY Y/N		0150730716	1/1/2021	1/1/2022	X PER STATUTE OTH-	
ANYPROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED?	N/A				E.L. EACH ACCIDENT	\$ 1,000,000
(Mandatory in NH)					E.L. DISEASE - EA EMPLOYEE	\$ 1,000,000
If yes, describe under DESCRIPTION OF OPERATIONS below					E.L. DISEASE - POLICY LIMIT	\$ 1,000,000
		*				
DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICL Evidence of Coverage	ES (ACORI	D 101, Additional Remarks Schedul	e, may be attached if more	space is requir	ed)	
Evidence of Coverage						
CERTIFICATE HOLDER			CANCELLATION			
CENTILIONIE HOLDER			CANCELLATION			
			SHOULD ANY OF T	THE ABOVE D	ESCRIBED POLICIES BE CA	NCELLED BEFORE
			THE EXPIRATION	DATE THE	REOF, NOTICE WILL BE	
City and County of San Fra	ncieso L	Juman Sandasa Agazar	ACCORDANCE WI			
P.O. Box 7988	HCISCO F	iuman services Agency				
San Francisco CA 94120-7988			AUTHORIZED REPRESE	NTATIVE		
			Melisser Cin			
			0			

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ACORD 25 (2016/03)

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RE: Quality Comp, Inc.—Self-Insured Workers' Compensation Group

## To Whom It May Concern:

As proof of workers' compensation coverage, I would like to provide you with the attached Certificate of Consent to Self-Insure issued to Quality Comp, Inc. by the Department of Industrial Relations, Office of Self-Insurance Plans. This Certificate carries an effective date of December 1, 2004 and does not have an expiration date. The Quality Comp, Inc. program has excess insurance coverage with Safety National Casualty Corporation. Safety National is a fully licensed and admitted writer of Excess Workers' Compensation Insurance in the State of California (NAIC #15105). The company is rated "A++ Superior" Category "XV" by A.M. Best & Company.

## Specific Excess Insurance

Excess Workers' Compensation: Statutory per occurrence excess of \$500,000

Employers Liability: \$1,000,000 Limit

Term of Coverage

Effective Date:

January 1, 2021

Expiration:

January 1, 2022

Please contact me if you have any questions or require additional information. Thank you.

Sincerely,

Jacqueline Harris

Director of Underwriting

Jacquelise Warris

**RPS** Monument

STATE OF CALIFORNIA

Gavin Newsom, Governor

DEPARTMENT OF INDUSTRIAL RELATIONS OFFICE OF SELF-INSURANCE PLANS

11050 Olson Drive, Suite 230 Rancho Cordova, CA 95670 Phone No. (916) 464-7000 FAX (916) 464-7007



## CERTIFICATION OF SELF-INSURANCE OF WORKERS' COMPENSATION

TO WHOM IT MAY CONCERN:

This certifies that Certificate of Consent to Self-Insure No. 4515 was issued by the Director of Industrial Relations to:

# Quality Comp, Inc.

under the provisions of Section 3700, Labor Code of California with an effective date of **December 1, 2004.** The certificate is currently in full force and effective.

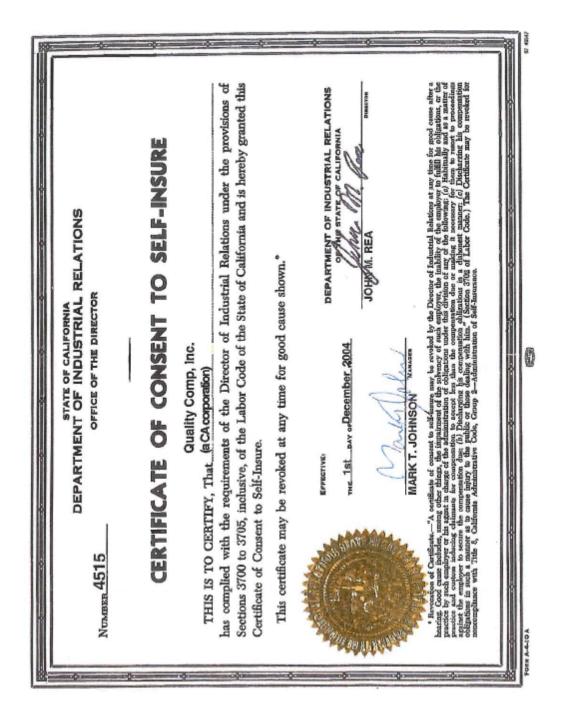
Dated at Sacramento, California This day the 03rd of December 2020

Lyn Asio Booz, Chief

ORIG: Jackie Harris

Director Of Underwriting Monument Insurance Services 255 Great Valley Pkwy, Ste 200

Malvern, Pa 19355







## WAIVER OF OUR RIGHT TO RECOVER FROM OTHERS

Quality Comp, Inc. is a Group Self-Insurance Program authorized by the Office of Self-Insurance Plans to provide workers' compensation to approved members. The Board of Directors of Quality Comp, Inc. has authorized the Program Administrator to waive rights of subrogation in certain instances.

