

1 [Contract Amendment - Language Line Services, Inc. - Citywide Telephonic  
2 Interpretation Services - Not to Exceed \$13,179,000]

3 **Resolution authorizing the Office of Contract Administration to enter into a Fourth**  
4 **Amendment to the contract between the City and County of San Francisco and**  
5 **Language Line Services, Inc. for the purchase of telephonic interpretation services**  
6 **for City departments, increasing the contract amount by \$3,279,000 for a total**  
7 **contract amount not to exceed \$13,179,000 and extending the term by six months**  
8 **from January 30, 2022, for a total contract duration of four years from August 1,**  
9 **2018, through July 31, 2022.**

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11 WHEREAS, Charter, Section 9.118(b), requires the Board of Supervisors to  
12 approve by Resolution contracts estimated to cost the City \$10,000,000 or more; and

13 WHEREAS, This Agreement was competitively procured as required by  
14 Administrative Code, Chapter 21.1, through Request for Proposals #99300, issued on  
15 April 20, 2018, in which City selected Contractor as the highest rated proposer pursuant  
16 to the Request for Proposals; and

17 WHEREAS, The Purchaser entered into an as-needed term contract with  
18 Language Line Services, Inc., dated July 16, 2018, to purchase telephonic interpretation  
19 services for City departments, as amended by the:

20 Modification No. 1, dated March 23, 2020, which increased contract not to exceed  
21 amount to \$5,000,000,

22 Modification No. 2, dated September 4, 2020, which increased contract not to  
23 exceed amount to \$9,500,000 and extended the contract end date to July 31, 2021,

24 Modification No. 3, dated July 1, 2021, which increased contract not to exceed  
25 amount to \$9,900,000 and extended the contract end date to January 31, 2022,

1           WHEREAS, The Office of Contract Administration proposes to enter into a fourth  
2 amendment (Modification No. 4), increasing the total not to exceed contract amount to  
3 \$13,179,000 and extending the contract duration to July 31, 2022 to meet City business  
4 needs, and

5           WHEREAS, The amendment referenced above is on file with the Clerk of the  
6 Board of Supervisors in File No. 211167, which is hereby declared to be part of this  
7 resolution as if set forth fully herein; now, therefore, be it

8           RESOLVED, That the Board of Supervisors, under Charter, Section 9.118(b),  
9 hereby authorizes the Purchaser and Director of the Office of Contract Administration  
10 to execute Modification No. 4 to the contract to increase the contract amount by  
11 \$3,279,000 for a total contract amount of \$13,179,000 and to extend the term by six  
12 months from January 30, 2022, for a total contract duration of four years of August 1,  
13 2018, through July 31, 2022; and, be it

14           FURTHER RESOLVED, That within 30 days of the amendment being fully  
15 executed by all parties, the Purchaser shall provide the final copy of the amendment to  
16 the Clerk of the Board for inclusion into the official file.

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