This change in coverage, effective 12:01 AM January 1, 2021, forms part of the member's coverage in Self-Insurance Group No. 4515.

Issued to Healthright 360

By Quality Comp, Inc.

The Program has the right to recover our payments from anyone liable for an injury covered by this employer. We will not enforce our right against the person or organization named in the Schedule. (This agreement applies only to the extent that you perform work under a written contract that requires you to obtain this agreement from us.)

The additional premium for this change shall be Waived for 2021.

## **Schedule**

# Person or Organization

City and County of San Francisco It's officers, agents & employees Office of Contract Management & Compliance 101 Grove Street, Room 307 San Francisco, CA 94102

## **Job Description**

Funding source for healthcare operations

Countersigned by\_

Vicki Eberwein, Program Administrator, Authorized Representative



## San Francisco Ethics Commission

25 Van Ness Avenue, Suite 220, San Francisco, CA 94102 Phone: 415.252.3100 . Fax: 415.252.3112 ethics.commission@sfgov.org . www.sfethics.org

Received On:

File #: 210009

1

Bid/RFP #:

# **Notification of Contract Approval**

SFEC Form 126(f)4
(S.F. Campaign and Governmental Conduct Code § 1.126(f)4)
A Public Document

Each City elective officer who approves a contract that has a total anticipated or actual value of \$100,000 or more must file this form with the Ethics Commission within five business days of approval by: (a) the City elective officer, (b) any board on which the City elective officer serves, or (c) the board of any state agency on which an appointee of the City elective officer serves. For more information, see: <a href="https://sfethics.org/compliance/city-officers/contract-approval-city-officers">https://sfethics.org/compliance/city-officers/contract-approval-city-officers</a>

1. FILING INFORMATION				
TYPE OF FILING	DATE OF ORIGINAL FILING (for amendment only)			
	300			
Original	6			
AMENDMENT DESCRIPTION – Explain reason for amendment				
	<b>. .</b>			
	. 0			
	<b>4</b>			

2. CITY ELECTIVE OFFICE OR BOARD				
OFFICE OR BOARD		NAME OF CITY ELECTIVE OFFICER		
Board of Supervisors	0,	Members		

3. FILER'S CONTACT	
NAME OF FILER'S CONTACT	TELEPHONE NUMBER
Angela Calvillo	415-554-5184
FULL DEPARTMENT NAME	EMAIL
Office of the Clerk of the Board	Board.of.Supervisors@sfgov.org

4. CONTRACTING DEPARTMENT CONTACT			
NAME OF DEP	PARTMENTAL CONTACT	DEPARTMENT CONTACT TELEPHONE NUMBER	
Jacquie 1	Hale	(415) 255-3508	
FULL DEPART	MENT NAME	DEPARTMENT CONTACT EMAIL	
DPH	Department of Public Health	Jacquie.Hale@sfdph.org	

5. CONTRACTOR			
NAME OF CONTRACTOR		TELEPHONE N	IUMBER
HealthRIGHT 360		(415) 725-2807	
STREET ADDRESS (including City, State and Zip Code)		EMAIL	
1735 Mission Street, San Francisco, CA 94102			
6. CONTRACT			
DATE CONTRACT WAS APPROVED BY THE CITY ELECTIVE OFFICER(S)	ORIGINAL BID/	RFP NUMBER	FILE NUMBER (If applicable) 210009
DESCRIPTION OF AMOUNT OF CONTRACT	l		4,
\$46,766,160			Kar
NATURE OF THE CONTRACT (Please describe)			O
Fiscal intermediary check-writing services, in contract term of five years from January 1, 20	an amount n 21, through	not to exce June 30, 2	eed \$46,766,160 for a 2023.
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	adino		
7. COMMENTS			
7 SS.IIIII 2113			
~~~			
8. CONTRACT APPROVAL This contract was approved by:			
THIS CONTRACT WAS APPROVED BY:  THE CITY ELECTIVE OFFICER(S) IDENTIFIED ON THIS FORM			
THE CITY ELECTIVE OFFICER(S) IDENTIFIED ON THIS FORM			
A BOARD ON WHICH THE CITY ELECTIVE OFFICER(S) SERVES			
Board of Supervisors			
THE BOARD OF A STATE AGENCY ON WHICH AN APPOINTEE OF	THE CITY ELECTIV	'E OFFICER(S) II	DENTIFIED ON THIS FORM SITS

## 9. AFFILIATES AND SUBCONTRACTORS

List the names of (A) members of the contractor's board of directors; (B) the contractor's principal officers, including chief executive officer, chief financial officer, chief operating officer, or other persons with similar titles; (C) any individual or entity who has an ownership interest of 10 percent or more in the contractor; and (D) any subcontractor listed in the bid or contract.

#	LAST NAME/ENTITY/SUBCONTRACTOR	FIRST NAME	ТҮРЕ
1	Graham	Bryan	Board of Directors
2	Ireland	Dianne	Board of Directors
3	McElwee	James	Board of Directors
4	Balan	Yener	Board of Directors
5	Binder	Daniel	Board of Directors
6	Gurley	Chris	Board of Directors
7	Holmes	Kathy	Board of Directors
8	Mitchell	Natalie	Board of Directors
9	Pointer	Karen E.	Board of Directors
10	Pugh	ATex	Board of Directors
11	Smart	Linda	Board of Directors
12	Thomas	Ahmad	Board of Directors
13	Torres	Timothy	Board of Directors
14	Eisen	Vitka	CEO
15	Duong	Tony	CF0
16	Anandasakaran	Jegan	C00
17	Valdes	Ana	Other Principal Officer
18			
19			

## 9. AFFILIATES AND SUBCONTRACTORS

List the names of (A) members of the contractor's board of directors; (B) the contractor's principal officers, including chief executive officer, chief financial officer, chief operating officer, or other persons with similar titles; (C) any individual or entity who has an ownership interest of 10 percent or more in the contractor; and (D) any subcontractor listed in the bid or contract.

cont	contract.					
#	LAST NAME/ENTITY/SUBCONTRACTOR	FIRST NAME	ТҮРЕ			
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9. AFFILIATES AND SUBCONTRACTORS					
List the names of (A) members of the contractor's board of directors; (B) the contractor's principal officers, including chief executive officer, chief financial officer, chief operating officer, or other persons with similar titles; (C) any individual or entity who has an ownership interest of 10 percent or more in the contractor; and (D) any subcontractor listed in the bid or contract.					
#	LAST NAME/ENTITY/SUBCONTRACTOR	FIRST NAME		ТҮРЕ	
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41				20	
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43				C.C.	
44			S	×. • • • • • • • • • • • • • • • • • • •	
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50					
Check this box if you need to include additional names. Please submit a separate form with complete information. Select "Supplemental" for filing type.					
10. VERIFICATION  I have used all reasonable diligence in preparing this statement. I have reviewed this statement and to the best of my					
knowledge the information I have provided here is true and complete.					
I certify under penalty of perjury under the laws of the State of California that the foregoing is true and correct.					
SIGNATURE OF CITY ELECTIVE OFFICER OR BOARD SECRETARY OR CLERK  DATE SIGNED					
	BOS Clerk of the Board				

From: Lindsay, Claire (DPH)

To: Haney, Matt (BOS); Safai, Ahsha (BOS); Mar, Gordon (BOS)

Cc: Wong, Linda (BOS); Barnett, Monica (BOS); Chung, Lauren (BOS); Morris, Geoffrea (BOS); Quan, Daisy (BOS);

Ruggels, Michelle (DPH); Patil, Sneha (DPH); Validzic, Ana (DPH)

Subject: 11/3 Budget & Finance: DPH Item

Date: Friday, October 29, 2021 4:44:44 PM

Attachments: HR360 Retroactive Memo Signed.pdf

Hello Supervisors Haney, Safai and Mar,

The Department of Public Health (DPH) will request approval for one (1) retroactive item at the November 3rd Budget & Finance Committee meeting. Please see below for a brief description of the item and our DPH representative who may be contacted should you have any questions.

Agenda item #2 – File no. 210009 - Contract Agreement - Retroactive - HealthRIGHT 360 - Fiscal Intermediary Check-Writing Services - Not to Exceed \$93,056,085 - Resolution retroactively approving a contract agreement between HealthRIGHT 360 and the Department of Public Health for fiscal intermediary check-writing services, in an amount not to exceed \$93,056,085 for a contract term of five years from January 1, 2021, through December 31, 2025.

- **Description**: The proposed resolution will retroactively approve Amendment No. 1 to the contract, which will continue fiscal intermediary check-writing services between Health Right 360 (HR 360) and the Department of Public Health. This contract is integral to ongoing operations by providing reimbursement for services, such as to board and care homes that house hundreds of DPH clients with behavioral health issues, with Health Right 360 reimbursed for this service on a per-check basis, totaling approximately \$50,000 annually.
- Reason for Retroactivity and Background: We are respectfully requesting retroactive approval for this agreement. DPH originally submitted a resolution seeking Board of Supervisors' approval of a new contract with HR360 in December 2020. However, DPH subsequently requested a delay for additional review by the City Attorney. During that review time, in order to ensure the continuation of the services provided by HealthRight 360, a contract was put in place for the period of January 1, 2021 through July 31, 2021. This proposed Amendment No. 1 to the contract will continue these services for an additional one year and 11 months. DPH is seeking approval of the proposed amendment retroactively to August 1, 2021, due to the unforeseen need to incorporate new FY21-22 Citywide contractual requirements into the proposed amendment, along with competing contractual priorities, resulting in the need to present this contract retroactively.
- <u>DPH Representative</u>: Michelle Ruggels | Director, DPH Business Office | michelle.ruggels@sfdph.org

Thank you for your time and consideration, Claire

## Claire Lindsay, MPH

Senior Health Program Planner | Office of Policy and Planning

San Francisco Department of Public Health

<u>claire.lindsay@sfdph.org</u> | desk: 415-554-2667 | mobile: 831-239-1094

# San Francisco Department of Public Health



Grant Colfax, MD Director of Health

London Breed Mayor

October 29, 2021

Linda Wong Clerk of the Budget & Finance Committee Board of Supervisors 1 Dr. Carlton B. Goodlett Place, Room 244 San Francisco, CA 94102-4689

Dear Ms. Wong:

This is to provide a written explanation for why the Department is requesting retroactive approval by the Board of Supervisors for the following item:

• File No. 21 0009 - Agreement - Retroactive – HealthRight 360- Fiscal Intermediary Check-Writing Services - Not to Exceed \$93,056,085

Thank you for the opportunity to present Amendment No. 1 of this contract to the Board of Supervisors for consideration of approval. The Department originally submitted a resolution seeking Board of Supervisors' approval of a new contract with HR360 in December, 2020. However, the Department subsequently requested a delay for additional review by the City Attorney. To ensure the continuation of the services provided by HealthRight 360, a new contract was put in place for the period of 1/1/21 through 7/31/21. The proposed Amendment No. 1 to this contract will continue these services for an additional one year and 11 months. The Department is seeking approval of the proposed amendment retroactively to August 1, 2021, due to the unforeseen need to incorporate new FY21-22 Citywide contractual requirements into the proposed amendment, along with competing contractual priorities, resulting in the need to present this contract retroactively.

For questions on this matter, please do not hesitate to contact me at (415) 255-3404, or Michelle.Ruggels@SFDPH.org

Sincerely,
Docusioned by:
Michaelle Ruggels
Michaelle Ruggels
Director, DPH Business Office

cc: Grant Colfax, M.D., Director of Health Greg Wagner, Chief Operating Officer, DPH

# COUNTY OF THE PROPERTY OF THE

# City and County of San Francisco

# **Department of Public Health**

Grant Colfax, MD Director of Health

London N. Breed Mayor

December 14, 2020

Angela Calvillo, Clerk of the Board Board of Supervisors 1 Dr. Carlton B. Goodlett Place, Room 244 San Francisco, CA 94102-4689

Dear Ms. Calvillo:

Please find attached a proposed resolution for Board of Supervisors approval of a new agreement between the Department of Public Health and HealthRIGHT360, for the provision of Fiscal Intermediary Check-Writing Services.

We are submitting this contract for approval under San Francisco Charter Section 9.118.

The following is a list of accompanying documents:

- Proposed Resolution;
- Original Agreement;
- Form SFEC-126 (printout from database).

For questions on this matter, please contact me at (415) 255-3508, Jacquie. Hale@SFDPH.org.

Sincerely,

Vacquie Hale

Manager, Pre-Award Unit, Office of Contracts Management and Compliance

**DPH Business Office** 

cc: Grant Colfax, M.D., Director of Health

Greg Wagner, Chief Operating Officer, DPH

Michelle Ruggels, Director, DPH Business Office